Mission

The mission of the Fairfax County Juvenile and Domestic Relations District Court Services Unit is to provide efficient, effective, and equitable probation and residential services. The agency promotes positive behavioral change and reduction of illegal conduct for those children and adults who come within the Court's authority. The agency strives to do this within a framework of accountability, consistent with the well-being of the client, his/her family, and the protection of the community (including victims).

Focus

The Fairfax County Juvenile and Domestic Relations District Court (JDRDC) adjudicates juvenile matters, offenses committed by adults against juveniles, and family matters except divorce. The Court Services Unit (CSU) of JDRDC offers comprehensive probation and residential services for youth, services to adults experiencing domestic and/or family difficulties and adult probation services to residents of Fairfax County, the City of Fairfax and the Towns of Herndon, Vienna, and Clifton. JDRDC is funded primarily from County general funds. Additional sources of funds include the Virginia Department of Juvenile Justice (DJJ), local court collections, and federal and state grants.

Evidence-Based Practice

Over the past decade, the juvenile and criminal justice fields have developed a body of evidence-based approaches to intervention with youth and adults involved in illegal behavior. JDRDC works to incorporate many of these practices (i.e., risk assessment tools, structured decision-making) into intake, probation case management, and residential programs. These strategies increase consistency and validity of case management decisions, improve system efficiency, and enhance public safety. JDRDC also works to shift the philosophy of probation services from monitoring to one of service delivery focusing on behavior change. This shift includes extensive and continuous staff training in motivational interviewing, use of assessments, implementing evidence-based interventions, effective practices in community supervision (EPICS) and cognitive processes focusing on factors specific to an individual's offending resulting in behavior change. Grant funding received during FY 2020 to provide training in cognitive behavioral therapy furthers this initiative by incorporating additional evidence-based tools within JDRDC's residential facilities.

Family Engagement

Support for individuals, youth, and families before, during, and after their involvement with the juvenile justice system is important for continued success within the community. JDRDC formed a workgroup to lead the efforts within the agency. Agency efforts regarding family engagement include identifying and developing strategies workers use to engage and involve families at all levels within the juvenile justice system. JDRDC created a unified philosophy in working with youth and families and continues to train employees throughout the agency.

Trauma-Informed Programming

JDRDC continues to work towards becoming a trauma-informed agency. Collaboration between JDRDC and the Fairfax-Falls Church Community Services Board (CSB) provides a team of professionals to address individual trauma treatment needs of youth providing consultation, assistance with symptom screening, clinical diagnostic assessment, and referral to trauma-specific treatment providers. JDRDC participates in on-going staff training and completes a bi-annual organizational assessment to identify gaps in services for youth and gain a better understanding of how staff view the trauma-informed process. JDRDC utilizes a trauma screening instrument for youth that identifies both trauma experiences and possible symptoms, allowing staff and the trauma team to target specific behaviors that may need specialized treatment.

Racial and Ethnic Disparities

JDRDC focuses efforts on reducing racial and ethnic disparities through continual review of policies and procedures throughout the juvenile justice process. JDRDC's internal workgroup continues to provide support to staff and agency leaders. In addition, JDRDC works with other Fairfax County Health and Human Service Agencies, Fairfax County Public Schools (FCPS), and the Fairfax County Police Department (FCPD) identifying ways to improve equity and promote One Fairfax across the system.

Youth Gang Intervention and Prevention

JDRDC is the lead agency in the County's youth gang prevention and intervention activities. The Gang Prevention and Intervention Coordinator facilitates the partnership with the Northern Virginia Gang Task Force to implement regional gang prevention initiatives, monitor the County's internal initiatives, and address human trafficking in Northern Virginia. The coordinator also works closely with law enforcement and FCPS in providing gang prevention and awareness presentations to include human trafficking education.

Partnerships

Education Services: Court-involved youth frequently experience trouble in traditional educational settings. JDRDC and FCPS collaborate in operating or supporting a variety of alternative schools for youth who are unable to benefit from the ordinary public-school experience.

