



**Fairfax County Public Library
Telephone Survey and
Online Survey of Community Residents**

APPENDIX A

Telephone Survey Open End Responses to the Question:

What other comments, if any, would you like to share about the Fairfax County Public Library at this time?

Categorized by topic, 516 comments are reflected *verbatim* as recorded by the interviewers.



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Budget, Finances, and Funding

THE LIBRARY DOES THE BEST IT CAN WITH ITS BUDGET-I DON'T WANT TO SEE PEOPLE LOSE THEIR JOBS DUE TO AUTOMATION.

NEED A BETTER FINANCIAL ADVISER-TAX DOLLARS ARE NOT BEING USED PROPERLY-LIBRARIES SHOULD BE PRIMARILY FOR BOOKS.

NOT ENOUGH FUNDING FOR LIBRARIES.

I THINK PEOPLE WOULD BE WILLING TO PAY MORE IN TAXES TO OPERATE THE LIBRARY OPTIMALLY. WORTH EVERY TAX DOLLAR.

I THINK IT'S A GOOD RESOURCE BUT AT THE SAME TIME I THINK THAT THERE IS ONLY A CERTAIN AMOUNT OF MONEY THAT IS USED TOWARD THE LIBRARY FROM GOVERNMENT FUNDING.

ALL FOR INCREASING FUNDING FOR BOOK PURCHASES-WOULD SUPPORT ANY FUNDING INCREASES. THEY NEED TO CONTINUE TO FUND IT.

I'M GLAD THAT IT IS A VIABLE PROGRAM-THE PARKING LOT IS ALWAYS ALMOST FULL WHICH MEANS IT IS BEING UTILIZED-TAX DOLLARS ARE BEING USED WELL.

HOPE THAT THE FUNDING WILL GET HIGHER-REGARDING BOOKS AND THINGS LIKE COPY MACHINES.

NEED TO RESTORE STAFFING BUDGET FROM COUNTY.

THE LIBRARY NEEDS TO OBTAIN MORE FUNDING.

THERE SHOULD BE A LOT FUNDING FOR THE LIBRARY SYSTEM-THEY SHOULD BUILD A BRAND NEW BUILDING.

I WISH THEY HAD MORE MONEY-HIGHER BUDGET.

GIVE THE LIBRARIES MORE MONEY.

I WISH THEY HAD A HIGHER BUDGET TO DO THINGS LIKE MAKING MORE REFERENCE MATERIALS AVAILABLE-HAVE MORE NON-FICTION BOOKS AND MORE BOOK SPACE- MORE SHELF SPACE ALSO IN THE LIBRARY.

WITH INTERNET IT WILL HARDER FOR LIBRARIES TO GET FUNDING-PEOPLE HAVE OTHER RESOURCES FOR INFORMATION.

IT'S VERY IMPORTANT TO KEEP THE LIBRARY WELL FUNDED.

THEY SHOULD KEEP ALL FINES KEPT BY THE LIBRARY AND MORE TAX DOLLARS SHOULD GO TO THE LIBRARIES.

I THINK THE BUDGET NEEDS TO BE EXPANDED TO BUY MORE BOOKS-A WIDE VARIETY OF BOOKS.

FAIRFAX COUNTY IS SPENDING A LOT OF MONEY RENOVATING THE LIBRARIES IN A DAY WHEN THE INTERNET IS AVAILABLE TO EVERYONE-IT SEEMS LIKE TOO MUCH MONEY IS BEING SPENT WHEN IT SHOULDN'T BE.

I DON'T THINK THAT SHOULD SPEND A LOT OF MONEY RENOVATING THE LIBRARIES WHEN THEY DON'T NEED IT-THEY COULD SPEND THE MONEY ON OTHER THINGS.

THEY SHOULD CUT COSTS AND NOT INCREASE THE NEED FOR MORE TAXES.

I'M NOT REALLY A USER HOWEVER I DON'T WANT TO SEE MY TAXES GO UP BECAUSE OF THOSE WHO DO USE IT.

IF THE LIBRARY IS THE BEST OR ONLY PLACE TO OFFER THESE SERVICES THE LIBRARY NEEDS FUNDING TO PROVIDE THESE SERVICES.

I HOPE THE TAX DOLLARS ARE ACTUALLY BEING USED FOR THE PEOPLE AND THE PUBLIC LIBRARY.

IT'S THE BEST PART OF THE COUNTY GOVERNMENT-IT'S THE ONLY PLACE THAT PROVIDES SERVICES THAT ARE WORTHY AND THE REST OF THE GOVERNMENT JUST WASTES MY TAX DOLLARS.

I WOULD LIKE THEM TO KEEP A SIGNIFICANT PART OF THE BUDGET FOR ACTUALLY BUYING BOOKS-I THINK THEY HAVE SOMEWHAT GOTTEN AWAY FROM THEIR PRIMARY FUNCTION OF SUPPLYING BOOKS AND REFERENCE.

I'M SORRY THEY DON'T HAVE ENOUGH MONEY FOR NEW BOOKS AND MORE PARKING.

I THINK THAT THEY ARE DOING THE BEST THAT THEY CAN WITH THE BUDGET THAT THEY HAVE.

THE LIBRARY IS A VALUE TO CERTAIN SEGMENTS OF THE POPULATION-I KNOW COUNTIES ARE WORRIED ABOUT MONEY BUT THE LIBRARY IS NOT A LARGE PART OF THE BUDGET AND PROVIDES A VALUABLE SERVICE.

I HAVEN'T BEEN THERE IN AWHILE AND I KNOW THAT IT COST A LOT OF MONEY TO BRING NEW PROGRAMS INTO THE LIBRARY BUT I DON'T KNOW WHERE THEY COULD GET THE MONEY-I HAVE ONLY BEEN THERE ONCE THIS PAST YEAR TO DROP OFF BOOKS TO RECYCLE.

DRAW A LINE BETWEEN SELECTING FEW PEOPLE-NEED TO NARROW DOWN ON TAX PAYER MONEY.

KEEP THE LIBRARY AS THE LIBRARY AND DON'T SPEND TAX DOLLARS ON STUFF NOT NEEDED.

I DON'T THINK THAT YOU NEED TO SPEND A LOT OF MONEY TO EXPAND ON OTHER THINGS THAT YOU ALREADY HAVE-MOST PEOPLE USE THE TECHNOLOGY THAT THEY HAVE AT HOME FOR INFORMATION.

Collection and Collection Management

I WOULD LIKE TO SEE THEM DO MORE OF THE MODERN SCHOLARS CD SERIES-A SERIES OF EDUCATIONAL CDS-AND ALSO OFFER LEARNING COMPANY CDS.

TECHNOLOGY BOOKS ARE NOT UPDATED-PROVIDE SERVICE LIKE SAFARI BOOKS.

COLLECTION IS NOT ORGANIZED-SHELVES NOT LABELED WELL-COLLECTION TOO SMALL-NEED MORE SCIENCE, TRAVEL, FOOD-NEED TO ORGANIZE BOOKS ACCORDING TO AGE OF READERS-SPACE IS TOO SMALL

I LOVE THE DOWNLOADABLE AUDIOBOOKS-MORE OF THOSE WOULD BE GREAT-I WISH THEY HAD GONE WITH THE WIND ON AUDIOBOOK.

I'D LIKE TO SEE SOME MORE CURRENT BOOKS-MYSTERY BOOKS AND BOOKS ABOUT QUILTING.

THEY DO NOT HAVE A LOT A MATERIALS RELATING TO METAPHYSICAL THINGS LIKE ASTROLOGY AND NUMEROLOGY.

THE BOOKS I BUY ARE SPECIALIZED BUSINESS BOOKS-I DON'T KNOW IF THE LIBRARY HAS THEM-I HAVE A KINDLE THAT I USE BUT I THINK THE LIBRARY IS IMPORTANT FOR LOWER INCOME PEOPLE.

I REALLY LIKE THE EBOOKS.

USUALLY I HAVE NOTICED THAT IT TAKES AWHILE FOR NEW BOOKS TO COME IN- THE TIME SHOULD BE SHORTER.

DO NOT HAVE ENOUGH BEST SELLERS.

STICK WITH BOOKS-DON'T GO TO MULTIMEDIA.

IT IS VERY IMPORTANT THAT THEY HAVE PHYSICAL BOOKS-IT IS IMPORTANT THAT CHILDREN NOT SPEND ALL THEIR TIME ONLINE.

JUST THINK THEY SHOULD INCREASE THE AUDIOBOOK SELECTION.

I AM CONCERNED AT THE RATE OF PHYSICAL BOOKS DISAPPEARING-BOOKS WERE BEING DISCARDED IN DUMPSTER BY LIBRARY.

YOUNG ADULT AND MAGAZINES MAY NOT BE APPROPRIATE FOR CHILDREN-DO NOT WANT MY TAXES GOING TO MATERIAL WHICH MAY NOT BE MORAL-INCREASE HOLDINGS OF NON-FICTION.

VERY INTERESTED TO SEE THE EBOOK SERVICES IMPROVE IN THE FUTURE.

I'M GLAD THAT THEY HAVE A GOOD EBOOK SELECTION BUT I WOULD LIKE TO SEE MORE-I WOULD ALSO LIKE THEM TO HAVE MORE AUDIOBOOKS.

MORE TEXT AND AUDIOBOOKS FOR SPECIAL NEEDS CHILDREN AND DYSLEXIC PERSONS.

I WOULD LIKE TO SEE THEM EXPAND DVD SELECTION LIKE LATEST MOVIES, TV SHOWS AND EDUCATIONAL DVDS.

SOMETIMES THEY DON'T HAVE ENOUGH COPIES OF POPULAR BOOKS.

I THINK THEY DON'T HAVE ENOUGH DIGITAL BOOK LOANS AVAILABLE.

I WOULD LIKE TO HAVE LATER BOOKS-UPDATED ONES ON FINANCIAL ENGINEERING AND IN CD MEDIAN.

WISH THEY WOULD TAKE THE WASHINGTON TIMES NEWSPAPER AWAY AND ONLY SUPPORT THE NEW YORK TIMES.

I WOULD LIKE IF THEY HAD NEW BOOKS AVAILABLE SOONER AND MORE COPIES OF THEM.

I HAVE JUST NOTICED THAT THERE HAVE BEEN A LOT OF BARE SPACES ON THE SHELVES AND WE SHOULD DO EVERYTHING WE CAN TO FILL THEM.

I LOVE THE ONLINE AUDIOBOOK CHECKOUTS-USE IT FREQUENTLY.

NEED TO HAVE MORE RELEASES OF FICTION MATERIAL IN DIGITAL FORM.

THEY HAVE WEEDED OUT THE CLASSICS IN FAVOR OF POPULAR BOOKS.

I HOPE YOU WILL NOT BE THROWING BOOKS AWAY AGAIN.

FOR THE MOST PART I'M SATISFIED-THE ONLY ISSUE I HAVE IS I WISH THERE WERE MORE AUDIO BOOKS ABOUT INVESTING AND OPTIONS TRADING.

BOOKS ON TAPE ARE STICKY AND DIRTY-THEY SHOULD BE MAINTAINED AFTER THEY ARE RETURNED.

WISH THEY WOULD PUT BOOKS IN BETTER ORDER.

I WOULD LIKE A WIDER SELECTION OF BOOKS AT HERNDON LIBRARY-THAT IS WHY I SOMETIMES GO TO THE RESTON LIBRARY.

I REALLY APPRECIATE THE CHILDREN'S SELECTIONS.

THEY DON'T NEED MUSIC AND OTHER THINGS THAT KIDS ARE GETTING ONLINE-THEY OFFER THINGS THAT THE SCHOOLS ARE ALREADY OFFERING SO IT'S A WASTE OF MONEY-IF YOU WANT REFERENCE MATERIAL LIKE THE BOOK OF LIST THEY ASK TO SEE YOUR LICENSE AND THEN THEY LOOK UP LAST YEARS LIST AND THROW IT AWAY-IT DOESN'T MAKE ANY SENSE.

