Policy Number: 0020

Policy Title: Vision, Mission and Values Statement

Date Adopted: February 26, 2020

Purpose

To state the vision, mission and values of the CSB and the public process by which these will be accomplished.

Policy

The Fairfax-Falls Church Community Services Board defines its vision, mission and values as follows:

CSB Vision, Mission and Values

CSB Vision

Everyone in our community has the support needed to live a healthy, fulfilling life.

CSB Mission

To provide and coordinate a system of community-based supports for individuals and families of Fairfax County and the cities of Fairfax and Falls Church who are affected by developmental disability, serious emotional disturbance (youth), mental illness and/or substance use disorders.

CSB Values

In achieving our mission and vision, we value:

Respect for the people we serve.

Individual dignity and human rights protection are at the center of the CSB service philosophy. Individuals are involved in developing service plans which address their needs and preferences. Feedback from service recipients is encouraged to assess program strengths and areas for improvement.

Quality in the services we provide.

The CSB offers a comprehensive array of preventative and responsive services that meet the needs of the Fairfax-Falls Church community. Services are provided by qualified professionals using methods proven to achieve positive, measurable outcomes.

Accountability in all that we do.

The CSB recognizes its responsibility to the Fairfax-Falls Church community by striving to provide services to people with limited resources or complex needs in **an effective and efficient manner**. Policies and procedures are communicated and accessible to all individuals and organizations with whom the CSB partners, and process improvement is supported by continuous data review.

Approved _	Sheile Jonas	February 26, 2020
	CSB Board Secretary	Date

Policy Adopted: January 17, 1990 Policy Readopted: July 27, 1994 Policy Readopted: April 23, 1997 March 28, 2001 Policy Readopted: Policy Readopted: February 18, 2009 Policy Readopted: March 25, 2009 Revision Adopted: December 17, 2014 Revision Adopted: February 26, 2020