

Fairfax-Falls Church Community Services Board

April 23, 2014

The Board met in regular session at the Fairfax County Government Center, 12000 Government Center Parkway, Fairfax, VA.

The following CSB members were present: Ken Garnes, Chair; Gary Ambrose, Mark Gross, Kate Hanley, Suzette Kern, Lynn Miller, Juan Pablo Segura, Lori Stillman, Dallas “Rob” Sweezy, Diane Tuininga, Jeff Wisoff, Jane Woods and Spencer Woods

The following CSB members were absent: Pam Barrett, Susan Beeman and Paul Luisada

The following CSB staff was present: Len Wales, Daryl Washington, Peggy Cook, Jean Hartman, Evan Jones, David Mangano, Jerome Newsome, Lyn Tomlinson and Laura Yager

1. Meeting Called to Order

Ken Garnes called the meeting to order at 7:30 p.m.

2. Matters of the Public

Jack Bruggeman with Parents & Associates of NVTC as well as ServiceSource referenced the presentation of Department of Behavioral Health and Developmental Services (DBHDS) representative Nancy Mercer at the March CSB Board meeting and noted the examples provided were not indicative of many situations. Mr. Bruggeman highlighted funding and capacity issues of many of the individuals needing to relocate from the Northern Virginia Training Center (NVTC) and urged the CSB to encourage DBHDS to delay the June 2015 closure of the NTVC.

3. Presentation: Health Services Safety Net

Noting a health care collaborative effort was initiated about two and one-half years ago and many of the current CSB Board members were not serving at that time, Deputy County Executive Pat Harrison indicated the overview being provided is to share background on the initiative as well as current developments.

- Recognizing the emerging impacts of the Affordable Care Act including further strains on the safety net with increased demand and costs as well as a changing health care environment, a health reform task force was created to assess and identify opportunities for improvements and efficiencies.
- An estimated 144,000 uninsured were identified in Fairfax with 50% projected to obtain coverage through Federal insurance and Medicaid expansion for adults.
- George Mason University (GMU) consulted with the task force and presented the following recommendations: 1) development of agreements with community partners to share the uninsured burden, 2) establish evidence based model for integrated health service delivery across county programs, 3) streamline eligibility process by consolidating internally – currently there are five separate entrances to Human Services, 4) invest in an integrated IT system across county programs to prevent communication barriers, 5) include oral, behavioral, specialty care with integration of

- primary care services, and 6) create a new government entity/structure to enable cross-sector, cross-agency coordination for partnership with community providers.
- Taking into consideration the GMU report, an assessment of service gaps, lack of system-wide planning and standardization resulting in inefficiencies as well as a shortage of providers accepting Medicaid, an action plan was developed and presented to the Board of Supervisors (BOS) in November 2012. A primary goal is to integrate health services along with the safety net system to ensure shared responsibilities.
 - Following, Health Management Associates (HMA) was hired to assist in developing a collaborative plan to integrate health care services, the results of which will be presented to the BOS Human Service Committee on May 6th. Some proposed aspects of the plan are to create an integrated delivery system including development of a planning and accountability framework as a blueprint for the county, reorganize county programs delivering direct health care services and create an infrastructure with community partners.
 - The intention is to bring county and community partners together beginning in May to establish the framework and present a detailed operational work plan for internal realignment to the CSB Board, Health Care Advisory Board and Human Services Council in the fall 2014.

During discussion with CSB Board members, some issues addressed included:

- Discussion of an internal realignment that might include creation of an IT officer as well as a financial officer to oversee all county Human Services agencies. Concerns were raised about whether the funding and personnel slots for such positions would come from the CSB.
- Serious concerns with the recommendation to create a new government entity as well as building an integrated information technology (IT) system in order for all county agencies to be able to communicate medical information effectively.
- Questions as to whether the CSB will be able to maintain its current decision-making authority and established policies, i.e., priority population guidelines, strategic plan, if there is another entity overseeing finances of all agencies and ultimately, determining how the funding is disbursed.
- The time and resources necessary to implement this reorganization, estimating this could be up to a 10-year process, and urging caution before proceeding.
- As it was indicated the CSB Board member that served on the Health Care task force has since resigned, the Board agreed to appoint a replacement.

