

*THIS PAGE INTENTIONALLY LEFT BLANK*

Jun 18, 2019

Customer Bill



FAIRFAX COUNTY  
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP  
FIRE PUMP  
GREAT FALLS, VA 22066

Billing and Payment Summary

Account # 5694257683 Due Date: Jul 23, 2019

Total Amount Due: \$ 8.69

To avoid a Late Payment Charge of 1.5% please pay by Jul 23, 2019.

Previous Amount Due: \$ 8.49  
Payments as of Jun 18: \$ 8.49 CR

For service emergencies and power outages please call  
1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage

Schedule 100 05/15-06/14  
Total kWh 20

Measured Usage

Meter: 0277449344 05/15-06/14  
Current Reading 196  
Previous Reading 176  
Total kWh 20  
Current Reading 3.53  
Demand 3.53

Usage History

Mo	Yr	kWh
Jun	18	15
Jul	18	17
Aug	18	15
Sep	18	19
Oct	18	18
Nov	18	19
Dec	18	18
Jan	19	20
Feb	19	19
Mar	19	17
Apr	19	18
May	19	18
Jun	19	20

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.49  
Payment Received 8.49 CR  
Balance Forward 0.00

Non-Residential Service (Schedule 100 ) 05/15-06/14

Distribution Service	
Basic Customer Charge	6.59
Distribution Service kWh	0.26
Rider U Strategic Underground Ph2	0.01
Electricity Supply Svc (ESS)	
Electricity Supply kWh	0.88
Rider R Bear Garden Gen Station	0.02
Rider S Va City Hybrid Energy Ctr	0.07
Rider T Transmission	0.22
Rider B Biomass Conversions	0.02
Rider W Warren Co Power Station	0.04
Rider BW Brunswick Co Pwr Station	0.04
Rider GV Greensville Co Pwr Statn	0.03
Rider US-2 2016 Solar Projects	0.01
Fuel	0.49
Sales and Use Surcharge	0.01
<b>Total Current Charges</b>	<b>8.69</b>

Total Account Balance 8.69

View payment options, request service changes and enroll in eBill at  
www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Help us identify you quickly when reporting a power outage. Call 1-800-222-0401 or visit 'Manage Your Account' on www.dominionenergy.com and select change phone number to provide a current phone number for our records.

Mailed on Jun 19, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Jun 18 19  
Please Pay by 07/23  
\$ 8.69

Amount Enclosed

[Empty box for amount enclosed]

00111+ D

Account No. 5694257683

FAIRFAX COUNTY  
HUMAN SERVICES ADMIN  
CONSERVICE  
PO BOX 4686  
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA  
P O BOX 26543  
RICHMOND VA 23290-0001

888 5694257683 8000000869 8000000869 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com](http://DominionEnergy.com), search: Bank Draft.

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Jun 17, 2019

Customer Bill



FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Billing and Payment Summary

Account # 3617375237 Due Date: Jul 22, 2019

Total Amount Due: \$ 1,665.12

To avoid a Late Payment Charge of 1.5% please pay by Jul 22, 2019.

Previous Amount Due: \$ 1,626.27
Payments as of Jun 17: \$ 1,626.27 CR

For service emergencies and power outages please call
1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage

Schedule 100 05/15-06/14
Total kWh 16960
Demand 37.0

Measured Usage

Meter: 0300015280 05/15-06/14
Current Reading 5059
Previous Reading 4847
Total kWh 16960
Current Reading .47
Demand 37.60
Multiplier: 80

Usage History

Table with columns Mo, Yr, kWh showing usage history from Jun 18 to Jun 19.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,626.27
Payment Received 1,626.27 CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 05/15-06/14
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 220.14
Rider U Strategic Underground 3.73
Rider U Strategic Underground Ph2 7.63
Electricity Supply Svc (ESS)
Electricity Supply kWh 584.84
Rider R Bear Garden Gen Station 18.66
Rider S Va City Hybrid Energy Ctr 61.40
Rider T Transmission 187.75
Rider B Biomass Conversions 14.42
Rider W Warren Co Power Station 32.73
Rider BW Brunswick Co Pwr Station 34.26
Rider GV Greensville Co Pwr Statn 26.80
Rider US-2 2016 Solar Projects 4.41
Fuel 411.96
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 7.80
Total Current Charges 1,665.12

Total Account Balance 1,665.12

View payment options, request service changes and enroll in eBill at
www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare.

Mailed on Jun 18, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Jun 17 19
Please Pay by 07/22
\$ 1,665.12

Amount Enclosed

Empty box for amount enclosed

00112+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 4000166512 4000166512 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com](http://DominionEnergy.com), search: Bank Draft.

