

# Land Development Services

## FY 2017 Advertised Budget Plan: Performance Measures

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### Site Development Services

#### Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

#### Objective

To resolve default situations so that no more than 3 percent of defaults are deemed developer irresolvable and must be completed by the County.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2013 Actual	FY 2014 Actual	FY 2015 Estimate/Actual	FY 2016	FY 2017
<b>Output</b>					
Bonded projects at year-end	616	622	622 / 601	601	601
<b>Efficiency</b>					
Bonded projects per staff	103	104	104 / 86	86	86
<b>Outcome</b>					
Percent of projects in irresolvable default which must be completed by the County	2%	1%	3% / 0%	3%	3%

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**Objective**

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

**Performance Indicators**

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2013 Actual	FY 2014 Actual	FY 2015 Estimate/Actual	FY 2016	FY 2017
<b>Output</b>					
Site and subdivision reviews processed	224	214	214 / 194	200	200
Minor plans and special studies processed	1,126	3,877	3,877 / 3,819	4,000	4,000
<b>Efficiency</b>					
Plan reviews completed per reviewer	84	227	227 / 223	233	233
<b>Service Quality</b>					
Average days to review a major plan	83	63	60 / 59	60	60
<b>Outcome</b>					
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	0	0 / 0	0	0

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### Building Code Service

#### Objective

To provide inspection service on the day requested 97 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2013 Actual	FY 2014 Actual	FY 2015 Estimate/Actual	FY 2016	FY 2017
<b>Output</b>					
Building inspections	146,335	145,715	145,715 / 156,331	157,000	157,000
<b>Efficiency</b>					
Inspections completed per inspector	4,181	4,163	4,163 / 4,114	4,132	4,132
<b>Service Quality</b>					
Percent of inspections completed on requested day	100%	100%	97% / 100%	97%	97%
<b>Outcome</b>					
Percent of buildings experiencing catastrophic system failures as a result of building design	0%	0%	0% / 0%	0%	0%

#### Objective

To issue 60 percent or more of building permits on the day of application.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2013 Actual	FY 2014 Actual	FY 2015 Estimate/Actual	FY 2016	FY 2017
<b>Output</b>					
Permits issued	59,714	59,956	59,956 / 59,471	60,000	60,000
<b>Efficiency</b>					
Permits issued per technician	6,635	6,662	6,662 / 6,608	7,500	7,500
<b>Outcome</b>					
Percent of permits issued on day of application	65%	65%	60% / 60%	60%	60%