



Sully District Station

Chantilly Mews Initiative

Survey #2 Results

Law Enforcement Sensitive



Sully District Station Neighborhood Safety Survey

Response Rate for survey #1: 46 out of 50 units

92% Response Rate

Response Rate for survey #2: 27 out of 50 units

54% Response Rate

Due to the difference in response rates, charts and graphs were constructed using percentages of the total number of respondents for the respective survey.

The following should also be noted:

- 4-5 units were vacant
- 2-3 units chose not to participate

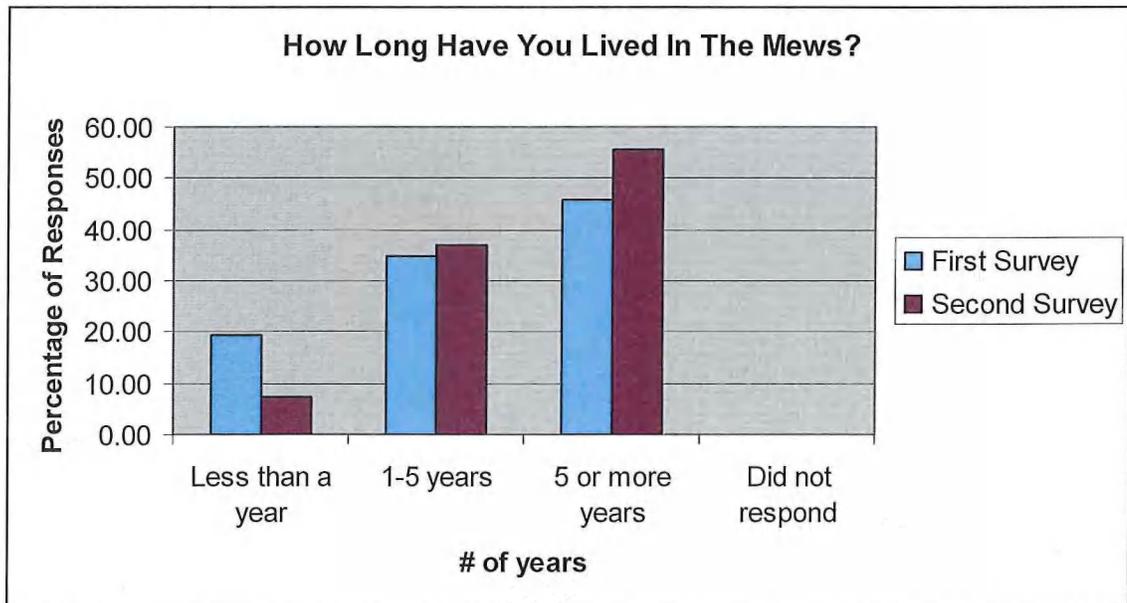


Sully District Station Neighborhood Safety Survey

1. How long have you lived in Chantilly Mews?

- a) Less than a year b) 1-5 years c) 5 or more years

Response	First Survey	Percentage	Second Survey	Percentage
Less than a year	9	19.57	2	7.41
1-5 years	16	34.78	10	37.04
5 or more years	21	45.65	15	55.56
Did not respond	0	0.00	0	0.00
Total	46	100.00	27	100.00



Only 7.41% of the respondents to the second survey lived in the Mews less than one year whereas 19.57% of the respondents on the first survey lived there less than one year.

2. How safe is your neighborhood?

Very Safe Safe Neutral Dangerous Very Dangerous

Response	Survey #1	Percentage	Survey #2	Percentage
Very Safe	1	2.17	1	3.70
Safe	4	8.70	12	44.44
Neutral	20	43.48	12	44.44
Dangerous	13	28.26	2	7.41
Very Dangerous	7	15.22	0	0.00
Did not respond	1	2.17	0	0.00
Total	46	100.00	27	100.00

