CLASS SPECIFICATION
County of Fairfax, Virginia

CLASS CODE: 3630
TITLE: EMERGENCY/MOBILE CRISIS UNIT SUPERVISOR
GRADE: S-27

DEFINITION:
Under general clinical and administrative direction, serves as a first-level supervisor assigned to the Emergency Services or Mobile Crisis Unit, providing direction to a group of therapists; and performs related work as required.

DISTINGUISHING CHARACTERSTICS OF THE CLASS:
The Emergency/Mobile Crisis Unit Supervisor differs from the Mental Health Supervisor/Specialist in that the Emergency/Mobile Crisis Unit Supervisor serves as a first-level supervisor over a group of therapists assigned to Emergency Services or the Mobile Crisis Unit, for which additional emergency certifications are required, whereas the Mental Health Supervisor/Specialist serves as a first-line supervisor over a group of professional therapists in a residential or outpatient setting, or functions as a therapist assigned to Emergency Services or the Mobile Crisis Unit.

The Emergency/Mobile Crisis Unit Supervisor differs from the Mental Health Manager in that the Emergency/Mobile Crisis Unit Supervisor functions as a first-level supervisor over a group of therapists assigned to Emergency Services or the Mobile Crisis Unit, whereas the Mental Health Manager is responsible for administering a direct service therapeutic program within a major service area.

ILLUSTRATIVE DUTIES:
Responds to requests from Fairfax County Courts, Police, Magistrates, Fire and Rescue and the Department of Family Services (Adult and Child Protective Services) to evaluate and intervene with individuals who are high risk and unable or unwilling to go to a mental health facility for evaluation or treatment, and are in need of psychiatric hospitalization;
Builds psychological profiles of hostage takers, coaches negotiators, treats victims, and facilitates involuntary hospitalizations when necessary in hostage/barricade situations;
Responds to public safety personnel who have been exposed to psychologically traumatic events in the course of duty, providing critical incident stress management techniques, including debriefings;
Supervises day-to-day program operations;
Interviews and recommends applicants for appointment to the program;
Plans, assigns, and reviews work of team members;
Develops and writes procedures and service protocols;
Ensures that program is in compliance with applicable federal, state, and local policies, regulations, and statutes;
Provides emergency and/or crisis intervention services to extremely high-risk patients;
Evaluates clients whose lives may be in substantial and imminent danger or who may pose an imminent, substantial risk to the lives and safety of others;

Recommends and coordinates Emergency Custody Orders and Temporary Detention Orders;
Evaluates clients' need for psychotropic medications and completes an initial evaluation for psychiatric disorders of medical origin;
Receives referrals from and collaborates closely with Federal agencies (Secret Service, FBI, CIA, DIA) when individuals in the CSB's catchment area pose a threat to the President, other federal officials, diplomats, or federal installations within the County;
Plans, develops, and provides specialized training programs for public safety agencies and non-emergency trained clinicians;
Provides liaison to criminal justice, public safety, human services and other community agencies to facilitate communication and service provision for extremely high risk, seriously mentally ill clients;
Represents Emergency Services on multi-disciplinary clinical staffings involving high-risk patients.

REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES:
Extensive knowledge of the principles, theories, and methods of crisis intervention;
Extensive knowledge and experience in hostage/barricade negotiations;
Extensive knowledge and experience in critical incident stress debriefings;
Thorough knowledge of interviewing techniques;
Thorough knowledge of psychiatric, psychological, and/or sociological terminology and concepts;
Thorough knowledge of federal, state, and county laws regarding Emergency Custody Orders, Temporary Detention Orders, and Involuntary Commitments;
Knowledge of clinical supervisory methods and techniques;
Skill in conducting prescreening evaluations for voluntary and involuntary psychiatric hospitalizations;
Ability to independently conduct risk assessments and mental status evaluations;
Ability to formulate complex diagnoses;
Ability to prepare, produce, and conduct program presentations;
Ability to supervise and train service professionals;
Ability to conduct performance evaluations and implement personnel procedures;
Ability to function independently in high-stress situations;
Ability to successfully perform as a team leader;
Ability to develop and maintain effective working relationships with subordinates, co-workers, public and private sector organizations, community groups, and the general public;
Ability to communicate effectively, both orally and in writing.

EMPLOYMENT STANDARDS:
Graduation from an accredited college or university with a master's degree in Clinical or Counseling Psychology, Clinical Social Work, or Psychiatric Nursing; PLUS
Three years of related professional experience; OR
Graduation from an accredited college or university with a doctoral degree in Clinical or Counseling Psychology, Clinical Social Work, or Psychiatric Nursing; PLUS
One year of related professional experience;

CERTIFICATES AND LICENSES REQUIRED:
Valid Motor Vehicle Driver's license with fewer than six demerit points (or equivalent in another state) at time of appointment and maintained throughout employment with CSB;
Certification in Hostage-Barricade Negotiation Techniques, within six (6) months of appointment;
Certification in Critical Incident Stress Debriefing, within six (6) months of appointment;
Certification in Preadmission Screenings and Involuntary Detentions, and maintained throughout employment with CSB.

NECESSARY SPECIAL REQUIREMENTS:
Criminal background record check;
TB screening upon hire and annually thereafter;
Hepatitis C screening upon hire and annually thereafter;
Contingent upon area of assignment, some positions within this class will require a National Provider Identifier.

REVISED:	February 17, 2011
REVISED:	January 2, 2007
REGRADED:	July 8, 2006
ESTABLISHED:	September 7, 2000