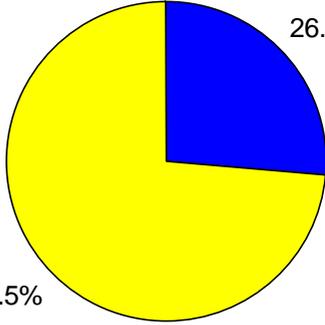


## 50-08-Human Services Transportation Support

Fund/Agency: 001/50	Department of Community and Recreation Services	
Personnel Services	\$672,096	<div style="text-align: center;"> <p><b>CAPS Percentage of Agency Total</b></p>  <p>26.5%</p> <p>73.5%</p> <div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p><span style="color: blue;">■</span> Human Services Transportation Support</p> <p><span style="color: yellow;">■</span> All Other Agency CAPS</p> </div> </div>
Operating Expenses	\$10,165,387	
Recovered Costs	(\$7,590,130)	
Capital Equipment	\$0	
<b>Total CAPS Cost:</b>	<b>\$3,247,353</b>	
Federal Revenue	\$262,126	
State Revenue	\$0	
User Fee Revenue	\$11,253	
Other Revenue	\$0	
<b>Total Revenue:</b>	<b>\$273,379</b>	
<b>Net CAPS Cost:</b>	<b>\$2,973,974</b>	
Positions/SYE involved in the delivery of this CAPS	14/14	

### ► CAPS Summary

FASTRAN transports clients of human service agencies who cannot drive, find a ride, use Metro or Connector buses, or afford taxi fares to reach services and programs sponsored by County human service agencies. FASTRAN also provides bus attendants for those clients who require additional care and attention beyond that of the bus driver. All FASTRAN riders must be clients of sponsoring human service agencies. These clients currently include:

- (1) Fairfax-Falls Church Community Services Board (CSB) clients with mental retardation traveling to day support services and work sites;
- (2) CSB Mental Health Services clients riding to evaluation and treatment services and vocational programs;
- (3) Residents of the Recovery Women's Center using CSB Alcohol & Drug Services treatment programs;
- (4) Fairfax Area Agency on Aging (AAA) sponsors rides for participants of 13 area senior centers and four meal sites;

## *Department of Community and Recreation Services*

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- (5) Residents of income-eligible senior high-rise developments riding on AAA-sponsored group shopping trips;
- (6) AAA-sponsored participants at four Health Department adult day health care programs, as well as the adult day care program at Leewood and the Alzheimer Family Day Center (formerly the Family Respite Center);
- (7) Human Services clients who must undergo continuing dialysis, cancer treatments or rehabilitative services (Critical Medical Care Program) and low-income clients who need to be transported to medical appointments and essential shopping destinations (Dial-a-Ride Program);
- (8) Head Injury Partnership clients attending the ADAPT day treatment program.

The sponsoring human service agencies are charged through the Work Performed For Others (WPFO) process for expenses associated with this service, including driver salaries, bus maintenance, and insurance.

There are several population trends affecting services provided by FASTRAN. The volume of service is affected by changing demographics in Fairfax County. This includes an increasing need for transportation to job sites as the CSB client base expands due to graduation from Fairfax County Public Schools. Transportation to work sites also is affected by the location of the employer, often requiring further distances to be covered as businesses move to less developed areas of Fairfax County. As the senior adult population increases with the aging of the baby boom, this also increases the need for FASTRAN services to and from senior centers, medical appointments, and other essential destinations. FASTRAN also is affected by changes in Medicaid guidelines that affect both the transportation providers and the method of reimbursement for Medicaid rides.

### ► Method of Service Provision

FASTRAN planning, scheduling, and monitoring services are directly operated by Fairfax County. FASTRAN transportation services are contracted which provide personnel who drive, maintain, and dispatch County-owned vehicles.

### ► Performance/Workload Related Data

Title	FY 1998 Actual	FY 1999 Actual	FY 2000 Actual	FY 2001 Estimate*	FY 2002 Estimate*
Number of Total Rides	537,342	521,251	525,735	545,583	559,223
Number of AAA Senior Rides	178,021	165,713	162,533	161,538	165,577
Number of CSB Rides	282,671	274,009	319,076	296,492	303,904
Amount of Medicaid Reimbursement	129,433	\$164,378	\$175,733	\$303,313**	\$262,126

\* The FY 2001 Estimate and the FY 2002 Estimate are updated as of June 30, 2001 to incorporate actual data available.

\*\* The increase from prior years is attributed to the collection of backlogged claims.

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**► User Fee Information**

Subobject Code	Fee Title	FY 2002 ABP Fee Total
0791	FASTRAN Ridership Fee	\$11,253
<b>Current Fee</b>		<b>Maximum Allowable Fee Amount</b>
\$5.00/Ride		\$5.00/Ride
<p><b>Purpose of Fee:</b>                      Participant fees are charged for the Critical Medical Care Program [CMCP]. This service is available for Fairfax County residents who must undergo continuing dialysis, cancer treatments or rehabilitative services. Residents pre-pay for their FASTRAN rides.</p>		
Levy Authority	Requirements to Change the Fee	Year Fee Was Last Adjusted
VA 15.2-1806	Established by Agency.	1991
<p><b>Other Remarks:</b>                      The fee may be adjusted, on an approved sliding scale, based on the participant's total annual income and household size. Additionally, fee waivers may be granted on case-by-case basis.</p>		