

Minutes of the Fairfax County Consumer Protection Commission

March 16, 2010

7:30PM Conference 7
Government Center
12000 Government Center
Pkwy. Fairfax, Virginia 22035
Chairman Fee, presiding

Attendance:

Commissioners: Bahhur, Belkowitz,
Boyd, Douskalis, Hargraves, Fee,
Kirk Mrowka, Nguyen, Rosier

Absent:

Commissioners: Bounacos, Hine, Roark

Staff:

Michael S. Liberman, Director
Cable Communication and
Consumer Protection (DCCCP)
Ellen Posner, Assistant County Attorney
Susan C. Jones, Branch Chief,
Consumer Affairs
Susan Hafeli, Utilities Analyst, DCCCP

Guests:

Boy Scout Troop 1100

The meeting was called to order at 7:35PM by Chairman Fee.

Minutes

The minutes of the January 19, 2010 and February 16, 2010, meetings were approved.

Report of the Chairman

Chairman Fee had no matters to bring before the commission.

Report of the Director

Director Liberman briefed the Commissioners on the County Executive's budget proposal.

Commission Matters

Commissioner Belkowitz had no matters to bring before the commission.

Commissioner Nguyen asked who citizens should contact on issues that occurred during the snow storm. Staff will provide information.

Commissioner Boyd had no matters to bring before the commission

Commissioner Rosier had no matters to bring before the commission.

Commissioner Bahhur mentioned her daughter was towed, and the difficulties with the towing company with the release of her daughter's vehicle. Staff requested information on this incident.

Commissioner Hargraves mentioned the FCC released a broadband plan.

Commissioner Douskalis spoke on the new rules and regulations on credit card usage and that consumers needed education to understand the impact. Staff will look into this issue.

Commissioner Fee mentioned that he received his rebate check on his cellular phone.

Commissioner Kirk had no matters to bring before the commission.

Commissioner Mrowka had no matters to bring before the commission.

Old Business

There was no old business.

New Business

1. Update on Water Rates Differentials

Susan Hafeli, Utilities Analyst, DCCCP, presented a draft executive summary that included an overview of the five water utilities serving Fairfax County, Board of Supervisor's directive to the CPC, information sources, statewide rate comparison, regional rate comparison, rate differences, water sources, rate differentials, transfer of water revenues, and the customer survey.

A discussion ensued on drafting a CPC statement of principle regarding the water rate differentials and the impact of the customer survey.

2. Revisions to the Nomination Procedures

Commissioners Boyd and Nguyen brought suggestions to improve the current nomination requirements. Staff will write a draft operating procedures on the election of officers for CPC review.

The meeting adjourned at 9:12PM.