



County of Fairfax, Virginia

To protect and enrich the quality of life for the people, neighborhoods and diverse communities of Fairfax County

Waste Collection Companies Meeting Notes November 3, 2011

Companies with Attendees: AAA Recycling and Disposal/Republic Services, American Disposal Services, Charlie and Son Trash Service, KMG Hauling, Potomac Disposal Services/ESI Waste, Reston Trash, Trash Away, 1-800-Got Junk

County Staff: Jeff Smithberger, Charles Forbes, Pamela Gratton, Dennis Batts, Don Green, Linda Boone

Guest: Lize Fine, George Mason Graduate Student

The meeting began at 5:10 p.m.

Introductions/Welcome

Jeff Smithberger, Director, Division of Solid Waste Collection and Recycling introduced County staff and welcomed everyone.

Announcements/Updates

Electric Sundays has one more event for the year on November 20th. There will be no event in December but the electronics recycling events will start again in January. Almost 1500 cars were served during the October event which collected about 40 tons of electronics. Please refer your customers to the County's website for more information at www.fairfaxcounty.gov/dpwes/recycling/electric-sunday.htm.

The paper shredding events will begin again in March 2012. Please refer your customers to the County's website for details and dates of these events.

Collector Questions

There were no collector questions or comments.

Recycling Program Updates

Pamela Gratton, Recycling Coordinator, discussed an initiative between the local jurisdictions, the Metropolitan Washington Council of Governments (MWCOG), and Recycle America to discuss recycling materials and markets in the region. The group explored what can be recycled and sold to markets; how materials need to be prepared to garner top dollar; and how to standardize recycling campaigns across the jurisdictions. Once the information is compiled, jurisdictions can disseminate it and, hopefully, increase the types and amounts of materials that can be recycled in the area. The list of materials that Recycle America can process is extensive and beyond what most jurisdictions mandate for collection.

For example rigid plastics can be recycled such as plastic lawn furniture, laundry baskets, flower pots, 5-gallon water bottles, etc. Bottles with their lids, empty aerosol cans, and plastic coated gable-top containers can now be recycled. This new information will probably be published by the jurisdictions



Department of Public Works and Environmental Services Solid Waste Management Program

12000 Government Center Parkway, Suite 458
Fairfax, Virginia 22035

Phone: 703-324-5230, TTY: 711, Fax: 703-324-3950
www.fairfaxcounty.gov/dpwes



online to their residents. We encourage the collectors to help disseminate the information when it is available.

DSWDRR Items and Discussion

Changes to Chapter 109.1

Changes are not ready for further discussion beyond the information provided at the last meeting.

CTO Permit Guidance

Linda Boone, Branch Chief advised the companies about the following:

CTO permit renewals begin in January 2012. Now is the time to ensure that all your company documentation matches for items such as company name on the application, statement of service, SCC registration, bond, and other documents.

Onsite vehicle inspections can be performed this year at a charge of \$500 for two inspectors for four hours. If you are interested in arranging for inspections at your locations during the week or on Saturdays, contact the Permit Office to arrange a date.

Quality Customer Service Standards (QCSS) were developed by the Solid Waste Task Force several years ago to ensure that residential customers knew that collectors subscribed to certain customer service standards. The QCSS standards apply to residential collection only and will not be expanded to include commercial collections. Only companies that offer residential collection can be listed as QCSS subscribers; applications should be marked accordingly.

ACH allows companies to contact their banks and arrange for electronic payment of invoices. Once the process is established with bank, all the company needs to do is contact the banks monthly with the amount to be paid and the electronic payment will be sent to the County. Getting the ACH started can take as long as a 1 week initially. However after that, the company should ask for the payment to be made 2 days before the due date to allow bank processing time to get the payment to the County by the due date. If a company is interested in using ACH as a payment method, contact Gail Debell at 703-324-3250 for further details.

Enforcement Issues

Dennis Batts, Enforcement Chief, stated that in the future County staff will not be providing reminders to companies that certain deadlines are approaching for enforcement actions. Companies must organize themselves to meet established enforcement deadlines.

Operational Issues

The Transfer Station Workers Facility is being occupied this month.

On November 11-12, there will be repaving of certain bays at the Transfer Station. Drivers are cautioned to carefully follow directions given by the facility staff.

Q: Could County fix the potholes that are in front of both scales at the TS scales?

A: We will pass this information to the facility manager and ask to have it repaired.

Weather Events Update

There have been several recent weather events. County staff is interested in how to better notify residents and companies when the Board of Supervisors approves free access to disposal in the wake of certain events. If companies have ideas or feedback about how to make those notifications work better, please contact Linda Boone, 703-324-5045, with the information.

Sanitary Districts

Nine customers have come into sanitary districts during the last six months. Most of those were for leaf collection only. There are a few pending requests, but none appear to be moving forward.

Announcements

SWANA is sponsoring safety training in Henrico County on November 16. The cost will be \$25 per person. OSHA will discuss safety in vehicles and while outside on tipping floors. Dominion Virginia Power will attend and provide tips for power lines safety. Other valuable topics will be discussed. If any company is interested, contact Jeff Smithberger for a registration form.

The meeting adjourned at 5:40 pm. Several attendees remained to chat informally with County staff.

Next Meeting: February 2, 2012 - Government Center, Room 2/3