



# County of Fairfax, Virginia

## SOLID WASTE ADVISORY

August 1, 2008  
**Solid Waste Advisory No. 08-003**

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### **Guidance for Collectors on How to Meet The Annual Statement of Service Requirement for Non-Curbside Customers**

The purpose of this Solid Waste Advisory is to provide guidance on the easiest way for solid waste collectors to meet the requirement of County Code that they provide a Statement of Service to customers who are multi-family residential (e.g., apartments, condominiums) or non-residential establishments (e.g., retail businesses, industrial facilities). These customers almost always receive service in the form of dumpster or roll-off container service (hence the general classification as “Non-Curbside Customers”).

1. This requirement is identical to the requirement imposed for residential customers, i.e., the Statement of Service must be given to all new customers and to EVERY customer at least once per year.
2. Similar to the residential Statement of Service, sharing an existing County document may be the easiest way to describe the County’s recycling requirements. While for residences, the County’s “red-green sheet” is the easiest way to show customers which materials they can recycle, for non-curbside customers, the best document is the County’s “Municipal Solid Waste Management and Recycling Plan”. This Plan is a two-page document that every business and apartment complex management company in Fairfax County is already required to complete by law. A copy of the Municipal Solid Waste Management and Recycling Plan is attached.
3. Although not required by law, the Solid Waste Management Program strongly recommends that waste collectors assist their customers to complete this form, particularly the first page.

If there are questions about this Advisory, please contact Pamela Gratton at 703-324-5230.

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