

**Human Services Council Meeting**  
**Monday, September 22, 2008**  
**Government Center, Conference Room 2 & 3**

<b>MEMBER NAME</b>		<b>MEMBER NAME</b>	
<b>Kevin H. Bell, Chairman</b>	<i>Present</i>	<b>Carol Hawn</b>	<i>Present</i>
<b>Colonel Marion Barnwell</b>	<i>Present</i>	<b>Bill Kogler</b>	<i>Present</i>
<b>Richard P. Berger</b>	<i>Present</i>	<b>Michael Kwon</b>	<i>Excused</i>
<b>John Byers</b>	<i>Present</i>	<b>Herk Latimer</b>	<i>Present</i>
<b>Robert L. Faherty</b>	<i>Excused</i>	<b>Laura I. McDowall</b>	<i>Present</i>
<b>Donna J. Fleming</b>	<i>Present</i>	<b>Stephanie Mensh</b>	<i>Present</i>
<b>Baba Freeman</b>	<i>Present</i>	<b>Kathaleen Murphy</b>	<i>Excused</i>
<b>Robert Gaudian</b>	<i>Present</i>	<b>John Niemiec</b>	<i>Excused</i>
<b>Richard Gonzalez</b>	<i>Present</i>	<b>Dr. Virginia P. Norton</b>	<i>Excused</i>
<b>Tom Grodek</b>	<i>Present</i>	<b>Henry Wulf</b>	<i>Present</i>

<b>Staff:</b>	
<b>Verdia L. Haywood, Deputy County Executive</b>	<i>Excused</i>
<b>Ken Disselkoen, Department of Systems Management for Human Services</b>	<i>Excused</i>
<b>Chip Gertzog, Department of Systems Management for Human Services</b>	<i>Present</i>
<b>Ken Garnes, Department of Administration for Human Services</b>	<i>Present</i>
<b>Ron McDevitt, Department of Administration for Human Services</b>	<i>Present</i>
<b>Deborah H. Gutierrez, Department of Systems Management for Human Services</b>	<i>Present</i>

**Guests:** Margo Kiely with the Josiah H. Beeman Commission and Pat Franckewitz, Director of Fairfax County Department of Community and Recreation Services

**Other Attendees:** Kathaleen Karnes, Michelle Wilhelm, Mary Kudless, Janet Hubbell, Sarah Allen, Marlene Bluhm, and Karen Fuentes

**Call to order: 7:30 PM**

Donna Fleming called the meeting to order at 7:35 PM.

**Review of Draft Josiah H. Beeman Commission Report: 7:40-8:20 PM**

Margo Kiely updated the Council on the progress of the Josiah H. Beeman Commission with a presentation of the Commission's blueprint for transformation that included a summary of themes and their related recommendations and strategies from the Draft Josiah H. Beeman Commission Report. Additionally, she shared the "next steps" the Josiah H. Beeman Commission will be undertaking in the coming months. Supporting documents provided Council members in accordance with the presentation included:

- ♦ Josiah H. Beeman Commission Draft Report to the Fairfax County Board of Supervisors
- ♦ Josiah H. Beeman Commission Survey on Mental Health Services, Appendix C of the Draft Report to the Fairfax County Board of Supervisors

The draft version shared with the Human Services Council is the latest version of a series of iterations of the report. Council members were urged to go to the Commission's webpage at

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[www.fairfaxcounty.gov/beemancommission](http://www.fairfaxcounty.gov/beemancommission) for updates and links to various related reports and information.

Primarily, the eight draft themes of the Commission's report encompass 50 recommendations and their strategies, which were formerly individual recommendations. The following are the themes around which the final report will be organized:

- 1) *Data-Driven Outcome Oriented System*
- 2) *Prevention and Early Intervention Focus*
- 3) *Service Improvements*
- 4) *Leadership & Governance*
- 5) *Workforce and Training*
- 6) *Collaborative Efforts with Others*
- 7) *Technology and Information Sharing*
- 8) *Fiscal Management*

Overall, the need for transformation of the Mental Health System is a national one and not just a need for Fairfax County, as evidenced by President Bush's Freedom Commission initiatives.

