

Holiday Service

Holiday	Service Scheduled
New Year's Day	Sunday
Martin Luther King, Jr. Day	Holiday Weekday
George Washington's Day	Holiday Weekday
Easter Sunday	Sunday
Memorial Day	Sunday
Independence Day	Saturday
Labor Day	Sunday
Columbus Day	Holiday Weekday
Veteran's Day	Holiday Weekday
Thanksgiving Day	Sunday
Day after Thanksgiving	Holiday Weekday
Christmas Eve	Regular Weekday
Christmas Day	Sunday
New Year's Eve	Regular Weekday

Holiday Weekday schedule

Routes with weekday service operate according to the weekday schedule except routes 335, 394, 395, 585, 595, and 597 which will NOT operate. Routes 335, 394, 395, 585, 595, and 597 do not operate when a Holiday Weekday schedule is in effect. Route 980 will have reduced service.

Saturday schedule

Routes with Saturday service operate according to the Saturday schedule. **Routes without Saturday service will NOT operate.**

Sunday schedule

Routes with Sunday service operate according to the Sunday schedule. **Routes without Sunday service will NOT operate.**

Purchase Fare Media



Bus and rail passes, SmarTrip® cards, timetables, maps, fare media and other commuting information are available at the Connector Stores. All Connector Stores are closed on most observed holidays.

Locations

Franconia-Springfield Metro Station

6880 Frontier Drive, Springfield, VA 22150
Monday - Friday: 6:30 a.m. - 7 p.m.

Herndon-Monroe Park and Ride

12530 Sunrise Valley Drive, Herndon, VA 20171
Monday, Tuesday and Thursday: 6:30 - 10:30 a.m. and 3 - 7 p.m.

Reston Town Center Transit Station

12051 Bluemont Way, Reston, VA 20190
Monday - Friday: 6:30 a.m. - 7 p.m.

Tysons-West*Park Transit Station

8300 Jones Branch Drive, McLean, VA 22102
Monday - Thursday: 6:30 a.m. - 6 p.m.
Friday: 10 a.m. - 6 p.m.

(Public waiting area open for self-service at 6 a.m.)

New Store Opening Late 2013!

Wiehle-Reston East Metro Station

1862 Wiehle Avenue, Reston, VA 20190

Contact Fairfax Connector

For general inquiries, or to offer a suggestion, file a complaint or compliment, or report a lost item, please contact the Fairfax Connector:



www.fairfaxconnector.com

Subscribe to the Fairfax Connector RSS Feed or sign up for emailed listserv messages.



fairfaxconnector@fairfaxcounty.gov



Fairfax Connector Information Center
703-339-7200, TTY 703-339-1608

Monday - Friday: 5 a.m. - 10 p.m.
Saturday - Sunday: 7 a.m. - 9 p.m.
(Closed on most observed holidays)



facebook.com/fairfaxconnector



Twitter: @ffxconnector

If You See Something, Say Something

If you see a bag or package that is unattended, leave it alone and report it to a Fairfax Connector or Metro employee immediately.



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FAIRFAX
CONNECTOR

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CUSTOMER SERVICE

www.fairfaxconnector.com

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If accommodations or alternative formats are needed, call the Department of Transportation at 703-877-5600, TTY 711

Fares, Transfers, and Passes

Fare Media

Please have your fare media (SmarTrip® card, cash, pass) ready when boarding the bus. Exact fare is required when paying by cash. Pennies are not accepted. Drivers do not carry cash and do not make change. Fare media may be purchased at Connector Store locations.

SmarTrip® Card

Use your SmarTrip® card instead of cash and you'll receive a discount on local fares and transfers. Please swipe your SmarTrip® card separately from other electronic-readable media to avoid malfunctions and misreads.

Transfers

Fairfax Connector no longer issues paper transfers. However, paper transfers from other systems are honored. An additional fare may have to be paid when transferring between transit systems. Bus passes issued by regional bus systems, VRE passes, Transit Link passes or MetroAccess ID cards can be used as valid fare media. Transfers using a SmarTrip® card are valid for making an unlimited number of bus-to-bus transfers, including round trips, within two hours of the first boarding. See Fare Chart to the right for more details.

