

FY2012 User Survey

Responses to Open Ended Questions

Q13 – Are there essential library services that you think are NOT currently being provided by the Fairfax County Public Library? Please describe:

CE

- The new hours are not long enough- I have a 3 year old and miss our library mornings.
- Magazines (current subscriptions to kid/teen-friendly magazines)
- More programs for teens
- Short-term courses to provide employment opportunities
- Fax machine
- More programs for school age children.
- More recent books that come out
- Needs more small tables (2 chairs) in newspaper area.
- Fax Machine, Scanner
- More comprehensive hours of operation
- I see Arabic, Farsi directions on website; I think will be good idea to have directions in Kurdish. A lot of Kurdish people live in Fairfax County now.
- Pet/animal care taking books.
- Support the local arts in elementary school – college. Post more art, feature local musical artists, get more in touch with the community!
- More materials and resources for adults with learning disabilities. This topic is seriously lacking everywhere.
- Include music CDs
- Have more staff help find books.
- Letting us check out magazines. More children activities for 10-13 year olds.

- I would like to have more children's program (any ages)
- More updated books.

- As a service to the public, the library should allow weekly support groups who on addictions (Alcohol, gambling, eating disorders) to use space free of charge.

- I wish we would reinforce how valuable library staff is by providing the tools they need to be successful.

- Charity opportunities

- More access to electronic resources

- I think it's ridiculous that we have to pay \$1 to look up our card information by computer if we forgot it.

- Author meetings

- Many books I want to check out and read are not available/owned by FCPL. Purchasing more books and expanding the library holdings should be first priority.

- At times I am not able to get non-fiction books that are easily available by purchase. Since they usually deal with topics related to my children and their development, I don't often want to purchase them, but would rather browse through them first. I use the library's website to search for books quite often and I often wonder if there is some sort of inter-library loan option available to me. If there is, it's not readily apparent. If there isn't, then it should be offered.

- Book purchases are limited AND older books, both adult and children's not available.

- Homework help, adult services.

- More hours on more days

- You should have a faster catalog system. Also, I would like to see some interlibrary loans. In addition, more comic books would be appreciated.

- More electronic services

- Some books are not available here that are in other farther away libraries, making it feel inconvenient.

- I would love to borrow popular movies & CDs. Class, orientation, to library's digital/computer resources.

- Return to increased hours.

- You guys should automatically have headphones at each computer station.
- Your selection of new books, particularly Non-Fiction is dismal. In the past, there was a much wider selection.
- Open 7 days – Remove redundant staff to reduce cost rather than closing some days or short hours.
- It would be nice to have an educator’s resource section (apart from non-fiction) that has more contemporary books/materials.

CH

- Provide a place on the web site to request /suggest that the library purchase certain books.
- Not enough tables to help other students - a major issue.
- Hours are limited - create difficulties.
- A larger video/audio area because since there are becoming a downfall of video stores, it is harder to access movies that may be needed for education. While there are online websites for movies (i.e. Netflix) they cost money and are sometimes not worth the monthly fee.
- Make snack room for lunch, please!
- Computer stations should sensibly all be w/ provided w/ free-standing separate tables for each station. Not connected. Too many disrespectfully disrupt w/ bumping, etc.
- Fully independent computer - Stands for computer stations - Certain patrons are disrespectful and rude behavior (Noisy - disruptive 'bumping' of adjoining 'stands' - etc. - Rules!) Peace and Quiet - Tutoring of children, etc. Being 'Held' Noisy activity in the open spaces at library are wrong - Conference Rooms etc. are provided and arrogantly ignored!
- More book, more periodicals, more book on CDs; movies & educational DVDs.
- Insufficient hours of service.
- Volunteering programs for kids! (2)
- The ebook interface does not work well.
- I'd like it to be easier to download e-books or audiobooks.
- Internet w/o charge to guests! In fact I find it a very negative response for "guests" to your city. My daughter is a librarian in Calif (no money) and they would never do that. Shame on you! In fact they issue "guest" passes for a week! For library usage.

- I love FCPS. I have lived in many places & whoever makes the book buying decisions should be commended. I realize this is not responsible but I needed to say it. Best library system I have ever encountered.

- The library discontinues certain books for lack of use. I have used some of those in the past and found they are no longer in the system when I wanted to check a fact from them. It would be good if the library on its website provided a listing of such books so that they could be purchased by prior users who see their value.

- Need More hours of operation.

- Possibly customer reviews of books; customer suggestion about books to purchase

- Guest authors?

- Chantilly Library is too dark. Lighting should be upgraded!!

- The libraries do a fabulous job meeting the needs of the community.

- Better technical collection (non-fiction). Some areas have good coverage. Some like science are padded with children's books and are very spare.

- More DVDs of old classics hard to obtain elsewhere.

- Provide CD's and/or DVD's of the Great Lecture series.

FX

- We moved here 15 years ago from VA Beach. Their library system offered hundreds of classic movies to check out.

- Being able to pay for books and fees via online & credit card more easily.

- Not enough foreign language support

- Book club for teens or similar programs

- Make electronic media more accessible for longer periods for people and teens like me

- I would like to see more computer classes enabling people to use the internet, blackboard and social media more efficiently.

- No, terrific library. Just need more of everything.

- As indicated above, library should proctor exams online. It would only require minimal time. Used to provide service & I only learned you no longer provide service when I called to schedule a proctor. Only two libraries in the system offer such services. With proliferation of online courses, a place to take exams is becoming more essential.
- Staff cuts have adversely impacted services. Info desks are minimally staffed & the Virginia Room at FX City does not always have trained & knowledgeable staff on duty.
- The library should stick to issuing books.
- More catalog computers and easier log-in to library website.
- Medical Library
- Mini-astronomical, Science interactive museum, Book Barter Day or Trade A Book Day
- The hours of the library have been cut so drastically that it has become difficult to use its resources hardly at all.
- Visiting Book Mobiles in distressed neighborhoods so school children may borrow a book even when parents can't drive to a library.
- Very sad library hours cut. In hard times access to free knowledge should be increased by the government not decreased.
- I've only been able to retrieve one eBook after receiving notice others have been available. Twice I've come for help to the Help Desk and following the written directions and have still failed. I know I'm not particularly computer literate but it's frustrating.
- Require cell phone users to go to library.
- Enforce quiet rules in kiddie lit section and throughout library!
- Don't allow study groups to ruin library experience for others. I spoke to head Librarian (to no avail!) and she said the "powers that be" said silence can't be enforced. Ridiculous! Build more meeting rooms and compel noise makers to go there.
- On-Line ILL Requests. We can copy & paste instead of writing & Typing again.
- Staff now seems stretched very thin.
- Invite speakers and advertise them (the events) on the internet.
- Volunteer opportunities for teens
- Not open enough hours especially on weekends.

- I think you professional library people are doing an excellent job right now with available resources.
- Book talks.
- It's fine.
- Easier sorting features for example: Sort for large print only or sort for eBook by subject and comedy.
- I am a teacher and check out books for my students to use in the classroom. Having an extended checkout period would help teachers out.

GM

- Offer more foreign language online resources like Rosetta Stone.
- Though I fully support the library in Internet & wifi connections, I see plenty of people watching streaming video or gaming in the library. I think such activities should be filtered or band width throttled so it does not adversely affect others trying to do research work at the library.
- Library thing equivalent website 2. The website is poor – can't even see button to login.
- More outlets please! It's a war out here hunting for one! And also, people been tutoring their kids in the "no-talking" zone.
- More available library hours.
- Ebooks for Kindle.
- Upgrade seating, lighting, desk.
- Tables w/outlets and desk lamps.
- Provide a quiet place to browse and read like libraries used to provide. People and children are too noisy in the library.
- More DVD selections.
- More citizenship training resources for immigrants.
- Library staff to be more helpful—friendly. I tutor in the library and kids have come to me for help. When I say go to the desk—I've actually had one kid say that lady scares me.

- Adding a library near Edsall Rd. & Backlick in Alexandria, which some parts of Alexandria is Fairfax County.
- Please don't close the Virginia Room!
- Doing a great job!
- Assistance to homeschoolers.
- Would like to see more semi-scholarly books. Some reviewed in NYT & Post aren't purchased (I know hard choices have to be made.)
- More copies of books (both print and eBooks). You have to wait weeks & weeks for a new book. More databases with online articles.
- I always see the study room crowded. I wonder if that space should be expanded
- More books!
- I am satisfied with current library resources.
- More bilingual staff not only Spanish but other languages to be able to ask for help.
- Hours of operation.
- eBooks – I have to wait too long for them.
- I would like to see more cd's available for checkout, particularly classical music. It's culturally enriching & useful for research.
- Don't like the sign up/waitlist system for the few baby classes that there are...don't like that there are rotating programs as different libraries...wish there was more for babies at mason, my local library.
- Mainly the hours are not enough for this community.
- Too many non-essential already.
- Toilet seat covers.
- More access to premium genealogy websites.
- No, essentials are provided – excellent service. Always looking for more new American History books – if you don't get them I have to buy them. Would like to check out E-Books on Kindle if not now possible.

- I would like to keep books longer & renew them more often if there is no hold on the item.
- Acquisition of better (literary) fiction maintaining basic area of knowledge through special collections.
- There should be a couple more computers so that everyone could use them without waiting for one so long.
- More assistance in the how to of downloading material.
- It would be very helpful if there were more sitting and more outlets for the computers.
- In difficult economic times more people use the library for all services. The County should be putting more money into library services & staff not less.
- FFCPL is outstanding; keep up the good work.
- Extended library hours on George Mason Regional Library.
- Hours are hard to remember
- Not essential, but it would be wonderful if we could borrow music – I'm taking classical voice lessons and would love to be able to check out opera CDs to hear the arias I'm learning in context.
- Coffee shop.
- More art magazines: conservatives yanked out some – they have no intellectual comprehension of art and its value to society.
- I am happy.
- Loan to Kindle.
- Open sufficient hours.
- Increase ebooks, e-audio books, epub & mp3 format more than WMA.
- More availability.

PO

- I am satisfied with the library's service today.
- Setting up for activities.

- Online payment of library fines.
- Lending DVD's would be nice, but not essential.
- More magazines in the reading room.
- Longer hours and greater accessibility.
- Help in various languages. i.e. language tapes, film in different languages for both students and adults.
- I would like to be able to suggest new books for the system, using a function on your website.
- More info on reciprocal privileges at other libraries.
- Best sellers available.
- Preschool programs.
- More movies and DVD's.
- Hours have been drastically shortened. Parents are not able to get to library with children after dinner. Many families do not have a computer so that children can do homework. You are buying very few new books. I am sick of shortened days and holiday closings.
- I feel that tax dollars spent for schools and libraries are the best.
- Miss your phone books for states.
- Additional titles in E-books.
- Electronic readers on loan or rent.
- Language Chinese books.
- How library hours were cut and the budget is tight but, if possible, more hours at more library locations and more children's programs would be nice.
- Quiet rooms.
- More meeting room.
- Homeschool groups or focus.
- I don't think there is an adult literacy program. I would love to volunteer to help those adults whose primary language is English improve their reading skills.

- Programming for school aged children during school year.
- More baby classes.
- I think most of the essential library services are being provided by FCPL. Yet, they may need to enhance quality, because sometimes the children's programs are disappointing and the books I wanted to read are not in the library. Some books are too old and so not helpful to increase knowledge.
- Toy lending library (like in Europe).
- There aren't many people to help pick books.

RR

- Not enough staff.
- Acquisitions reduced too deeply.
- Insufficient staff and acquisitions.
- Premium websites.
- Hours are too short.
- Books illustrating technical drawings and schematics.
- Cultural expositions: food, lifestyle, history, etc.
- Job fairs for county residents.
- Longer hours.
- FCPL provides excellent services. The staff is very friendly and helpful.
- There used to be a central library that had books on topics not of general interest, i.e. more specialized, more academic topics. Now, with no central library every branch has 20 copies of the latest bestseller, but none have the harder to find books, i.e. the selection is very shallow (compared for instance, Arlington Public Library).
- More display cases for book collections on specific authors. Public needs to learn about authors.

- Events during nights and weekends – your events are usually during the day during the week and I work full time, so I can't participate. Also it would be great if Fairfax county Public Libraries purchased music CDs to go in circulation. FCPL should purchase more current DVDs to put in circulation.
- There are no programs for preschoolers, kids in the afterschool hours.
- ILL Program.
- Books in different languages like Spanish.
- In regards to my own personal needs the library provides what I need with helpful and knowledgeable staff, as well as quiet study rooms.
- Offer reading instruction for the illiterate.
- Increase classes / community events- Reston, Herndon and Great Falls- the libraries closest to us - do not seem to have many offerings.
- Easier / more user friendly eBooks and digital audiobook options (as well as more selection).
- Easier access to materials not just within the county, but the state. Maybe within the university systems.
- Open later.
- More CD's, more hours.
- It would be good to view a "What's New" section (new books purchased) on the web. Otherwise all is great here.
- More genealogy.
- I do not like that in some libraries some magazines were taken (like Hola from Great Falls).
- Reston Regional is too small to serve the demand for libraries services in this community. It needs to expand.
- Open more hours.
- Ordering more new books.
- Books illustrating technical drawings and schematics.
- Hours are too short.

- I think the Spanish chats were essential. There's a large Spanish-speaking population locally & many of us need help learning/improving our Spanish to communicate better with that population. There's also a Spanish immersion school nearby (Reston) & it would help parents tremendously to learn with their children.

SH

- Technical support needs improvement
- Too many restrictions for web viewing
- Most staff are helpful
- Classes of filing taxes and filling out tax forms
- Continue providing excellent customer service
- Don't cut back any more hours
- Open computer lab on Sundays
- WiFi
- Recent videos
- Keep providing internet for students
- Good service
- Keep providing internet so students could use it
- Having books that would help people in school
- Offer seniors classes regarding literature/music history
- Offer info online on e-reader devices re: differences and recommendations
- Wonderful, provide an interpreter {ASL}
- Continue to obtain books.
- Maintain greatest possible hours open.
- Continue to have knowledgeable staff and reference librarians.

- Keep supplying us the good books, non-fiction etc.
- Communities support.
- More focus on people's needs.
- Keep books!
- Keep printers working.
- Help people understand electronic sources {how to}.
- Music through download or CD, DVD.
- Instruction on using an e-reader and downloading titles from the library.
- Increase e-book titles.
- Would like to see more written Christian-fictional by African-American authors.
- Common sense applied to collection building and weeding.
- "Theme" sacks, our library back in our old home had a bag you can check out with a few books, small toy or felt learning materials all on a specific topic, i.e. colors, sharing, outer space.
- Elementary age programs on Monday afternoons. The students have an ½ day on Mondays in Fairfax county and can attend a program after school lets out {12:30}. I would also gladly attend a preschool program {4yrs} in the early afternoon. Most preschoolers have 9-12 morning hours during your {10am} program.
- Continued wifi access for those customers who use it.
- Exam proctoring and supports for adults enrolled in distance programs.
- Opening earlier on Sundays- same as Saturday.
- More tutors
- More public information forums held here.
- Ability to check out paperback books {not electronic}, I still don't like to read on a screen. Ability to check out an inter-library loan, that is ability to get more obscure books upon request, more books!
- Assisting the elderly in library website.

- Continue with staffing.
- Preschoolers and school-age resources.
- Current book purchases.
- Keep some computers only for homework.
- Better variety of books that don't fall apart.
- Librarians that can recommend.
- Get Fairfax gov't. to increase funding.
- Used book sales
- Acquire new "best seller" fiction/non-fiction books
- Provide assistance in helping people improve computer skills
- Supply up-to-date, reproducible government forms {taxes, etc.}
- Doing more with families
- Computer monitoring {safe websites}
- Provide meeting rooms
- Provide volunteer opportunities
- Provide latest information
- Provide courteous and informed staff
- Provide preschool and school activities
- Quality children's book selection.
- Quality adult book selection.
- Increased electronic resources-ebooks, etc.
- Need best sellers earlier than usual.
- Newer books.

- More programs for preschool and school aged kids.
- Please don't stop the tech room.
- Keep the library like it is {if it ain't broke-fix it—NO!}.
- More children's fiction and non-fiction.
- More and more hours
- More hours
- Maintain hours and locations
- Longer service hours
- More space for homework/project collaboration.
- More books.
- New version of books.
- Family programs and events for school age children, programs.
- More hours.
- More computers.
- Homeschool group programs or space for meetings.
- More print books.
- New books.
- Continue w/knowledgeable personnel to assist.
- Books, book sales, events
- More fun crafts
- Crafts/events
- Clean library
- Service to high school dropouts

- Stagg as guides to technology
- Improve computer catalog
- Internet services for people who don't have computers at home
- My daughter says more Manga!
- More updated CD's for movies
- Continue to keep and maintain knowledgeable/professional and trained library staff. They rock!
- Librarians Rock, they need to be acknowledged.
- Continue to provide print books.
- Holiday programs.
- More books, more programs, best wi-fi.
- Christian non-fiction especially parenting. Parenting in the Pew, Family Driven Earth, Training Hearts/Teaching Minds etc.
- Continue with great staff.
- Maintaining the current level of services and book offerings-it is great!
- Order popular cd's of books @ the same time you order new books.
- Stay open as many hours as possible
- Purchase more books
- Keep expanding recorded books collection
- Computer based/computer access
- Need people to speak Spanish.
- Eating areas.
- Books, reading in all ages.
- Web-based programs and help.
- Helping middle and high schoolers with homework.

- More computers, longer computer time and help with homework.
- Great info/help staff
- Gathering place for people to enjoy books
- A positive community presence/environment
- More technology, books and service hours
- Purchase DVD's
- More DVD's
- Better publicity for events
- Community events {like author's readings}
- More services to handicapped friends!!!
- Support teens, exercise information and more DVD's, etc. for computer use.
- Offer movie nights or days for families and children.
- Just for this branch {SH} if they can offer movie viewing for families and children.
- Offer classes on resume/job search, Microsoft office.
- More enrichment programs for teens.
- More enrichment programs for youth focusing on computer technology.

TY

- Book request for purchase.
- You should have a weekly book reading for children, stuff like Clifford, etc.
- Support students with homework assignment/classes/or Group classes.
- Need more hours
- More evening hours
- I would like to know how to use the electronic resources

- Iran-Time Farsi language was discontinued due to the budget cuts. But it was the only Farsi language paper that you had
- There are many French families in this area, but no French support in Library (books for children or adults)
- Ebooks
- I would just love for the library to increase their hours
- Thomas Jeff was newly done and has the quiet study room which I am happy to see is already packed. Also study group rooms are available. This is needed because some mothers cannot control their children on their own voices (Sometimes wish we had quiet signs since they are not at all aware of volume control on running children.)
- Not sure, on top of my head, but I think that partnering (ie, with groups that also provide community resources such as the resume writing, job search) will help get info about programs more prominently into the community and help bring new users to the library.
- More information and resources on contracting particularly US Government contracting
- Research assistance
- No- think you are doing very good job within budget constraints
- What happened to Morningstar database snapshot (1 page) analyst rpt and perf data?
- Lectures
- There used to be kids programs on weekends. We miss those. My kids still talk about a reptile one.
- Multiple study/conference rooms – Dolley Madison branch has one(?), but a lot of kids study there after school and there is a bit of a competition for it
- Hours: 9pm – 10pm
- More tables/chairs. Rooms/areas for group study
- Have the children be at other end of the building to maintain silence in this area where people do some research and writing
- JSTOR (database)
- Music CD collection

- Better layout by reading level for kids
- You should have a larger variety of books and more copies of popular ones
- E-book resource stinks! Really isn't effective to use with Kindle
- Longer hours
- Quiet!
- Continuing access to books/ebooks
- So far all is well, I am satisfied
- Music CDs, etc.
- 1) English classes for newcomers; 2) Basic computer classes; 3) Public phone
- Library is lacking books, materials, etc. for professional certifications, such as CTP, CMA, CFA, CFP, etc.
- Longer hours
- Partnerships with academic libraries are too complex and paperwork-filled to be useful to library users (I was discouraged from trying to take advantage of the FCPL-GMU partnership by a library staffer, saying the amount of paperwork involved wasn't worth the hassle).
- The librarians and staff are the keepers of knowledge. The library is where we humans gather to remain civilized. It is essential that the library remain open at all times. Denny's can do it, Marriot's does it. The library should do it. \
- Volunteer programs to match struggling readers with voluntary tutors to provide the 1-on-1 assistance necessary to really make up reading problems in older children and adolescents. Provide the setting and the coordination.
- No, but I can't find copies of the books I want sometimes
- More weekend hours and less weekday hours
- Need more new and working CDs, DVDs and VHS tapes
- More enclosed workstations
- Arrange group discussions in English on various topics every week. It will improve communication and knowledge

- Consider self-check in similar to grocery store
- New technical/technology books
- Special adult programs and rules of the states to newcomers in America
- I think you should have more computers
- Nope, didn't know you have a Facebook page (comment from a 13 year-old)
- Workshops for the public
- Current releases of videos
- Quiet study room
- More time between renewals. 3 weeks is a little short. Fine amounts could be reduced for students.
- I rarely see any children's programs advertised for weekends. There seem to be children's programs only (or primarily) on weekdays, when working parents can't take advantage of them.
- More international authors
- The library sets up books on different topics. Periodically, they should have a display of award-winning books: Booker, Nobel, Pen-Faulkner, etc.
- Earlier hours
- Not being updated on books
- We need more open hours
- Rentable rooms
- More hours

BC

- More storytime. I moved from a state that offered storytime on a weekly basis.
- High school students as peer tutors for grade school students.
- Almost no periodicals left.

- More available in timely manner.
- George Mason has many databases. JSTOR would be great to have access to in FCPL.
- Job services for teens through adults.
- More audio collections (CD) for commuters.
- More space.
- More hours.
- More study rooms.
- Classes on using the library.
- More hours, especially on the weekend.
- Longer hours please.
- In order to access research databases (because the ones provided by my school are not advanced enough) I have to go to George Mason library. It would be great if the public library could provide a similar resource.
- Expand eBook collection.
- I have been laid off since Sept. 2009. The library has been an invaluable resource and facility to help in my job search. I suspect there are others in similar situations at the library. I think it would be great to allow unemployed/career change support groups to operate in the library.
- Private rooms.
- Holding more books and periodicals in Arabic language.
- More study space.
- Pohick parking lot is dangerous. Needs different traffic flow or something to improve pedestrian safety.
- No. Everything is great.
- I find that the reserve a book online is quite irritating at times. Especially if I don't have my library card handy.
- Spanish fiction.

- Programs for teens. I moved here with my family from Arlington, which has a far more active program slate for teens. I still take my daughter there 2-3 times a month.
- Speaking personally, I look each month for programs at a library near me which might have something for 4 year olds in the afternoon. Most are in the morning. Most of the 4 year olds I know are in pre-school in the morning but needs an activity some afternoons. Also---do you ever have tours of the library for ESOL literacy students or people new to the county? Or classes for senior to use the Internet?
- Get more hours, please!
- Recommendations of books.

DM

- A quiet place to study. Library staff are worst offenders -- talking loudly. What happened to low voices in the library?
- Sunday hours at all branches.
- Author readings
- More digital copies of electronic media
- Sad that hours have been reduced
- I would like to be more computer literate--i.e. use my computer for other things than e-mail -- the only computer skill I now have.
- At Dolley Madison it's always noisy and children running amok.
- Not enough audio books: CDs, not electronic. You have a big new building and you put back only the small number of books from the old building. People donate hard and soft cover books but you need to buy audio books. Thin choice.
- You do not purchase books of great literacy merit, indeed, you purge yourselves of classics, and frequently buy trashy bestsellers. Good literature should be available, REFRESHED with new purchases and THE CORE mission of FCPL library.
- Can't find Morningstar snapshot (1 page) of the Mutual Funds I've traded since 2001! Why not? Please publicize why not!
- DVDs

- The Dolley Madison branch needs to have a section of books like Pimmit Run Library that is entitled "Book Club" selections
- Mailing books to disabled people
- Longer time to return a book. More time to read a book.
- Kindness and more smiles.
- With [up arrow] funding open more hours
- At age 76, I'm interested in hard copy books, mainly. Above other services sound like they are wonderful to others -- and I support them but likely won't use them.
- Foreign languages.
- Color printers.
- Access to more databases, especially with broader ranager (both type and dates) of periodicals and newspapers.
- I wish there was a way to access the genealogy resources in the VA Reference room without having to go to Fairfax. It would be nice to use the books in the branch close to me. Thanks.
- I would like more DVD's from the BBC/PBS which I know some library systems provide
- Reading groups focusing on historically significant characters... e.g. Right now I am interested in the leadership style of Margaret Thatcher.
- BOOKS ARE NOT being biued on. I was chagrined that the focus of the EXPENSIVE library renovation was looks (invoking green) vs books (it appears there are less shelves and less books)
- They cut a lot of magazines that I used to read. They cut a lot of hours too that libraries are open. This does impact the community greatly.
- More meeting rooms. An auditorium for programs would be good.
- We are happy with the newly renovated Dolley Madison Library.
- Hours aren't very good for people that work.
- The juvenile selection is very light. More books from the warriors series that are attractive to Elem. School readers.
- Needs audio/music to check out CD's.

- It would be nice to have more activities for 6 to 12 year olds.
- Not enough library staff to help customers. My daughter needed help to download a book on her ereader, twice none of the staff working knew enough to help us.
- I am extremely disappointed with the new Dolley Madison library. Yes, it's bigger and brighter. But there are fewer books!! I have to order almost all my books. There's nothing in stock--I mean older books. The books I want to read (fiction, mystery, nonfiction) will often be at Patrick Henry, Great Falls, Kings Park, etc. but not here (Dolley Madison)!! I don't use eBooks!!
- More government services. I need those.
- Resources for extracurricular activities for both adults and children. Support more advanced learning.
- Maybe classes or more classes. IT Technology for seniors. Classes on library services. ESL. Etc.
- Book reading.
- Longer hours
- More social events / book club meetings would be great.
- Music - CD's
- Author lectures/talks
- Excellent service
- Nothing the service is amazing.

GF

- Need Sunday hours
- Better questionnaires and surveys
- I can think of none, specifically at the writing. I use the library for books (for pleasure and projects), meetings and quiet. Everything else for me is superfluous.
- I think you are doing an excellent job with the resources available
- Proctoring (exams for online courses)

- More e-books
- We should have online references
- I can almost never find recently published books that I want. More copies of serious books that are reviewed well and fewer mass-market crap mysteries and thrillers would be an improvement
- Knowledge about books, ability to request books, pleasing & helpful atmosphere
- The Great Falls Library has a selection of “new” books in a prominent place. Most – the majority of these – are trendy fiction. Very little is quality non-fiction (almost none). By trendy fiction, I mean mindless drivel like Jodi Piccolt, JD Ivanovich – this is reading suitable only for the geriatric mind.
- Adequate hours to meet the needs of library users
- When I look for Star Wars graphic novels, I’d like to see all books to be together, regardless of author’s names, instead of being scattered throughout
- Focus on information and resources for aging population – social Security, health care information, connection with other public/civic resources. This seems beyond the scope of traditional library services, but seems like a meaningful progression of these resources.
- I wish more copies of best-selling and award books were available. It’s depressing to be #224 on the hold list.
- Morning reading stories, puppets, etc. for pre-schoolers
- More hours
- Reduced hours reduces services. I think the hours of our home library, Great Falls, are adequate and necessary for these economic times; but service to the community is increased with enhanced hours.
- More resources/information for seniors
- Current services are very good
- More hours, especially on weekends. Students need to be able to use services too!
- Drive-by book drop (like USPO)
- Offer more book clubs, author readings; public discussions, librarian presentations on various topics – reach out to the public.

HE

- Extended hours.
- Assistance using digital media.
- I see very few books on CDs for young children that have a book to read along to. Most of them are books on tape and most people no longer own a tape player.
- Sunday hours are too short.
- Access to movies seems limited now – nice to have but not essential.
- Special programs with book authors.
- Cubicles.
- I would like to see more chairs and reading areas at the Herndon Fortnightly library.
- Increase ease of use for electronic books.
- More inexpensive book sales.
- Resume writing, job resources and social success info.
- Address issue of homelessness i.e., the man that lives downstairs – he needs help.
- I'd like to see an interconnectivity w/ local college + high school databases. (E-materials + the like).
- More engaging “all ages” events. Most are geared to a certain age group.
- More info/resources for those needing food/housing/healthcare assistance.
- This library branch is great. People and the staff is very dedicated.
- Please perhaps you might consider having career counselors around to guide teens as well as adults on career advancements; on resume writing and on job searching. Thank you!
- Cubicles or separate desk areas for the computer use like they have at the Chantilly public library. That way people can't view your emails, personal info. Etc. when they're sitting right next to you. Town of Herndon and Reston Regional doesn't have private area to use like Chantilly does.
- So far so good. Thank you.

- More room availability for homeschooler activities and literacy programs for the same students.
- Children age wise book reference.
- Align books with FCPS school curriculum.
- Current DVDs.
- I would love to have a music/recording library.
- Weekly story time – same day + time every week.
- More electronic books.
- New to area; past library had more children’s activities (4-9 ages)- puppet shows, game night, KidsWork, etc., book club
- My previous county (Prince William) provided music CDs which I really enjoyed. It would be great if you accepted suggestions for books to order.
- My online resources for elementary/beginning readers.
- On-line class offers.
- Teach basic computer literacy to low income parents. Kids are being asked to perform assessments online in FCPS.
- There are often books I want to read, but don’t want to own, if the library has them, great. Otherwise, I may buy the book, especially if it’s worth keeping. I have, and I’m sure others do as well, lots of books others may want to borrow, it would be nice to either inventory these or donate & have the library make them available to others. Maybe a warehouse & “place on hold/request it” scheme.

Electronic books to download.

- Lost library card notification: The library should contact people when their lost card is turned in.
- Homeschool activities for school aged kids (BOOK CLUBS!).
- Alphabetizing forthcoming books by author.
- Vending machines for snacks/drinks to be consumed in areas not near computers, books.
- Tax form assistance.

- Make the books catalog search more meaningful.
- Drive thru book drop off.
- 1. More downloadable e-books & audio books like the Harry Potter series, 2 and ABRIDGED books on cd/ downloadable (e.g. Georgette Heyer) 3. More popular DVDs like Leap Year, Captain America, etc.
- The ability to log in my acct w/o physical card present.

JM

- Restore old hours
- More access to older materials, particularly DVDs
- More PBS and BBC DVDs.
- Spanish classes for English speakers.
- School textbooks.
- More local author talks; more services to public schools.
- All branches open Sundays.

KP

- No, I think all services that should be provided are already being provided.
- The focus could be on more electronic media, but not to the detriment of other traditional resources.
- I think that all FCPL's are providing a great leaning environment, however, longer hours would be nice.
- I think you're doing a great job!
- A water pool and trampoline and a moon bounce just kidding!
- More computer training I would like to see more quiet rooms in the libraries. The one in the Kings Park Branch is great for reading without being interrupted.
- Great system.

- Better customer services; Books available in Spanish and other languages; Easy ways like signs, poster to find library resources in an easy and simple way.
- Staff who speak another language beside English
- You are not helping to keep the libraries quiet. The library makes a nice presentation inside and out until you come inside and are subjected to the level of noise contributed from small children, the staff, the teenagers, and tutors/teachers who think they have a special license to speak loudly! Good modeling!
- They should have classes for high-schoolers on college and how to apply and the needs and goals that need to be made.
- They should also make a café lounge somewhere in the back so people can enjoy reading with a cup of coffee.
- The website is difficult to use I think. I'd like to see the libraries get a more user-friendly system. I do LOVE our libraries – don't get me wrong – this is just a suggestion
- Kindle books for children to read.
- Encouraging the young to come in.
- More programs that are informational on how to.
- Vending machines and cafes.
- Everything is great!
- Meetup, a social site where random people with similar interests can meet up, is a great idea to incorporate into a library. For example, local small businesses owners can meet up to discuss a good business book/ideas. Bring back the fun of reading – society's losing it.
- Value line 1+1 book form.
- Dining/eatery for the hungry.
- I'm pleased with "my" library, and it does meet my needs, with one exception: I regret that the hours have been cut so far back.
- I don't know. But some public libraries in Fairfax County have great assets but some do not.
- Materials collection, drastic budget cut – Funds need to be restored.
- Classes on intelligent use of internet and evaluation of information.

