

# Office of Elections

## FY 2018 Adopted Budget Plan: Performance Measures

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### Office of Elections

#### Objective

To improve the voting experience by providing a sufficient number of voting machines for each precinct (a minimum of 1 digital ballot scanning machine and 2 accessible ballot marking devices) that provide a voter verifiable paper ballot and comply with legal mandates.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2014 Actual	FY 2015 Actual	FY 2016 Estimate/Actual	FY 2017	FY 2018
<b>Output</b>					
Registered voters	702,132	708,678	690,000 / 699,747	725,000	715,000
Registered voters/precinct	2,950	2,978	2,863 / 2,904	3,000	2,930
Poll voters	282,023	279,853	225,000 / 181,632	449,000	280,000
Absentee voters	29,406	28,544	20,000 / 15,202	95,000	32,000
Precincts	238	238	241 / 241	242	244
Voting machines	954	794	723 / 749	960	788
Absentee satellites	7	7	7 / 7	8	10
<b>Efficiency</b>					
Cost of machines/precinct	\$1,205	\$1,025	\$913 / \$949	\$1,235	\$989
<b>Service Quality</b>					
Percent of polling places that are handicapped accessible	100.0%	100.0%	100.0% / 100.0%	100.0%	100.0%
Percent of polling places that are in compliance (machines)	100.0%	100.0%	100.0% / 100.0%	100.0%	100.0%
Percent of polling places that are in compliance (size)	100.0%	100.0%	100.0% / 100.0%	100.0%	100.0%
<b>Outcome</b>					
Machines/precinct	3.01	3.34	3.50 / 3.11	3.97	3.23

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**Objective**

To increase the number of election officers in order to reduce voter lines at each polling place, with a countywide average of approximately 10 election officers per polling place based on the number of registered voters in the precinct and anticipated voter turnout.

**Performance Indicators**

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2014 Actual	FY 2015 Actual	FY 2016 Estimate/Actual	FY 2017	FY 2018
<b>Output</b>					
Election officers	2,320	2,593	2,400 / 2,224	3,500	2,300
<b>Efficiency</b>					
Cost of officers/precinct	\$1,806	\$2,007	\$1,843 / \$1,615	\$2,631	\$1,650
Cost per poll voter	\$2.54	\$2.76	\$3.20 / \$3.65	\$2.33	\$2.55
<b>Service Quality</b>					
Percent voter turnout	46.8%	45.7%	37.7% / 30.3%	80.0%	50.0%
<b>Outcome</b>					
Officers/precinct	9.75	10.89	9.96 / 9.23	14.46	9.43

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**Objective**

To maintain no less than 98 percent, the number of error-free data entry transactions initially completed for all voter registration documents processed, including all registrations, transfers and address/name changes.

**Performance Indicators**

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2014 Actual	FY 2015 Actual	FY 2016 Estimate/Actual	FY 2017	FY 2018
<b>Output</b>					
Registrations, transfers and address/name changes processed	120,000	86,000	100,000 / 200,000	150,000	150,000
<b>Efficiency</b>					
Cost per registration, transfer or address/name change processed	\$5.40	\$5.65	\$5.40 / \$5.30	\$5.40	\$5.40
<b>Service Quality</b>					
Error rate	2.0%	1.9%	2.0% / 2.0%	1.8%	2.0%
<b>Outcome</b>					
Percent of registrations, transfers and address/name changes completed without error	98.0%	98.1%	98.0% / 98.0%	98.2%	98.0%

The agency acquired a new voting system in FY 2015 which was first used in the November 2014 general election. The new system reduced the cost and number of machines per precinct by replacing the existing hybrid system.

The cost of election officers per precinct rose in FY 2014 and FY 2015 since the Electoral Board voted to increase election officer compensation beginning with the November 2013 general election. This was the first pay increase for chiefs and assistant chiefs since 2006 and the first pay increase for officers since 1998.