

Fund 40200, Land Development Services

FY 2025 Advertised Budget Plan: Performance Measures

Site Development Services

Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

Objective

To resolve default situations so that no more than 0 percent of defaults are deemed developer irresolvable and must be completed by the County.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Bonded projects at year-end	687	697	581	529	529	529
Efficiency						
Bonded projects per staff	86	232	73	176	176	176
Outcome						
Percent of projects in irresolvable default which must be completed by the County	0%	0%	0%	0%	0%	0%

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Objective

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Site and subdivision reviews processed	241	241	220	188	190	190
Minor plans and special studies processed	5,163	5,701	4,895	7,097	7,168	7,168
Efficiency						
Plan reviews completed per reviewer	338	170	310	208	210	210
Service Quality						
Average days to review a major plan ¹	100	159	50	94	100	100
Outcome						
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	3	0	0	0	0

¹ The FY 2022 increase in average days to review a major plan is largely associated with the continued increase in turnover, as well as the transition to the new Planning & Land Use System (PLUS) as LDS collaborated with other agencies and customers on understanding the system. It is expected to decrease as the agency continues to recruit.

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Building Code Service

Objective

To provide inspection service on the day requested 98 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Building inspections	180,954	190,985	188,842	169,907	171,606	171,606
Efficiency						
Inspections completed per inspector	3,548	4,244	3,703	3,398	3,432	3,432
Service Quality						
Percent of inspections completed on requested day	85%	95%	98%	98%	98%	98%
Outcome						
Percent of buildings experiencing catastrophic system failures as a result of building design	0%	0%	0%	0%	0%	0%

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FY 2025 Advertised Budget Plan: Performance Measures

Objective

To issue 60 percent or more of building permits on the day of application.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Permits issued	67,069	66,787	84,893	64,636	65,282	65,282
Efficiency						
Permits issued per technician	11,178	11,131	14,149	10,773	10,880	10,880
Outcome						
Percent of permits issued on day of application ¹	NA	NA	NA	NA	NA	NA

¹ In FY 2020, this measure was discontinued as all permits switched to online issuance. LDS is the process of developing new metrics in replacement of this measure.