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

May 17, 2019

Customer Bill



FAIRFAX COUNTY  
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP  
FIRE PUMP  
GREAT FALLS, VA 22066

Billing and Payment Summary

Account # 5694257683 Due Date: Jun 21, 2019

Total Amount Due: \$ 8.49

To avoid a Late Payment Charge of 1.5% please pay by Jun 21, 2019.

Previous Amount Due: \$ 8.49  
Payments as of May 17: \$ 8.49 CR

For service emergencies and power outages please call  
1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage

Schedule 100 04/15-05/15  
Total kWh 18

Measured Usage

Meter: 0277449344 04/15-05/15  
Current Reading 176  
Previous Reading 158  
Total kWh 18  
Current Reading .02  
Demand .02

Usage History

Mo	Yr	kWh
May	18	18
Jun	18	15
Jul	18	17
Aug	18	15
Sep	18	19
Oct	18	18
Nov	18	19
Dec	18	18
Jan	19	20
Feb	19	19
Mar	19	17
Apr	19	18
May	19	18

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.49  
Payment Received 8.49 CR  
Balance Forward 0.00

Non-Residential Service (Schedule 100) 04/15-05/15

Distribution Service

- Basic Customer Charge 6.59
- Distribution Service kWh 0.23
- Rider U Strategic Underground Ph2 0.01

Electricity Supply Svc (ESS)

- Electricity Supply kWh 0.80
- Rider R Bear Garden Gen Station 0.02
- Rider S Va City Hybrid Energy Ctr 0.07
- Rider T Transmission 0.20
- Rider B Biomass Conversions 0.02
- Rider W Warren Co Power Station 0.03
- Rider BW Brunswick Co Pwr Station 0.04
- Rider GV Greenville Co Pwr Statn 0.03
- Fuel 0.44
- Sales and Use Surcharge 0.01

**Total Current Charges 8.49**

Total Account Balance 8.49

View payment options, request service changes and enroll in eBill at  
www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Help us identify you quickly when reporting a power outage. Call 1-800-222-0401 or visit 'Manage Your Account' on www.dominionenergy.com and select change phone number to provide a current phone number for our records.

Mailed on May 20, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date May 17 19  
Please Pay by 06/21  
\$ 8.49

Amount Enclosed

[Empty box for amount enclosed]

00103+ D

Account No. 5694257683

FAIRFAX COUNTY  
HUMAN SERVICES ADMIN  
CONSERVICE  
PO BOX 4686  
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA  
P O BOX 26543  
RICHMOND VA 23290-0001

888 5694257683 0000000849 0000000849 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com](http://DominionEnergy.com), search: Bank Draft.

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

May 16, 2019

Customer Bill



FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Billing and Payment Summary

Account # 3617375237 Due Date: Jun 20, 2019

Total Amount Due: \$ 1,626.27

To avoid a Late Payment Charge of 1.5% please pay by Jun 20, 2019.

Previous Amount Due: \$ 1,606.81
Payments as of May 16: \$ 1,606.81 CR

For service emergencies and power outages please call
1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage

Schedule 100 04/15-05/15
Total kWh 16880
Demand 32.0

Measured Usage

Meter: 0300015280 04/15-05/15
Current Reading 4847
Previous Reading 4636
Total kWh 16880
Current Reading .41
Demand 32.80
Multiplier: 80

Usage History

Table with columns Mo, Yr, kWh showing monthly usage from May to May.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,606.81
Payment Received 1,606.81 CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 04/15-05/15
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 219.09
Rider U Strategic Underground 3.71
Rider U Strategic Underground Ph2 7.60
Electricity Supply Svc (ESS)
Electricity Supply kWh 550.87
Rider R Bear Garden Gen Station 18.57
Rider S Va City Hybrid Energy Ctr 61.11
Rider T Transmission 186.86
Rider B Biomass Conversions 14.35
Rider W Warren Co Power Station 32.58
Rider BW Brunswick Co Pwr Station 34.10
Rider GV Greensville Co Pwr Statn 26.67
Rider US-2 2016 Solar Projects 4.39
Fuel 410.02
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 7.76
Total Current Charges 1,626.27

Total Account Balance 1,626.27

View payment options, request service changes and enroll in eBill at
www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare.

Mailed on May 17, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date May 16 19
Please Pay by 06/20
\$ 1,626.27

Amount Enclosed

Empty box for amount enclosed

00092+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 4000162627 4000162627 91



## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com](http://DominionEnergy.com), search: Bank Draft.

