



March 20, 2020

## A Message from Kathy Smith

The timing and location of the Board of Supervisors meeting scheduled for Tuesday, March 24, 2020 has changed. The Board of Supervisors will meet on Tuesday, March 24, 2020 at **3:30 p.m.** at the Fairfax County Government Center (12000 Government Center Parkway, Fairfax, VA 22035) in **Conference Room 11**. The agenda and revised Board package are available [online](#). All meetings are [televised on Channel 16](#), [streamed live online](#) and available to [view on demand](#) following the meeting.

Below is updated information regarding the Coronavirus situation in Fairfax County to assist and inform Sully District residents. This situation is continually evolving and my office will continue to inform the community as we receive information from our trusted sources. Please share this information with your family, friends, and neighbors.

Sincerely,

A handwritten signature in black ink that reads 'Kathy' in a cursive script.

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## Reminders!

### **Donate Blood!:**

Due to cancelled blood drives, the [American Red Cross](#) is seeing an extreme shortage in blood donations. There is no evidence that the coronavirus disease (COVID-19) can be transmitted through blood. Right now, eligible and healthy donors are strongly urged to make an appointment to provide lifesaving blood products to patients. To make your appointment, [click here](#).

### **Department of Motor Vehicles Operating Status:**

Effective March 18, 2020, all 75 DMV customer service centers are closed and all [DMV 2 Go and DMV Connect services](#) postponed until at least April 2, 2020 in response to the continued spread of novel coronavirus, or COVID-19. [Details](#)

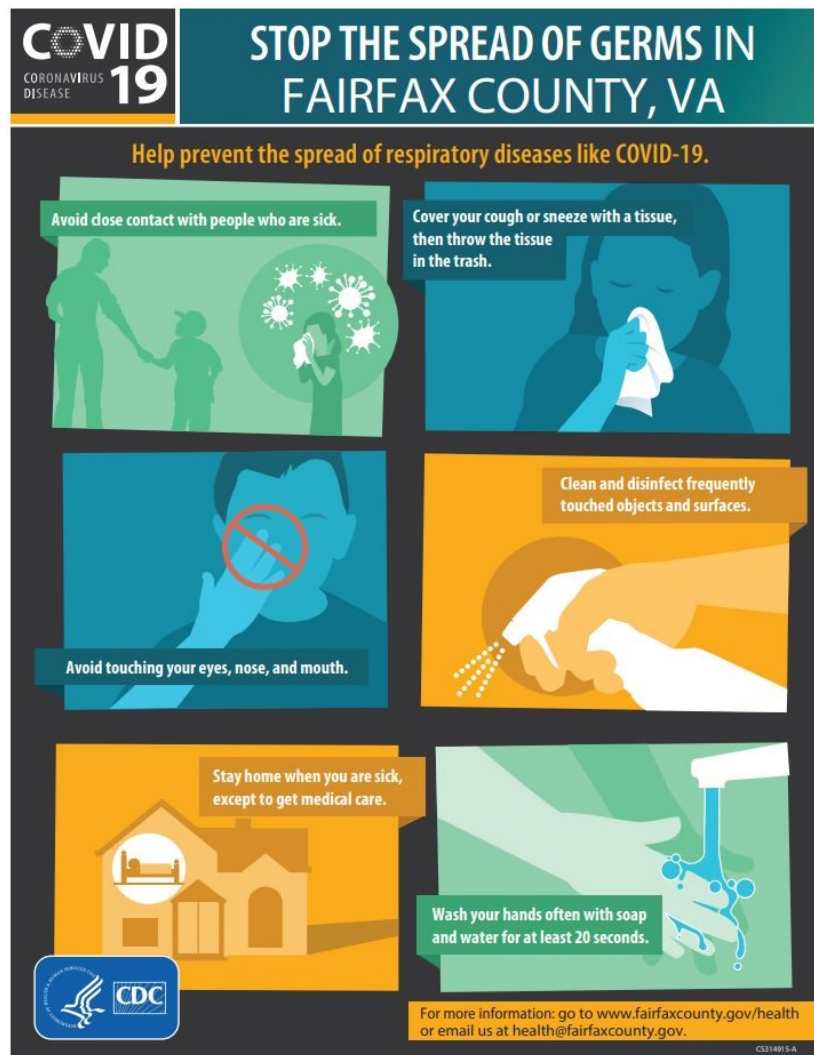
# Fairfax Health District Urges Vigilant Social Distancing with News of Community Transmission of COVID-19

As of March 19, 2020, public health officials have noted evidence of community transmission of the COVID-19 coronavirus in parts of Northern Virginia. There is a total of 16 cases of COVID-19 in the Fairfax Health District, which includes the City of Fairfax and the City of Falls Church and towns within the county.