Laura McDowall – How will these be recommendations be revealed and acted upon?  
Margo Kiely referenced the "Next Steps" handout, noting the first date (10/27/08) to be aware of is the presentation of the roadmap to an improved transformed system to BOS Human Services Committee. Ms. Keily noted that the CSB Board has worked cooperatively with the Commission and the CSB staff has been invaluable in data collection. The next notable milestone is the initiation of an action item to BOS for acceptance of report followed by going back to County Executive to develop an implementation plan.

Laura McDowall –Where does one start? How will this be implemented?  
Margo Kiely noted that the CSB and CHCN have partnered to work on the issue to increase access. With the ground work of these two medical directors, a great deal of creative work has been done on which more can be built upon.

Laura McDowall – Was the poverty finding factored in the study?  
Margo Kiely noted it was; however, associated costs of medications were not targeted.

Stephanie Mensh – With regards to the increasing use of primary care mental health service delivery, how can a business focus model work? The use of business models evokes many different emotions and access is a big issue. Primary care physicians require payment up front congruent to a business model. I see a cyclical loop of providing care versus payment collection; especially with medicare and medicaid, reimbursements for many services are not covered. Additionally, the system needs more than an improved information and technology system; IT is a tool not a solution.

Kevin Bell – Will you be coming back to the Human Services Council to follow-up because this is a draft document?

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Margo Kiely would be available to return. Chip Gertzog added that early December may be best due to the scheduled LOBs presentations.

Kevin Bell – Suggested that Council members should direct further Commission related questions to Chip Gertzog, who would be able to forward them on to Commission staff and obtain a reply.

**LOBS Presentation – Department of Community and Recreation Services: 8:20-9:45 PM**

Patricia Franckewitz provided the Human Services Council with a summary of the full FY2010 LOBS presentation she presented to the Board of Supervisors.

After sharing the agency's strategic focus and present service levels, Pat Franckewitz highlighted CRS's approach in making their reduction selections. The agency's reduction priorities were outlined, noting all programs were reviewed. Each reduction impact demonstrated an associated reduction in costs and affected positions. The presentation summarized the agency's eleven LOBS and related reductions. All staff worked in identifying opportunities and suggestions for input on these recommendations. CRS has in past been able to absorb cuts; however, the agency has really been impacted by the last cut to ELT staff. CRS is simply no longer able to shift around cuts and associated costs.

Robert Gaudian – What is the average distance between the community centers?

Pat Franckewitz stated there will be an increased travel distance for affected seniors and youth from present sites to an alternate site. CRS would provide transportation to other sites and could possibly redirect some participants to fee-based activities at near by Park and Recreation facilities.

Richard Gonzalez – In the development of these proposed reductions, was there coordination with Park and Recreation?

Pat Franckewitz replied yes. CRS coordinated and discussed proposed reductions with all partnering agencies.

Kevin Bell – Will Mott Community Center have the capacity to handle additional participants?

Pat Franckewitz replied that they are waiting to see if and when remodeling will be scheduled. Money has already been appropriated for renovating the gym and two recreation rooms at Mott.

Robert Gaudian – Have you surveyed participants to see if a small fee would help mitigate the associated costs with running the centers?

Pat Franckewitz stated in the past they had tried implementation of a small fee and it adversely impacted participation and attendance.

Tom Grodek – How does the priority equate to the order of the LOBS presentation?

Pat Franckewitz directed members to cross-reference the reduction summary slides for the priority ranking of the proposed reduction.

Laura McDowall – With these proposed reductions, will there not be an impact on the culturally diverse populations that participate in the various programs?

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Pat Franckewitz replied there will be an impact and noted the combined LOBs for proposed Reduction 19 with regards to community outreach and education efforts.

Robert Gaudian – How large is the FASTRAN fleet and what is the number of miles travelled? Pat Franckewitz stated presently it is comprised of 113 vehicles, with 86 FASTRAN vehicles out at one time, leaving some for reserve. Because the county owns these vehicles it provides their maintenance. The provision of drivers and assistants is contracted out.

