

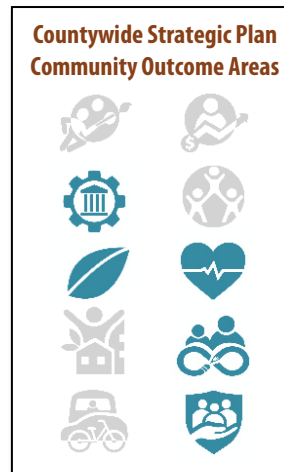
Health Department

Mission

Protect, promote, and improve health and quality of life for all in the community.

Connection to the Countywide Strategic Plan

The Fairfax County Board of Supervisors adopted the first-ever Countywide Strategic Plan on October 5, 2021. The Countywide Strategic Plan serves as a road map to help guide future work, focusing on the 10 Community Outcome Areas that represent the issues of greatest importance to the community. The Department of Management and Budget continues to integrate the Countywide Strategic Plan into budget documents. For information on how the agency’s program performance contributes to these goals, please see the Performance Measurement Results by Community Outcome Area. For more information on the Countywide Strategic Plan, please see www.fairfaxcounty.gov/strategicplan/. The Health Department primarily supports the following Community Outcome Areas:



Community Outcome Area	Vision Statement
Effective and Efficient Government	<i>All people trust that their government responsibly manages resources, is responsible to their needs, provides exceptional services and equitably represents them.</i>
Environment and Energy	<i>All people live in a healthy sustainable environment.</i>
Healthy Communities	<i>All people can attain their highest level of health and well-being.</i>
Lifelong Education and Learning	<i>All people at every stage of life are taking advantage of inclusive, responsive and accessible learning opportunities that enable them to grow, prosper and thrive.</i>
Safety and Security	<i>All people feel safe at home, school, work and in the community.</i>

Focus

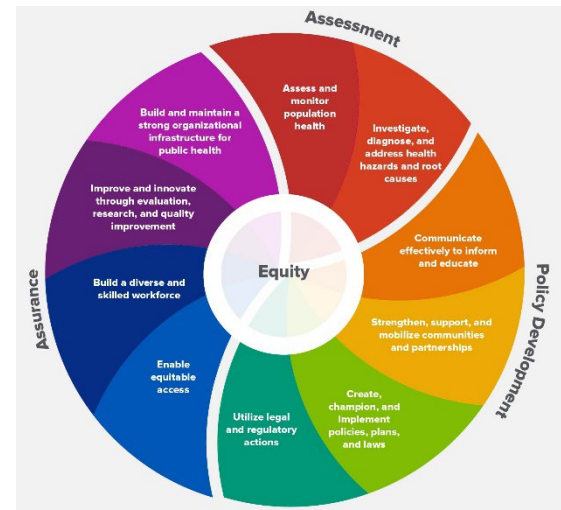
The Fairfax County Health Department (FCHD) has five core functions: 1) preventing epidemics and the spread of disease; 2) protecting the public against environmental hazards; 3) promoting and encouraging healthy behaviors; 4) assuring the quality and accessibility of health services; and 5) responding to disasters and assisting communities in recovery. These core functions are integral to the FCHD implementation of the 10 Essential Public Health Services, which define public health and serve as the framework for quality and performance improvement initiatives nationwide including achieving accreditation by the Public Health Accreditation Board (PHAB).

FCHD achieved initial accreditation in 2016, having met PHAB’s national standards for high-quality public health services, leadership, and performance management. The Department is currently awaiting determination for its reaccreditation, having submitted materials to PHAB for review in FY 2023.

Core Functions

Preventing Epidemics and the Spread of Disease

Communicable disease surveillance, prevention, and control are core public health activities, accomplished by a diverse team of staff across several divisions. Methods used to control the spread of communicable disease include testing and/or treating those exposed; immunizing whenever possible; improving infection control at health facilities; supporting social distancing between persons with a communicable disease and those who are well; identifying and decreasing high-risk behaviors or exposures; and preventing further spread through public education.



