

# Office of Emergency Management

## FY 2014 Advertised Budget Plan: Performance Measures

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### Office of Emergency Management

#### Goal

To enhance public protective actions and promote domestic preparedness through a comprehensive and effective emergency management program that will adequately mitigate, prepare for, appropriately respond to and quickly recover from natural, technological and terrorist-related emergencies that may impact the residents of Fairfax County.

#### Objective

To increase the working knowledge of the roles, responsibilities and functions of emergency management within Fairfax County by providing training to 95 percent of partner agencies and organizations identified in the County's Emergency Operations Plan (EOP).

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate
	FY 2010 Actual	FY 2011 Actual	FY 2012 Estimate/Actual	FY 2013
<b>Output</b>				
Tabletop exercises conducted	8	4	10 / 11	5
Functional exercises/drills conducted	22	10	20 / 11	15
Training sessions conducted	NA	14	20 / 31	15
<b>Service Quality</b>				
Percentage of County and volunteer agencies satisfied with training received	95%	95%	95% / NA	95%
<b>Outcome</b>				
Percentage of County and volunteer agencies identified in EOP that receive training	90%	85%	95% / 95%	95%

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**Objective**

To promote and enhance "Safe and Caring Communities" by recruiting 13,000 additional Community Emergency Alert Notification (CEAN) subscribers and providing at least 125 community outreach programs and Emergency Operations Center tours.

**Performance Indicators**

Indicator	Prior Year Actuals			Current Estimate
	FY 2010 Actual	FY 2011 Actual	FY 2012 Estimate/Actual	FY 2013
<b>Output</b>				
Community outreach preparedness presentations/programs/CEAN sessions conducted	22	70	80 / 118	121
<b>Efficiency</b>				
Staff hours per community outreach presentation/program/CEAN session	2.5	3.0	3.0 / 3.0	3.0
<b>Service Quality</b>				
Percent of CEAN users satisfied with information	98%	98%	98% / 98%	98%
<b>Outcome</b>				
New CEAN subscribers added to OEM database	6,632	6,201	8,000 / 9,457	11,000

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**Objective**

To enhance emergency preparedness, response, and recovery within Fairfax County by developing business partnerships with local businesses and non-governmental organizations.

**Performance Indicators**

Indicator	Prior Year Actuals			Current Estimate
	FY 2010 Actual	FY 2011 Actual	FY 2012 Estimate/Actual	FY 2013
<b>Output</b>				
Businesses and non-governmental organizations participating in County outreach, training, and exercises	NA	20	15 / 26	15
<b>Service Quality</b>				
Percentage of businesses satisfied with partnership with the Office of Emergency Management	NA	NA	90% / 90%	90%
<b>Outcome</b>				
Business partnerships formalized by a Memorandum of Understanding for emergency preparedness and community recovery	NA	0	2 / NA	2

Note: Increase in number of Outreach sessions in FY12 actuals is due to the addition of EOC tours added to the total number.

Training and Exercises Conducted - drop in #'s due to budget and feedback from agencies on time commitment as well as real events taking place.

Business Partnerships with MOUs - is pending on the completion of the Economic Development Recovery Plan