- A way to let people know about what books they have, because there is so many and I could never find a book that I really like. I don't know where to look.
- Longer hours!
- Wish the library had a larger resource of books on ceramics/pottery or if they can get a database of number of check outs, stock the library with high demand book.
- Great Job!
- Larger selection of DVDS.
- County wide Wi-Fi for the disabled or low income families outside the library.
- Not enough audio books also provide best sellers and then sell the extras when the circulation drops. Also overdrive doesn't have enough mp3 audios which can be downloaded easily to smart phones.
- Programs for senior citizens.
- Public fax.
- It would be great to have more copies of ebooks online and in that vein simplify the downloading borrowing process. The Kindle process requires too many steps.
- Restore hours, restore story time opportunities.
- To maintain peace and quiet inside the library.
- Notary public would be nice, more books for sale.
- Spanish newspapers.

KN

- No, the library rocks!
- No, the library is amazing!
- ROCKS RIGHT NOW
- I would like to see a good selection of movies, CDs, the latest books (not romance/mysteries, etc.), but good books. I should be able to read a review in the Post and see that you've purchased it.

- Language exchange program for adults whom eager to learn other languages not spending much money; adult program such as "How to help my kids read well" or "make your own cookbook" etc.
- More kids books.
- Need more library hours.
- Get the legend of the animal healer books.
- Easier & more convenient access to egovernment materials, such as state, local & federal regulations, etc. would be beneficial (although I realize much of this is available on-line, too).
- More silent rooms. Talking on the phone loudly must be some rules to stop.
- Need databases with historical and current material to better conduct research.
- Magazines, periodicals for adults- financial, antiques, downsizing, health.
- I would like to see a color printer in the future.
- A mentor or tutor should be available in the afternoons to assist kids with homework.
- You need more e-books. I bought a nook so I could obtain ebooks from the library and not need to buy books from the Internet. I was very disappointed when I went to the library and discovered you primarily provide audiobooks, I like to read books, not listen to them. Then when I actually found ebooks, they had to be put on hold, because there are so few copies in the collection.
- More private rooms to study in gp or single session. Fax facility.
- There should be at least some libraries open on Sundays.
- I would like to see the library open more hours.
- More medical books.
- Long library hours. Long library hours. Long library hours.
- Pls. continue to provide children's programs. Great job during the summer.
- Assistance to cultivate lovers of book, especially boys. Assistance w/ increasing reading comprehension in children.
- We need an early literacy center for preschoolers! One on each end of the county is preferred.

- English writing course (writing center). Reading sessions for kids during the weekends. More space for quiet study. Extended hours during peak time (end of each semester).
- More hours open!
- Offer classes on computer use for beginners (mostly seniors).
- More electric outlets for laptops. Need viewers for DVD/CD.
- More chairs and tables.
- More hours. More electronic devices, computers. More electronic books.
- Tutoring! More hours!
- Weekend storytime.
- Teaching of computer skills. Listening stations for children/teens/ and adults to hear stories, news articles from the newspaper.
- More reading spaces.
- I think Fairfax County Public Library should provide some adult to help kids with their homework.
- Software use instruction classes ie Word, Excel, Access,
- I think the libraries could use more books and be open more hours.
- I don't know about all the programs. It's not on the news I watch.
- Not enough hours.
- Opportunity for ad-hoc volunteering.
- More volunteer opportunities.
- No, your services are pretty complete.
- Wish computer (at least one) in children's area "set up" for children. We know children process material differently (children's books & section are designed differently than adult sections). Same is true for computers. There should be a computer set up for kids w/ links to kids resources.
- Low-cost classes? Maybe on foreign language or similar?

- Please, more evening and weekend hours! Between school and my job it's hard for us to get here sometimes.

- Sunday hours; Friday evenings for non-trade students' use.

- Need more story hours for kids of all ages.

LO

- Interloan (easy) with other county library systems.

- The FCPL application for the iphone needs to be updated. It always freezes when I try to use it. I have stopped trying after about three attempts. I now just use the FCPL website. Thanks so much in advance!

- Some of the librarians could be more patient and pleasant.

- Specialty for the Lorton at night the area is dark and dangerous.

- Offer music CDs.

- It would be nice to have more Spanish books. Maybe offer assistance/jobs in the summer for people who would like to help.

MW

- Excellent library system.

- More hours.

- Is there any way to partner with the literacy council of N. Va?

- Public access 7 days a week, as many hours as possible (6 am to 10 pm).

- Financial and Literacy education for all ages. Cultural education for children (emphasizing history and science).

- Need to retain copies of out of print resources, even if they are not "popular".

- The staff at Martha Washington is extremely unfriendly, they rarely look up from the computer screen, even when I say good morning, Kitty Murdoch is the exception.

- Child and family friendly facilities.

- More quiet spaces for students to study with their teachers, - prevent it from being a restroom facility for homeless (Sherwood) b/c it becomes crowded w/ non-library users + becomes a bit scary (re: the homeless man arrested in Sherwood for exposing himself to a Child!, - the most important thing, longer hours!

- I would like a 'wish list' type service available on the website... a place where I could note the books I want in the future, also increase # of books on hold to 50.

- Tween chapter books.

- Please maintain decorum and order within the library. There are way to many permissive parents who think the library is a daycare center. There are way too many people who have never been taught that a library is supposed to be a quiet place. Conversations should be maintained in quite tones. This includes staff!

OK

- No hand towels or tissues in men's room. Need them for opening door in flu season & for nose and glasses.

- No! - Like what you are doing.

- No. Love our Oakton library. Great eco-friendly & clean space!

- Keep more books instead of deciding to get rid of them because they don't circulate like a best seller.

- It would be nice, but not absolutely necessary, to have a mailbox.

- Book club clearing house; a phone room.

- Music

- Adult Ed classes such as intro to research, computer classes, etc.; more book clubs; reading groups; library should be open on Sundays; author signings/book talks/literacy programs; offer more events where community members can meet each other such as networking groups.

- I wish the library was open on Sunday. Sunday is a big study day and unfortunately, there are very few places to do so.

- More multilingual children's books; more self- help nonfiction books on parenting; more multicultural movies like Arlington County Library.

- Classes for school aged children on research tools.

- More meeting facilities for Girl Scout activities, etc.; open on Sunday (at least some).
- At Oakton the history selection is thin.
- This library is beautiful, but it should be called “Sweet Savage Love Library” considering the ration of romances & other genre lit to literary fiction. Sure, offer electronic downloads, meeting rooms and other services but don’t forget increasing the size & quality of your book collection, emphasizing quality literature.
- More hours! I would love to have the Oakton library open Sundays.
- I have had difficulty using electronic delivery of media (e-books to my iPad). Also would like to get audio materials for my iPad so perhaps making e materials more easily accessed!?
- Expanded hours.
- I consider the FCPL system one of the best I’ve ever encountered. The only thing to improve it is to offer more of the same.
- I’m happy with things!
- Textbooks or any other books that I look for my class (college/graduate level) I cannot find them here.
- More activities for Pre-K children.
- Librarian guidance to customers as needed.
- Provide the ability to save documents/pictures/etc. on your library card account (on the computer) and pull them up next time.
- Expand book sale opportunities.
- There are not enough teen biography or biographies for youth.
- Please more open hours!
- No, but I’ll be happy when we emerge from this period of financial constraints – if we do!
- Video viewing.
- I’d love to see a lending library of music CDs. I realize that I’m hopelessly behind the times electronically, but when we lived in Brentwood, TN, we borrowed all sorts of music and we and our kids were enriched by the ease of access to all styles of music with no commitment.
- Let some young beauty work here. So the man will not feel tired after a whole day’s working.

- The library has lots of computer books but currently don't have the DVDs or CDs for this subjects.
- SOL study/practice tests online.
- Closed during essential times.
- The library search engine is poorly designed.
- Classes in how to do academic research online. Particularly how to validate a web page.
- Book delivery for the disabled.
- We are very lucky in FFC to have a great Public library system.
- Access to academic journals online.
- Would it be possible to have a notary public available at certain hours?
- More hours!!!!
- Ask a Librarian.
- A suggestion – when FCPS buys a new textbook, ask if they will donate one copy to each of the branches, reference only.
- More reading programs like EZ readers.
- Help struggling readers (3rd grade and older) develop a love of reading.
- No, I think FCPL is providing everything that needs to be provided.
- Children's activities and events have been severely reduced due to budget cuts.
- There can never be enough British (or BBC) miniseries, PBS masterpiece Theatre of Mystery DVDs, in my book!

PH

- Have more movies to check out for kids/families
- In your audio section, you have several books series that have stories on cassettes. It would be good to have these stories on CD. Most people don't have a cassette player anymore.

- As mentioned above, I would like to see the libraries be more proactive in educating patrons & citizens on parenting children w/learning disabilities. Perhaps partner with the International Dyslexia Association and create local chapters where meetings are held at the Library Branch.
- This branch is far too noisy. some patrons show disregard for proper use of sofas, chairs; “shoes” should be on feet; feet off tables, etc. Encourage civility and manners. This is not Club Phoenix.
- Connect to larger & better libraries in Maryland & DC so we can borrow books from there. At least we should be able to log-on to their catalogues for further access/reference/research
- Library tour on varieties of books, media that introduce members, particularly children to interesting things they would not have known. Small lecture/talk by authors particularly for children
- Not essential but would be helpful: educational CDs for kids
- Need a more comprehensive collection of (illegible)--current- and history books
- Music recordings--CDs or electronic
- Longer hours
- None--you can't be all things to all people. The library is the best bookstore ever where all the books are free. Don't mess it up by adding too many other things.
- Drop in sessions for little kids. Many parents aren't able to register in advance for storytimes, etc.
- Meeting rooms etc. for public use (project etc.)
- Longer hours, particularly evenings and weekends.
- Sometimes books take a long time to become available. Limited hours isn't an issue as much since I retired but is for many.
- DVDs of adult movies. You seem to only acquire DVDs of children's (non-child/non-teen) materials. I'd begin with coverage of Academy Award winning Best Pictures.
- Customer service
- “New” books are a year old!!!
- Stay open evenings!

- Story time for preschoolers (ages 4-6). The current storytime is great for toddlers but not engaging/challenging for preschoolers.
- Keep more back issues of magazines; more DVDs/movies, not fiction
- Arabic Newsletter: Al Sharq Al Awsat OR Al Hayat in either paper or electronic. This used to be available in Pimmit Hills Branch on paper.
- Electronic returns (e.g., as in Seattle WA). This eliminates mistakes by staff in registering returns.
- Increase hours & days
- More help & classes to learn computer programs. Microsoft Word, Xcel, PowerPoint, Outlook. Cleaning of the computers, and area around the computers.
- Need more programs. They are fabulous!
- More programs for school age & teens!
- Falls Church library offers book club boxes, each with 6-8 copies of a book and discussion questions. I just learned about it today. Does Fairfax offer that? I think it's a great idea.
- 1) Online method to suggest buying new books 2) interlibrary loans via online access
- More hours please
- I'd like to see more PAID staff
- More information for new comer: citizenship classes, ESL classes, resume classes...
- Audio books on CD. Not everyone has easy use of computers for e-audio. And for car uses CD layer are still most common.
- More hours are needed.
- Increase non-fiction--discussing: 1) current events, 2) policy issues 3) financial issues
- Too few employees & hours.
- Most of the times the staff are not knowledgeable and are rude. I have had issues where I returned a book and it did not show up as returned. Someone was able to take the book and I kept searching, and after paying fines I find that somehow the book appeared on the shelves. This has happened multiple times.
- More open hours and more books. More videos or DVD would be nice always.

- Services for my needs are adequate
- Call-in support--instead of calling branches for tech support (ebooks, eaudio, etc.) have a call center w/ one number that customers can call--have phone support for Overdrive--email is too slow sometimes
- A local Ebay/Craig's List
- I've just moved here from Wilmette, IL. Its library was fantastic (town of <30,000). This system lacks books, DVD, music, & opera DVD's.
- Not enough parking--books & discussion groups
- Just parking! Second time in a couple weeks I came and can't get a parking spot. Glad the library is popular, but...! (Patrick Henry)
- More opportunity to transfer books to my Nook.
- More for visually impaired/older patrons. Mobile books for those who cannot drive.
- Drop of window so one doesn't have to park or fill up the parking lot just to drop off books

RB

- The library needs to be open more hours. They all used to be open at 10 am.
- More open hours
- Maybe someday VA budget will once again allow more "open hours" for libraries!
- Help with locating grants, scholarships for college bound students
- Job fairs
- More local history lectures
- More reading activities for young children
- School books
- SOL Books
- System is great – early closing times make facility less accessible.
- Open 7 days/week (daily) (2)

- You are closed too much
- I am impressed with all the system does. One request – when I’m at the FCPL website and view my account, I’d love to see everything (ebooks, books) on one list.
- I think that this library (Richard Byrd) should include a coffee bar. You have the “extra space” and it would be a money maker. Have very limited menu and contract it out. Do a 6-month trial – very limited.
- More opportunities for volunteering for high school students
- Teen center or programs to draw in at risk teens to keep them out of trouble
- I believe the library should expand hours and focus less on providing Internet services (which most time kids are surfing/playing games)
- The Ohio Library system in Stowe-Hudson is very good, from offering free classes to having beautiful facilities.
- My husband and I love the library as it is. We are out of touch with other generations so they will have to speak for themselves.
- Library seems to provide adequate materials, computers, and information. Also Fairfax County has many branches open at various times which should meet needs of community.
- I’m a high school teacher of LD kids in history. We now have online textbooks. One third of my kids have no computer access. You can help and coordinate with the schools on this.
- English classes would probably benefit a large portion of the area, local education college programs could probably support graduate level instructors for library programs. The same might apply for computer classes, the logistics and scope would probably be a challenge.
- I am happy, very happy with all the services.

TJ

- I like the libraries. More activities for people with disabilities
- Fax
- Scan & Fax
- The best customer service
- I cannot think of anything

- Afternoon and Weekend Reading Programs
- Sunday hours at community branches
- Programs for tweens, teens — during the school holidays
- Additional hours should be reinstated to be able to use the facility
- The libraries are good the way they are.
- You guys should add or buy some more books on learning how to speak Korean, Spanish, Japanese, etc.
- I'm a 30 year patron. Your staff is great! Sole complaint is children playing games (on computers). Some (not all) are noisy & 3 or 4 cluster around one monitor. Can you make rules more visible?
- Distance Learning Center where you can be in this library and you can Host a conference to other library thru to the Web.
- Computer/Microsoft classes
- I think even more children's programming, And perhaps book clubs differentiated by Age – i.e. 20-somethings, 40+, etc.
- Do they have a system for getting books to people who cannot leave the house?
- Classes on resume writing / job searching.
- Need to extend hours
- Wish the hours had not been shortened
- A better selection of popular movies in DVD format for checking out
- SAT/ACT classes or resources.
- Loan LapTops
- Better movies – new ones like Prince William County
- Possibly a speaker series or some adult education classes.
- I have to young children and we lived in Illinois before, where the library had a very pretty children section with a little house, and many different toys since infant to elementary school. We loved to go there. It also had a small cafeteria.

- Have book club
- Offer game night (chess, scrabble)
- More recommended reading lists available
- Excellent
- The hours are too inconsistent from day to day
- There are insufficient audio and movies in the library
- Video conference
- Need more English books. Poor selection of books.
- Media services
- More evening & weekend hours
- Areas where kids (teenagers) can study
- Maybe more room for kids like those needs to touch toys
- More subscription data bases so we can look up information on specific subjects
- Of course we always want MORE! But an enhanced DVD collection would be especially nice.
- Maybe offer ESL classes for Spanish customers and Spanish classes for customers who want to learn basic Spanish.
- More of International books from Arab countries. More translations of cultural books & folk stories that provide the “other” picture.
- Partner w/ local cable providers for enhanced services thru cable service
- More new books
- Amazon 5168
- Open a snack bar
- More checkout lines and computers.

WW

- Driver license could be accepted as an ID Fairfax resident when library card not available
- More activities for toddlers, books in Russian, storytime in English, Russian, Spanish, etc.
- Hours are too limited for busy working person
- More hours if money were available
- More resources in other languages
- Every library should have a computer for genealogy only. You know children are not doing genealogy so make it a requirement 18 and older. The library has to be quieter. Yes it is an area of low income Hispanics, but it is an excuse not to make children be quiet and respect everyone's right to use the library. It is being used as a daycare substitute-I pay taxes and believe it is very wrong to make taxpayers suffer as we do at The Woodrow Wilson branch-I know you have heard this before.
- Meet all my needs
- More activities for children
- Need to provide The New York Times daily as well as the current Sunday edition at the Woodrow Wilson Library.
- The Wilson branch is incredibly noisy. Not just the gamers who hog the computers and the children running around screaming, but the staff shouting across the Library. There is one woman who is louder than a drill sgt. Even your rolling cart sound like a tortured cat.
- I see public libraries as great equalizers - free access to information for everyone
- More classes new technology, computers. Etc.
- Keeping kids more quiet
- Miss the better selection of recorded books but confident I can download play
- More hours
- Linux DRM free eBooks, computers.

AS

- Ensure language services.

- Community gathering place & availability of services during evenings, weekends.
- I think services are constantly improving and making it easier to use the libraries.
- Catalog in Korean.
- Access to the universities & colleges' text books.

Q14 – Considering your information needs and those of your family, what do you think the library’s top three priorities for the future should be?

CE

- Computers
- References
- free/low-cost printing/copying

- Purchase of books.
- Ebooks
- Increase or return to normal scheduled hours.

- ebooks
- Mp3 downloads
- Focusing on children

- Internet Access
- Available seating
- Available tables

- More hours
- Keep staff happy
- Keep reference materials fresh

- More books & tech books more current; drop DVDs, CDs
- Less emphasis on Spanish, etc. books – after all, we are in USA (English)
- Provide longer weekend hours

- Continue with books (regular kind)
- More electronic books
- Computer resources online

- Providing free printed and electronic books.
- Improving literature of citizens.
- Providing free use for on technology- related instruments such as computers and Internet.

- Expending/Restoring library hours
- Purchasing more print books

- More online resources
- Keeping everything in the same place
- Open longer hours

- Continue to be available.
- Provide digital books
- Increase number of journals and technology management books
- Providing targeted learning opportunities by conduction short term courses
- More hours
- More books
- More buildings
- More series books
- Continue with hard books
- Activities for all ages
- Reading programs for children
- Progressive literature
- Technical textbooks
- Electronic resources
- Decorate and make library more appealing.
- Although I disagree w/ electronic reading, it is the future – so purchase eReaders for **in-house** use.
- Increase hours (hard, I know)
- Books/Periodicals
- Technology
- Extending library hours
- Have available staff for tutoring inside the library.
- Maintain print availability
- Maintain building and staff
- Maintain/ increasing community services
- Books (Print)
- Educational programs
- Free services for the low income community
- Programming for early literacy
- Obtaining more diverse books for early literacy
- More Hours for patrons

- Staffs
- Books
- Technology

- Current Technology Focused books: window 7, (There's still windows XP book?); Office 2000; HTML 5, CISSP; A+, Etc.
- Adult business focused Certifications : DMP; CNPM; PGMP

- Continue same level of service
- Open more hours –especially evenings
- Class of interest to adults – possibly book of the week/month groups

- Longer operations hours
- Research & study program
- Literacy & ESL programs

- EBooks – including Kindle!
- Books (hard copies)
- More computers for public use

- Open for longer Hours
- It would be nice to have a greater (bigger) selection of DVDs

- Increase technologies
- More e-books
- Return to previous levels of periodicals

- Connect with aging population
- Provide multiple access points
- Variety of book options – i.e. books

- More educational books for little children

- Keeping the environment kid-friendly/ quiet
- Longer hours (Sundays) : maybe open earlier

- Books
- Programs
- Technology

- Better awareness of new media technology

- Open more hours
- More computers

- Books
- Long hours, especially weekends.
- Computers

- Provide Wi-Fi
- Increased hours of operation

- Education of electronic resources
- Bring back Spanish group for becoming fluent in Spanish
- Expanding eReader programs

- Reserve meeting room 3 hours a week for Kurdish class.

- Books (magazine, books on DC)
- Online resources (d-base, catalog)
- Technology (computers, website)

- Your children

- Staying open

- Expand book (print & electronic)

- Increase literacy programs
- Support school children w/ homework
- Longer library hours

- Children
- Jobs
- More books

- Open more hours: evening hour on Sunday
- Cleaner, simple, more straight forward website

- Please keep getting books
- Try to get more Latinos involved

- Non-fiction for research in school
- Encourage youth to READ! Especially in tech age.
- Fire the Satan guy!! He protests on properties.

- New books
- Electronic resources
- Good wireless & computer equipment

- Children's/teen books
- Movies
- Computers

- Providing enough copies of popular materials
- Try and showcase local authors

- More electronics
- Easier way to find books
- More things directed to kids

- Literacy programs for pre-schoolers and school age children
- E.Books

- Recent books
- Longer hours

- Thank you for NOT charging a fee for holds. I love using the hold function.
- Not sure but it would be nice to see programs for the homeschool community.

- Label end bookshelves with topics in Non-Fiction area.
- Work on marketing & highlighting media better.
- Decorate the library so it is more pleasing to the age. It's kind of ----- & depressing looking.

- More movies for kids and teens
- More quiet rooms for peaceful studying
- Better enforcement of rules

- More family DVDs (Doesn't have to be based on book)
- Quieter spaces for people to read, study, HW, etc.
- More seating without tables

- Purchasing books
- Providing access to electronic resources
- Foreign language materials

- Keep purchasing new books/ebooks (Kindle version)/magazines
- Funding to keep library open more often

- Provide books
- Provide books
- Provide books

- Activities/involvement for kids
- More new releases in books
- More open times

- Book purchase
- Hours of operation
- Internet access

- Books – print
- E books
- Interlibrary loan

- Later evening hours

- Bars for busy families to visit
- More read aloud

- Continue current programs
- Make or expand hours

- Electronic books
- More fiction books
- Meeting space

- Have lots of books
- Lots of staff
- Helpful staff

- Guides to certain places of library
- Organization
- More check outs

- Continued selection of paperbacks
- Stocking of reference items necessary for school aged children
- Ease of searching (electronic inventory and knowledgeable staff) for items

- More staff to help
- Letting us check out magazines
- More electric outlets

- Books & periodicals
- E & Audiobooks
- Online resources

- I am satisfied with what you have at the moment. Thanks!

- Early literacy
- Programming
- Materials

- Technology
- Diversity
- Customer Service

- Electronic resources
- Early literacy programs
- Resume writing/job searching classes

- Books (Print/electronic)
- Staff
- School age support

- Books
- Customer Service
- More convenient locations

- Schooling (Tutoring, teaching, etc.)
- Keeping up with technology
- Staff- maintaining with knowledge of new technologies, current events, etc.)

- Audiobooks
- Providing a sense of community
- Computer

- Cleanliness
- Less technology
- More author meetings

- More books
- Spanish books
- Keeping current with new technology
- Making sure libraries serve as a knowledge base.
- Make sure top priority needs are met for as many people as possible in the most effective way.

- Chinese-language books & videos

- Expand library holdings
- Use better interface for online catalog and app.

- 8th grade kids homework books
- New non-fiction books

- Database
- Organization of programs for teens welfare
- Improving volunteer schemes

- Books
- Databases
- Information of site (historical and current)

- Print books and Periodicals
- Staff
- Adult services

- Books/print & electronic
- Classes
- Availability of consumer info

- More books
- More computers
- Science/computer program in concert with FCPS

- More books
- The library should sell Nooks/Kindles

- Children's books
- E-books
- More flexible hours

- More open hours
- More ebook access with more focus on non-fiction
- More DVD academics

- More computers
- More new books
- More tables

- Hours
- Collection
- Staff

- Books
- Longer hours
- Volunteer opportunities for teens

- Continue to provide public access to books and other resources
- Provide technological resources; wifi, internet, online resources
- Maintaining buildings and library staff

- More opening hours
- More books

- Access to books – would consider an ereader if some or more vendor

- More books and audiobooks

- List of books for different ages
- A couple of summer programs

- Meeting room service for community
- Networking systems
- Book sale events

- Literacy
- Educational support

- Books in print, audio and electronic
- A building (like here) where you can sit, read, do homework, etc.
- Programs for children

- More preschool program
- More puzzles for kids
- More new books and useful information about school health, social services and free activities in communities

- Keep the great staff
- Staff recommendations of books
- Teach computer resources

- Print materials books
- Ebooks
- Being open

- Offer online books
- Offer more books

- Maintain print resources
- Increase online service/database
- Emphasize community gathering place

- Better hours
- Amnesty fine days

- Serving community

- Quietness

- Any other rule to make it more of a great place to be (whatever the rules are enforce them)
- Up to date nonfiction
- Good quality periodicals.
- More graphic novels that are other than Manga.
- More books that are currently not listed here.
- Language workshops
- Volunteer fairs
- Literacy programs (all ages)
- Books
- School age children help
- New books
- Upgrading the online databases.
- Continue to operate
- ESOL
- Online access/ mobile
- Early literacy- especially on weekends
- Electronic resources- ebooks
- Longer hours
- To provide books and research help
- Providing early literacy materials, programs and support
- Providing instruction and assistance with electronic resources
- Providing free access to computers
- Open library more hours.
- More Korean modern literatures.
- Increasing number of computers.
- School age programs
- Preschool programs
- Author lectures

- More time on computer
- More time at library
- More open time schedule at library.

- Books
- Programs
- Internet

- Expend hours

- Purchase of books
- E-books
- Increase or return to normal scheduled hours. Additionally the library is probably the most important resource for the unemployed- it serves as free recreation and also good job hunting resources, information etc.
- Check out ebooks

- Check out books with kindle/nook
- More computers
- More book catalogs

- Increase ebooks holdings
- Increase hours open
- Improve programs geared to getting kids to read.

- Up-to-date reading and electronic material
- E-books
- Interest children and teens in reading.

- Continue to update professional resources.
- Expand on business hours (particularly weekends)

- Open to provide meeting space further community .
- Children's programs especially for new readers.
- Volunteer opportunities.

- Place to be after school.
- Internet
- Database books: books for leisure (updated new)

- Job search tools and Resources.
- Entertainment
- Music

- Digital
- Computers
- Printings

- Kids programs
- Adult programs

- Extended hours
- Printed books and magazines
- Reference materials

- Longer time to return books
- More books

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- Literacy for children and adults
- Stay open 7 days a week
- More events for kids on weekends

- More/newer books especially more research/nonfiction type books
- More space/tables/chairs
- More online resources

- Maintaining selection of books
- Periodicals
- Internet access

- Books more
- Hours more
- Staff more

- Getting more tables
- Getting more tables
- Getting more tables
- Books & media
- Language learners materials
- Extended hours

- Increase early education literacy
- Support or grants
- Raffle for technology for students low income; budget for technology, website, wifi, etc.

- Continue to provide share access to current information to community
- Continue to provide share access to quality fiction for community
- Continue to provide share access to quality educational resources such as university courses, language instruction, et al

- Books
- Early literacy
- Literacy for any age

- Maintain books
- Staff
- Technology (online books, etc.)

- Continue the terrific service that staff provides
- Expand online access
- Additional hours if budget ever allows it

- More hours

- Business/economics books
- More kid stuff

- Fiction
- Online accessibility
- Organization

- Books
- Books
- Books

- More Books

- Access to academic database like JSTOR
- Interlibrary loans w/ universities
- More hours

- Extend hours
- Reach out to non-English speakers
- More computers

- Print & electronic books
- Access
- Research/reference

- Maintain book collection
- Provide place for students to use computers
- Provide e-books

- Get rid of the day workers by the Centreville library

- Electronic books & mags

- Books, including e-books; Books on CD or MP3

- Importance of community
- Amount of books
- Make learning fun

- E Books

- Electronic Resources

- Coffee house!

- Books; E-books; periodicals

- Adult books & services
- Children's books & services
- Community Gathering Place

- Non-disruptive Quiet. Please; librarians respectfully 'handle it;' Maintain peace and quiet!!

- Book
- eBooks
- Hours availability

- Securing more books & periodicals keep the inventory up to date
- Provide computers for use (for those without home PCs)
- Wireless

- Books
- Helpful personnel
- Pleasant atmosphere

- Books
- Hours of service
- Research capabilities

- Open more hours
- More reference librarians/materials
- Continue excellent movie programs

- Get more of the new popular books
- If you can't visit the library the day your book is due, you could get an extension of 3 day
- Longer time before you have to pick up your hold.

- Open longer hours
- Get more copies of books so I don't have to wait as long on the hold list

- Peace and Quiet
- Quiet and Peace
- Non-disruptive Activities/Behavior.

- Electronic books
- Staff
- Library Hours

- Intelligent staff (as is now, thank you!)
- Variety of books in all topics
- Access to transportation, to & from

- Electronic Resources
- Books
- Hours open

- More hours in the evening

- Technology
- Books print & electronic
- Staff

- Keeping up with printed books

- Reading
- Literature - access to
- Availability & Convenience
- More hours
- Continued funding

- Wide variety of printed books, fiction & non
- Quiet place to read or study

- A place for young adults to read/study/research
- Free wifi

- Volunteering programs for kids

- Technology
- Better books

- Technology
- More books
- Support to education

- Get more printed books
- Include other language books. Spanish, especially
- Get more help to teach for needed school children

- Electronic books

- An active center for literacy
- Information exchange & source
- Community services

- Easier ebook access

- Access to print and online resources
- Provide speakers on a variety of topics
- Build relationship with schools

- eBooks
- Books on CD
- Web based searches

- Longer hours open
- More computers available

- Open longer hours

- Help students on their writing skills

- Books (variety)
- Children's hours
- Tech help

- Books
- Audiobooks
- Accurate cataloging

- More computer
- More tables
- More assistance

- More website interactivity

- Books - print/electronic
- Technology
- Maintain library building & meeting rooms

- eBooks; online resources
- Early reading and ESL programs

- More # of popular books
- Extend business hours
- More E-Book

- Staff the Virginia Room with highly qualified staff knowledgeable about the collection and able to help the public with research!!!

- Technology
- Hours
- Children

- Open more hours on weekends
- eBooks
- Improve website reservation system/catalog

- Books (print & eBooks)
- Support school-age children & teens w/ homework assignments
- Books & services for preschoolers & caregivers
- Also classes on resume writing/job searching

- Non-Fiction books
- Adequate staff/pay
- Increase hours

- Continue the great work
- Offering computer/technology to families that can't have it at home
- Maintaining up to date holdings

- Electronic books
- Computer access
- Keeping library open longer hours!

- Helping adults learn better inquiry techniques
- More programs for middle high schoolers
- Becoming a community center of learning

- Keep books
- Allow some ebooks
- Provide more computers

- Books
- Computers
- Space to come & read/research

- Safeguard the book collection
- Work to bring the E book application to more borrowers
- Provide a more workable way of accessing magazines system-wide; especially in light of the current cutbacks

- Book access

- More availability of library.

- Providing more tables for student use
- Larger selection of books
- More activities for pre-school

- Books
- DVDs
- Service

- Getting new book releases faster
- More books as ebooks (and multiple copies of ebooks; every ebook has a waiting period)

- Continue large selection of print books
- Help w/ high school projects

- Purchasing new materials
- Providing materials via electronic means (eBooks, etc.)