10 Essential Public Health Services

Protecting the Public against Environmental Hazards

Compliance with environmental health regulations is promoted through routine inspections, outreach activities, and education on healthy practices in the regulated community. Environmental Health Services also conducts complaint investigations, which provide opportunities to identify and correct potentially risky situations or behaviors that can adversely affect public health. Laboratory testing data is fundamental to the early identification and remediation of environmental health hazards within the community. The FCHD Laboratory offers a wide range of environmental testing services, including rabies testing in animals as well as bacterial and chemical testing of drinking water and stream water.

Promoting and Encouraging Healthy Behaviors

Health promotion is integrated across multiple divisions, including Community Health Development, Emergency Preparedness and Response, Health Services, and School Health. Community Health Workers (CHWs) and formal and informal partnerships with community organizations have emerged as an effective strategy for promoting health, especially within communities impacted by health inequities. Outreach strategies are informed by community champions and designed and delivered to reach the whole community, but intentional efforts are also implemented for targeted populations and for harder to reach residents with language barriers or higher health risks.

Assuring the Quality and Accessibility of Health Services

Access to health services is vital to keeping communities healthy and strong. Linking people to needed personal health services and assuring the provision of healthcare when otherwise unavailable is essential to ensure this access. The FCHD Family Assistance Workers, Outreach Workers, and Public Health Nurses connect individuals with healthcare services available from other County agencies, Federally Qualified Health Centers, hospital-sponsored clinics, and other providers. Access to prenatal care services for uninsured and underinsured women continues through a partnership between the FCHD and the Inova Cares Clinic for Women. The FCHD remains the entry point for pregnancy testing and prenatal care and provides a Public Health Assessment visit to all pregnant women needing services.

The Department also directly supports the integration of primary and behavioral healthcare. For example, in the Sexually Transmitted Infections (STI) Clinics, public health nurses conduct a behavioral health screening, provide brief intervention, and referral to treatment for clients who screen positive for substance use, depression, intimate partner violence, and/or tobacco use. In addition, the Maternal and Child Health home visiting and case management programs seek to engage prenatal women with substance use disorders. The Department is exploring options to increase the expertise needed to more effectively collaborate with service providers to increase the number of women referred and to better improve health outcomes for this high-risk population.

Responding to Disasters and Assisting Communities in Recovery

The capacity to detect potential public health threats, quickly mobilize a response, and sustain emergency response operations are critical aspects of protecting the health of the public. The Office of Emergency Preparedness and Response (EP&R) prepares staff, Medical Reserve Corp volunteers, the community, and other partners to prepare for, respond to, recover from, and mitigate public health emergencies. It is also charged with coordinating these efforts among local, regional, and federal public and non-profit partners.