Mental Health and Substance Abuse Services: Youth on probation and in residential facilities frequently have significant mental health and substance abuse issues. JDRDC partners with the CSB to provide several on-site assessment and treatment services including emergency evaluations, dispositional or diagnostic evaluations, special request evaluations, case consultations, and juvenile competency evaluations. Mental health screening is provided for youth entering Diversion programming, Shelter Care, and the Juvenile Detention Center (JDC). Crisis intervention services are also provided to you in the general population at the JDC and Shelter Care facilities.

Domestic Violence Partnerships: Fairfax County's Domestic Violence Action Center (DVAC) provides culturally responsive information and support services for victims and families of intimate partner violence and stalking and promotes offender accountability through specialized prosecution and supervision. JDRDC supplements the resources necessary to maintain the Protective Order Compliance Monitoring program, a key element in DVAC's holistic response to domestic violence. JDRDC also collaborates with the Domestic Violence Coordinating Council to provide a Domestic Violence Victim Advocacy Program.

Robert F. Kennedy National Resource Center: RFK is currently providing JDRDC with technical assistance in implementing the recommendations to enhance system practice, performance, and access to evidence-based services to improve youth and family outcomes.

Diversion

JDRDC expanded diversion opportunities for both adults and juveniles while still holding them accountable for their actions. JDRDC partnered with the schools, the police and Northern Virginia Mediation Services and implemented the Alternative Accountability Program (AAP). In addition, JDRDC's redesigned juvenile intake process increased opportunities for diversion and ensured that youths' risks and needs are accurately identified and addressed while ensuring public safety.

For adults, the Pre-Trial Supervision Program allows offenders to remain in the community under supervision while awaiting trial. The program provides support services, screening, and investigative information to judicial officers to assist in determining risk to public safety. These services run parallel with Fairfax County's Diversion First initiative which offers alternatives to incarceration for individuals in contact with the criminal justice system for low level offenses and suffering from mental illness or developmental disabilities. The goal is to offer assessment, treatment and needed support while maintaining public safety. Without pre-trial services, many offenders spend significant amounts of time in jail before trial and/or sentencing.

Residential Facilities

JDRDC operates four residential facilities housing five programs that provide a safe, stable, and structured environment for youth awaiting court processing or receiving treatment services. The Juvenile Detention Center (JDC) serves pre-dispositional and post-dispositional youth with serious criminal charges that require a secure placement. Shelter Care serves youth with less serious charges, but still require an out-of-home placement. Both facilities provide counseling stabilization, mental health services, medical services, and on-site schools.

In addition, JDRDC operates three treatment programs for post-dispositional youth providing intensive individual, group, and family counseling services as well as educational programming. Stepping Stones, located at the JDC, is a 12-bed group home serving adolescent males. The Foundations Program is a 12-bed facility serving adolescent females with long-term treatment needs and their families. The Beta Program, located at the JDC, is a post-dispositional 11-bed sentencing/treatment program for court-involved youth (primarily male) requiring incarceration and treatment services. Beta is a 12-month program with six months of confinement and six months of community supervision.

Community-Based Services

In response to the high needs of youth who are at risk to reoffend and at risk to be removed from their homes and communities, JDRDC implemented the Community Based Services (CBS) Program. Based on assessment outcomes, CBS provides in-depth home-based services to qualifying youth and families. Youth and families receive services for up to six months with a max of ten direct service hours a week.

Mediation

The Mediation program incorporates the benefits of the Intake Officers' access to the clients, the resources provided within the County and the power of the court. If eligible, clients are required to participate in mediation prior to court hearings reducing court wait times and increasing the number of clients reaching agreement without judicial interference. JDRDC manages the overall mediation process including assigning cases to mediators, supervising internal and staff roster mediators, directing the flow of cases, resolving issues regarding the cases and their assignments, reviewing all court orders for compliance, and serving as a liaison to the court. This expanded mediation program also helps reduce the stress and trauma on the children while promoting earlier resolution of the issues and encourages a collaborative approach over an adversarial approach to these critical family issues.

Language Access Program

The continued growth of language and cultural diversity in the County presents an ongoing service challenge to staff and clients. The agency has addressed spoken and written translation needs with its Language Access Program and the use of paid interpretation and translation services. Language Access supervises 41 volunteer interpreters providing 4,083 hours of interpretation services for FY 2020. The agency also has 41 staff participating in the County's Language Stipend Program. The Language Access Program also introduced video remote interpretation services for clients who are unable to have in-person interpretation services provided.