I HAVE SEARCHED ONLINE THROUGHOUT THE LIBRARY SYSTEM FOR REQUIRED BOOKS FOR MY CHILD AND I CAN'T FIND THEM-I DON'T UNDERSTAND WHY THEY WOULDN'T HAVE THEM WHEN THEY ARE CLASSIC BOOKS-I USUALLY HAVE TO BUY THEM ONLINE.

NEED MORE COPIES OF BOOKS-SUMMER READING LIST BOOKS-8TH GRADE BOOKS AND ALL GRADES.

I AM A RETIRED GOVERNMENT LIBRARIAN-I WOULD PREFER IF THE LIBRARY WOULD GET LESS ELECTRONIC THINGS AND MORE PRINTED THINGS-PRINT MAGAZINES.

NEED MORE COPIES OF PUBLIC SCHOOL SUMMER READING LIST BOOKS FOR MIDDLE SCHOOL AND HIGH SCHOOL.

THEY NEED MORE CD'S AND DVD'S-ABOUT 5%-10%-POPULAR MOVIES LIKE CLASSICS OF ALL TYPES.

ONE AREA THEY CAN IMPROVE IS THE DVD COLLECTION-I WOULD LIKE MORE BIOGRAPHIES AND OTHER EDUCATIONAL DVDS.

I WOULD LIKE TO SEE MORE DOWNLOADABLE BOOKS ONLINE AND MAKE IT EASIER TO UNDERSTAND HOW TO DOWNLOAD THEM.

EXPAND ON NON-FICTION-IT IS OUTDATED-GEARED TO HIGH SCHOOL-MAKE IT A LITTLE MORE SERIOUS.

THEY NEED TO IMPROVE SPANISH COMMUNICATION-MORE BOOKS AND CDS IN SPANISH-ALSO MORE MATERIALS FOR LEARNING ENGLISH.

OFFER BETTER CHOICES OF BOOKS-MORE LITERARY BOOKS INSTEAD OF CONTEMPORARY BOOKS.

GET NEW BOOKS INTO CIRCULATION FASTER AND MORE COPIES OF BEST SELLERS- FICTION-AND MORE COPIES OF EBOOKS-FICTION.

IT BOTHERS ME SOMETIMES THAT THEY WOULD THROW OUT BOOKS-WHEN I WAS A TEACHER WE COULD USE BOOKS ON POETRY FOR MY CLASSES AND THEY WOULD THROW SOME OUT BECAUSE THEY SAID THAT THEY WERE OUTDATED-WE ARE BLESSED TO HAVE LIBRARIES.

IT WOULD BE NICE TO HAVE MORE LARGE PRINT BOOKS IN THE LIBRARY.

WOULD LIKE TO HAVE MORE CURRENT BOOKS AVAILABLE IN LARGE PRINT.

I DON'T USE IT A LOT BUT I CAN FIND THE BOOKS THAT I WANT-CLASSICS- PRINT-NON FICTION HAS WAITING LIST-WAIT DEPENDS ON BOOK-WISH SHERWOOD HALL HAD GREATER NUMBER OF BOOKS-NON FICTION.

THEY SHOULD REMOVE THE OUTDATED TRAVEL GUIDES BECAUSE WE USED ONE FOR BOSTON AND WHEN WE ARRIVED TO EXPERIENCE THIS EXHIBIT IT HAD BEEN MOVED SEVERAL YEARS AGO.

WOULD LIKE THEM TO OFFER MORE BOOKS ONLINE-AND MORE REFERENCE MATERIALS.

I ENJOY THEM VERY MUCH BUT I THINK THEY SHOULD MOVE MORE INTO EBOOK BORROWING AND HAVE MORE EBOOKS AVAILABLE.

AND HAVE MORE ART BOOKS.

I REALLY APPRECIATE THE KIDS BOOKS-ANIMAL BOOKS AND LETTER AND SHAPE BOOKS.

THERE ARE SOME BOOKS THAT AREN'T ALWAYS AVAILABLE.

I WOULD LIKE TO HAVE MORE AUDIO BOOKS AVAILABLE.

NEED BIBLES IN ALL THE FOREIGN LANGUAGES REPRESENTED IN THIS COMMUNITY AND ALSO THE DOWNLOADABLE BIBLES.

THE LIBRARY SHOULD LOOK TO MORE ONLINE THINGS LIKE DOWNLOADING BOOKS.

I APPRECIATE WHAT THEY PROVIDE-LIKE TO SEE NEW BOOKS AND DVDS FOR TEENS AND PRESCHOOLERS-STORY BOOKS FOR PRESCHOOL-PRINCESS AND DISNEY BOOKS.

I WOULD LIKE RECENTLY RELEASED BOOKS TO BE AVAILABLE SOONER- PARTICULARLY NON-FICTION.

THEY NEED TO GET THE MOST UPDATED BOOKS.

MAKE LIBRARY MORE UP TO DATE-PROVIDE MODERN READING MATERIALS FOR YOUNG GENERATION.

I FOUND THAT A LOT OF BOOKS THAT HAVEN'T BEEN CHECKED OUT FOR A PERIOD OF TIME ARE TAKEN AWAY AND I WISH THAT THEY WOULD LEAVE THEM THERE-THERE ARE LARGE BOOKS ON ART THAT I WOULD LIKE TO READ BUT THEY ARE TOO BIG TO CARRY OUT OF THE LIBRARY AND IF THEY AREN'T CHECKED OUT OFTEN ENOUGH THEN THEY WON'T HAVE THEM IN THE LIBRARY.

I WISH THAT THEY WOULD HAVE MORE BOOKS IN SPANISH.

IT'S A GREAT PROGRAM AND I WOULD LIKE THEM TO HAVE MORE SPANISH ADULT NOVELS.

I WAS DISMAYED WHEN I HEARD ABOUT THE RESTON BRANCH THROWING OUT BOOKS THAT WERE USED INFREQUENTLY.

Concerns for the Future

I AM GOING TO GET A LIBRARY CARD BECAUSE IF I DON'T USE THE LIBRARY IT MIGHT GO AWAY.

I AM CONCERNED THAT THE LIBRARIES ARE BECOMING OBSOLETE WITH EVERYONE USING THE INTERNET.

DON'T CLOSE THE DOORS-A LOT OF PEOPLE STILL LIKE READING A BOOK.

WITH ALL OF THE NEW TECHNOLOGY THAT WE HAVE I DON'T KNOW IF WE ARE GOING TO NEED THE LIBRARY IN THE FUTURE.

I HAVE HEARD RUMORS THAT YOU ARE PLANNING TO DOWNSIZE THE LIBRARY AND IF SO I WOULD BE VERY DISAPPOINTED.

I HOPE THAT THIS SURVEY DOES NOT INDICATE THAT THE LIBRARY WILL CLOSE-I LOOK FORWARD TO CONTINUED SERVICE.

I DON'T WANT THEM TO CUT ANY SERVICES.

Customer Service Concerns

THINK THERE SHOULD BE SOME FURTHER HELP AT THE FRONT DESK-THEY NEED TO BE MORE INFORMED AND FRIENDLY.

I PUT IN MY FIRST REQUEST IN THE INTERLIBRARY LOAN SYSTEM-IF IT WORKS OUT PROPERLY I THINK IT IS A GREAT ADDITION.

I REQUESTED A BOOK TO BE PURCHASED AND NEVER GOT AN ANSWER.

I AM NOT EXACTLY PLEASED WITH ALL OF THIS SELF SERVICE-I WOULD MUCH RATHER SPEAK WITH SOMEONE IN PERSON.

I THINK THEY SHOULD OFFER MORE SERVICES TO THE PHYSICALLY DISABLED.

I FEEL THE REFERENCE DESK SHOULD REMAIN AVAILABLE FOR PEOPLE.

Facilities

LIKE THE FACT THAT THERE ARE A LOT OF LIBRARIES IN MY AREA-WITHIN MY HOME RADIUS OF A COUPLE OF MILES.

I WOULD LIKE TO SEE THEM HAVE A MEETING ROOM BECAUSE I ATTEND MEETINGS ONCE A MONTH AT THE LIBRARY.

I THINK IT'S A GREAT FACILITY AND IT NEEDS TO STAY-GIVES PEOPLE OF ALL AGES A PLACE FOR REFERENCE AND RELAXING READING.

IN THE STUDY SPACES AT KINGSTOWN THE LIGHTING IS NOT GOOD-JUST ONE ROOM-BOOTHES ARE TOO CLOSE-TABLES WOULD BE BETTER LIKE SHERWOOD.

I HOPE THAT THEY HURRY UP AND FINISH THE REMODELING OF THE POHICK LIBRARY SO I CAN GO BACK THERE SOON.

THE IDEA OF HANGING LOCAL ARTISTS WORK IS A GREAT IDEA-IF THEY DO OFFER THIS WITH THE OTHER BRANCHES THEY MIGHT SERIOUSLY CONSIDER IMPLEMENTING OR EXPANDING THIS PROGRAM IF THE SPACE WARRANTS IT.

GLAD THEY PUT NEW WINDOWS IN.

I AM MOSTLY PLEASED WITH THE LIBRARY-I WOULD LIKE A LITTLE MORE ISOLATED STUDY SPACES.

THEY SHOULD CONSIDER EXPANDING ALL AREAS THROUGH THE FOUNDATION.

MAKE IT A MORE PLEASANT PLACE TO BE IN TERMS OF INTERIOR DESIGN- UPDATE THE FURNITURE.

SOMETIMES THE ELECTRICITY GOES OUT IN THE QUIET ROOM OR NEAR THE QUIET ROOM.

CURRENTLY THE LANDSDOWNE CENTRE LIBRARY IS IN A STRIP MALL-IT IS REALLY NOT A FULL LIBRARY-I WANT TO KNOW HOW LONG IT WILL BE UNTIL THEY CONSTRUCT A LARGER LIBRARY THAT WILL BE EVEN MORE UTILIZED.

I REALLY ENJOY USING THE VIRGINIA ROOM.

MY HUSBAND HAS MENTIONED THAT THE HOMELESS SLEEP INSIDE THE LIBRARY AND I AM WONDERING ABOUT THE SAFETY OF PEOPLE GOING TO THE LIBRARY-THE HOMELESS SHELTER IN RESTON IS VERY CLOSE TO THE LIBRARY.

I HAVEN'T BEEN THERE FOR A FEW YEARS BUT MY HUSBAND HAS BEEN THERE MORE FREQUENTLY AND HE NOTICED THAT THERE HAVE BEEN HOMELESS PEOPLE INSIDE AND OUTSIDE OF THE LIBRARY-I DO LOVE THE LIBRARY.

THEY NEED TO ADD SOME RELAXING CHAIRS AT THE END OF THE AISLES TO SIT AND READ.

WILL BE GLAD WHEN THEY OPEN THE ONE ON STRYDENSTICKER ROAD-THEY SHOULD HAVE TORN IT DOWN AND BUILT A NEW ONE.

I MOSTLY DO TUTORING AND THEY DON'T HAVE MANY SEPARATE ROOMS FOR THIS SO YOU ARE OUT TUTORING AT A TABLE WHERE EVERYONE ELSE IS SEATED.

HAVE MORE SLOTS FOR DROPPING OFF BOOKS IN FRONT OF THE LIBRARIES

OUR HOME OWNERS ASSOCIATION HAS THEIR MEETINGS THERE AND I APPRECIATE THE SPACE.

THOMAS JEFFERSON LIBRARY IS A BIG IMPROVEMENT SINCE 15 YEARS AGO.

THEY NEED 10 TIMES AS MANY PLACES TO MEET-THEY SHOULD CONVERT HALF OF THE SHELVES INTO MEETING SPACES.