Seniors and Persons with Disabilities

Senior and disabled fares are discounted to the amounts on Fare Chart to the right. Customers are eligible for reduced fares if they are 65 or older and a Medicare or Medicaid card holder. A photo ID may be requested by the driver for proof of age. Also eligible for reduced fares are those persons 64 and younger with disabilities carrying a Metro Disability ID card. A card can be obtained free of charge. For more information, call 202-962-1245, TTY 202-628-8973 or visit www.wmata.com.

All Fairfax Connector buses are wheelchair lift equipped.

MetroAccess Participants

Those participating in the MetroAccess program and one companion acting as a Personal Care Assistant (PCA), may ride for free with a valid MetroAccess ID. For more information on this program, call 301-562-5360, TTY 301-588-7535 or visit www.wmata.com.

Children

Up to two children, four years of age or younger, may ride free with a paying customer. Children five and older must pay the full fare.

Fares – Effective July 1, 2013

FARE TYPE	FARE MEDIA	COST
Base Fare		
Regular Routes (<i>Includes 493, 494, 495, and 981</i>)	SmarTrip®	\$1.60
	Cash	\$1.80
Express Fare		
394 and 395	SmarTrip®	\$3.65
	Cash	\$4.00
480 Wolf Trap Express (<i>Fare is round trip</i>)	SmarTrip® or Cash	\$5.00
595 and 597		\$7.50
Metrorail-to-Bus Transfer		
Regular Routes (<i>Includes 493, 494, 495, and 981</i>)	SmarTrip®	\$1.10
	Cash	\$1.80
394 and 395	SmarTrip®	\$3.15
	Cash	\$4.00
480 Wolf Trap Express (<i>Fare is round trip</i>)	SmarTrip® or Cash	\$4.50
Express Bus 595 and 597		\$7.50
Bus-to-Bus Transfer		
Regular Routes (<i>Includes 493, 494, 495, and 981</i>)	SmarTrip®	Free up to 2 hours
	Cash	\$1.80
394 and 395	SmarTrip®	\$2.05
	Cash	\$4.00
595 and 597	SmarTrip® or Cash	\$7.50

FARES SUBJECT TO CHANGE WITHOUT NOTICE

FARE TYPE	FARE MEDIA	COST
Senior or Disabled		
Regular Routes (<i>Includes 493, 494, 495, and 981</i>)	SmarTrip®	\$0.80
	Cash	\$0.90
394 and 395	SmarTrip®	\$1.80
	Cash	\$2.00
595 and 597	SmarTrip® or Cash	\$7.50
Metro Access - Base or Express		
Companion must board and exit bus with disabled person to be eligible for free fare	Valid MetroAccess ID	Free (One companion also free)
Children		
Up to 2 children ages 4 and under (traveling with an adult paying full fare)	SmarTrip® or Cash	Free
Children age 5 and older		Base Fare
Local Shuttles		
TAGS	SmarTrip® or Cash	\$0.50
TAGS – Between Franconia-Springfield Metro and Metro Park		Free
VRE Transfer		
Passengers transferring from the VRE system to a Fairfax Connector bus will be allowed a free, one-way transfer when boarding at a VRE station. Passengers must display valid VRE fare media (passes, tickets). Passengers returning on a Fairfax Connector bus to a VRE station are required to pay the full, applicable bus fare.		

Rider Guidelines

- Smoking, eating, drinking, and littering are strictly prohibited.
- Smoking in bus shelters is strictly prohibited by County Ordinance §44-1-2.1
- Use earphones with audio and video devices.
- Strollers must be folded.
- Service animals are permitted on the bus. Other small animals are permitted only if transported in a closed pet carrier.

Guaranteed Ride Home

The **Guaranteed Ride Home Program** provides a free ride home for registered commuters who rideshare, bicycle, walk or take public transit to work at least twice a week. In the event of an unexpected emergency or unscheduled overtime, Commuter Connections will arrange for a free taxi or rental car up to four times each year.

For registration and information:
1-800-745-RIDE, (1-800-745-7433)
www.commuterpage.com/ridehome.htm



Service During Inclement Weather



During inclement weather events, service throughout the Fairfax Connector system may be impacted. For up-to-date operational information:

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- Follow us on Twitter @ffxconnector
- Visit www.fairfaxconnector.com
- Listen to WTOP radio - 103.5 FM or wtop.com
- Check local TV news and Channel 16
- **Fairfax Connector Listserv**, sign up at www.fairfaxconnector.com
- Call the **Fairfax Connector Information Center** at 703-339-7200, TTY 703-339-1608