Community transmission, or “community spread,” is defined by the [Centers for Disease Control](#) as a “spread of an illness for which the source of infection is unknown.”

Local governments in Northern Virginia have already taken a number of actions to promote social distancing and protect those at increased risk for severe illness.

Read more on our [Health Department webpage](#).



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## How to Support Local Businesses During COVID-19

**Supporting local and small businesses** is vital during this uncertain time. Friends and neighbors can play a vital role in helping them survive and thrive. We've compiled a few ideas that we all can do to #shoplocal and keep our friends afloat, all while continuing to follow health guidelines (social distancing, no more than 10 people at a gathering):

- **#ShopLocal** — If possible, buy from your local grocer, store or other small business to help them survive this downturn, especially if they offer online options to follow social distancing guidelines for shopping, pick-up and delivery.
- **Restaurants** — Many restaurants have adjusted their business model to offer orders to go. **So order take-out, get delivery, or buy gift cards for future use.** These small actions will go a long way to helping them keep staff and cashflow.
- **Small Gyms and Fitness Studios** — Many have closed or curtailed service amid the outbreak. **If you can afford to maintain your membership please consider doing so and take advantage of online fitness courses.**
- **Arts and Performances** — For cancelled performances that are run by nonprofit organizations, including many theaters, opera companies, symphonies, etc., it's often possible to **decline the refunded ticket and instead contribute those funds to the nonprofit** in exchange for a tax refund. If you can't afford to donate the entire amount maybe consider a percentage.
- **Breweries & Wineries** — Get your goods to go. Most have set up ways to order online and have it delivered to you or brought to your car outside. Some have even converted to making hand sanitizer!
- Last, if you can afford it, **be generous, please tip more than usual.** Every little bit helps.

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## Department of Family Services Operating Status Update

Financial and Medical Assistance lobbies at each of DFS' locations (Fairfax, South County, Annandale, and Lake Anne) will be closed to walk-in visitors starting Friday, March 20, 2020. *Get Assistance from a Distance.*

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# ASSISTANCE FROM A DISTANCE

How to Access DFS Services Remotely During the COVID-19 Pandemic

## Children, Youth and Families



**CHILD PROTECTIVE SERVICE HOTLINE:  
703-324-7400**

We all need help taking care of our children. If you're concerned about a child's well-being—or want to report or discuss a possible abuse or neglect situation—or want advice, counseling, resources or help, please call.



**PARENTING TIPS, VIDEOS AND PODCASTS**

While schools are closed and the kids are at home learn tips from our parenting experts:

[www.fairfaxcounty.gov/familyservices/children-youth/parenting-education-programs](http://www.fairfaxcounty.gov/familyservices/children-youth/parenting-education-programs)

## Older Adults



**ADULT PROTECTIVE SERVICES HOTLINE:**

**703-324-7450**

To report Abuse, Exploitation, or Neglect of an adult who is 60 years or older or is 18 years and older and incapacitated. Reports can be filed for people who live alone or with relatives or who are residents in nursing homes, assisted living facilities, hospitals, or group homes.



**AGING, DISABILITY AND CAREGIVER RESOURCES LINE:**

**703-324-7948**

Find county services, wellness programs, community engagement opportunities and volunteer opportunities at

[www.fairfaxcounty.gov/OlderAdults](http://www.fairfaxcounty.gov/OlderAdults) or call and talk to a social services specialist, Monday through Friday, 8 a.m. to 4:30 p.m.



**MEALS ON WHEELS:**

**703-222-0880**

Fairfax County's Meals on Wheels program is now operating on a once-a-week basis and is delivering flash frozen meals to clients.

- Meals on Wheels is accepting new clients who are aged 60 and over. Call the county's Coordinated Services Program at 703-222-0880 for more eligibility information and to apply to the program.

## People with Disabilities



**SERVICES AND RESOURCES FOR PEOPLE WITH DISABILITIES: 703-324-5421**

Find information on services, legal rights, assisted technology, transportation and more at [www.fairfaxcounty.gov/familyservices/disabilities](http://www.fairfaxcounty.gov/familyservices/disabilities) or call and talk to a disability specialist.