Improving Organizational Capacity to Fulfill the Evolving Role of Public Health

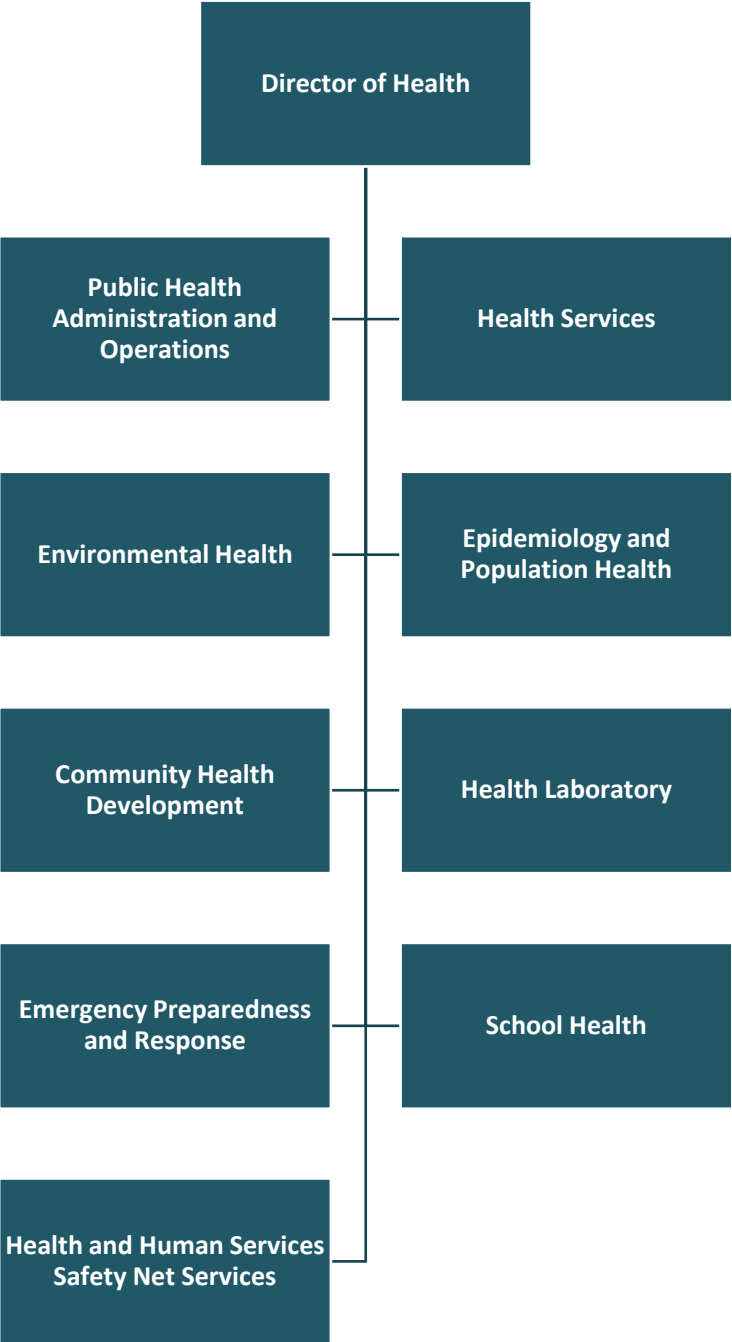
The Health Department adopted a new strategic plan in FY 2023, designed to incorporate lessons learned from the COVID-19 pandemic; address the challenge of securing and retaining resources for ongoing activities that are critical to the community; and seizing opportunities to leverage community assets and other resources to reorient the department towards population-based programs focusing on disease prevention and health promotion.

Given the unprecedented climate of transformation and increasing complexity of public health challenges, a primary focus for the FCHD leadership is developing critical foundational capabilities within the workforce. Organizational supports must be equally transformed and informed by improved business processes, 21st century information systems, data analytics, and data visualizations effective at communicating complex public health data. This focus on workforce and organizational infrastructure is intended to develop the flexibility required to meet traditional as well as changing public health needs.

Relationship with Boards, Authorities and Commissions

The FCHD works closely with and supports the Health Care Advisory Board (HCAB), created in 1973 to assist the Fairfax County Board of Supervisors in the development of health policy for the County and to advise the Board of Supervisors on health and health-related issues that may be expected to impact County residents. Additional information on HCAB can be found on the County website: [Health Care Advisory Board General Scope of Work | Health \(fairfaxcounty.gov\)](#).

**Organizational
Chart**



Budget and Staff Resources

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
FUNDING				
Expenditures:				
Personnel Services	\$51,002,462	\$63,023,999	\$63,023,999	\$65,676,869
Operating Expenses	19,636,517	20,065,791	23,937,837	20,561,968
Capital Equipment	102,247	0	380,824	0
Subtotal	\$70,741,226	\$83,089,790	\$87,342,660	\$86,238,837
Less:				
Recovered Costs	(\$8,201)	\$0	\$0	\$0
Total Expenditures	\$70,733,025	\$83,089,790	\$87,342,660	\$86,238,837
Income:				
Nursing Home Pre-Screening Admission Fee	\$413,278	\$0	\$437,028	\$458,879
Elderly Day Care Fees	328,239	0	0	0
City of Fairfax Contract	1,215,554	1,541,630	2,144,047	2,111,580
Elderly Day Care Medicaid Reimbursement	68,618	0	0	0
Falls Church Health Department	381,932	511,978	381,932	381,932
Licenses, Permits, Fees	2,527,089	3,058,074	2,728,374	2,886,992
Recovered Costs - Health Department	4,815	0	0	0
Reimbursement - School Health	6,407,588	5,529,099	5,529,099	5,529,099
State Reimbursement - Health Department	9,776,440	9,532,899	10,224,527	10,622,909
Total Income	\$21,123,553	\$20,173,680	\$21,445,007	\$21,991,391
NET COST TO THE COUNTY	\$49,609,472	\$62,916,110	\$65,897,653	\$64,247,446
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	910 / 836.96	864 / 790.96	863 / 789.96	862 / 788.96

This department has 55/55.0 FTE Grant Positions in Fund 50000, Federal-State Grants.

