



Fairfax County

Department of Public Works  
and Environmental Services

WORKING  
FOR



*You!*





# DPWES



The Department of Public Works and Environmental Services is composed of five unique business areas: Capital Facilities, Land Development Services, Solid Waste Management, Stormwater Management and Wastewater Management. Working together, each piece plays a vital role in building and maintaining healthy, safe and environmentally responsible communities in Fairfax County.

## **MISSION:**

The mission of the Department of Public Works and Environmental Services is to enhance the quality of life and protect the public interest by establishing sound environmental policies; enforcing codes; and constructing, operating, and maintaining the county's infrastructure.

## **VISION:**

We, the members of the Department of Public Works and Environmental Services, share a commitment to enhance the community, protect the environment, and provide for the health, safety, and welfare of those who live, work, and visit in Fairfax County.

We look with pride at what we accomplish each day and strive for excellence in public service by partnering with the community and our customers to ensure continuous improvements of our performance.



# CAPITAL FACILITIES & LAND DEVELOPMENT SERVICES



## **CAPITAL FACILITIES**

Capital Facilities provides planning, design, land acquisition and construction management services for the implementation of the county's capital construction projects—including county buildings, community revitalization, transportation enhancement, the Streetlight Program, neighborhood improvements, stormwater improvements, sanitary sewer and more.

Capital Facilities is responsible for implementing the county's sustainable development policy which places strong emphasis on creating infrastructure that utilizes resources efficiently and minimizes negative impacts on our surrounding environment.



FAIRFAX COUNTY JUDICIAL CENTER



## **LAND DEVELOPMENT SERVICES**

Land Development Services is responsible for ensuring that all development in Fairfax County meets the safety and health standards of all applicable codes, such as the Virginia Uniform Statewide Building Code and county ordinances in the Code of the County of Fairfax.

Land Development Services staff work with county residents, contractors and businesses on projects ranging from decks and other major home improvements to the construction of commercial properties and places of worship. Staff provide building and site plan reviews, code services, inspections and permit processing.



LDS staff has developed a series of publications to clearly communicate design requirements for a variety of projects. These publications come complete with pre-project checklists to ensure necessary code compliance in the planning

process and that the proper permits are obtained before construction begins.

# SOLID WASTE MANAGEMENT & STORMWATER MANAGEMENT



## **SOLID WASTE MANAGEMENT**

The Fairfax County Solid Waste Management Program is responsible for managing the collection, recycling and disposal of the more than 1.5 million tons of trash and recyclables generated in Fairfax County each year.

Staff is responsible for implementing the county's recycling and waste reduction programs—including curbside recycling, household hazardous waste collection, yard waste recycling and special events.



Staff also ensures that all non-recyclable waste is properly disposed of in accordance with the county's 20-Year Waste Management Plan; implements and maintains the county's landfill gas resource projects; and conducts required monitoring activities at the county's two closed landfill sites.



## **STORMWATER MANAGEMENT**

Stormwater management is the process of controlling runoff - such as rain, melting snow and ice - draining off roads, sidewalks, driveways, roofs and other hard surfaces. Proper management of stormwater is essential to protect public safety, preserve property values, and support environmental initiatives.

Stormwater staff is responsible for the construction and maintenance of 1,500 miles of storm drain pipeline, 42,000 storm drains, flood walls, berms, dams and detention ponds as well as for stream bank restoration. Staff regularly monitors and inspects the county's storm drainage system to ensure safety and regulatory compliance with state regulations.



Staff also promotes healthy streams in Fairfax County by participating in annual surveys in which they study the chemical and biological properties of randomized waterways in an effort to measure and monitor the health of the county's stream system.

# URBAN FOREST MANAGEMENT & WASTEWATER MANAGEMENT



## URBAN FOREST MANAGEMENT

The Urban Forest Management Division is responsible for managing the county's trees and forests. Urban Forestry develops and ensures compliance with policies and ordinances focused on tree preservation, implements the county's Tree Action Plan, and identifies and works to control serious threats to the tree population such as gypsy moths, fall canker worms and emerald ash borers.



Staff takes a leading role in educating Fairfax County residents of the significant value provided by our local woodlands, and is working with members of the community to achieve the goal of planting two million trees in Fairfax County over the next 30 years.

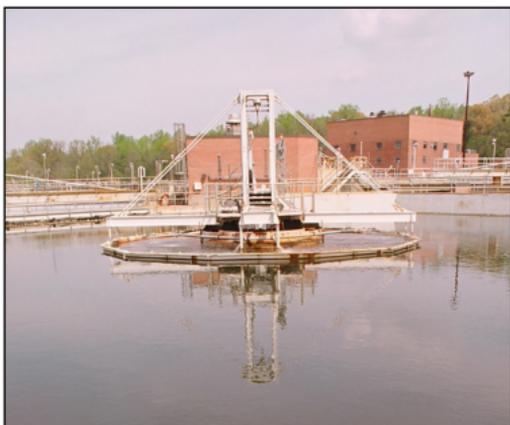


## WASTEWATER MANAGEMENT

Wastewater Management protects both the public's health and the region's water quality by collecting and treating wastewater—sewage-water discharged from homes and businesses through the sanitary sewer system. Wastewater is treated to meet state and federal water quality standards. Once treated, the clean water is released back into the region's waterways.