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Apr 17, 2019

Customer Bill



FAIRFAX COUNTY  
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP  
FIRE PUMP  
GREAT FALLS, VA 22066

Billing and Payment Summary

Account # 5694257683 Due Date: May 22, 2019

Total Amount Due: \$ 8.49

To avoid a Late Payment Charge of 1.5% please pay by May 22, 2019.

Previous Amount Due: \$ 8.36  
Payments as of Apr 17: \$ 8.36 CR

For service emergencies and power outages please call  
1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 31

Billable Usage

Schedule 100 03/15-04/15  
Total kWh 18

Measured Usage

Meter: 0277449344 03/15-04/15  
Current Reading 158  
Previous Reading 140  
Total kWh 18  
Current Reading .02  
Demand .02

Usage History

Mo	Yr	kWh
Apr	18	16
May	18	18
Jun	18	15
Jul	18	17
Aug	18	15
Sep	18	19
Oct	18	18
Nov	18	19
Dec	18	18
Jan	19	20
Feb	19	19
Mar	19	17
Apr	19	18

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.36  
Payment Received 8.36 CR  
Balance Forward 0.00

Non-Residential Service (Schedule 100 ) 03/15-04/15  
Distribution Service  
Basic Customer Charge 6.59  
Distribution Service kWh 0.23  
Rider U Strategic Underground Ph2 0.01  
Electricity Supply Svc (ESS)  
Electricity Supply kWh 0.80  
Rider R Bear Garden Gen Station 0.02  
Rider S Va City Hybrid Energy Ctr 0.07  
Rider T Transmission 0.20  
Rider B Biomass Conversions 0.02  
Rider W Warren Co Power Station 0.03  
Rider BW Brunswick Co Pwr Station 0.04  
Rider GV Greenville Co Pwr Statn 0.03  
Fuel 0.44  
Sales and Use Surcharge 0.01  
Total Current Charges 8.49

Total Account Balance 8.49

View payment options, request service changes and enroll in eBill at  
www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Help us identify you quickly when reporting a power outage. Call 1-800-222-0401 or visit 'Manage Your Account' on www.dominionenergy.com and select change phone number to provide a current phone number for our records.

Mailed on Apr 18, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Apr 17 19  
Please Pay by 05/22  
\$ 8.49

Amount Enclosed

[Empty box for amount enclosed]

00112+ D

Account No. 5694257683

FAIRFAX COUNTY  
HUMAN SERVICES ADMIN  
CONSERVICE  
PO BOX 4686  
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA  
P O BOX 26543  
RICHMOND VA 23290-0001

888 5694257683 0000000849 0000000849 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com](http://DominionEnergy.com), search: Bank Draft.

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Apr 16, 2019

Customer Bill



FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Billing and Payment Summary

Account # 3617375237 Due Date: May 21, 2019

Total Amount Due: \$ 1,606.81

To avoid a Late Payment Charge of 1.5% please pay by May 21, 2019.

Previous Amount Due: \$ 1,496.40
Payments as of Apr 16: \$ 1,496.40 CR

For service emergencies and power outages please call
1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 31

Billable Usage

Schedule 100 03/15-04/15
Total kWh 16720
Demand 31.0

Measured Usage

Meter: 0300015280 03/15-04/15
Current Reading 4636
Previous Reading 4427
Total kWh 16720
Current Reading .39
Demand 31.20
Multiplier: 80

Usage History

Table with 3 columns: Mo, Yr, kWh. Rows for months Apr to Apr of years 18 and 19.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,496.40
Payment Received 1,496.40CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 03/15-04/15
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 217.03
Rider U Strategic Underground 3.68
Rider U Strategic Underground Ph2 7.52
Electricity Supply Svc (ESS)
Electricity Supply kWh 541.14
Rider R Bear Garden Gen Station 18.39
Rider S Va City Hybrid Energy Ctr 60.53
Rider T Transmission 185.09
Rider B Biomass Conversions 14.21
Rider W Warren Co Power Station 32.27
Rider BW Brunswick Co Pwr Station 33.77
Rider GV Greensville Co Pwr Statn 26.42
Rider US-2 2016 Solar Projects 4.35
Fuel 406.13
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 7.69
Total Current Charges 1,606.81

Total Account Balance 1,606.81

View payment options, request service changes and enroll in eBill at
www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare.

Mailed on Apr 17, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Apr 16 19
Please Pay by 05/21
\$ 1,606.81

Amount Enclosed

Empty box for amount enclosed

00079+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 3000160681 3000160681 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com](http://DominionEnergy.com), search: Bank Draft.

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Mar 19, 2019

Customer Bill



FAIRFAX COUNTY  
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP  
FIRE PUMP  
GREAT FALLS, VA 22066

**Effective immediately**, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 **Due Date: Apr 23, 2019**

**Total Amount Due: \$ 8.36**

To avoid a Late Payment Charge of 1.5% please pay **by Apr 23, 2019**.