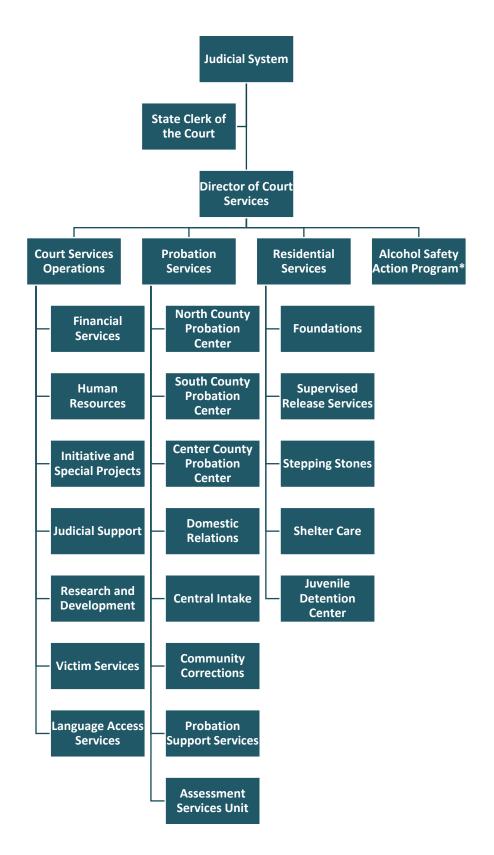
Supervised Visitation and Exchange Program

The Supervised Visitation and Exchange program provides safe and supportive visitation and exchange services allowing families the opportunity to build healthier relationships. The program encourages opportunities that strengthen the parent-child bond while avoiding unnecessary stress, complicated adult conflicts, and safety issues.

Pandemic Response and Impact

In response to the COVID-19 pandemic, the Fairfax County JDRDC made changes to ensure the safety of all clients and employees. The agency responded first by continuing all but the most serious cases until it was determined safe for clients to return to settings with more than ten people. The agency temporarily closed the Shelter Care residential program to reduce exposure risk to staff and clients. The agency established new policies and procedures to protect all clients including reducing employee foot traffic in the courthouse. To ensure the safety of clients and staff at the Juvenile Detention Center from individuals in the facility who contracted COVID-19, a vacant wing was set up as a quarantine area. The JDRDC marked off social distances and created sneeze guard barriers to ensure that both clients and staff are safe from transmission of COVID-19. The agency also began to move towards digital communication such as video teleconferencing, telework, and using video remote interpretation to ensure that all clients, despite the language they speak, had access to JDRDC services during the COVID-19 pandemic.

Organizational Chart



^{*}All staffing and operating support for ASAP is found in Fund 83000, Alcohol Safety Action Program, in Volume 2.

Budget and Staff Resources

Category	FY 2020 Actual			FY 2022 Advertised				
FUNDING								
Expenditures:								
Personnel Services	\$21,050,932	\$22,710,956	\$22,710,956	\$22,445,909				
Operating Expenses	3,088,435	3,114,237	3,215,087	3,229,284				
Capital Equipment	57,988	0	7,594	0				
Total Expenditures	\$24,197,355	\$25,825,193	\$25,933,637	\$25,675,193				
Income:								
Fines and Penalties	\$33,025	\$55,330 19,549 2,027,869 2,913,371	\$55,330 19,549 2,027,869 2,913,371	\$55,330 19,549 2,027,869 2,913,371				
User Fees (Parental Support)	11,792							
State Share Court Services	2,195,792							
State Share Residential Services	2,916,855							
Fairfax City Contract	540,845	659,090	608,866	608,866				
USDA Revenue	115,321	99,500	99,500	99,500				
Total Income	\$5,813,630	\$5,774,709	\$5,724,485	\$5,724,485				
NET COST TO THE COUNTY	\$18,383,725	\$20,050,484	\$20,209,152	\$19,950,708				
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)								
Regular	307 / 306	307 / 306	307 / 306	307 / 306				
State	42 / 42	42 / 42	42 / 42	42 / 42				

This department has 1/0.5 FTE Grant Position in Fund 50000, Federal-State Grants.

