

# Attention All Golfers!

## On 2/25 the FCPA Tee Time Booking Process will Change

FCPA Golf is happy to announce our new tee time reservation system powered by a PGA TOUR affiliated company and trusted industry leader, EZLinks Golf LLC. Our new system will provide golfers with a greater advance reservation window, improved technology, world-class customer service, access to promotions, savings, discounted pricing, e-news, loyalty programs and an overall enhanced reservation and golfing experience.

### Frequently Asked Questions

#### 1. How do I reserve a tee time?

As of February 25 all tee times will be reserved at <http://www.fairfaxcounty.gov/parks/golf>.

Use the first reservation link to register for your free account. Registration instructions are provided online. Fill out all applicable information and submit. You will receive an email confirmation upon registration.

If you are a current FCPA Tee Times subscriber or Laurel Hill Member choose the appropriately labeled registration link.

*Due to the transition, all tee times being made ON Feb. 22-24 must be booked by phone or in-person at the Pro Shops.*

#### 2. How far in advance can I reserve a tee time?

As of February 25 all golfers, once registered, will have a 10 day advance reservation window.

Current FCPA Tee Times subscribers will have a 14 day window until subscription expiration or September 30 (whichever date is later).

Laurel Hill members will continue to take advantage of 21 day advance reservation at Laurel Hill Golf Club.

#### 3. How will this affect my current FCPA Tee Times subscription?

Your FCPA Tee Times subscriber 14 day out reservation benefits will continue to be honored through the subscription expiration date or September 30 (whichever date is later). FCPA Tee Times subscribers will receive an email explaining how to log into their new account.

Once registration is complete FCPA Tee Times subscribers will choose the "FCPA Tee Times subscriber" reservation link at <http://www.fairfaxcounty.gov/parks/golf/>.

We will be discontinuing the FCPA Tee Times subscriber program and will offer a 10 day reservation window to all golfers, free of charge.

#### 4. I use the FCPA Tee Times non-subscriber program, how will this affect my 3 day out reservation privileges?

As of February 25 all golfers, once registered, will have a 10 day advance reservation window.

To reserve tee times using our new system, register at <http://www.fairfaxcounty.gov/parks/golf/>.



**5. Do I have to pay a fee to register for an account?**

No, registering for an account is free of charge.

**6. What if I don't have a computer or email address? Can I still book tee times via phone and in person?**

Tee times can be reserved 10 days out by phone or in-person at the Pro Shops.

The 24-7 phone reservation customer service center will be available soon.

**7. What is the new website for online reservations?**

All information related to FCPA golf including tee times reservation, course specifics, offerings, e-news sign up, etc. can be found at <http://www.fairfaxcounty.gov/parks/golf/>.

**9. Can I pay to reserve a tee time earlier than the 10 day window provided?**

At this time there is not an option to reserve tee times more than 10 days out. Tournaments and group outings may be reserved more than 10 days in advance by contacting the course of your choice.

**10. Can Laurel Hill Golf Club Members reserve tee times online?**

Yes, Laurel Hill members will continue to take advantage of a 21 day advance reservation window at Laurel Hill Golf Club. Members will choose the "Laurel Hill Member" reservation link at <http://www.fairfaxcounty.gov/parks/golf/>.

**11. Can I sign up for e-news/alerts without reserving a tee time?**

Yes, you can sign up for the FCPA Golf e-news to receive updates, promotions, programs for all ages, league and lesson information and more at <http://www.fairfaxcounty.gov/parks/golf/>.

**12. What happens to my current Golf Passes?**

Existing multi-round discount passes will be imported into the new system and will continue to be sold and accepted.

**13. How will this affect my current gift certificates, rain checks and gift cards?**

Current gift certificates, rain checks and gift cards will continue to be accepted in the new system.

Please note that after February 25 the golf courses will no longer sell FCPA gift card but will offer a golf specific gift certificate for sale in the future.



[www.fairfaxcounty.gov/parks/golf/](http://www.fairfaxcounty.gov/parks/golf/)