## Domestic and Sexual Violence Services



**DOMESTIC AND SEXUAL VIOLENCE SERVICES HOTLINE: 703-360-7273**

Domestic violence feeds off of silence and fear. If you or someone you know is experiencing abuse, please call our hotline for resources and information about domestic or sexual violence. Our Hotline Advocates are able to help. Through our language line services, we can access over 140 languages.

## Self-Sufficiency

### WAYS TO TURN IN YOUR DOCUMENTS:

by Email: [DFSMYCase@FairfaxCounty.gov](mailto:DFSMYCase@FairfaxCounty.gov)

by Fax: 703-653-6679

by Mail: 12011 Government Center Parkway  
Suite 232  
Fairfax, VA 22035

### OTHER WAYS TO RECEIVE HELP

Send a message to [DFSMYCase@FairfaxCounty.gov](mailto:DFSMYCase@FairfaxCounty.gov)  
To get an EBT replacement card, call: 866-281-2448  
Call: 703-324-7500

### MEDICAL AND FINANCIAL BENEFITS (SNAP, MEDICAID AND MORE):

[www.fairfaxcounty.gov/familyservices/financial-and-medical/apply](http://www.fairfaxcounty.gov/familyservices/financial-and-medical/apply)

### CAREER/EMPLOYMENT SERVICES:

Alexandria: 703-704-6286, [DFSVCWAlexandria@fairfaxcounty.gov](mailto:DFSVCWAlexandria@fairfaxcounty.gov)

Annandale: 703-533-5400, [DFSVCWAnnandale@fairfaxcounty.gov](mailto:DFSVCWAnnandale@fairfaxcounty.gov)

Reston: 703-787-4974, [DFSVCWReston@fairfaxcounty.gov](mailto:DFSVCWReston@fairfaxcounty.gov)

Fairfax: 703-324-7280, [DFSVCJ@fairfaxcounty.gov](mailto:DFSVCJ@fairfaxcounty.gov)

- All Virginia Career Works-Fairfax Centers and the VIEW Job Center are closed until further notices. Services will continue to be offered through web-based and telephonic options, to include the following:
- Tools, resources, and assistance for job search, interview preparation, and career advancement
- Access to a bank of online employment resources and education and training options
- Workforce information and local labor market information
- Career Coaching
- Live job seeker webinar

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# Information from Fairfax Water on COVID-19



**As of March 20, 2020, all Fairfax Water locations will be closed to the public indefinitely.** The Fairfax Water Board of Directors wants customers to know that despite this closure, Fairfax Water staff members continue with the utility's core mission – providing over two million people in Northern Virginia with a safe and reliable source of drinking water. This mission is vitally important to public health during the COVID-19 pandemic.

They strongly encourage customers to complete transactions and manage payments electronically via our customer portal located at [fwcustomer.org/fairfax](http://fwcustomer.org/fairfax).

In terms of drinking water quality, our treatment process contains multiple barriers and successfully treats for viruses such as COVID-19. Transmission of the virus is not a risk in treated drinking water. Disinfectants, like chlorine, used to treat drinking water are effective in inactivating COVID-19. For more information, [click here](#).

If you have a question on this or other matters, please contact their customer service department:

- By phone: [703.698.5800](tel:703.698.5800) (TTY 711); Open weekdays, 8:00 a.m. to 6:00 p.m.
- By email: [customers@fairfaxwater.org](mailto:customers@fairfaxwater.org)

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## County Operating Status

**Updated as of March 20, 2020:** New/updated information below is highlighted in yellow.

### **CLOSED:**

**Fairfax County Public Schools (FCPS):** All FCPS school buildings are closed until further notice. Food distribution at FCPS sites will continue as scheduled. For details, [click here](#).

**Fairfax County Park Authority:** All Fairfax County Park Authority (FCPA) facilities are closed until further notice, parks remain open. This includes RECenters, nature centers, historic sites, visitor centers, equestrian facilities, golf courses, preschools, etc. For details, [click here](#).

**Libraries:** Effective Monday, March 16, all Fairfax County Public Library full-service locations will be closed until further notice. Although library branches are closed, some staff will be on site to support phone and virtual reference. FCPL is not able to offer curbside pickup of holds or other materials at this time. FCPL recommends that patrons keep their library materials and return them at a later date. No fines will be assessed and all due dates have been extended. For details, [click here](#).

