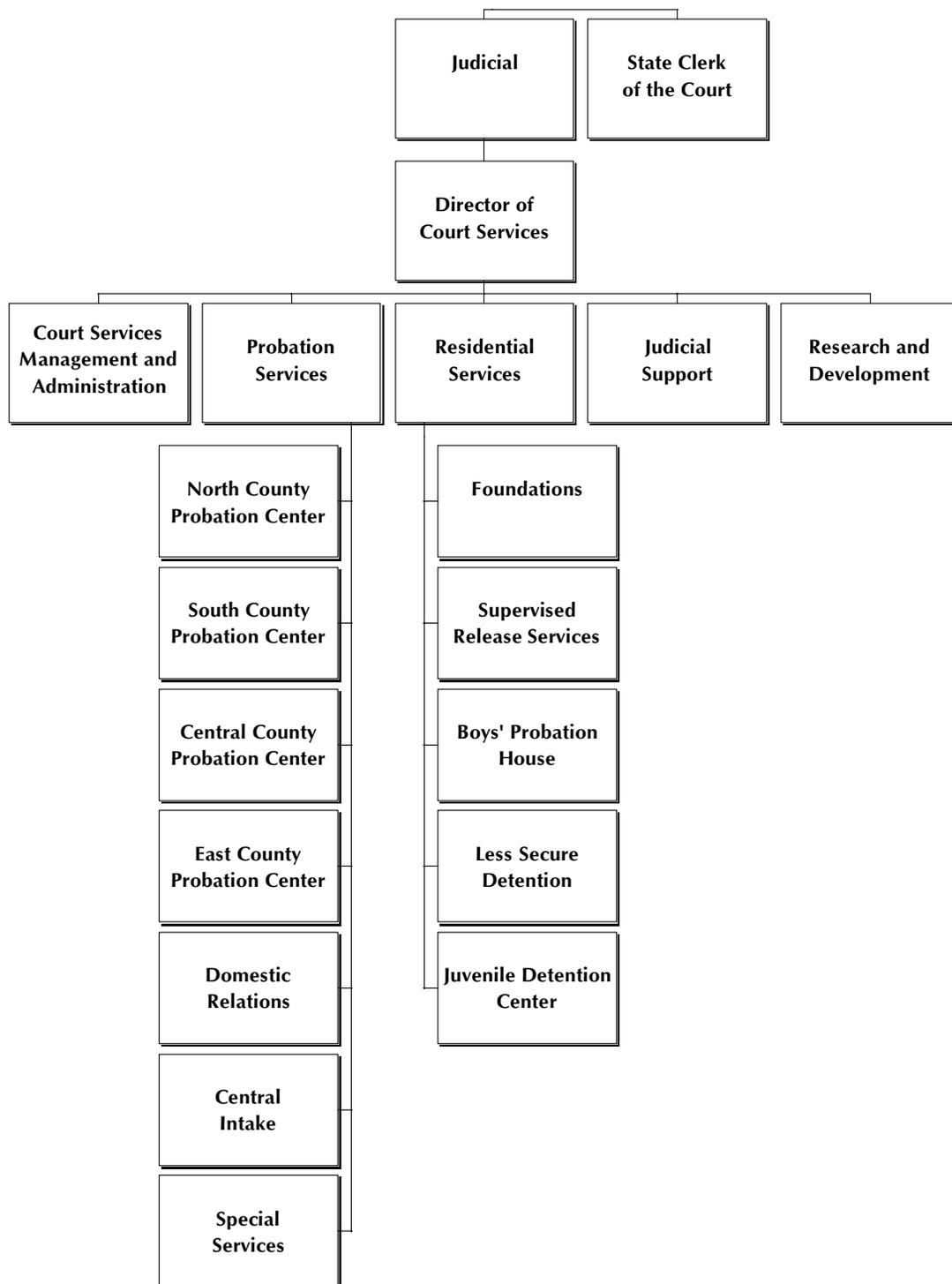


Juvenile and Domestic Relations District Court



Juvenile and Domestic Relations District Court

Mission

The mission of the Fairfax County Juvenile and Domestic Relations District Court Services Unit is to provide efficient and effective probation and residential services which promote positive behavior change for those children and adults who come within the Court's authority, consistent with the well-being of the client, his/her family and the protection of the community.

