Policy Number: 2120

Policy Title: Fees and Reimbursement

for Services

Date Adopted: December 16, 2020

Purpose

To ensure that a system is in place to provide subsidies for individuals who are unable to pay the full fee and are only applied to services not covered by the individual's insurance plan. Subsidies are also available for individuals who do not have insurance and are unable to pay the full fee. Subsidies are based on the CSB's Ability to Pay Scale guidelines and the individual's provision of documentation of income and family size.

To provide guidance for the establishment of a reimbursement system that maximizes the collection of fees from individuals receiving services from the CSB.

To ensure that fees are established in accordance with state and local statutes and regulations.

Policy

It is the policy of the CSB Board that:

- 1. Fee(s) will be established for each service and these fees shall be reviewed annually. Fees shall be reasonably related to the established unit cost of providing the services.
- 2. The individual or other legally responsible parties shall be liable for the established fee and, if they have insurance, related insurance plan required deductibles and co-payments to the extent provided by law.
- 3. Payment of fees for services rendered shall be sought from the following funding sources: individual self-pay, third party payers/insurance companies, and other legally responsible parties. The use of extended payment plans will be allowed, if necessary.
- 4. An individual or other legally responsible party who is unable to pay the full fee at the time service is rendered may be granted a subsidy using local and state revenue under the following guidelines:
 - a. Regulations shall be established to ascertain ability to pay and to determine subsidies.
 - b. An annual review of the ability to pay of the individual and of other legally responsible parties will be conducted.
 - c. Extended payment plans shall be negotiated before any subsidy using local and state revenue is considered.
- 5. Pursuant to County policy, delinquent accounts may be placed with the Fairfax County Department of Tax Administration (DTA) for collection. Information on the collection of

delinquent accounts through DTA can be found at https://www.fairfaxcounty.gov/taxes/pay/missed-due-date.

- 6. Services shall not be refused to any individual solely on the basis of ability to pay.
- 7. Every individual served by the CSB shall be subject to this fee policy whether service is obtained from a directly operated program or a contract agent.
- 8. Such individual and other responsible parties shall have the right to an appeal of fee-related determinations in accordance with procedures established by the CSB.

Approved:	Sheila Jonas	
	CSB Board Secretary	Date

References:

Code of Virginia, §37.2-504.A7

Code of Virginia, §37.2-508

Code of Virginia, §37.2-511.

Code of Virginia, §37.2-814

Code of Virginia, <u>§58.1-3919.1</u>

Fairfax County Code § 1-1-17 and § 1-1-18

Policy Adopted: March 1984

Revision Adopted: January 1995

Policy Readopted: June 1996

Revision Adopted: May 28, 1997

Revision Adopted: April 26, 2000

Revision Adopted: May 23, 2001

Revision Adopted: June 17, 2002

Policy Readopted: July 23, 2003

Policy Readopted: June 23, 2004

Revision Adopted: June 22, 2005

Revision Adopted: December 21, 2005

Revision Adopted: June 25, 2008

Revision Adopted: July 28, 2010

Revision Adopted: October 23, 2013

Revision Adopted: December 1, 2014

Revision Adopted: October 28, 2015

Revision Adopted: December 6, 2017

Policy Readopted: December 4, 2018

Revision Adopted: October 23, 2019

Revision Adopted: December 16, 2020