Kevin Bell – What is the savings costs associated with reducing the use of cellphones/ blackbrires for staff since they use them as a method of quick response regarding weather alerts and EAN alerts?

Pat Franckewitz will get back with Chip Gertzog as to that figure.

Robert Gaudian – What was the methodology used to make recommendations to close facilities versus rotating services to various facilities and possibly through different providers?

Pat Franckewitz noted the county still needs to maintain all county facilities and in turn incur the costs associated with them. For example, we looked at reducing the number of days/ offerings of programs at middle schools in which participants only attend four days a week because Friday has the lowest attendance because no after-school bus is provided. We are working on service level agreements with community-based organizations (CBOs) and schools for additional facility space.

Henry Wulf – What is the impact of the cuts in relationship to dollars in leveraging volunteer staff?

Pat Franckewitz replied CRS uses a formula to estimate the cost savings in using volunteers; however, there is no way to determine exact cost savings associated with or the dollar value of volunteers. Out of the ten FTE staff recommended to be cut, five of them are responsible for recruiting volunteers.

Kevin Bell recommended Ms. Franckewitz forward a dollar figure of costs savings/ value to Chip Gertzog.

Laura McDowall – Do you have a total number of volunteer hours?

Pat Franckewitz emphasized CRS uses a methodology for calculating volunteer hours against an average payrate of a FTE staff person to estimate the value they provide. She stressed with volunteers there is no punching of a clock and the best that can be done is an estimate, not an actual number. This estimate has been provided in the budget for the county executive and is used in the agency's Balanced Scorecard measures. CRS presently has 117 FTEs for 43 sites and thousands of volunteers.

Carol Hawn – Does the agency have no listing of volunteers?

Pat Franckewitz clarified no central database exists containing a list of all volunteers. Each center handles its own volunteer registration, which presently is the only tracking mechanism. We use a great number of corporate volunteers as mentors, computer mentors and tutors; however, no one volunteer database exists for the thousands of volunteers. Funding for a central database for registration has been requested for years.

Kevin Bell added the Council has pressed for IT support for Human Services agencies for years and has not yet occurred.

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Henry Wulf – Will there be presentations on LOBS across agencies?

Chip Gertzog replied that LOBS presentations are not presented across agencies.

Pat Franckewitz stated CRS has met with all of its partnering agencies (Health Department, Park Authority, and CSB) to coordinate and collaborate on the development of these recommendations. Also taken into consideration were the many partnerships with CBOs and volunteers.

General discussion followed regarding how the Council could best present its perspective to the county executive. Ron McDevitt noted there are 490 LOBs for both county and schools and recommended designing the response around the main themes important to the Council; overarching themes that transcend multiple agencies, such as the plan to end homelessness; prevention (gang); adults and seniors; affordable housing; transportation; and in general, accessibility to services. Another recommendation from the floor suggested the Council stress the impact of the local and national economic situation on the relationships with local human services partner non-profits and CBOs in our community, for example Freddie Mac and Fannie Mae. The county most likely will no longer be able to rely on these non-profits for the funding support provided in the past.

**Other Business: 9:45-10:05 PM**

**FY2009 LOBS Update** – Chip Gertzog reviewed the LOBS HSC presentation schedule and noted the changes of an additional meeting date on October 27<sup>th</sup> and longer presentation times. When staff has access to presentations before the Council meeting, they will be sent to the members electronically before meeting, if at all possible.

**Approval of Minutes** – July 21, 2008 meeting minutes were moved and approved with one correction as noted by Baba Freeman.

**10:05 PM: Adjournment**

**Staff Support Information (also included on updated roster):**

1. *Chip Gertzog: 703-324-7959 Fax 703-324-7572 E-mail: [Cgertz@fairfaxcounty.gov](mailto:Cgertz@fairfaxcounty.gov)*
2. *Judy Greene: 703-324-5640 Fax 703-324-7572 E-mail: [Jgreen@fairfaxcounty.gov](mailto:Jgreen@fairfaxcounty.gov)*
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