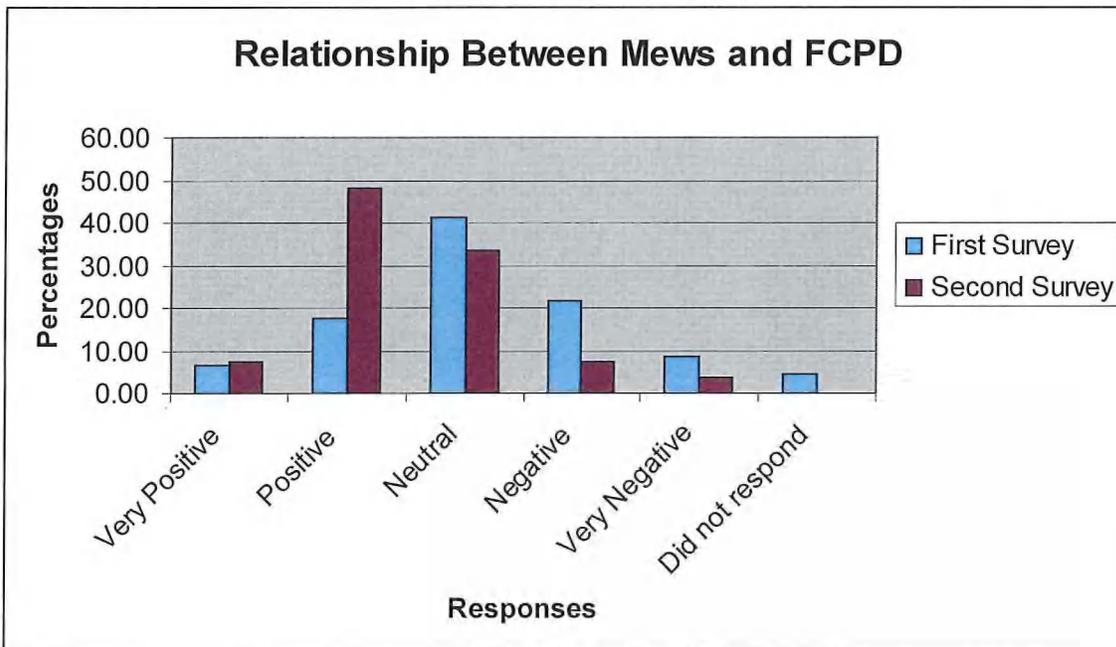


It is important to note that on the first survey only 10.87% of respondents felt their neighborhood was very safe or safe, whereas the second survey revealed that 48.14% of the respondents felt their neighborhood was very safe or safe. In addition, 43.48% of the respondents on the first survey felt their neighborhood was very dangerous or dangerous, whereas the second survey revealed that only 7.41% of respondents felt their neighborhood was very dangerous or dangerous.

3. How would you describe the relationship between the residents of Chantilly Mews and the Fairfax County Police Department?

Very Positive Positive Neutral Negative Very Negative

Response	Survey #1	Percentage	Survey #2	Percentage
Very Positive	3	6.52	2	7.41
Positive	8	17.39	13	48.15
Neutral	19	41.30	9	33.33
Negative	10	21.74	2	7.41
Very Negative	4	8.70	1	3.70
Did not respond	2	4.35	0	0.00
Total	46	100.00	27	100.00



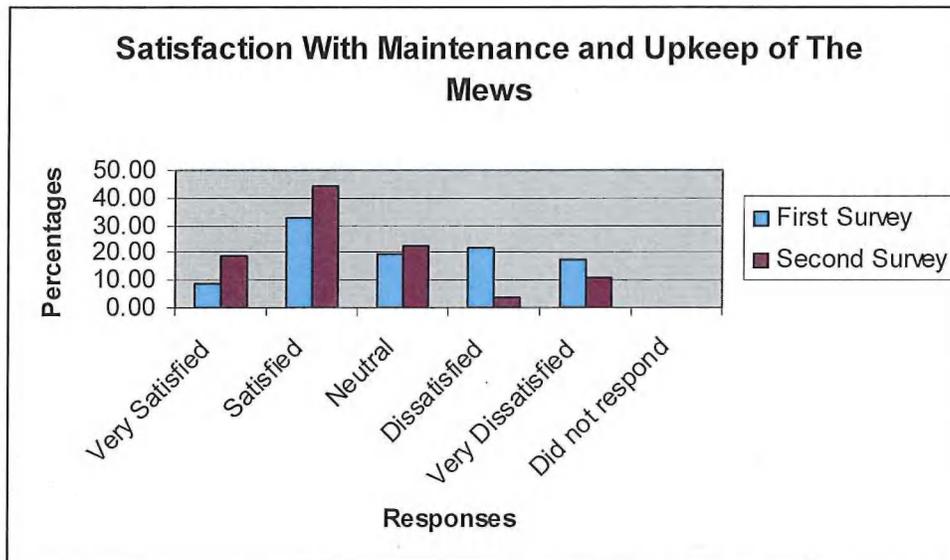
In the first survey 23.91% of respondents felt the relationship between FCPD and The Mews was very positive to positive, whereas in the second survey 55.56% of respondents indicated a very positive to positive relationship.