Focus

The Fairfax County Juvenile and Domestic Relations District Court (JDRC) is responsible for adjudicating juvenile matters, offenses committed by adults against juveniles, and family matters except divorce. The Court offers comprehensive probation and residential services for delinquent youth under the legal age of 18 who live in Fairfax County, the City of Fairfax and the towns of Herndon, Vienna and Clifton. In addition, the Court provides services to adults in these jurisdictions who are experiencing domestic and/or familial difficulties that are amenable to unofficial arbitration, counseling or legal intervention. The Court also provides probation services required in addressing adult criminal complaints for offenses committed against juveniles unrelated to them.

The Court's eight judges, the Clerk of Court and 34 state staff are funded through Virginia State Supreme Court revenue. The agency is funded from a variety of sources, primarily from County funds, reimbursement for a portion of juvenile probation and residential services from the Virginia Department of Juvenile Justice (DJJ), Virginia Juvenile Community Crime Control funds for community-based juvenile services and federal and state grants.

Evidence Based Practice

Over the past decade, the juvenile and criminal justice fields have developed a body of evidence-based approaches to intervention with youth and adults involved in illegal behavior. In order to achieve its mission, the Court Services Unit (CSU) has been working to incorporate many of these practices into intake, probation case management, and residential programs. Several teams of probation and residential staff have implemented a decision-making system that incorporates structure and decision-making tools at major decision points in the case management process. This approach increases the consistency and validity of agency case management decisions; ensures that clients will be served from the same model no matter what part of the County they come from; targets resources and available services to youth most at risk of re-offending; and improves the efficiency of the juvenile justice system. Structured decision-making also maximizes the likelihood that decisions about clients are made on objective criteria rather than informal considerations. This brings equity and balance to the system and decreases the possibility of adding to the problems of disproportionate minority contact within the juvenile justice system. The first phase of the new system was implemented in FY 2007. A similar process involving the juvenile intake process was completed in FY 2010.

The work to incorporate evidence based practices has continued as the CSU works to shift the philosophy of probation services from a primary emphasis on monitoring to one of behavior change. This shift includes extensive staff training in behavior change techniques. During FY 2010, probation staff received extensive training in Motivational Interviewing techniques; residential staff is receiving the same training during FY 2011. This training will be followed up with coaching and case review. The CSU will also work to develop internal training and coaching resources in this area. In addition, juvenile probation staff were trained in the use of the Youth Assessment and Screening Instrument (YASI). This is a "fourth generation" assessment that is directly tied to identifying risks, needs and strengths of juveniles and their families. The CSU was fortunate to receive some of the training through the Department of Juvenile Justice. The remainder was paid for with grant funding.

Juvenile and Domestic Relations District Court

Youth Gang Intervention and Prevention

The CSU is the lead agency in the County's youth gang prevention and intervention activities. The County's Gang Prevention and Intervention Coordinator position which is currently funded by the Northern Virginia Regional Gang Task Force was recently reassigned from the Office of the County Executive to the CSU. The funding of this position will allow the County to continue its partnership with the Task Force in implementing regional gang prevention initiatives, while continuing the coordination of the County's internal initiatives. Although gang related crimes are not on the increase, continued case management and prevention efforts will be needed to address this volatile population. The Intervention Prevention and Education (IPE) program, a regionally based, grant funded program, provides for the continued counseling and diversion of youth determined to be gang involved, at risk of becoming gang involved, as referred by the community, County agencies and probation staff.

Partnerships

Education Services: A large number of court-involved youth have experienced trouble in traditional educational settings. The CSU and Fairfax County Public Schools (FCPS) collaborate in operating or supporting a variety of alternative schools for youth who are unable to benefit from the ordinary public school experience. Five of these schools are associated with CSU probation offices throughout the County. In addition, FCPS provides schools in each of the CSU's residential facilities. The CSU provides facilities and administrative support, and FCPS provides full-time teachers, books and supplies for each school. With the move to the new courthouse, the CSU has been able to use renovated space in the Historic Courthouse to consolidate five other education programs.