Previous Amount Due: \$ 8.59  
Payments as of Mar 19: \$ 8.59 CR

For service emergencies and power outages please call  
**1-866-DOM-HELP (1-866-366-4357)**. Visit us at [www.dominionenergy.com](http://www.dominionenergy.com).

Meter and Usage

Current Billing Days: 29

**Billable Usage**  
Schedule 100 02/14-03/15  
Total kWh 17

**Measured Usage**  
Meter: 0277449344 02/14-03/15  
Current Reading 140  
Previous Reading 123  
Total kWh 17  
Current Reading .02  
Demand .02

Usage History

Mo	Yr	kWh
Mar	18	16
Apr	18	16
May	18	18
Jun	18	15
Jul	18	17
Aug	18	15
Sep	18	19
Oct	18	18
Nov	18	19
Dec	18	18
Jan	19	20
Feb	19	19
Mar	19	17

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.59  
Payment Received 8.59CR  
**Balance Forward 0.00**

*Non-Residential Service (Schedule 100) 02/14-03/15*

Distribution Service

- Basic Customer Charge 6.59
- Distribution Service kWh 0.22
- Rider U Strategic Underground Ph2 0.01

Electricity Supply Svc (ESS)

- Electricity Supply kWh 0.75
- Rider R Bear Garden Gen Station 0.02
- Rider S Va City Hybrid Energy Ctr 0.06
- Rider T Transmission 0.19
- Rider B Biomass Conversions 0.01
- Rider W Warren Co Power Station 0.03
- Rider BW Brunswick Co Pwr Station 0.03
- Rider GV Greensville Co Pwr Statn 0.03
- Fuel 0.41
- Sales and Use Surcharge 0.01

**Total Current Charges 8.36**

**Total Account Balance 8.36**

View payment options, request service changes and enroll in eBill at [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Visit 'Manage Your Account' on [www.dominionenergy.com](http://www.dominionenergy.com) or call us to join our Automatic Bank Draft Plan. It is a free service.

Mailed on Mar 20, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Mar 19 19  
Please Pay by 04/23  
**\$ 8.36**

Amount Enclosed

00113+ D

Account No. 5694257683

FAIRFAX COUNTY  
HUMAN SERVICES ADMIN  
CONSERVICE  
PO BOX 4686  
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA  
P O BOX 26543  
RICHMOND VA 23290-0001

888 5694257683 7000000836 7000000836 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Mar 18, 2019

Customer Bill



FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237 Due Date: Apr 22, 2019

Total Amount Due: \$ 1,496.40

To avoid a Late Payment Charge of 1.5% please pay by Apr 22, 2019.

Previous Amount Due: \$ 1,736.67
Payments as of Mar 18: \$ 1,736.67 CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 29
Billable Usage
Schedule 100 02/14-03/15
Total kWh 15520
Demand 29.0
Measured Usage
Meter: 0300015280 02/14-03/15
Current Reading 4427
Previous Reading 4233
Total kWh 15520
Current Reading .37
Demand 29.60
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for months Mar through May 2018.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,736.67
Payment Received 1,736.67 CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 02/14-03/15
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 201.44
Rider U Strategic Underground 3.41
Rider U Strategic Underground Ph2 6.98
Electricity Supply Svc (ESS) 503.75
Electricity Supply kWh 17.07
Rider R Bear Garden Gen Station 56.18
Rider S Va City Hybrid Energy Ctr 171.81
Rider T Transmission 13.19
Rider B Biomass Conversions 29.95
Rider W Warren Co Power Station 31.35
Rider BW Brunswick Co Pwr Station 24.52
Rider GV Greenville Co Pwr Statn 4.04
Rider US-2 2016 Solar Projects 376.98
Fuel 42.00
Green Power (Rider G Fixed Amount) 7.14
Sales and Use Surcharge 1,496.40
Total Current Charges 1,496.40

Total Account Balance 1,496.40

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Visit 'Manage Your Account' on www.dominionenergy.com or call us to join our Automatic Bank Draft Plan. It is a free service.

Mailed on Mar 19, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Mar 18 19
Please Pay by 04/22
\$ 1,496.40

Amount Enclosed

Empty box for amount enclosed

00105+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 5000149640 5000149640 91



## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Feb 15, 2019

Customer Bill



FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237 Due Date: Mar 22, 2019

Total Amount Due: \$ 1,736.67

To avoid a Late Payment Charge of 1.5% please pay by Mar 22, 2019.

