

Josiah H. Beeman Commission Implementation Plan

Presentation by the Fairfax-Falls Church
Community Services Board
to the Human Services Committee of the
Fairfax County Board of Supervisors
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Introduction

- Fairfax County Board of Supervisors Outcomes and Deliverables
 - Define the role of the CSB
 - Who will be served and how
 - How will the role and design be funded
 - How will the system be held accountable including measure
 - What is the current system capability
 - What is the roadmap to transform

Commission Recommendations

- Leadership and governance changes
- Diversify revenues
- Increase prevention and early intervention
- Fully integrate Recovery principles
- Place a priority on housing, employment and education
- Ensure primary care access and integration
- Assure a workforce that fits this culture
- Cross-system accountability and effective technology

Implementation Planning

- Address all recommendations
- Don't rewrite the Commission
- Broad participation
- Short time frame with a brainstorming methodology
- Implementation roadmap to ensure timely review and implementation of key action recommendations

FY 2010 Implementation Roadmap

- Strategic Business Planning Implementation
- Link above with measurable key indicators
- Work with CSB Board to define leadership and governance role
- Consumer/Family Affairs Role
- Strategic Business goals implemented through a project prioritization and management process
- Coordinated marketing/communications plan

FY 2010 Implementation

Roadmap *(continued)*

- Create a housing development plan for our populations
- Create vocational development plan for our populations
- In conjunction with county/human services priorities, create and implement three population-based service models:
 - Child/Adolescent
 - Primary Care Integration
 - People with serious mental illness who are homeless or precariously housed

FY 2011-FY 2012 Implementation Roadmap

- Continue the development of the Strategic Business Planning tool to establish a five-year plan that defines the roles of the CSB and community providers
- In conjunction with above, establish service models that maximize access while maintaining accountability for quality and efficiency
- Integrate Recovery principles in all aspects as part of sound business principles

FY 2011-FY 2012 Implementation Roadmap *(continued)*

- In conjunction with the Strategic Business Plan, create a business review process that focuses on business models and revenue streams
- In conjunction with the above planning, purchase and implement software that supports a state of the art electronic health record
- Solidify the project management system for implementation

FY 2011-FY 2012 Implementation Roadmap *(continued)*

- Standardize business management skill training and expectation for all middle and upper level management
- Create a comprehensive workforce development plan

Conclusions

- All of the Beeman Commission's recommendations can be implemented by using mission-driven, sound business principles.
- The CSB Board and Leadership will emphasize performance and goal achievement.
- Communication and transparency will be key to ensuring engagement and support, both from external and internal stakeholders.
- Additional resources may be needed, but always in the context of a solid business plan.