Mental Health and Substance Abuse Services: Many of the youth on probation and in residential facilities have significant mental health problems. The CSU has partnered with the Community Services Board's (CSB) Mental Health and Alcohol and Drug Services agencies to provide several on-site assessment and treatment opportunities for court-involved youth. Three mental health workers are assigned to the Juvenile Detention Center and have been very effective in decreasing the number of mental health emergencies in the facility. The CSB also supports the Beta post dispositional treatment program which is in the detention center. Due to a reorganization, CSB will be providing only one mental health worker for the Beta Program. JDRC will train and redeploy additional treatment staff required for the Beta Program. The Juvenile Forensics Psychology Program is now housed in the Historic Courthouse. This team is responsible for emergency evaluations, dispositional or diagnostic evaluations, special request evaluations, case consultations, and juvenile competency evaluations. The CSU has also taken over the responsibility of coordinating competency evaluations for adults who come before the Court.

Evening Reporting Center (ERC): Day/evening reporting center programs have been identified as integral parts of an effective continuum of juvenile justice interventions, especially as alternatives to detention. For the past four years the CSU has operated a grant-funded Evening Reporting Center located in South County. The program is staffed by a juvenile probation counselor and a recreation specialist. This program works in partnership with the Department of Neighborhood and Community Services, CSB, the Fairfax County Police Department and FCPS, providing after school counseling, mentoring, tutoring, and therapeutic recreation services to youth as an alternative to incarceration. The ERC has been instrumental in reducing the number of youth being detained and has assisted efforts to reduce the over-representation of minorities in detention. Grant funding for the ERC ends on June 30, 2011; however, the CSU is confident that there will be a dedicated funding source for the ERC in FY 2012.

Domestic Relations Services

Although most of the CSU's resources are aligned with juvenile programs, the agency is also responsible for a large number of adult clients who are served by the Domestic Relations Unit. This unit provides probation supervision services to adults who have been convicted of offenses against juveniles or family members. This unit is also responsible for processing over 9,000 new complaints annually involving custody, visitation, support, and domestic violence. The number of new intake cases and the number of new adult probation cases have been increasing over the past four years.

Juvenile and Domestic Relations District Court

The CSU partners with General District Court to provide probation services to adult clients. General District Court Services receives grant funding for their adult probation positions through the Community Corrections Act, administered by the Virginia Department of Criminal Justice Services (DCJS.) Due to reductions in the funding, it is anticipated that the number of grant positions may be reduced. This situation will need to be monitored, and if necessary, the CSU will need to plan to allocate additional resources in this area to ensure adequate supervision of adult probation cases.

The CSU partners with the Domestic Violence Coordinating Council to provide a Domestic Violence Victim Advocacy Program. The goal is to provide information and assistance to victims of domestic violence who are seeking court action. Domestic violence advocates provide resources and referrals in such areas as safety planning, emotional support, options counseling, and explanations of the legal options. Advocates also assist victims in preparing for court hearings and accompany victims to court hearings.

The CSU has also established the Supervised Visitation and Supervised Exchange Center that provides a safe, neutral, affordable and age appropriate setting for visitation and exchange of children in court-referred cases. The program began in November 2007 at the recommendation of the Board of Supervisors and the Domestic Violence Coordinating Council. The Center is located in renovated space in the Historic Courthouse. With current staff and volunteers, the program can provide supervised visitation and exchange services to 60 families per month and is now operating at capacity. This program is the only local reduced-fee visitation and exchange program available. For-profit supervised visitation and exchange programs charge \$75-\$100 per hour which is too expensive for most clients. In FY 2010, the County received a grant from the federal Office of Violence Against Women to expand the services of the Center to victims of domestic violence, dating violence, child abuse, sexual assault, and stalking. The grant allows for one year of planning and two years of operation expenses.

Residential Facilities

The CSU operates four residential facilities including a detention center, a shelter, and two post dispositional treatment facilities, one for boys and one for girls. The CSU works to ensure that its residential facilities provide a safe environment for both clients and staff. In 2009, Foundations, the residential program for girls, moved into a new facility that replaced one that had been in operation for 35 years. In 2010, the CSU moved shelter care operations into a new 12 bed facility that will serve the Court's shelter needs and short-term residential needs for youth who must be removed from their homes but who do not require a secure facility. Staff are exploring alternative uses for the old shelter facility which is attached to the juvenile detention center.