HURRY UP AND OPEN POHICK.

SHOULD OFFER MORE SPACE FOR TUTORING

IF THEY MAKE THE LIBRARIES CHANGE THE BATHROOMS THEN THEY NEED TO HAVE A THIRD ONE FOR TRANSGENDER PEOPLE.

Governance

GIVE LOCAL LIBRARIES MORE AUTONOMY TO DETERMINE LOCAL NEEDS.

THERE ARE PEOPLE IN CONTROL THAT SHOULD NOT BE IN CONTROL OF THE LIBRARY-MORE PUBLIC ACCESS-MORE PUBLIC CONTROL OF LIBRARY.

I THINK THAT THEY SHOULD BE CITIZENS PARTICIPATION ON THE BOARD-WHETHER PAID OR NOT PAID.

Hours of Operation

THE HOURS COULD BE BETTER-STAY OPEN A LITTLE BIT LATER THAN THEY DO NOW.

WOULD PREFER MORE FLEXIBLE HOURS-OPEN LATE AT LEAST ONE NIGHT PER WEEK.

EXPAND THE WEEKEND HOURS-THEY NOW DON'T OPEN UNTIL NOON-THEY SHOULD OPEN EARLIER.

NEED SUNDAY HOURS-OPEN AT 1:00 PM.

THEY NEED TO BE OPEN MORE HOURS.

EXPAND THE HOURS AND HAVE EASY ACCESS TO BOOKS.

LOVE THE LIBRARY-WOULD LIKE THE LIBRARY TO STAY OPEN LONGER-WOULD LIKE PREVIOUS HOURS INSTEAD.

HOURS SHOULD BE EXTENDED-8AM TO 9PM 7 DAYS A WEEK-CHILDREN DO HOMEWORK IN EVENINGS AND SOME DO NOT HAVE ACCESS TO INTERNET AT HOME.

THEY NEED TO CONSIDER HOURS 7 OR 8 ON FRIDAY NIGHT-6 IS WHEN WE ARE ALL HAVING DINNER.

HAVE MORE HOURS OPEN-USED TO BE OPEN ON SUNDAYS AND THE SMALLER LIBRARIES ARE CLOSED ONE DAY A WEEK WHICH IS UNFAIR.

IT'S A VERY GOOD LIBRARY-WOULD LIKE THEM TO HAVE EXTENDED HOURS ON THE WEEKEND.

NEED TO EXPAND WEEKEND HOURS WHEN CHILDREN CAN USE THEM-EVEN IF THEY HAVE TO CLOSE ON A MONDAY.

BE OPEN LATER.

THE LIBRARY CUT BACK ON THEIR HOURS-I WISH THE LIBRARY WAS OPEN MORE HOURS FOR STUDENTS WHO WANT TO USE RESOURCES THERE.

INCREASE THE LIBRARY HOURS-HAVE MORE HOURS FOR COLLEGE STUDENTS TO USE THE STUDY ROOMS.

I HOPE THE BURKE LIBRARY STAYS OPEN ON SUNDAYS.

IT'S TOO BAD SO MANY LIBRARIES HAVE HAD TO CUT BACK ON HOURS.

TO HAVE LATER HOURS ON FRIDAYS-STAY OPEN TILL 9:00.

LACK OF HOURS-THEY CLOSE EARLY WHEN THEY SHOULD BE OPEN LATER.

THEY SHOULD HAVE LONGER HOURS-7 DAYS A WEEK-NEED TO BE OPEN 10 AM TO 7 OR 8PM AND OPEN ON SUNDAY-THEY ARE NOW CLOSED ON SUNDAY.

NEED LONGER HOURS-LATER IN EVENING-AND STAY OPEN UNTIL 10PM SOME NIGHTS-AND BE OPEN SUNDAYS-SAY 12PM TO 7 PM.

I THINK THE LIBRARY WOULD BE BENEFICIAL IF THE LIBRARY WAS OPEN ON THE HOLIDAYS.

I WISH THEY WOULD HAVE MORE HOURS-IT USED TO BE OPEN FROM 10AM TO 9PM BUT NOW IT IS NOT OPEN EVERYDAY FROM 10 TO 9.

I WOULD LIKE TO SEE EXTENDED HOURS AT MORE BRANCHES-THERE ARE DAYS WHEN THE LIBRARY DOESN'T OPEN TILL 1:00-THEY SHOULD BE OPEN AT 9:00 OR 10:00 AM.

WOULD LIKE THE HOURS TO BE MORE CONSISTENT BETWEEN LIBRARIES.

I WISH THAT THE LOCAL LIBRARIES WOULD STAY OPEN UNTIL 8:00 A FEW NIGHTS A WEEK.

THEY NEED TO ADD ONE HOUR FOR EACH DAY THEY ARE OPEN.

I WOULD LIKE THE HOURS TO BE EXPANDED, OPEN LONGER ON WEEKENDS.

THE PRIMARY CONCERN THAT I HAVE IS THE HOURS-THEY SHOULD STAY OPEN TILL 8:00 ON SATURDAY AND OPEN 1-6:00 ON SUNDAY.

I WAS BUMMED OUT WHEN FUNDING AND HOURS WERE CUT BACK-STAY OPEN LATER- 9:00 PM.

WOULD LIKE THE LIBRARY TO OFFER MORE HOURS ON THE WEEKENDS-I THINK THAT THE LIBRARY TRIES TO SAVE TOO MUCH MONEY-STUDENTS NEED TO USE THE SERVICES.

THE HOURS ARE GOOD.

Library Love!

STAFF IS VERY FRIENDLY.

I THINK THAT THE STAFF AT THE LIBRARIES I HAVE VISITED HAVE BEEN FRIENDLY HELPFUL AND KNOWLEDGEABLE.

THE LIBRARIANS ARE VERY KNOWLEDGEABLE.

THE PEOPLE THAT WORK AT THE LIBRARIES ARE EXTREMELY NICE AND HELPFUL TO EVERYONE.

I THINK THE COUNTY LIBRARY DOES AN EXCELLENT JOB AND HAS MANY EXCELLENT EMPLOYEES THAT I ADMIRE.

I THINK THE SERVICE THEY PROVIDE IS IMPRESSIVE.

I THINK THAT THEY ARE DOING A SUPER JOB AND I ENJOY GOING THERE.

I JUST WANT THEM TO KEEP DOING WHAT THEY'RE DOING-I GREW UP USING THE LIBRARY AND WENT THERE EVERY SATURDAY-IT WAS ALWAYS A GOOD PLACE TO GO TO FOR READING MATERIAL.

IT'S OKAY-DOING GOOD JOB-IF I GO THERE THEY HELP ME.

EVERYTHING IS EXTREMELY HELPFUL-WHEN YOU WALK IN THE DOOR EVERYBODY IS VERY HELPFUL AT WOODROW WILSON BRANCH.

REFERENCE LIBRARIANS HELPFUL-WILL TAKE YOU TO LOCATION TO HELP FIND AN ITEM.

I APPRECIATE THE INTERLIBRARY LOAN PROGRAM-HELPS ME FIND HARD TO FIND BOOKS-THE WEBSITE FOR PROCESSING IT IS VERY HELPFUL-I APPRECIATE THE VIRGINIA ROOM AT FAIRFAX CITY LIBRARY-I USE IT FOR HISTORICAL RESEARCH AND GENEALOGY-THEY HAVE BEEN CONSIDERING GETTING A NEW MICROFILM PRINTER AND THAT WOULD BE VERY HELPFUL. THE NEW ONE THEY ARE CONSIDERING CAN PRINT TO A FLASH DRIVE, AND THAT WOULD BE VERY HELPFUL- THERE ARE A LOT OF IMPORTANT SERVICES THE LIBRARY PROVIDES-LIKE ENGLISH AS A SECOND LANGUAGE.

THE PEOPLE HAVE BEEN EXTREMELY HELPFUL TO ME AND I'M VERY SATISFIED.

THE SERVICE IS GOOD-LIKE PROGRAMS FOR KIDS-THE READING PROGRAM--THE STAFF IS HELPFUL AND FRIENDLY.

I THINK THAT IT IS FABULOUS-THE STAFF IS GREAT-THEY ARE DELIGHTFUL-THEY HELP ME WHENEVER I NEED HELP FINDING SOMETHING.

I THINK THEY PROVIDE OUTSTANDING SERVICE AND IT'S ONE OF THE THINGS THAT MAKES FAIRFAX COUNTY A WONDERFUL PLACE TO LIVE-I HAVE NOT HAD TROUBLE GETTING A BOOK EVEN IF IT IS IN HIGH DEMAND AND THEY HAVE FRIENDLY SERVICE.

WHENEVER I GO THERE THEY ARE VERY HELPFUL-THEY TAKE THE TIME TO HELP MY CHILD.

FAIRFAX HAS BETTER SERVICE THAN MARY RILEY LIBRARY.

I THINK IT'S WONDERFUL-ABLE TO ORDER BOOKS AND HAVE THEM SHELVED FOR SOMEONE TO PICK UP.

THE SERVICE IS EXCELLENT AND VERY PROUD OF OUR LIBRARIES

I GO TO ALEXANDRIA CITY LIBRARY-FAIRFAX IS BETTER-OFFERS MORE AUDIO BOOKS-YOU ARE DOING A GOOD JOB-LIBRARIANS TRY TO HELP FIND WHAT I NEED.

I JUST FOUND THEM TO BE VERY COURTEOUS AND HELPFUL WHEN YOU NEED TO FIND A BOOK.

IT'S AN INTEGRAL PART OF THIS CITY.

I THINK THAT THE LIBRARY PROVIDES GREAT SERVICES FOR THE TAX DOLLARS THAT WE SPEND.

I THINK THAT THE LIBRARY IS A FANTASTIC PLACE AND IS VERY NECESSARY TO OUR COMMUNITY.

GREAT RESOURCE-BOOKS, COMPUTERS, QUIET ZONE-PEOPLE ARE VERY HELPFUL.

THE SYSTEM IS EXCELLENT-IT SERVES MY NEEDS.

I THINK THEY DO A GOOD JOB FOR THE COUNTY.

I'M EXTREMELY SATISFIED-I THINK IT'S A GOOD RESOURCE IF I NEED READING MATERIALS-PEOPLE ARE ALWAYS KIND AND HELPFUL.

I HOPE THAT THEY NEVER GET RID OF THEM-WITH ALL OF THE TECHNOLOGY WE HAVE I DON'T WANT TO LOSE THE LIBRARIES-I GREW UP READING BOOKS AND I THINK IT IS IMPORTANT THAT EVERYONE GETS THE CHANCE TO READ BOOKS THAT THEY GET AT THE LIBRARY.

I THINK THAT IT'S A GREAT RESOURCE FOR EVERYONE-THE FIRST THING THAT I DO WHEN I MOVE TO A NEW TOWN IS FIND THE LIBRARY AND GO TO IT.

I ENJOY GOING TO LIBRARY-IT IS GREAT.

THEY DO A GREAT JOB WITH LIMITED RESOURCES.

IT'S A VERY GOOD SOURCE OF INFORMATION AND KNOWLEDGE.

THE LIBRARY IS EXTREMELY IMPORTANT TO COMMUNITY-TO BE ABLE TO GO THERE AND GET INFORMATION-THEY HAVE COMPUTERS FOR PEOPLE WHO DON'T HAVE COMPUTERS-THEY HAVE NEWSPAPERS AND MAGAZINES AND YOU ARE ABLE TO GET GOOD BOOKS.

I THINK THAT IT'S GOOD TO HAVE LOCAL LIBRARIES IN THE COMMUNITY-TOO MANY PEOPLE RELY ON THE INTERNET FOR EVERYTHING NOW.

I'M A PLAYWRIGHT AND I THINK THAT THE LIBRARY IS THE MOST IMPORTANT ASSET TO CHILDREN BESIDES SCHOOL-IT HELPS THEM LEARN SO MUCH.

