Court Services Administration

Goal

To receive, process, complete and evaluate all fiscal, financial, budgetary, personnel and data management activity as required for the efficient, effective operation of the Juvenile and Domestic Relations District Court.

Objective

To administer volunteer programs supporting Court services which generate at least \$475,000 in value annually.

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Output						
Number of volunteer hours	21,923	17,095	19,500	16,390	18,000	19,500
Number of volunteers	259	294	250	220	250	250
Efficiency						
Benefit to cost ratio	3.11:1	2.10:1	2:1	1.78:1	2:1	2:1
Outcome						
Value of services added	\$586,440	\$457,291	\$500,000	\$466,459	\$475,000	\$475,000

Probation Services

Goal

To provide children, adults and families in the Fairfax County community with social, rehabilitative and correctional programs and services that meet Department of Juvenile Justice Minimum Services Standards and statutory and judicial requirements.

Objective

To maintain a rate of diversion of youth from formal court processing that is equal to or greater than the state average so that youth brought to the Court's attention can be addressed in the least restrictive manner consistent with public safety.

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Output						
Non-traffic (NT) complaints processed by intake	12,154	11,372	11,000	9,097	10,500	10,500
Efficiency						
NT complaints processed per intake officer	398	842	800	606	650	700
Service Quality						
Percent of customers satisfied with intake process	98%	94%	85%	97%	85%	85%
Outcome						
Percent of youth diverted from formal court processing	21%	17%	25%	17%	25%	25%

Objective

To have at least 65 percent of juvenile probationers with no subsequent criminal reconvictions within 12 months of case closing.

Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Output						
Average monthly juvenile and adult probation caseload	852	839	850	736	750	850
Efficiency						
Average monthly juvenile probation officer caseload	17	16	18	14	16	16
Average monthly adult probation officer caseload	59	62	65	54	60	60
Service Quality						
Percent of juvenile court-ordered investigations submitted prior to 72 hours of court date	89%	76%	85%	98%	85%	85%
Outcome						
Percent of juveniles with no new criminal convictions within 12 months of case closing	74%	75%	65%	69%	65%	65%
Percent of adults with no new criminal convictions within 12 months of case closing	91%	92%	80%	NA	80%	80%

(1) FY 2020 actual data is not available due to collection issues relate to the COVID pandemic.

Juvenile and Domestic Relations District Court

FY 2022 Advertised Budget Plan: Performance Measures

Residential Services

Goal

To provide efficient, effective, accredited residential care programs and services to those youth and their parents who come within the Court's authority to act and who require such services.

Objective

To have at least 85 percent of Supervised Release Services (SRS) juveniles with no new delinquency petitions while in the program in order to protect the public safety.

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Output						
Supervised Release Services (SRS) child care days provided	17,017	21,084	19,000	21,213	20,000	20,000
SRS program utilization rate	97%	120%	90%	121%	100%	100%
Efficiency						
SRS cost per day	\$113	\$158	\$125	\$120	\$125	\$125
Service Quality						
Percent of SRS youth who have face-to-face contact within 24 hours of assignment	99%	99%	90%	98%	90%	90%
Outcome						
Percent of SRS youth with no new delinquency or CHINS petitions while under supervision	88%	88%	85%	87%	85%	85%

Objective

To have at least 90 percent of Shelter Care (formerly referred to as Shelter Care II or Less Secure Shelter) youth appear at their court hearings in order to resolve cases before the court in a timely manner.

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Output						
Shelter Care II (SCII) child care days provided	1,702	1,915	1,850	1,586	1,800	1,800
SCII facilities utilization rate	39%	43%	45%	43%	45%	45%
Efficiency						
SCII cost per bed day	\$421	\$360	\$400	\$1,029	\$400	\$400
Service Quality						
Percent of parents satisfied with SCII services	100%	100%	85%	97%	85%	85%
Outcome						
Percent of SCII youth who appear at scheduled court hearing	83%	88%	90%	94%	90%	90%

Objective

To have 98 percent of Secure Detention Services (SDS) youth appear at their court hearings in order to resolve cases before the court in a timely manner.

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Output						
Secure Detention Services (SDS) child care days provided	11,180	10,393	10,500	11,942	10,500	10,500
SDS facilities utilization rate (1)	46%	43%	50%	50%	50%	50%
Efficiency						
SDS cost per bed day	\$219	\$246	\$250	\$796	\$250	\$250
Service Quality						
Percent of placements of youth supervised requiring physical restraints	4%	4%	5%	12%	10%	10%
Outcome						
Percent of SDS youth who appear at scheduled court hearing	100%	100%	98%	100%	98%	98%

Objective

To have at least 65 percent of Community-Based Residential Services (CBRS) discharged youth with no subsequent criminal petitions after 12 months of case closing in order to protect the public safety.

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Output						
Community-Based Residential Services (CBRS) child care days provided	4,727	5,480	5,000	5,316	5,000	5,000
CBRS facilities utilization rate	44%	63%	50%	61%	50%	50%
Efficiency						
CBRS cost per bed day	\$310	\$336	\$325	\$435	\$325	\$375
Service Quality						
Percent of parents satisfied with CBRS service	100%	100%	85%	100%	85%	85%
Outcome						
Percent of CBRS-discharged youth with no new delinquent petitions for 1 year	64%	65%	65%	59%	65%	65%