- Expand the electronic collection to include more how to and non-fiction books and other fiction genres.
- Variety of books in different formats
- Computers and other resources that help address digital divide in our area
- Foreign language resources (learning & for natives)
- Deeper community outreach for people who want to get involved, volunteer
- Books
- Available hours
- Connectivity
- Ordering current bestsellers for adults; ordering current award winning children's books
- Keep the website up and running for holds & information on children's programs
- Books! We have discovered many wonderful books there.
- Accessibility
- Resources
- Purchase more copies of new books
- Try to expand hours again
- Encourage reading for kids
- Business book
- Fiction
- Self help
- Staffing
- Programs to encourage literacy and reading
- Materials for people learning new job skills or professional qualification
- Promoting the library as a tool for business or academic research and personal development.
- Maintain current influx of new, current books
- Maintain website for book reservations/catalog search
- Continue w/ story time for children
- Maintain same high standards
- Open more hours if budget allows
- Continue to provide quality printed materials
- Continue to provide excellent staff

- Continue to provide resources for learning
- Keeping up with new publications
- Alternate resources (DVD, CD books on tape) magazines etc.
- Good Hours
- Enforce quietness such as loud conversations, 2 at computer; make mothers with ear piercing screaming babies go outside. When I was child, you were warned if your voice got above a whisper. Screaming babies would be unthinkable.
- High end nonfiction particularly science, technology, linguistics, math
- Staying open more - not less hours but evenings better than weekdays
- e-Books
- Reading help for K-1st grade
- Books
- Access books, print & electronic
- Support for students
- Access to online databases
- I would like the library to continue to be a place where people can interact with physical object (books, magazines, etc.)
- Learning Company/Modern Scholars courses
- Children's books
- Internet access
- longer hours open
- DVDs of classics
- More school age programs
- Ladies reading club
- Keep providing books, both print & 'e'
- Provide literacy programs - maybe English as a Second Lan. Classes
- Knowledgeable staff
- Books that correspond to the Fairfax School district summer reading & course work
- More books
- More books
- Books
- Being open

- Programs for young & old, movies, reading clubs, discussions, etc.
- More books & ebooks
- Longer hours
- More books on DVD
- Provide better looking technology
- Better books
- Increase print book collection
- Encourage community participation
- Online resources & hardware
- eBooks & databases
- New books - many copies
- eBooks; e-audio books; early literacy programs
- Books
- Continue positive staff attitude
- Helping teens w/ homework
- Organizing books
- Easy computer use
- Workable hours - open late to allow working families access after work
- More New Books
- Books
- Computers
- Classes
- More kid stuff
- Add liveliness
- Rearrange the library
- Hours of operation
- Staffing
- Books current
- Print books
- More copies of popular books
- Greater selection of books

- Longer hours
- Providing more copies of Bestsellers
- Allow reservation of Board Books
- Maintain good services of reading
- Provide access to research needs online to other libraries
- Customers
- Books
- Electronics

FX

- More hours
- More availability of e-books
- More availability of bestsellers and currently popular book club books
- Not sure-probably not very different from those in effect now
- Making books available like you are now
- Helping children who don't have access to good books & reading/homework help
- Homework help
- More computers
- E-books
- Public Education
- Community Support
- Research Capability
- More books
- Longer hours
- What happened to the Catalog Only computers?
- Providing books for all genre
- Providing programs to help others
- Having an efficient Information Center
- Keeping printed books & resources
- Maintaining user friendly hours
- Technology resources
- Electronics
- Genealogy

- More hours
- Additional hours open
- More technology assets such as the ability to download e-books to Kindle or iPads
- Make sure we have most current books for access
- Increase number of e-book titles
- Increase information on local history and interests
- Staff
- Books (printed and electronic)
- Electronic Data
- Keep purchasing Genealogy Books
- Keep library open as many hours as possible
- Newspaper, Book, Periodical
- More hours of operating
- Foreigner language books
- eBooks
- Library activities for kids
- Longer hours
- Growth and expression
- Availability of hours and resources
- Technology
- Remodeling
- Children's reading programs
- US History
- European History
- Rest of the world History
- Survival Video Workshops
- Disaster preparedness
- Library section
- Plenty of books
- Books in more languages
- Study Groups, etc.
- Books
- Books

- Books
- Restore staff cost to budget cuts (2)
- Do some strategic planning to catch up with the advantages automation could provide to the physical labor-moving books around the library. I see so many people with braces-it seems like a physically demanding job.
- Computers for public use
- E-resources
- Programs for community
- Books
- Increased books
- Increased Technology Seminars
- eBooks for Kindle/Nook
- Family programs for all ages
- Stay open as a resource for children and teens
- Provide extra-curricular support (ESL, Book Clubs for
- Add media rooms to attract teens
- Open longer hours (understand it involves budget)
- Merging electronics/Hard copy resources in order to more easily access of public to library resources via electronic technology (eBooks, Kindle, Smart Phones)
- Movie Classics
- More user-friendly eAudio Books
- Books, Books, Books.
- Books for students of all ages
- Programs for kids
- Fiction Books for adult patrons
- Being open on weekends & after school for students
- Free computer classes for computer illiterates
- Hours (more)
- More support for Jr. & Sr. HS assignments
- Offer Kindles/Other eBooks to view eBooks and increase eBook holdings
- More eBooks
- More eVideos
- More eAudio books
- Books
- Computers
- Programs to promote early readers

- Provide public access to internet
- Book collections update
- Books on CD
- Continue to provide high quantity of high quality books
- Trying to extend current operating hours within tight budget constraints
- Maintain a good collection of books
- Provide friendly service
- Having more select topics for subjects
- Keep computers up-to-date
- Serve as a meeting point for community groups
- Do not get rid of the books and resources
- Purchase books
- Wide variety of books
- Electronic book resources
- Staff availability
- Availability
- Book
- eBooks
- Databases
- Early literacy
- School age & teen homework help
- Hours
- Education
- Literacy
- Books, books & more books (eBooks & Hard Copy)
- Serving as a resource center for adults, teens and children where the above can do research and study
- Books in multiple mediums
- More hours
- Internet
- Books
- ILL's
- Reduce size and create online resources
- Literacy

- Books
- Tech
- Maintain acquisitions but perhaps fewer copies
- Maintain the excellent staff
- Do your best to resume full service hours
- Print books and periodicals
- We love the Teaching Company Videos
- Your book selections are good
- Your clean, light filled facility is pleasant & your staff is extremely dedicated
- To continue the current services
- Increasing hours
- Increasing holdings & access to eBooks
- More print and eBooks and DVD's
- Continue doing a great job
- Availability
- Variety and quality of materials
- Preservation of older materials (i.e. Newspapers, microfilm, etc.)
- More computers
- Computer training
- Open more hours
- Information resources: encyclopedias, etc. (non-fiction)
- Better representation of Christian Literature
- More comfy chairs and study areas
- More hours, back to schedule before cuts
- New book purchases
- Fix front door to open without hitting you as you walk past

GM

- Books in all forms
- Literacy programs
- Additional hours
- More computer access for those who do not have computers
- Longer open hours

- Maintaining/expanding book inventory
- Remaining open longer in the evening

- Doing a great job already
- Post the fact that you charge if you forget your card

- Online resources
- Keeping classics

- Access to books, e-media
- Hours each day
- Helpful staff

- Books in print
- Access to reference material via the Internet or Library network
- Movies & DVDs

- Early learning and activities for children

- Providing more foreign language books & DVDs for kids
- Provide more reading – read at loud for kids

- E-book lending
- Research material availability
- New books

- Book
- Services
- Programs

- Sufficient staff to provide longer hours open
- Books
- Continue attractive programs for youth

- Keep libraries “the heart of the community.”
- Secure more funding for hours and staffing.
- Listen and adapt to our diverse community

- Maintaining print collections even while exploring electronic media
- Fixing/replacing website and catalog issues

- Students
- Book variety

- A security alarm out front
- Longer hours
- Computer w/Internet access
- Databases
- More outlets/desk space
- More hours
- More hours
- More study areas (additional study rooms)
- More middle tables with outlets.
- Open more hours (24-hour would be phenomenal but I know the government controls the funds).
- Being open
- Providing books, online books.
- Extended hours
- Make downloading e-books easier
- Open more hours for students' access to Internet
- More books
- Focus on education for children & teens
- Stay!
- Increase staff
- Open more hours.
- Wide spectrum of books
- Access to library (hours)
- Reading literacy program(s)
- Library outreach for newly arriving immigrants to Fairfax Cty
- More aggressive grant & donation offerings
- Services for young readers/young children
- Continue w/good supply of new materials
- Online resources –holds, transfers, a good working website (very helpful)
- Be available more hours (i.e. needs better funding)
- Provide community room for programs
- Continue its great job.
- Support school age & teens w/ homework
- Expand eBook offerings

- Provide a place to read and study
- Get the best books – not just new ones
- Keep up technologically

- Another study room or larger
- Enclosed room for small children (noisy)
- More DVD's (movies)

- E-Resources
- Staff
- Customers

- Keeping branches open as much as possible
- Maintain inventory incl. eBooks
- Recruit volunteers to assist

- Collection development – both print & electronic

- Maintaining core collection of reference materials
- New books
- More hours

- Continue technology development
- Continue to add to all collections

- Books Print/electronic
- Activities for homeschooled children
- Activities in the evening for high school or college children

- Useable hours
- Purchase new books – keep supply/variety up

- Open longer hours

- More large print books for senior citizens.

- Keep printed books!!

- Electronic resources (especially books)
- Services to children & teens – next generation of lib supporters

- Children's literacy
- Books in different languages (all ages)

- Citizenship and English program
- Tech outreach programs

- Technology

- Magazines
- Books

- Access to information (books, periodicals, online, video, audio)
- Education
- Continue multi-language access to information

- Computer use for students & folks w/o computers
- Books – resources
- Quiet place to work & read

- Cost

- Doubling the computer availability in number + use
- Expand hours on weekends where the attendance of libraries would be more
- Adding more staff

- Technology
- Mtg rooms
- Tutoring services

- Additional hours
- Additional resources

- Books – Best authors
- Books on CD
- Jan Karon, Debbie Macomber and Thomas Kinkade Books

- Get more books

- Electronic resources
- More large print books
- Support homework assignments for schoolchildren

- Keep hours of opening
- Get best sellers quicker

- Hours and staff assist availability

- Books

- Periodicals
- Research Help

- Increasing the number of new books available

- I hope some people are talking about that quietly and they are talking on their phone going outside.

- Supporting the community through quality books, programs and other media

- Books
- Books
- Books

- Books, CD, + other materials
- Children's programs 3. Programs for young adults

- More diverse collection of audio books
- More services for ESL & adult non-readers

- Focus more on electronic resources
- Easier access to Library websites
- Afternoon activities

- Open longer hours especially weekends
- Have tutoring

- Build up able staff
- Technology, e-books
- Workshops

- Print books & periodicals
- E-books
- Staff

- Preparing clients to use technology (computers internet, databases, resources online)
- Making these electronic resources more available (in different formats to match diff technology)

- Have more varieties of books
- Stay open

- Hours on libraries
- More copy of the book

- Computer or Internet used more access
- Books
 - Early literacy
 - Study support
- Longer hours
- More books
- More magazines
- More hours open
- More staff
- Acquire more materials
- Increase hours
- Free Internet (I have wireless at home, but many don't)
- Having all the latest books
- Internet access
- Have enough employees
- More art books + educational books
- Health books
- Get the latest updated books
- More hours
- More books
- Open every evening
- Maintaining a collection that meets the community's needs
- Opening the library for more hours a week
- Making the library user-friendly (I think FCPL already does an excellent job at this – it is easy to locate materials, place item on hold, renew etc.)
- Opening for more hours
- Opening for more hours
- Opening for more hours
- Computer resource
- Books
- Database
- Books
- Internet – source (online resources)

- A community gathering place
- Stay open
- More e-book availability (catalog data base)
- Keep up with current information on Medical, Money education
- Be able to be access to all customers
- Literacy programs for all ages.
- Open more hours
- Hours
- Bi-lingual products
- Early literacy programs
- More computers
- Open more hours
- Offer certain classes for free
- Research databases
- More resources (all formats)
- Open more hours (esp Thurs nights)
- Focus on more electronic sources
- Literacy programs
- More hours
- Digital/audio books
- Early childhood
- More hours
- eReaders
- Longer hours
- Additional computers
- Maintain/increase level of svc
- More books esp new releases
- More book sales / increase fines
- Focus on good reading material, not just what is or seems to be popular and good quality children's lit.
- Books – that is still the basic function of a library – print and eBook
- Provide Internet access to those w/o computers

- Support school aged children in homework
- Access to books
- Keeping up with technology
- Electronic resources – should join with FCPS so that resources are not duplicated or unavailable to either community or school children
- Continuing to be a welcoming place for learning
- More resources – books & books on tape
- Better hours
- More opening hours
- More copies of new popular books – adult & children
- Technology – computers and eBooks
- Books (paper and electronic)
- Periodicals
- Nothing else (waste of taxpayer money)
- Longer hours (esp. on weekends)
- Volunteer opportunities for students
- Clean the bathrooms more often
- Maintaining an up to date catalog
- More hours at local branches
- Children’s programs
- Buying non-fiction books
- Book collection
- Keep catalog up to date
- Maintain ability to borrow/return across all branches
- Continue to keep up with latest electronic resources
- Programs for seniors
- Keep best staff possible
- Keep inventory growing and refreshed
- Keep libraries open
- eBooks
- More eBooks

- A lot more eBooks
- Acquisitions – print books & e books
- Staff
- Web site
- You do a great job
- I assume eBooks can be read by Nook or iPad? If not can you do that?
- I love the feel of a book in my hand I think more books on all levels
- Good knowledgeable staff
- Technology
- Maintain a mix of print vs. electronic info
- Maintain more or the same hours
- Books
- eBooks
- Reference materials
- Research assistance
- Computer resources
- Up to date reading materials
- Keeping libraries open and available to citizens
- Keeping up with purchasing latest books
- eBooks
- Wide variety of books
- More meeting spaces
- More selection of eBooks
- Training for staff – keep up the excellence
- More hours
- Having all the books in a series
- Having multiple copies of popular books
- Not putting the 5th book in a series on the new shelf but having the first if it is there
- Books to download
- Children’s series
- More science journals
- Protect patrons privacy
- Fight any outside attempt to influence what you acquire

- Meet patrons' needs
- Just keep doing what they are currently doing
- Latest books
- Consumer info
- Copier
- Computers
- Later hours
- More books on research topics
- Restore hours
- Book purchases
- Expand e-books
- Increase hours as before
- More children programs
- Electronic book lending
- Books
- eBooks/audio
- CD/DVD
- Open libraries more hours
- Add more table for the public
- Add more plugs for computers (laptops)
- More computers
- Better book
- More comfortable chairs
- Books
- Staff
- Technology
- Longer hours – 24/7 would be nice.
- Making sure current and old books are available
- Maintenance of library buildings
- A program to introduce libraries to everyone and increase use of library
- Books
- Books

- Books
- Extended hours
- Books!
- Technology access and support for families without
- Getting (& keeping) children using the library
- Better integration with the school system
- Small business development services
- Arts and literary activities
- Remain a gathering spot for all – continue good hours Monday/evenings/weekends
- Confirm great selection of books – you are better than Alex. & Arlington
- Books
- Helping school age students and teens with homework
- Open library more hours
- Book access
- Literacy programs
- Electronic resources
- Electronic resources (technology) books
- Staff
- More copies
- Expanding online/electronic titles
- Electronic
- Literacy
- ESL
- More books
- Maintaining access to books
- Acquiring a broad range of new/classic titles
- Have staff available for customers/students
- Never do away w/books & periodicals in print
- Make sure library as a place provides a place anyone can come to and be comfortable by offering rooms, programs, web access
- Electronic materials & instruction

- Computer Access (primary focus should be on providing leveling services = make books available to all residents regardless of what they can access at home. Make it so everyone has access to books.)

- Technology
- Books

- Maintaining access to books & other media

- More printed books
- Open libraries more hours
- Expand building size (add another floor or more ground)

- Early literacy programs
- Support for school age kids

- Print books
- Electronic books

- Maintain collection of books, periodicals and electronic media to provide entertainment & information that is readily accessible in a pleasant environment at the branches and online.

- Online library services
- Good selection of periodicals & newspaper
- Keeping current in books & information

- Continue to purchase books & magazines (not electronic)
- Maintain adequate hours, particularly evenings

- Continue to be a center of learning
- Continue to house print books
- Provide support for children

- Increase of hrs. open
- Purchase more non-fiction books on CD & DVD (esp. biographies) and “Great Courses”
- Provide more computers for public use

- Books
- Free workshops linked to FCPL

- New books – more of them – wait is too long
- Downloads to eReaders/tablets

- Extending hours
- Adding more books in print & e-media

PO

- Technology-computers-e-service
- Hardbound books, DVD's, CD's
- More accessible information via-online, twitter, for people with disabilities

- Staffing-more
- More hours
- Increase book budget and magazine

- Books
- Good books
- Good staff

- Computer education
- Hardbound books
- E media

- Education
- Continue current services
- Keep hot picks

- E-books nook
- Acquire videos or movies for the hearing impaired
- Provide library services to Fairfax Residents

- Large print books
- Help immigrants become assimilated (story telling of their journeys)
- Remaining a library, we can surf at home

- Books
- Hours
- All best sellers

- Research facilities via internet
- More magazines
- More shelves-esp Yfic and JP

- Weeding all the books
- Weeding

- New stuff
- TV's for Sunday football
- Use internet and eBook resources
- Expanding relationship with communities
- Being fiscally responsible with resources and staff
- Books
- Online resources
- I'm an electronic dinosaur, so I just love books
- Provide electronic books
- Continue to provide books
- Seminars, and classes
- I am happy with all services provided now. I am a recreational reader of books
- Community providing sense of literacy and exposing children to excitement of books and learning
- Staff-humans to help us
- E books. I don't have a Kindle because I read library books. If I could borrow via Kindle I would use them
- Books
- E books
- Supporting informational needs of community
- Databases
- Rid books of bedbugs
- Sunday opening of all libraries
- Language learning support
- E services
- Literacy
- More print books- especially large print
- Adapted resources for disabled patrons
- Walled off area for toddler books to contain noise

- Moving to more electronic resources

- Continue to provide basic services
- Continue to supply a variety of media
- Continue to support FCPS curriculum

- Continue to offer support for diverse limited English speakers
- Possible to borrow e-readers
- Good infrastructure (take care of building)

- Maintain order and discipline in library
- Keep up with current and new books
- Properly educated staff

- Clean environment
- Books
- Internet

- E-books
- Classes on English
- Books

- Technology
- Education
- Stay open as much as possible

- E-books
- More books
- Kindle accessible books

- More hours
- More hours
- More staff

- Support for friends group
- More Sunday hours at all branches
- E-books

- Print materials
- Children's programs

- Books and recorded books
- Outreach
- Extended hours
- Books
- More programs on Monday for school children
- More programs for young children
- E-books
- Children programs
- Maintain collections
- Retain staff
- Provide both hard copies and e-books
- Restore staffing
- Continue website and electronic catalogue
- More books
- Longer hours
- Continue adding books , both fiction and non-fiction
- Provide more computer access, particularly for students who don't have access at home
- Support and encourage literacy among both children and those who are new to this country.
- Purchasing more material
- Homework support
- Family programming
- E-books and audio books
- Children's books
- More access
- More science and math and arts literature
- Provide classes in science and math and reading enrichment classes
- Longer hours
- Classes
- More hours
- Book exchange
- Shorten wait for electronic books
- Continue CD's
- Staffing

- Providing material and information not available elsewhere
- Proving support for seniors.
- Stop talking out loud in libraries. Both staff and customers
- Increase hours
- More staff
- Keep the collection current
- Open longer hours
- Buying more books
- Open more hours
- Have more parking spaces
- Providing resources to those who lack them at home
- Longer hours
- More hours
- Longer hours
- Longer weekend hours
- Keep DVD collections-especially lectures
- Use volunteers
- Continue to be open at least as now
- Continue meeting room availability
- Maintain staff levels
- Longer hours on Thursday thru Sunday
- Electronic books
- Computer availability
- Technology
- Great staff
- Books
- Children's programs
- Internet wifi area services
- E books
- Electronic books
- Access to print books, interlibrary loans is ok
- Customer relations
- Up keep and maintenance, broke keyboards, burned out lights

- Cleanliness, restrooms need to be checked
- Latest books
- Popular books, multiple copies
- Reference books, non-checked out
- Books
- Programs on site
- More computers
- Providing access to books
- Staying open longer
- Programs for kids in summer
- Online materials, data bases
- E media
- Homeschool programs
- Promote reading, literacy
- Promote use of print material
- Provide internet access for those residents who cannot afford it and need it for school
- More books for school aged kids
- Continue purchase of hard copy books
- Reference materials
- Books
- Meeting rooms
- Good variety of new children's books
- Access to e books
- Children's programming
- Current/new books
- IT resources, on line services
- Access, and library hours
- Low cost/free
- Summer reading program
- Current books
- Hours/reference/staffing
- Children's programs/summer reading program
- Staff
- Updated children's material
- Maintaining current technology

- Buy material despite censorship from groups
- Continue the training of staff
- More books and more hours
- Books
- Programs and clubs
- Continuing flexible hours and branches
- Keeping good selection of books on hand
- Keeping trained staff in branches
- Continue to be up to date with changes in technology
- Provide a variety of ways for public to interact with librarians, esp resource librarians
- Continue to purchase books
- Carry copies of books required for nearby schools
- More study rooms
- Collections
- Classes
- Online resources
- Add newly published books based on bestseller lists. New books on economics and the law
- Provide effective programs to encourage reading especially for young children
- Obtain more budgets through support of government and community
- Keeping the most current and new books in the catalog
- Children's and YA sections
- Computers
- Staff help
- Electronic resources and media (e books and research access)
- Computers
- Database access
- Books
- Children's programs
- Research assistance
- Info about government services
- More specific book areas
- Comfortable spaces

- Lots of books
- Media

- Weeding
- Computers and TV's
- Buy more graphic novels

- Start up a reading program to help kids
- Improve the wifi/computer system
- Book clubs/book talks to get people interested in reading

- A blog for people to recommend books
- Help school aged kids into finding what books are their level
- Longer hours

- More books
- More time on computer
- More language books (not just English)

- Staff that speak another language
- Offer reading classes
- Start early reading programs

- Have more computer based learning
- Books
- Online catalog

- Books
- Open after 5pm weeknights
- Open later

- Computer
- Magazines
- Light

- More DVD's
- New books
- Summer reading program

- More books
- Low cost or free
- Books

- Electronics

- Wifi
- School work

- Book clubs
- Technology
- Student/kid friendly things

- Technology
- More/new books

RR

- More hours (24)
- Not cutting hours (2)
- Extending hours (17)
- More DVDs (3)
- More books (31)
- More eBooks (19)
- More librarians (3)
- More computers (8)
- Staff. (3)

- More CDs
- Electronic resources
- Staff support

- Research resources
- Keep buying great new books – adult fiction/nonfiction.
- Acquire kid’s DVDs for rental.

- Don’t reduce hours any more.
- Learning how to research.
- Keep up with e-reader materials.

- More events to encourage reading at middle school level.

- Homeschool people.
- Reference assistance.

- Interlibrary access.
- More informal with fines.
- Maintain the online databases and online reserve/pickup system.

- Provide more immediate response to requests for new publications.
- Maintain up to date collection of books.
- Maintain up to date collection of magazines.

- Help ESOL.
- Deepen collection- more specialized and iconoclastic books.
- More for sale books and additional annual book sales.

- Electronic Resources and acquisitions.
- Library staff.
- Providing wide variety of books.

- Job fairs.
- Community events.
- Broad range of titles.

- New releases.
- Chess clubs.
- Customer service... kindness!

- Kid's program.
- Source for the latest books.
- Resources for the poor and unemployed.

- Research assistance for the general public.
- Internet Access.
- Programs for job search.

- More hard copy books, esp on American history.
- Information (databases).
- Literacy programs for all ages.

- Available resources for underserved.
- Keeping more updated books.
- Keep programs for children and parents.

- Create "all inclusive" community activities.

- Weekly foreign film presentations.
- Ask for volunteers to organize activities, presentations and expositions.

- Literary programs for – Early – ESL.
- Up-to-date technology resources.
- Support for Children/Students to succeed.

- Continuing to provide print books and electronic.
- Children’s program.
- Adult programs.

- Tech Ed.
- Survival.
- e-Books.

- Staying alive.
- Story hours.
- More foreign language books.

- Staying open.
- Better access to facilities by public.
- Continue getting books and books on tape.

- Downplay Twitter and similar things.
- More welcoming multi-use space.
- More programs for young children.

- Expand loan period to 4 weeks.
- Come up with better ways to use the DVD Teaching lectures.
- Continuing to exist.

- Continued service to the public.
- Technology.
- Electronic Resources.

- Early Literacy.
- Ebooks for elem. Schools/middle school.
- iPad access.

- Better website.
- Earlier weekday hours every day.
- Children and learning.

- Support of middle and high school research and learning.

- Very happy with Wanla!
- Magazines.

- Reference materials.
- Continue quality service to customers.
- Liz Meanor is great!

- Let others know about the quality programs offered here.
- Provide books talks and offer a book club.
- Programs for school-aged/middle school students (i.e. Iditarod program held last year).

- Electronic access – particularly additional databases available from home.
- Increase childhood literacy.
- Offering a range of books to all ages.

- More info specialists.
- Up-to-date books.
- List of website learning program.

- More space to keep more books – I love a book sale but a bigger group of books is awesome.
- High quality book collection.
- Easy availability of titles from other branches and through interlibrary loan.

- Easy access to online databases that replace reference books the library needs to have; clear instructions on how to access different types of information.
- Staying open.
- Open late - some days libraries close at 6 is too early for people that work.

- More Spanish books (I found some I don't see new books in Spanish).
- More access to online repositories worldwide.
- More online resources.

- Continued good selection of books.
- Renovating facilities.
- Very satisfied with current services.

- Provide books to tackle 1)old age 2)sickness 3) economic misery 4) betterment in social, political work fields.
- Keep stocking quality books.
- Helping early readers improve.

- More boy-themed chapter series.
- Books

- Library buildings

- Staff
- Customers
- Technology (basically, question 12).

- Being open as much as possible.
- Providing information help for school/job research.
- Helping community connections – working with book clubs.

- Providing information/bringing speakers re: government process citizen responsibilities and rights.
- Buy periodicals.
- Be able to deliver book on request.

- Increase media options to check out like books for Kindles (nothing else because this library serves all other needs).
- Resources – access to community information.
- Technology.

- Audiobooks.
- Purchasing more books and new books as they come out.
- Interlibrary loans.

- Information/categorization etc. of books.
- Accessibility.
- Children’s programs.

- Bigger supply of books/summer reading list for teens.
- Electronic resources.
- Provide more science and technology books.

- Staying open.
- Assisting with job search.
- Technology – more computer access.

- Classic books.
- Classical recordings.
- Maintain same class of services.

- Offer more enriching programs.
- Move toward more/easier electronic books.
- Staffing and open more hours.

- Continue ability to get books from other branches.
- Keep up website/catalog.
- Electronic resources.
- Maintaining libraries.

- Offering recent releases.
- Offering space for public use.

- Expanding eBook offerings – often book is there and already checked out.
- Helping students gather age appropriate research materials such as “everything a 6th grader should know about cuttlefish”.
- Although about 20% of what I need is electronic, I still love just settling near magazines or books to see what is new. Still prefer real book...know print is dying.

- Acquiring new (print) books – especially non-fiction.
- Purchasing new books (print).
- Continue to purchase printed books and periodicals.

- Do not make further cuts to library’s operation hours.
- Support literacy and love of reading at all levels.
- Technology.

- Offer reading instruction for the illiterate.
- Offer recycling for college textbooks.
- Continue with book sales – amazing.

- Continue to increase collections.
- Keep current books available.
- Providing resource for underserved.

- Providing e-services.
- Increased quantity of quiet study rooms.
- Better notification of seminars/events, such as signs at the front of the library notifying patrons of upcoming resume seminars.

- Staff/customer service.
- On hold facilities.
- Early readers.

- Students.
- Seniors.
- Youth out of school programs.

- Job preparedness programs.
- Children education programs.
- Media books.

- More books in all formats.
- Increased materials of all sorts.
- Research assistance.
- Children’s reading.

- Helpful staff.
- Just released books.

- Kids.
- Programs for children.
- Providing more electronic resources.

- Early literacy programs.
- New books/more authors.
- Program for preschoolers.

- Make the process of downloading eBooks less complicated.
- Technology.
- Friendlier staff at Reston.

- Open later during the week.
- Events on nights and weekends so people who work full time can participate.
- More business books.

- No I'm quite satisfied.
- eBooks
- Spanish chats in Reston

- Children's book clubs.

SH

- Technology
- Support services for preschoolers
- Longer hours

- Staff
- Books
- Library hours

- Ebooks, audio books
- Online resources
- More DVD's-especially PBS non-fiction and fiction

- Growing electronically
- Reference support
- Continue friendly supportive service

- Print books available

- Online services
- Helpful staff

- Expanding e-books
- Separate CD's, DVD's, cassettes
- Programs and services for children

- Adult deaf, blind, braille books
- Adult blind braille books or computer
- More books

- More computers
- VRI {Va interpreter on TV}
- Open same time every day

- Books, Dvd's
- Support school age children in their learning quest
- Up-to-date books

- Educational programs
- Homework/test help for children
- Reading help for young children

- More hours
- Support school age children
- Coffee shop

- More books
- Up-to-date technology
- Sufficient staff!

- More books
- Help with the little kids
- Purchase up to date DVD movies

- Literacy programs for children and adults
- Continue to purchase books and periodicals {hard copies}
- E-book lending

- Increase number of printed books on shelves
- Increase number of books on 2 week-no renewal
- Funding to increase the number of hours the library is open

- More staffing

- New non-fiction materials
- New popular materials

- Expand DVD collection
- No more budget cuts
- Staff training

- Keep up with new tech
- Maintain quality of print collection
- Expand e- materials

- More hours
- Continued technologies
- Try to offer more computer courses

- Stay open more hours
- Add more computers to the tech lab
- Have two hour sessions instead of one

- Technology
- More fiction DVD's {drama}
- Books on DVD's

- Books and periodicals
- Availability {hours open}
- Renew Consumer Reports periodical

- More large books for the elders
- Technology
- Children's books

- Newspapers
- Maintain if not increase hours of operation
- Keep libraries open/operational

- Books
- Staff

- Books
- Magazines
- Videos

- Books
- Computers
- More self service
- More research aids

- More electronic books
- More electronic/video access to online education

- Job fairs and assistance with interview prep
- College applications
- Access to tutors

- Books
- Electronic resources

- e-books
- Recycling-donation programs
- More web-based learning opportunities

- Books
- Staff of course are very important
- Access to library

- Opening/Closing
- Books
- Staffing

- Programs for families
- Free resources!!
- Early literacy

- Electronic resources
- Well paid staff
- Technology

- Books-print and audio and eBooks
- Maintaining/improving collection
- Improving services

- Shipping books in quicker
- Having an even number of book copies
- Keep staff educated and up-to-date in their professions

- Knowledgeable/professional staff
- Appropriate hours
- Educational support

- Books
- Meeting rooms
- Training opportunities
- Literacy

- Community
- Technology

- Technology resources
- Books, e-content

- Printed books
- Technology and electronic books
- Meeting spaces.

- Friendly staff
- Latest materials
- More book clubs.

- Provide services for community-preschool
- ESL
- Literacy programs

- Keep library accessible
- Making electronic resources easily available
- More hours open

- Electronic media
- More hours
- Technology services

- Access to everyone
- Support for immigrants

- Extra hours
- More hands on help
- More computers for research

- Books {electronic and print}

- New books
- Library info/help services
- Literacy programs

- Literacy programs
- Books and services for preschoolers
- Support school age children and teens with homework

- Technological/ scientific literacy

- Open more often

- Staffing
- eBooks
- Longer hours

- Maintain book collection, keep as current as possible with technology
- Keep buildings open

- Restoring regular hours
- Providing information in all forms
- Programs for young people--instill a love of reading

- Programs for youth (12-18)
- Technology literacy for everyone
- Book festivals and author appearances

TY

- Have more services for the Hispanic community.
- Have more hours for conversational English classes.
- eBooks

- Literacy for kids and new immigrants
- Go back to longer hours at each location.
- Maintaining hours of operation--no further cuts

- Continue with current website--it is excellent, easy to use.
- Keep the classics available.
- Getting more books

- Getting more hours
- Getting prettier posters
- Consider expanding eBook services.