THEY DO A GOOD JOB-SERVES A DIVERSE POPULATION AND PROVIDES DIVERSE RESOURCES.

DO TREMENDOUS JOB FOR THE FUNDING THEY HAVE-SHERWOOD HALL DID NOT HAVE RESOURCES TO DO ALL THE CHILDREN'S SERVICES THAT THEY WOULD LIKE TO.

REALLY APPRECIATE THE LIBRARY-I LIKE THE BOOKS-MOSTLY MYSTERIES.

ITS A GREAT LIBRARY-GREAT THINGS THAT THEY OFFER TO PEOPLE-SPEAKING ENGLISH AND HELPING THEM-CHILDREN LITERACY PROGRAMS ARE GOOD.

THE LIBRARY IS VERY IMPORTANT AND I WILL CONTINUE SUPPORT IT.

IT DOES A GOOD JOB-IT SHOULD NOT EXPAND AND TRY TO BE SOMETHING IT IS NOT-WHENEVER I NEED A BOOK ON A SUBJECT I CAN FIND IT THERE AND THE PEOPLE ARE VERY HELPFUL.

I LOVE THE PLACE-THE THING I REALLY LIKE IS THAT ONLINE SYSTEM FOR CHECKING OUT BOOKS AND BOOK HOLDS IS EXCELLENT-IT IS EASY TO USE-THE SYSTEM NOTIFIES YOU WHEN BOOKS ARE READY.

EVERY TIME I USED IT IT HAS BEEN A TREMENDOUS HELP-I GOT ALL MY QUESTIONS ANSWERED-A STRONG RESEARCH DEPARTMENT.

IT IS CRITICAL FOR PEOPLE WHO DON'T HAVE COMPUTERS AND CHILDREN WHO CAN'T GET TO BOOKS OTHERWISE-FAIRFAX COUNTY HAS EXCEPTIONAL LIBRARIES- THE STAFF-THE AVAILABILITY-THEY ARE BEING RENOVATED.

I THINK THAT LIBRARIES ARE REALLY IMPORTANT AND AN ESSENTIAL PART OF OUR LIVES.

I THINK THAT THEY ARE A VERY VALUABLE RESOURCE AND SHOULD CONTINUE.

LIBRARY IS A WONDERFUL RESOURCE FOR INFORMATION.

I LOVE LIBRARIES-THEY ARE WONDERFUL PLACES.

I ENJOY THE LIBRARY FOR MY CHILDREN TO USE.

THE EXPERIENCES HAVE BEEN GREAT-THEY ARE VERY HELPFUL-EMPLOYEES ARE VERY HELPFUL AND VERY PLEASANT-GLAD TO HELP OTHERS.

THE DEALINGS WERE GREAT AND THE LIBRARY WAS ALWAYS A GREAT PLACE.

I THINK IT IS GREAT-I AM VERY SATISFIED-THEY ALWAYS HAVE A GOOD SELECTION OF BOOKS-MOST BOOKS I CAN GET ONLINE-THE MARTHA WASHINGTON BRANCH IS VERY CLEAN.

I USE A LOT OF THE DIFFERENT LOCATIONS AND THEY OFFER A LOT OF PUBLIC SERVICES SUCH AS FREE TAX PREPARATION SERVICES.

LIBRARIANS ARE WONDERFUL AND THEY HIRE QUALIFIED PEOPLE THAT CARE.

IT IS A VITAL RESOURCE FOR ALL TO USE.

I REALLY ENJOY THE LIBRARY-MY DAUGHTER AND I BOTH USE THE OVERDRIVE APP TO DOWNLOAD EBOOKS.

I THINK THAT IT'S A WONDERFUL RESOURCE AND UNDERAPPRECIATED BY MOST OF OUR CITIZENS.

IT'S BEEN A GREAT EXPERIENCE FOR MY CHILDREN AND HAS CONTINUED TO BE THERE FOR THEM AS THEY GET OLDER-HAS BOOKS FOR DIFFERENT AGES TO READ.

THE LIBRARY IS ONE OF THE BEST REASONS TO LIVE IN FAIRFAX COUNTY-IT IS A WONDERFUL RESOURCE.

MY MOTHER USED TO GO TO THE LIBRARY EVERY DAY-SHE WAS SELF EDUCATED AND I DONATE IN HER BEHALF.

I LOVE RESTON-HAS MORE BOOKS THAN HERNDON-AND THE STAFF IS HELPFUL IN FINDING BOOKS.

THE LIBRARY SERVICES ARE CRITICAL FOR THOSE THAT CAN'T AFFORD A BOOK-IT PROVIDES A GREAT COMMUNITY FOR THOSE WHO LIKE TO LEARN.

WE HAVE HAD WONDERFUL EXPERIENCES WITH THIS LIBRARY-OUR CHILDREN LOVE THE LIBRARY-I TOOK MY CHILDREN TO STORYTIME AND WE CHECKED OUT CHILDREN'S BOOKS BY THE HUNDREDS-I USED THE COPY SERVICES AT THE LIBRARY-I HAVE PURCHASED MANY MAGAZINES AT A LOW COST AT THE LIBRARY-WE HAVE ENJOYED THE BOOK SALES-OUR CHILDREN USED THE REFERENCE SECTION.

I AM RETIRED NOW FOR A COUPLE OF YEARS AND I HAVE BEEN USING THE LIBRARY MORE THAN I USE TO AND I FIND A LOT OF READING MATERIAL THERE.

I THINK THAT IT'S GREAT AND I LIKE IT-I AM HOPING FOR MORE BOOKS.

LIBRARIES ARE VERY IMPORTANT-SOME PEOPLE DO NOT TAKE ADVANTAGE OF IT.

ITS A GREAT LIBRARY AND PROVIDES GREAT SERVICES-CAN USE IT OFTEN- LOVE THE BOOK CLUBS.

KIDS LOVE IT AND REALLY APPRECIATE THE SERVICES AT THE LIBRARY.

WE REALLY APPRECIATE YOUR SERVICES-THE CHILDREN'S PROGRAM AND THE SUMMER PROGRAM-THE ONLINE SERVICES LIKE RESERVING BOOKS AND BEING ABLE TO ACCESS THE CATALOGUE ONLINE AND EMAIL NOTIFICATIONS WHEN BOOKS ARE DUE.

THEY DO A FANTASTIC JOB-THEY HAVE AN EXCELLENT SUPPLY OF BOOKS-THEY TEACH PEOPLE HOW TO WORK WITH THE KINDLE AND HOW YOU CAN USE IT TO ACCESS THE LIBRARY'S BOOKS.

I AM COMPLETELY SATISFIED WITH THE LIBRARY.

I JUST THINK THE LIBRARY FOR THE CITY OF FAIRFAX IS A SPECIAL PLACE.

GOOD OVERALL-CONVENIENT LOCATION-WE CHECK OUT BOOKS FOR OUR CHILDREN.

VERY GREATLY SERVED WITH THE MULTITUDE OF BRANCHES-I HAVE USED VIENNA AND OAKTON.

I AM IN FAVOR OF THE LIBRARIES-I HOPE THE COUNTY CONTINUES TO FUND THEM.

IT'S A REAL GOOD SOURCE FOR EVERYONE TO HAVE AND I HOPE THAT THEY CONTINUE TO STAY OPEN.

THANKS-IT'S A REALLY IMPORTANT RESOURCE. IT'S GREAT FOR TEACHERS LIKE MYSELF.

IT'S A GREAT PLACE TO READ AND WORK.

I THINK IT'S FANTASTIC-I'M SIGNING UP FOR THE BESTSELLERS.

IT'S A GOOD PLACE TO INSTILL EARLY LEARNING WITH YOUNG KIDS.

WE SHOULD SUPPORT THE LIBRARY AS MUCH AS POSSIBLE-A BOOK IS THE BEST TEACHER AND BEST COMPANION.

I USE IT AND HOPE THAT IT CONTINUES TO BE AVAILABLE.

MY DAUGHTER ENJOYED CHECKING OUT BOOKS.

I THINK IT IS A VALUABLE SERVICE AND I USED IT WHEN MY SON WAS IN SCHOOL AND I CONTINUE TO USE IT.

I LOVE IT.

I LIKE THE LIBRARY SYSTEM-THEY ARE GOOD FOR OUR CHILDREN AND WE LEARN A LOT THERE.

I THINK THAT THEY ARE DOING A GOOD JOB.

ALWAYS BEEN HAPPY THAT THE LIBRARY IS THERE.

I THINK IT IS GREAT THAT THEY ARE REACHING OUT TO PEOPLE TO FIND OUT WHAT THEY WANT.

I AM GLAD THAT IT IS STILL AROUND.

IT'S A GOOD RESOURCE-I USE THE LIBRARY FOR MY NURSING EXAMS.

I'M HAPPY IT'S THERE AND I CAN USE ITS RESOURCES.

I ENJOY HAVING IT AS RESOURCE.

I REALLY ENJOY THE SERVICES THEY OFFER-THEY HAVE A GREAT SELECTION OF FICTION AND NON FICTION BOOKS.

THEY SHOULD BE MORE HAND-IN-HAND WITH THE SCHOOL SYSTEM IN WHAT BOOKS THEY HAVE AVAILABLE-BOOKS KIDS NEED FOR SCHOOL.

IT'S AN EXCELLENT RESOURCE-THE AVAILABILITY OF MATERIALS-THE STAFF IS VERY KNOWLEDGEABLE, HELPFUL AND TRAINED WELL.

I THINK IT IS AN EXCELLENT LIBRARY SYSTEM-AVAILABILITY OF BOOKS AND EXCELLENT STAFF SERVICE.

I THINK THAT IT'S VERY GOOD JUST THE WAY IT IS.

KEEP UP THE GOOD WORK.

THE SERVICE HAS BEEN GOOD AND SELECTION OF BOOKS IS GOOD.

I THINK THAT WE HAVE A GREAT LIBRARY SYSTEM IN THIS AREA BUT THERE IS ALWAYS ROOM FOR IMPROVEMENT.

IT IS VERY NECESSARY-IT SERVES ALL GROUPS OF THE PUBLIC.

KEEP UP THE GOOD WORK-WE ARE EXTREMELY SATISFIED WITH THE SERVICES.

THANKS-THE LIBRARY SHOULD ALWAYS EXIST-IT SHOULD BE GEARED TOWARD ELDER USE.

I'M A BIG BELIEVER IN THE PUBLIC LIBRARY.

I THINK THEY ARE DOING A WONDERFUL JOB-IT'S GOOD PLACE TO GO FOR PEOPLE WHO DON'T HAVE INTERNET-BOOK DISCUSSIONS ARE GOOD AND READING CLASSES FOR CHILDREN-I LIKE BEING ABLE TO CHECK OUT BOOKS WITHOUT HAVING TO BUY THEM.

I THINK THAT THE COUNTY OFFERS GOOD LIBRARIES BUT THERE IS ALWAYS ROOM FOR IMPROVEMENT WITH ALL OF THE NEW TECHNOLOGY.

I THINK THAT THEY DO A GOOD JOB WITH WHAT THEY HAVE.

I THINK IT'S WONDERFUL AND I USE IT ALL OF THE TIME.

I AM ORIGINALLY FROM LOS ANGELES WHERE A LOT OF THE LIBRARIES ARE CLOSING AND I REALLY APPRECIATE THE LIBRARIES HERE.

CENTREVILLE LIBRARIANS ARE VERY THOROUGH IN THEIR HELP AND INFORMATION.

IT'S A GREAT PLACE TO GO AND YOU CAN APPRECIATE.

IT'S A GREAT PLACE TO READ AND WORK-EVERYONE IS WONDERFUL.

IT'S GREAT PLACE-I MIGHT USE MORE OF THEIR SERVICES NOW.

