

For More Information:

Visit our Web site:

www.fairfaxconnector.com

Call:

Fairfax Connector Information Center
703-339-7200 • TTY 703-339-1608

Monday - Friday 6 a.m. - 8:30 p.m.

Saturday - Sunday 7 a.m. - 8:30 p.m.

(Closed on most observed holidays)

Visit one of the Connector Stores

- **Franconia-Springfield Metro Station**
Monday - Friday 6:30 a.m. - 7 p.m.
- **Herndon-Monroe Park & Ride**
Tuesday and Thursday 6:30 - 10:30 a.m.
3 - 7 p.m.
- **Reston East and Wiehle Avenue Park & Ride**
Monday and Wednesday 6:30 - 10:30 a.m.
3 - 7 p.m.
- **Reston Town Center Transit Station**
Monday - Friday 6:30 a.m. - 7 p.m.
- **Tysons-West*Park Transit Station**
Monday - Friday 10 a.m. - 6 p.m.
(Public waiting area open for self-service at 6 a.m.)

Connector Stores are closed on the following holidays (observed):

New Year's Day, Martin L. King, Jr. Day, George Washington's Day, Memorial Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day



Bus and rail passes, SmarTrip® cards, timetables, maps, tickets and other commuting information are available at the Connector Stores.

Holiday Service

- **Martin L. King, Jr. Day**
- **George Washington's Day**
- **Columbus Day**
- **Veterans' Day**
- **Day After Thanksgiving**

Weekday Service

on all Connector routes except 380-D, 585, 595 and 597 which will not operate on these holidays. Route 980 will have reduced service.

- **Independence Day**

Saturday Service on Routes:

101, 109, 151, 152, 161, 162, 171, 310, 321, 322, 401, 402, 505, 574, 605, 950 and RIBS 1, 2, 3, 4 and 5

No other routes operate on this holiday.

- **New Year's Day**
- **Easter Sunday**
- **Memorial Day**
- **Labor Day**
- **Thanksgiving Day**
- **Christmas Day**

Sunday Service on Routes:

101, 151, 152, 161, 162, 171, 310, 321, 322, 401, 402, 505, 574, 605, 950 and RIBS 1, 2, 3, 4 and 5

No other routes operate on these holidays.

Winter Weather Service

During winter weather, to find out what type of service will be operated:

- Visit www.fairfaxconnector.com
- Listen to WTOP radio - 103.5 FM or wtop.com
- Check local TV news and Ch. 16
- Call the **Fairfax Connector Information Center** at 703-339-7200, TTY 703-339-1608
- **Fairfax Connector Listserv**, sign up at www.fairfaxconnector.com



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Policies, Fares & General Information



FAIRFAX
CONNECTOR

CUSTOMER SERVICE

www.fairfaxconnector.com

703-339-7200

TTY 703-339-1608



To request this information in an alternate format, call 703-877-5600, TTY 711.

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Fares, Transfers and Passes

- Fare Media**
 Please have your fare media, (SmarTrip® card, cash, pass) ready when boarding the bus. Exact fare is required when paying by cash. Pennies are not accepted. Drivers do not carry cash and do not make change. Fare media may be purchased at Connector Store locations.
- SmarTrip® Card**
 Swipe your SmarTrip® card separately from other electronic-readable media to avoid malfunctions and misreads, including reading of personal information embedded in other media.
- Transfers**
 Fairfax Connector no longer issues paper transfers. However, paper transfers from other systems are honored. An additional fare may have to be paid when transferring between transit systems. Bus passes issued by regional bus systems, VRE passes, Transit Link passes or MetroAccess ID cards can be used as valid fare media. Transfers using a SmarTrip® card are valid for making an unlimited number of bus-to-bus transfers, including round trips, within two hours of the first boarding. See Fare Chart to the right for more details.
- Seniors and Persons with Disabilities**
 Senior and disabled fares are discounted to the amounts on Fare Chart to the right. Customers are eligible for reduced fares if they are 65 or older and a Medicare or Medicaid card holder. A photo ID may be requested by the driver for proof of age. Also eligible for reduced fares are those persons 64 and younger with disabilities carrying a **Metro Disability ID** card. A card can be obtained free of charge. For more information, call 202-962-1245, TTY 202-628-8973 or visit www.wmata.com.
- MetroAccess Participants**
 Those participating in the **MetroAccess** program and one companion acting as a Personal Care Assistant (PCA), may ride for free with a valid **MetroAccess ID**. For more information on this program, call 301-562-5360, TTY 301-588-7535 or visit www.wmata.com.
- Children**
 Up to two children, four years of age or younger, may ride free with a paying customer. Children five and older must pay the full fare.

Fare Chart

Effective June 27, 2010

FARE TYPE	FARE MEDIA	COST
Base Fare		
(All local routes except express)	SmartTrip®	\$1.50
	Cash	\$1.70
Express Fare		
380-D and *480	SmartTrip® or Cash	\$5.00
595 and 597		\$7.00
Metrorail-to-Bus Transfer		
Local Bus	SmartTrip®	\$1.00
	Cash	\$1.70
Express Bus 380-D and *480	SmartTrip®	\$4.50
	Cash	\$5.00
Express Bus 595 and 597	SmartTrip® or Cash	\$7.00
Bus-to-Bus Transfer		
Local Bus	SmartTrip®	Free up to 2 hours
	Cash	\$1.70
Express Bus 380-D	SmartTrip®	\$3.50
	Cash	\$5.00
Express Bus 595 and 597	SmartTrip® or Cash	\$7.00
Senior and Disabled		
Local or Express Bus	SmartTrip®	\$0.75
	Cash	\$0.85
Senior and Disabled Metro Access - Local or Express		
Companion must board and exit bus with disabled person to be eligible for free fare	Valid MetroAccess ID	Free One companion also free
Children		
Up to 2 children ages 4 and under (Traveling with an adult paying full fare)	SmartTrip® or Cash	Free
Children age 5 and older		Base Fare
Local Shuttles		
TAGS	SmartTrip® or Cash	\$0.50
Tysons Connector	N/A	Free
VRE Transfer		
	VRE Ticket or Cash	Free (Except express routes 480, 595 and 597)

*480 - Wolf Trap Express fare is round trip

FARES SUBJECT TO CHANGE WITHOUT NOTICE

Wheelchair Service

All Fairfax Connector buses are wheelchair lift-equipped.

Guaranteed Ride Home

The **Guaranteed Ride Home Program** provides a free ride home for registered commuters who rideshare, bicycle, walk or take public transit to work at least twice a week. In the event of an unexpected emergency or unscheduled overtime, **Commuter Connections** will arrange for a free taxi or rental car up to four times each year.

For registration and information:

Please Call: **1-800-745-RIDE**
(1-800-745-7433)



Or visit: www.commuterpage.com/ridehome.htm

Comments / Lost and Found

To offer a suggestion, file a complaint or compliment or report a lost item, please visit www.fairfaxconnector.com or call the **Fairfax Connector Information Center** at 703-339-7200, TTY 703-339-1608. If you see a bag or package that is unattended, leave it alone and report it to a **Fairfax Connector** or **Metro** employee immediately.

Restrictions and Accommodations

Smoking, eating, drinking and playing radio or video devices without earphones are strictly prohibited. Strollers must be folded on the bus. Service animals are permitted on the bus. Other small animals are permitted only if transported in a secure container.

Fairfax Connector bus service is provided by Fairfax County.