

**CSP Contact Topics by Zip Code FY22 - Region 1**

**Zip Code: 22060, 22079, 22150, 22153, 22303, 22306, 22307, 22308, 22309, 22310, 22315**

<b>Topics</b>	<b>Jul 2021</b>	<b>Aug 2021</b>	<b>Sep 2021</b>	<b>Oct 2021</b>	<b>Nov 2021</b>	<b>Dec 2021</b>	<b>Jan 2022</b>	<b>Feb 2022</b>	<b>Mar 2022</b>	<b>Apr 2022</b>	<b>May 2022</b>	<b>Jun 2022</b>	<b>Total</b>
211 Inquiry	0	0	1	0	0	0	0	0	0	3	0	0	4
Abuse/Neglect - Adult	0	0	0	0	0	1	0	0	1	0	0	1	3
Abuse/Neglect - Child	0	1	0	1	0	1	0	0	1	0	0	0	4
Animals	0	0	0	0	0	0	0	1	0	0	0	0	1
Assisted Living	1	2	0	1	0	0	1	0	0	0	0	0	5
Assistive Technology/Devices	1	1	0	0	1	2	2	3	0	3	4	3	20
Budget Counseling	10	7	13	16	10	22	14	11	13	8	8	15	147
Business/Professional Licensing	2	0	1	0	1	0	0	0	0	0	0	1	5
Child Support	9	5	25	19	11	14	7	14	13	9	6	15	147
Consumer Complaints	1	1	1	0	0	1	0	1	0	0	1	0	6
Consumer Credit Counseling	1	2	1	0	0	1	1	0	1	1	1	0	9
Consumer Education	0	2	0	0	0	1	2	0	0	2	1	4	12
Consumer Protection	0	1	1	0	0	1	0	0	0	0	0	0	3
Court Services - Juv and Dom Relations	1	0	0	1	0	1	1	0	0	1	0	0	5
Court Services - Other	0	2	0	0	0	0	1	0	1	0	0	3	7
Day Care - Adult	3	1	1	0	0	0	1	1	0	0	0	0	7
Day Care - Child	4	4	2	9	1	3	2	0	3	5	2	9	44
Day Care - Child Care Subsidy	8	7	9	8	6	11	4	10	8	6	6	9	92
Directory - HSRG	10	14	7	7	6	8	6	6	3	5	1	2	75
Directory - Other	1	0	1	0	0	0	0	0	1	1	1	1	6
Disability - Information	3	7	4	7	4	1	1	3	5	2	3	9	49
Disability - Support Groups	1	0	0	0	0	0	0	2	1	1	0	2	7
Domestic Violence	3	5	7	5	3	10	7	7	8	10	7	8	80
Donations	1	0	0	0	2	1	0	1	0	0	0	0	5
Education - Adult	3	1	0	1	1	1	1	2	4	1	2	2	19
Education - Child	0	0	2	2	1	1	0	1	3	0	2	0	12
Education - Special	2	0	0	0	0	0	0	0	1	0	1	1	5
Emergency Event Related - COVID-19	154	193	197	200	138	114	169	135	156	85	102	84	1727
Emergency Needs/Clothing/Personal Items	2	9	3	11	2	11	7	11	11	3	3	11	84
Emergency Event Related - Arlington Drive Fire	0	0	0	0	0	2	0	1	0	0	0	0	3
Emergency Event Related - Hybla Valley Fire	0	0	0	0	0	0	0	1	0	0	0	0	1
Emergency Needs/Diapers/Infant Equi	1	1	3	2	2	2	3	4	2	3	3	6	32
Emergency Needs/Food	30	37	49	41	45	40	45	45	42	30	38	46	488
Emergency Needs/Furniture/Household	2	1	3	7	2	5	1	1	5	3	7	5	42
Emergency Needs/Shelter - Adults Only	11	16	15	11	11	15	11	13	18	24	16	15	176
Emergency Needs/Shelter - Family Screening	12	17	15	18	13	21	19	7	18	13	22	21	196