I'M SO GRATEFUL WE HAVE THE LIBRARY-I KNOW LIBRARIES HAVE BEEN CUT IN OTHER AREAS BUT LIBRARIES ARE AN IMPORTANT RESOURCE FOR INFORMATION TECH CLASSES AND LIBRARIES ARE IMPORTANT FOR ENGLISH LANGUAGE LEARNERS- LIBRARIES ARE IMPORTANT TO OUR COMMUNITY.

THE PEOPLE ARE SO HELPFUL AT THE LORTON LIBRARY-THEY MAKE ME FEEL WELCOME AND HELP ME FIND WHAT I LOOKING FOR.

I THINK THAT OUR LIBRARIES ARE VERY IMPORTANT AND WE SHOULD DO EVERYTHING THAT WE CAN TO PRESERVE THEM.

I THINK THAT IT IS VERY CONSISTENT-NOTHING EVER BREAKS DOWN AND THE STAFF IS VERY FRIENDLY.

THE ONLY ONE THAT I HAVE EVER GONE TO IS GEORGE MASON AND THEY HAVE EVERYTHING THAT I HAVE EVER BEEN INTERESTED IN.

IT'S A GREAT LIBRARY SYSTEM-WE LOVE IT AND USE IT.

VERY VALUABLE TO OUR COMMUNITY-SERVES ALL AGE GROUPS.

THEY DO GREAT JOB AND I LOVE THE SERVICES THEY OFFER.

IT'S A GREAT PLACE-I TELL EVERYONE TO GET A LIBRARY CARD-WANT THEM TO UNDERSTAND THAT THEY ARE AN IMPORTANT PART OF THE COMMUNITY.

THE FAIRFAX LIBRARY IS VERY NICE.

I USE THE LIBRARY AND LIKE IT A LOT.

I LOVE THE LIBRARY-IT'S A VERY GOOD RESOURCE.

IT'S A WONDERFUL PLACE AND I HOPE TO VISIT MORE OFTEN-IT OPENS YOUR HORIZONS.

I WOULD SUPPORT ANY KIND OF PROGRAM THAT THE LIBRARY NEEDS HELP WITH-I THINK THAT THE LIBRARY IS AN EXCELLENT PLACE FOR READING MATERIAL.

I THINK THE LIBRARY IS A WONDERFUL RESOURCE FOR READING MATERIAL-I AM A STRONG SUPPORTER OF THE LIBRARY.

I APPRECIATE THE HARD WORK THAT THE STAFF PROVIDES AND KEEP IT UP.

THEY ARE GREAT-I HAVE BEEN USING FOR 2 DECADES.

I AM SATISFIED WITH EVERYTHING.

I'M VERY GRATEFUL THEY ARE THERE AND HOPE THEY WILL CONTINUE TO BE FUNDED-I USE THEM ALL THE TIME.

EVEN THOUGH I HAVE ONLY USED IT SIX TIMES IN SIX YEARS LIBRARIES ARE SOMETHING THAT SHOULD NEVER GO AWAY-THEY BRING A GREAT DEAL OF VALUE ABOUT READING AND RESEARCH TO YOUNGER PEOPLE.

JUST KEEP UP THE GOOD WORK.

I SUPPORT IT VERY MUCH-I WOULD BE WILLING TO PAY MORE TAXES TO SUPPORT IT.

KEEP UP THE GOOD WORK-EVERYTHING THEY DO IS GOOD-I LOVE GOING TO THE LIBRARY-MY KIDS LOVE GOING AS WELL.

WE NEED TO KEEP THE LIBRARY GOING- WE NEED PEOPLE WHO ARE EDUCATED AND HAVE ACCESS TO RESOURCES TO LEARN.

BEING GOING FOR 27 YEARS-I HAVE NO COMPLAINTS.

PRETTY SATISFIED WITH THE LIBRARY FOR MY KIDS.

I THINK THE LIBRARY IS NECESSARY AND A NEEDED RESOURCE.

I USE IT A LOT AND ENJOY IT.

I HAVE BEEN SO SATISFIED AND GRATEFUL FOR THE LIBRARY.

DOING A GOOD JOB-PROVIDING RESOURCES FOR ALL AGE GROUPS

I THINK THAT THEY OFFER A GOOD SERVICE-LIBRARIES ARE EXTREMELY IMPORTANT TO EVERYONE WHO READS.

I ENJOY IT VERY MUCH ESPECIALLY THE BOOK SALES.

KEEP UP THE GOOD WORK-ANY ADDITIONAL WORK THAT THEY CAN PROVIDE SUCH AS ANYTHING THAT IS ONLINE WOULD BE VALUABLE-THE LIBRARIES ARE CLEAN AND HAVE ALWAYS HAD WHAT I WANTED WHEN I WENT THERE.

I ENJOY USING THE LIBRARY.

I THINK THAT WE ARE VERY LUCKY TO HAVE THE LIBRARY SYSTEM THAT WE HAVE-IT HAS SERVED MY CHILDREN VERY WELL IN THE PAST-IT SERVES CHILDREN WHO ARE THE CAPTIVE AUDIENCE VERY WELL.

THEY'RE DOING A VERY GOOD JOB.

I LOVE THE LIBRARY-I USED IT FROM WHEN I WAS A KID.

I AM A FAN BECAUSE I VOLUNTEER AT THE POHICK LIBRARY.

I ENJOY THE LIBRARY AND I THINK IT'S A GREAT SERVICE TO THE COMMUNITY.

I REALLY LIKE IT-IF I GO IN FOR A BOOK THERE IS A GOOD CHANCE THAT I WILL GET IT OR RESERVE IT-
NEED TO GET KIDS IN THERE YOUNG-IT IS GOOD FOR SELF DEVELOPMENT.

THANKS-THEY DO A REALLY GOOD JOB-THE ONLINE MATERIAL IS REALLY EASY TO UNDERSTAND-YOU
CAN FIGURE OUT HOW TO GET BOOKS.

WE TAKE OUR GRANDCHILDREN TO EVERYTHING THE LIBRARY HAS TO OFFER.

CONTINUE TO DO GREAT THINGS FOR THE CHILDREN.

I THINK THAT IT IS AN EXCELLENT SYSTEM-I LIKE THE LOCATION-THERE ARE TWO VERY CLOSE TO ME.

I THINK THAT THE LIBRARY IS TERRIFIC AND IT DOES A VERY GOOD JOB.

I LOVE LIBRARIES-I HAVE USED THEM ALL OF MY LIFE.

I THINK THAT IT'S A GREAT ASSET FOR THE COMMUNITY.

I LOVE IT-PEOPLE ARE GREAT-BOOKS ARE GREAT-I LIKE FICTION-HARPER LEES NEW BOOK.

I AM HAPPY TO HAVE ONE CLOSE TO MY HOUSE-PEOPLE THERE ARE HELPFUL- THEY HELP ME FIND THE
BOOKS.

I LIKE IT FOR THE REFERENCE MATERIALS AND AS A PLACE TO GO-MY DAUGHTER USED IT FROM
ELEMENTARY SCHOOL THROUGH HIGH SCHOOL.

THE LIBRARY IS DOING A VERY GOOD JOB-HELPING PEOPLE WHO ARE LOOKING FOR BOOKS.

CONSIDERING THE LIMITED RESOURCES THE LIBRARY HAS TO WORK WITH THE LIBRARY DOES A GREAT
JOB-IT IS AN ESSENTIAL PUBLIC SERVICE.

SO HAPPY TO HAVE SO MANY LIBRARIES IN FAIRFAX COUNTY-FOR US THE LIBRARY IS WITHIN WALKING
DISTANCE.

THEY ARE GOOD-THEY EMAIL ME WHEN THE BOOK IS DUE AND I CAN RENEW IT ONLINE.

KEEP UP THE GOOD WORK-PROVIDING BOOKS-THEY SHOULD KEEP THE FOCUS ON PROVIDING BOOKS.

I THINK IT IS A WONDERFUL SYSTEM AND THE PEOPLE ARE HELPFUL-IT IS A PLEASURE USING THEM.

IT'S REALLY IMPORTANT FOR EDUCATIONAL PURPOSES.

I APPRECIATE THEM AND USE THEM OFTEN.

I THINK THAT THEY ARE ALL COMFORTABLE AND EASY TO BE IN-TO READ OR THUMB THROUGH
MAGAZINES.

THESE ARE SOME OF THE BEST LIBRARIES AVAILABLE ANYWHERE.

IT'S EXTREMELY IMPORTANT FOR THEM TO CONTINUE THE GOOD SERVICE THEY NOW OFFER.

IT IS ONE OF THE PERKS OF LIVING IN FAIRFAX COUNTY.

I LIVE NEAR THE BYRD BRANCH-IT IS RELATIVELY NEW-EXCELLENT BUILDING DESIGN-GOOD LIGHTING-STAFF IS GOOD-THEY ANSWERED MY QUESTIONS-I LIKE TO USE THE PERIODICAL READING ROOM.

SERVICE IS GOOD-POLITE AND HELPFUL-FACILITIES ARE GOOD-CLEAN AND ORGANIZED.

THEY ARE A GREAT LIBRARY AND THEY'RE DOING THE JOB.

I THINK LIBRARIES ARE THE BEST THING ABOUT BEING AN AMERICAN-I TOTALLY SUPPORT THEM-FREE ACCESS TO INFORMATION FOR ANYONE-SAFE PLACE TO GO AND IT'S WELCOMING TO EVERYBODY.

I JUST THINK THAT IT'S A GREAT ASSET-I THINK THAT IT'S IMPORTANT FOR ALL AGES-I DON'T DRIVE ANYMORE BUT I STILL LIKE THE LIBRARY.

I THINK THAT THEY ARE DOING A GREAT JOB.

THANK YOU VERY MUCH FOR YOUR SERVICE.

MY WIFE USES IT ALL OF THE TIME AND I USE IT OCCASIONALLY AND WE REALLY LIKE IT.

I THINK THAT THEY ARE DOING A GREAT JOB AND KEEP UP THE GREAT WORK SERVING THE COMMUNITY.

I AM JUST SO PROUD OF IT-I HAVE HAD A LOT OF EXPERIENCE WORKING IN LIBRARIES AND I THINK THAT FAIRFAX COUNTY HAS WONDERFUL LIBRARIES.

I WENT EVERY SATURDAY MY WHOLE CHILDHOOD AND IT WAS THE BEST PART- DEFINITELY CONTINUE THE GREAT WORK.

I AM THANKFUL FOR THE LIBRARY-IT IS CLOSE BY AND THEY ARE VERY HELPFUL.

I THINK LIBRARIES ARE VERY IMPORTANT-AS A RESOURCE FOR PEOPLE.

I THINK THEY ARE DOING A GOOD JOB-THE PEOPLE ARE ALWAYS VERY HELPFUL.

OVERALL I THINK IT IS EXTREMELY IMPORTANT AND MY FAMILY TAKES ADVANTAGE OF IT-IT IS IMPORTANT FOR THE COMMUNITY.

SO FAR I HAVE BEEN VERY SATISFIED WITH THE LIBRARY.

I JUST THINK THAT IT'S A POSITIVE PLACE.

I THINK THAT IT'S CLEAN AND CONVENIENT AND WELL RUN.

JUST TO SAY I ENJOY HAVING THE LIBRARY-THANK YOU.

I AM SATISFIED WITH IT-WHEN I NEED A BOOK I FIND THE BOOK THAT I NEED.

CAN NOT HAVE A DECENT CIVILIZATION WITH OUT A GOOD LIBRARY SYSTEM.

VERY HAPPY WITH WHAT IT OFFERS-HAPPY WITH SELECTION-NON FICTION-HAPPY WITH THE HOURS ALSO.

I THINK THAT IT'S REALLY A BEAUTIFUL THING.

THEY ARE DOING A GREAT JOB.