FY 2024 Funding Adjustments

The following funding adjustments from the FY 2023 Adopted Budget Plan are necessary to support the FY 2024 program:

Employee Compensation \$2,652,870

An increase of \$2,652,870 in Personnel Services includes \$1,259,492 for a 2.00 percent market rate adjustment (MRA) for all employees and \$975,629 for performance-based and longevity increases for non-uniformed merit employees, both effective July 2023. The remaining increase of \$417,749 is included to support employee retention and recruitment efforts that will reduce pay compression and align the County's pay structures with the market based on benchmark data.

Contract Rate Increases \$492,907

An increase of \$492,907 in Operating Expenses supports a contract rate increase for the providers of mandated and non-mandated public health services.

Department of Vehicle Services Charges \$3,270

An increase of \$3,270 in Department of Vehicle Services Charges is based on anticipated billings for maintenance and operating-related charges.

Position Reduction \$0

A review of positions for potential reduction was conducted and 1/1.0 FTE position will be eliminated in Agency 71, Health Department, in FY 2024. Based on current budget constraints, the position is unfunded and can be eliminated without adversely impacting agency operations.

**Changes to
FY 2023
Adopted
Budget Plan**

The following funding adjustments reflect all approved changes in the FY 2023 Revised Budget Plan since passage of the FY 2023 Adopted Budget Plan. Included are all adjustments made as part of the FY 2022 Carryover Review and all other approved changes through December 31, 2022:

Carryover Adjustments **\$4,252,870**

As part of the FY 2022 Carryover Review, the Board of Supervisors approved funding of \$4,252,870 due to encumbered funding in Operating Expenses.

Position Adjustments **\$0**

A decrease of 1/1.0 FTE position is the result of a transfer from the Health Department to the Department of Neighborhood and Community Services to better align resources within the Health and Human Services System.

Cost Centers

The Health Department is divided into nine cost centers which work together to fulfill the mission of the Department. They are: Public Health Administration and Operations; Community Health Development; Emergency Preparedness and Response; Environmental Health; Epidemiology and Population Health; Health Laboratory; Health Services; School Health; and Health and Human Services Safety Net Services.

Public Health Administration and Operations

Public Health Administration and Operations provides overall department guidance and administration, including agency leadership, program development and monitoring, fiscal stewardship, human resources, and informatics. A primary focus of agency leadership is working with the community, private health sector, governing bodies, and other jurisdictions within the Northern Virginia region and the Metropolitan Washington area to maximize resources available in various programmatic areas and promote health equity.

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$6,921,973	\$4,140,939	\$5,077,423	\$4,370,580
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	47 / 47	47 / 47	51 / 51	51 / 51

Community Health Development

Community Health Development serves to strengthen the local public health system through community engagement, health planning initiatives, and partnership development. The division works to improve health outcomes by engaging target populations and ensuring that interventions and messaging are culturally and linguistically appropriate. In addition, the division supports essential public health operations including communications, grants identification, and legislative monitoring and review.

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$2,088,729	\$2,399,590	\$2,401,399	\$2,497,454
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	34 / 34	34 / 34	34 / 34	34 / 34

Emergency Preparedness and Response

Emergency Preparedness and Response ensures the department can anticipate, prepare for, effectively respond to, and recover from public health threats and emergencies as well as meet community health preparedness needs. Preparedness activities include coordination across County agencies; logistics and resource management; planning and capacity building; training and exercising; community health preparedness; and volunteer management. The Medical Reserve Corp expands the department’s capacity in public health emergencies and supports traditional public health activities.

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$4,143,034	\$3,068,933	\$3,700,836	\$3,193,205
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	35 / 35	35 / 35	35 / 35	35 / 35

Environmental Health

Environmental Health provides public health services that protect the community from potential environmental hazards and exposures that pose a risk to human health. The primary services include inspections, complaint investigations, commercial and residential plan reviews, surveillance and control activities, and community outreach. The division supports the regulated community, other agencies, and the public to encourage healthy behaviors and maintain voluntary long-term compliance with state and local regulations. Information about the Disease Carrying Insects Program (Fund 40080, Integrated Pest Management Program) can be found in Volume 2 of the [FY 2024 Advertised Budget Plan](#).