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**Senior Centers and Adult Day Health Care Centers:** Effective immediately, all Fairfax County [Senior Centers](#) and [Adult Day Health Care Centers](#) are closed to participants until further notice. Additionally, beginning Monday, March 16, Fairfax County will provide meal delivery service to registered participants who wish to obtain them.

**Community Centers/Neighborhood Centers/Resource Centers and Teen Centers:** Effective immediately, NCS [Community Centers/Neighborhood Centers/Resource Centers](#) and [Teen Centers](#) are closed to participants until further notice.

- **Fairfax County Virginia Career Works Centers:** All centers are closed until further notice. [Details](#)
- **School Aged Child Care (SACC):** [SACC](#) is closed through March 27, 2020. SACC will not offer any spring break services as previously planned.

#### OPEN:

**Courts:** Open, but with limited services. **Fairfax County's courts have cancelled most of their hearings and trials due to the coronavirus.** The Supreme Court of Virginia [declared a judicial emergency](#), and it ordered that all non-essential, non-emergency proceedings for circuit and district courts be suspended. Click the links below for more information.

- [Fairfax County Juvenile and Domestic Relations District Court](#)
- [Fairfax City and Fairfax County General District Courts](#)
- [Fairfax County Circuit Court](#)

**Fairfax County Park Authority:** Our parks, dog parks, and trails remain open at this time, but we reiterate the need for social distancing and mandated avoidance of any large gatherings or group activities. For details, [click here](#).

**Fairfax County Animal Shelter:** Open, but with limited services. Changes are effective immediately and will be in place through April 15, 2020. Essential services and programs will continue with modifications. For details, [click here](#).

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## Cancellations

### Updated as of March 20, 2020:

- **FCPS Parent Resource Center Workshops:** All workshops through April 14, 2020 at the Parent Resource Center (PRC) are cancelled. The PRC is available by phone at 703-204-3941 to still support the community. For updates, [click here](#).
- **2020 Tax Relief Workshops:** All remaining 2020 Tax Relief Workshops have been postponed, including the Sully District workshop scheduled for Thursday, March 26, 2020. **The 2020 Tax Relief application due date has been extended from April 1, 2020 to June 1, 2020.** For more information, [click here](#).
- **Sully District Police Station:** Child car seat inspections on March 26 and April 9, 2020 at the station have been postponed.
- **Volunteer Income Tax Assistance (VITA) Tax Preparation program:** The program is temporarily suspending all activities. [Details](#)

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- **Domestic and Sexual Violence Services (DSVS):** All DSVS individual and group therapy services (ADAPT and survivor services) are suspended until further notice. [Details](#)
- **Countywide Strategic Plan Community Meetings:** All community meetings have been cancelled. Online ways to provide feedback will be shared soon. [Details](#)
- **Community Sensory Day:** Scheduled for Saturday, April 4, 2020, has been cancelled.

## Public Transportation Operating Status

Updated as of March 20, 2020:

- **Fairfax Connector:** Regular service in effect system-wide. For details, [click here](#).
- **Washington Metropolitan Area Transit Authority:** Public urged to use Metro for essential trips only. For details, [click here](#).
- **Metrorail:** New hours: Weekdays 5:00 a.m. to 11:00 p.m.; Saturday/Sunday from 8:00 a.m. to 11:00 p.m. Trains will run every 15 minutes on each line at all times.
- **Metrobus:** Buses will operate on a [Sunday schedule, with supplemental service](#) on selected routes to prevent crowding and ensure areas are not cut off. **Bus operators are granted the authority to bypass bus stops to maintain safe social distancing aboard the vehicle.**
- **MetroAccess:** All subscription trips are cancelled until further notice. Customers with a critical need to travel should make a separate reservation calling 301-562-5360 (TTY 301-588-7535) or via the online reservation system.
- **Virginia Railway Express (VRE):** Effective Tuesday March 17, 2020, VRE will operate at a reduced [“S” schedule](#) level. Only trains marked with an “S” on our schedule will operate. Amtrak is operating on their reduced schedule, so no cross-honor step-up trains will be offered. For details, [click here](#).

## Ways to Stay Informed About Coronavirus (COVID-19)

**Stay Informed:**

- **Call 703-267-3511** with Coronavirus (COVID-19) questions. A Health Department call center is open from 9:30 a.m. to 9 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends to help provide answers.
- **Text FFXCOVID to 888777** to receive updates from Fairfax County about COVID-19.
- **Email [ffxcovid@fairfaxcounty.gov](mailto:ffxcovid@fairfaxcounty.gov)** with specific questions or concerns related to the coronavirus. This email account will be staffed Monday through Friday, 8 a.m. to 8 p.m., to respond to community questions.
- **Visit the new [web portal for coronavirus](#)** that will be updated regularly to provide a one-stop online resource for information about the COVID-19 situation in Fairfax County.