Previous Amount Due: \$ 1,820.69
Payments as of Feb 15: \$ 1,820.69 CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30
Billable Usage
Schedule 100 01/15-02/14
Total kWh 18160
Demand 33.0
Measured Usage
Meter: 0300015280 01/15-02/14
Current Reading 4233
Previous Reading 4006
Total kWh 18160
Current Reading .42
Demand 33.60
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for months Feb through Feb.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,820.69
Payment Received 1,820.69 CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 01/15-02/14
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 235.71
Rider U Strategic Underground 4.00
Rider U Strategic Underground Ph2 8.17
Electricity Supply Svc (ESS)
Electricity Supply kWh 583.41
Rider R Bear Garden Gen Station 19.98
Rider S Va City Hybrid Energy Ctr 65.74
Rider T Transmission 201.03
Rider B Biomass Conversions 15.44
Rider W Warren Co Power Station 35.05
Rider BW Brunswick Co Pwr Station 36.68
Rider GV Greensville Co Pwr Statn 28.69
Rider US-2 2016 Solar Projects 4.72
Fuel 441.11
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 8.35
Total Current Charges 1,736.67

Total Account Balance 1,736.67

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Feb 18, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Feb 15 19
Please Pay by 03/22
\$ 1,736.67

Amount Enclosed

Empty box for amount enclosed

00095+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 7000173667 7000173667 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Feb 15, 2019

Customer Bill



FAIRFAX COUNTY  
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP  
FIRE PUMP  
GREAT FALLS, VA 22066

**Effective immediately**, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 **Due Date: Mar 22, 2019**

**Total Amount Due: \$ 8.59**

To avoid a Late Payment Charge of 1.5% please pay **by Mar 22, 2019**.

Previous Amount Due: \$ 8.68  
Payments as of Feb 15: \$ 8.68 CR

For service emergencies and power outages please call  
**1-866-DOM-HELP (1-866-366-4357)**. Visit us at [www.dominionenergy.com](http://www.dominionenergy.com).

Meter and Usage

Usage History

Current Billing Days: 30

**Billable Usage**  
Schedule 100 01/15-02/14  
Total kWh 19

**Measured Usage**  
Meter: 0277449344 01/15-02/14  
Current Reading 123  
Previous Reading 104  
Total kWh 19  
Current Reading 3.53  
Demand 3.53

Mo	Yr	kWh
Feb	18	19
Mar	18	16
Apr	18	16
May	18	18
Jun	18	15
Jul	18	17
Aug	18	15
Sep	18	19
Oct	18	18
Nov	18	19
Dec	18	18
Jan	19	20
Feb	19	19

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.68  
Payment Received 8.68 CR  
**Balance Forward 0.00**

*Non-Residential Service (Schedule 100) 01/15-02/14*  
Distribution Service  
Basic Customer Charge 6.59  
Distribution Service kWh 0.25  
Rider U Strategic Underground Ph2 0.01  
Electricity Supply Svc (ESS)  
Electricity Supply kWh 0.84  
Rider R Bear Garden Gen Station 0.02  
Rider S Va City Hybrid Energy Ctr 0.07  
Rider T Transmission 0.21  
Rider B Biomass Conversions 0.02  
Rider W Warren Co Power Station 0.04  
Rider BW Brunswick Co Pwr Station 0.04  
Rider GV Greensville Co Pwr Statn 0.03  
Fuel 0.46  
Sales and Use Surcharge 0.01  
**Total Current Charges 8.59**

**Total Account Balance 8.59**

View payment options, request service changes and enroll in eBill at [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Mailed on Feb 18, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Feb 15 19  
Please Pay by 03/22  
**\$ 8.59**

Amount Enclosed

00095+ D

Account No. 5694257683

FAIRFAX COUNTY  
HUMAN SERVICES ADMIN  
CONSERVICE  
PO BOX 4686  
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA  
P O BOX 26543  
RICHMOND VA 23290-0001

888 5694257683 9000000859 9000000859 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Jan 16, 2019

Customer Bill



FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237 Due Date: Feb 20, 2019

Total Amount Due: \$ 1,820.69

To avoid a Late Payment Charge of 1.5% please pay by Feb 20, 2019.