I THINK EVERYTHING SHOULD BE DONE TO SAVE OUR LIBRARIES-I THINK THE LIBRARY SERVICES ARE IMPORTANT-BOOKS AND INFORMATION IS IMPORTANT-KIDS NEED TO DO OTHER THINGS THAN USE THEIR PHONES.

IT'S A GOOD PLACE TO GO TO-IT'S A VALUABLE RESOURCE-YOU CAN EASILY LOOK UP BOOKS THAT INTEREST YOU.

I THINK IT IS WORTH EVERY DIME.

I THINK THAT OVERALL THE LIBRARY IS DOING A GREAT JOB.

OVERALL IT IS GOOD-BUT NOT PERFECT.

I SEE THE LIBRARY AS A GREAT VALUE FOR THE COMMUNITY-SOME PEOPLE DON'T HAVE THE OPTION TO BUY BOOKS-PEOPLE OF ALL FINANCIAL BACKGROUNDS CAN LEARN-IT'S A GOOD PLACE TO DO RESEARCH PARTICULARLY FOR PEOPLE ENROLLED IN ONLINE COURSES WHO MAY NOT HAVE ACCESS TO A UNIVERSITY LIBRARY.

REALLY LOVE THE FAIRFAX COUNTY PUBLIC LIBRARY-LOVE THE EBOOKS THE MOST-AND READING IS MY FAVORITE PASTIME.

THEY HAVE GREAT SERVICE AND THE BOOKS ARE AVAILABLE FOR THE STUDENTS WHEN THEY NEED TO ACCESS THEM.

OVERALL I'M HAPPY WITH THE SERVICE THEY PROVIDE.

THANK YOU-PEOPLE WORK HARD TO BRING A LOT OF STUFF TO KIDS-MY SON READ 15 BOOKS DURING SUMMER-I ENCOURAGE MY YOUNGER CHILD TO READ TOO.

I HAVE HAD GOOD EXPERIENCES WHENEVER I HAVE WENT THERE.

GREAT ASSET TO COUNTY-MY GRANDSON LOVES GOING THERE.

I HAVE USED IT SINCE I MOVED HERE-I AM VERY PLEASED-STAFF IS HELPFUL WITH QUESTIONS-HOURS ARE GOOD.

VERY HAPPY ABOUT LIBRARY-COMPUTERS AND KID SECTIONS-KIDS CAN USE HEAD SETS.

THEY DO A PRETTY GOOD JOB-GOOD SELECTION OF TITLES-THE REFERENCE LIBRARIANS IN RESTON ARE VERY GOOD.

I THINK IT IS AN EXTREMELY VALUABLE RESOURCE FOR THE COMMUNITY ESPECIALLY FOR THE CHILDREN.

I AM COMPLETELY SATISFIED WITH THE LIBRARY AND THEIR SERVICES.

EXCELLENT SERVICE.

LAST TIME I WENT IT WAS WONDERFUL-BEATLEY BRANCH IN ALEXANDRIA-AND FAIRFAX COUNTY IS OPEN AND AIRY.

I THINK IT'S A GREAT SYSTEM-I REALLY LIKE BEING ABLE TO RESERVE BOOKS ONLINE-AND I LIKE THE SELF CHECKOUT STATIONS-THEY ARE VERY CONVENIENT.

I THINK THAT THEY ARE DOING A GREAT JOB AND THAT'S ONE OF THE THINGS THAT I LIKE ABOUT THE COUNTY.

I AM VERY SATISFIED WITH THE LIBRARY.

GOOD PLACE TO GET AWAY-TO ESCAPE OUTSIDE WORLD WITH A BOOK.

I LOVE THE LIBRARY-WHERE ELSE CAN YOU GO AND NOT SPEND A DOLLAR.

HAVING BEEN OVERSEAS I THINK PEOPLE DO NOT APPRECIATE THE LIBRARY ENOUGH.

VERY GOOD SYSTEM-VERY ACCESSIBLE AND MEETS MY NEEDS AS A TAX PAYER.

I LIKE IT-PEOPLE ARE FRIENDLY.

LIBRARIES ARE IMPORTANT-WE STILL NEED ACCESS TO PHYSICAL BOOKS.

THE LIBRARY HAS VERY GOOD SERVICES.

I UNDERSTAND THAT WHAT I ANSWER MAY BE HELPFUL TO THE LIBRARY EVEN THOUGH I DON'T USE IT- I AM HAPPY TO HELP BECAUSE I KNOW THE LIBRARIES ARE USEFUL TO MANY PEOPLE.

WHEN I DID USE IT I FOUND IT VALUABLE AND COMPLETE-A GOOD RESOURCE-MY KIDS USED IT A LOT.

I HAVE BEEN HERE FOR YEARS IN THE FAIRFAX COUNTY AREA AND I HAVE NO NEGATIVE COMMENTS ABOUT THE LIBRARY-THEY DO A GREAT JOB FOR EVERYONE USING THEM.

I WORK FOR GEORGE MASON UNIVERSITY AND USE THE LIBRARY SERVICES THERE BUT I KNOW FAIRFAX PUBLIC LIBRARY SYSTEM IS GOOD.

LIBRARY IS VERY IMPORTANT-IT IS EASIER TO CUT LIBRARY FUNDS THAN OTHER THINGS LIKE POLICE- LIBRARIES ARE GOOD FOR PEOPLE WHO ARE LESS TECH SAVVY LIKE ESL AND OLDER PEOPLE.

I THINK THE VIRGINIA ROOM IS AN OUTSTANDING RESOURCE-THE DEPTH OF WHICH THEY HAVE MATERIALS ON HAND OR ARE ABLE TO ACCESS THEM- INCLUDING CENSUS AND OTHER HISTORICAL RECORDS.

I LIKE ALL THE ONLINE SERVICES THAT THE LIBRARY OFFERS.

Library Usage

THE LIBRARY WAS GREAT FOR MY CHILDREN BUT THEY ARE GROWN NOW.

WHEN MY KIDS WERE IN HIGH SCHOOL I USED IT MORE OFTEN.

I FOUND IT VERY HELPFUL WHEN I HAD YOUNG CHILDREN.

I USED IT A LOT BUT NOT USING NOW BECAUSE I HAVE A COMPUTER AT HOME.

WE BUY OUR OWN BOOKS AND DO NOT USE THE LIBRARY SERVICES MUCH.

I'M GOING TO USE THE LIBRARY MORE WHEN I RETIRE.

Marketing, Communications, and Public Relations

THERE IS A TREND TO JUMP INTO SOCIAL MEDIA-GO TO HIGH TECH-BUT THEY NEED TO BE CAREFUL NOT TO LEAVE OUT PEOPLE WHO ARE NOT COMPUTER LITERATE.

I THINK THAT IT'S VERY IMPORTANT TO HAVE A LIBRARY SO PEOPLE CAN USE IT-FIND A WAY TO LET PEOPLE KNOW THAT THEY CAN USE IT FOR FREE-SOME PEOPLE MAY NOT KNOW THAT THEY CAN USE IT WITHOUT PAYING FOR IT.

DO MORE PROMOTING OF LOCAL LIBRARY.

NOT AWARE OF SOME OF THE OPTIONS YOU ASKED ABOUT-HAVE NOT HEARD OF SOME OF THOSE OPTIONS-WOULD BE GOOD TO GET A NEWSLETTER TO LEARN ABOUT WHAT IS AVAILABLE.

IT HAS A LOT OF SERVICES AND AVAILABILITY FOR INFORMATIONAL MATERIALS THAT PEOPLE MAY NOT BE AWARE OF.

IF I KNEW MORE ABOUT THE TOPICS THAT YOU MENTIONED I MIGHT USE THE RESOURCES MORE.

SCHOOL OFFICIALS SHOULD MAKE ANNOUNCEMENTS TO ENCOURAGE PEOPLE TO USE THE LIBRARY.

IT HAS A LOT OF UNTAPPED RESOURCES THAT I DON'T THINK A LOT OF PEOPLE KNOW ABOUT.

THEY NEED TO GET WITH THE TIMES AND FIND WAYS TO GET THE WORD OUT TO THE COMMUNITY ABOUT WHAT THEY HAVE-ALSO THEY NEED TO OFFER MORE THAN JUST BOOKS.

PRINT CALENDAR IS GOOD BUT ONLINE CALENDAR IS NOT EASY TO NAVIGATE.

TRY TO INFORM THE COMMUNITY OF THE NEW TECHNOLOGIES.

HAVE TWITTER ACCOUNT TO GET STUDENTS MOTIVATED TO USE THE LIBRARY-GET STUDENTS IN THERE TO LET THEM KNOW THAT THE LIBRARY HAS MORE THAN JUST BOOKS-THEY ALSO HAVE ART CLASSES-SEND LIBRARIANS OUT TO SCHOOLS TO LET THE CHILDREN KNOW WHAT THE LIBRARIES HAVE TO OFFER.

IT WOULD BE REALLY GREAT IF THE LIBRARY WOULD DO MORE TO MAKE THE PUBLIC AWARE OF THEIR SERVICES.

USE SOCIAL MEDIA EFFECTIVELY.

Mission and Purpose of the Library

THEY HAVE TO HAVE A MISSION STATEMENT TO DECIDE IF THEY ARE GOING TO BE A TRADITIONAL LIBRARY OR A SOCIAL SERVICE AGENCY-SURVEY IS FLAWED- TERMS WERE NOT DEFINED.

I THINK THE LIBRARY NEEDS TO RETHINK ITS TRADITIONAL MODEL FROM A PLACE TO PICK UP BOOKS TO A MODEL THAT IS DIGITALLY DRIVEN-PROVIDING INFORMATION AND GUIDANCE-A PLACE WHERE YOU CAN GO TO GET ANY TYPE OF INFORMATION YOU ARE LOOKING FOR.

I WOULD LIKE THE LIBRARY TO FOCUS ON ITS CORE MISSION OF INFORMATION SERVICES-BOOKS AND COMPUTER ACCESS INSTEAD OF ENTERTAINMENT BASED PROGRAMS-I THINK PEOPLE CAN GET THAT ELSEWHERE.

I THINK THE FUTURE OF THE LIBRARY IS AN EXPERIENCE DESTINATION- WHAT'S GOING TO ATTRACT PEOPLE IS NO LONGER INFORMATION BUT AN EXPERIENCE THEY CAN'T GET ELSEWHERE-IT HAS TO DO WITH COMMUNITY-THE LIBRARY IS ONE OF A FEW PLACES WHERE THE COMMUNITY CAN GATHER-IT'S A PUBLIC COMMUNITY SPACE-IT HAS TO BE COMFORTABLE AND A PLACE TO BE SOCIAL.

I KNOW THAT THE LIBRARY IS LOOKING FOR A NEW MISSION-THAT MISSION SHOULD BE THE EDUCATION OF YOUNG CHILDREN TO LOVE READING ACTUAL PHYSICAL BOOKS.

THE LIBRARY SHOULD FOCUS ON WHAT'S IMPORTANT AND THAT IS TO HAVE A LARGE SELECTION OF BOOKS AND EBOOKS-THE LIBRARY DOESN'T NEED TO HAVE ALL OF THE COMPUTERS AND TECHNOLOGY THAT THEY HAVE BECAUSE MOST PEOPLE ALREADY HAVE THOSE THINGS AT HOME.

THE LIBRARY DOES NOT NEED TO ADD DIVERSIONS LIKE TOYS TO BUY OR ROOMS FOR KIDS-THEY JUST NEED TO PROVIDE BOOKS-THEY DO NOT NEED TO BECOME LIKE BARNES AND NOBLE WHERE THEY HAVE ROOMS FOR KIDS TO PLAY.

SOME OF THE SURVEY QUESTIONS SEEM TO INDICATE THE LIBRARY SHOULD FUNCTION AS A SCHOOL-THERE ARE ALREADY SCHOOLS DOING THAT- THE LIBRARY SHOULD NOT DUPLICATE WHAT THE SCHOOL ALREADY DOES.