- Helping customers
- Opening at 9 a.m.
- Accessibility--open static times daily--9-9 is great!

- Provide information on social/education/business issues
- Provide latest book
- Provide more resources to aid student/citizen solving their problems; e.g. computers/wifi

- Fiction books
- Internet access
- Trained

- I mostly am not familiar enough with these facilities to make a qualifiable choice here.
- Better hours
- Serve early literacy/homework programs

- More computers for those without
- Resources
- Electronic books

- Children books
- Offer a variety of books for all ages
- Offer more variety reading groups/other groups for adults

- Expand business books and computer books
- Bring newer editions
- Languages

- Be open as much as possible
- Increase hours
- Make public feedback more available

- Books (print + E) (repeated 3 times)
- Open the library for longer hours during the weekend
- More hours

- More e- and audio books
- Longer store hours
- Keep up with the technology

- Children literacy/lifelong learning
- Free + non censored
- Books

- Website information
- Have more electronics for public use
- Support school-age children with homework assignments

- Increase literacy programs + books, services for preschoolers
- Open longer hours
- Easier access to database sites

- Easier cooperation with other FCPS libraries
- Encouraging reading
- Providing mtg/study place
- Keep doing what you are doing (smiley face)

- Increase their opening hours
- Expand the library

- Add up more chairs outside because some people love reading and studying outdoors
- Increase library hours
- Improve toilet sanitation

- Increase electronic resources (books, videos etc.)
- Library buildings
- Technology

- Staff
- Internet access
- Information Accessibility

- Maintaining the printco (???) book
- More hours open – very disappointed when Thomas Jeff and the Regional Library reduced their times.
- Good selection of books

- More quiet study rooms if possible -- maybe even at the computers.
- More books
- More education

- Less technology
- Longer hours
- Technology

- Books
- Library hours – Please don't cut back!
- Books -- print + electronic

- Continue excellent electronic access
- Pay fines try computer -- credit cards, pay pal

- New computer
- Fast connection wifi
- Movie

- Books
- Operating hours
- Computer access

- More library hours

- More programs for kids
- Access to library services over Web

- Usability of library website
- Updated non-fiction collection – science
- Focusing on digital databases

- Extended open hours
- Offering helpful classes to college students
- Technology/ database/resources

- Foreign language material/resources
- More reference materials, hard covers and electronic
- More hard back print books

- Longer hours
- Larger budget from Fairfax County funds could come from “bloated” school budget
- Research assistance

- Inter-library loans
- More books
- Serve young children

- ESL for adults

- Books
- Availability (hours open)
- Internet

- Continue to have a world-class collection
- More copies of current best-sellers
- Provide Chinese books

- Print books
- Electronic access (computers, DVD’s/movies/languages)
- More hours

- More availability – I seem to be on a waiting list for everything I want to read!
- I like it the way it is. Although I would do something about noisy annoying children. I come here for quiet time & solitude.
- More at K-3 level programs

- Online databases (or lack of publicity)
- Electronic collection of books
- Place for study in quiet
- Resource center

- Access to electronic books – cheaper easier, print artist
- Access to IT for people without good one at home

- Technology
- Books
- More hours of operation (esp. on the weekends)

- Promote literacy/literature
- Provide reference material (investment)
- Help students

- Technology access
- New books – cultural/political focus in particular
- Having great selection of books – hard copies and ereader

- Having a quiet place to go
- Access
- Technology

- Up-to-date information
- Computer sites
- More “How to train your dragon” books

- More animal books

- Staying politically neutral and not a propaganda machine like in Maryland
- Realistic hours or why have a library if it is not open
- Diversity

- Easier downloading of audio material and more of it
- Hours! Please open all branches at 10 – very confusing
- More copies of popular books

- Extended hours
- Features for reluctant readers (esp. boys)
- Help with research

- Keep open current hours or expand hours
- More kids programs (elementary) on weekends
- Books

- To assist people with work, whether school or jobs, by providing info
- Give access to computers or catalog
- Computer access

- Study rooms

- Better DVD collection
- Remain current with technology (public computer & Internet access)

- Books
- Computer + classes + how to access databases
- More chairs/tables

- Bigger study area/café extension
- Hours
- Separate the area for those who are doing research/writing (or have a quiet place for this type of users)

- Hours
- Books
- Maintain high level of competency in research

- Hours opening (opened?)
- Building/Facilities & staff
- Long hours

- Books/Information resources (print and electronic)
- More computers
- It would be nice to have them emailed (ebook requests)

- Make sure that books and movies that have been checked out be returned!
- Separate areas for those who are doing tutors to student
- Book purchase

- Library hours should be longer
- Literary programs
- More hours

- Expand resources both print (book) and e-library; link with other university or libraries
- Provide “the right atmosphere” conducive to reading/study
- More support to students on studies

- Books
- Purchase new computer books
- Longer hours

- Up-to-date books
- Quiet environment
- Let customers use Internet for more than two 45-minute sessions each day

- More magazines (current)

- Faster transfer
- Have e-books available to use on Kindle format

- Provide very best in literature, arts, sciences, etc.
- Hours
- Raise pay of staff

- Open hours – open same hours in the morning
- Snacks
- E-books

- Computer labs (for) elementary (school) kids
- Electronic resources
- Absence of sound

- Grade level workbooks, so we could get an idea
- More computers
- More suggestions (e.g. Chick lit or Mystery)

- Better book selection for Tysons-Pimmit
- More computer access
- Posters

- More variety of books
- More Internet access computers
- Better furniture

- Up-to-date books
- Be open on lesser holidays
- Opening library for more hours

- More books from children’s best summer reading list
- More print & electronic books
- Make more eBooks available

- People
- Purchasing books
- Availability and materials

- Promote literacy
- Silence
- Adult programming – target groups, like seniors

- Hours

- Greater audiobook selecting
- Kids' programs

- Books
- More books
- Provide low-income citizens access to computers

- More study space
- More paper books
- Provide more copies of popular new releases (shouldn't have to be #300 in the queue, and wait for a book for months!)

- More books
- More books
- Longer hours

- More books
- Getting new books
- Ease of access via Web

- More hours each day, e.g. 9am – 9pm
- Provide students with homework help
- Maintaining current services

- Make hours the same on weekdays
- Encourage edu instead of TV, etc.
- Go solar, become the library of Alexandria. Embody hope by promoting science, art and reason

- Longer hours
- Books
- Increased access through greater hours of operation

- Online services
- Summer reading programs
- Books (electronic)

- Quiet
- Community-fostering sense of public sphere
- Helping kids with homework

- Literacy / “Fun” of reading
- Online (resources)
- Provide reference materials

- Hours of operation (increase) and be consistent every day throughout the week

- Stay current with technology
- Have occasional classes – advertised online – at local branches on electronic resources available + how to access them and use them

- Career building (resume writing/interview workshops, etc.)
- Offer more educational CDs and DVDs + movies on DVDs or VHS

- More hours
- Reading groups, English classes for newcomers
- Movies – modern, on DVDs

- More hours
- More periodicals and journals
- Be sure to keep ILL – collection is limited

- Helping students
- Longer hours
- Media (electronic and print)

- Add more graphic novels
- Maintain the high level of staff courtesy and competence
- Maintain a good staff

- Children’s love of books & literacy (study groups)
- New books/books on tape
- Comfortable environment

- Reference guides, e.g. CR
- WiFi
- More room, more tables and chairs

- Providing books and other reading materials
- Greater database access
- More computers

- Children/family appropriate DVDs
- Extend hours
- Writing/reading classes

- Kids’ programming
- Returning to more extended hours
- Web site

- Books

- Act as a primary resource for acculturation for immigrant populations
- Audio cassettes, CDs, DVDs

- Open more hours
- Libraries should be open to provide people with a place to read and work
- Keep picture books for kids

- Increase hours of operation
- Library buildings
- Author signings

- Rent out eReaders & eBooks
- More open hours
- Reading classes

- More programs for children & young adults
- Provide general reading materials
- Web services

- Literacy programs
- Expand electronic resources available
- More studying spaces

- Longer hours
- Certification books for professional exams
- Expand magazine selection

- Broad, comprehensive inventory of books of all types (fiction, current events, history, travel, etc.)
- Buy more databases (getting to univ. getting harder)
- Digital books

- Knowledgeable staff
- More books
- Career services for the public

- Books/periodicals
- Kids' materials; kids-oriented computers
- More community-related events

- Focus on e-books
- Comfortable seats
- Collecting readable media

- Extending the library catalog

- More selection of books
- More volunteering opportunities for teens

- Community outreach
- Closed in area for small children
- Helping older kids/adults learn to evaluate web resources – which one are trustworthy, etc.

- Increasing book titles
- Some more young adult programs
- Electronic resources

- Continue to provide access to knowledge for those who cannot afford it on their own
- Kindle books
- Reopen daily book sales section; also more opera CDs -- not critical, since [City of] Falls Church library has these;

- Classes on resume writing
- Improve website
- Larger library

- Have a large collection of books
- A broader selection of young adult books
- Preschool children programs

- Technology
- More English classes
- Helpful staff

- More books
- Family history research
- Hours

- Support middle/high school studies
- More books
- Nonfiction

- Keep interlibrary loan service free (paying minimally as needed in certain cases)
- Writing classes
- More work space

- Preschool & school-age children books and reading-related materials
- More books
- Being public space for meeting

- Stay as wonderful as you are now!

- Longer library hours
- Programs to keep us interested & growing at every age

- Steady as you go
- Expand book selection
- Keeping up with technology

- Buy more books (hard copy)
- Computers
- Opening a coffee shop

- Return to full day hours
- More books
- More computers for public use

- More books, big books and small books
- Greater access to computers (more computers)
- Databases

- Library hours
- Safe environment for gathering
- Group meeting place

- Electronic resources
- Possibly more public speakers
- More personnel

- Good places to study
- Bringing interesting guest speakers
- More eBooks

- More computers
- Longer hours when the money loosens up
- Classes

- Improve customer service, more friendlier staff
- More foreign language offerings
- Young adult books

- More hours
- More periodicals

- Group discussions
- More videos

- Book – print

- More books on environment\
- Electronic books online
- More computers
- More activities
- More tables, chairs, study space
- Offer more classes
- Quiet peaceful place to work
- eBooks
- Study space
- Longer hours
- Resource/reference books
- Books
- Technology
- DVDs (movies)
- Books
- More hours
- Allowing technology access to community
- More books
- Staying up to date with info advances
- Maintain staff
- Expanding access to books and information
- More books
- Good computers
- Longer hours
- Making it more sociable to attract more people
- Adding more e-services
- Electronic resources
- Encouragement of reading
- Periodicals
- Quiet study room

- Keeping up with the technology
- Informational meetings for teens on varying topics
- No fees (for) late books
- Surviving the budget cuts
- More books
- Children's programs
- Use Internet on computer without library card for at least 10 minutes (for emails, etc.)
- More time open
- On-site coffee would be a plus!
- More electronic books
- More seats
- More books/updated
- Having at least one copy of a title at each branch
- More fiction books
- More working hours
- Technology growth
- More newly published books
- Computers/technology
- More books
- Large amount of books on wide variety of subjects
- Junior books
- Multiple copies of a book, so don't run out
- Reference books
- Young children's books
- Hours
- Books
- Wireless broadband
- Providing up-to-date literature
- Personal contact with people needing information, inspiration, recreation – in other words, staff
- Staying open
- Better books

- Getting more ebooks
- Provide updated print books

- Address the needs of the tech have-nots
- Books (print)
- A good collection of new publications, as well as old ones

- WiFi
- More hours
- Have public phone

- Open more hours
- More books
- Staying open more

- Computer training
- Continuing excellence in facilities & access to resources
- More computers

- Electronic books/resources
- More hours
- Recorded books

BC

- Return to assisting children and teens with homework and online assist.

- Increased availability of popular/top book
- Wider range of DVD's to include popular movies based on books
- Improvement in FCPL's smartphone application.

- eBook access
- Reference assistance
- Center for community learning

- E-readers

- Remaining current with available information technology
- Maintain staff that is adept at handling current technology
- Provide literature about current information technology for home use.

- More eBooks/audio
- More conference rooms
- Retaining excellent staff
- More staff

- More periodicals
- More programs

- Continuing access to books/e-books
- Provide space for study/tutors
- Support early childhood activities/reading

- More electronic resources
- More literacy programs for kids
- Purchase more books in print

- More hours
- More hours
- More hours

- Books
- Internet
- Customers

- Continue to provide books, periodicals, resources
- Providing environments for reading, research and quiet study
- Maintain loan arrangements with Library of Congress, George Mason University and other larger libraries.

- Staying open later in the evening
- More space in the quiet rooms
- Language learning programs (Rosetta Stone)

- Encouraging reading and learning

- Customer service
- Resource availability

- More opening hours
- Increase collections of books
- Better facilities

- Books
- Staff

- More eBooks
- More hours open
- More help for homework assignments

- More books
- Improve library hours (10-9 every weekday)

- Free printing and copying available
- Increase the number of seats especially in the evening

- Books

- Books
- Reading space
- Study areas

- Study area
- Books
- Computers

- Electronic resources
- Support for students with homework
- More hours

- Longer hours
- More eBooks
- Programs for teens/children

- Increase eBooks
- Increase early literacy support
- More hours

- Adult resources
- Use facilities in creative ways to respond to social needs in the country

- Continued large selection of written works-----classics and current

- Technology
- Books
- More tables

- Tech
- Time
- Pre-teens

- Books
- Community room support
- Greater hours

- Keep up with electronic progress
- Help non-English speakers
- Don't forget real books in addition to electronic ones
- Teaching more about US History and government services

- Provide more info for the newcomers, support new residents
- More hours at least at regional branches
- Preschool programs
- eBooks (especially for Kindle)
- Buying non-print books
- More hours
- More books (in English)
- More staff.....basically just be more of a library
- eBooks
- Computer access/wifi
- Paper periodicals and research resources
- eBooks
- Books
- Computers
- Books (print and electronic both)
- Community building groups and meetings
- Technology resources available
- More hours
- Books
- Technology (website, online resources, etc.)
- Popular books
- Teach kids to read better
- More tech stuff
- More copies of big name books
- More focus on technology (wifi)
- Invest in electronic media
- Access to info
- Begin having ebooks accessible along with good old paper books
- More of the top authors
- Library cards that never expire
- More books

- More computers
 - More magazines

 - Staffing
 - Books
 - Continuous updating of the website

 - More non-fiction books
 - Broader range of magazines/periodicals

 - More books
 - More room
 - 2nd floor

 - Spanish fiction
 - Speakers on current events

 - Source of information
 - Promote reading for all ages/languages

 - Continued acquisition of reading materials
 - Classes on use of technology
 - Provide meeting rooms

 - Instructional classes/programs on using the library
 - Broaden the collection
 - Fun events for all ages, not just little kids

 - Book purchases
 - Programs for young children 1-4 PM
 - Provide community meeting spaces for tutoring, group gatherings and speakers

 - Get more books
 - Have more hours
 - Speedy Internet connection

 - Longer hours

 - Books
 - People
 - Technology

 - Books
 - Literature
 - Tech
- DM**

- ebooks
- Collections.
- Professional staff (certified librarians)
- Literacy-focused children's programs
- Maintaining library books (updated)
- Online services
- People to help find books etc.
- Increased e-services
- Get writers to come and give talks (especially children's book authors)
- Library sponsored book reading for kids
- Children's story writing competitions, etc.
- Longer hours
- More electronic books
- Broaden written as well as e-media
- Make services open to everyone
- Have early voting sites @ library
- Books! (print and electronic)
- Help train kids to do research on more than internet
- Electronic resources and print books
- Audio books
- Purchase of current books -- I like reading from awards - Mann Booker Award, Pulitzer Awards, Nobel (Literature) prize winners
- A good selection of books (published long ago and now)
- Order
- Quiet
- Controlling cost of technology improvements
- Using more volunteers, less paid staff
- Buying prudent numbers of new books
- Print materials esp. new releases
- DVDs
- Books on CD or even a way to check out electronically
- Open longer hours / more days

- More hours
- Open more hours
- Do I have to say it again?
- Restore the open hours
- Add to the permanent collection
- Add more foreign author fiction
- Open more hours
- Funds to maintain staff and resources
- Ability to purchase books, ref materials
- Maintain hours and library facilities
- Books
- Continue book inventory
- Literacy programs
- Computer access of databanks and internet to the public
- It is difficult to get your purchase of OUTSTANDING literature! I have NOT succeeded in continuous requests to staff, for your purchase of books favorably reviewed in The New York Times Sunday Book Review or the WASHINGTON POST.
- Children's librarians
- Actual books
- Expand fiction/nonfiction print collection
- Tutors for school
- More tables/chairs for study
- Better selection of books
- Extended hours -- Sunday
- Library hours;
- Full staffing
- School-age children programs
- Increase funding
- Open hours on Sundays
- Please do not reduce staff size

- Magazines are nice to have
- Books and journals
- eBooks
- Online resources e.g. databases, reviews
- Adequate supply of printed books and other materials to satisfy public needs
- Children's books
- Large print
- Electronic age
- New Books
- New Audio Books
- Continue w databases
- Continue w books
- Continue w programs
- I'd like longer hours and open on Sunday with my work schedule I can't always get here when you're open.
- Books on Syria
- Books on the presidents
- A karate moves book
- More teen programs
- MORE BOOKS!
- Healthy snacks
- Ebooks and emagazines
- Electronic books
- Employment
- Health
- Technology
- Be open more hours when people are not at work!
- Promote print books
- Checking books
- Keep books current

- Keep computers up to date
- Focusing on the kids
- Encouraging more reading instead of electronics
- Study halls
- Providing access to books in several formats
- Provide local meeting space
- eBooks
- Computers
- Books
- Print books
- Used book sale
- Ebook availability (increase # of books own)
- Print book availability
- Self-checkout, online account (renewals, acct. maintenance, etc.)
- Books
- Hours
- Internet
- Providing access to information of every type
- Compliment educational/learning
- Provide access to all types of books and magazines, etc.
- Continue to offer print
- Add e-books
- Access to info via technology
- More technological conduits laptops, ebooks, etc.
- More online resources
- More books / material
- Open more hours
- More hours
- Open more hours
- Arcades
- Yoga sessions for staff

- Providing books
- Helping with resources (finding information)

- More toddler programs

- Providing resources to all residents but especially those who can't afford to buy resources on their own

- Accessibility (physically and electronically)

- Access to age appropriate materials
- Help directing kids to adjacent research for homework
- WiFi + environment

- Books

- Books
- Audiobooks
- Internet

- Buy more CD Biographies
- Add coffee/tea room
- Adult literacy English classes -- ask customers to volunteer to help teach reading

- Survival
- Needs of growing population/aging boomers who will start using the library more as they retire and their kids are [together]
- ETechnology

- Electronic resources, esp. those that can be accessed from home.
- Print books, DVDs

- Continue good service

- Availability of books - fic/non-fic/adult/YA/JUV
- Reading groups - reading programs
- Data base help like your subscription to Consumer Reports

- Provide books on a larger scale

- Broad dissemination of books
- Provision of facilities
- Service to community requests

- Keep doing the same fantastic job
- Books

- E Books
- Books / author presentations

- Library programs
- Teaching computer literacy to seniors
- Encourage reading

- Be a community center
- Be the 1st place to go for information
- Keep updated, current books & periodicals

- Core reference books

- Keep books, not just electronic resources
- Staff to help research, etc.

- Open more hours
- More audio books
- More chairs to sit and read

- Books
- Computers

- More E Books
- Continued kids programs

- More children programs
- More book sales
- More e-Books

- Ebook catalog
- Purchase books
- Open longer

- Resources

- Providing electronic and hardcopy materials that are correct
- Being the place people think of going to for job, intellectual and general meeting purposes

- Stock more periodicals (financials specifically)
- Planning the way for electronic access to information and executing

- Continue to build resources

- More books

- Longer hours
- Books (including electronic)
- Focus on attracting young people to the library
- More hours
- More audiobooks and audio courses
- More classic and modern movies on DVD
- More foreign language materials.
- On-line access to information
- Training using on-line tools/services
- Grade school training/education
- Open longer hours
- Acquire more books
- Books
- Magazines
- Increase hours
- More book variety
- After school activities for 6 to 12 year olds.
- Expanding the number of books both print and ebooks and on tape
- Expanding library hours
- Increase resources!
- Books
- Increasing the number of book available
- Technology interface provisions i.e. computer, printer, scanner
- Maintain collection
- Maintain building
- Support staff with good financial compensation
- More hours
- Availability of new books
- Homework space
- Becoming more accessible to users

- Books (print and electronic)
- Educate the staff on electronic devices (ereaders) to help customers
- Have short educational videos online to teach children with reading disabilities to do things

- More print books
- Longer hours

- Increase diversity at a grassroots level
- Work to improve computer literacy in the elderly
- Occupy Wall Street

- Online resources and books
- More programs/classes for school age children
- Reading groups also for children

- Provide good reference material
- Access to internet

- Moving toward more electronic format
- More hours would be good
- More inter-library type loans

- More leisure reading material for all ages in paper
- Audiobooks
- Electronic books

- Print media most important but electronic media should not be ignored
- Programs for children
- Hours increased

- Hours open
- Books

- Books
- Information

- Providing children with modern, engaging, and challenging materials
- Maintain technological progression
- Encourage book sales/exchanges on a greater scale

- Hours
- More staff

- Books

- E-Books
- Internet access

- BOOKS
- STAFF
- Early literacy programs

- Maintaining hard copies for patrons to check out
- Offering place to meet; have seminars etc.
- Providing knowledgeable staff

- Ebooks
- Books
- Movies

- More access hours
- More books/e-books

- E-resources
- Classes on various subjects - health for e.g.

- Lending e-books
- Education support (public school curriculum)

- Access to books
- Access to computers for those who don't have at home
- Open more hours

- Children's education

- Wide selection of books

- Books available for iPad

- Longer hours
- Selection ~ juvenile fiction

- More hours => more patrons
- Updating collection

- Continue to provide access to traditional books
- Expand the range of electronic materials
- Explore the range of video items

- Kinds books

- More suggestions what do read/reading lists
- Better display

- Books
- Staff
- Website

- More staff
- More books
- More computers
- More guest speakers, lecturers

- E-Books
- Music CD's

- Helpful staff
- Books on disc
- Print books

- Books, periodicals

- Publicity - Tell your story
- Author lectures/talks
- Younger staff so institutional memory not lost

- More books
- Activities that encourage reading

- Books
- Electronic
- Library Branches + Hours

- Research / Reference
- Electronic Media

- Books
- Technology
- Library open more hours

- Books
- Computers
- Meeting Rooms

- Books

- Books
- Books

GF

- Books
- Educational needs
- Computer help

- Longer hours
- More electronic resources (downloadable books)

- Internet access
- Children's book
- Especially preschool

- Books or CDs
- Good staff
- Not trying to be everything to everyone

- Books, (print & E)
- Research materials
- Encouraging early readers

- Open as much as possible
- Have print books
- Help students

- Books and reference materials
- Hours
- e-Books

- Maintaining reading material (like books)
- Good staff is valuable
- Audiobooks for the commute

- Print books

- e-books
- Preschool reading
- Children's activities

- Healthcare

- Travel
- Language

- Tech & innovation
- Increase/expand collection
- More pay for staff

- Expanding hours
- More books – I am always using holds

- Books
- Customer service
- Technology

- Books
- Online references
- Fast wi-fi

- Variety of books (all fields)

- Resource for community
- Print/research
- Encourage different programs from elementary through college and job change
- Have an increase in availability by increasing its hours

- More current newspapers and periodicals e.g. Financial Times, Le Monde

- Copies of new books, new releases – available
- Keeping facilities maintained
- Keeping knowledgeable staff employed/available to patrons

- Consistent offering of a wide variety of printed books
- Continue the practice of allowing civic groups to meet in reserved rooms

- Technology resources
- Librarian support and resources
- Community outreach

- Promoting education
- Providing resources/books
- e-books
- Community programs

- E-books

- Library exchange for wide availability of even professional materials
- Open as many hours as possible

- Continue print acquisition
- Continue e-media acquisition
- Extend hours

- Maintenance of an up-to-date solid collection
- Support for readers
- Pleasant atmosphere conducive to reading & lending books

- Better books – less emphasis on trashy fiction; more emphasis on quality non-fiction

- Books

- Library needs expanded hours

- Expand hours of operation
- Continue to purchase new books & DVDs as they become available

- More e-books (and making sure the software is easy to use)
- Print books

- Variety of books
- Space
- Hours more
- Staff

- Increasing hours of operation
- Increasing resources – books, textbooks, CD programs, classes, movies
- Electronic resources

- Stay alive – don't let the electronic media destroy print media – Good Luck

- Books – 8 out of 10 times, books have to be placed on hold.

- Quicker access to downloaded reading material

- Welcoming children
- Job information for retirees
- Job information for region

- Electronic access to books/information

- Helping people know how to use electronic information (e.g. Wikipedia) and how to assure data is reliable
- Resources for the elderly

- Electronic resources

- Obtain books and periodicals
- Obtain books on CD
- Obtain programs on DVD

- e-books
- Web services
- Research help for kids

- Electronic resources
- More hours

- Current non-fiction
- Periodicals
- Current fiction

- Funding
- Materials (print)
- Technology

- Books on tape/CD/other media

- Reference
- Books on CD
- Books to check out

- More youth programs
- Getting newer books
- More book sales and fundraisers

- Wide selection of books with mix of print and electronic
- Full hours at all locations
- Online resources for K-12 students (with easy home access)

- Information resources – all types and formats
- Focus on literacy
- ESL classes where needed

- Meeting spaces

- Available computers
- Books

- Increasing variety of books and periodicals
- More CDs – books, movies

- Guidance on using computers
- Readers’ advisory
- Information for seniors

- Maintain current level of good service
- Try to reduce waiting time for high demand books
- Stimulate interest in pleasure and value of good books

- Hours/availability
- New books

- More hours
- Electronic books

- Longer hours
- More computers
- More books, both paper and electronic

- Print books
- Magazines (print)
- Silence

- Pay staff equitably
- No branch closures
- Kids’ programs

- Special books unavailable online

- Get more books into the library
- Expand the library
- Set up tutors for reading and vocab

- e-books
- Print books
- Good staff

- Keep the computers
- Love the new auto-checkout & holds

- Encouraging literacy (your future)
- Maintaining inventory
- Accessibility (hours)

- Books
- Books
- Books

- Staying open and available – i.e. not closing any branches
- Continuing to purchase books, etc.
- Continuing to have online resources and tech resources

- Providing reading material (all forms)
- Public presentations
- Children’s books and programs

- Electronic books/books on tape
- Computer resources
- Keep libraries open

- Books available
- Computer use available
- Open at greatest use hours

- Electronic resources
- Book acquisition
- Young reader education

HE

- Electronic media
- Book, books & more books
- Expansion of digital media

- Expanded hours
- Broader collection
- Have new released books available early on

- Competent, friendly, helpful reference staff
- A balance of electronic + print materials
- Ebook rental

- Focusing on children program

- Electronic books (Kindle, etc.)
- Books for children and young adults

- Children's programs
- Computer access for internet
- Fiction books

- Popular DVDs
- Funding for books
- Children's services

- More hours
- More books
- More electronic services

- Books
- Outreach
- Opening the library for more hours

- Maintaining current books/new releases
- Keep good hours
- Keep good staff

- E books and other electronic media
- Hardcopy books and magazines
- Early literacy programs

- E books
- Self-checkout
- Continue to provide services/books/resources to public

- More community-building for locals
- New books
- Larger weekend hours

- Two or more hours
- Books
- Online presence

- Reference material
- Books + print media for all ages
- Electronic resources

- Increased hours + staff

- Children's groups to read
- Regular groups

- Lessons on keyboarding
- Restoring library hours
- Supporting parents with educational services for all age children

- Maintaining the facility and staff itself
- Keeping good hours of operation
- Searching resources for new material

- More weekend hours/evening hours
- More books for children/teens/adults
- More DVDs/movies/books on DVD etc.

- E-resources
- Cross library lending (use it a lot)
- job class

- CD books
- Staff to help
- Early literacy programs

- School age homework support
- Electronic resources
- Continue to support books

- Electronic book availability
- New releases (books)
- Electronic resources

- Open more hours
- More children's programs – both preschool + school age
- Continue to make addition resources available electronically

- Providing programs for children ages 2-5 yrs
- Having healthy, nurturing books for teenagers (no romance, violence)
- Assistance for job-seekers

- Print books
- Books on tape or CD for people w/out electronic download capabilities
- Books

- More hours

- Technology
- Continue well rounded print collection

- Add to DVD collection, movies, TV – i.e. masterpiece theater
- Gradually restore hours of operation
- Continue to offer print books

- Supporting electronic research
- Ebooks
- Access to books/electronic media

- Classes – language/literacy groups
- More things for school-age readers (including daytime programs for homeschoolers)
- Access to library

- More books
- Longer checkouts
- Be compatible with other govt. agencies

- Easily accessible books for children/young teens to find on their own like posters or colorful signs at the end cap.
- Better hours or at least the same hours every day so it will be less confusing.
- Keeping books well stocked or just a 1 week wait period if they're out of a particular book.

- Provide more computers in the library.
- Provide more and current books (ebooks, print, etc.) particularly in science and information technology
- Provide more learning and sitting spaces in the library.

- More educational books for kids
- More new book
- Easy search for book

- More ebooks
- More books (all types)
- Longer hours

- Better opportunities for folks to get involved (educated on) w/ library offerings
- Keep books of all kinds the #1 priority/budget item
- Have more libraries

- Expand career/job resources
- Provide resources
- Assist users who are looking for resources

- Have update info
- Book Acquisition
- Lower hold queues for popular books

- Online resources
- Knowledgeable staff
- Hours

- Convenient hours
- Balance of print + technology
- Increase hours if possible

- Providing literacy services
- Having a large variety of books print + electronic
- Books (Print)

- Recorded Books
- Maintain a web site
- More books

- More computers
- More copies
- Making more materials available electronically w/o closing libraries or cutting hours.

- Access to media
- Community support
- Community mtg. place

- Books
- Internet access
- Resources

- Providing assistance
- Latest information
- Staying open longer

- Purchasing more books
- Providing books (print and electronic)
- Early literacy programs, books, DVDs for preschoolers

- Children
- E-books
- Job search help

- Encourage children to read

- Offer library program, reading contests, story + music times
- Electronic Resources/eBooks

- Books on CD's
- Magazines
- I am a simple pleasure reader. I'm pretty happy with the library.