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$4,745,648	\$5,841,265	\$5,841,270	\$6,054,188
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	64 / 64	64 / 64	65 / 65	65 / 65

Epidemiology and Population Health

Epidemiology and Population Health improves the health and well-being of County residents through the identification, investigation, control, and prevention of acute and chronic health conditions. For communicable diseases, this includes surveillance for reportable diseases, investigation of disease cases and outbreaks, identification of causative factors, and intervention to reduce disease occurrence. For non-communicable conditions (e.g., obesity, food insecurity, opioid and other substance use), the division analyzes and shares data and monitors trends to promote situational awareness and support decision-making; identifies racial, ethnic, and socioeconomic disparities in disease occurrence; identifies underlying factors that contribute to disease and health disparities and proposes evidence-based solutions to address those factors; supports development and implementation of preventive interventions; monitors, evaluates, and improves the quality of programs; provides expertise in data collection, analysis, and use; and engages in research to improve prevention and health outcomes.

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$2,351,736	\$2,660,170	\$2,672,291	\$2,763,282
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	28 / 28	29 / 29	29 / 29	29 / 29

Health Laboratory

The Health Laboratory provides medical and environmental laboratory testing in support of the Health Department's public health clinics and environmental services. The Health Laboratory offers a wide range of testing services to aid in the diagnosis, treatment, and monitoring of diseases of public health significance. These services support Health Department programs such as Tuberculosis, Sexually Transmitted Infection, Rabies, and the Disease Carrying Insects Program, as well as mandated environmental tests and substance abuse tests for other County agencies.

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$2,168,068	\$2,635,212	\$3,148,516	\$2,710,612
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	32 / 32	32 / 32	32 / 32	32 / 32

Health Services

Health Services includes programs and interventions to encourage healthy behaviors, prevent the spread of disease, and provide treatment to those most in need. Programs include Maternal Child Health, Women, Infant and Child Supplemental Nutrition, Public Health Clinical Services (e.g., Pharmacy, Immunizations, Maternity, Speech and Hearing, and Newcomer Health), and Integrated Health Services. In FY 2023, Long-Term Care services, including Adult Day Health Care, transferred to either Agency 79, Department of Neighborhood and Community Services or Agency 67, Department of Family Services.

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$20,178,506	\$22,121,855	\$23,112,914	\$23,045,990
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	251 / 248.38	203 / 200.38	197 / 194.38	196 / 193.38

School Health

School Health provides health services to students in 198 Fairfax County Public Schools and centers. In addition, it provides support, through the oversight and coordination of contracted nursing services, for medically fragile students who require more continuous nursing assistance in order to attend school. Services include first aid, administration of authorized medications, identification of potential communicable disease situations, and development of health care plans for students with special health needs. School Health increasingly works with multiple partners to address social determinants of health in the school-aged population, with a focus on reducing health inequities and improving population health outcomes.

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$21,517,080	\$31,015,951	\$31,386,717	\$32,394,894
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	419 / 348.58	420 / 349.58	420 / 349.58	420 / 349.58

Health and Human Services Safety Net Services

Health and Human Services Safety Net Services assures Fairfax County residents have access to integrated primary care, regardless of their ability to afford care or maintain fixed insurance coverage. This primarily includes financial support to the two nonprofit Federally Qualified Healthcare Centers and additional assistance for patients who cannot afford prescriptions, specialty care, or other related health care needs.

