

**Fairfax County Police Department Community Relations Survey
Draft of 9.4.14**

Thank you for agreeing to participate in this short survey, which asks about your opinions of the Fairfax County Police Department (FCPD). Please answer the following questions in your own opinion and to the best of your knowledge by circling a number on each row. Remember, your answers will remain confidential and reports produced will only provide percentages for the community overall. Do not write your name or other personal information on this survey.

The first section of the survey asks about your general views of the Fairfax County Police Department. Please circle one number on each row.

1. In general, how effective do you think the Fairfax County Police Department is at:

	Very Effective	Somewhat Effective	Neutral	Somewhat Ineffective	Very Ineffective
a. Preventing <u>property</u> crime in your community	5	4	3	2	1
b. Preventing <u>violent</u> crime in your community	5	4	3	2	1
c. Responding quickly to calls for assistance from victims of crime	5	4	3	2	1
d. Assisting victims of crime	5	4	3	2	1

2. Overall, how satisfied are you with:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
a. The service provided by the Fairfax County Police Department	5	4	3	2	1

The next set of questions asks for your perceptions of the officers who work for the Fairfax County Police Department. Please indicate whether you agree or disagree with each statement by circling one number on each row.

3. In general, do you agree or disagree with the following statements?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a. Fairfax County police officers are trustworthy	5	4	3	2	1

b. Fairfax County police officers provide the same quality of service to all people	5	4	3	2	1
c. Fairfax County police officers clearly explain the reasons for their actions	5	4	3	2	1
d. Fairfax County police officers treat people in a respectful manner	5	4	3	2	1
e. Fairfax County police officers are honest	5	4	3	2	1
f. I have confidence in Fairfax County police officers	5	4	3	2	1
g. Fairfax County police officers treat everyone equally	5	4	3	2	1
h. Fairfax County police officers are fair and neutral	5	4	3	2	1
i. Fairfax County police officers consider the views of the people involved before making their decisions	5	4	3	2	1
j. Fairfax County police officers can be trusted to do what is right	5	4	3	2	1
k. Fairfax County police officers act within the law	5	4	3	2	1

The next section of the survey asks about the relationship between the Fairfax County Police Department and the Fairfax community. Please circle one number on each row.

4. In general, do you agree or disagree with the following statements?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a. The Fairfax County Police Department does a good job of working together with members of my community (e.g., residents, organizations, and groups)	5	4	3	2	1
b. The Fairfax County Police Department has an adequate process for addressing concerns and	5	4	3	2	1

complaints about the police.

c. The Fairfax County Police Department does a good job of communicating with residents (e.g., through websites, newsletters, public meetings).	5	4	3	2	1
--	---	---	---	---	---

The next section of the survey asks about your awareness and use of the services offered by the Fairfax County Police Department.

5. Have you heard of any of the following services offered by the Fairfax County Police Department? If yes, have you personally participated or used the service?

	Yes, have heard of	No, not aware	Yes, have personally participated or used service	No, have never participated or used service
a. Citizen Advisory Committees at each district station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Volunteer Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Auxiliary Police Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Chief's Diversity Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Citizen Reporting System (online crime reporting)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Neighborhood Watch Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Crime Mapping Application (online crime mapping)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Crime Solvers Anonymous Tip Line	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The next section of the survey asks about your perceptions of crime and safety in your community. Please circle one number on each row.

6. Overall, how fearful are you about the following:

	Very fearful	Somewh at fearful	Neutral	Not too fearful	Not at all fearful
a. Crime in your community	5	4	3	2	1
b. Someone breaking into your house to steal things	5	4	3	2	1
c. Being robbed by someone who has a gun or knife	5	4	3	2	1
d. Being stopped and questioned by the police	5	4	3	2	1

7. In general, how safe do you feel when:

	Very safe	Safe	Neutral	Unsafe	Very unsafe
a. Walking alone in your neighborhood <u>during the day</u>	5	4	3	2	1
b. Walking alone in your neighborhood <u>after dark</u>	5	4	3	2	1

8. How much of a problem are each of the following issues in your neighborhood?

	A major problem	A moderate problem	A minor problem	Not a problem at all
a. Burglaries	4	3	2	1
b. Robberies	4	3	2	1
c. People loitering in public	4	3	2	1
d. Fighting/assaults	4	3	2	1
e. Graffiti	4	3	2	1
f. Automobile thefts	4	3	2	1
g. People breaking into and stealing items from cars	4	3	2	1

h. Teenagers hanging out and being disruptive	4	3	2	1
i. Drug dealing and drug use	4	3	2	1
j. People drinking in public	4	3	2	1

The next section of the survey asks about your personal experiences with the Fairfax County Police Department. Please circle one number on each row.

9. In the past 12 months, did you request assistance from the Fairfax County Police Department either by telephone, by approaching an officer, or by visiting a police station?

- Yes No

[IF YES] Thinking about the most recent occasion you requested assistance, please indicate if you agree or disagree with the following statement:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
9a. The Fairfax County police officer(s) treated me fairly.	5	4	3	2	1

10. In the past 12 months, were **have you been stopped by a Fairfax County police officer while you were walking, cycling, or driving?**

- Yes No

[IF YES] Thinking about the most recent occasion you were stopped by police, please indicate if you agree or disagree with the following statement:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
10a. The Fairfax County police officer(s) treated me fairly.	5	4	3	2	1

Finally, please tell us about yourself. Please check the box that applies or write in the answer.

11. Your gender: Male Female

12. How old are you (in years)? _____

13. Where were you born?

- I was born in the United States
 I was born elsewhere

14. How long have you lived in the United States (in years)? _____

15. How long have you lived in Fairfax County (in years)? _____

16. Please mark the racial group with which you most closely identify:

- White/Caucasian
- Black/African American
- American Indian or Alaskan Native
- Asian or Pacific Islander

17. Are you Hispanic/Latino? Yes No

18. Please mark your highest level of education from the list below:

- Less than high school diploma
- High school diploma/equivalency
- Associate's degree
- Bachelor's degree
- Post graduate or professional degree

19. What is your annual income?

- Less than \$20,000
- \$20,000 – \$29,999
- \$30,000 – \$39,999
- \$40,000 – \$49,999
- \$50,000 – \$74,999
- \$75,000 – \$99,999
- \$100,000 or higher

20. If you have any additional comments about the Fairfax County Police Department or suggestions for improvement, please write them in the space below.