***However, it should be noted that 3 people chose not to respond. Assuming that their responses would be negative, when taken into account, the number of very positive to positive responses drops from 55.56% to 50%.*

4. How satisfied are you with the maintenance and upkeep of Chantilly Mews?

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

Response	Survey #1	Percentage	Survey #2	Percentage
Very Satisfied	4	8.70	5	18.52
Satisfied	15	32.61	12	44.44
Neutral	9	19.57	6	22.22
Dissatisfied	10	21.74	1	3.70
Very Dissatisfied	8	17.39	3	11.11
Did not respond	0	0.00	0	0.00
Total	46	100.00	27	100.00

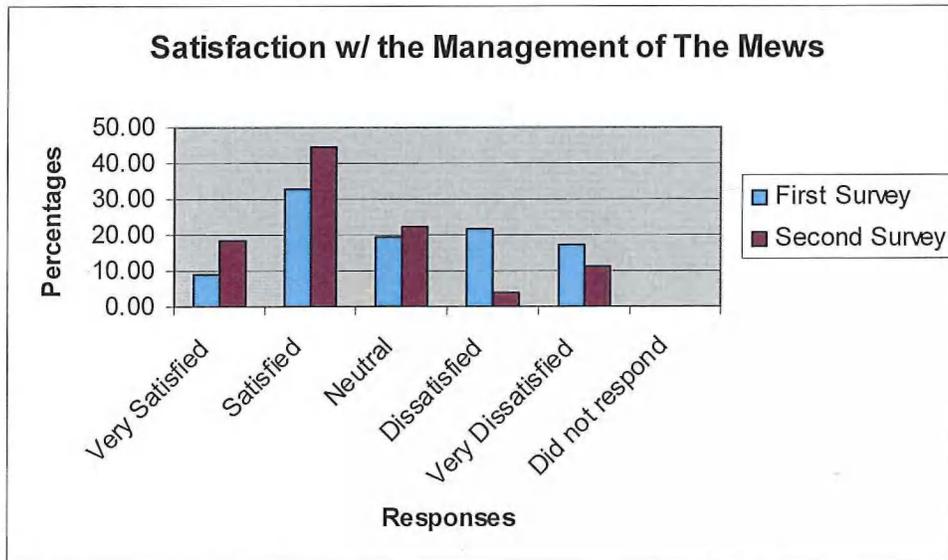


In the first survey, 41.31% of respondents indicated a very satisfied to satisfied response when asked about the maintenance and upkeep of The Mews. In the second survey, the percentage of respondents that were very satisfied to satisfied with the maintenance and upkeep rose to 62.96%.

5. How satisfied are you with the management of Chantilly Mews?

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

Response	Survey #1	Percentage	Survey #2	Percentage
Very Satisfied	6	13.04	8	29.63
Satisfied	13	28.26	9	33.33
Neutral	14	30.43	6	22.22
Dissatisfied	6	13.04	4	14.81
Very Dissatisfied	7	15.22	0	0.00
Did not respond	0	0.00	0	0.00
Total	46	100.00	27	100.00