Previous Amount Due: \$ 1,619.10
Payments as of Jan 16: \$ 1,619.10 CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 33

Billable Usage
Schedule 100 12/13-01/15
Total kWh 19200
Demand 33.0

Measured Usage
Meter: 0300015280 12/13-01/15
Current Reading 4006
Previous Reading 3766
Total kWh 19200
Current Reading .42
Demand 33.60
Multiplier: 80

Usage History

Table with columns Mo, Yr, kWh showing usage history from Jan to Dec for years 18 and 19.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,619.10
Payment Received 1,619.10 CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 12/13-01/15
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 249.21
Rider U Strategic Underground 4.22
Rider U Strategic Underground Ph2 8.64
Electricity Supply Svc (ESS)
Electricity Supply kWh 604.60
Rider R Bear Garden Gen Station 21.12
Rider S Va City Hybrid Energy Ctr 69.50
Rider T Transmission 212.54
Rider B Biomass Conversions 16.32
Rider W Warren Co Power Station 37.06
Rider BW Brunswick Co Pwr Station 38.78
Rider GV Greensville Co Pwr Statn 30.34
Rider US-2 2016 Solar Projects 4.99
Fuel 466.37
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 8.41
Total Current Charges 1,820.69

Total Account Balance 1,820.69

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Jan 17, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Jan 16 19
Please Pay by 02/20
\$ 1,820.69

Amount Enclosed

Empty box for amount enclosed

00102+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 5000182069 5000182069 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Jan 16, 2019

Customer Bill



FAIRFAX COUNTY  
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP  
FIRE PUMP  
GREAT FALLS, VA 22066

**Effective immediately**, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 **Due Date: Feb 20, 2019**

**Total Amount Due: \$ 8.68**

To avoid a Late Payment Charge of 1.5% please pay by Feb 20, 2019.

Previous Amount Due: \$ 8.49  
Payments as of Jan 16: \$ 8.49 CR

For service emergencies and power outages please call  
**1-866-DOM-HELP (1-866-366-4357)**. Visit us at [www.dominionenergy.com](http://www.dominionenergy.com).

Meter and Usage

Current Billing Days: 33

**Billable Usage**  
Schedule 100 12/13-01/15  
Total kWh 20

**Measured Usage**  
Meter: 0277449344 12/13-01/15  
Current Reading 104  
Previous Reading 84  
Total kWh 20  
Current Reading .02  
Demand .02

Usage History

Mo	Yr	kWh
Jan	18	16
Feb	18	19
Mar	18	16
Apr	18	16
May	18	18
Jun	18	15
Jul	18	17
Aug	18	15
Sep	18	19
Oct	18	18
Nov	18	19
Dec	18	18
Jan	19	20

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.49  
Payment Received 8.49CR  
**Balance Forward 0.00**

*Non-Residential Service (Schedule 100) 12/13-01/15*

Distribution Service

- Basic Customer Charge 6.59
- Distribution Service kWh 0.26
- Rider U Strategic Underground Ph2 0.01

Electricity Supply Svc (ESS)

- Electricity Supply kWh 0.88
- Rider R Bear Garden Gen Station 0.02
- Rider S Va City Hybrid Energy Ctr 0.07
- Rider T Transmission 0.22
- Rider B Biomass Conversions 0.02
- Rider W Warren Co Power Station 0.04
- Rider BW Brunswick Co Pwr Station 0.04
- Rider GV Greensville Co Pwr Statn 0.03
- Rider US-2 2016 Solar Projects 0.01
- Fuel 0.49

**Total Current Charges 8.68**

**Total Account Balance 8.68**

View payment options, request service changes and enroll in eBill at [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Mailed on Jan 17, 2019

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Jan 16 19  
Please Pay by 02/20  
**\$ 8.68**

Amount Enclosed

00102+ D

Account No. 5694257683

FAIRFAX COUNTY  
HUMAN SERVICES ADMIN  
CONSERVICE  
PO BOX 4686  
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA  
P O BOX 26543  
RICHMOND VA 23290-0001

888 5694257683 0000000868 0000000868 91



## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

e

Customer Bill



FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237 Due Date: Jan 18, 2019

Total Amount Due: \$ 1,619.10

To avoid a Late Payment Charge of 1.5% please pay by Jan 18, 2019.

Previous Amount Due: \$ 1,755.45
Payments as of Dec 14: \$ 1,755.45CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage
Schedule 100 11/13-12/13
Total kWh 16800
Demand 32.0

Measured Usage
Meter: 0300015280 11/13-12/13
Current Reading 3766
Previous Reading 3556
Total kWh 16800
Current Reading .41
Demand 32.80
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for Dec 17, Jan 18, Feb 18, Mar 18, Apr 18, May 18, Jun 18, Jul 18, Aug 18, Sep 18, Oct 18, Nov 18, Dec 18.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,755.45
Payment Received 1,755.45CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 11/13-12/13
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 218.05
Rider U Strategic Underground 3.70
Rider U Strategic Underground Ph2 7.56
Electricity Supply Svc (ESS)
Electricity Supply kWh 549.24
Rider R Bear Garden Gen Station 18.48
Rider S Va City Hybrid Energy Ctr 60.82
Rider T Transmission 185.98
Rider B Biomass Conversions 14.28
Rider W Warren Co Power Station 32.42
Rider BW Brunswick Co Pwr Station 33.94
Rider GV Greensville Co Pwr Statn 26.54
Rider US-2 2016 Solar Projects 4.37
Fuel 408.07
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 7.06
Total Current Charges 1,619.10

