

Human Services Council Meeting
Monday, December 14, 2009
Government Center, Conference Rooms 4 & 5

| MEMBER NAME | | MEMBER NAME | |
|--|----------------|-------------------------------|----------------|
| Kevin H. Bell, Chairman | <i>Excused</i> | Tom Grodek | <i>Present</i> |
| Colonel Marion Barnwell | <i>Excused</i> | Carol Hawn | <i>Excused</i> |
| Richard P. Berger | <i>Present</i> | Bill Kogler | <i>Excused</i> |
| Wendy Breseman | <i>Excused</i> | Michael Kwon | <i>Excused</i> |
| John Byers | <i>Present</i> | Herk Latimer | <i>Present</i> |
| Robert L. Faherty | <i>Excused</i> | Laura I. McDowall | <i>Excused</i> |
| Donna J. Fleming | <i>Present</i> | Stephanie Mensh | <i>Present</i> |
| Baba Freeman | <i>Present</i> | Kathleen Murphy | <i>Present</i> |
| Robert Gaudian | <i>Excused</i> | Dr. Virginia P. Norton | <i>Present</i> |
| Richard Gonzalez | <i>Excused</i> | Henry Wulf | <i>Present</i> |
| Staff: | | | |
| Verdia L. Haywood, Deputy County Executive | | | <i>Present</i> |
| Patricia Harrison, Deputy County Executive | | | <i>Present</i> |
| Chip Gertzog, Department of Systems Management for Human Services (DSMHS) | | | <i>Present</i> |
| Ken Garnes, Department of Administration for Human Services (DAHS) | | | <i>Present</i> |
| Elisa Lueck, Department of Systems Management for Human Services | | | <i>Present</i> |

Guests and Other Attendees: Dean Klein, Nanette Bowler, Gail Ledford, Marijke Hannam, Ina Fernandez, Lynne Crammer

Call to order: 7:35 PM

Donna Fleming called the meeting to order.

Chip Gertzog introduced Elisa Lueck, who was providing support to the Human Services Council for this meeting and is the newest member of Research, Analysis and Project Services.

Ken Garnes introduced Gail Ledford, newly appointed Director of the Department of Administration for Human Services.

Presentation by Dean Klein, Office to Prevent and End Homelessness 7:40 PM – 8:35 PM

Dean Klein, Director of the Office to Prevent and End Homelessness, reviewed the PowerPoint presentation entitled “Ending Homelessness in the Fairfax-Falls Church Community”.

Question and Answer:

Baba Freeman asked for clarification on the point in time survey.

Donna Fleming: Tell us about the process used to prevent homelessness.

Response: We are looking at changing work methods at four sites. Reston Interfaith hired a community case manager, who will work with others in the community, specifically focusing on people who would have otherwise become homeless (people on the edge who without assistance would end up homeless).

Kathleen Murphy: Do you help people who own homes?

Response: Yes, based on income. HPRP financial assistance is given to provide for 3-18 months of assistance to people with demonstrated need.

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Donna Fleming: So, people receive both financial and case management support?

Response: Yes.

Baba Freeman: There is a program in the county that finds itself unable to help individuals because the income standard is based on last year's income. So, an individual who received income last year who now finds himself in need of assistance does not qualify, because qualification is based on the previous year's income. Is this your program?

Response: No.

Verdia Haywood: What you describe sounds like a federal benefits program. We can follow-up on this afterwards to discuss further.

Tom Grodek: Can you explain the types of units associated with levels? (referred to slides 13 and 14 of the PowerPoint presentation).

Response: You can refer to the key at the bottom of the slide. There are a variety of housing options, including new construction, tenant-based vouchers, private and public affordable housing resources. We are trying to develop options in a way that will enable people to see both *type* of housing and *services* associated with each.

Virginia Norton: What do you mean by permanent? Where is temporary housing in this plan?

Response: Shelters and transitional housing are temporary options.

John Byers: Isn't the goal of ending homelessness futile? What about people who don't want to move into a home?

Response: They fit into the plan; may take longer, but there's a commitment to provide for them as well. We can offer them options with no strings attached that would allow them to transition.

Verdia Haywood: We don't expect instant success.

Tom Grodek: I'd like to compliment you for putting numbers to this plan, even in its first year.

The 10-year plan is could end homelessness, but not shelters. Is that correct?

Response: Yes.

Stephanie Mensh: Is 24-hour care like a group home?

Response: Yes. Those with disabilities would require around-the-clock care.

Stephanie Mensh: Is it considered housing if someone is in a nursing home?

Response: That hasn't come up, but 24-hour care would be equivalent to nursing home care.

Stephanie Mensh: Are these numbers (referring to slides 13 and 14 of the PowerPoint presentation) identifying what we need to *add*?