- Information resources
- Books (literacy)
- Kids education support (Material & online class)

- More books on kindle
- More author engagement for social literacy (empty rest readers)
- More printed books

- Keep your staff (because they are awesome)
- Open more hours
- Health epidemics facing children today

- Stories for children dealing w/ health issues
- Longer hours
- Help bring students with projects

- Bigger selection of books for reports
- Technology
- Books

- INFO
- Reading rooms/class
- More research books

- More staff for help
- More quiet area space
- More books, longer hours and more children's programs

- More e-books
- Extended hours
- More libraries

- Making downloadables easier to download it's difficult for children to do themselves

- DVDs
- Computer use
- Adult books (literature)

- More movies

- More kids activities
- More book clubs

- Books & materials up-to-date
- Open as much as budget permits
- Resource for ALL income levels

- Continue to offer/maintain print collection
- Maintain & expand electronic resources-databases, e-books & online resources

- Print books for children
- eBooks & eaudiobooks

- Keep open more hours

- Hours
- Books –wide variety of selection type re. E-book

- E-book
- Book on tape (cd)

- Maintain an up-to-date collection of technology, fiction & biography
- Increase the available hours
- 24 hour help line for online search

- Book
- Staff
- Hours

- Get more books
- More computers
- More programs

- Free programs for families, evenings for those who work

- Longer hours
- Retain WiFi/increase the signal
- Having appropriate furnishings (chairs/tables)

- Identifying services to maintain brick & mortar places to study, research & learn
- Becoming marketing itself as a place of continuous learning beyond the classroom
- Getting young people to understand the value of reading

- More hours

- More books
- Purchase books
- Use website to promote services available
- Continue w/early childhood reading programs
- Continue to connect with community, schools
- Increase staff
- More books that are political best sellers, especially “conservative”
- Open more hrs
- books
- IT
- More books
- More computers
- Extended hours
- Continue to provide books
- School-age programming
- Rights to view/print protected content (ex: academic journals)
- Continue supporting local community educational goals
- E-books!
- Activities for school aged kids
- Book clubs- even hosting online
- Print materials
- Building and support services
- Electronic resources
- Hours open
- Staffing
- Book content (less fiction, more educational)
- Open more hours
- More computers
- If looking for a job ,be allowed to use computer longer
- Electronic books
- Being available

- Current contents
- Downloadable content

- Lending
- Research assistance
- Facility use

- Physical books!
- Technology
- Staff

- Technology-internet
- Meeting & study facilities

- Accessibility thru e-books & computers
- School/homework support

- Job hunting
- Resources
- Current books

JM

- Keep purchasing new books/DVDs
- Keep library open longer
- Make database easier to navigate

- More new books
- Update computer software
- Keep having friendly staff

- Print books; ebooks
- Story times

- Education
- Learning
- Research

- Vending machines
- Café

- Increase extent of resources
- Books available

- More computers
- Downloadable books
- Children's programs

- More reading classes/activities for kids 2-5

- Teen programs and activities

- Providing reading materials of educational value

- Classical music CDs

- More electronics
- More audiobooks
- More staff
- More books for Kindle

- Play equipment for toddlers

- Genealogy

- Computer classes

- Priority to children's books

- More self-help and how to books

- Senior services
- Job search services

- Improve lighting and HVAC

- More magazines

- Reading and writing skills classes

- Early literacy
- School age programs
- Research/ homework

KP

- IT (hardware, databases, computers, etc.)
- Books (mandatory collections, print and electronic)
- Staff (educated staff who can personally work with you to help you use what's available at library aid elsewhere)

- Current print books
- Electronic books for a variety of players (devices)
- Wide collection of resources.

- Print Resources
- Research Resources, databases
- Children's Services

- Teens, children
- Educational, hands on book talks for the above mentioned ages

- Books, etc. (print material)
- Staff and hours
- Non-print (electronic) resources

- Keeping current with new/emerging technologies to maximize the ability to provide the most content at the lowest cost per user.

- Library staff have always been very helpful when called upon – a great asset!

- Audio books
- Quilting books
- Art how-to books and videos

- Stay open!
- Open more hours
- More books

- Homework resources
- General reading
- Computer availability: databases and internet

- Providing more books then ebooks.
- Having longer hours.
- Tutoring program for kids that need help in school and for those who have special needs.

- Internet availability
- Access to books
- Help/Information desk
- Books

- More books
- Tons of books!!!!

- Open libraries more hours. Open all branches on Sundays.

- Helping us all get up to speed with technology.
- Need more computers.
- More funding so libraries can stay open longer! Keep books because not everyone likes Kindles. I like to hold a book in my hand, personally. More large print books.

- Good staff
- Good hours
- Cleanliness

- More books

- Afternoon activities for kids

- Books
- Kids programs for free
- Staff (no cutbacks)

- Getting children interested in books to help lifelong appreciation.
- Books to checkout
- Events for children at various ages- the “shows” are great; the “storytelling” are great and very appreciated.

- Preschooler activities

- Offer same activities during the weekend

- Promoting Literacy
- Education

- Increase early literacy programs
- Support school-age, teens and college students with homework assignments
- Offer classes for adults
- Provide cost free printing documents

- College books

- Staff training
- Database improvements
- Electronic integration

- A quieter environment

- A place for anyone to come and make progress.
- To make sure there's Wi-Fi.
- A learning and safe environment for the public.

- More Books
- More computers
- More hours

- Stay open!
- Offer Books & electronic resources
- Continue the great job you're doing

- Literacy for adults as well as children

- e-books

- Books on shelves
- Books thru interlibrary loan
- Computer access to online libraries

- More eBooks for Kids – Chp. Books
- More Large Print novels for children

- Being open when students would be available
- Supporting on-line access for all
- Community resources

- Books
- Author chats
- Couch with +4 round tables

- Online resources
- Research materials
- Community activities (classes)

- Have to think about this

- Open libraries more hours
- Teach students about legit research databases

- More scholar journals
- Creating apps for smartphones
- Events for community

- Make holidays that the school is open but the library isn't more visible so people know not to walk here after school

- Providing a great variety of books

- Maintain collections that already exist

- Keep hours or add more for accessibility

- More hours in the evening

- Continued technological updates

- Continued helpful staff

- Hours – more

- Access to electronic books

- Love the staff!

- Books

- eBook lending

- More Kindle books

- Homework Help – mainly kids

- More computers

- More polite people/service people

- Longer hours

- Staff

- Facilities

- Open more hours

- More staff to help

- More books

- Current books

- Public computers

- Preschool programs

- Public access computers – not everyone can maintain one at home

- Important for the families with children to be able to use library facilities

- In that I'm happy for what I do have here, it feels selfish to tell you that I want longer hours, Sunday hours, more periodicals, etc. But I do.

- Books

- Events

- Variety of programs

- Silent spaces for tutoring individual rooms
- More surge protector strips

- Reduce \$2.00 lost library card replacement

- Keep collection development print + electronic
- Programs to promote reading print + reprint for children + YA
- Web resources online databases

- Expand eBook procurement
- Maintain staff
- Do not cut back on book purchases

- Technology as asserted in section
- Library Buildings
- Staff

- Longer operating hours during the week

- More books
- Kindle books
- More hours of service

- Service
- Faster service
- More books

- Books – print + eReader
- Computer availability @ libraries
- Longer hours

- Extend hours at open libraries
- Expand collection
- Provide more computer time to those who need it

- Provide a wide range of recorded books
- Provide in-depth science & reference materials
- Improve inter-library loan services (i.e. Reduce prohibitive costs)

- Books
- Electronic media
- Support for all children

- Print books periodicals
- Electronic resources
- Being able to reserve books and check account online

- Continue to maintain basic collection
- Outreach programs
- Integration of service delivery and other county agencies

- Maintain this location

- Better Technology
- Education
- Books

- Electronic books
- Children's books

- Books

- Books
- Internet WIFI
- Book Clubs

- Homework support for students (Tutoring Center).
- Computers
- Electronic (Ebooks, Nooks)

- Access to materials

- Have more fun activities
- More library hours so after school kids can stay longer
- A way for people to find new books they like easily.

- Increase hours
- Increase staff

- Books

- Internet access for people without computers or online access at home.
- Audio-Media for visually handicapped
- Literacy support for kids and adults (also ESL).

- Computers/ Internet Access
- Books and periodicals
- Online Resources

- More hours
- Computer access
- Databases

- Accessibility
- Volume
- Resource material

- Technology, Training for public on using technology and other training for community, access
- Purchasing more currently published e-books.
- Technology training, E-books
- Offering books/references for free
- A place for learning (homework, tutor, etc.)
- A place for print books (book sales, check out)
- A place for info about our local neighborhood
- Books available for technology devices;
- Having up-to-date reference materials for students, contact with schools to know what they need
- Story hour for pre-schoolers
- Staff who can help people find things, assist with equipment
- Increase availability of audio books
- Books
- Library staff
- Electronic resources
- Books
- Staff
- Open libraries more hours
- Access to commercial databases
- Obtain new books
- Offer children activities/guest speakers
- Obtain new DVDs for children
- More DVDs for children, more activities
- Books in print
- Services for all young people, adults and seniors
- Electronic resources (the future)
- Print books

- Better weekend hours-longer
- Better pay for the staff, upgrades for the staff, full-time employees, your human resources are your most important asset!

- Books, print
- Staying open
- Keep up website

- More books
- More technology in classes

- Books

- More books
- Expanded hours

- Staying open available
- Expanding hours
- Helping children see library benefits

- Current books – print
- Current e-books
- Movies = DVDs
- Audio books
- New books
- Electronic resources for students

- Books
- CDs of books
- eBooks

- Open more hours
- More books

- More books on tape

- Programs for kids
- Books
- 2 book clubs

- Continued increase of book collection size as well as the media
- Friendly hours of operation
- Continue online present services

- Making books available

- Students (assignments)
- Longer hours
- Better job at keeping books in shape

- Self-help materials for children, teen, parents (e.g. how to talk so kids will listen)

- More books
- More eBooks
- Less non-English books

- Open longer hours, plus days (Sunday)
- buy books

- Availability of research
- Quiet place to study and read

- Books, books on tape, magazines, including checkbook, consumer reports
- Children's programs, including summer reading programs

- More hours
- Better quality literature (junior fiction) or juvenile

- More staff for working services!

- Longer hours open
- Keeping up with new materials and services
- More money!

- Increase availability of computers for homework and assistance for underprivileged children
- Encourage early childhood literacy
- Have reference material and assistance with online reference searches

- Open more hours, especially on Sundays;

- Education
- Technology
- Relaxing

- At least one copy of many books rather than many copies of a few popular books
- Research references (e.g. Virginia Room)
- Maybe fewer branches but bookmobiles?

KN

- New books
- Good programs
- Getting people to return overdues

- Classes on resume writing
- Technology, more open hours

- More library hours
- Support literacy programs
- Great staff

- Continue to buy books/classics
- Teach folks how to use electronic devices with library (Kindle, etc)
- Would love to see more DVDs like Masterpiece Theater/classics, & documentaries

- New books
- Returning overdue books
- Different programs

- Getting books
- Overdue books
- New books

- Access
- Technology
- School-age support

- Accessibility- hours
- Internet services-eaudiobooks, catalog, account services
- Reference staff

- Helping customers
- Provide more quiet study areas

- I would like a greater selection of books

- Focus on early literacy programs for kids
- Provide reading resources and program for adult
- Hire many librarians to keep library alive. (Because people still love to ask many questions to librarian about books- for me, I don't want to rely on computer!

- Staff
- Materials
- Children and Young Adult programs

- Children reading programs
- Computer classes for older generations
- Online scholarly research database memberships

- Computer time
- More kid books
- More computers

- Provide more computers
- Focus more on electronic resources
- Have extended hours

- Books
- Computers
- Games

- More copies of new book, especially nonfiction, to reduce "hold" time back logs
- Expanded access to on-line databases, etc.

- More hours
- Book critique, the left books
- Leftist periodicals

- Maintain reference while controlling costs
- Leverage technology to "bring the library to the reader."
- Stimulate community to think/promote literacy through literature

- More staff
- More hours
- More funding

- Longer hours
- More computers
- More time on computers

- Hours increased
- After school programs
- Knowledgeable staff

- Books
- Internet

- Increase or maintain current funding
- Community programs

- Providing books
- A calm peaceful atmosphere
- Great caring staff

- Carry on with books, resources, ebooks, audiobooks

- Getting a color printer
- More tutoring resources
- Possibly more children's books

- Hours available (open)

- Updated books and printed papers
- Updated technologies (computers) more
- More hours (open Sundays)

- Remind citizens that nothing compares to holding and turning the pages of a good book
- Also, the library is a great way to relax from our hectic lifestyles

- Print books/mags
- New Kingstowne Library
- Electronic Books

- Greatly increase the number of e-books available for checkout
- Obtain more DVDs of classic movies and movies based on books

- Longer library hours
- Technology
- Adult professional programs support

- Hours
- Material more books
- Computers/technology

- More copies of books
- Longer hours so able to always make it to library

- Electronics
- Tutoring rooms
- Teen programs/community service

- Continue to serve the whole population

- e-lending
- Resource materials

- Literacy education
- Technology
- Community courses

- More open hours

- Having more technology available
- Expanding service hours
- Continuing to grow publication/circulation catalogs

- Electronics resources, visual, audiobooks
- Support school age children, homework materials, maybe craft materials
- Open library 7 days, more # of hours

- WiFi. Books
- Comfortable spaces w/ tables and chairs

- I'd like to see more DVDs
- Some libraries don't enforce their rules enough
- Have enough computers

- Continue to provide more books
- Provide a bigger quiet study space
- Provide more nursing books (PRN & RN)

- Continue to provide printed materials such as books and magazines
- Computer access
- Open more hours

- Maintain and retain the printed word
- Ease of online access to services
- Expanded e-book services

- Tech
- Books
- Resources

- Books
- Electronic books
- Community service

- Hour
- More books

- More computers
- Longer hours
- Have more large print books

- More computers
- Longer library hours
- More graphic books

- Being able to support the needs of young children
- Making books available for her to read
- Making librarians available to assist them
- Providing technical skills to keep them on the cutting edge w/ tech students/children

- Assistance w/ children's needs

- Allowing longer checkout time

- Good book collection
- Service hours

- Children's programming/Preschool programming & outreach to children and parents
- Technology-ebooks, databases, etc.
- More open hours
- Used books

- More books
- More hours

- Books
- Technology
- Staff

- Early literacy programs
- Storytime programs + activities
- Keeping print books

- Current and new books

- Books
- Support
- Available hours

- Improve literacy programs for kids and adults (ESL)
- Assist kids with homework assignments
- Improve technology (website, database, etc.)

- Expand your hours!! It really doesn't help to have Sunday hours from 1-5... What's the point? If anything, have Sunday hours be all day and close during the week for one day.

- Opening more hours

- Book clubs for children of school age!

- Longer hours

- Quieter librarians

- Hours of operation

- Keep providing the essential services you have been

- More variety of printed materials (books)

- Longer hours

- Good book selection

- Ebooks

- Focus on electronic resources

- ebooks.

- Dads

- Language materials

- Teaching

- Longer hours

- More books/other resources

- Maintaining current books

- Broad range of materials

- Easy access

- Helping people access books

- Allowing them to access books on their schedule

- Access to resources for projects

- More open hours

- More staff

- After school programs

- Computer literacy

- E-books

- Increasing number of books
- Extending working hours
- Providing of electronic resources

- Ebooks
- Books

- Early literacy programs
- More hours
- More computers for public use
- Tutoring

- More computers for public use
- Library hours on Sundays

- Books
- Ebooks
- Kids programs

- Help with computer skills
- Offer more computer use
- Have more paid staff members to assist the public

- Longer hours on Saturdays
- Open on Sundays

- Enough materials
- More Library
- Open more library hours

- Internet
- Books
- Library hours

- Increase number of books
- Book breadth
- Deliver library books

- Help kids or student study or do homework
- Have a lot of book (good book)
- Good staff

- Books
- Computers
- Helping people at any age with school

- Open longer
- Offer help for 10-15 yr. olds

- Staying current in the area of technology so we don't lose our libraries like we've lost our bookstores

- Hours & staffing
- Collection-digital and conventional
- Community gathering location

- Collection-print & electronic
- Hours & access
- Helpful staff

- Children's books
- Help students

- Doing a better job of having more copies of books in more locations
- Encourage reading clubs year round
- More activities for kids

- Availability-hours
- Resources both print & electronic
- More historic resources

- Computers
- Travel books
- General books

- Open longer hours
- Purchase books
- Available resources

- Later hours
- Android app
- Books

- Lot's more book sales
- Maybe some lectures

- Innovating its offerings
- Increasing revenue opportunities
- Customer appreciation

- Increasing its collection of ebooks
- Increasing hours libraries are open
- Simplifying process for downloading ebooks

- Maintaining hours open
- Easier ebook checkouts (Currently several steps)
- Maintaining quality of print collection

- Increase selection of written books
- Offer writing classes

- Purchasing more reading materials
- Providing programs for adults, teens, and children
- Offering resume writing/job search programs

- Programs for all children (Teen-Elem.-Pre-school)
- Electronic resources
- Keep libraries open and operating

- Staff
- Quiet or study areas
- DVDs, CDs

- Technology
- Reaching young people

- Printed books
- Online databases
- More library hours

- Check out books
- Children's activities
- Information sources

- Stay engaged w/ keeping up w/ technology
- Support to community (digital divide)
- Get kids interested (they are the future of the library)

- Extend hours
- Computer access
- Adequate number of books to check out

- Longer hours
- Electronic resources
- Summer teen programs

- Still offer evening and Saturday hours
- More audiobooks
- Help for patrons

- Keeping up-to-date books
- Providing Internet access
- Keeping more open hours

- Keep books
- Expand periodicals/magazine selections (online ok)
- Keep hours, esp nighttime hours

- Purchase new books
- Maintain website

- Maintaining collections (print)
- Weekend hours

- Early literacy programs
- Technology (computers, catalogs, etc.)

- Technology
- Books
- Buildings

- Open evenings and weekends
- Maintain diverse collection of materials
- Teach children to love books

- Books!
- Intuitive website design to obtain services
- Intuitive organization of children's books
- Lower shelves for short people

- Open libraries more hours

- Providing electronic books that can be accessed from home
- Being open on Sundays
- Providing reading space for adults

- More electronic resources

- Providing books (print/electronics)
- Provide meeting/study place for people
- Computer usage

- Expand building
- Expand selection

- Literature
- Community support
- Technology

- Longer hours-including Sundays
- Technology training
- More electronic books

- Books
- Homework resources
- Online books

- Reference and assistance to those seeking information in whatever format
- Non-fiction books
- Extended operating hours for many branches

- Database
- Literacy classes
- More hours and staff

LO

- Don't phase out print books

- Education

- Everything is good

- More materials, books, audiobooks, programs

- Open more hours
- Larger new book collection (adult & youth) weed older books to make space

- Sensitive search engines

- Programs for youths 9-16
- Computers
- Community service opportunities 8th grade

- More computers
- More books available so don't have to order

- Continue focusing on early (under 5 yr) child development & programs
- Adequate staffing/hours of operation
- Don't neglect print resources in favor of electronic
- Creative funding – grants, rentals, outreach to encourage public support
- Books
- Staff
- Family programs
- Provide more working hours
- Provide more world language resources
- To get more public computers
- To have the books for sale for 5-10\$ or the on-sale books for 50 cents
- To have the big T.V. removed (no point of it)
- Being Open
- Being Open
- Being Open
- Support school age
- Offer more electronic data
- Open more hours
- Continuing to provide the latest publications
- Providing an archive of reference materials
- Providing computer and Internet access
- More genealogy materials
- More books for research
- Instead of 6 hours some days it should always be closed at 9.
- 2 people working at Information
- Supporting school children – closer tie in w/schools
- Providing space/opportunity for tutoring school/language
- Increase # of computers
- Technology
- Evening hours
- Focus more on electronic resources including ebooks, databases, etc.
- Offer classes on resume writing/job searching

- Increase hours
- Increase children's programs as well as middle schoolers
- New books
- Informational classes
- Integrate ebook catalog w/print books
- Increase ebooks

MW

- Keep doing what you're doing
- Children's reading room, so the children can read aloud without disturbing other patrons
- Children's story time
- Continue the excellent wifi and computer resources
- Open more hours
- Computers
- More books
- Later hours
- Expanded hours
- Early literacy
- Spanish language courses
- Continue to purchase books to build the collections
- Open some branches earlier ~ 9am
- Stay the course!
- Books
- Helpful staff
- Good physical facilities
- Books
- Information
- Being open for use
- Stop discarding older books!
- Don't purchase dozens of copies of best-sellers
- Increase staff and hours

- eBooks
- Literacy education
- School help

- Early literacy support
- School age children support
- Open libraries more hours

- Staff
- Hours
- Books

- Books
- Books
- Books

- Open 7 days a week, 16 hours/ day or more
- Information and other staff
- Continued maintenance and expansion of buildings and collections

- Electronic Resources (books, research)
- Literacy, financial education, help for immigrants or the elderly

- Improve online catalogue and web page. Presently have to start at Fairfax city, then library etc.

- Staff
- Books
- Hours

- More books
- More ebooks
- More classes

- Child and family friendly children's sections

- Longer hours
- Advertise the downloadable book options and how to do it
- Longer hours

- Increasing e-access for everyone
- Increasing access from home computers

- Increase books + periodical – hard copy
- Increase audiobooks (“books on tape”)
- Increase the hours again

- I'm getting ready to retire – expanded hours would be good
- Keep up with technology, even if I'm not a user

- Stay open
- Be a place where kids can learn and explore
- Keep good staff

- Education
- Better roads
- Easy access to computers

- Exposing children to books
- Helping non-English speaking children and adults
- Conserving existing resources

- Keep buildings & staff
- Open more hours
- More/variety of magazines

- Have the library open more hours
- More computers
- Buy more books and periodicals

- Bigger kid section
- More tables
- Tween chapter books

- More Hours

- Continue adding print books
- Expand used book sales
- More hours

- Increase library hours
- More graphic novels for all ages
- Graphic novels in Spanish (or other languages offered by FCPL) for kids in partial-immersion language schools.

- More new books
- Longer hours
- More staff

- Maintain full or more full collections of popular authors. Just because a particular book is older, doesn't mean it's not popular or relevant
- Improve wi-fi! Sometimes I am unable to connect, low signal?

- Increase Electronic Media (ebook and Audio)
- Open for more hours
- Adequate print materials
- Subscriptions to online databases
- Information literacy classes

OK

- Bring people in to read more
- Make better readers of our young
- Acquire text books
- Longer hours
- More study space – tables & chairs for group study
- Books
- Staff
- Hours
- More hours
- Literacy – provide books
- Seminars – you're doing it
- Sustaining current high level service
- Continue to acquire new books
- More career specific books (for instance more business analysis books)
- School aged informational books – science, history, etc.
- Reference books not just for in-library use, though
- All branches open more hours
- More music magazines
- Books
- Meeting space
- Morningstar fund reports (hard copies): we haven't been able to access via the web – have sought help but not successful.

- Be open
- Hold on to books
- Staff the library – self-service is limited

- Hours
- Ref help

- Printed books & periodicals
- Electronic resources
- Outreach to low income and immigrant families

- Variety of fiction/non-fiction
- Electronic/audio books
- Resources for children – high school studies

- Provide meeting rooms
- Good staff to help us
- Tech savvy help & up-to-date

- Keeping up w/technology
- A well prepared staff to help us
- Continue to provide meeting rooms

- Open longer
- More computers
- Literacy programs

- Books e-format and traditional
- Return to fuller hours
- Databases

- Providing diverse and up-to-date books
- Providing periodicals
- Providing electronic resources

- Many more books

- Increased purchase of printed materials
- Increase volunteer base

- More books
- More foreign books!!

- Expansion of library collection
- Continue to expand electronic outreach (e-books, databases, etc.)
- Support for school-age children and teens

- Up-to-date electronic resources, website, etc.
- Longer hours

- A place to study
- Internet connection

- Programs for children (pre-schooler, kids, teens)
- Books
- More hours

- Consistent hours for every branch, even if that means a cutback
- More enforcement of quiet rules; too many loud unruly kids and cell phones
- More internet stations and fewer catalog/database stations

- Hours

- Books
- Books
- Books

- Don't cut back any more hours
- Increase purchases in other languages
- Maintain majority of purchases in hard print.

- Books for enjoyment
- Electronic books
- Children's literature

- Helping kids

- Purchase more copies of new books so the waiting list isn't so long
- Offer more adult Ed type classes/computer classes
- Offer the opportunity to access university/academic library databases for research needs

- Expand hours of operation so it's open every morning & on Sundays

- Cont. access to technology
- Conv. hours of operation

- E-books

- More books
- More information that makes people know
- More hours

- Children's books in Spanish, but the award winners
- Books for interpreters (job related)
- Classes or training for interpreters for Spanish speakers

- E-books & audio books
- Career counseling options
- Technology books & magazines

- More donations
- More memberships
- More volunteers

- Renewing books
- Provide good resources for searching books/etc.
- Teaching classes

- Open more hours
- More print books
- Continue being able to place books on hold & renew via internet

- Longer hours
- More magazines & books

- Books
- Resources
- Education

- Increase in programs for pre-school to encourage reading skill development
- Incentive reading programs for elementary/middle schoolers
- Continue to do as you are – just more!

- Kids programs – bilingual Span./Eng.
- Technology access
- Bilingual books

- Find a way to staff for Sunday

- Maintain staff
- Increase hours

- More books
- Author talks
- Audio books

- Increase time on private meeting rooms
- It is kind of noisy – you could isolate children’s sections
- Open on Sunday mornings

- Staff and hours (increase)
- More books
- More programs

- Parenting books
- Learning book stories science/events/history/cultures/technology for kids (Ex. Discovery Books)
- e-book collection

- Resources for school aged children

- Extending library hours
- Providing more working space
- Simplicity in the online database

- School research
- Print books
- Literacy programs

- Good references
- Reference section
- Staff/volunteers that know library & resources
- Respectful public

- Providing books in multiple media options
- Continue offering materials on a wide variety of topics

- Pleasant, clean facilities
- Reasonable hours (open at least one full day on weekends)
- Current books
- Expand electronic resources

- Better books
- Computer technology & time

- Library hours – esp. open more locations on Sun.

- Your main responsibility is to provide & promote serious literature!

- Add more computers
- Add more reading tables
- More comic book copies

- Hours
- Building its catalog
- Better online database

- Keeping material rotated & available between different libraries
- Make more material available online-reference educational books
- Easier way to understand categories – children’s books on space, insects.

- Maintain physical inventory
- Build electronic resources
- More programs for early readers

- Provide reading & research materials to the public
- Provide a public space for people in the community to come together & share in the joy of reading.

- Access to digital materials
- Public access to internet
- Assisting with literacy programs

- Better hours

- Expanded hours
- New books – large print

- Books in print & electronic
- Child resources
- Online availability of reference, periodicals

- Longer hours
- More books
- More DVDs

- Staying current with technology advances
- Remaining mindful of various groups who use the services
- Continuing to maintain facilities (and expand where necessary) to meet expanding county population needs.

- Providing more books including advanced books used in colleges and grad schools such as politics, economics books
- Offer ESL courses for English learners
- Offer learning opportunities for pre-schoolers and early beginners of reading.

- Maintains/expanding library holdings (including e books)
- Retaining staff to keep libraries open on weekends
- Expanding technology – more computers seem to be needed especially at Regional locations like Reston & Chantilly

- Maintain staff
- Maintain facilities
- Expand services
- Expand hours

- More books and scholarly journals
- Hire more staff
- Build more libraries

- More books for children on non-fiction
- More documentary DVDs
- More material available for portable electronics

- Educational support

- Keep current books in stock
- Library book clubs
- DVDs of many books

- More computers
- Broader and newer selection of books
- Comfortable & abundant seating

- Continue w/books
- Include literacy classes
- Offer a variety of book reading clubs

- Responding to new technology developments in information services
- Support for the digitally disadvantaged
- New immigrants/unemployed/poor

- Maintaining focus on its mission to serve the community (facilities, books, staff, etc.)
- Financial stewardship (not going into illogical dept!)
- Community outreach – attracting readers

- Books – providing more books
- Being helpful – being kind, helpful, put on a happy face
- Technology

- More books for youth
- Spanish books or books in different languages
- More Christian books – faith based

- Quiet place to read and do research
- Make more e-books available

- More open hours
- Continued great service

- Increase hours

- Books online

- Student age library books

- CDs and Audio Books

- Continue to provide more books and periodicals, both print & electronic

- Open more hours, as finances permit

- Offer as many services as possible for children, students, and limited-English speaking adults

- More books (though currently doing very well)

- Increase speed of transferring books between branches

- More detailed explanation of where things can be found (i.e. where mass market paperbacks are located, etc.

- Acquire more books

- Keep people coming to the library!

- Sufficient opening hours to support divergent needs – you do this well! Please keep it up

- The collection itself, which needs to serve diverse interests – do we really need all those copies of James Patterson’s and Nora Roberts’ latest mass-market book?

- Access to the collection, e.g., website, books from other branches, books from VA state library systems, large print books, e-books – you do this well

- Maximize hours open

- Support to un/under employed

- Get every single type of book (it's probably not possible)
- Books on shelves
- Computer access
- Computer education / services
- Kids' books
- Kids programs (preschool)
- Larger book selection – brand new (recently published) books
- Keep the library buildings open
- Encourage young readers
- Book availability
- Secure wi-fi
- Consumer service
- Books
- E-Books
- Print books
- E books
- Resources, books & online
- Children services
- Senior events – speakers, discussions
- Community visits to sell what you do!
- Programs for school students – teach them to use a library
- Periodic classes for adults – updates
- Audio book selections

- More variety of books for pre-school
- Specialized books for religions
- Holiday books
- Automobile repair information for newer cars
- SOL practice tests
- Longer hours / open Sundays
- Open more often
- Books
- e-books
- Databases
- Stay open regular hours
- Provide for preschoolers
- Up-to-date set of books
- Provide computers & publications for public use, especially those that can't afford it at home
- Provide free research / periodical databases
- Provide free meeting space, homework space
- More magazines
- Stay open!
- Lots of books.
- Ebooks
- Training in how to validate a website for academic research.
- Maintaining a print library.
- Offer tutoring for school age.

- Offer classes for learning disabled children / special needs.
- Develop better reading skills for below level readers.
- Teaching.
- Help with homework including languages.
- Mentoring.
- More hours open.
- Don't stop providing actual books, please!
- Books, DVDs, CDs.
- Children (preschool aged) activities and their care givers.
- Community activities.
- Database of newspaper and periodical articles.
- Continue to have a place for hard copy books and reading programs to encourage lifelong love of reading.
- Resources for lifelong learning.
- Community center for meetings, books, videos, learning, mentoring and tutoring.
- Kids
- Online help
- Resources
- Kids
- Books
- Technology
- Kids
- Books
- Technology

- Books
- Kids programs
- DVD
- Ebooks and avoiding the need for more physical space or book storage. And saving on gas and congestion to pick up books
- Books, More books, More books yet!
- Library hours extended
- Increase number of books / recorded books
- Books
- Meeting space
- Electronics / tech
- More books
- Longer hours
- Consider purchasing (if have \$) grown-up popular movies (big draw at Arlington and Alexandria)
- Integrate NoveList into OPAC
- Make web-page more friendly – easier to find things, i.e. book discussion kits
- Reader’s advisory things, change sub heading ‘literature & books’ to “books & literature’
- More hours open
- More reading programs for kids
- Books, books, books
- Have more after school programs for all age kids such as reading, math, as well as activities that are entertaining. I think even if it costs a small fee, parents would be willing to pay
- Reading tutor programs
- Meeting rooms

- Better technology
- More books
- Get more books
- Better database
- Better online website, more informative and engaging / inviting to all people
- Books / audiobooks / periodicals
- More evening hours
- Programs for children
- Education
- Technology
- “Comfortness”
- Children’s activities
- Children’s book
- Longer hours
- Staring down the techno-fads, people will always love to hold a book, regardless of what the twittering classes tell you
- Provide wide array of books – not just best sellers
- Maintain subscriptions to less common magazine such as The Economist and Atlantic Monthly
- More hours to available for users
- Improve access to web databases
- Catalogue search
- Community services

PH

- Hours

- Electronic books
- Books
- Audio books

- e-books
- Books
- Audio books

- More books on business/finance/marketing
- More dictionaries on many field
- Quiet play room for children

- Children's books (12-18 yr)
- Making ebooks more accessivle (combination of accessible and available)
- Keeping libraries open for more hours

- Homework/Study Groups for Middle & High School kids
- Research Assistance online for Undergrad & Graduate students
- Outreach programs to families w/learning disabilities

- Resist further cutbacks in hours, resources. Also—"holiday" displays should recognize all faiths in some way. One year the Christian observance was marked by a straw basket draped in paisley with a star (?) placed in the basket. No display of the word Christmas. Flagrant disregard for the reason for the holiday. In sum, resources & staff excellent but over the years the Patrick Henry experience has become less attentive to what I believe is its core mission—to enrich the minds of the "public" in a manner that encourages return visits free of aural & visual distraction. There are far too few such public spaces; surely Vienna can & should do better than other communities.

