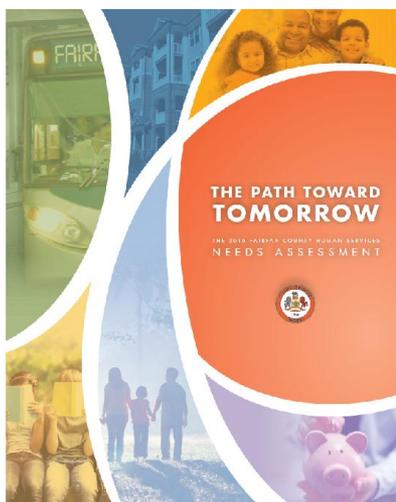


Needs Assessment



<http://www.fairfaxcounty.gov/living/healthhuman/needs-assessment/>

What is the purpose of the this tool?

- Conducted in an effort to gain a through understanding of the strengths and challenges currently facing residents
- Will help HHS to better understand community needs and improve outcomes for residents

How Does This Tool Support an Integrated System?

- Supports **Comprehensive Resource Planning** by allowing HHS to proactively and strategically plan to match critical community needs with resources
- Informs **Performance Management** by using common data to regularly communicate across the system
- Improves **Communication** by helping to foster ongoing dialogues that strengthen program content and delivery across the system

HHS Report Card

What is the purpose of the this tool?

- Helps to track the impact of human services in serving its customers using a collection of key indicators
- Will help HHS to facilitate a continuous process to improve results for residents and communities



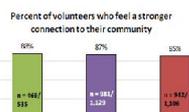
Connected Individuals

How are we doing?
The human services system serves all residents as community engagement is a desirable goal for the entire Fairfax community. Two system indicators reflect the extent of community engagement experienced by individuals and families who participate in Fairfax County programs and services.

System Indicator	Baseline	2014	Most Recent
% of volunteers who report feeling a stronger connection to their community through their services*	88% (FY 2013) 4,07 / 4,62	97% (FY 2014) 961 / 1,147	89% (FY 2015) 942 / 1,100

Source: Fairfax County Human Services System Data

The first composite indicator demonstrates whether volunteers gain a stronger connection to their communities through their volunteer time and service. In FY 2014, human services programs contributing to this indicator engaged nearly 23,700 volunteers who provided approximately 245,800 volunteer hours valued at \$5.8 million. Surveys conducted with a sample of 1,106 volunteers in FY 2015 indicated that 89% felt a stronger connection to the community.



http://www.fairfaxcounty.gov/ncs/csipm/rba/hs_reportcard.htm

How Does This Tool Support an Integrated System?

- Supports **Comprehensive Resource Planning** by allowing HHS to forecast and plan
- Informs **Performance Management** by increasing transparency in regards to the allocation of resources and helps HHS to track and identify how to improve upon our efforts
- Support **Services Integration** by establishing a common process for data collection and reporting across the system
- Improves **Communication** by engaging stakeholders in helping to improve the impact of services on residents