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Emergency Needs/Shelter - Family - Not FFX Co Resident	0	0	1	1	1	0	2	0	0	0	0	1	6
Emergency Needs/Shelter/Adult - Not FFX Co Resident	0	1	0	0	1	0	0	0	0	0	1	1	4
Emergency Needs/Shelter/DV	2	1	2	0	0	4	2	2	2	3	0	2	20
Emergency Event Related	4	0	0	0	0	0	0	0	0	0	0	1	5
Employment - Job Safety	0	0	0	0	0	0	0	0	0	0	1	3	4
Emergency Event Related - Afghanistan	0	1	1	2	0	1	2	4	3	2	1	1	18
Emergency Event Related - Ukraine	0	0	0	0	0	0	0	0	0	1	0	0	1
Employment - Job Search/Placement	44	49	62	46	30	33	41	52	39	28	46	31	501
Employment - Job Training	14	7	6	7	7	7	14	8	13	6	6	13	108
Employment - Labor Issues	2	1	2	4	1	2	4	1	2	0	4	0	23
Employment - Supported Employment	0	0	1	1	0	0	1	0	1	0	0	1	5
Employment - Unemployment Insurance	15	17	9	6	2	2	3	5	2	2	1	3	67
Environmental Protection	0	0	0	0	0	0	0	0	0	1	0	0	1
Family Plan/Birth Control	0	0	0	0	0	0	0	0	2	0	0	0	2
Family Support	13	14	25	27	22	11	12	14	17	16	13	18	202
Financial - Emergency - Burial Assistance	0	0	1	1	0	1	3	1	0	1	1	1	10
Financial - Emergency - Car Repairs	1	1	0	3	2	2	3	5	4	2	3	0	26
Financial - Emergency - Medical/Rx	1	2	1	1	1	3	4	3	2	4	2	1	25
Financial - Emergency - Other/Misc	3	6	1	3	4	7	4	4	3	8	6	5	54
Financial - Emergency - Rent/Mortgage/Sec Dep	291	322	328	331	248	223	315	253	313	228	225	203	3280
Financial - Emergency - Utility Assist	51	67	70	86	56	53	72	66	85	69	63	69	807
Financial - Ongoing - TANF	2	5	6	7	2	4	5	8	9	6	4	7	65
Financial - Ongoing - GR	3	1	2	2	2	1	2	3	0	3	2	0	21
SNAP	49	58	64	58	42	37	48	51	61	44	39	52	603
Foster Care	0	1	0	0	0	0	0	0	0	0	0	0	1
Holiday Assistance	0	0	1	0	8	7	0	0	0	1	0	0	17
Home Delivered Meals	0	0	1	0	0	0	0	0	0	0	0	0	1
Home Health - Chore Services	0	0	0	0	1	0	0	0	0	0	0	0	1
Home Health - Health Aide	2	2	0	3	4	1	4	2	5	3	1	1	28
Home Health - Homemaker	0	0	0	0	0	1	0	0	0	0	0	0	1
Home Health - Nursing	1	0	0	0	2	0	0	2	3	3	1	1	13
Home Health - Personal Care	1	0	1	2	0	0	0	0	2	1	2	2	11
Home Health - Rehabilitation	0	0	0	0	1	0	0	0	1	0	0	2	4
Home Health - Respite Care	0	1	0	1	0	0	0	0	0	0	1	0	3
Housing - Group Home	0	0	0	0	1	1	0	0	0	0	1	0	3
Housing - Home Ownership	1	0	0	1	0	0	0	1	0	0	3	1	7

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Housing - Home Repairs	0	0	1	0	0	0	1	0	0	1	1	1	5
Housing - Housing Search Assistance	31	30	33	28	27	29	17	20	38	45	30	34	362
Housing - Registration	1	0	1	1	0	0	1	0	1	1	0	1	7
Housing - Seniors	3	5	7	6	2	0	4	3	7	7	4	9	57
Housing - Subsidized Housing	18	13	18	13	10	13	6	18	17	20	14	19	179
Immigration/Refugees	1	0	2	1	0	3	2	3	0	0	0	3	15
Insurance Counseling/Forms Assistance	0	2	0	5	3	2	0	5	1	1	1	0	20
Landlord/Tenant	1	1	5	1	0	1	3	2	1	3	5	6	29
Legal - Lawyer Referral	1	2	4	0	1	2	1	0	1	2	0	1	15
Legal - Domestic Violence	1	0	0	0	1	0	0	1	0	0	0	1	4
Legal - Legal Advice/Representation	7	12	12	8	6	9	7	7	8	4	7	12	99
Medical - AIDS/HIV Education/Treatment	1	0	0	0	0	0	0	0	0	0	0	0	1
Medical Care/Treatment - Financial Aid	0	1	1	2	0	1	1	2	1	0	0	1	10
Medical Care - Immunizations	2	5	6	3	0	0	0	0	0	0	0	0	16
Medical Care - Maternal and Child Health	0	0	1	1	0	0	0	0	0	1	0	0	3
Medical Care/Treatment - Referrals	4	1	1	0	4	0	1	0	0	1	1	1	14
Medical - Community Health Care Network	15	15	11	16	10	10	14	12	13	13	10	9	148
Medical - FAMIS - Referral	0	0	0	0	0	0	0	1	0	0	0	0	1
Medical - Dental Care	6	8	2	6	1	6	4	3	5	4	2	2	49
Medical - Dental Clinic Enrollment	3	2	1	5	3	1	0	1	1	2	1	0	20
Medical - Health Information	6	10	7	5	4	7	4	2	4	3	5	3	60
Medical - Hearing Testing	1	1	0	0	0	0	0	0	1	0	1	0	4
Medical - Medicaid	22	25	16	12	12	14	14	17	14	14	10	22	192
Medical - Medicare	2	1	1	4	0	0	1	2	1	2	2	1	17
Mental Health - Counseling	9	3	8	15	7	10	6	12	11	5	10	13	109
Mental Health - Crisis	1	0	0	1	0	1	1	0	2	1	0	0	7
Mental Health - Information	8	7	4	10	2	5	10	5	6	5	11	8	81
Mental Health - Suicide	0	0	0	0	0	0	0	1	0	0	0	0	1
Mental Health - Support Groups	2	1	1	3	0	0	0	0	1	0	1	1	10
Intellectual Disability	1	0	0	1	0	0	1	0	0	0	1	0	4
Mentoring	0	0	0	0	0	0	0	0	1	0	0	1	2
Misrouted Calls	8	10	7	14	5	0	0	3	1	1	4	4	57
Moving	3	1	1	0	1	1	2	2	0	3	3	0	17
Nutrition - Education	0	1	0	0	0	0	0	0	0	0	0	0	1
Nutrition - Food - Non-Emergency	12	21	18	22	14	22	18	17	19	13	14	11	201
Nutrition - Supplement	0	1	0	0	0	0	0	0	0	2	0	0	3
Offenders/Ex-Offenders	1	1	0	0	0	0	1	0	1	0	0	0	4
Parenting Education	1	0	0	0	0	0	0	0	0	0	0	0	1

