

Minutes of the Fairfax County Consumer Protection Commission

April 19, 2011

7:30PM Conference 4/5
Government Center
12000 Government Center
Pkwy. Fairfax, Virginia 22035
Chairman Fee, presiding

Attendance:

Commissioners: Bahhur, Fee, Hine,
Kirk, Nguyen, Rosier,

Absent:

Commissioners: Belkowitz, Bounacos, Boyd
Hargraves, Roark, Stamp

Staff:

Michael S. Liberman, Director
Cable and Consumer Services
Susan C. Jones, Branch Chief, Consumer
Affairs
Verda F. Johnson, Consumer Specialist II,
Consumer Affairs Branch

The meeting was called to order at 7:35PM by Chairman Fee.

Minutes

The minutes of the March 15, 2011, meeting were not approved due to the lack of a quorum.

Report of the Chairman

The Chairman attended the Virginia Board of Towing and Recovery Operators meeting where House Bill 1956 proposal was being discussed.

Report of the Director

Director Liberman told commissioners the Board of Supervisors adopted Fiscal Year 2012 Budget, which begins on July 1, 2011. The budget includes a real estate tax rate of \$1.07 per \$100 of assessed value, a two-cent decrease from the \$1.09 rate in FY 2011.

Director Liberman discussed remote participation in meetings in the event of an emergency and provided commissioners with Virginia code §2.2-3708.1.

Director Liberman discussed topics for upcoming CPC meetings.

Commission Matters

Commissioner Hine had no matters to bring before the commission.

Commissioner Bahhur had no matters to bring before the commission.

Commissioner Rosier told commissioners that \$3,700 was taken out of her Bank of American (BOA) checking account without her knowledge. She had not used her debit card in several months. BOA sent her husband notification and the issue was resolved by BOA placing the amount back into her account.

Commissioner Kirk had no matters to bring before the commission.

Commissioner Nguyen had no matters to bring before the commission.

Old Business

There was no old business.

New Business

Verda Johnson, Consumer Specialist II, Consumer Affairs Branch, presented the topic, "What's in Your Credit Report?" The presentation discussed annual credit report, plan of action, who's checking your credit report, what's in your credit report, what to look for in your credit report, how mistakes happen, how fraudulent information gets on your credit report, identity theft, what should be deleted, how long negative information stays, the Fair Credit Reporting Act, reading a credit report, disputing incorrect information, when the investigation is completed, and credit reporting companies.

The meeting adjourned at 9:12 PM