- Books
- Technology
- Education

- Information (periodicals, internet access inc wifi, academic journal articles)
- Early literacy programs & materials (Reading & audio-visual materials for 0-12—esp Non-fiction
- More hours of access to quiet space and materials

- Books/periodicals

- Books print & electronic
- Literacy programs
- Computer access—keep up with technology

- Timings—Open in the mornings on most days rather than the present schedule

- Increase timings
- Provide more access to other libraries
- Increase staff

- Access to books & publications
- Meetings for community member shared similar interests & concerns

- Choosing books
- Eliminating sensational trash like so many “noir” books
- Maintaining a quiet, helpful atmosphere

- Be open more hours—consistent
- Hours so you always know it opens at, say 10 AM & closes at 8

- Books
- Net Access
- Social Services--community facility

- Bigger library building (maybe new and bigger location)
- More books (older books possibly out-of-print books)
- More computers

- More hours
- Sunday hours

- Getting more y/a (young adult) books
- Keep the books organized

- Electronic books/Audio books
- Open hours
- Supporting students

- Books
- DVDs

- More e-books
- More online resources
- More books/replacing missing books

- Longer opening hours
- Technology for loan (iPads, AAC)

- Encourage reading for all grades of students
- Continue to have excellent reference people to answer phone questions.

- Lending books in physical & electronic form
- Making the collection have both depth & breadth
- Have more open hours.

- Continue to purchase print books (not just electronic resources)
- Present library programs to adults--speakers, author book talks
- Present programs for children.

- Acquiring new books

- Open more hours
- Obtain more books

- Larger range of information
- More electronic books and audio players

- Expand hours
- Expand hours
- Expand hours

- Develop electronics
- Hours Open
- Reading programs

- Access (hours)
- Keep up/maintain this valuable resource

- Maintain or improve--book purchases
- Maintain or improve--library hours
- Increase--electronic media

- Maintain availability of library's core hours & staffing
- Increase availability of electronic materials
- Increase community outreach & assess needs of community

- Increasing funding so that hours can be increased
- A more multicultural book selection (books different festivals, etc.)
- Promoting yourself in the community (so many parents just head to Barnes & Noble)

- Staff
- More daytime hours
- Support of preschool & school age education & learning

- The newest books available

- Books
- Hours
- Staff

- Books to get/keep kids into reading
- Audio books (books on CD)
- e-books

- Longer hours at all locations
- Continue making materials available via Internet, e-reader, etc.

- More hours
- Maintain excellent book collection
- Perhaps provide more reading lists for all ages

- More programs for toddlers/pre-schoolers

- Variety of current books

- Open libraries more hours

- Open more days/hours
- eBooks

- Books for children
- Books or other materials for academic fields
- Multimedia materials

- Hi-tech building/vending machine/snack room
- Extended hours
- Separate children's library

- Books for teens/young adults

- eBooks
- More hours
- Online services

- Staff
- Hours
- Recent books/periodicals

- Maintain access to books & media
- Keep inventory relevant to community and population
- Stay current with market trends

- Continue print materials
- Meeting space
- Help with homework for students

- More and better selection of non-fiction books
- More study space/work space for students & others

- Building ebooks, audio books, electronic resources
- Have more copies of electronic resources available

- Reading material
- Technology
- Accessibility

- Staying open as much as possible!

- Children's programs
- Helping the underclass access to Internet
- Current events programs

- Books (print)
- Books (print)
- Books & other print media

- Open more hours--use volunteers to stretch staffing & allow those
- Buy more books not multiple copies of "popular" best sellers that lose interest in future
- Computer use may be separated from rest of library so could be offered more hours (without the excellent tech support now available; users would be on their own during extended hours.)

- Books
- Electronic (e-readers)

- Computer downloadable information from subscription fee online services (for free to library card holders)
- Books, especially non-fiction works
- Access to ebooks

- Technology
- Internet
- Increase hours
- More books for kids-teens
- Technology
- Books/periodicals
- Catalogue
- Buildings
- More ebook resources
- Suggested authors/reading lists by grade
- DVDs/movies
- Non-fiction books for elementary ages
- Classic children's literature (not twaddle)
- List that relates classic children's books to the appropriate age groups
- Stay open later, esp. regional branches
- Foreign language materials/CDs
- Faster transportation of holds--I've had holds be "in transit between branches" for days.
- Buy latest popular books
- Open more hours, esp after school/after work
- Quality books for teens
- Quiet places in library to read/work
- More hours
- Faster net
- Building expansion (Vienna)
- Continued customer service--it's great!
- More actual books--in print
- Continue more work help
- Books/printed materials--continue to have a broad and varied selection of current & historical text
- Access--longer hours
- Alternative access via web/ebooks
- Expanding print book/periodical holdings
- Open more hours
- More public computers at branches

- Purchase newly published books
- Continue to have a welcoming children's library

- Maintaining accurate catalogue records
- Encouraging the reading of outstanding books
- Fostering community activities

- New fiction
- Full range of periodicals

- Books
- Magazines
- eBooks

- Keep open
- Keep print books available
- Continue resource assistance services

- More open hours
- Open on Sundays
- Warmer temp

- Computer access
- Less noise & no screaming kids or rude people & kids
- Classes

- Resources--including staff
- Programming
- Building access

- More programming
- More qualified staff with MLiS degrees
- Branch renovation of older branches

- Homework for teens
- eBooks

- I only come for books, but my students count on your computers.

- Adequate library hours provided to the public. Access. This is very important. Or there really is no library.

- Books (e & print)
- Children's programs (& teens)
- Tech (computers)

- More books
- Interlibrary loans

- Increase hours
- eBooks
- Books on CD

- Classes for kids
- Electronic resources
- Classes for mature adults

- Access books
- Programs to promote reading
- Community space

- More books

- Books
- Staffing hours
- Facilities

- More book
- More e-book

- Access either on-line or in facility
- Continue to keep TOP interest current material

- Printed books
- More E-books
- More VA readers Elementary/Middle school

- Books--My family will never tire of checking out actual books!
- Programs on current topics/or at least having the mtg space for other groups to do public service mtgs
- Free comp use for those (who can't use at home. (We can but I'm a teacher and my students need this option.)

- More hours
- More printed materials
- Support & interaction with local schools

- Hours of operation
- Homework support
- Provide more print media

- eBooks
- Print books
- Homework help

- Electronic
- Book (print & electronic) purchasing

- Maintain current level of service given funding challenges

- More e-books
- More serious books--other than the latest best seller
- More consistent staff scheduling

- Keeping library open as many hrs as possible
- Computer access for patrons who don't have home comp

- Adequate book
- Extended hours

- Bestsellers
- Film programs
- Computer availability

- Buying books
- Maintain current hrs.

- Be open more often
- Raise staff salaries
- Allow download of books to Kindles, etc.

- Provide info & access to technology (ebooks, databases)

- Provide books in other languages, e.g. Hindi
- Large print books in other languages
- Programs involving other cultures

- Keeping a wide variety of reading materials available
- Educating your patrons on emerging technology (e.g. ebooks)
- Longer hours for better access

- Expanding # of materials (books, mags, DVDs, etc.)
- Extending the hours

- Maintaining a balance between print & ebooks (not abandoning print)
- Promoting literature via events, workshops, clubs
- Retaining knowledgeable staff, especially buyers who love literature

- Accessibility--hours open
- Books--hard copy
- Internet reservation system

- Make the library fun for all ages--more preschool activities & K-4 activities
- Offer more classes to stay at home moms
- More hours

- Not retreat on new resource acquisitions
- Continue to stretch resources through system library idea

- Books

- Open more hours
- Expand teen section including identifying award winning books
- Expand e book offerings

- Keeping up with the area!

- Acquiring books
- Working with electronic books
- On-line resources

- Books/print
- Online access to request books
- Magazines

- Audio books on CD
- Popular books
- General well-rounded non-fiction books

- Open longer
- More computers
- Continue w staff to assist

- More open hours
- Better pay for staff
- Bigger purchasing budget

- Continue encouraging reading
- Spread information
- Serve as a community asset to bring people together

- More non-fiction
- More current best sellers/fiction & non-fiction

- Restore staff & hours
- No more budget cuts for library services

- Efficient use of resources
- Staff knowledgeable and friendly
- Efficient check in & check out...Go to other countries--Singapore for ex is way ahead--you can learn from them.

- More hours
- More e-books

- More books for people who can't afford to buy

- Textbooks used in Fairfax Public School

- Expand acquisitions

- Reasonable hours
- Broad selection of books
- Make technology easier to use (downloads, Kindles, etc.)

- Provide information resources--written & electronic
- Books--print books
- Periodicals--provide more & greater variety plus a better system for non-current magazines--they are rarely available

- Open hours on Sunday
- Eliminate afternoon opening
- More books on CD

- More books
- More hours
- Electronic connection--more computers

- Purchase more books
- Keep the ones you have in circulation longer

- Supporting e-resources
- Supporting students & public w/research
- Providing books for loan

- Helping people find new books

- Hours open
- Computer accessibility
- Books & DVDs

- Being an educational resource not just a place to get library books
- Coordinate w/schools (teachers) to emphasize the value of our educational databases not just books as resources

- More hours
- More books
- More computers

- Good collection of books
- More large print books for seniors
- Children's programs to encourage reading

- Continue the book collection (hard copy)

- More books
- Help with homework
- Increase services

- Keeping libraries open as many hours as possible
- Possibly training the public in using the library's electronic services esp. downloading ebooks

- More hours
- More computers to use for longer times
- Computer classes (how to use the internet)

- eBooks for school age children (homework, reading list)

- Staying current
- More hours

- Electronic materials
- 24 hour access
- Discussion

- Books, books, books-print
- Community gathering place
- Research assistance

- Book
- Computer

- Keep s/w current
- Provide actual classes would be great

- Books
- Periodicals
- e-resources

- Good literature
- Fact based resources
- Areas to study

- ebooks

- Focus on electronic
- Purchase more print
- Support students

- Keeping things the way they've always been
- Encouraging reading
- Being environmental

- Computers
- Book
- Staff help

- Keep (or even better expand) book collection
- Extend hours of operation

- Books
- Services (preschoolers, etc.)
- Staying open (not being closed down)

- Perhaps increase hours

- Books—fiction
- Staff
- Computers

- Safe places to get books
- Quiet places to read
- More space to do homework for children

- Classes
- Electronic resources
- Books

- Stay open as much as possible
- Maintain/extend online services
- Keep online services user-friendly (simple, easy to access)

- Print materials for check-out
- E-materials--books, audio, video
- Programs at the library

RB

- I think the library should primarily serve the needs of its citizens. For example, kids are in school M-F so it's important for libraries to be open when they are not in school!
- Encouraging reading by any means necessary.
- Continue work with children and young adults to encourage reading and learning skills
- Having young kids read
- Ebooks/More use of e-books (8)
- E-periodicals
- Usable ebooks without killing the paper books
- Electronic media
- Electronic (Books/Databases)
- Open more hours/Longer hours (13)
- Go back to the hours the library used to be open
- Be open as much as possible
- Being able to use daily
- Staying open
- Other than open more hours the RB Library is doing just great for me
- More tables for studying
- Maintain study tables with computer access
- More public computers (2)
- Computers (4)

- Computers for those who don't have them
- Technology/computers and ebooks
- Keeping up with technology
- Internet access
- Books – print and electronic
- Providing printed/written resources for “all of the people”
- Offering books and publications in all the different formats
- Book and other resources
- Books (11)
- Books of any kind
- More books/increase book collection (3)
- Enhanced collection, less copies of more books
- Print Books/Lots of hardcopy books (not electronic) (2)
- Print
- “Traditional” services emphasizing printed books
- Youth Books
- Focus on helping to educate children
- Educational books for adolescents
- Materials for purchase – print and electronic
- Continue providing new reading material/latest books (2)
- Offer current fiction
- Current material/maintaining current book selections/current reading material in all forms (3)
- Acquiring new books (2)

- Sponsor lectures and events (prefer local focus)
- Continue and expand online resources
- Multi language
- Providing a safe place
- Supplying public with current books/periodicals
- More book sales/fundraising opportunities
- Magazines
- More magazines
- Improve catalog search pages: there is very little descriptive info about items
- Continue programs like Reading Buddies and English language and computer help
- Programs for kids and adults
- IT literacy courses
- Providing for English Language Learning people in our community
- Educational support of the community
- Helping community as much as possible
- Promoting local community programs
- Staff (2)
- More study rooms
- Genealogical research aids/Genealogy info and databases (2)
- Children's programs/Programs that involve kids (6)
- School-age children's programs
- Children's Programs (Preschool)
- Early literacy programs

- Enriching all the programs
- Programs for ESL customers
- Online research
- Offer research
- Children
- Families
- Teens
- Offer classes on resume writing
- Provide a place for people to come to read
- Hanging on even in tough times
- When I check out a book I've read please let me know!
- Provide info
- Partnering with others
- Pay staff more so we don't lose their experience
- New circulation
- Computer class for kids, etc. Internet safety, education websites
- More electronic resources at the library
- More DVDs, other media for check-out (2)
- Current DVDs
- Continuing to provide access to a wide variety of information resources: print, electronic, and more.
- Easier access to meeting rooms
- Employment resources for adults
- Community meeting space

- Educating public for authoritative nonfiction sources
- Educated staff
- Research librarian
- Open collection management to the public
- More books on tape/more books on tapes for commuters (2)
- More classes
- Better selections of African American authors
- No additional comments or suggestions
- Keep relevant without losing your identity
- Reach out to multi-ethnic peoples
- Meeting rooms available for scout groups, community meetings

TJ

- Longer Hours
- More Computers
- Larger Print Collection
- More activities for adults with disabilities
- Books
- Electronic Resources training & Availability For Lower Income.
- Hire more staff.
- Hours
- Books (print & electronic)
- Early literacy
- Childhood Education
- Literacy
- Continued availability of print resources
- Books
- Videos
- Ebooks

- Book
- Ebook
- Computer

- Pre-schoolers arts/crafts activities
- Reading classes or a special club.
- Offer classes writing resume/searching

- Internet
- Books
- Education
- Pictures book in a wide selection
- Express checkout
- Computers

- To have more computers
- Having a wide selection of books
- Having helpful staff members

- Hours – MORE

- Electronic books

- Books
- CS
- Computers

- Keeping up to date with technology
- English conversation classes
- More materials in the library for the ESL community.

- Technology

- Keep the English conversation Group.

- Suzanne
- English conversation classes
- English conversation classes

- Technology
- English conversation groups

- Resume writing
- Homework support
- Increasing literacy programs

- Educating community on electronic resources available to them
- Providing books (print & electronic)

- Keeping current collection up to date
- Increase hours.

- Sunday hours
- Extended weekday hours (evenings Mon, Tues, Wed, & Thurs) not just Tues, Thurs.

- Tutors for school kids
- English at various levels
- New immigrants – class or easy books

- Computers available
- Books being available & waitlisted more available
- Programs for college age kids too

- Computers
- More local history

- PROMOTING LIBRARY FUNDING NEEDS TO SUPERVISORS
- ADDING STAFF
- INCREASING HOURS

- Get more harder books

- Focus on electronic resources.
- Focus on More DVDs for kids.
- Open Libraries more hrs.

- More books about learning different languages
- Printing in color
- Extending the hours of the library

- Books teaching how to speak other languages
- Extending library hours
- Printing pictures in color

- More open library hours
- Provide more library computers for public use / and increase the amount of time users can be on them at each visit.

- More review books needed NCLEX & USMLE
- Computer classes should be held for older non tech. savvy patrons
- Compare our book collection to Montgomery County, MD's collection and try to match

- Distance Learning using technology (People can participate from Home or Any place by accessing the Internet)
- Technology (online resource)

- More database.
- More hours
- Customer service

- Classes for none speaker
- More computer
- More hours

- Get more publicity – advertise
- Foreign language studies – Rosetta stone
- Clear signs where everything is

- Books

- Extended library hours
- Electronic resources
- Children’s daytime programming

- Books on tape

- More copies of NEW books to help decrease the waiting time!!

- Electronic resources – audio, ebooks
- Staff

- Continue to provide print books
- Expand ebook lending
- Continue assisting children – reading, researching, etc.

- Same as above. [Classes on resume writing / job searching.]

- Better hours
- More military books
- More renewals

- Provide an environment to perform research for students.
- Teach how to use the library system (even the periodical index)

- Books
- E-books
- Computer access

- eBooks
- Greater hours
- More computers

- Computer Usage
- Reference Usage
- Periodicals

- eBooks
- Regular books
- Open for a few hrs on Sunday

- eBooks
- Web Friendly Site
- Print Books

- Provide plenty of books—both recent & classic

- STAFF
- BOOKS
- COMPUTERS

- Opening libraries on Sunday
- Creating more free e-books

- Open more hours
- Teach English to non-speakers

- Continue to add books to collection
- Increase inventory of e-books
- Expand hours of operation

- Keeping them open!! Even if you have to cut back some branch hours.
- More Books (the new ones) – so that there is not such a long wait/hold time to get them.
Arlington & Alexandria always seem to have shorter waiting times.
- Probably more computers since there always seems to be a waiting time for use during busy time after school.

- How to incorporate more technology for library patrons (classes availability of eAudiobooks)

- More books
- More computers
- Open longer

- Library is Fine

- Expanding hours on nights
- Books – especially reference
- Databases for research

- Teaching English
- Continuing to provide the needs for the community

- Having some classes
- Having some acts for kids

- Educational and recreational books
- Computers and printers
- Study areas

- EBooks
- Regular books
- Open for a few hrs on Sunday

- Hours
- New book purchases

- Children services
- More Spanish books

- More books and authors

- Open more hours
- More books
- Interlibrary loans

- Provide educational/informational materials
- Provide literary materials
- Provide current events materials

- Books
- Discussion groups
- Recommended reading lists (young & adult)

- More hours
- New acquisitions

- News around the world will affect lives
- Like immigrations

- Better hours
- Retain staff
- Maintain outstanding facilities

- Well informed educated patient librarians
- A variety of select educational movies – CD’s etc.
- For grown-up people – Large print

- eBooks
- Early literacy/ESL
- Job skills

- Longer hours
- Increased staff

- Books
- Meeting space

- Providing online access to books.
- Providing reference books for research
- Providing young school-age children books

- Ebooks
- Meeting rooms
- Kids support

- Books through smart devices
- Increase Technology & Management books

- Good Books
- Conference Rooms
- Data Services like Valueline, Morningstar

- Open more hours
- Get more periodicals
- Online databases

- Hours

- Community service of technology access

- Need More Books
- Open More hours
- Need More Books

- Need supervision of kids here

- Children's Books
- More books
- More ebooks
- Support staff
- Audio & ebooks
- Reading programs year round
- Electronic Database / Access
- Librarian training for new Tech
- Childhood literacy
- Media/tape/language
- Video player DVD/CDs
- More conference rooms
- Quality print books
- More hours
- More periodicals
- Books
- More story times for children; especially preschool age
- Continue to increase book selection
- Removing pornography
- Limiting online access to porn
- More books
- More librarians
- Less fines
- Books – maybe fewer copies, since they can be requested and sent quickly
- Subscriptions to magazines (print & online) and databases
- Staying open
- Funding
- Take care of the staff who take good care of u
- Open more hours
- Open 7 days/week
- Computers
- More hours

- Help Learning Spanish
- DVD & self help

- Children program
- More reference books

- I'll get back to you when I've thought it over I like what I am receiving NOW
- T.J. could re-do its message – the voice is slow and halting expression --- Dull

- Supply of new & classic books – paper & e & audio

- Continue to support Literacy
- Continue to support reading hard copy books
- Continue to provide space for Reading & Study

- More hours
- Literacy Programs for Children

- Get books that are more current & varied (Check reviews in periodicals)

- Virginia Room
- Staff
- Books

- Classes on resume writing | job searching
- Open more hours
- Increase early literacy programs

- Electronic resources
- Resources for teens approaching college age
- Maintaining library hours

- Longer hours (when you have funds for that)

- More Books
- More resource books
- Longer hours

- It would be nice if this library have a separate room only for kids that are using the internet.
- A Quiet are or room only for study or do homework.
- More computers for the use of internet.

- This is an outstanding building and it provides great services. Just I would to see more diverse selection in the Hot Picks and Hidden Gems.

- Staff (can provide all above (#12) if challenged)
- Move to more evening + Afternoon hours + eliminate mornings
- E-books and forums surrounding

- Maintain current services
- Expand eReading capabilities
- Invest in new technologies & innovation

- Purchasing new books
- ebooks sounds great but I would appreciate a tutorial even a how-to-procedure or the manual of handling that technology

- Up to date new releases
- Increasing online support & website accessible programs
- Continue offering early literacy support & resource programs

- More computers w/ internet
- More quiet study areas
- More evening hours for those who work

- HOURS – need to be increased
- Budget needs to be increased
- Internet / electronic resources

- Books
- Materials
- Staff

- Books
- Information

- Classes
- Hours
- Books

- Improve computer / internet access

- Maintaining open hours
- Accessibility online for all resources
- Literacy for beginning and English as a second language users

- Aesthetics & comfortable environment
- Computers
- Books

- Laptops
- Open more hours
- Printers

- Electronic books
- Tech classes
- More reading to kids

WW

- More computers, longer time/schedule
- More electronic books, etc.
- More accessible hours
- More early childhood programs
- More books available at my local branch
- Keep books in libraries
- Keeping staff in libraries
- School activities for children and students
- Technology, programs to use computer programs for adults
- Support the children with homework assignments rather than children playing game with violence
- Early education
- Activities for seniors
- More flexible hours
- Provide information current and historical
- Having more available computers, more time to use the computers
- Keep library users to use voice no louder than a whisper
- More easily accessible e-books (more copies)
- Adequate copies of new books inc. Audio
- Availability of tech resources
- Supporting students w/out technology + books @ home
- Early literacy
- More publicity about your e-reader resources (many would use if they knew)
- Encourage early use of libraries among children

- Print books
- Computers/internet
- Expanded hours

- Keep meeting rooms available for volunteer use!
- More e-books and downloadable audiobooks
- Open more! More hours

- Providing a place there amenable to users
- Not focusing as political correctness, resources should be an area where job hunting resources are located, this library branch is focused only on the immediate area, it needs to consider the larger Falls Church population-way too much for one group-Hispanics
- Providing educational and community services
- Maintaining non-fictional applicable literature-such as ESL books

- Purchase more copies of bks in greatest demand to reduce waiting period
- Expand hours
- Enlarge community libraries to a growing population

- Maintain & expand books
- Maintain hours

- More anime/manga!!
- Literature classes
- More books!!

- Books
- Technology (computers for underprivileged use-i.e. teens & school work)

- Books
- Online catalogue
- Online books

- Gathering place
- School books

- New books % magazines
- More computers & printers
- Music

- Children's program
- Teen and young adult program

- Books-inc. e-books
- Literacy
- Technology

- Serving children
- Serving new immigrants (Learn English)
- Community central resource

- Early literacy programs
- Periodicals and reference materials
- Childrens' section inventory

- Books to hold (not e-books)
- Books on CD (not books with earplugs)

- Providing access for more hours
- Enlarging collections
- Increasing online access to materials

- Career development
- High speed internet
- Arabic resources (books, CDs, et.)

- Books (printed)
- Public computers and printing
- Sufficient staffing (FCPL is below par on that now)

- Provide serious health letters at Woodrow Wilson Library
- Provide daily copies of the New York Times at W. Wilson. Lib.
- Continue providing the Economist magazine

- Better signs @ this Branch

- Access reliable information from home
- Books in multiple format
- Being a community center- understand each community, has to provide setup information to that community

- Education
- Children
- Technology

- Books for kids
- Islamic Books
- Provide tutoring service

- Outreach on English literacy
- Provide books for public use
- Provide free internet access to communities

- More PC's
- More books on religion and spirituality
- More audio books

- To keep all books or increase
- Have computer access

- Keep this library (W Wilson) open
- Use name identification
- Parking seems to be a problem lately

- Keeping libraries open (hours) as much as possible
- Reaching out to non-English speaking patrons

- Promoting literacy
- Promoting technology literacy
- Providing homework help via tutors

- Current books
- Continued great helpful staff
- Helping students who cannot get home help

- Encouraging children to read esp. books
- encouraging/assisting with literacy (adults)
- Help with computer knowledge

- Expand use of eBooks
- Provide wider range of DVDs

- Computers
- Books

- Children Books
- Young adult books
- CDs/DVDs

- Access to books plus other reading materials
- Assistance to students
- Coffee/tea
- Better reading area/chairs

- Books and magazines in English

- Computers
- Books
- Assistance

- More variety of books-- always important
- Build more room
- Have coffee shop
- Bus stop
- Keep collection current
- Continue serving underprivileged and those needing literacy support
- Pay staff well, no more cuts in staff
- Stay open
- More books
- eBooks DRM free
- Books
- Open more hours
- Keep great staff
- More electronic support
- Filling in gaps in book series especially audiobooks
- Books (Online, on tape)
- Literary training
- Assisting with homework and assignments
- Books
- Magazines, etc. (hard copy)
- Electronic catalog/library website
- Computers for general public use

AS

- More hours; especially for those that depend on the library internet for homework or signing up for things. This is a rich county but you forget about those that need basic services.
- Maintaining collection.
- Customer Service.
- Electronic Resources.
- More books.
- E-reader access.

- Longer hours at branches.
- Our family has what we need. We'd like to see services for patrons with special needs, such as limited time/income, services for seniors or disabilities.
- Longer Hours.
- Complete access for students who do not have technology in the home. Education assisted-studies resources.
- Support adult community employment issues.
- More electronic devices, freezing up paper for device-less.
- Purchasing ample copies of new books and books on CD.
- Increased hours for library patrons.
- Ebooks.
- Improve library website.
- Provide assortment of books for all ages.
- Increase hours.
- Continue to offer print books.
- Expand ebooks.
- More books on CD (novels, self-help etc.)
- Vocational materials
- Electronic resources
- Increased open hours.
- Knowledgeable, receptive staff
- Proper staffing
- Hours
- Books

- Web support
- More e-books
- 24 hour hotline.
- Books print/electronic
- Computer access.
- Adequate staffing.
- Secure website for children.
- Make the libraries conducive to studying- folks have noise but need quiet.
- Maintain historical literature and information.
- Maintain a value for researchers.
- Further connections with schools to attract students.
- Homework help.
- Support school age children/teens.
- Staff to support.
- Provide a way for us to see previous checkouts.
- Elderly
- Disabled
- More opportunities to catch/make young reader thru ebook, electronic ed. etc.
- More Hours
- Staff
- Electronic Books
- E-books
- Resources for students.

- Books-Current releases.
- Develop a program to have downloadable text books for students.
- Keep and recruit quality staff.
- Books- print+ e-books
- Encouraging reading – early lit. +school + English For foreign lang. speakers.
- Jfic—Children’s fiction-Advanced beginner reading suggestions and “hot lists”—if you liked.... then you will like....
- Increasing Friday & weekend hours.
- Increase copies of digital books.
- Maintaining access to classic/essential texts.
- Making available new texts for sampling and review.
- Reference assistance by knowledgeable staff.
- Hours.
- Staff
- Technology
- Eresources
- Ebooks
- Nice atmosphere to read like upscale bookstore.
- Electronic resources
- Classes on resume writing/job search
- Support school age children & teens.

17. Please offer any additional comments or suggestions regarding the materials and services offered by the Fairfax County Public Library.

CE

- Can you get more teen-friendly magazines?
- Above (16) would be very if tech books (computers) not so outdated.
- In case no one notices, this is America – not Korea. Why have a large Korean selection?
- Less changes to where everything is. It's very confusing.
- Do not like the cutback in hours, sad that most magazines have been discontinued. I like the classics, not romance novels, so would like more classic literature.
- Overall good – customer service is very good.
- Please bring back the Medical Reference books- the section has decreased a lot.
- Why did you get rid of Mental Floss magazine? It was educational and fun.
- More hours, tables & chairs
- I feel that the tutoring that is done in the library should be more organized and the space and time should have a charge (change?). Also too much noise in the library.
- Work with all area library systems and make the connection better known.
- The library should be open at 10 am every day for seniors and stay open until 9 pm for students. Centreville branch closes at 6pm weekdays and I always see students try to study. Also this branch, 15 minutes before closing, plays extremely loud music which is totally unnecessary and highly inappropriate at a library. A closing announcement is sufficient. Thank you.
- Excellent work with such a terrible few budget years!
- Please focus on young children as well. Part of being ready for reading & school.
- I depend on your audiobook (CD) collection to make my daily commute bearable. Thank you!
- The gentlemen that has the devil worshiping items on and is inappropriate to have or wear around children, he should be fired.
- Great library system & staff
- More chairs!

- There needs to be more quiet expectations so everyone has the quietness they need.
- Thanks for adding eBooks for Kindle.
- If online, organize by series
- Letting us check out magazines. More children activities for 10-13 year olds.
- Centreville became a test location this year for how their public computers are used. In the past, there were several (3-4) computer stations that were primarily dedicated to online databases/resources, but that were also available for the library catalog. Those computers were moved and made part of the internet station computers.
- I feel this jeopardized a primary use of the library – online resources the library subscribes to – for someone’s idea that everyone should have easy access for generic computer use.
- The online databases that I previously used at the library included financial ones and genealogy resources such as Ancestry .com. These are paid subscriptions that not everyone can afford to purchase on their own. Providing resources like this have been part of the library’s mission for many years.
- The internet stations that you have to sign in for & sometimes are restricted to 45 minutes, are open to any use. Try doing serious genealogical or financial research in 45 minutes or less. If you walk around and look at how these Internet stations are being used, typically 1/3 to 1/2 of them, AT LEAST, have people playing games, checking their twitter or Facebook account, etc. Is this something my tax dollar should be paying for?
- Residents have no place else to access the online database resources the library provides without purchasing expensive subscriptions. In contrast, although there are some, it would be very hard to find a household in the county who doesn’t have at least one computer, phone, or other hand-held device capable of playing games, checking email, twittering, etc.
- When I questioned a librarian about the change, I was informed it wasn’t “FAIR” to have separate computer stations for database resources. Really? What is the primary mission for the library system – to provide internet access so people can play games or to provide resources they wouldn’t otherwise have access to?
- Love the library – wish they had more hours.
- Please never lose site of the fact that this is a business and you are competing with technology and information that can easily be gotten or utilized at home. The library has to continue to offer service that attract customers to the building and provides an environment where they want to spend lots of time growing mentally, socially, culturally, national and international. Thanks.

- I'm not aware of the programs (children & adults) that are offered by the libraries. With the recent decreasing importance of education being placed by our government, it will become increasingly important that libraries try to provide outlets of education.

- It is a bit dusty. (2)

- I use many technical periodicals to stay informed (E.G. Aviation Week and Space Technology.) However, I must drive to Fairfax City Regional in order to access many of these.

- At the Centreville Library – the medical books are all the way to the back – a long walk for the disabled and/or ill patrons – please move them closer to the front of library.

- More access to electronic outlets for laptop power in the group study area.

- FCPL can encourage more use of the library by promoting programs that are relevant to the needs of the community. Students, second language learners, educators, and adults in transition rely heavily on library services and resources. Staff are a priority because they help patrons understand, navigate and use the systems. Restoring hours and staff, I believe, will have an impact on library use.

- More quiet study area needed. It seems to have become a day care for unruly children /disrespectful teens.

- The library is perfect!

- Please put more comics.

- I'm impressed by the range of subjects in the books.

- Do you have an adult book club? That would be great.

- Please try to reinforce the quiet, but other than that anything else.

- Some books get torn up in a few places and have pages fall out. Keep up the repair.

- The ebook selections are very small- Please increase and allow kindle use.

- Ebooks!! I would love that.

- You guys don't have the books I would like. They are at other locations and the mouse and keyboard are not sanitized, quite dirty.