I THINK THE LIBRARIES SHOULD SERVE THE ECONOMICALLY AND PHYSICALLY DISADVANTAGED-THE LIBRARY HAS BEEN REPLACED BY THE INTERNET.

IT'S A GOOD TRADITIONAL LIBRARY-I DON'T THINK THE LIBRARY IS THE APPROPRIATE PLACE TO DO ALL THINGS THEY ARE LOOKING INTO ADDING-LIKE EDUCATION AND TUTORING.

Parking

PREFER BETTER PARKING-MORE AVAILABILITY.

SOME OF THE PARKING SITUATIONS AT SOME LOCATIONS ARE BAD.

JUST THAT THEY NEED MORE PARKING-AT MOST LOCATIONS.

I WISH THAT THEY WOULD FIX THE PARKING AT PATRICK HENRY-PEOPLE PARK THERE WHO AREN'T EVEN CUSTOMERS OF THE LIBRARY-IT HAS BEEN GOING ON FOR A LONG LONG TIME-THEY SAY THAT THEY CAN'T DO ANYTHING ABOUT IT WHEN I MENTION IT TO THEM.

TO FIND PARKING IN THE MORNING IS DIFFICULT.

Policies

WHEN I GO TO BOOK SALES I MEET PEOPLE FROM OUT OF STATE-I THINK PATRONS OF LIBRARY SHOULD GET FIRST CHOICE-AT LEAST FIRST NIGHT.

THEY SHOULD OFFER THE HISTORY BOOKS LOCATED IN THE SPECIAL ROOM FOR TAKE OUT-WHO IS GOING TO SIT THERE AND READ A BOOK-YOU'D HAVE TO COME BACK EVERYDAY TO UNDERTAKE SUCH A PROJECT AND THAT IS COUNTERPRODUCTIVE TO WHAT A LIBRARY IS ALL ABOUT.

DON'T LIKE THE FACT THAT THEY THROW AWAY BOOKS THAT ARE NOT BORROWED AFTER A CERTAIN AMOUNT OF MONTHS-THEY COULD DONATE THESE BOOKS OR GIVE THEM AWAY.

I REALLY APPRECIATE THE LIBRARY REMOVING THE CHARGE IMPOSED ON INTERLIBRARY LOANS.

THE LIBRARY HAS MADE IT DIFFICULT TO SCHEDULE MEETINGS IN THE MEETING ROOMS IN ADVANCE-YOU CAN'T SCHEDULE MORE THAN A MONTH IN ADVANCE.

I THINK IT'S EXTREMELY IMPORTANT THE LIBRARY HAVE A PUBLISHED PRIVACY STATEMENT ABOUT HOW LIBRARY CUSTOMERS INFORMATION MAY BE SHARED.

HAVE THE MEETING ROOMS AVAILABLE AT ALL TIMES FOR EVERYONE, NOT JUST CERTAIN GROUPS.

I WISH THEY INCREASED THE MAXIMUM AMOUNT OF EBOOKS YOU CAN CHECK OUT AT ONE TIME-WOULD LIKE TO BE ABLE TO CHECK OUT 20 OR 25.

I PAID 57 DOLLARS FOR LATE FEES LAST MONTH-THE EMAILS FROM LIBRARY WENT TO SPAM FILTER-THE LATE FEES ARE TOO HIGH- I WILL BUY BOOKS FOR MY CHILDREN INSTEAD OF PAYING LATE FEES.

THEY SHOULDN'T CHARGE YOU 2 DOLLARS TO USE THE LIBRARY IF YOU DON'T HAVE A LIBRARY CARD-I HAVE BEEN TO LIBRARIES IN OTHER STATES AND DIDN'T HAVE A CARD AND I DIDN'T GET CHARGED TO USE THE LIBRARY-I NOW HAVE A CARD TO USE AT THE FAIRFAX COUNTY LIBRARIES.

Programs

TRAINING OF KIDS IS TOO NOISY.

DOING GREAT JOB WITH EARLY LITERACY PROGRAM FOR TEACHERS.

I WOULD LIKE TO SEE SOME FOCUS ON THE ARTS-MUSIC THEATRE AND VISUAL ARTS-I WOULD LIKE TO SEE FOCUS ON POETRY-SOMEONE DISCUSSING POETRY.

CONTINUE WITH THE EDUCATION PROGRAMS FOR CHILDREN-GENERAL PROGRAMS.

I WOULD LIKE TO SEE MORE CULTURAL STUFF-AFRICAN AND ARAB ON AGE LEVEL FOR ELEMENTARY KIDS.

PROGRAMS IN THE SUMMER TIME FOR SPECIAL NEEDS PEOPLE.

I LIKE THE PROGRAM WHERE A PERSON BRINGS THEIR DOG TO THE LIBRARY AND CHILDREN INTERACT WITH THE DOG.

I WISH THAT THEY HAD MORE PROGRAMS FOR CHILDREN-SOMETHING FOR TODDLERS TO DO OTHER THAN JUST HAVING BOOKS READ TO THEM.

THEY COULD IMPROVE ON FOCUSING ON KIDS AND HELP PEOPLE WITH READING AND WRITING FOR THE FUTURE-OFFER BETTER OPTIONS FOR TEENS TO ATTEND THE LIBRARY.

I DONATE MONEY TO THE LIBRARY AND I THINK THEIR FALL FOR THE BOOK FESTIVAL IS TERRIFIC-THAT KIND OF A THING IS NOT ALL THAT COMMON-IT IS A FESTIVAL WHERE AUTHORS COME AND GIVE TALKS.

I LOVE THE RAVENOUS READERS FOR THE EIGHTH GRADERS.

I WOULD PUT HOMEWORK HELP, ENGLISH LANGUAGE LEARNING AND JOB SEEKING HELP AT THE TOP OF MY PRIORITIES.

I WOULD LOVE TO SEE MORE BOOK SALES-NO PARTICULAR TYPE-ALL TYPES OF BOOKS.

I GO TO THE BOOK SALES TO GET BOOKS FOR MY CLASSROOM AND I LOVE THE BOOK SALES-I WISH THEY WOULD HAVE A DAY FOR TEACHERS BEFORE THE BOOK SALE FOR THE GENERAL PUBLIC.

I LIKE THE BOOK SALES.

I LOVE THEIR SUMMER PROGRAMS-I LIKE WHEN THEY COME TO THE SCHOOLS AND LET US KNOW ABOUT THEIR SUMMER PROGRAMS-THEY SHOULD COLLABORATE MORE OFTEN WITH THE SCHOOLS SO EVERYONE KNOWS WHAT'S AVAILABLE AT THE LIBRARY.

I WOULD LIKE TO ENCOURAGE THE PLANNERS TO PLAN THINGS TO BRING PEOPLE TOGETHER WHILE READING.

THEY NEED TO ADD MORE READING PROGRAMS FOR KIDS AND TEENAGERS AND ADULTS.

RECENTLY HAD A PRESENTATION FROM THE LIBRARY LADIES AND TALKED ABOUT THE PROGRAMS-WE WERE IMPRESSED WITH THAT.

WENT TO TALK FOR ORANGE IS THE NEW BLACK-IT WAS EXCELLENT-AUTHOR GAVE A GOOD PRESENTATION.

DO MORE EVENTS-DEALING WITH OLDER FILMS.

MORE CHILDREN'S EVENTS-WE GO TO LOUDEN COUNTY FOR CHILDREN'S EVENTS.

I AM INTERESTED IN THE PRESCHOOL ACTIVITIES-MORE OF THOSE WOULD BE NICE.

PLEASE DON'T CUT ANY PROGRAMS.

THE LIBRARY SHOULD HAVE PROGRAMS THAT WORK TOGETHER WITH THE SCHOOLS SUCH AS HOMEWORK HELP AND SERVICES FOR ENGLISH LANGUAGE LEARNERS.

HAVE SOME CHILDREN'S PROGRAMS IN EARLY EVENING OR ON WEEKENDS.

I REALLY APPRECIATE THE SUMMER PROGRAMS THAT THEY OFFER AND THE ENGLISH LANGUAGE CLASSES.

THE LIBRARY CAN PLAY AN IMPORTANT ROLE IN HELPING PEOPLE IMMIGRATING INTO THE AREA- PROVIDING RESOURCES LIKE TECH TRAINING AND HELP APPLYING FOR JOBS-ALSO RESUME WRITING.

I WOULD LIKE TO KNOW OF A SUPPORT GROUP FOR LOW VISION OR RECENT BLINDNESS.

MORE THINGS OFFERED FOR ENGLISH LANGUAGE LEARNERS.

NEEDS MORE ENGLISH AS SECOND LANGUAGE CLASSES.

I USE JOHN MARSHALL LIBRARY-I CAN'T SAY ENOUGH ABOUT HOW THEY HELPED ME WHEN I FIRST CAME TO THIS COUNTRY-HELPED ME WITH MY ENGLISH-THEY ALWAYS HAVE INTERESTING PROGRAMS TO OFFER.

Staffing Concerns

I WOULD LIKE TO SEE MORE VOLUNTEERS TO HELP LIBRARIANS-ESPECIALLY HELPING WITH CHILDREN AND PEOPLE WHO NEED TO DO RESEARCH.

I WOULD LIKE TO SEE MORE PEOPLE HELPING PEOPLE WITH FINDING BOOKS ONLINE OR FINDING EBOOKS.

I WOULD LIKE TO KNOW ABOUT A LIBRARY ASSISTANT POSITION.

I THINK THEY SHOULD INCREASE THE STAFF-PEOPLE ARE THEIR MOST IMPORTANT ASSET-THEY NEED MORE LIBRARIANS.

I CAN GET BOOKS BUT WORKERS THERE ARE MEAN-SOMETIMES THEY ARE NICE- THEY NEED TO TRAIN THE HELP-SOMETIMES THEY ARE MEAN.

I HAVE FOUND THE STAFF TO BE A LITTLE BIT IMPERSONAL AT THE RESTON BRANCH-THEY SEEM LIKE THEY WANT YOU TO USE THE SELF CHECKOUT STATIONS SO THEY DON'T HAVE TO TALK TO YOU.

BURKE CENTER BRANCH IS SUPERB-POHICK BRANCH IS COLD AND UNWELCOMING-MY BOOK CLUB MET AT POHICK AND STAFF WAS UNPLEASANT AND WE MOVED GROUP TO BURKE CENTER

Technology

IT NEEDS TO WORK ON GETTING CUTTING EDGE TECHNOLOGY.

NEEDS MORE TECHNOLOGY-LAPTOPS ON LOAN, FASTER WIFI.

MAKE DOWNLOADS BETTER-TOO MANY THINGS TO CLICK THROUGH BETWEEN LIBRARY AND OVERDRIVE PAGE.

NEED TO INCREASE TECHNOLOGY FOR YOUNG PEOPLE AND INTEGRATE THE INTERNET WITH THE LIBRARY RESOURCES.

WORK ON THE EBOOK SYSTEM AND EAUDIOSYSTEM SO THERE IS LESS TIME FOR DOWNLOADING-FASTER DOWNLOADS.

MAKE DATABASE MORE SEARCHABLE-MAKE SEARCHES MORE USER FRIENDLY.

LIKE TO SEE MORE COMPUTERS.

VERY HAPPY ABOUT BEING ABLE TO OBTAIN EBOOKS THROUGH THE APP.

GOOD IDEA FOR THE LIBRARY TO KEEP OFFERING THE LATEST TECHNOLOGY TO THE PUBLIC.

LIBRARIES SHOULD STILL EXIST-KINDLE IS EASIER-IT IS EASIER TO DOWNLOAD THAN USE LIBRARY.

