

# Office of Elections

## FY 2016 Advertised Budget Plan: Performance Measures

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### Office of Elections

#### Objective

To improve the voting experience by providing a sufficient number of voting machines for each precinct (a minimum of 1 digital ballot scanning machine and 2 accessible ballot marking devices) that provide a voter verifiable paper ballot and comply with legal mandates.

#### Performance Indicators

| Indicator                                                   | Prior Year Actuals |                |                         | Current Estimate |
|-------------------------------------------------------------|--------------------|----------------|-------------------------|------------------|
|                                                             | FY 2012 Actual     | FY 2013 Actual | FY 2014 Estimate/Actual | FY 2015          |
| <b>Output</b>                                               |                    |                |                         |                  |
| Registered voters                                           | 696,077            | 726,071        | 725,000 / 702,132       | 715,000          |
| Registered voters/precinct                                  | 2,912              | 3,064          | 3,059 / 2,950           | 2,992            |
| Poll voters                                                 | 192,087            | 444,161        | 272,000 / 282,023       | 325,000          |
| Absentee voters                                             | 14,548             | 92,540         | 25,000 / 29,406         | 30,000           |
| Precincts                                                   | 239                | 237            | 237 / 238               | 239              |
| Voting machines                                             | 956                | 971            | 948 / 954               | 717              |
| Absentee satellites                                         | 7                  | 7              | 7 / 7                   | 7                |
| <b>Efficiency</b>                                           |                    |                |                         |                  |
| Cost of machines/precinct                                   | \$1,247            | \$1,250        | \$1,253 / \$1,205       | \$913            |
| <b>Service Quality</b>                                      |                    |                |                         |                  |
| Percent of polling places that are handicapped accessible   | 98.0%              | 100.0%         | 100.0% / 100.0%         | 100.0%           |
| Percent of polling places that are in compliance (machines) | 100.0%             | 100.0%         | 100.0% / 100.0%         | 100.0%           |
| Percent of polling places that are in compliance (size)     | 100.0%             | 100.0%         | 100.0% / 100.0%         | 100.0%           |
| <b>Outcome</b>                                              |                    |                |                         |                  |
| Machines/precinct                                           | 4.00               | 4.10           | 4.00 / 3.01             | 3.50             |

The agency acquired a new voting system in FY 2015 which was first used the November 2014 general election which reduced the cost and number of machines per precinct by replacing the existing hybrid system.

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**Objective**

To increase the number of election officers in order to reduce voter lines at each polling place, with a countywide average of approximately 10 election officers per polling place based on the number of registered voters in the precinct and anticipated voter turnout.

**Performance Indicators**

| Indicator                 | Prior Year Actuals |                |                         | Current Estimate |
|---------------------------|--------------------|----------------|-------------------------|------------------|
|                           | FY 2012 Actual     | FY 2013 Actual | FY 2014 Estimate/Actual | FY 2015          |
| <b>Output</b>             |                    |                |                         |                  |
| Election officers         | 1,854              | 2,984          | 1,900 / 2,320           | 2,200            |
| <b>Efficiency</b>         |                    |                |                         |                  |
| Cost of officers/precinct | \$926              | \$1,409        | \$952 / \$1,806         | \$1,711          |
| Cost per poll voter       | \$2.70             | \$1.42         | \$1.92 / \$2.54         | \$1.93           |
| <b>Service Quality</b>    |                    |                |                         |                  |
| Percent voter turnout     | 32.3%              | 80.5%          | 45.5% / 46.8%           | 55.0%            |
| <b>Outcome</b>            |                    |                |                         |                  |
| Officers/precinct         | 7.76               | 12.59          | 8.02 / 9.75             | 9.21             |

The cost of election officers per precinct rose in FY 2014 and FY 2015 since the Electoral Board voted to increase election officer compensation beginning with the November 2013 general election. This was the first pay increase for chiefs and assistant chiefs since 2006 and the first pay increase for officers since 1998.

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**Objective**

To maintain no less than 98 percent, the number of error-free data entry transactions initially completed for all voter registration documents processed, including all registrations, transfers and address/name changes.

**Performance Indicators**

| Indicator                                                                            | Prior Year Actuals |                |                         | Current Estimate |
|--------------------------------------------------------------------------------------|--------------------|----------------|-------------------------|------------------|
|                                                                                      | FY 2012 Actual     | FY 2013 Actual | FY 2014 Estimate/Actual | FY 2015          |
| <b>Output</b>                                                                        |                    |                |                         |                  |
| Registrations, transfers and address/name changes processed                          | 165,000            | 112,700        | 80,000 / 120,000        | 100,000          |
| <b>Efficiency</b>                                                                    |                    |                |                         |                  |
| Cost per registration, transfer or address/name change processed                     | \$5.40             | \$5.40         | \$5.40 / \$5.40         | \$5.40           |
| <b>Service Quality</b>                                                               |                    |                |                         |                  |
| Error rate                                                                           | 2.0%               | 2.0%           | 2.0% / 2.0%             | 1.6%             |
| <b>Outcome</b>                                                                       |                    |                |                         |                  |
| Percent of registrations, transfers and address/name changes completed without error | 98.0%              | 98.0%          | 98.0% / 98.0%           | 98.4%            |

Anticipated improvements in FY 2015 are due to initiation of statewide online registration in July 2013.