Response: Yes.

Verdia Haywood and **Chip Gertzog** discussed the significant support care issues involved in 24-hour-care and the uniqueness when an individual with serious mental illness comes in to get services through homeless services.

Kathleen Murphy: When you find housing for rent by families, what happens?

Response: There will continue to be transitional housing. Most HUD money is in transitional housing.

Verdia Haywood: It is clear that we will need multiple housing options.

Kathleen Murphy: Does funding come from the state?

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Verdia Haywood: Don't have expectations for funding from the state. We'll have to leverage federal funding, our housing authority, business support, faith-based community, and county government involvement. That's why it's a real community partnership.

Henry Wulf: What about demographics? Can you talk about this?

Response: Demographics helped to guide types of housing. We'll now be able to take the diagram and cost out different options.

Henry Wulf: What about people who are not homeless but inadequately housed? How do we measure that?

Response: Don't have a full understanding of this yet, but we'll have a better sense through HOST and prevention efforts.

Verdia Haywood: This Plan does not address substandard housing. Probably one thing we can do is get closer to our school system, because they tend to learn about this first with regard to overcrowding.

Henry Wulf: What you don't know is if this effort could be overwhelmed by groups that are inadequately housed.

Henry Wulf: How did you get to 2,650 identified housing units (referring to numbers on slides 13 and 14 of PowerPoint presentation) from 1,760?

Response: Even with prevention we'll inevitably still get more into the system.

Verdia Haywood commented that breaking the Plan down into numbers like Dean has done is very good. We really have something to target and work towards.

Presentation by Ina Fernandez, Office for Women & Domestic and Sexual Violence Services 8:35 PM – 9:05 PM

Ina Fernandez, Director of the Office for Women & Domestic and Sexual Violence Services, reviewed the PowerPoint presentation entitled "Domestic and Sexual Violence Services Redesign Update". Ina thanked Research Analysis and Project Services (RAPS) of the Department of Systems Management for Human Services for their help with the redesign effort. RAPS worked on this project over the past year and has been instrumental in bringing us to this point today. Ina also noted that staff is considering another renaming of the office, as they also provide services to men and children, and want to ensure that is reflected.

Question and Answer:

Kathleen Murphy: How long do people stay at Artemis?

Response: An average of 45 days. But that's just an average.

Baba Freeman: What are people on the wait list for at Artemis?

Response: They are on the wait list for services, including individual and group counseling.

Kathleen Murphy: Are you looking at elder violence?

Response: We haven't seen a big increase in this, but have made connections with Area Agency on Aging and Adult Protective Services, to let community know that domestic violence is not just an issue for the young.

Richard Berger: Noted that he helped coordinate an assault presentation at Senior Center, and it was very well-received. Do you do that in every police district?

Response: Yes, we are working towards that.

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Tom Grodek: What is ADAPT?

Response: It is a battery intervention program. They have gone paperless at this point, case managers can access paperwork and online records for client. With only 2 ½ SYEs, they rely very heavily on volunteers.

John Byers: How do you coordinate your work with police?

Response: New protocols have been put in place over the past year.

John Byers: Do you get called on domestic violence cases before police are called in?

Response: Yes, we may be. Victims do not always want law enforcement involved. We will provide them with all of the resources that they can access, but it's ultimately their decision.

Kathleen Murphy: With all the budget cuts for FY 2010, what was the outcome for your office?

Response: We were spared completely.

Verdia Haywood: Domestic violence and ending homelessness are clear priorities for Fairfax County, but they're at risk with this upcoming budget.

Stephanie Mensh: Does privatization save money, or did you migrate to that model because of the way it changes how services are provided??

Response: Hopefully, both. Nonprofits can now leverage resources that we are not able to leverage.

Social/Community Investment in Nonprofits Status Update: 9:06 – 9:30 PM

Verdia Haywood, Deputy County Executive, provided an update on the Social/Community Investment in Nonprofits initiative. He noted that we need to continue work on this. Noted that we need to keep pushing it and finding natural partners.

Question and Answer:

Stephanie Mensh: What's the ability of private sector to donate office space to nonprofits?

Response: Not sure at this time.

Henry Wulf: What is the long-term vision (10 years down the road) for this initiative?

Response: Building a sense of community. Currently, everyone is doing their own thing and I don't think this will serve us long-term. We need to help business see their commitment to the whole county, not just the area right around their business location.

Donna Fleming: Someone outside of the county needs to own this.

Response: Yes, it needs to be owned by business.

Other Business: 9:30 PM

Approval of Minutes: The November 30, 2009 meeting minutes were approved.

Adjournment: 9:32 PM

Staff Support Information (also included on updated roster):

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