Fairfax County owns and operates the Noman M. Cole, Jr. Pollution Control Plant located in Lorton, Virginia. This facility treats approximately 45 million gallons of wastewater per day—generated from nearly 340,000 homes and businesses in Fairfax County—using both chemical and biological processes to remove pollutants and pathogens that are harmful to the environment.

In addition to the treatment process, staff monitors and maintains more than 3,330 miles of sanitary sewer lines and over 100 pumping and flow metering stations; and conducts both laboratory and ecosystem monitoring to ensure compliance with all applicable state and federal regulations.





# TELEPHONE DIRECTORY

## **Capital Facilities (for county-owned property)**

Construction Management Division	703-324-5111
Land Acquisition Division	703-324-5090
Land Survey Branch	703-324-5151
Planning and Design Division	703-324-5800

## **Land Development Services**

Bonds/Agreements	703-324-1950
Building Plan Review Division	703-222-0114
Code Analysis	703-324-1720
Code Enforcement	703-324-1937
Commercial Inspections Division	703-324-1910
Environmental & Facilities Inspection Division	703-324-1950
Environmental & Site Review Division	703-324-1720

### **Inspections**

Commercial	703-324-1050
Commercial (Mechanical, Electrical, Plumbing)	703-324-1910
Scheduling, 24-hour Line	703-222-2474
Scheduling, Voice	703-222-0455
Status, 24-hour Line	703-222-5155
Site Inspections	703-324-1950
Residential	703-631-5101

### **Permits**

Occupancy Permit, Residential	703-324-1950
Permit Applications Center	703-222-0801
Clearing and Grading	703-324-1510
Complaints	703-324-1937
Special Exceptions	703-324-1290
Plan and Document Control	703-324-1730

## **Solid Waste Management 703-324-5230**

**Customer Service Center** (Complaints, or missed trash or recycling collection, etc.):

County Service Customers	703-802-3322
Private Service Customers	703-324-5230
Household Hazardous Waste InfoLine	703-324-5068
Mulch InfoLine	703-324-5995
Recycling InfoLine	703-324-5052
Recycling (general information)	703-324-5230
Vacuum Leaf Collection (county customers only)	703-802-3322

### **Facilities:**

<b>I-66 Transfer Station Complex</b> 4618 West Ox Road, Fairfax	703-631-1179
<b>I-95 Landfill Complex</b> 9850 Furnace Road, Lorton	703-690-1703

## Stormwater Management

Flood Protection Information	703-324-5500
Flood Zone Area, FEMA	703-324-5500

### Flooding

Emergency, After Hours	703-323-1211
Sanitary Sewer	703-250-2003
Storm Drain	703-877-2800

### Maintenance Requests

Stormwater Ponds	703-877-2800
Storm Drainage	703-877-2800
Street Name Signs	703-877-2800
Walkways	703-877-2800
Riparian Buffer Restoration	703-324-5500

### Sidewalks

Maintenance	703-877-2800
New Installation Requests	703-877-5600
Stream Protection Strategy	703-324-5500
Stormwater Planning Division	703-324-5500

### Trails

Maintenance	703-877-2800
New Installation Requests	703-877-5600
Watersheds	703-324-5500

### Facilities:

<b>Maintenance &amp; Stormwater Management Division</b>	
<i>10635 West Drive, Fairfax</i>	703-877-2800

## Urban Forest Management Division

*(Fall cankerworm, emerald ash borer, gypsy moth)* 703-324-1770

## Wastewater Management

### Odor Complaints

Wastewater Collection System	703-250-2003
Noman Cole Treatment Facility	703-550-9740

### Sewers

Emergencies	703-323-1211
Information	703-324-5015
Maintenance	703-250-2003

Wastewater Management, Main Office	703-324-5030
Wastewater Planning & Monitoring	703-324-5030

### Facilities:

<b>Wastewater Collection Division</b>	
<i>6000 Freds Oak Road, Burke</i>	703-250-2700

### Wastewater Treatment Division

<b>Noman M. Cole, Jr. Pollution Control Plant</b>	
<i>9399 Richmond Highway, Lorton</i>	703-550-9740

To BUILD and MAINTAIN  
*Healthy, Safe and*  
ENVIRONMENTALLY RESPONSIBLE  
*Communities in Fairfax County*



## DEPARTMENT OF PUBLIC WORKS & ENVIRONMENTAL SERVICES

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To obtain this information in an alternative  
format, please call 703-324-5230, TTY 711.