- Suggestion: go into elem. Schools and allow students to sign up for library cards and explain programs you offer.

- As mentioned above, I would like to see the library open more hours: however, I understand the need to cut back.

CH

- Displaying lesser known books in the front of the library instead of just popular releases would be nice.

- I'd like more variety on the shelves but the interlibrary loan service has been very prompt.

- More tables please . . . Great otherwise.

- Great staff although they are overworked.

- CD & movie rental.

- Staff are A+.

- So sorry the library absorbed so much of the recent budget cuts!

- As FCPS moves to more digital textbooks, the library may become an important resource for students without home computers.

- I think FCPL has good service programs.

- I understand the reason for new library hours. I just wish the hours were the same every day even if it means fewer hrs. pr. Day. I can never remember when you are open.

- Cannot utilize library privileges w/out Peace and Quiet!!!

- See previous comments - 'Free Standing' Computer Stations (Uh - Bumping and Knocking - Rocking by disrespectful (certain) individuals is prevalent) Peace and Quiet - should be the rule!

- Need more hours when library is opened

- Please continue to buffer up resource books in classical university/scholarly knowledge.

- Excellent service provided as of now!

- Focus on 'popular materials' to detriment of reference and print is beginning to make me wonder if librarians are not modern vandals!

- Go back to the regular hours 10:00AM to 9:00 PM.

- Easier downloads of eBooks, audiobooks; catalog app for Droid phones.

- Bad public relations.
- Great staff although they are overworked.
- Website is very easy to use.
- See previous comments.
- FCPL does a good job. Would love to see the system be more forward looking in embracing tech tools & helping non-digital natives be better information users.
- We love the library!
- More books.
- I appreciate the books offered electronically but would like to see a better selection. There's a lot of Romance novels but not many technical books or other genres represented.
- Cuts in hours and staffing over past several years need to be increased.
- Keep the magazine subscriptions.
- Feel free to suggest donations from (especially frequent) users! We pay for TV, Netflix, etc. - we wouldn't mind donating.
- I would like to see more classic books (eg. From 100 best works of fiction) available on CD or as eBooks.
- Uniform hours.
- I am very happy with the library. I go in spurts - lots of book and then none for a while. Love my Kindle.
- Human staff is your most important resource. When I have a question, a human is the best.
- It would be helpful to have a basket for books no longer needed that had been reserved.
- Library is too noisy!
- I think one of the express checkouts should be designated as "5-10 books or less." Sometimes I have only 1 or 2 books to checkout but end up behind a parent checking out 30 or so of those little kids books.
- I love that you can hold and transfer books - great service.

- It would seem with Fx Counties huge tax base, needs of the diverse community, popularity of the library system that there should be no limit to resources earmarked for libraries. Why the dearth of new books? And why downsize services?
- I intend to purchase an e-reader next year & will be using eBooks.
- When you get started reading an author's particular series it is disappointing when you don't have the complete set.
- You do an amazing job! Excellent.
- There should be a jar on the checkout desk to pay for magazines. Thanks.
- Again, as a working parent in the DC area - hours to accommodate working families are top of the list.
- Would like more new book.
- I am disappointed at the library's reduced hours.
- I am concerned that electronic/internet resources will predominate to detriment of print media (i.e. - out w/old, in w/new) with future budgetary constraints.
- You provide excellent services, both from staff and research help.

FX

- FFCL does excellent job considering budget crisis we're experiencing. Keep up good work!
- The libraries in Fairfax County are wonderful! They are an enormous asset to the whole community.
- There is No Discipline for noisy patrons. It is very difficult to concentrate with kids running around screaming, crying and teenagers cell phoning.
- Sign up for a personal librarian assistant
- Thank you.
- Kudos to the staff!
- Free books for keeps are nice.
- Thank you for all you do.

- The staff and volunteers in the Virginia Room are extremely knowledgeable and helpful.
- New to the Virginia Room. Very Impressive!
- Have more items related to Ancient Rome (like translated documents)
- Increase Graphic Novel Section
- Less wait for Books On Hold
- You all do a great job. Thank You!
- Library should be firmer in making clear NO CELL PHONE conversations in reading & Study areas. If you want to allow them, then please provide quiet areas for those who want to work
- Be open more hours a day
- More hours
- When you stop subscribing to magazines, don't discard the old issues
- The reduced hours make visits challenging
- I like the book sales
- Have you considered offering basic language classes in the Asian & Hispanic languages?
- More hours and staff to answer questions
- Resources can be offered on line instead of in store fronts.
- The library does a fantastic job
- When libraries try to become too friendly (e.g. at the IMF) they fail to do their original role well.
- Increase hours.
- Keep up the good work
- Please extend the hours again! Have I mentioned that before?
- I miss the evening hours
- What makes a religion a religion and a cult a cult? So what do we know about eckankar.org & atom.org? People give their lives and money to these groups (some are genuine and some

bogus). Can you please have a program on how to identify and deal with cults? I have tried to find an organization that handles reports of cult activities but there is no investigative agency for compiling reports. I was told that Scientology now is in charge of the Cult Awareness Site (is that like having the fox watch the hen house?). Can you please do research-there was a congressman who originally exposed the Guyana Cult where a lot of people were brainwashed & died. Since that there was WACO and I am just wondering has anyone done anything legal to help victims or is there an investigative group? Can you have an “expert” speak on these groups at this library?

GM

- Love the children’s section + tables + chairs for reading to kids – wonderful variety of early readers – Juniors + Picture books.

- Access to electronic reference/database material – Electronic Encyclopedia or newspapers.

- Nice work.

- I Love FCPL. I typically visit 1-3 times/week. Staff is knowledgeable, professional and always universally cheerful when approached for help. Thank you for your service! *(I’m quite frustrated with the catalog (inaccurate searches is the worst problem; also limited info on some pages requiring “drilling down”; inability to search only books, only DVD, etc.) Also poorly designed website) *Ask the reference librarians. They know the problems with the catalogs! At least the ones at George Mason Regional do.

- I think the books should be checked for damage and replaced immediately if they are.

- It’s incredibly loud here sometimes. I realize kids can become restless, but parents need to realize this is a library.

- More outlets, move kids a bit further from general “study” space.

- Perhaps a larger DVD selection.

- I really appreciate that the library transits books from another facility I request if it is not at my local library.

- The book selection at the regional libraries is excellent. Please don’t stop doing what you’re doing with respect to acquisitions. Also, I LOVE the librarian’s choice recommendations for older books!

- I think Richard Byrd Public library has a nice layout, but not enough books nor big enough.

- Provide a sound-proof room for children events 2 Remove children from the library if they are not quiet!

- Please, when you put the bar code and library stickers on the back of paperback books, do not cover up the synopsis.
- Cutbacks when libraries are more important.
- More children programs that focus reading & interaction in every library branch.
- Better videos please, like Arlington or Alexandria.
- We visit the library on a weekly basis & often have ~30 books out at a time between 2 adults & 1 child. We would be at a great loss w/out this service!
- The thoughtful and intelligent rearrangement of the award winning books in the children's area is the best improvement I've seen in years. Thank you. I like to see the friendly librarians.
- I have, on several occasions, been #300+ for a new book and gone out to buy it because I "can't wait". Then, when I try to donate the books – to shorten the wait list for others – they are refused. Makes no sense to me.
- Great services/books!
- Have had problems with books not being able to be renewed because of holds when I can see that they are available at other branches.
- Do we need volunteer support for children's programs on school snow-days and school holidays to reduce need to staff to be defacto child-care providers?
- Jan Karon, Debbie Macomber, Thomas Kinkade.
- Please don't close the Virginia room! Like & use "Hold".
- MORE hours!
- Been coming 30+ years – love GM branch the staff is very helpful
- Need a better way to find out what books are on CD/ Need more resources for visually impaired.
- For working adults & students more evening hours at branches would be more convenient.
- Magazines are so limited at branch lib.
- Buy new the copies of audio CDs (Juvenile) since they tend to get borrowed scratched more. Unlike books, these are really expensive to buy on our own & depend on the library.

- Don't like self-checkout. Prefer employees who work here.
- I would like to see more recent art books & like.
- Regional Libraries should be open 9-9 M-TH + weekends.
- Please stay open longer.
- Great service and resource.
- Good service/resource.
- Return to hours you had prior to budget cuts.
- This is an excellent system, IMO, despite recent cutbacks in hours. You do a good job with the resources you have. I would love it if I could bring in my nook and get help loading a book.
- The library bar code & other info typically are placed so that the audio or paperback books blurbs cannot easily be read or comprehended.
- Either summer bookmobiles or book mobiles to elderly – or transportation to library for summer school children + older population.
- I would be happy to host a baby storytime.
- I love this library! I'd like to see more outreach to attract the diversity of the Annandale community so the library could be seen as a safe, helpful place to go + to be.
- Often children are screaming, running, being disruptive. I think the staff should ask parents to control their children or take them outside.
- Should get rid of internet access. (not a library function unless providing books or periodicals).
- Excellent staff and new books at George Mason.
- Friendly helpful staff.
- Restore hours of operation.
- Since budget cuts – books aren't being bought at the same rate. It is very sad.
- Just like in #13, I would have been very satisfied if the library hours are extended. Nevertheless, THANK YOU for providing convenient and serviceable libraries!
- More hours.
- Let people in the library use the computer for more than 90 minutes.

- Whatever happened to the music section that was here years ago? Us old timers like CDs, records, tapes still!
- Need more kids programs.
- Keep up good work.
- This library branch is too loud – staff talks very loud at check-out desk – kids run around & not under parent control – new carpet needed.
- Provide for more hours of service.
- Please do not cut hours & please continue to purchase new books & magazines (not electronic).

PO

- Library is best value for tax payer
- Ability to reserve books on line-web site-variety of books in FCPL
- Continue to make it possible to have books for us
- Would appreciate 1 day a week opening at 9AM
- All branches should be open every evening.
- I especially appreciate the safe environment the library provides for ESL tutoring.
- Too many books restricted to 14 days with no renewal.
- FCPL, over the past 10 years, grew into a national model. We need to keep it that way.
- You do a great job and have continued to do so in spite of recent budget constraints. Thank you.
- Excellent staff.
- Guy stayed from morning to evening, every day for a year, above Pohick Regional Library as his daytime shelter. Sleep all time behind Quiet room.
- Think it's a pretty good library system. Pohick is busy, busy, busy.
- You are doing a great job, particularly given your budget limitation.
- Reserve selection has gotten poorer with budget cutbacks.

- What a pity, FCPL is always on the short end of the stick when it comes to funding. This is such an important community resource and is abused by politicians.
- Only comment is noise level in library. People should whisper.
- Best staff in the county.
- Please increase hours.
- Love the book sales.
- Keyboards need to be fixed, pedestals are broken.
- I think the staff are phenomenal at my local branch. Even though the hours are reduced I'm glad we can still work around that by visiting other local branches.
- School age book clubs, ages 6 -8, 9+.
- More current books (adults and children).
- Open longer hours.
- We are probably at the library once a week, we had had nothing but great service.
- I would love to see an option online while searching for books to select fiction or nonfiction.
- I love the library and love the ease with which I can choose and put books on hold for my preschool classroom.
- Some of the library children's programs are not kids-friendly. Readers often seem bored or unprepared. I hope the librarians for children's programs get some training to make them fun and learning experiences.
- More computers, more magazines, and more research periodical access.
- Add more books on tape and movies.
- You need to supply more graphic novels.
- This library should have posters hung up for famous books and authors to get people interested in reading them.
- More books.
- Tables and plugs.

RR

- Staff is great! Would like more written music resources for popular music from all time periods, particularly last 50 years.
- County has cut too deeply and for too long on library services. Libraries have been disproportionately affected.
- New acquisitions of books are excellent – keep doing that!
- I visit the library at least once a week and the people here are fantastic
- I love it!
- It's good!
- At my age (80) I'm starting to worry about transportation from home to library and other places
- Would like to see better selection of books for books on tape.
- Buy more copies of the “quality” books in the new category, not just the popular authors
- As I've said before, if you have collected a group of books – mysteries, sf, an author, manga – have all of them at the library. If they got lost, replace them.
- More options with e-books. I am usually on the waiting list for a few months. I love the link to tumble books for the kids, they love them.
- Would be great to be able to renew ebooks.
- Regular hours of 9 am to 10 pm would be nice.
- Expand ILL services.
- Beth, in particular and the rest of the Reston Library are very kind and helpful. I typically only use the study room, which are always clean and well kept.
- Library hours would be easier to remember if they were more consistent. But not a big issue since cell phones with internet access.
- The speed that new books are acquired is impressive. Love features on the website, including account access and catalog search. Need more classes on how to access e-books – couldn't make the date scheduled in Reston!

- In the past, the web site retained book and authors previously searched and books checked out. It was easy to determine whether you had read a book already. Perhaps the website can be modified accordingly.
- While in Bourne, Massachusetts library, read a study on value of the library: “cost of book saved because borrowed it from library” etc. Really good way to place value on a library
- Open later more weekdays.
- When books have large # of holds on them, I wish you would purchase more copies of the books to reduce the wait time.
- More movies would be great – current ones.
- Reston is used by all ages and types.
- Love the early reader section!
- The librarians have been invaluable in obtaining loans for research – wonderful!
- I can understand the desire to focus book purchases on popular titles, but less popular, obscure and controversial works should also be available to readers.
- Not enough new books. Strange priorities on book purchases. Not enough mysteries.
- Employ people who enjoy their jobs. Keep giving quality and friendly service to customers. Liz is a model for this service (did I say that before? ☐)
- Ebooks should be available for all brands of ereaders
- Services should be evaluated by people least-trained to use them, not by professionals in that field. Use the “Napoleonic Corporal” principle until you get it right.
- Thanks to the many volunteers who provide support.
- Library staff are fabulous. Hold service online is great.
- The service for visually impaired people is life-changing – continue access services (I am a volunteer, not user).
- Get recycled magazine rack.

SH

- I think that Sherwood public library has lots of sources that the community uses. The library provides good service like internet which is really important for students like me who doesn't have internet access at home.
- I like the Fairfax County Public Library. It is far better than the one in Randallstown, MD.
- Excellent library and staff. I am a 20 year customer.
- Love the express checkout and the website ability to place books on hold and monitor account.
- Offer more information in the catalog regarding the storyline of a book or go back to the feature you used to have of letting the reader read a portion of the book on screen. I have checked out books that I have read in the past since the catalog was changed.
- Services are invaluable, the library is improving my quality of life. Thank You!
- Love the ability to place books online, holds.
- Love this branch in general in particular the room for young children so we can visit as a family and not disturb others.
- Staff always willing to assist my seven year old find books.
- I think the library system is doing a great job in these economic times. We would be interested in more programs for preschool and school age kids.
- Continue the Excellent service to the community.
- Well I moved to Fairfax County from Arlington 3 years ago and I miss the classical music cd's they offer as well as greater variety of DVD's especially high quality foreign movies.
- Monitor noise level in library, tends to get a bit loud. Sometimes the librarians are the ones who are contributing the most to the volume of noise.
- I appreciate the audio and video lectures of college professors.
- I often see books at the West Potomac High School library when I volunteer that I would like to borrow from FCPL but which you do not have. Many of these books are science and math.
- I can no longer use the upstairs room for my group on Sunday's.
- Libraries are repositories of information, they are not replacements for schools or social programs.
- Continue with more library changes and new ideas.

- 20th Century classic like “The Group”, Mary McCarthy should not be hard to find. Too many other books like Sandra Brown, too little literary fiction classics.
- Librarians, please keep them. Never underestimate their values, no matter how many computers you have.
- The FCPL is one of the best community services that the county offers. It deserves every tax dollar I pay! Thank you so much for your commitment to all of you!
- Have communities have their monthly or annual meetings here.
- I like the non-fiction science collection and variety. It’s uncommon outside a college library. I am glad to see a little less emphasis on the latest best seller and a better variety of interests.
- Love the newly designed children’s room, I say {newly} even though it’s been several years. The children’s room is so important. I was extremely grateful for that room when my children were young - a free place to go with them to get out of the house, especially in bad weather and a park is not an option. It was wonderful to have an alternative to places that cost money {coffee shop, Cuck-E-Cheese, those Gymboree places} for a peaceful 30 minutes of reading, playing, talking, when we needed to change up on our environment and go out together.. I’m just very, very grateful and impressed with its thoughtful design. Thanks!
- I am still very much opposed to converting to e books and so really depend on the library for my 3-7 weekly book diet. This goes for my kids {3rd. and 5th’ grades}, only by a factor of 100. They do not have e-readers and without the library we would only have one weekly book from the school library. In short-please do convert to more e-books quite a while yet! Thanks!
- The library needs to be cleaned. The spiders are all over the building. The glass is not clean.
- Convince B. of Supervisors that a public library is more than a hobby.
- I would like to see more tech-savvy librarians. I would also like to see more monitoring of the computer use. Kids were using a lot of junk sites, games etc. that really aren’t in the “library genre”. I sat waiting for computer time to do homework research. The library should not be for “social sites”.
- Social “networking” is not the purview of the library; you are straying from your core mission.
- I once waited 6 mos. before I could get a book that won the Pen/Faulkner award because you had so few in your system and yet you order 50 books of popular authors who have no literary value, and a 3rd grader could read. Please provide foreign winners as well, i.e. Booker prize.
- Paperback books fall apart so quickly. How is it expected that they remain on shelves for more than a year. Your buyers seem unaware of the fact that some people prefer books of substance

other than Jodi Picoult or James Patterson. Bring in Bestseller/award winning authors from other countries.

- Difficult how to find out how to register for a program online. Should be a way to get into registration if you already know about the program.

- Staff is often helpful.

- Do not pull so many classic books to make room for ordering many authors who are prolific but considered to be literary titans.

- Keep more classics on shelves please.

- Do not put bar/sku codes over the description please, there is room elsewhere.

- Donations are also valuable

- I am very disappointed that the children's nonfiction books are dispersed among the adult nonfiction books. The children have no incentive to browse through nonfiction books to find books they might be interested in. Furthermore, as a parent I often want to find a nonfiction book for my children, but to do so I must go another section of the library making it difficult to supervise my multiple children who, of course, wish to remain in the children's section.

- I do appreciate that the children's biographies have their own shelves, yet again the shelves are on the other side of the library making inconvenient for children to browse and be monitored from the children's section.

- Try to keep some old books-not everything to learn is 2011 year.

- We really love the educational and fun programs offered.

- Great staff.

- This is the hub of the community and needs to be supported by the county and residents as such.

- I enjoy that there are areas that highlight the "new" books- it is always fun to find new resources; so thankful to be near a regional library where I can find resources easily; so thankful for the hold service, also the great website-searchable and always improving.

- How can you be a library without books and stuff? The rest is icing on the cake.

- I love our libraries. You're doing a good job.

- The library is a vital resource for home-schooling families.

- The eBook genre that the library currently has only lets people check out two books at a time. I believe there used to be an eBook genre that would let people check out or download eBooks without a waiting list, that was very nice.
- I have been reluctant to use e-resources because I am not sure I will be able to do the necessary actions, perhaps handouts at checkout desk might help.
- It's hard not to choose staff as greatest asset because they provide phenomenal service.
- Not enough computers available esp. on Sundays when at this branch in particular I see a lot of students logged on to do homework. It would be such a boost to student's advancements and achievements if more computers for them to use were available longer than 45 minutes and longer hours on Sundays.
- I love the databases but of an age that still likes to read "paper magazines and periodicals". So if I could wish, I'd wish for more of those. I notice they had to cut back.
- Fx. Libraries are a great asset...what can we regular folk do to influence public funding support so we can better fund libraries?
- Thank You to every employee/volunteer....you have a lot to be proud of....these libraries are great!
- Is very excellent.
- Is very good
- Reduction in periodical is understood given the cost of subscriptions, but is unfortunate, especially ones of specialized topics {i.e. stamps, coins etc.}.
- Keep up the good work!
- Basically, the library is not interested in teens.
- Keep up the good work.
- Movie viewings are offered only in some branches that are far away. It will be appreciated if more branches offer this service.
- I like the automated "hold" & notification system.

TY

- Love it all. Just want more open hours.
- I am an old-fashioned lover of books that I can hold and touch, become part of as I read, and immerse myself in. I am still reading the “Classics.” I want our library to be a library with books and reference people and all that I remember, love and enjoy from the past. Please don’t cut any more hours.
- You should get the Leviathan series.
- Offer electronic payment options on website for fines, etc.
- The FCPL has large collections of dated business and computer books.
- Several times I look to MRS Public Library that holds newer editions. Utilize taxpayer money more effectively. The Dolley Madison branch is nice and new, but it is a waste of money since now we have lots of empty shelves and empty space. The funds could be used to update the library book collections. The meeting rooms are also a waste since next door to Dolley Madison there is the community center with plenty of rooms for meetings. I use the library almost every day for the last 4 years.
- I love FCPL – Tysons!
- I love our library. I do wish it was open more hours so that the facilities and resources were more available to the public. The library is one of the best uses of the taxes citizens pay.
- Please terminate look up fee
- Loss of shelf space for expanded books available
- Loss of need for quiet in the library
- Traditionally, a library’s main focus is books and periodicals – please keep it that way!
- It would be nice to have longer library hours
- More advanced reference materials and books including scholarly academic works and periodical journals
- More periodicals on science and religion
- S&Poor’s does not have a 1-page snapshot of funds. Having difficult time finding out where Morningstar Fund snapshot (1 page) with analyst report and 10 yr perf chart can be obtained since Morningstar database updated Aug-Sept 2011. Such is available in print, but not in Fairfax County Lib. Sys.
- Better ebook (collection? selection?)

- I still like to read books in print, so I would like more books and maybe more DVDs
- I was born in Garden City, NY. Doubleday (publisher?) is there. It donated all its new publications to the library. I visited Tumpeka AL – poor library with uneducated patrons. Libraries go hand in hand with schools in educating citizens. (...) Poor schools you see poor libraries... If I have the Internet access (I) don't feel I need a lot of databases for research – also I get them at GMU
- Staff are providing great service
- Please return to prior policy of refunding cost of lost books if they are found later
- Just keep providing your excellent research assistance
- I am very disappointed in the selection of books at Tysons-Pimmit. Often all other regionals have the book, but not Tysons. I would like to see a broader variety like Arlington, even if they are not at all libraries or all regionals.
- Don't remove books
- More and different magazines, e.g. Martha Stuart Living
- More current computer books
- More audiobooks
- Your awesome
- No need for computers in the library; no need for CDs and DVDs, etc.
- More hours -> find the \$
- Please increase hours! I know the budget has been cut, but why does the library take the biggest hit?
- Better hours would help a lot
- Longer hours
- I wonder if you could raise money by offering fee-based service that lets people list books they want to read and have them automatically be put on hold for pick-up at about a rate of 2-3 per month. It would be similar to the way Netflix queues up movies, but this wouldn't be by mail.
- I really enjoy periodic library book sales (that seem to occur seasonally) and wish they were more widely publicized!

- Considering the fact that war contractors make millions for killing people and the most needed, humane librarian barely makes a living, Fairfax County Public Library is like Russell Crow in “Gladiator”. I wish we could give the library the 700 billion we give to the “Defense” department, because the library is our real defense against ignorance.

- I love the library. I love the space, the looks, the staff – all the resources. It is impossible to imagine life without it.

- A method for getting cash donations

- More open hours on weekends

- Bar code behind the books/media are getting folded due to which the customer is charged “overdue” amount, though the materials are returned in time. Please look into this matter.

- Books relevant to my professional development were found during my last two visits

- I think FC public library provides a very good place to study & research stuff. The staff are friendly and very helpful.

- You’re doing a good job!

- I really like the large print section. Books on hold service very useful. I like the self-checkout.

- Online services are important – so too is being physically near or surrounded by books...nothing like it.

- More computers

- More computers and sites

- Faster library loan, often have only 3-4 days of book/microfilm in hand before return; keep up the great job! Keep open longer hours

- Rotate books with other Fairfax libraries to bring in more titles

- Earlier hours

- If it starts a little bit earlier on Monday and Wednesday, if there is a coffee shop somewhere nearby, so people don’t have to go to other places

- Not charge too much for guess pass to use the computer

- It’s a really wonderful system that I’m grateful for. Thank you!

- I often use books in the library that I do NOT check out, especially home improvement, encyclopedias, reference, etc.\

- What a library needs above all is QUIET. The lack of quiet in Tysons-Pimmit cancels out whatever good things you have to offer, and does nothing to offset the pre-computer-era bad design of the place. The problem cannot be solved by an as-needed shushing basis, because I never come in here that I shush people fewer than 10 or 12 times. Having to shush people should be a comparatively out. of the ordinary thing, and the necessity of multiple shushing demonstrates that there is just no culture of quiet here. Define noise: I am not talking about someone asking a legitimate question of a librarian, and receiving an answer. By noise, I mean "people shooting the breeze." Oh - and I consider tutors giving tutorials, unless they are whispering, "noise." Sidebar: tutors. They are using the library for commercial gain, even if what they do to gain commercially has to do with education. Why are they allowed to do this without paying a fee to Fairfax County and sales tax to the governor? Why are they allowed to contribute to noise pollution by being out where non-commercial patrons are? I say, charge the tutors a fee and put them in a conference room with other tutors, where they will have to adjust the noise levels accordingly or else meet their students in Panera, Starbucks, etc. It is quite a valuable service you are giving these tutors for free! Dirty Old Men: Tysons-Pimmit is crawling with them. Though I am an older woman, even I get the constant eye contact thing, which is how far they know they can go without them being reported as a nuisance, because prove "eye contact." The way the public computers are set up enables these men, because only the front row of computers does not put computer users face to face. If I use the row of computers 7 - 11 or the back row (12 - 14), I have old guys sitting opposite me, staring at me - every time I look up they are looking straight into my eyes. ' As I use the computers here a lot, I have witnessed what I believe are crimes. In and of itself, it is very unsettling and unsavory, as well as making for a huge distraction from my own work. Last week one guy was asking a girl next to him to bring up her birth certificate online. I thought, "at least that's honorable, he wants to be sure she is not underage." But then he went on to ask what kind of sex acts she would perform, and to say he had never f**ked an old lady, which in his opinion was anyone who was NOT underage. He was actually trying to verify that his sex partner WAS underage! The sex talk bothered me a lot - they were sitting right next to me - and I asked the librarian to intervene to stop the sex talk (my actual words to her), as I had asked them 3 or 4 times myself to stop. She only told them they need to speak much more quietly. Oh, and there were young teenagers on the other side of them doing regular homework, plus little kids all over the place. I also have overheard conversations that sound like drug deals and moving stolen merchandise. I assume people come here for that so that nothing is on their home computer. I see there are signs cautioning people that iPhones have been stolen here, so why not add to that "children under 18 using these computers must be accompanied by a parent." That is, unless the librarians want to intervene - but I assume they are not getting paid enough to feel real motivated to want to do that. The x-rated language also needs to be stopped. People address their computer screens, saying f**k or s**t, displeased at what they see in their email, I guess. But do I want to hear that? No. You can't get them to take showers before coming here or stop them from giving me the eye, but I would think x-rated speech in the library - where children are supposed to feel safe and welcome, and who are using the public computers right next to these slobs - would be absolutely intolerable. Dirty Old Men 2.0: you can designate the layout of Tysons-Pimmit any way you want - such as saying the individual tables against the windows (under the big NONFICTION signs) are for quiet. But the

dirty old men have designated them as prime for eye contact. When I sit over there, there is a regular parade going by. They stop as if browsing at a book, and when I look up to see what that shadow is: EYE CONTACT! Thus I feel less liable to being a target of this when sitting out in the open, at one of the four conference tables, behind computers 12 through 14, where the tutors are supposed to sit. But those tutors make a lot of noise! Someone could be sitting 20 or 30 feet away from me and I hear every word crystal clear! They don't like being shushed, either, as if they are paying to sit there. Plus, there are parent-tutor meet 'n' greets, which is roughly 15 minutes of shooting the breeze, and many tutorials start and end with 5 or 10 minutes of shooting the breeze. That's a lot of shooting the breeze from people who are supposedly there to get down to business. And I also think that the fact they are tutoring in a library is a tacit recommendation by the library that these are Fairfax County-endorsed tutors. It would be a public service to get it out there that the tutors pay nothing and are not recommended, that they meet no set standards. The noise problem will not be solved overnight, but a start needs to be made. New library card holders could be told "You can't get a library card without watching this 90-second video explaining why we need to be quiet in the library." The librarians are not pro-active at all about shushing people anymore. When I ask people politely for quiet, I have been told such things as, "Go f**k yourself," "Who are you, God?" and "Why? You're not doing anything, anyway ". And it is actually not MY job to enforce the noise situation here, anyway. People do not want to get that from someone who does not have the authority, just as students would never listen to me when I volunteered as a parent chaperone on a field trip when my kids were in school. Many people have told me that they are leaving as they can't get anything done here, owing to the noise. I always say, "Please, please, tell the librarian, where it might do some good" But they never do. One last thing: the big sign blocking the sun at the first level of glass bricks, "I cannot live without books. Thomas Jefferson" has been commented on unfavorably to me by black people They look at it and laugh, saying, "I cannot live without books. Or slaves." I am not black myself, but I would say they have a point there. To me, the slogan on that sign was a wasted opportunity to say QUIET PLEASE THIS IS A LIBRARY.

BC

- We need longer hours
- There may be some libraries that need electric plugs accessible in areas where tables are located for laptop users.
- Great staff!
- More hours----I know they were recently cut back.
- Need more staff at Burke Centre.

- I am 63, retired engineer, never married, live alone, read a lot. The library provides a congenial place to pass the time without spending, so I often visit Burke Centre, Pohick, Kingstowne, John

Marshall, Kings Park, and Sherwood. And I browse the used books. I am also a member at the Kingstowne Center for Active Adults.

- Burke Centre staff is very helpful.
- No more cutbacks! And maintenance seems to be suffering!
- More hours.
- I applaud Fairfax County Library system. It has been a gold mine---I love books but also enjoy using the computers. The Burke (Fred's Oak) library is a wonderful facility! Also...I used the quiet study rooms in several libraries to study for the Virginia Bar Exam....I passed!
- I think FFX CO has great libraries and great librarians.
- More seating areas/study areas.
- Overall you do an excellent job. The staff is very helpful, but I would like more weekend hours.
- I love my library!
- Good staff!
- I think the library needs more books----I know that is a cost, but this feels like a library-lite to me. Especially since I think there are too many non-English books on the shelf. As far as economics go, I don't think you can be a great library to multiple constituencies and should cut the Korean section. I'd also remove the graphic novels---I know they are popular, but the vocab and messages don't merit the space, in my opinion. I think this is a loud library. I'd have someone do more enforcement of folks talking/teaching kids.
- I love the public library system we have in Fairfax County! Thank you!
- Begin a reading group for adults with an interest in reading the Classics
- As I mentioned before, just order more of the more popular author so waiting lists don't have 35 people on them.
- Please keep up the good work. Fairfax County has some of the best libraries I have ever been in. Thank you.
- Burke library (green) has no paper towels in the bathroom. It needs better hand dryers (or paper towels)
- More shelves (for books, of course) in the restrooms
- It seems you duplicate a lot of resources and materials the schools have. Is there a way to coordinate purchasing to insure the 2 systems don't have more than what's needed? Again, I'd

love to see teen and adult programming expand. I understand the need to support early literacy, but the lack of other programs makes it seem like you don't care about anyone but little kids. Regarding #12---I would love to check all the choices. But I chose meeting space because that is my primary need for now. I do tutoring and it is immensely important that we have room to meet, talk, role play, etc. And it can be difficult to book one. I am glad the library provides space for blood drives, tax prep space for seniors and low-income people. Love the book sales. This is just a whim but thought I would mention it. Would it be conceivable for the website to track what a person checks out, and then make suggestions about other titles/authors patrons might enjoy? Netflix does this with movies.

- I think libraries are doing a really good job.

DM

- Longer hours

- Have more data accessible on home computers.

- We love our library. My kids love to read. I couldn't buy them all they need. My husband depends on audio books for long commutes. Keep up the great work!

