

To install the updated certificate, please follow the instructions below:



Figure 1: To install certificate, click on Install Certificate



Figure 2: Click Next

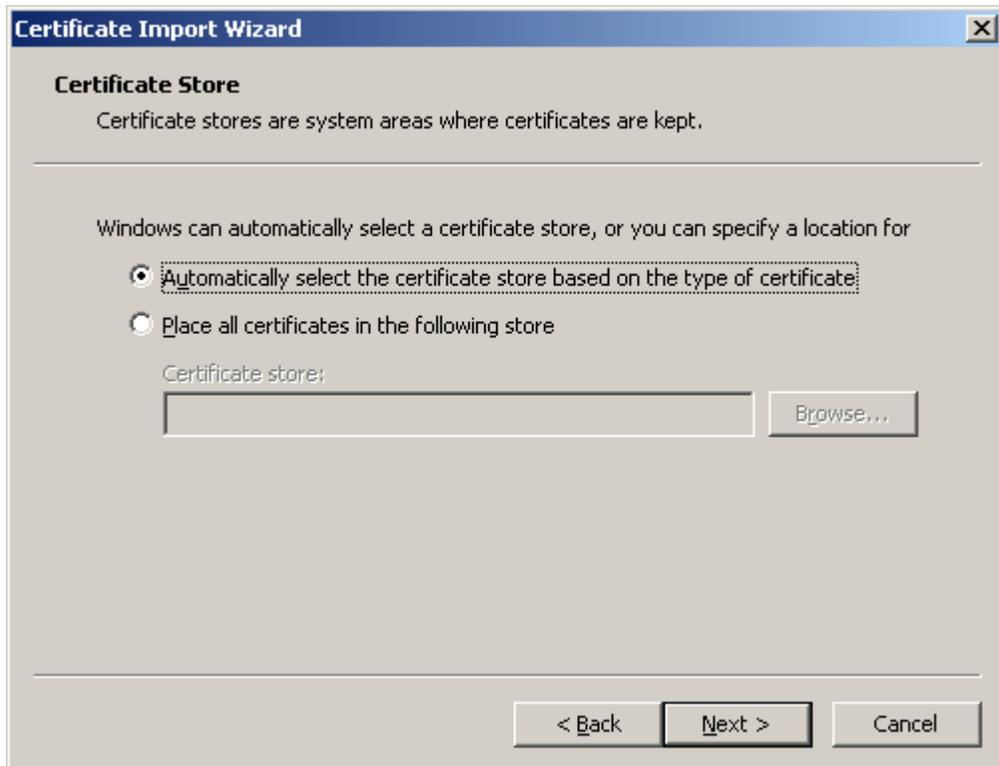


Figure 3: Accept default of Automatically select the certificate store based on the type of certificate, click Next



**Figure 4:** Click Finish to complete the install

If after installing the certificate, you are still unable to connect to a Citrix session, try installing the certificate using the instructions below:



Figure 5: Click Install Certificate



Figure 6: Click Next

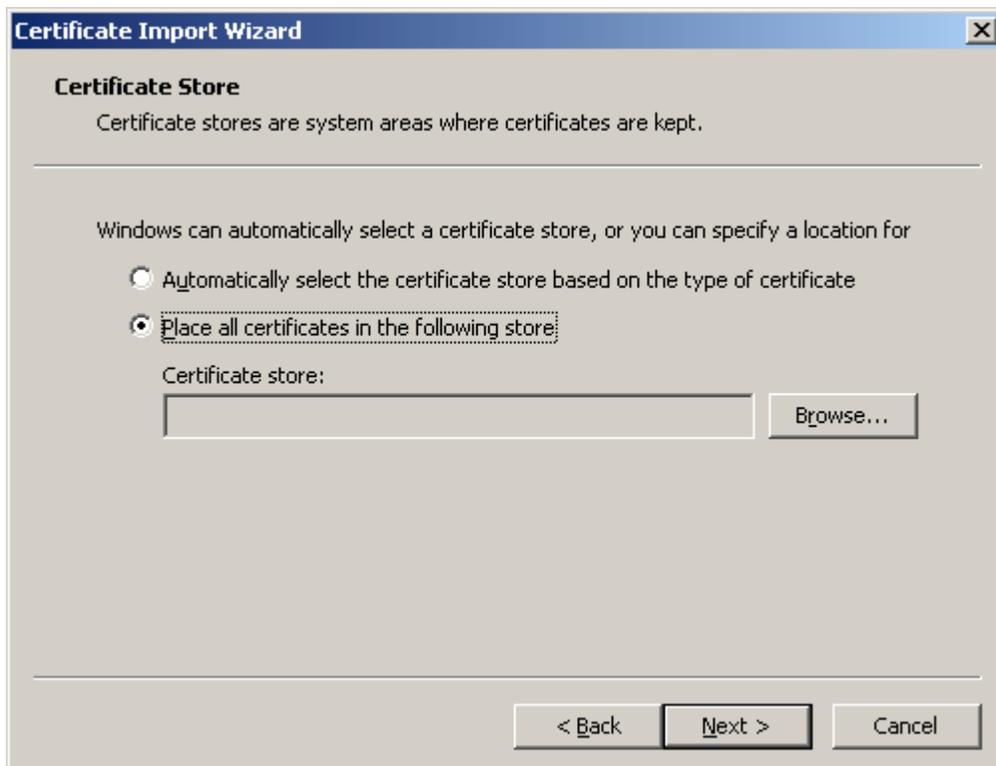


Figure 7: Select Place all certificates in the following store, then click Browse



**Figure 8: Click on Intermediate Certificate Authorities**



**Figure 9: Click OK**

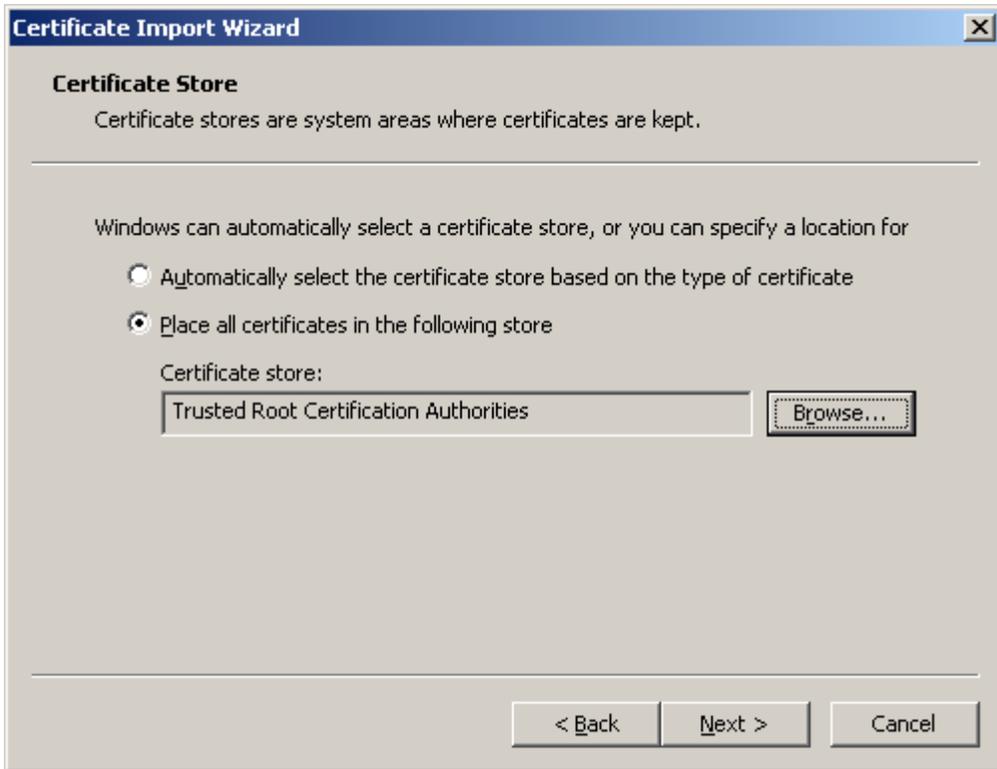


Figure 10: Click Next



Figure 11: Click Finish to complete the installation

Should you need additional assistance, please call the Technical Support Center at 703-222-2525.