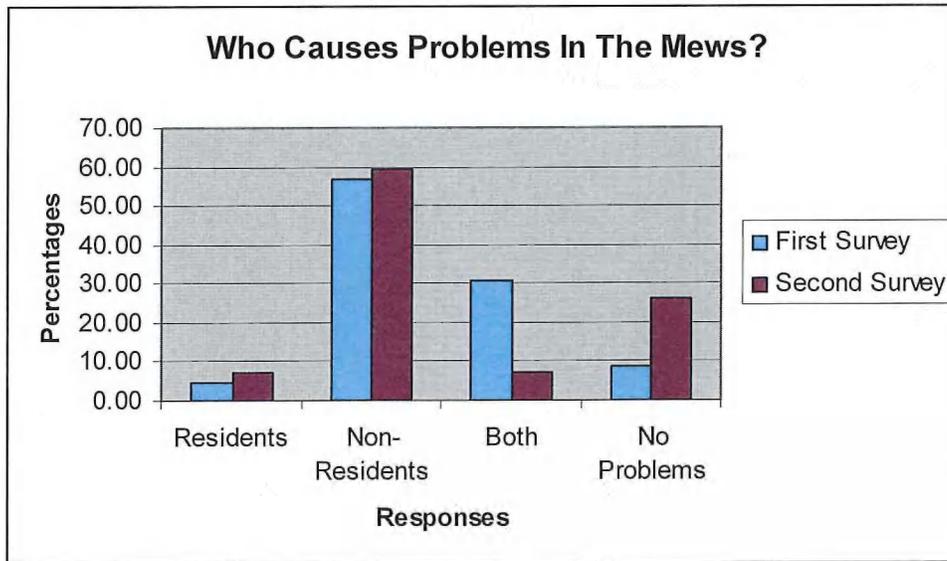


In the first survey, 41.3% of respondents were very satisfied to satisfied with the management of The Mews; whereas 62.96% indicated a very satisfied to satisfied response on the second survey.

6. Do you feel the problems, if any, in Chantilly Mews are caused by: (circle one)

Residents Non-Residents Both No Problems

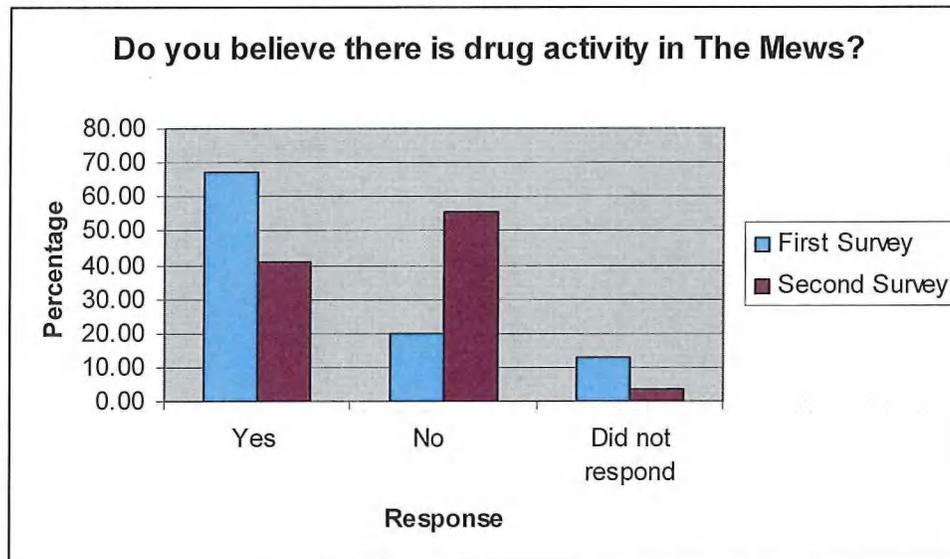
Response	Survey #1	Percentage	Survey #2	Percentage
Residents	2	4.35	2	7.41
Non-Residents	26	56.52	16	59.26
Both	14	30.43	2	7.41
No Problems	4	8.70	7	25.93
Total	46	100.00	27	100.00



In the first survey, 30.43% of respondents indicated that both residents and non-residents caused the problems in The Mews; on the second survey only 7.41% indicated that both non-residents and residents caused the problems. In addition, 25.93% of respondents on the second survey indicated that there were no problems compared to only 8.7% of respondents on the first survey. It should also be noted that across both surveys, the most popular response remained non-residents as the cause of problems.