Category	FY 2022 Actual	FY 2023 Adopted	FY 2023 Revised	FY 2024 Advertised
EXPENDITURES				
Total Expenditures	\$6,618,251	\$9,205,875	\$10,001,294	\$9,208,632
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)				
Regular	0 / 0	0 / 0	0 / 0	0 / 0

Position Detail

The FY 2024 Advertised Budget Plan includes the following positions:

PUBLIC HEALTH ADMINISTRATION AND OPERATIONS - 51 Positions			
1	Director of Health	1	Data Analyst II
4	Deputy Directors for Health Department	1	Internet/Intranet Architect I
1	Division Director Public Health Strategic Ops	1	Human Resources Generalist III
1	Director Health Safety Net Provider Network	3	Human Resources Generalists II
1	Program and Procedures Coordinator	2	Human Resources Generalists I
3	Management Analysts IV	1	Financial Specialist III
2	Management Analysts III	2	Financial Specialists II
1	Management Analyst II	1	Financial Specialist I
1	Management Analyst I	3	Administrative Assistants V
1	Business Analyst IV	7	Administrative Assistants IV
3	Business Analysts III	3	Administrative Assistants III
5	Business Analysts II	1	Administrative Assistant II
1	Business Analyst I		
COMMUNITY HEALTH DEVELOPMENT - 34 Positions			
1	Director Community Health Development	2	Communications Specialists II
2	Management Analysts IV	5	Senior Community Health Specialists
8	Management Analysts III	13	Community Health Specialists
1	Public Safety Information Officer IV	1	Administrative Assistant IV
1	Communications Specialist III		
EMERGENCY PREPAREDNESS AND RESPONSE - 35 Positions			
1	Director Emergency Preparedness and Response	1	Management Analyst III
2	Assistant Division Directors	2	Management Analysts II
2	Emergency Management Specialists IV	3	Management Analysts I
3	Emergency Management Specialists III	1	Safety Analyst II
6	Emergency Management Specialists II	3	Community Health Specialists
3	Emergency Management Specialists I	1	Volunteer Services Coordinator II
1	Environmental Health Supervisor	1	Training Specialist III
1	Public Health Doctor	3	Training Specialists II
1	Public Health Nurse III		
ENVIRONMENTAL HEALTH - 65 Positions			
1	Director Environmental Health	6	Environmental Health Technicians II
1	Assistant Division Director	3	Environmental Health Technicians I
1	Environmental Health Program Manager	1	Management Analyst II
5	Environmental Health Supervisors	1	Administrative Assistant V
15	Environmental Health Specialists III	3	Administrative Assistants III
25	Environmental Health Specialists II	3	Administrative Assistants II
EPIDEMIOLOGY AND POPULATION HEALTH - 29 Positions			
1	Public Health Doctor	1	Environmental Health Specialist III
2	Assistant Division Directors	1	Environmental Health Specialist II
5	Epidemiologists III	2	Community Health Specialists
4	Epidemiologists II	1	Human Services Assistant
2	Epidemiologists I	1	Administrative Assistant IV
8	Public Health Nurses III	1	Administrative Assistant III
HEALTH LABORATORY - 32 Positions			
1	Public Health Laboratory Director	13	Public Health Lab Scientists I
1	Assistant Public Health Laboratory Director	1	Public Health Lab Technician
1	Management Analyst III	1	Administrative Assistant V
1	Management Analyst II	2	Administrative Assistants III
3	Public Health Lab Scientists III	2	Material Management Drivers
6	Public Health Lab Scientists II		

HEALTH SERVICES - 196 Positions			
1	Director, Health Services	2	Public Health Nutritionists
3	Assistant Directors, Health Services	2	Radiologic Technologists
3	Public Health Doctors [-1]	5	Social Services Specialists II
3	Public Health Dentists	1	Human Service Worker IV
4	Nurse Practitioners	9	Human Service Workers II
12	Public Health Nurses IV	11	Human Services Assistants
19	Public Health Nurses III	1	Training Specialist II
56	Public Health Nurses II, 3 PT	1	Administrative Associate
1	Senior Pharmacist	6	Administrative Assistants V
1	Pharmacist	8	Administrative Assistants IV
2	Audiologists II	12	Administrative Assistants III
5	Speech Pathologists II	27	Administrative Assistants II
1	Rehabilitative Services Manager		
SCHOOL HEALTH - 420 Positions			
1	Director, School Health	171	Public Health Nurses II
1	Assistant Director, School Health	4	Senior School Health Aides, PT
1	Public Health Doctor	198	School Health Aides, PT
12	Public Health Nurses IV	1	Administrative Assistant IV
30	Public Health Nurses III	1	Administrative Assistant III
-	Denotes Abolished Position(s)		

Performance Measurement Results by Community Outcome Area

FCHD utilizes a performance measurement approach based on the Results-Based Accountability framework, measuring how much work is done, how well work is completed, and whether clients are better off as a result of receiving services. In FY 2023, department leadership began work to enhance its current framework to advance alignment between individual, program, and department performance metrics, with the intent of finalizing a new framework for FY 2024. Some new measures have replaced key performance measures used in prior years; therefore, data is no longer being collected for the measures previously reported on. Additionally, data are not available for some years for newer measures due to changes in collection methodologies and reporting tools.