Electronic Records Management

Space in the courthouse for the storage of paper records is severely limited. For the past several years, the CSU has been working with the Department of Information Technology to develop systems that will allow records to be stored and retrieved electronically. Most recently the CSU has partnered with the Supreme Court of Virginia for a case imaging system (CIS) that ties into the Court's existing case management system. This project is now entering the pilot phase with the Court's traffic docket. Not only will these efforts help alleviate the need for space for paper records storage, it will increase worker productivity and allow the public easier access to information.

Diversity

The extent of language and cultural diversity in the County also presents an ongoing challenge to staff and clients. Both spoken and written translation needs occur in all phases of court involvement. The agency has addressed this communication issue with its Volunteer Interpreter Program and with the use of paid interpretation. In FY 2010, the agency spent \$32,802 on face to face interpretation. In addition, \$9,263 was spent for telephone interpreters. The Volunteer Interpreter Program's 40 volunteers provided 3,086 hours of interpretation services for 3,568 cases in FY 2010. Over the past four years, the program has saved the County over \$300,000 in translation costs. The agency also has eight staff participating in the County's Language Stipend Program.

Juvenile and Domestic Relations District Court

Budget and Staff Resources

Agency Summary				
Category	FY 2010 Actual	FY 2011 Adopted Budget Plan	FY 2011 Revised Budget Plan	FY 2012 Advertised Budget Plan
Authorized Positions/Staff Years				
Regular	309/ 307.5	305/ 303.5	307/ 305.5	307/ 305.5
State	43/ 43	43/ 43	43/ 43	43/ 43
Expenditures:				
Personnel Services	\$18,155,322	\$18,413,464	\$18,413,464	\$18,233,464
Operating Expenses	2,158,540	1,929,903	2,515,036	1,929,903
Capital Equipment	0	0	0	0
Total Expenditures	\$20,313,862	\$20,343,367	\$20,928,500	\$20,163,367
Income:				
Fines and Penalties	\$79,277	\$116,261	\$112,399	\$100,131
User Fees (Parental Support)	33,104	33,496	34,958	35,698
State Share Court Services	1,447,550	1,443,581	1,443,581	1,443,581
State Share Residential Services	3,287,197	3,118,448	3,118,448	3,118,448
Fairfax City Contract	382,018	382,018	536,848	536,848
USDA Revenue	121,660	150,502	121,660	121,660
Total Income	\$5,350,806	\$5,244,306	\$5,367,894	\$5,356,366
Net Cost to the County	\$14,963,056	\$15,099,061	\$15,560,606	\$14,807,001

FY 2012 Funding Adjustments

The following funding adjustments from the FY 2011 Adopted Budget Plan are necessary to support the FY 2012 program:

- ◆ **Employee Compensation** **\$0**
It should be noted that no funding is included for pay for performance, merit increments, or market rate adjustments in FY 2012.
- ◆ **Reductions** **(\$180,000)**
A decrease of \$180,000 reflects the following reduction utilized to balance the FY 2012 budget:

Title	Impact	Posn	SYE	Reduction
Manage Position Vacancies to Achieve Savings	The court has absorbed recent budget reductions through a managed hiring freeze and will continue this practice. While vacancies have been maintained in all cost centers, most of the vacancies have been in the Residential Services cost center. Due to a lower than anticipated population in the Juvenile Detention Center, the vacancies have had a manageable impact.	0	0.0	\$180,000

Changes to FY 2011 Adopted Budget Plan

The following funding adjustments reflect all approved changes in the FY 2011 Revised Budget Plan since passage of the FY 2011 Adopted Budget Plan. Included are all adjustments made as part of the FY 2010 Carryover Review, and all other approved changes through December 31, 2010:

- ◆ **Carryover Adjustments** **\$585,133**
As part of the FY 2010 Carryover Review, the Board of Supervisors approved encumbered funding of \$585,133 in Operating Expenses primarily related to furniture and fixtures not provided for in the old courthouse construction/renovation project and for counseling services.

Juvenile and Domestic Relations District Court

◆ **Position Changes**

\$0

As part of the FY 2011 review of County position categories, a conversion of 2/2.0 SYE positions has been made. The status of limited term positions was reviewed in light of recent changes to federal regulations related to health care and other federal tax requirements. As a result of this review a number of existing limited term positions have been converted to Merit Regular status.

