

## Minutes of the Fairfax County Consumer Protection Commission

November 20, 2012

7:30PM Conference 4/5  
Government Center  
12000 Government Center Pkwy.  
Fairfax, Virginia 22035  
Chairman Fee, presiding

Attendance:

Commissioners: Bahhur, Belkowitz, Fee,  
flargraves, Hine, Martz, Nguyen, Roark, Rosier

Absent:

Commissioners: Kirk, Leppin

Staff:

Michael S. Liberman, Director  
Cable and Consumer Services  
Susan C. Jones, Branch Chief,  
Consumer Affairs  
John W. Burton, Assistant County Attorney  
Henri Stein-McCartney, Branch Chief  
Regulation and Licensing Branch  
Dave Reidenbach, DCCS

The meeting was called to order at 7:42 PM by Chairman Fee.

### Minutes

The minutes of the October 16, 2012, meeting were approved.

### Report of the Chairman

Chairman Fee mentioned that Terry Klein, Consumer Specialist I, Consumer Affairs Branch, will retire this month.

Chairman Fee stated he received an email notice concerning the delivery of a package from the United States Postal Service, and after contacting the postal service found the notice was a scam.

### Report of the Director

Director Liberman discussed the article *Mediation Leads to Three-Way Settlement of Water Disputes and Win-Win for Water Customers* that involved the City of Falls Church, Fairfax Water, and Fairfax County Government.

### Commission Matters

Commissioner Hargraves mentioned that AT&T submitted a petition to the Federal Communications Commission (FCC) asking the FCC to start proceedings to examine the transition of Public Switched Telephone Network to an all Internet Protocol Network.

Commissioner Roark had no matters to bring before the Commission.

Commissioner Bahhur had no matters to bring before the Commission.

Commissioner Hine had no matters to bring before the Commission.

Commissioner Martz had no matters to bring before the Commission.

Commissioner Nguyen had no matters to bring before the Commission.

Commissioner Rosier had no matters to bring before the Commission.

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### **Old Business**

There was no old business.

### **New Business**

Chairman Fee made the motion to support the recommended draft changes to Chapter 10 - Consumer Protection and Chapter 82 - Towing. Commissioner Nguyen seconded the motion.

#### **1. Towing Update Code Review**

Dave Reidenbach, Cable and Consumer Services, reviewed the draft changes to Chapter 10 - Consumer Protection and Chapter 82 - Towing.

A discussion ensued on the reasons for the proposed changes, removal of fake parking permits, appeal process, registration certificates, and the ten mile rule.

Commissioner Hargraves called the question to support the recommended changes. Eight Commissioners voted in favor, one Commissioner voted against. The motion passed.

Commissioners discussed the upcoming year end meeting on December 18, 2012.

The meeting adjourned at 8:50 PM.