FY 2022 Funding Adjustments The following funding adjustments from the <u>FY 2021 Adopted Budget Plan</u> are necessary to support the FY 2022 program:

Reduction (\$150,000)

A reduction of \$150,000 in Personnel Services reflects anticipated savings based on efficiencies and trends in actual personnel expenditures.

Changes to
FY 2021
Adopted
Budget Plan

The following funding adjustments reflect all approved changes in the FY 2021 Revised Budget Plan since passage of the <u>FY 2021 Adopted Budget Plan</u>. Included are all adjustments made as part of the FY 2020 Carryover Review, FY 2021 Mid-Year Review, and all other approved changes through December 31, 2020:

Carryover Adjustments

\$108,444

As part of the FY 2020 Carryover Review, the Board of Supervisors approved \$108,444 in encumbered funding in Operating Expenses.

Cost Centers

Juvenile and Domestic Relations District Court Services has three cost centers: Court Services Administration, Probation Services, and Residential Services.

Court Services Administration

The Court Services Administration cost center is responsible for the overall administrative management of the Juvenile Court's services. Staff in this cost center provides information technology support, research/evaluation, training, quality improvement monitoring, and court facilities management. Additional responsibilities include Victim Services, Restitution Services, Volunteer Services, and the Volunteer Interpreter program.

Category	FY 2020 Actual	FY 2021 Adopted	FY 2021 Revised	FY 2022 Advertised			
EXPENDITURES							
Total Expenditures	\$3,601,875	\$3,399,324	\$3,403,475	\$3,514,371			
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)							
Regular	32 / 32	32 / 32	33 / 33	33 / 33			
State	42 / 42	42 / 42	42 / 42	42 / 42			

Probation Services

The Probation Services cost center includes four decentralized juvenile probation units located in the North, South, and Center County Centers: the Central Intake Services Unit, the Community Corrections Unit, the Domestic Relations Services Unit, and the Supervised Visitation and Exchange Program. These units are responsible for processing all juvenile and adult-related complaints, operating a 24-hour intake program to review detention requests before confinement of all juveniles, and supervising juveniles and adults placed on probation by the Court.

Category EXPENDITURES	FY 2020 Actual	FY 2021 Adopted	FY 2021 Revised	FY 2022 Advertised				
Total Expenditures	\$8,080,928	\$9,170,850	\$9,171,099	\$8,905,803				
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)								
Regular	119 / 118	119 / 118	118 / 117	118 / 117				

Residential Services

The Residential Services cost center operates and maintains four residential programs for court-involved youth including the 121-bed Juvenile Detention Center and three treatment programs for post-dispositional youth providing intensive individual, group, and family counseling services as well as educational programing. The Stepping Stones is a 12-bed group home, serving adolescent males with long-term treatment needs and their families; Foundations is a 12-bed facility, serving adolescent females with long-term treatment needs and their families; and the Beta Program (located at JDC) is a post-dispositional 11-bed sentencing/treatment program for court-involved youth (primarily male) requiring incarceration and treatment services. Shelter Care and Supervised Release Services, which includes outreach detention, electronic monitoring, and the Intensive Supervision Program, are also operated out of this cost center.

Category	FY 2020 Actual	FY 2021 Adopted	FY 2021 Revised	FY 2022 Advertised				
EXPENDITURES								
Total Expenditures	\$12,514,552	\$13,255,019	\$13,359,063	\$13,255,019				
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)								
Regular	156 / 156	156 / 156	156 / 156	156 / 156				

Position Detail

The <u>FY 2022 Advertised Budget Plan</u> includes the following positions:

COURT	SERVICES ADMINISTRATION - 75 Position	IS	
Judicia			
1	Chief District Court Judge S	7	District Court Judges S
State C	lerk of the Court		
1	Clerk of the Court S	27	State Clerks S
6	Supervising State Clerks S		
Directo	r of Court Services		
1	Director of Court Services		
Court S	ervices Operations		
1	Asst. Dir. Of Court Services	1	Administrative Assistant V
Financi	al Services		
1	Financial Specialist III	1	Administrative Assistant IV
1	Financial Specialist I	1	Administrative Assistant III
Human	Resources		
1	Human Resources Generalist II	2	Administrative Assistants IV
1	Human Resources Generalist I	1	Volunteer Services Manager
Initiativ	es and Special Projects		
1	Training Specialist III	1	Management Analyst I
1	Internet/Intranet Architect II	1	Probation Supervisor II
1	Management Analyst III	1	Probation Counselor III
Judicia	I Support		
1	Administrative Assistant IV	2	Administrative Assistants II
1	Administrative Assistant III		
Resear	ch and Development		
1	Management Analyst III	2	Management Analysts I
1	Management Analyst II		
Victim 9	Services		
1	Probation Supervisor I	3	Probation Counselors II
Volunte	er and Interpreter Services		
1	Management Analyst II	1	Administrative Assistant III
1	Volunteer Services Coordinator II		

	on Services		
1	Asst. Director of Court Services	3	Probation Counselors II
1	Probation Supervisor I	1	Administrative Assistant II
1	•		
orth C	County Services		
1	Probation Supervisor II	1	Administrative Assistant III
1	Probation Counselor III	1	Administrative Assistant II
6	Probation Counselors II		
	County Services		
1	Probation Supervisor II	1	Administrative Assistant III
2	Probation Counselors III	1	Administrative Assistant II
7	Probation Counselors II	'	, id. i i i i i i i i i i i i i i i i i i
	County Services		
enter 1	-	1	Probation Counselor I
2		1	
	Probation Counselors III	•	Administrative Assistant III
9	Probation Counselors II	1	Administrative Assistant II
	unity Corrections Services	,	Advantation April () (III
1	Probation Supervisor II	1	Administrative Assistant III
1	Probation Supervisor I	1	Administrative Assistant II
13	Probation Counselors II		
3	Probation Counselors I		
	Intake Services		
1		1	Administrative Assistant IV
2	Probation Supervisors I	1	Administrative Assistant III
1	Probation Counselor III	2	Administrative Assistants II, 1 PT
9	Probation Counselors II		
ssess	ment Services		
1	Probation Supervisor II	6	Probation Counselors II
1	Probation Counselor III	1	Administrative Assistant II
omes	tic Relations		
1	Probation Supervisor II	1	Probation Counselor I
3	Probation Supervisors I	1	Administrative Assistant IV
2	Probation Counselors III	1	Administrative Assistant III, 1 PT
13	Probation Counselors II	6	Administrative Assistants II
	ENTIAL SERVICES – 156 Positions		/ Carrier of Coloration
	ntial Services		
1	Asst. Director of Court Services		
ounda			
		4	Drahatian Councelors I
1	Probation Supervisor II	4	Probation Counselors I
1	Probation Supervisor I	1	Administrative Assistant III
1	Probation Counselor III	1	Food Service Specialist
8	Probation Counselors II		
	ised Release Services	, .	
1	Probation Supervisor II	12	Probation Counselors I
1	Probation Supervisor I	1	Administrative Assistant III
1	Probation Counselor II	1	Administrative Assistant II
teppir	ng Stones		
1	Probation Supervisor II	7	Probation Counselors I
1	Probation Supervisor I	1	Administrative Assistant III
	Probation Counselor III	1	Food Service Specialist
1			
1 5	Probation Counselors II		
5			
5 Shelter	Care	q	Probation Counselors I
5		9	Probation Counselors I Administrative Assistant III

Juvenile	Juvenile Detention Center						
1	JDC Administrator	1	Administrative Assistant III				
3	Probation Supervisors II	1	Food Service Supervisor				
5	Probation Supervisors I	1	Gen. Building Maint. Worker II				
8	Probation Counselors III	1	Gen. Building Maint. Worker I				
18	Probation Counselors II	1	Maintenance Trade Helper I				
42	Probation Counselors I	1	Food Service Specialist				
2	Public Health Nurses II	4	Cooks				
1	Administrative Assistant IV						
S	Denotes State Position(s)						
PT	Denotes Part-time Position(s)						

Performance Measurement Results

The Court Services Administration cost center outcome performance measures quantify the extent and value of volunteer programs supporting court services. The JDRDC has two programs monitoring volunteers. The Volunteer and Intern Program provides volunteers and interns for all areas of the JDRDC upon request. In addition, the Volunteer Interpreter Program provides much needed interpretation and translation services to JDRDC. In FY 2020, these two programs had 220 volunteers who provided 16,390 hours of services to JDRDC programs at a value of \$466,459.