Cost Centers

Juvenile and Domestic Relations District Court Services has three cost centers: Court Management, Probation Services and Residential Services. Court Management is responsible for the overall administrative and financial management of the Juvenile Court's services. Staff in this cost center are responsible for financial management, information technology support, personnel, research/evaluation, training, quality improvement monitoring and court facilities management. Additional responsibilities include Judicial Support Services, which includes court records management, Victim Services, Restitution Services, Volunteer Services and the Volunteer Interpreter program.

The Probation Services cost center includes four decentralized juvenile probation units (the North, South, East and Center County Centers), the Special Services Unit, the Central Intake Services Unit and the Domestic Relations Services Unit. These units are responsible for processing all juvenile and adult-related complaints, operating a 24-hour intake program to review detention requests before confinement of all juveniles and supervising juveniles and adults placed on probation by the Court.

The Residential Services cost center operates and maintains five residential programs for court-involved youth including the 121-bed Juvenile Detention Center, the 12-bed Less Secure Shelter, the 22-bed Boys Probation House, Foundations (formerly known as the 12-bed Girls Probation House), as well as, Supervised Release Services which includes outreach, detention and electronic monitoring.

Court Management



Funding Summary				
Category	FY 2010 Actual	FY 2011 Adopted Budget Plan	FY 2011 Revised Budget Plan	FY 2012 Advertised Budget Plan
Authorized Positions/Staff Years				
Regular	28/ 27	28/ 27	30/ 29	30/ 29
State	43/ 43	43/ 43	43/ 43	43/ 43
Total Expenditures	\$2,740,433	\$1,789,821	\$1,946,324	\$1,769,821

Position Summary		
<p><u>Judicial</u></p> <p>1 Chief District Court Judge S</p> <p>7 District Court Judges S</p> <p><u>State Clerk of the Court</u></p> <p>1 Clerk of the Court S</p> <p>34 State Clerks S</p>	<p><u>Court Services Director's Office</u></p> <p>1 Director of Court Services</p> <p>1 Administrative Assistant IV</p> <p><u>Judicial Support</u></p> <p>1 Probation Supervisor II</p> <p>1 Probation Supervisor I</p> <p>1 Probation Counselor III</p> <p>1 Probation Counselor II</p> <p>1 Volunteer Services Manager</p> <p>1 Volunteer Services Coordinator II</p> <p>2 Administrative Assistants V</p> <p>1 Administrative Assistant III</p> <p>5 Administrative Assistants II, 1 PT</p> <p>1 Administrative Assistant I</p>	<p><u>Court Services Management and Administration</u></p> <p>1 Probation Supervisor II</p> <p>1 Probation Supervisor I</p> <p>1 Probation Counselor III</p> <p>1 Network/Telecomm. Analyst III</p> <p>1 Network/Telecomm. Analyst I</p> <p>1 Info. Technology Tech. II</p> <p>1 Programmer Analyst III</p> <p>1 Management Analyst III</p> <p>1 Management Analyst II</p> <p>1 Management Analyst I, PT</p> <p>1 Training Specialist III</p> <p>1 Financial Specialist I</p> <p>1 Administrative Assistant II</p>
<p>TOTAL POSITIONS 73 Positions / 72.0 Staff Years 1/1.0 SYE Grant Position in Fund 102, Federal/State Grant Fund</p>		<p>S Denotes State Positions PT Denotes Part-Time Position</p>

Juvenile and Domestic Relations District Court

Key Performance Measures

Goal

To receive, process, complete and evaluate all fiscal, financial, budgetary, personnel and data management activity as required for the efficient, effective operation of the Juvenile and Domestic Relations District Court.

Objectives

- ◆ To maintain a variance of no more than 2 percent between estimated and actual expenditures, not to exceed the agency appropriation.

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2008 Actual	FY 2009 Actual	FY 2010 Estimate/Actual	FY 2011	FY 2012
Output:					
Budget managed	\$21,187,221	\$21,123,617	\$21,019,061 / \$20,313,862	\$20,928,500	\$20,163,367
Efficiency:					
Cost per \$1,000 managed	\$4.94	\$5.31	\$5.38 / \$5.56	\$5.40	\$5.60
Service Quality:					
Percent of budget expended	98%	98%	98% / 97%	98%	98%
Outcome:					
Variance between estimated and actual expenditures	2%	2%	2% / 3%	2%	2%

Performance Measurement Results

Despite continued financial challenges, the Court Services Unit expenditures remained within the assigned budget allocations for the year. Funding of \$20,313,862 was expended during FY 2010 which was 97 percent of the amount allocated.