Total Account Balance 1,619.10

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Dec 17, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Bill Date Dec 14 18
Please Pay by 01/18
\$ 1,619.10

met Couo

Amount Enclosed



Account No. 3617375237

00096+ D

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 5000161910 5000161910 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

e

Customer Bill



FAIRFAX COUNTY  
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP  
FIRE PUMP  
GREAT FALLS, VA 22066

**Effective immediately**, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: Jan 18, 2019

Total Amount Due: \$ 8.49

To avoid a Late Payment Charge of 1.5% please pay by Jan 18, 2019.

Previous Amount Due: \$ 8.59  
Payments as of Dec 14: \$ 8.59 CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage  
Schedule 100 11/13-12/13  
Total kWh 18

Measured Usage  
Meter: 0277449344 11/13-12/13  
Current Reading 84  
Previous Reading 66  
Total kWh 18  
Current Reading .02  
Demand .02

Usage History

Mo	Yr	kWh
Dec	17	16
Jan	18	16
Feb	18	19
Mar	18	16
Apr	18	16
May	18	18
Jun	18	15
Jul	18	17
Aug	18	15
Sep	18	19
Oct	18	18
Nov	18	19
Dec	18	18

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.59  
Payment Received 8.59CR  
Balance Forward 0.00

Non-Residential Service (Schedule 100) 11/13-12/13

Distribution Service

- Basic Customer Charge 6.59
- Distribution Service kWh 0.23
- Rider U Strategic Underground Ph2 0.01

Electricity Supply Svc (ESS)

- Electricity Supply kWh 0.80
- Rider R Bear Garden Gen Station 0.02
- Rider S Va City Hybrid Energy Ctr 0.07
- Rider T Transmission 0.20
- Rider B Biomass Conversions 0.02
- Rider W Warren Co Power Station 0.03
- Rider BW Brunswick Co Pwr Station 0.04
- Rider GV Greensville Co Pwr Statn 0.03

Fuel 0.44  
Sales and Use Surcharge 0.01  
Total Current Charges 8.49

Total Account Balance 8.49

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Mailed on Dec 17, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Bill Date Dec 14 18  
Please Pay by 01/18  
\$ 8.49

met Couo

Amount Enclosed



Account No. 5694257683

00096+ D

FAIRFAX COUNTY  
HUMAN SERVICES ADMIN  
CONSERVICE  
PO BOX 4686  
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA  
P O BOX 26543  
RICHMOND VA 23290-0001

888 5694257683 0000000849 0000000849 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Nov 14, 2018

Customer Bill



FAIRFAX COUNTY  
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP  
FIRE PUMP  
GREAT FALLS, VA 22066

**Effective immediately**, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: Dec 19, 2018

Total Amount Due: \$ 8.59

To avoid a Late Payment Charge of 1.5% please pay by Dec 19, 2018.

Previous Amount Due: \$ 8.49  
Payments as of Nov 14: \$ 8.49CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 32

Billable Usage  
Schedule 100 10/12-11/13  
Total kWh 19

Measured Usage  
Meter: 0277449344 10/12-11/13  
Current Reading 66  
Previous Reading 47  
Total kWh 19  
Current Reading .11  
Demand .11

Usage History

Mo	Yr	kWh
Nov	17	17
Dec	17	16
Jan	18	16
Feb	18	19
Mar	18	16
Apr	18	16
May	18	18
Jun	18	15
Jul	18	17
Aug	18	15
Sep	18	19
Oct	18	18
Nov	18	19

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.49  
Payment Received 8.49CR  
Balance Forward 0.00

Non-Residential Service (Schedule 100) 10/12-11/13

Distribution Service	
Basic Customer Charge	6.59
Distribution Service kWh	0.25
Rider U Strategic Underground Ph2	0.01
Electricity Supply Svc (ESS)	
Electricity Supply kWh	0.84
Rider R Bear Garden Gen Station	0.02
Rider S Va City Hybrid Energy Ctr	0.07
Rider T Transmission	0.21
Rider B Biomass Conversions	0.02
Rider W Warren Co Power Station	0.04
Rider BW Brunswick Co Pwr Station	0.04
Rider GV Greensville Co Pwr Statn	0.03
Fuel	0.46
Sales and Use Surcharge	0.01
<b>Total Current Charges</b>	<b>8.59</b>

Total Account Balance 8.59

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Keep an eye out. There will be some slight changes to the look of your next bill.