SPEND YOUR LIMITED RESOURCES WISELY-DON'T INVEST IN TECHNOLOGY UNLESS IT GIVES TANGIBLE BENEFIT.

I REALLY LOVE THE ONLINE PROGRAM AND I USE IT A LOT WITH MY CHILDREN-I FEEL THAT IS THE WAY THAT THE LIBRARY IS GOING IN THE FUTURE.

MORE SERVICES SHOULD BE OFFERED ONLINE-YOU SHOULD SET UP SOMETHING WITH THE POST OFFICE WHERE WE COULD CHOOSE A BOOK ONLINE AND HAVE IT SENT THROUGH THE MAIL-SET UP SOME TYPE OF BOOK EXCHANGE ONLINE ALSO.

LIBRARY IS IMPORTANT BUT TODAY THE LIBRARY MUST BE INVOLVED WITH THE USE OF COMPUTERS.

CONCERNED ABOUT THE FILTERS ON THE COMPUTERS-SHOULD HAVE SOME THINGS RESTRICTED FOR CHILDREN.

FAIRFAX COUNTY PUBLIC LIBRARY HAS TO DO MORE TO KEEP UP WITH FUTURE TECHNOLOGY.

I WOULD LIKE THE LIBRARY TO HAVE WI-FI AVAILABLE JUST LIKE SOME FAST FOOD RESTAURANTS HAVE WI-FI AVAILABLE.

KEEP THE TECHNOLOGY UP TO DATE.

I LIKE HOW THE LIBRARY IS CHANGING AND GETTING INTO THE USE OF COMPUTERS AND KEEPING PEOPLE INFORMED

I THINK THAT IT IS IMPORTANT THAT THEY OFFER SERVICES THAT KEEP IT CURRENT WITH TODAY'S TECHNOLOGY.

WOULD LIKE TO HAVE KINDLES AVAILABLE TO BE PUT ON LOAN.

TRY TO MAKE MORE INFORMATION AVAILABLE ABOUT NEW TECHNOLOGY.

WOULD LIKE TO GET TOGETHER WITH OTHER LIBRARIES THAT USE OVERDRIVE AND IMPROVE USER INTERFACE.

Website

LET US BE ABLE TO GET A LIBRARY CARD ONLINE.

THE WEBSITE FOR RESERVING BOOKS OR LOOKING UP WHAT THE LIBRARY HOLDS TAKES TOO LONG TO FIND THINGS-REENTERING THE LIBRARY CARDS TOO MANY TIMES ON THE SITE.

THEIR WEBSITE ISN'T GOOD-WHEN YOU GO TO LOGIN YOU CAN'T FIND OUT WHERE THE LOGIN INFORMATION IS AND THAT SHOULD BE THE EASIEST THING TO FIND.

MY ONLY COMPLAINT IS THAT THE ONLINE CATALOGUE IS SOMETIMES HARD TO SEARCH BY SUBJECT-I HAVE A LOT OF NON-FICTION INTERESTS-WHEN I SEARCH I DON'T GET AS MANY NON-FICTION BOOKS AS I WOULD EXPECT.

WOULD LIKE TO GET TO THE LISTS OF BOOKS THAT YOU CHECKED OUT SOONER INSTEAD OF GOING THROUGH A LONG MENU.

I RESERVE BOOKS AND IT TAKES A LITTLE WHILE BUT IT IS A POPULAR BOOK- THE NOTIFICATION BY EMAIL IS GOOD WHEN BOOK AVAILABLE OR WHEN IT IS DUE-I CAN RENEW ONLINE.

NEED AN UPDATE TO THE WEBSITE.

About the Survey

THANKS FOR DOING THIS.

NO COMMENTS BUT THANK YOU FOR DOING THE SURVEY.

I APPRECIATE YOU DOING THE SURVEY TO FIND OUT WANT PEOPLE WANT.

I HOPE IT CONTINUES TO BE THERE-I APPRECIATE YOUR EFFORT IN DOING THE SURVEY.

THANK YOU FOR YOUR SERVICES AND DOING THIS STUDY.

SO GLAD THEY ARE DOING THE SURVEY AND DISCUSSING WHAT SERVICES YOU OFFER.

I JUST THINK IT'S GREAT YOU ARE ASKING THESE QUESTIONS.

I THINK THAT IT IS IMPORTANT THAT THE LIBRARY IS DOING THIS SURVEY TO FIND OUT WHAT PEOPLE WANT FROM THE LIBRARY.

VERY HAPPY THAT THE FAIRFAX PUBLIC LIBRARY IS CONNECTING WITH THE RESIDENTS THROUGH THIS STUDY.

SHORTEN THIS SURVEY A BIT.

I THINK THE OPEN ENDED QUESTIONS ON THIS SURVEY ARE NOT VERY GOOD AND I FEEL THAT THEY SKEW THE RESULTS.

PLEASED WE ARE DOING A STUDY BUT I THINK THE ANSWERS SHOULD BE REFINED WITH ONLY THREE ANSWERS-TOO MUCH OF A DIFFERENCE.

THIS QUESTIONNAIRE IS VERY GOOD-I HOPE YOU TAP INTO PEOPLES OPINIONS- PEOPLE FROM DIFFERENT AGE GROUPS WILL HAVE DIFFERENT OPINIONS.

I PROBABLY WOULD HAVE BEEN MORE POSITIVE ON THE RATING SCALE IF THERE WAS AN OPTION BETWEEN SOMEWHAT AND EXTREMELY-FOR THE SERVICES LISTED.

THE QUESTIONS IN THE SURVEY LIKE HOW MUCH YOU AGREE THE LIBRARY SHOULD ENHANCE OR EXPAND VARIOUS SERVICES ARE DIFFICULT TO ANSWER IF YOU DON'T KNOW WHAT RESOURCES ARE CURRENTLY USED ON THESE THINGS.

Miscellaneous

I WISH THEY WOULD HAVE TAX FORMS AVAILABLE.

WOULD LIKE THEM TO OBTAIN TAX FORMS IN TAX SEASON.

I WOULD APPRECIATE IT IF THE LIBRARY WOULD BRING BACK THE TAX FORMS AND TAX BOOKLETS- THAT IS WHY I USED TO GO THERE.

I USED TO USE IT FOR PICKING UP TAX FORMS-I WISH THAT THEY WOULD BRING THE TAX FORMS BACK- IF YOU ARE OLDER YOU MAY NOT KNOW HOW TO GET THE TAX FORMS OFF OF THE INTERNET.

IT WOULD BE VALUABLE IF YOU COULD REGISTER TO VOTE AT THE LIBRARY.

I WOULD CLOSE THEM DOWN AND MAKE THEM SMALLER-HAVE THEM FOR SMALLER CHILDREN SINCE THEY DON'T KNOW HOW TO USE COMPUTERS-THIS WAY THEY WILL HAVE SOMETHING TO DO TO KEEP THEM OCCUPIED-WITH THE TECHNOLOGY TODAY MOST OLDER CHILDREN AND ADULTS USE THE NEW TECHNOLOGY TO GET INFORMATION OR TO READ BOOKS.

IT SHOULD EXPAND AND GROW FOR TEENAGERS AND CHILDREN.

THE AGE OF CHILDREN THEY DON'T USE THE LIBRARY MUCH-THEY NEED TO FOCUS ON YOUNGER AGES- THEY NEED TO ATTRACT TEENAGERS TO THE LIBRARY.

DON'T CLOSE THEM-I THINK THERE ARE A LOT OF PEOPLE WHO DON'T HAVE COMPUTERS AND CAN'T BUY A BOOK ANY TIME THEY WANT

I DON'T THINK THE BURDEN TO EDUCATE SHOULD FALL TOTALLY ON THE LIBRARY- THE SCHOOLS SHOULD SHARE THAT BURDEN.

WOULD LIKE TO SEE MORE COLLABORATION WITH SENIOR CITIZENS CENTERS AND SCHOOLS.

I FIND A COUNTYWIDE SYSTEM OF LIBRARIES PROVIDES MORE THAN INDIVIDUAL LIBRARIES CAN.

I THINK THAT THE SERVICES THE LIBRARY OFFERS ARE FINE BUT WE NO LONGER LIVE IN A SOCIETY WHERE CHILDREN CAN GO BY THEMSELVES-I CAN REMEMBER WHEN I WAS A CHILD I WOULD GO TO THE LIBRARY BY MYSELF ON SATURDAYS-NOW IF A CHILD WANTS TO GO TO THE LIBRARY THE PARENTS HAVE TO SET ASIDE THE TIME TO TAKE THEM AND GO WITH THEM INSIDE AND WAIT FOR THEM.

TWO THINGS THAT ARE IMPORTANT-SELF SERVICE IS IMPORTANT-OFFER MORE THINGS ONLINE-IF I WANT A HARDCOPY BOOK I CAN JUST GET A USED BOOK ON LINE FROM AMAZON FOR 88 CENTS-IF I GO TO THE LIBRARY THEY MIGHT NOT HAVE THE BOOK THAT I WANT SO IT WOULD BE A WASTE OF TIME.

ARLINGTON LIBRARY IS SUPERIOR TO FAIRFAX COUNTY LIBRARIES-LOCATION AND SERVICES AT ARLINGTON ARE SUPERIOR.

SHOULD BE RUN IN ENGLISH-WE SHOULD NOT BE REQUIRED TO TEACH ENGLISH TO NON ENGLISH SPEAKERS.

MAKE ENGLISH THE ONLY LANGUAGE-TO BE FAIR TO ENGLISH SPEAKERS MAKE ENGLISH THE ONLY LANGUAGE.

I HAVE VISITED MORE IN THE PAST-WE HAVE TO LIVE WITHIN OUR RESOURCES- I CAN NOT SUPPORT MORE SERVICES BECAUSE I DO NOT KNOW IF THE RESOURCES ARE AVAILABLE.

THE ONE THING THAT BOTHERS ME IS THE LATINOS GATHERING THERE AND PEOPLE LAYING AROUND AND KILLING THE GRASS-THERE IS AN EMPLOYEE WHO WORKS THERE WHO COMES FROM MARYLAND AND HE HAS SALE SIGNS IN THE BACK WINDOW OF HIS CAR FOR ITEMS FOR SALE AND IT IS DISTRACTING-I DON'T KNOW IF THEY CAN DO ANYTHING ABOUT THIS.

PUBLIC LIBRARY SHOULD NOT OFFER DOWNLOADABLE MUSIC OR BOOKS-THEY SHOULD OFFER MAKERSPACES AND WORK WITH CORPORATIONS TO FUND MAKERSPACE-PROVIDE SPACE FOR PHYSICALLY AND INTELLECTUALLY CHALLENGED AND ELDERLY.

HAVE INTERNSHIPS DURING THE SUMMER MONTHS FOR CREDIT FOR ACADEMIC STUDIES-DEVELOP ADVOCACY FOR THE LIBRARY.

I HAVE USED THE EBOOK FACILITY-I WOULD PREFER MORE RESOURCES IN THAT AREA.

IT WOULD BE NICE IF I COULD USE A TEACHERS ID INSTEAD OF MY PERSONAL ID TO DOWNLOAD BOOKS FOR MY STUDENTS FOR MY LEARNING RESOURCE CLASSES-IT WOULD ALSO BE NICE IF MY STUDENTS COULD DOWNLOAD BOOKS THEMSELVES.

I DO NOT LIKE THE NEW MACHINES WHERE YOU HAVE TO PAY YOUR FINES-THEY SEEM TO TAKE TOO LONG-THE MACHINES FOR CHECK OUT ARE FASTER.

EVERYTHING IS GOING ONLINE NOW-RENEWALS AND RESERVATIONS-I CAN CHECK OTHER BRANCHES FOR AVAILABLE ITEMS.

THE SERVICES ARE VERY IMPORTANT-BORROWING BOOKS-I WOULD BE INTERESTED IN DOWNLOADING MUSIC AND VIDEOS.