The County's COVID-19 emergency declaration was lifted in Fall 2022; however, the impact of redeploying staff for containment and vaccination efforts is still evident in many FCHD performance measure results for FY 2022. As with last year, some data may not be available or may be time limited due to restricted or suspended service offerings as part of the COVID-19 response.

Effective and Efficient Government

Public Health Administration and Operations

The department achieved its target to meet 65 percent of all the performance measurement estimates set for FY 2022; however, it did not meet its target of 60 percent for both quality and efficiency measures (55 percent).

Environment and Energy

Environmental Health

Consumer Protection Program:

The Consumer Protection Program currently has oversight of 3,787 permitted facilities that include 3,658 food establishments and 129 other commercial establishments. This program also conducts health inspections for other licensing agencies and responds to reports of public health or safety

menaces. Environmental Health resolved 96 percent of environmental complaints within 60 days of receipt in FY 2022, exceeding the 90 percent target.

Data on the percent of food service establishments demonstrating FDA risk factor control measures is not available for FY 2022 due to a change in the food establishment inspection reporting system with the launch of the Planning and Land Use (PLUS) system.

Onsite Sewage and Water Program:

The Onsite Sewage and Water Program focuses on onsite sewage disposal systems and private well water supplies to ensure proper construction, operation, and maintenance that protect public health. During FY 2022, 90 percent of sewage disposal system violations and well water system deficiencies were corrected within 60 days.

Performance Measures and other information related to Environmental Health's Disease Carrying Insects Program (DCIP) is available in Volume 2, Fund 40080, Integrated Pest Management Program.

Healthy Communities

Health Services

The percent of births through the FCHD-Inova Cares Clinic for Women classified as low birth weight (LBW: less than 2,500 grams) decreased from 8.3 percent in FY 2021 to 7.8 percent in FY 2022. This is in alignment with the national low birth weight target of 7.8 percent established by Healthy People 2020.

The FCHD experienced an increase from 64 percent in FY 2021 to 77 percent in FY 2022 in the percent of children served by the Health Department who are up-to-date on immunizations at 24 months of age, following a drop in the previous fiscal year attributed to behaviors associated with the COVID-19 pandemic.

Epidemiology and Population Health

The percent of selected reportable communicable disease investigations for which initial public health control measures were initiated within the appropriate timeframe slightly increased from 75 percent in FY 2021 to 76 percent in FY 2022; however, the percentage is lower than the target of 90 percent due to limited staffing for non-COVID-19 communicable disease investigations.

Health and Human Services Safety Net Services

Fairfax County provides financial and programmatic support to two nonprofit community health centers, Neighborhood Health and HealthWorks for Northern Virginia. As federally qualified health centers, these centers monitor and report nationally on quality measures such as patients who have controlled diabetes, controlled high blood pressure, and those who maintain the use of statin therapy for the prevention and treatment of cardiovascular disease. In FY 2022, of patients with diagnosed hypertension, 54 percent had controlled blood pressure (less than 140/90 mmHg) as measured by a health provider during the year compared to 55 percent in FY 2021. This is below the target of 63 percent.

Community Health Development

Surveys to assess behavior and knowledge change were not conducted as the department's pandemic response limited the team's ability to develop and validate survey instruments. Nevertheless, the Outreach Team continued to catalyze community partnerships among houses of worship, multiunit housing, schools, small businesses, nonprofit organizations, individuals, and community residents. These public health champions identified and registered 4,075 individuals at equity testing sites and 47,925 individuals at vaccine equity clinics.