Probation Services

Funding Summary				
Category	FY 2010 Actual	FY 2011 Adopted Budget Plan	FY 2011 Revised Budget Plan	FY 2012 Advertised Budget Plan
Authorized Positions/Staff Years				
Regular	102/ 101.5	100/ 99.5	101/ 100.5	101/ 100.5
Total Expenditures	\$6,735,866	\$7,365,002	\$7,661,557	\$7,305,002

Juvenile and Domestic Relations District Court

Position Summary		
<p><u>Probation Services</u></p> <p>1 Asst. Director of Court Services</p> <p><u>North County Services</u></p> <p>1 Probation Supervisor II 1 Probation Counselor III 8 Probation Counselors II 2 Administrative Assistants II</p> <p><u>South County Services</u></p> <p>1 Probation Supervisor II 1 Probation Counselor III 9 Probation Counselors II 2 Administrative Assistants II</p> <p><u>Center County Services</u></p> <p>1 Probation Supervisor II 1 Probation Counselor III 6 Probation Counselors II 2 Administrative Assistants II</p>	<p><u>East County Services</u></p> <p>1 Probation Supervisor II 2 Probation Counselors III 6 Probation Counselors II 2 Administrative Assistants II</p> <p><u>Domestic Relations</u></p> <p>1 Probation Supervisor II 2 Probation Supervisors I 1 Probation Counselor III 14 Probation Counselors II 1 Administrative Assistant IV 3 Administrative Assistants II</p> <p><u>Intake</u></p> <p>1 Probation Supervisor II 2 Probation Supervisors I 2 Probation Counselors III 7 Probation Counselors II 1 Administrative Assistant IV 1 Administrative Assistant III 3 Administrative Assistants II</p>	<p><u>Special Services</u></p> <p>1 Probation Supervisor II 1 Probation Supervisor I 4 Probation Counselors III 7 Probation Counselors II 1 Administrative Assistant IV 1 Administrative Assistant III, PT</p>
<p>TOTAL POSITIONS 101 Positions / 100.5 Staff Years</p>		
<p>PT Denotes Part-Time Position</p>		

Key Performance Measures

Goal

To provide children, adults and families in the Fairfax County community with social, rehabilitative and correctional programs and services that meet Department of Juvenile Justice Minimum Services Standards and statutory and judicial requirements.

Objectives

- ◆ To maintain a rate of diversion of youth from formal court processing that is equal to or greater than the state average so that youth brought to the Court's attention can be addressed in the least restrictive manner consistent with public safety.
- ◆ To have at least 65 percent of juvenile probationers with no subsequent criminal convictions within 12 months of case closing.

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2008 Actual	FY 2009 Actual	FY 2010 Estimate/Actual	FY 2011	FY 2012
Output:					
Non-traffic (NT) complaints processed by intake	15,599	16,213	15,750 / 15,210	15,500	15,500
Average monthly probation caseload	895	897	850 / 696	700	700
Efficiency:					
NT complaints processed per intake officer	821	853	829 / 801	816	816
Average monthly probation officer caseload	29	29	28 / 23	23	23

Juvenile and Domestic Relations District Court

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2008 Actual	FY 2009 Actual	FY 2010 Estimate/Actual	FY 2011	FY 2012
Service Quality:					
Percent of customers satisfied with intake process	98%	98%	85% / 95%	85%	85%
Percent of court-ordered investigations submitted prior to 72 hours of court date	97%	88%	85% / 91%	85%	85%
Percent of parents satisfied with probation services	84%	93%	85% / 95%	85%	85%
Outcome:					
Percent of youth diverted from formal court processing	22%	20%	19% / 23%	23%	23%
Percent of juveniles with no new criminal convictions within 12 months of case closing	81%	84%	65% / 84%	65%	65%

Performance Measurement Results

Probation Services encompasses two major types of activities: (1) intake, the processing of juvenile and adult complaints brought into the court system and (2) supervision services, the assessment, counseling and supervision of youth and adults who have been placed on probation.