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- **Learn more about COVID-19** on the Health Department Coronavirus (COVID-19) [Webpage](#) or [FAQ](#) page.

**Subscribe for Updates:**

In addition to checking our web portal for coronavirus, subscribe to these news feeds to get the latest information as it becomes available:

- Follow the [Fairfax County Government Facebook Page](#) and [Health Department Facebook Page](#)
- Follow [@fairfaxcounty](#) and [@fairfaxhealth](#) on Twitter
- Subscribe to the county's [Emergency Blog](#).

[Click here](#) to visit the Coronavirus webpage.

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## Recent Headlines

**Friday, March 20, 2020:**

- [Health Director and County Executive Provide Updates About COVID-19 on Connect with County Leaders](#)
- [Park \(Indoor\), Library, and Other Community Facilities to Remain Closed Until Further Notice](#)
- [Tools for Local Business Leaders to Navigate COVID-19; Webinar Set for March 23](#)

**Thursday, March 19, 2020:**

- [Keeping Children Safe in Child Care Programs During COVID-19](#)
- [Low-Interest Loans Now Available for Fairfax County Businesses Impacted by Coronavirus](#)
- [Update on COVID-19 Testing in Fairfax County](#)
- [Health Department Announces Positive Case of Coronavirus in Senior Living Center](#)
- [COVID-19 Mental Health Resources](#)

**Wednesday, March 18, 2020:**

- [Find Food Resources in Fairfax County During COVID-19 Emergency](#)
- [Video: What is a Contact Investigation for COVID-19?](#)

**Tuesday, March 17, 2020:**

- [Contact Coordinated Services Planning \(CSP\) for Basic Needs Assistance](#)
- [Video: Social Distancing and Other Health Tips](#)
- [Donating to and Supporting Local Community-Based Organizations](#)

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- [Fairfax County Declares Local State of Emergency for Coronavirus \(COVID-19\)](#)
- [Most Court Cases Canceled Following State Supreme Court Order](#)

**Monday, March 16, 2020:**

- [4 Ways to Stay Engaged During Social Distancing](#)
- [5 Tips to Help Your Neighborhood Prepare During This Time](#)

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## Survey for Young Adults: Help Target Drug Prevention Efforts



In an effort to better target opioid and other drug prevention efforts, the [Fairfax-Falls Church Community Services Board](#) (CSB) is seeking opinions of young adults between the ages of 18-25. The [survey](#) is anonymous and voluntary, and asks questions about use of alcohol, prescription drugs, and heroin.

Participants will be asked to select their three biggest substance abuse issues for their demographic in their community. They will also be asked about their perceptions of risk and other questions. The survey takes no more than five minutes to complete.

As an incentive, all those taking the survey will be eligible to enter to win a \$200 Amazon gift card. *(Contact information for the drawing will be collected in a separate location and will not be linked to survey responses.)*

Participants in the survey must be Virginia residents and between the ages of 18 and 25.

**The survey is live now through May 31, 2020.** Please help by sharing the link with young adults in your community: <https://www.surveymonkey.com/r/YoungAdult2020>.

Learn more about [CSB's Wellness, Health Promotion & Prevention](#) efforts in Fairfax County.

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## The Green Column

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## Give Your Bicycle a Second Life

Did you know the [Solid Waste Management Program](#) has collected more than 5,000 used bikes that have been sent to people all over the world? If you or your child has outgrown their bicycle, please consider bringing it to the [I-66 transfer station in Fairfax](#) or the [I-95 landfill complex in Lorton](#). Look for the colorful bike donation signs.

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## Animal Shelter Corner



### Meet Hagrid!

**Age:** 6y 1m  
**Gender:** Male

For more information about Hagrid, click the link above or contact the [Fairfax County Animal Shelter](#) at 703-830-1100 or send an email to [AnimalShelter@fairfaxcounty.gov](mailto:AnimalShelter@fairfaxcounty.gov).

The Fairfax County Animal Shelter is still open, but with limited essential services only including adoption! Adoptions are currently by appointment only. For more information, visit: <https://www.fairfaxcounty.gov/animalshelter/animal-shelter-operations-update-covid-19>.