8. Do you believe there is drug activity in Chantilly Mews? (circle one) Yes Or No

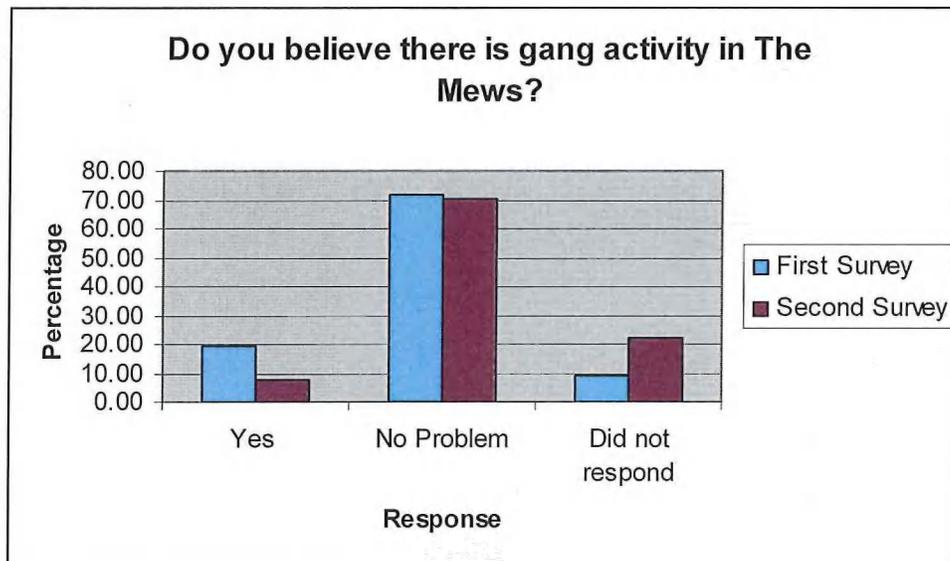
Response	Survey #1	Percentage	Survey #2	Percentage
Yes	31	67.39	11	40.74
No	9	19.57	15	55.56
Did not respond	6	13.04	1	3.70
Total	46	100.00	27	100.00



On the first survey, 67.39% of respondents indicated that there was drug activity compared to 40.74% of respondents on the second survey. In addition, 55.56% of respondents on the second survey indicated that there was NOT drug activity in The Mews compared to 19.57% of respondents on the first survey.

9. Do you believe there is gang activity in Chantilly Mews? (circle one) Yes Or No

Response	Survey #1	Percentage	Survey #2	Percentage
Yes	9	19.57	2	7.41
No Problem	33	71.74	19	70.37
Did not respond	4	8.70	6	22.22
Total	46	100.00	27	100.00

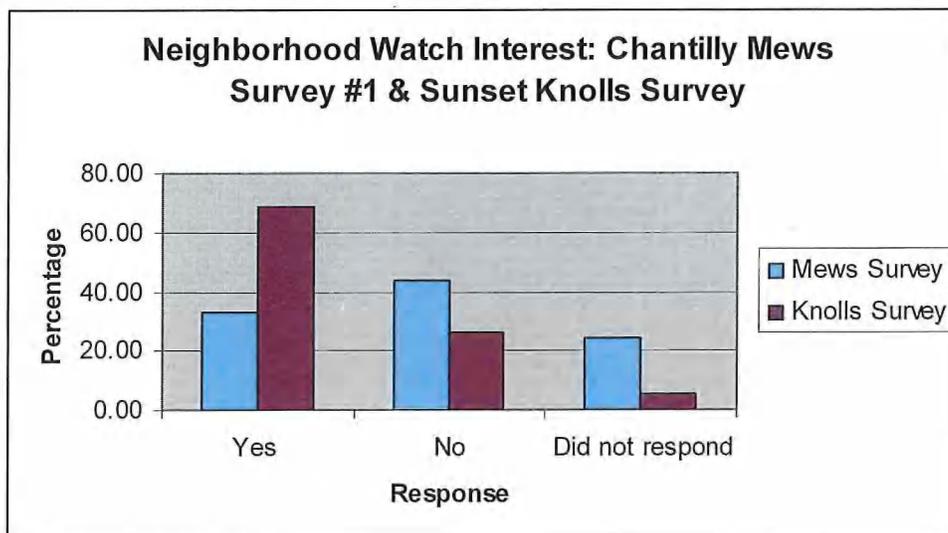


On both the first and second survey, the majority (71.74% and 70.37%) of respondents indicated that there is NOT a problem with gang activity in The Mews. Only 19.57% on the first survey and 7.41% on the second survey reported that there was a gang problem.

Would you be willing to join a neighborhood watch?

This question was asked on the first survey in an effort to gauge the amount of interest in joining Neighborhood Watch program. It was decided that the neighborhood watch question would be omitted from the second Chantilly Mews survey as the question had already been asked and efforts had been made to create a neighborhood watch in the area. However, after the Chantilly Mews project was launched, a second area of concentration in the Sully District was identified. This area is known as The Knolls and a similar survey was conducted in that community.