Health Laboratory

The FCHDL provides 24-hour turnaround time for rabies testing on animals to allow for timely prophylactic treatment when needed and the avoidance of unnecessary rabies post-exposure shots, which average \$4,000 per series. The laboratory exceeded its goal of 95 percent of individuals prevented from unnecessary rabies post-exposure shots and reported rabies test results in less than 24 hours on 100 percent of critical human exposures to potentially rabid animals.

Lifelong Education and Learning

School Health

Students with health conditions, such as life-threatening allergies, seizure disorders, or diabetes, are supported during the school day with health care plans developed by public health nurses (PHNs). Plans are shared with school staff and appropriate training is provided by PHNs to support students' health needs, maintain school attendance, and enable students to achieve their highest potential. The annual school satisfaction survey that measures parent satisfaction with school health services effectively managing their child's health condition was not completed in FY 2022 but will resume in FY 2023.

Safety and Security

Emergency Preparedness and Response

In FY 2022, the COVID-19 pandemic response continued to consume nearly all EP&R resources. While training, exercises, and other non-critical functions remained largely on hold, EP&R offered critical trainings including CPR, Point of Dispensing (POD), and others. In FY 2022, 94 percent of staff and volunteers report they are better prepared for public health emergencies, down slightly from 97 percent in FY 2021.

Community Outcome Area	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Effective and Efficient Government						
Customer Satisfaction with County Services						
Percent of performance measurement estimates met	69%	69%	65%	69%	65%	67%
Environment and Energy						
Supporting Sound Environmental Policy and Practices						
Percent of environmental complaints resolved within 60 days	84%	95%	90%	96%	90%	90%
Percent of food service establishments demonstrating FDA risk factor control measures to reduce foodborne illness ¹	NA	NA	95%	NA	95%	NA
Promoting Air, Water and Land Quality						
Percent of out-of-compliance onsite sewage disposal and water supply systems corrected within the specified time period	90%	94%	92%	90%	93%	93%

Community Outcome Area	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Healthy Communities						
Improving Physical and Behavioral Health Conditions						
Percent of clients who report that the services they received at a public health clinic addressed their health need ²	NA	96%	98%	100%	98%	98%
Percent of communicable disease investigations conducted within the appropriate timeframe	86%	75%	90%	76%	90%	90%
Percent of Community Health Center patients with hypertension whose blood pressure is controlled ³	62%	55%	63%	54%	57%	60%
Percent of pregnant women served who deliver a low birth weight baby	8.7%	8.3%	8.1%	7.8%	7.8%	7.8%
Promoting Health-Related Behaviors						
Percent of children served by the Health Department who are up-to-date on immunizations at 24 months of age	67%	64%	65%	77%	80%	80%
Percent of community members served who report intent to practice healthy behaviors ⁴	85%	NA	80%	NA	80%	80%
Access to Health Services						
Percent of individuals prevented from unnecessary rabies post-exposure shots by timely receipt of negative lab results	98%	100%	95%	100%	95%	95%
Lifelong Education and Learning						
Supporting Academic Achievement						
Percent of parents and guardians who report that their child was able to attend school as a result of having a health care plan ⁵	NA	NA	85%	NA	85%	85%
Safety and Security						
Timeliness and Quality of Emergency Response						
Percent of staff and volunteers who report they are better prepared for public health emergencies as a result of preparedness training and exercises	81%	97%	90%	94%	92%	92%

¹This data is not available for FY 2020 and FY 2021 because the measure could not be accurately reported due to the process in place during the COVID-19 pandemic. Additionally, the data is not available for FY 2022 because there was a change in the food establishment inspection reporting system with the launch of the new Planning and Land Use (PLUS) system.

²The program was unable to conduct the survey in FY 2021 due to COVID-19.

³Federally Qualified Health Center measures and outcomes are compiled and reported on the calendar year. The most current outcomes for FY 2022 are for Calendar Year 2021.

⁴The program was unable to conduct client surveys in FY 2021 and FY 2022 due to COVID-19.

⁵ Due to COVID-19 related school closures, the annual satisfaction survey was not conducted SY 2020.- 2021. In SY 2021-2022, an error in communication to parents and staff did not send the electronic survey as scheduled.

A complete list of performance measures can be viewed at
<https://www.fairfaxcounty.gov/budget/fy-2024-advertised-performance-measures-pm>