The overall number of complaints continued to decline in FY 2010 as 15,210 non-traffic complaints were received compared to 16,213 in FY 2009. Individual intake officers processed an average of 801 complaints each. The overall decline masks differences in delinquency/Children in Need of Supervision (CHINS) intakes and those for domestic relations issues. During the year, domestic relations intakes increased as did the workload for the individual intake workers; conversely, the number of delinquency and CHINS complaints decreased during the same period. In FY 2010, the agency diverted 23 percent of youth from formal court processing which compares to the state average of 22 percent. These cases are either provided services at the intake level or are referred to other, more appropriate service providers. Ninety-five percent of the clients responding to the intake customer satisfaction survey indicated they were satisfied with the services they had received.

In FY 2010, the average monthly juvenile probation caseload was 696 youth; the average monthly probation officer caseload was 23 youth. These figures are considerably below those from the year before and are related to the decline in delinquency and CHINS cases coming into the system and to the efforts of the CSU to increase the diversion of low risk cases. In FY 2010, 91 percent of the court ordered social investigations were submitted to the Court prior to 72 hours before the court date. Having these reports completed in a timely fashion is especially important since this information provides the judges' time to review the information used to make the most appropriate disposition decisions for the case. In FY 2010, 95 percent of parents responding to the customer satisfaction survey indicated that they were satisfied with the probation services their child received.

Juvenile and Domestic Relations District Court

Residential Services

Funding Summary				
Category	FY 2010 Actual	FY 2011 Adopted Budget Plan	FY 2011 Revised Budget Plan	FY 2012 Advertised Budget Plan
Authorized Positions/Staff Years				
Regular	179/ 179	177/ 177	176/ 176	176/ 176
Total Expenditures	\$10,837,563	\$11,188,544	\$11,320,619	\$11,088,544

Position Summary		
<u>Residential Services</u>	<u>Boys' Probation House</u>	<u>Juvenile Detention Center</u>
1 Assist. Director of Court Services	1 Probation Supervisor II	1 JDC Administrator
1 Probation Supervisor I	1 Probation Supervisor I	3 Probation Supervisors II
	5 Probation Counselors II	4 Probation Supervisors I
	8 Probation Counselors I	9 Probation Counselors III
<u>Foundations</u>	1 Administrative Assistant III	9 Probation Counselors II
1 Probation Supervisor II	1 Food Service Specialist	2 Public Health Nurses II
1 Probation Supervisor I		74 Probation Counselors I
4 Probation Counselors II		1 Administrative Assistant IV
5 Probation Counselors I	<u>Less Secure Detention</u>	2 Administrative Assistants III
1 Administrative Assistant III	1 Probation Supervisor II	1 Gen. Building Maint. Worker I
1 Food Service Specialist	1 Probation Supervisor I	1 Maintenance Trade Helper II
	2 Probation Counselors II	1 Maintenance Trade Helper I
<u>Supervised Release Services</u>	8 Probation Counselors I	1 Food Service Supervisor
1 Probation Supervisor II	1 Administrative Assistant II	1 Food Service Specialist
1 Probation Supervisor I		6 Cooks
1 Probation Counselor II		
11 Probation Counselors I		
1 Administrative Assistant II		
TOTAL POSITIONS		
176 Positions / 176.0 Staff Years		
1/1.0 SYE Grant Position in Fund 102, Federal/State Grant Fund		

Key Performance Measures

Goal

To provide efficient, effective, accredited residential care programs and services to those youth and their parents who come within the Court's authority to act and who require such services.

Objectives

- ◆ To have at least 90 percent of Supervised Release Services (SRS) juveniles with no new delinquency petitions while in the program in order to protect the public safety.
- ◆ To have at least 80 percent of Less Secure Shelter (LSS) youth appear at their court hearings in order to resolve cases before the court in a timely manner.
- ◆ To have 98 percent of Secure Detention Services (SDS) youth appear at their court hearings in order to resolve cases before the court in a timely manner.
- ◆ To have at least 65 percent of Community-Based Residential Services (CBRS) discharged youth with no subsequent criminal petitions after 12 months of case closing in order to protect the public safety.

