

Land Development Services

FY 2014 Adopted Budget Plan: Performance Measures

Site Development Services

Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

Objective

To resolve default situations so that no more than 3 percent of defaults are deemed developer irresolvable and must be completed by the County.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2010 Actual	FY 2011 Actual	FY 2012 Estimate/Actual	FY 2013	FY 2014
Output					
Bonded projects at year-end	755	694	694 / 685	685	685
Efficiency					
Bonded projects per staff	83	99	116 / 114	114	114
Outcome					
Percent of projects in irresolvable default which must be completed by the County	5%	1%	3% / 1%	3%	3%

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Objective

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2010 Actual	FY 2011 Actual	FY 2012 Estimate/Actual	FY 2013	FY 2014
Output					
Site and subdivision reviews processed	149	173	173 / 168	168	168
Minor plans and special studies processed	1,070	1,197	1,197 / 1,049	1,049	1,049
Efficiency					
Plan reviews completed per reviewer	68	72	72 / 81	81	81
Service Quality					
Average days to review a major plan	53	58	58 / 68	60	60
Outcome					
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	0	0 / 0	0	0

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Building Code Service

Objective

To provide inspection service on the day requested 97 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2010 Actual	FY 2011 Actual	FY 2012 Estimate/Actual	FY 2013	FY 2014
Output					
Building inspections	119,132	131,236	131,236 / 136,532	136,532	136,532
Efficiency					
Inspections completed per inspector	3,610	3,860	3,860 / 4,267	4,267	4,267
Service Quality					
Percent of inspections completed on requested day	99%	99%	97% / 100%	97%	97%
Outcome					
Percent of buildings experiencing catastrophic system failures as a result of building design	0%	0%	0% / 0%	0%	0%

Objective

To issue 60 percent or more of building permits on the day of application.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2010 Actual	FY 2011 Actual	FY 2012 Estimate/Actual	FY 2013	FY 2014
Output					
Permits issued	47,268	52,450	52,450 / 54,138	54,138	54,138
Efficiency					
Permits issued per technician	5,252	5,245	5,245 / 7,734	7,734	7,734
Outcome					
Percent of permits issued on day of application	63%	63%	60% / 64%	60%	60%