CSB Executive Director Search

In providing a status report on the candidate search, Ms. Harrison noted the posting of the CSB Executive Director position has been extended until mid-May, and contingent upon the level of qualified responses received, an assessment of an additional recruitment strategy may be needed. The services of Maryann Bergeron, Executive Director of the Virginia Association of Community Services Boards (VACSB) as well as Mary Kudless, former CSB Deputy Director, have been enlisted to identify candidates as well as assist in the screening process. Of the applications received to date, 15 have been identified as potential candidates. Taking into account the interview process, which will involve a broad representation of

panelists, it is anticipated the earliest timeframe for hiring would be the end of August, and possibly further out.

4. Approval of the Minutes

Gary Ambrose offered a motion for approval of the March 26, 2014 Board meeting minutes of the Fairfax-Falls Church Community Services Board which was seconded and passed.

5. Matters of the Board

- Referencing the funding issues raised by Mr. Bruggeman earlier in the meeting, specifically for providers no longer covering employment and day support services once individuals leave the NVTC, Kate Hanley requested that staff provide further information to include the associated costs of funding this program for these individuals.
- Juan Pablo Segura noted that following efforts to connect the CSB with some innovative startup ventures, it appears there may be a viable option using text messaging to communicate with individuals receiving services.
- Lori Stillman expressed concerns with the rise of substance abuse, specifically heroin.
- Ken Garnes requested Board members provide any further feedback on the draft After Report of the CSB retreat, and once received, the next steps to address the items identified as requiring Board action, can be initiated. Appreciation was extended to Board members that testified at the April budget hearings.

6. Directors Report

Len Wales reported on the outcomes of the April 22nd BOS FY2015 budget mark-up that include:

- Full funding for the ID graduates, contract rate adjustments and general relief.
- A minor reduction to computer replacements, but due to FY2014 existing funding, the CSB will be able accelerate replacements this year to compensate.
- The opening of the Merrifield Center will be delayed until December 2014.
- Funding for employee salary increases at 2.29 percent.
- A budget guidance document developed for FY2015 and FY2016 provides for:
 - Future funding for school infrastructure replacement that would not involve bond financing.
 - Further efforts to address the disproportionate outcomes of minorities.
 - In behavioral health, development of collaborative opportunities with the schools for youth and families as well as updates to be provided on the funding allocation and demand for services.
 - Continued support for the Successful Children and Youth Program initiative.
- Formal adoption of the budget is scheduled on April 29th and the next challenge will be carryover.

Daryl Washington highlighted the following upcoming activities:

- CSB site tours scheduled over the next few months along with proclamation of Nurses Week by the BOS and graduation at Crossroads, both scheduled on April 29th.

- Chairman Sharon Bulova will attend the upcoming Community Policy Management Team (CPMT) meeting to present a proclamation of National Children’s Mental Health Awareness Day.
- In partnership with the schools, county and community groups, a Teen Stress summit will be held on May 17th. A related development noted is an online tip text application that will soon be available for students, families, and the public.
- An evidenced based suicide prevention online training program for teachers as well as others will soon be launched in partnership with the schools.
- An outreach program will be piloted in May to follow up on referrals made by the CSB front door/entry staff. This will include phone calls to determine if individuals were able to connect with services, and it was confirmed that a mechanism to collect data as well as track information received has been built into the pilot.

7. Committee Reports

A. *Fiscal Oversight Committee*

- Suzette Kern highlighted the committee notes and fund statement available in the meeting packet, noting a projected positive yearend balance.
- It was indicated the committee focus moving forward will be to address issues at a higher level than past practice.
- In addition, consideration is being given to reducing the quarterly reports for the Board of Supervisors (BOS) and Cities of Fairfax and Falls Church to semi-annually to coincide with significant benchmarks in the financial year as well as provide time for full Board approval. CSB Board members were requested to obtain feedback from their District Supervisors as to whether the reports are of interest and/or any information not currently provided that may be helpful.
- Ms. Kern will continue to serve as chair and Lori Stillman has joined the committee representing interests of the Intellectual Developmental Disability Committee.