Juvenile and Domestic Relations District Court

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2008 Actual	FY 2009 Actual	FY 2010 Estimate/Actual	FY 2011	FY 2012
Output:					
Supervised Release Services (SRS) child care days provided	20,229	17,519	17,500 / 14,964	15,000	15,000
SRS program utilization rate	115%	100%	100% / 85%	85%	85%
Less Secure Shelter (LSS) child care days provided	3,469	2,968	2,950 / 2,890	2,900	2,900
LSS facilities utilization rate	79%	68%	67% / 66%	66%	66%
Secure Detention Services (SDS) child care days provided	29,174	25,003	25,000 / 17,708	17,700	17,700
SDS facilities utilization rate (1)	66%	57%	57% / 40%	40%	40%
Community-Based Residential Services (CBRS) child care days provided	10,034	9,843	9,800 / 10,009	10,000	10,000
CBRS facilities utilization rate	81%	82%	80% / 81%	81%	81%
Efficiency:					
SRS cost per day	\$62	\$61	\$74 / \$64	\$71	\$71
LSS cost per bed day	\$287	\$284	\$313 / \$298	\$301	\$278
SDS cost per bed day	\$239	\$225	\$255 / \$211	\$230	\$230
CBRS cost per bed day	\$233	\$257	\$242 / \$260	\$242	\$242
Service Quality:					
Percent of SRS youth who have face-to-face contact within 24 hours of assignment	99%	98%	98% / 98%	98%	98%
Percent of parents satisfied with LSS services	100%	99%	90% / 100%	90%	90%
Percent of SDS youth discharged within 21 days	82%	68%	65% / 87%	80%	80%
Percent of parents satisfied with CBRS service	100%	100%	90% / 100%	90%	90%
Outcome:					
Percent of SRS youth with no new delinquency or CHINS petitions while under supervision	96%	90%	90% / 97%	90%	90%
Percent of LSS youth who appear at scheduled court hearing	86%	81%	80% / 95%	80%	80%
Percent of SDS youth who appear at scheduled court hearing	100%	100%	98% / 100%	98%	98%
Percent of CBRS-discharged youth with no new delinquent petitions for 1 year	82%	78%	65% / 65%	65%	65%

Juvenile and Domestic Relations District Court

Performance Measurement Results

Residential Services performance measures track four major functions, Supervised Release Services (SRS) which includes outreach detention and electronic monitoring, the Less Secure Shelter (LSS) which provides shelter care for court-involved youth, Secure Detention Services (SDS) which includes the Juvenile Detention Center, and Community-Based Residential Services (CBRS) which include both Foundations (formerly known as the Girls' Probation House) and Boys' Probation Houses.

In FY 2010, the SRS program operated at 85 percent of its capacity at a cost of \$64 per day for the services. The program is no longer operating beyond capacity as it had for the past several years. Ninety-seven percent of the youth in the program in FY 2010 remained free of new criminal or Child In Need of Supervision or Services (CHINS) petitions while under SRS supervision.

The Less Secure Shelter operated at 66 percent of capacity in FY 2010 at a cost of \$298 per bed day. One hundred percent of parents responding to the customer satisfaction survey expressed satisfaction with the services their child received during their stay at the shelter. Ninety-five percent of youth placed in the shelter appeared at their scheduled court hearing.

The primary goals of secure detention are to protect the public's safety by ensuring that youth awaiting adjudication or placement commit no further crimes, to ensure that the youth appear for their scheduled hearings, to ensure that those post dispositional youth sentenced to the facility are receiving appropriate services and to provide a safe environment for the youth placed in the facility. In FY 2010, utilization at the center declined to 40 percent of capacity at a cost of \$211 per bed day. The decline mirrors a reduction in utilization in detention centers throughout Virginia. Factors contributing to the decline include the general decline in delinquency complaints and the emphasis on the use of detention alternatives whenever possible. One hundred percent of the youth held in detention appeared at their scheduled court hearing.

In FY 2010, the Community-Based Residential Services programs operated at 81 percent of capacity at a cost of \$260 per bed day. One hundred percent of the parents responding to the follow-up survey expressed satisfaction with the programs with which their child was involved. Sixty-five percent of youth had no new criminal petitions during the year after they left the program.