- Order by patrons, children and enforced.

- Get the on-line book hold system to respond faster.

- Need more library staff.

- Library services should be among the last items for budget cuts in today's economy. They are a lifeline for people of little means and invaluable source of info regardless of income.

- Thank you for a great service.

- Thank you for this service.

- I am an offsite customer. I come to the library to pick up books on reserve.

- More teen programs.

- Regarding the Patrick Henry Library, for a long time crowded, cluttered, and "stuffy," recent space changes (after earthquake) are refreshing and highlight some collections in a better way. Thanks!

- I believe the materials and service are stellar compared to neighboring DC, MD, and Arlington Co. Library Services.

- Overall excellent service, great collection of books. Great technology support.
- More computer time would be great.
- Staff is always great.
- We are so glad that the Dolley Madison Library is opened again. It's a beautiful building. The staff are very helpful and friendly.
- Some of those working in the library are not very nice; that could be worked on especially at Tysons Pimmit; Very nice @ Dolley M.
- More emphasis on books, programs for young readers, less emphasis on cools (cooks?). The library should be a library not a STARBUCKS GREENPEACE AD.
- Safe haven for children / after school programs for teens (when no daycare available). More ART.
- Main interest is books, which seem to be downgraded in favor of other media. I recognize, however, that that makes me a dinosaur and can't fault the library for adapting to new technologies.
- Great except a few things that we miss such as more programs and activities for school aged kids.
- The general selection of books available is quite decent; however it can be difficult to find more advanced books on subjects such as mathematics, philosophy, and so forth. Currently, my university card fulfills that void, but many people do not have this privilege.
- ENFORCEMENT OF "QUIET" IN LIBRARY WOULD BE APPRECIATED. HOW CAN PEOPLE CONCENTRATE WITH CURRENT NOISE LEVEL?
- I have been very satisfied with the library over the past 10 years.
- Lengthen hours of service
- More hours - Longer loan periods.
- Lower fines.
- I love the ability to put books on hold using the website, the ability to renew online, and e-mail reminders for due books.
- Libraries are generally TOO NOISY. There needs to be a way to get patrons to respect the need for a quiet atmosphere in libraries.

- Would love to see a carousel for book displays for different themes and holidays.
- Would love to see more eBooks! I use Nook and only PDF and epub work. I can't use WMA files.
- I'm constantly asking for materials to be on hold. The books that I read and my 12 and 15 year old reads are never @ Dolley Madison. I'm thankful they can be transported here though.
- Expand CD titles and e-book availability.
- I suggest that the front doors not work automatic -- leaves are coming inside -- also save heating bill.
- I've been a DM library visitor at least once a week for 45 years!
- More lib hours.

GF

- This is a wonderful group of volunteers.
- Given financial cutbacks I'm still fortunate to have FCPL in my backyard.
- Love to open Sunday.
- I think you are doing an excellent job with the resources available.
- Great Falls branch has always been a remarkable asset to the nearby community.
- Emphasize quality non-fiction more and mystery, sci-fi, trashy fiction less.
- Staff is excellent, they are pleasant and helpful.
- I am very happy with the FCPL and visit the library on a bi-weekly basis. Maybe I'm not using the right Kindle, but I am having a lot of trouble using Overdrive. I couldn't get it to work for audiobooks on my IPOD either, and these are services I would be really interested having. Maybe the library could offer a tutorial? I have gone back & forth over the manual and help desk and still can't get it to work. Other than that, I'm very happy with my local library.
- My library and staff are perfectly sized for our Great Falls community. They are why I don't complain about county taxes.
- I wish you guys were open more. Sundays would be great. But I think the current hours plan (early closing/late closing) is quite clever.

- The staff is excellent.
- When putting labels on paperbacks, don't cover the synopsis of the contents with the labels.
- Expand library, make more light, more book for kids.
- Love the staff at Great Falls.
- Magazines are important – glad to see they are back; keep up the great work; reading is for everyone!
- Please improve library website – it's awful (uninviting, hard to navigate, etc.).
- I love the FCPL system; particularly the Great Falls branch.
- I would be “very satisfied” if the system had better opening hours.

HE

- Need to restore hours.
- Please make large print labels, large and maybe shelve separately – not too high up.
- A wider selection of movies/DVD's would be great.
- As noted previously e reader materials/books.
- You should keep the library open longer!!!!!!
- Currently I come to the library a few times per year to get books. Not aware of other services such as databases. So getting the word out in more ways perhaps.
- More computers – separate computers for adults to use for research, etc. Have computers for children for game separate.
- Nothing to say since I get a very good service.
- We love your iPhone app; however, one of the pages uses yellow highlighter. It's a hard color to read on a phone.
- I would like to see more resources (books) available in the future.
- Work on how staff relates with patrons. I've been running into a lot of rude/annoyed staff. Especially the children's staff at Reston.

- I think it would be beneficial to the community if the libraries offered more daytime hours – the afternoon opening times are particularly detrimental to families with young children.
- All the Fairfax county Public Libraries I've been to are above and beyond most other county libraries I've noticed in the area. They're kept clean and all the staff have been very helpful.
- Please in addition to the great materials and services offered currently, I think you could add more updated editions of most books and periodicals and that will be fine. Thanks!
- I travel throughout Fairfax regularly and visit between 8 branches All staff are friendly, courteous and give great effort to assist in my requests. I have seen this effort being extended to other patrons as well. The Herndon branch I find particularly friendly. It is my neighborhood branch. They do a great, and sincere, job of recognizing regular users. Thank you all for providing a great service! *I checked out 4 books today and had 3 staff members ask if I need a bag!
- Kids encyclopedias and science fictions.
- More Christian fiction please.
- Would like to see more electronic access to titles.
- Some libraries don't have enough places to sit as individuals or groups.
- The Fairfax Library System is excellent I travel and use on a regular basis eight locations. Everyone one of those locations have always been professional, & courteous regardless of if I am the first person or the last person in the building. I have always found the book I am looking for exactly in the right place – I am still amazed at that. The greatest asset is the staff.
- Too much travel guides.
- Please consider having another group of best sellers that people could pay to read – like \$3-5/week with a late fee of \$1/day. Many would pay to get a book quicker + it would make \$ for the library.
- Save money by not ordering so many copies of the same book. It is OK to have to wait to get a copy of a particular book.
- Provide more books by African American authors.
- As it is excellent.
- Fewer travel guides; if you pay for the trip-buy the book yourself.
- I don't appreciate being charged a fee if we don't have our card with us.

- Holiday closings such as veteran's day when many people and many students are off libraries close. I think there are days when libraries should be open.
- Web page is a bit confusing to navigate. It has improved w/the last update; list new books on order alphabetical by author as well as title (alpha).
- Loudoun County seems to have more CDs, DVDs to select.
- WiFi standards vary between different libraries. Reston regional has areas of weak signal but Herndon fortnightly coverage is robust.
- I generally appreciate help finding books in person which is why I come in to libraries rather than use online or tech resources. Personal attention is nice.
- Love the ability to request & reserve books-holding & to renew online.
- Some staff are not welcoming or that helpful. They make customers wait.

JM

- Community libraries have limited printed materials, but Internet is available.
- Foreign language books in German, Spanish for adults.
- Overall, it's a nice library.
- The library is the best use of tax dollars.
- With more ebooks and technology, the need for brick and mortar will be reduced.
- I use ILL – it's cumbersome.
- iPad app doesn't work.
- Great staff, friendly service; books reserves work great.
- Limited hours are challenging.
- Your staff and books are your greatest asset.

KP

- You have done an amazing job in tough budget conditions. Thank you so much for the services you provide.
- I've worked in the system and use it regularly as a community member. I couldn't be more satisfied except for the cutback in hours.
- Library staff have always been very helpful when called upon – a great asset! But most of the time, I use library resources independently.
- Thanks.
- FCPL is a major community place and resource.
- I honestly can't think of any improvements.
- There needs to be more monitoring of unsupervised children running around the library, climbing up at computers and generally not contributing to a library environment! Students who are using the computer tables after school are only socializing and making annoying gossip. This should be addressed... as a former teacher I would not put up with this in a classroom!
- Really don't like that I can no longer look at the back for the due date – always losing the paper – looking on computer is a pain – what if I didn't own one?
- Except \$1 look up fee – it takes 5 seconds!
- The website is easy to use, the online and phone renewal are very convenient.
- I have really enjoyed the downloadable ebooks. Great asset.
- When I was laid off, I was able to work and my resume and interview by reading books from the library. Now I have a job. Thanks.
- Great library system – just wish the situation would allow more hours.
- We love our libraries! Great for young children, teens, and adults. I use the library loan service and so appreciate that it is available.
- Please try and bring back more evening hours. We also miss the Read A Book and See the Movie program.
- The staff at Kings Park is the best!
- We see the effects of budget cuts on services – we need more library funding!
- Please bring back Homework Help!!!!

- I can go online to get books – but I can't get the knowledge of a librarian online!
- Continue assisting the book discussion groups. It's a worthwhile service.
- Libraries need to be open more hours.
- Usage is so high, services, funds + hours need to be restored + increased/Our libraries meet needs of so many – children, seniors, recent immigrants.
- Academic research databases.
- Access services is the best!
- The Fairfax County Public Library has helped me throughout my school career, but it would be better if there were longer library hours to work and more advanced technology.
- Continue to support library book clubs.
- More audiobooks.
- I've hated that children's programs are cut back your staff is excellent.
- Don't cancel programs! Offer reading programs during school year (like summer program).
- Give a 10% cola to the primary staff county wide free internet to low-income.
- Need longer hours.
- Thank you for hold services- helped me recover from broken bone in foot so I didn't have to walk all over to find books!.
- Not enough local periodicals and more educational DVDs.
- I don't believe providing internet access is important unless people are using it for research. What I see is people using it for social sites and gaming.
- I am very appreciative of the library system. I read extensively and am so grateful to have access to such a fine public library system.
- Invaluable – a resource that supports education and continued learning from toddlers to seniors.
- Love the library website and wowbrary.
- Books: generally happy with collection. I notice that a lot of Fairfax county Public school and private school students come to FCPL's branches to do research or find references that their school libraries do not provide. That said I wish FCPL would stock more copies of different

textbooks, especially for high school students use. Also useful would be college-level textbooks, especially in math science. Language books (for learning foreign language) are also a great resource, the FCPL system currently has what I consider a great collection. Keep it up! I appreciate the open study spaces that FCPL provides – I am a math tutor and love coming here to teach because I have books and the internet at my fingertips, thanks for updating the furniture at the KP branch!

- Periodicals – US News and World Report, Newsweek.

- Serve food or beverages or coffee; try to make the roman bath houses as a reference.

KN

- LOVE the library & I have found the staff at Kingstowne to be very helpful.

- I'm very happy to have this library system

- Web site doesn't work very well. If I try to place a hold on a book when I am already logged in, the hold fails.

- I love the mobile app for the library and use it quite a bit, but it would be great if it were faster- it feels like it freezes a lot, and if I could pay my library fines online.

- I think that it is pretty good.

- I happened to be a Kingstowne branch when the earthquake struck back in August, & wanted to comment the staff for the very professional & calm way which they handled the situation. As usual, they did a great job!

- Need to open more hours. More computers.

- Longer hours each day at local branches. More computers, specifically for database/research.

- Love the staff.

- The staff here is terrific.

- Keep all libraries open all day.

- The Kingstowne Library should have more comfy seating, such as club chairs, foot rest, sofa, etc. to encourage community members to "pick up a book and relax."

- Please add more to your collection of comic books, & anime, manga.

- Allow tutoring advertising at library.

- We miss the library staff member who helped us with our book club.
- You are doing a good job so keep it up.
- Please open the library every day at the same time (9-10 A.M.) and close as long as possible. I want to give money to use library for more hours.
- Please adjust outgoing doors so they do not close if someone pauses at door.
- Sometimes new materials are not available. Customers have to place on hold for months. FCPL should consider adding more extend open time.
- Staff is exceptional.
- Fantastic service and selection. Need for DVD/CD players.
- More hours.
- More electronic books for kids.
- Please hire more personnel to handle customer needs.
- Harpers' magazine.
- Lower late fee per day.
- I am a student and need help with research. The librarian is so helpful with my college research projects.
- I love the library.
- I've loved the library since childhood. I think the librarians should get paid more than athletes.
- Thank you.
- My 6 yr old use to want to come to the library w/ me because she liked to play on the computer (Pohick). Now she just asks me to bring books home. My opinion is that kids are part of the library customer base, not too much to set aside one computer for them.
- Cut back in hours lowered the score.
- Kingstowne Library is an invaluable asset to the community. From staff assistance, book loans from other branches & computers to the used book sale, it offers important resources that Ffx. Co. should continue to support in earnest. Many thanks!

- Open more hours.
- Provide more tables and chairs. Many times they are all taken.
- I feel, due to the rather smaller size of the building, there is really not a very large selection of books in print.
- A free public library that is well-staffed with courteous, knowledgeable staff, well-equipped with information materials in all forms, and open at least 10-12 hours per day is an essential community service. With the growth of valuable information online, ebooks, and online-only publications, there should be no question that libraries must invest in the appropriate information technologies as well as staff to assist patrons who need help with such technologies and effective searches. At the same time, the number of people, including children-whom I see at the libraries & in bookstores suggest that enthusiasm for the printed book still exists. Not just in the over 40 age groups either. If the library reduces book acquisitions then I believe that it contributes to the decline of the printed book (ecologically a sounder choice when you observe how many people-young and old- print out materials from online. In my experiences with faculty and students, online is the preferred method for finding information; print-outs are the preferred method for reading and returning to large amounts of texts; digital copies preferred for long-term storage of info. In this economy (at all times actually but especially in such tight times) the library provides- and must continue to provide-free access to books, magazines, online resources, & other types of information. An investment in quality staff is a sound investment.

LO

- More self-checkout machines.
- Kids can be loud. Some helpers can be more patient & pleasant.
- Love the preschooler programs!
- Staff members are always very helpful & friendly.
- Would like to see “ehelp” for Seniors.
- Thank you for your help and support especially for new generations.
- Excellent staff.
- I love the library – and my Lorton branch.
- Have always found the support and help at all branches top notch!! Wish could have more staff available.

- Some recent changes to the card catalog have made it more time consuming to use. I used to be able to search for books on order by searching “ordered” as the author. Now that does not give me books on order (only a few left in still). Instead I now have to search multiple lists. I read books across multiple categories from Romance to horror. There are a few books even from the young adult section I look for. Now instead of seeing all books on order in one place and knowing most recently ordered books are first, I spend lots of time & clicks to find book I’m interested in often I would only need to look at the first few pages of books under author “ordered” when I checked the catalog. It now appears fewer books are being added to the new lists and that the lists are random. I therefore have to look at several of the lists and every page. Please give us the ability to look at least at the top level groups on one search (i.e. “adult fiction”). Also, ebook need to be added to the main catalog. I find the list at Overdrive a pain to use. It is another set of pages to go through and it is hard to find new book and book on order. Some other systems have one catalog. This means I can decide when requesting a book which format I want – no need to jump back & forth b/w catalogs.

MW

- More hours

- I think the collections are beginning to suffer. Frequently I find that Ffx County libraries do not own newer materials that Alexandria Library does own.

- I love that you can reserve books and have delivered to the closest branch

- Need to refine hot pick selections, many titles “pile up” as they go out of style quickly.

- The staff at Martha Washington are superb, need a better placement for dryer in the ladies room, wish you had not assigned so many close parking spaces for green vehicles, not every elderly person can afford one.

- More family / child friendly children’s sections.

- The staff at Martha W. is fabulous. They are patient, happy, kind – just terrific. They make it a wonderful neighborhood library they make it “homey”.

- Love our new library building (Martha Washington)!!

- Excellent service of the county. A treasure of the county.

-For those who can afford Kindles, Nooks, etc. – they can also afford to download stuff. Not everyone can afford that stuff which is why we come to the library.

- Love for library to be open a couple hours on Sunday.

- Generally helpful staff, putting books on hold/sent from another branch is very efficient. Entrance hallway design is dreadful. Looks like a bunch of garage doors, not welcoming. Who wants to look at corrugated sheet metal with screws for decoration? Does this in any way say “welcome to the library, a place to learn and grow”? Doorless bathroom design is just plain stupid. Location of hand dryer next to sink is not practical. Dumb, dumb, dumb. No sound deadening – noise travels from hallway.

-I like the book sale but would like to buy more DVDs.

-More DVD movies, cycle through the libraries.

OK

- Oakton library staff is the best – knowledgeable, friendly & efficient (I am not related to any of them!)

- More county money should be invested in our libraries.

- Access to more online reference materials via internet (i.e. from my home)

- More library hours!

- Library needs to open more hours.

- There should be erasers.

- I especially appreciate the availability of resources for learning less common languages.

- Difficult to find current books – selection not as good as it could be considering affluence of Fairfax County.

- If it is possible, please provide new edition of each book.

- I love Oakton library’s Brain Game activity; I love Oakton Library’s staff!

- Very happy – I love my library!

- More best-seller fiction would be appreciated.

- The waiting list is too long for most of the books I want to read; sometimes the waiting list is several months; need to purchase more copies of new and popular books.

- Each library I go to has a different personality. This one is the “spoiled kids” library. It’s pretty loud here. I also find librarians talk really loud here, sometimes. It would be nice to set a good example for the loud families 7 whisper. But I love this library b/c it’s open, nice colors 7

great windows. Sorry if the above sounds harsh, but it is amazing how quiet other libraries are....

- Get back to old hours.
- Provide scrap paper in library!
- I do not own an e-reader but hope to soon – am interested in support programs to help me learn how to use it.
- We (heart) the library.
- Extend library hours – needed by working, commuting adults.
- More books at Oakton branch.
- Make finding books easier.
- History section is thin at Oakton.
- Check in process needs to be standardized. Often books I return are not properly checked in and result in fines that have to be forgiven after staff check.
- I think FCPL is one of the best parts of living in this area. I use it constantly and have been very impressed at how much effort has been put into updating facilities and upgrading resources. I am especially appreciative of the teaching company materials and audio books which I listen to every time I'm in my car, which is a lot!
- Great staff! So kind to my students.
- I have always found library staff was very knowledgeable & helpful. Note – I visit Reston, Oakton, Vienna & Chantilly libraries regularly.
- Could you please insist that any conversations inside the library be kept to a whisper? And no cell phones. Library is too noisy and staff are afraid to tell people to please be quiet.
- Staff is extremely helpful and courteous.
- Thanks for your service – keep it up!
- New books on drawing and Christian fiction books.
- Books of different languages.
- Thank you, you guys are doing a great job. This is my favorite library!
- You have a super selection of used books for sale!

- I love the library!
- It would be nice to see more DVD of movies and HBO
- More programs with for people with young families.
- Love the book sales as both donor and buyer!
- Please post more staff and customer picks – I've gotten several excellent leads this way.
- 7 days a week with longer hours in local libraries.
- Longer hours please.
- The brain games day is nice. I enjoy your book sales and the opportunity to buy books when I come in. I appreciate the opportunity to suggest books to order.
- Where did all the children's audio books go? There seem to be less of them, and they really help kids get in to reading.
- Provide better support for school age children especially those reading below age level.
- More space for books.
- More authors (local) speaking at library.
- Like having book groups through library system.
- More hours / longer hours.
- Keeping the shelves in order and getting books back on the shelves is important – need more pages!
- Oakton is beautiful, but has so few books. Waiting list can be up to 600 people.
- Need more new materials.
- Make a list of magazine subscriptions that have had to be cancelled – then 'advertise' for people to donate a yearly subscription. "Adopt a Magazine Subscription". I think people will do it, especially after learning how many couldn't be renewed due to costs.

PH

- New tissue in men's room to blow nose on and for door handle (protection) in flu season

- “I love books”
- There are too many books in the catalog but missing from the shelf. I’ve wasted enough time looking for books that are supposed to be there, that now I get everything on hold so the library has to find it.
- The FCPL system is excellent.
- I would like more cubicles (any way to create an “upstairs” level on the existing building) and more “comfy” chairs.
- Despite my many attempts to offer a friendly smile, the staff often seems somewhat agitated and grouchy or perhaps just introverted. They are very helpful but—and it pains me to say it—not particularly friendly.
- Get more funding for great science or literature periodicals. (the options on the current shelves are quite poor!!)
- The only thing I would “complain” about is that the hours have changed--being open less often makes one have to think about getting to one library or another that may be less conveniently located.
- The selection of books and other materials at FCPL sites is poor compared to other places I’ve lived, including larger cities and medium -sized towns. Your hours are too short/limited.
- Keep the main thing the main thing. The library collection is excellent. Keep expanding and making it available multiple ways.
- Restore cuts in hours. Keep high level of book purchases.
- Would like to be able to search my checkout history to see who/what I’ve read.
- Have you considered opening a snack/coffee bar in the library to help with funds? I’m from England, where most libraries do this to raise money. Also, it helps to attract more students etc. to use study spaces.
- The website continues to be clunky. When I log in to my account, I am greeted with “Global stack is empty which is utterly meaningless to most users. I would also like to learn basic book care techniques or be able to bring my personal books in for protective covering (for a fee, of course). My friend’s library in New Jersey does this. My hometown (Jacksonville, FL) is not as wealthy as Fairfax County, so I was surprised that FCPL doesn’t have the wonderful, extensive collection of sheet music (mostly classical, but also popular) that JPL does.
- I wish you were open until 9PM every day.
- The library is an essential service. It supports the community. I use it all the time.

- Love being able to search & place things on hold! Realize it's labor intensive.
- Would be happier with more hours open.
- The web catalog has greatly expanded access.
- I'd like to be able to borrow books from other library jurisdictions via online access and have them delivered to FCPL branches.
- Prevention magazine
- Gayle Ropes is a good author
- It would be nice to have access to back issues of magazines. A foreign language program like Rosetta Stone would be great. There are a bunch of ESL programs and CDs, but I don't see any foreign languages available. I really miss the regional branches being open later. It's also inconvenient that the libraries close at different times each day, if I'm not at home & able to check the hours many times I won't even stop by if it's after 6PM because I'm not sure if it will be open. This isn't strictly related to the library, but something should be done about people who park or leave their cars idling in the fire lane outside.
- Open more hours. Parking lot @ lunch people park when they go to Vienna Inn. No parking.
- The library should not charge \$1 for the librarian to look up a card number
- Great librarians!
- Unfortunately, budget constraints have reduced open hours
- Though I regret that the library has shorter hours now I am pleased to see them seeking to operate within a budget.
- Catalog can be frustrating. Example: I looked for a book titled Skin...got many other hits, too besides Skin.
- We love the library and wish it were open more hours/days
- Please open on Sundays.
- Why aren't the computers and area clean? Doesn't anyone clean them? I bring sani-wipes to clean the one I use.
- I come at least once a week. Love the new books selections.
- Books are still important and real librarians are essential.

- Keep providing your excellent services
- More ebooks and printed middle school books and elementary
- Expand hours
- Please add more hours of operation; libraries are only good if we can access them.
- More hours; more study tables
- I wish Patrick Henry would have a cart of book club selections like they do @ Tysons Pimmit.
- Excellent facilities, services, and staff. Indispensable.
- Love the library--we need more hours. Would like to see more programming for parents of teens.
- Online catalog re availability of books is highly inaccurate. Shows books as on shelf but they aren't.
- Customer service is great. Thanks for providing such a terrific service. Access to a library has saved me many dollars on books and introduced me to books that I would not have discovered otherwise.
- This is the top budget priority other than public safety which is already adequately funded in Fairfax County.
- Allow children volunteers to read to little ones.
- Need more space & seating areas
- Great asset
- Hours--most people work & need Sundays & after work hours
- I understand that the staff are very busy and have many responsibilities, but I would say 8 times out of 10 we have had to deal with standoffish or short-tempered people.
- I really love coming to the library (because I love books!) but as I am learning new languages, I would love to read books in other languages without having to put it on hold and have it sent over from another library.
- The library is the best place for me to study & get work done! I currently don't have a computer at home so I use the libraries almost every day of the week.

- Need to buy more ebooks or shorten the checkout time.
- More books with shelves.
- The FCPL is a wonderful asset to the community. Keep doing what you're doing.
- Waiting for a popular book can take months at a time--any way to shorten the wait?
- Support the library. Thank you.
- You're all just wonderful!
- Library staff has always been very helpful, and courteous. Thank you.
- I (heart) the books. Consider expanding genre.
- I have considered the needs of the community in this survey, not just myself.
- It appears there are not as many new books available for takeout.
- More new book for both children & adults
- Hours are short; staff is rude
- We are from Michigan & all of the libraries there had an area with toys & puzzles for young children & toddlers. It would be nice to have those in Fairfax libraries as well.
- At times, it seems that the common area is too loud. I know the whole library can't be as quiet as the "Quiet Study" Room but more often than not children & even adults are much too loud for the library and I don't ever see a Library worker requesting a lower tone be used. Maybe more signs emphasizing Quiet! Referring to people's voices & even cell phone usage should be posted & reinforced by library staff. Thanks.

RB

- Great staff – always helpful
- Great staff!
- Thank you!
- Allow ILL requests through the website rather than in person
- Staff always polite and professional
- You're doing outstandingly

- Small study rooms and reservation system is great!
- Best public library system I have ever used
- Need better collection of Biographies. I couldn't find a single book on J. Edgar Hoover.
- Keep up the great work!
- Expansion
- During period when Springfield (Byrd) Library branch was closed for renovations, began primarily using Annandale (Mason) Regional Branch. Continue doing so, primarily, since book selection better, much larger. Believe book holdings Springfield was reduced too far and still good deal too low.
- Byrd Library parking lot access to Monticello Street...otherwise have to drive up to Amherst and 2 extra traffic lights
- Recognize that all the library services are (and maybe shouldn't be) exactly the same – Our library does a good job of meeting our needs
- Sometimes I'm trying to find really old things like books that are out of date or old movies. Want to know how an interlibrary loan works.
- I personally think that a good job is being done.
- I love the many books by a single author that you can go to different branches and take them out.
- Title suggestion webpage is a pain. Titles may only be submitted one at a time, require unnecessary personal information to be entered for each title, and users receive no confirmation that the request has even been received, much less acted upon. History books on the library's shelves are full of false or misleading information. Taxpayers fund the library, and yet there is not even a shred of evidence that taxpayer input is considered. There is no mechanism available for patrons to add books to the Library's collection, even if they were to pay for them themselves. Donated books are resold instead of being added to the Library's collection, despite "budget constraint" excuses. If patrons were to request books unpopular with the library's management, there is no appeal process, no accountability. Until there is accountability in taxpayer-funded libraries, they have no business in my community, stealing my money.
- What do you do with all the hundreds of copies of Patterson or Cussler books you order to satisfy the holds list? Please order less copies of more items to satisfy a broader range of interests.
- Miss the longer hours.

- Very user friendly! More community/info programs.
- My taxes pay for libraries and all I see the money going for is newer bathroom fixtures.
- Book fines should go to the libraries.
- Book club support: Meeting space. 10-book sets to borrow. Maybe donated books can be saved until a 10-book set is reached for likely book club items.
- Over-due books went up so I don't check –out!
- Excellent staff!
- Computers always available.

TJ

- Games – I like their every thing
- I am very satisfied with the library's services and sincerely hope public libraries continue to be a high priority within our county (& nationwide). Thank you!
- Available print material has dripped off over the last few years.
- More materials to English conversation group because it's a very good class!
- The library should be open more. It's a public service that many people truly need.
- Great conditions – available through other branches, etc.
- Other than books about learning how to write/read other languages, it's fine
- I love the selection of books on CD!
- The public library has many resources that are opened to the community & easily accessible which come in handy being a college student.
- More DVDs
- Internet usage is generally the greatest when young people are out of school. Sometimes after 3PM you can't log on. Something should be done about this.

- Website is not user friendly search should be easy like Amazon. I have to keep putting in my acct #. Very frustrating. Would love to have a “shelf” of books I have read like Goodreads or Shelfari. When library was renovated wish a drive-up window had been incorporated.
- Glad to see paperback novels in Large Print.
- Not so familiar to the library system yet.
- Offer classes on using Kindle Book, iPad for books etc.
- Keep up good work.
- The whole staff is very friendly and helpful. I enjoy coming to the library.
- Perhaps you could reduce the cost of making Xerox photocopies from ¢15 to ¢10?
- Open little branches longer & on Sundays.
- Really love the Reserve & Pick Up option. thank you.
- 1. What about a designated rare-book library. 2. What about a designated genealogy library focused resources & linked to other specific genealogy libraries – like ancestry.com or the Church of Jesus Christ of Latter-day Saints resources for genealogy.
- The Library is great.
- I really like being able to reserve online and have books sent to my branch. I used to drive to other branches, but with the price of gas and trying to be “green” it’s great that I don’t have to.
- Say no to the Kindle. I love to hold a book.
- Good work. Focus Have some surveys to identify the clients’ needs. I have been to many libraries in Virginia & in other states. The is the most organized library
- I think so they are provided. good service. I enjoy studying at the library place.
- Continue your good work
- Everything is wonderful, I know money is limited but please keep fighting to preserve this wonderful resource!
- Staff is always very helpful.
- We think you’re great! Staff is always helpful. Love your book sale.

- I find it RIDICULOUS that the Library assigns so much parking space for HYBRID vehicles. Not one space was occupied on my visit. This is a flagrant example of political correctness. P.S. I was charged \$1.00 [circled] to look up my account so I could take books home with me. It took the library associate 30 seconds to do this service—which adds up to \$120.00 per hour!! This service should be free for forgetful seniors. Please provide a more diverse and multicultural Hotpicks and Hidden Gems.

- I use the “hold” option quite often regarding books I need & am impressed with the system. Thank you!

- Much as I would like to say more hours and more services and resources, I think in this economy the utmost priority is keeping costs low for taxpayers.

- Very good facility

- Need more large print books

- Please keep doing the great job you have been doing since I’ve been coming here.

- It is a very quiet place to do HW.

WW

- The books I want to check out are almost never at my local library (WW) but I love being able to request the books I want from other branches.

- This library does a good job in most area, we could have more programs for pre-schoolers.

- I came in at 3:45 pm. The place was LOUD kids chattering with each other, A library is a place to READ, STUDY, DO RESEARCH, not a public playroom for children. I pay taxes and can't use a library for what it was intended!!!

- I think it's a shame that the library had to cut back its hours.

- I love the library!

- YOU GUYS ARE AWESOME!

- Wifi & computer access for homework is vital. Library hours should be expanded for technology use.

- We had wonderful library.

- Don't compete with the internet... focus on things that are best done in person. Step aside from things that can be found for free online, and direct customers there. Freeing up resources on other things.
- Splendid service and staff.
- There is a great need for up-to-date ESL materials in both print and electronic form.
- Be open more hours.
- Adult programs at WW, also in day time at other libraries- can't drive at night so miss other programs.
- More computers, ESL teachers.
- Open hours as long as possible, library should be high priority for tax \$.
- I think the library would be better if there were more young adult books.
- Think of it mostly very good.
- The mismatched hours and regional vs local libraries is confusing. Wish they all had the same hours.
- Sewing course, book discussions and writers groups.
- Have bi-annual book sale at GM, have free books in lobby and book sales at WW and others.
- I love the fact that I can request any book and you have interlibrary access.
- Although I live in Arlington, I consider the branch FX I use as my primary resource. FCPL offers a broader selection than Arl, Alex, PWC, PG.

AS

- Library is doing an excellent job considering budget challenges.
- I love the Library. You guys are awesome!
- Access Services is excellent.
- Staff at Access Center is outstanding.
- I have found the reduced hours a pain. I often have to order books not found on the shelves. The library is always neat and clean.

- Librarians are very helpful but website is lagging.
- Website is great but annoying to check account. There are too many steps (clicks) to look up the books I have checked out if I want to determine what needs to be renewed/returned.
- My only suggestion is to have access to the university and college's text books.
- More hours please.
- More shelving staff.
- Love the library! I've lived in other places and this is the best system by far!