Response	MEWS Survey	Percentage	KNOLLS Survey	Percentage
Yes	15	32.61	52	68.42
No	20	43.48	20	26.32
Did not respond	11	23.91	4	5.26
Total	46	100.00	76	100.00



By examining the responses on both surveys it appeared that the question surrounding neighborhood watch was a good way to gauge a community's overall willingness to get involved and actively participate in improving the community rather than taking a more passive role and expecting outside forces to change the community. Therefore, after making this observation, asking the neighborhood watch question on the second Chantilly Mews survey may have provided helpful insight. Future surveys should include this question.

Comments:

7) Do you believe there is drug activity in Chantilly Mews?

- Unaware of any drug activity.
- Reported in paper article.
- They stay in their house or someone else's house and do this from the back doors. It's the people that didn't live here and sell drugs, they are in and out of here so fast and you just have to look at some doors around here.
- This is low income housing, unfortunately drugs and poor individuals go hand in hand.
- I've never seen any problems up front, but in the back I've heard about a few in the past.
- Too much late night traffic.
- The only reason I say yes is because of the stories I have heard.
- Users
- I can not answer this question because I keep up with my own house.
- Not any longer.
- No comment.

8) Do you believe there is gang activity in Chantilly Mews?

- Yes, they come around. It appeared that they do not cause any problems.
- No, they know when they see "pole pole" and they will not come out. Some come in the front door too.
- Not sure.
- Never have.
- Not sure.
- I don't know about that.
- Unsure, but we haven't seen any signs or activity.
- My son has heard comments from other children in the neighborhood that the gang of choice among the kids is "the bloods".
- Sure, it's everywhere in Fairfax County.
- Have not seen any signs of gang activity.
- Yes they come around, it appears that they do not cause any problems.

9) Do you think the police and the residents of Chantilly Mews have worked together to better your community? What did the Fairfax County Police Department do right? What did they do wrong?

- Police presence has helped quiet down a lot of crimes and drug problems. Police have not done anything wrong. Resident is very pleased with the Department.
- No because after police involvement, guests and new residents seemed to become suspects just because they were new to the neighborhood. I have had guests and

family visit who feel harassed sometimes just because they drove into the neighborhood.

- Yes, just keep your eyes open because I see what they do. Thank you for all you have done. You did a good job as long as no one gets hurt.
- I think the police have tried and make a connection; they are just untrusting, untrustworthy people living here.
- Everything is fine.
- My husband and I have been living here close to five years and as far as my knowledge, the community and Chantilly Mews have it together whenever communicating with the Police Dept.
- Somewhat.
- I'm just glad that everybody came together to solve the issues.
- Got rid of a lot of the bad people in the complex.
- Yes Fairfax has done a great job in The Mews, keep up the good work. Make sure your presence is felt in the summer, mainly at night.
- I don't know because I haven't seen anything change for the better, as far as trash pickup and prevention and building maintenance and up keep and repair on exterior portion of units. Kids are not monitored and they do most of the damage around here.
- I think for the most part the Police do what they can. There is only so much you can do. I just hope that if there is any bad activity it goes away very quickly. I don't let my daughter play outside because of things I have seen and heard in the 2 years I have been here.
- Harassing the innocent and letting the trouble makers by, not intentionally barring the fathers of the property.
- Yes!!!
- Nothing at this time.
- Yes, I think the FCPD is a positive influence. The Police here have always been very helpful and kind to me.
- I'm glad everybody came together to resolve the issues.
- I feel they did all that they could.

10) Are there any other problems or issues of concern that you would like to mention?

- Things have improved.
- None that I can think of at this moment.
- When kids are outdoors there is no supervision because the parents are unfit, kids are damaging other people's property and getting hurt on other resident's property. Parents need to be notified and warned of their unsupervised kids.
- No not at all. Thanks.
- No I have not noticed any other problems in the complex.
- No problem everything is very quiet. The residents here are very respectful toward him.
- Yes, I have problems with police officers harassing my company.

- The mini bikes are dangerous. The police I thought were supposed to be here working off-duty security and I haven't seen them. When they have been here, they leave before the traffic starts in the parking lot or neighbors get louder @ 10:00pm.
- Yes, my husband and I often travel to North Carolina on occasions to visit family. Twice my home was invaded. The only things missing were my clothes. The items were put in a report to management.