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Early Intervention	0	1	2	0	1	0	0	0	0	2	1	1	8
Pregnancy	0	0	1	0	0	0	0	0	0	0	0	0	1
Rape/Sexual Assault	0	0	0	1	0	1	0	0	0	0	0	0	2
Recreation - Classes/Programs	0	0	1	0	0	0	0	0	1	0	0	0	2
Recreation - Facilities/Parks	0	0	0	0	0	0	0	0	1	0	0	0	1
Recreation - Rec-Pac/Rec-Quest/Camps	2	0	0	0	0	0	0	0	1	0	1	0	4
Recreation - Teen Center/Programs	1	0	0	0	0	0	0	0	0	0	0	0	1
Recreation - Therapeutic	0	0	0	0	0	0	0	1	0	0	0	0	1
Respite Services	0	0	0	0	0	0	0	0	0	0	0	1	1
Safety - Accident Prevention	1	0	0	0	0	0	0	0	0	0	0	0	1
Safety - Child	0	0	0	0	1	0	0	0	0	0	1	1	3
Senior Services - Other	4	4	7	1	2	0	4	1	4	3	6	8	44
School Supplies	0	2	0	0	0	0	0	0	0	0	0	1	3
Social Security	11	9	9	6	10	12	10	9	11	8	3	17	115
Sub Abuse - Alcohol-Drug/Addiction Treatment	0	0	0	1	0	0	0	0	0	1	0	0	2
Substance Abuse - Information	0	0	0	1	0	0	1	0	0	0	0	0	2
Substance Abuse - Support Group	1	0	0	1	0	0	0	0	0	0	0	0	2
Taxes	4	3	2	1	0	0	5	3	1	3	1	0	23
Third Party Case Consultation	0	3	1	5	1	1	3	2	2	2	3	0	23
Transportation - Public/Mass Transit	1	2	2	2	1	0	0	0	1	2	3	1	15
Transportation - Special	6	0	1	3	0	3	2	2	2	4	6	4	33
Victim services	0	0	1	0	1	0	0	0	0	0	1	1	4
Vital Statistics	0	0	0	1	0	0	0	0	0	0	0	0	1
Volunteer Opportunities	0	0	0	0	0	0	0	0	0	0	0	2	2
WIC (Women, Infants, Child)	3	3	4	2	1	0	2	3	4	1	1	4	28
Veteran Services	0	0	0	1	0	0	2	1	2	0	1	0	7
Other - Fairfax County Government	15	16	19	11	12	12	20	11	12	11	11	9	159
Other - State Government	3	1	0	2	0	1	1	1	3	0	2	0	14
Other - Federal Government	1	2	1	3	1	1	1	4	0	1	1	1	17
Other - Local Government	2	1	1	6	2	2	3	1	1	5	1	3	28
Other	3	4	7	7	5	7	7	4	8	9	7	10	78
<b>Total</b>	<b>1007</b>	<b>1125</b>	<b>1174</b>	<b>1198</b>	<b>849</b>	<b>869</b>	<b>1028</b>	<b>948</b>	<b>1098</b>	<b>857</b>	<b>852</b>	<b>921</b>	<b>11926</b>