B. *Government and Community Relations Committee*

Rob Sweezy extended appreciation to the Board members that testified at the April 10 FY2015 Advertised Budget hearings.

C. *Intellectual Developmental Disability Committee*

Ms. Stillman reported on the following:

- The next meeting will be held May 8th and any Board members who would like to join the committee are welcome.
- At the LogistiCare Advisory Committee meeting held on this date, a Commonwealth pilot program was announced for a single payer for transportation services for consumers who are eligible for both Medicaid and Medicare. In addition to the appointment of a new field monitor for Northern Virginia, the discussion included developing cards for distribution to the families to inform of the impacts of no-shows and non-readiness for pick up, rates which are significant in some areas. The next Advisory Committee meeting will be July 30th at 10 a.m.

D. *Substance Use Disorders/Mental Health (SUDs/MH) Committee*

A report was not available.

8. Action Items

A. *CSB Officer Nominating Committee*

Upon turning the chair over to Jane Woods, Mr. Garnes noted in April of each year, a nominating committee, comprised of three Board members, is established to identify CSB officer candidates for the upcoming year. This year, the CSB Executive Committee is recommending Gary Ambrose, Suzette Kern and Lori Stillman to serve on the committee.

Mr. Garnes offered a motion for approval of the FY2015 CSB Officer Nominating Committee as recommended by the Executive Committee, which was seconded and passed.

B. *CSB Priority Population Guidelines*

Mr. Ambrose initially recognized those staff that have contributed in the development of the guidelines and indicated, following an extensive review process, the guidelines being presented incorporate input from stakeholders, CSB Board members and leadership staff.

Mr. Ambrose offered a motion for approval of the Priority Population Guidelines as submitted, which was seconded and passed.

C. *FY 2015-2016 State Performance Contract*

Noting the proposed FY2015-2016 Biennial State Performance Contract will be received in early May, Jerome Newsome indicated the exposure draft has initially been provided to the Board. As soon as the actual contract is received, it will be distributed to Board members for review, and as required, will need to be disseminated for a 30-day public review period. Due to the limited turnaround time to submit a fully executed Contract to the Department of Behavioral Health and Developmental Services (DBHDS), staff is requesting Board approval to issue the proposed contract for public review as soon as received.

Ms. Hanley offered a motion that upon receipt of the proposed FY2015-FY2016 Performance Contract, the CSB Board approve disseminating the contract for a 30-day public review and comment period. The motion was seconded and passed.

9. Information Items

A. *FY2014 State Performance Contract Update*

Mr. Newsome provided an overview of recent activities, indicating progress continues in achieving the goals including staff training, contracted services data entry as well as steps to directly import this data, and maintaining communications with DBHDS on issues Management. Some upcoming and ongoing tasks noted consist of 1) addressing the Credible alignment, 2) inventory of existing business process maps, 3) continue to link the Credible Review Project with State Performance Contract, and 4) development of a Provider Portal.

B. *FY 2015-2016 CSB Strategic Plan*

Lisa Potter provided an overview of the draft CSB Strategic Plan previously reviewed by the CSB Board, indicating the next steps are to disseminate the document to a wide audience for public review. Several formats for submitting comments will be offered during this 30-day review period including a survey. Following incorporation of the feedback received, the plan will be presented to the CSB Board at the June 25th meeting for approval.

There being no further business to come before the Board, a motion to adjourn was offered, seconded and carried. The meeting was adjourned at 9:40 p.m.

Action Taken--

- The March 2014 meeting minutes were approved
- Approval of the FY2015 CSB Officer Nominating Committee
- Approval of a 30-day public review-comment period for the FY2015-2016 proposed State Performance Contract

May 28, 2014

Date

A handwritten signature in blue ink, appearing to read "Lisa Potter", is written over a horizontal line.

Staff to Board