Probation Services encompasses two major types of activities: (1) intake, the processing of juvenile and adult complaints brought into the JDRDC system and (2) supervision services, the assessment, counseling, and supervision of youth and adults who have been placed on probation. Intake offices processed 9,097 non-traffic complaints in FY 2020, a small percent decrease from FY 2019. In FY 2020, the agency diverted 17 percent of youth from formal court processing. These cases are either provided services at the intake level or are referred to other, more appropriate service providers. Ninety-seven percent of the clients responding to the intake customer satisfaction survey indicated they were satisfied with the intake services they had received.

In FY 2020, the average monthly juvenile probation officer caseload was 14; the average monthly adult probation officer caseload was 54. Both juvenile and adult probation caseloads decreased from FY 2019 caseload sizes. Ninety-eight percent of court-ordered investigations for juveniles were submitted at least 72 hours prior to the court date in FY 2020. One hundred percent of parents responding to the customer satisfaction survey indicated that they were satisfied with the probation services their child received. In FY 2020, juveniles on probation with no new criminal reconvictions within 12 months of case was 69 percent.

Residential Services includes four major service areas: Supervised Release Services (SRS) which includes outreach detention, electronic monitoring, and intensive supervision; the Shelter Care (SC) provides shelter care and crisis intervention for court-involved youth; Secure Detention Services (SDS) which includes the Juvenile Detention Center; and Community-Based Residential Services (CBRS) which includes both the Foundations Program and Stepping Stones.

In FY 2020:

SRS operated at 121 percent of its capacity at a cost of \$120 per day. Ninety-eight percent
of youth had face-to-face contact with SRS staff within 24 hours of assignment to the
service. Eighty-seven percent of the youth in the program remained free of new criminal or
Child In Need of Supervision or Services (CHINS) petitions while under SRS supervision.

- Shelter Care operated at 43 percent of capacity at a cost of \$1,029 per bed day. Ninety-seven percent of the parents responding to customer satisfaction surveys were satisfied with the shelter care services. Ninety-four percent of the youth placed in the shelter during the year appeared at their scheduled court hearing.
- The Juvenile Detention Center operated at 50 percent of staffed capacity at a cost of \$796 per bed day. Twelve percent of the placements in FY 2020 resulted in the need to use physical restraint on a youth. This is an increase from previous years due to the changes in policy and procedures around the use of sanctions and data collection. One hundred percent of the youth held in detention appeared at their scheduled court hearing, exceeding the performance target of 98 percent.
- Community-Based Residential Services programs operated at 61 percent of capacity at a
 cost of \$435 per bed day. One hundred percent of the parents responding to the follow-up
 survey expressed satisfaction with the programs with which their child was involved. In
 FY 2020, juveniles discharged from CBRS with no new delinquent petitions for one year
 was 59 percent.

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Court Services						
Value of services added	\$586,440	\$457,291	\$500,000	\$466,459	\$475,000	\$475,000
Probation Services						
Percent of youth diverted from formal court processing	21%	17%	25%	17%	25%	25%
Percent of juveniles with no new criminal reconvictions within 12 months of case closing	74%	75%	65%	69%	65%	65%
Residential Services						
Percent of Supervised Release Services (SRS) youth with no new delinquency or Child In Need of Supervision or Services (CHINS) petitions while under supervision	88%	88%	85%	87%	85%	85%
Percent of Shelter Care (SC) youth who appear at scheduled court hearing	83%	88%	90%	94%	90%	90%
Percent of Secure Detention Services (SDS) youth who appear at scheduled court hearing	100%	100%	98%	100%	98%	98%
Percent of Community-Based Residential Services (CBRS) discharged youth with no new delinquent petitions for 1 year	64%	65%	65%	59%	65%	65%

A complete list of performance measures can be viewed at https://www.fairfaxcounty.gov/budget/fy-2022-advertised-performance-measures-pm