

# Land Development Services

## FY 2022 Advertised Budget Plan: Performance Measures

### Site Development Services

#### Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

#### Objective

To resolve default situations so that no more than 3 percent of defaults are deemed developer irresolvable and must be completed by the County.

#### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Bonded projects at year-end	466	488	515	495	515	528
<b>Efficiency</b>						
Bonded projects per staff	58	61	64	62	64	66
<b>Outcome</b>						
Percent of projects in irresolvable default which must be completed by the County	0%	0%	3%	0%	3%	3%

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### Objective

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Site and subdivision reviews processed	189	250	275	224	155	200
Minor plans and special studies processed	4,792	4,695	4,750	4,501	3,736	4,450
<b>Efficiency</b>						
Plan reviews completed per reviewer	300	300	305	287	236	282
<b>Service Quality</b>						
Average days to review a major plan	42	46	40	36	41	34
<b>Outcome</b>						
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	0	0	0	0	0

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### Building Code Service

#### Objective

To provide inspection service on the day requested 98 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

#### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Building inspections	159,090	168,008	187,318	179,205	156,068	171,675
<b>Efficiency</b>						
Inspections completed per inspector	3,458	3,418	3,709	3,446	2,890	3,178
<b>Service Quality</b>						
Percent of inspections completed on requested day	99%	98%	96%	96%	95%	98%
<b>Outcome</b>						
Percent of buildings experiencing catastrophic system failures as a result of building design	1%	0%	0%	0%	0%	0%

# Land Development Services

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### Objective

To issue 80 percent or more of building permits on the day of application.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Permits issued	63,224	66,421	73,925	62,875	79,100	77,175
<b>Efficiency</b>						
Permits issued per technician	10,537	11,070	12,320	10,479	13,183	12,863
<b>Outcome</b>						
Percent of permits issued on day of application <sup>1</sup>	74%	70%	80%	NA	NA	NA

<sup>1</sup> In FY 2021, this measure is discontinued as all permits are issued online now.