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Nov 15, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Nov 14 18  
Please Pay by 12/19  
\$ 8.59

Amount Enclosed

00097+ D

Account No. 5694257683

FAIRFAX COUNTY  
HUMAN SERVICES ADMIN  
CONSERVICE  
PO BOX 4686  
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA  
P O BOX 26543  
RICHMOND VA 23290-0001

888 5694257683 9000000859 9000000859 91

## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Nov 14, 2018

Customer Bill



FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237 Due Date: Dec 19, 2018

Total Amount Due: \$ 1,755.45

To avoid a Late Payment Charge of 1.5% please pay by Dec 19, 2018.

Previous Amount Due: \$ 2,073.32
Payments as of Nov 14: \$ 2,073.32CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 32

Billable Usage

Schedule 100 10/12-11/13
Total kWh 18480
Demand 32.0

Measured Usage

Meter: 0300015280 10/12-11/13
Current Reading 3556
Previous Reading 3325
Total kWh 18480
Current Reading .40
Demand 32.00
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for Nov, Dec, Jan, Feb, Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 2,073.32
Payment Received 2,073.32CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 10/12-11/13
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 239.86
Rider U Strategic Underground 4.07
Rider U Strategic Underground Ph2 8.32
Electricity Supply Svc (ESS)
Electricity Supply kWh 583.46
Rider R Bear Garden Gen Station 20.33
Rider S Va City Hybrid Energy Ctr 66.90
Rider T Transmission 204.57
Rider B Biomass Conversions 15.71
Rider W Warren Co Power Station 35.67
Rider BW Brunswick Co Pwr Station 37.33
Rider GV Greenville Co Pwr Statn 29.20
Rider US-2 2016 Solar Projects 4.80
Fuel 448.88
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 7.76
Total Current Charges 1,755.45

Total Account Balance 1,755.45

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Keep an eye out. There will be some slight changes to the look of your next bill.

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Nov 15, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Nov 14 18

Please Pay by 12/19
\$ 1,755.45

Amount Enclosed

Empty box for amount enclosed

Account No. 3617375237

00097+ D

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 3000175545 3000175545 91



## Account Changes

**Mailing Address:** To update your mailing address, visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online.

**Moving:** Visit [DominionEnergy.com](http://DominionEnergy.com) and select Management Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number:** Having an accurate phone number on your account helps report your outage quicker. Visit [DominionEnergy.com](http://DominionEnergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## Services

**Braille Billing/Large Print Bills:** Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing:** Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [DominionEnergy.com/budgetbilling](http://DominionEnergy.com/budgetbilling).

**eBill:** Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at [DominionEnergy.com/eBill](http://DominionEnergy.com/eBill).

**EnergyShare:** Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting:** Visit us on your mobile device at [DominionEnergy.com](http://DominionEnergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans:** Visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification:** At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [DominionEnergy.com](http://DominionEnergy.com), search: Third Party Notice.

## Customer Contact Information

**Self Service:** [DominionEnergy.com](http://DominionEnergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care:** 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence:** P.O. Box 26666, Richmond, VA 23261-6666.

## Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

**Bank Draft:** Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [DominionEnergy.com/bankdraft](http://DominionEnergy.com/bankdraft).

**Free Online Payment:** Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at [DominionEnergy.com](http://DominionEnergy.com) to manage account online.

**Credit/Debit/Purchasing Card and Electronic Checks:** Pay online at [DominionEnergy.com](http://DominionEnergy.com), search: Credit Card, or call 1-800-573-1147. Convenience fee applies.

**In Person:** For an Authorized Payment Center near you, visit [DominionEnergy.com](http://DominionEnergy.com), search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

**U.S. Mail:** Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## Understanding Your Bill

**Applicable Riders:** Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

**Demand Charge (kW):** Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service:** Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS):** Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh (kilowatt hour):** A measurement of electrical energy.

**Late Payment Charge:** Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier:** Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule:** Price used to calculate your bill. View our rate schedules at [DominionEnergy.com](http://DominionEnergy.com), search: Rates.

## Re-Regulation/Energy Choice

**Competitive Service Provider (CSP) or Supplier:** A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out:** Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare:** The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Oct 15, 2018

Customer Bill

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237 Due Date: Nov 19, 2018

Total Amount Due: \$ 2,073.32

To avoid a Late Payment Charge of 1.5% please pay by Nov 19, 2018.

Previous Amount Due: \$ 2,222.59
Payments as of Oct 15: \$ 2,222.59CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 29

Billable Usage

Schedule 100 09/13-10/12
Total kWh 21440
Demand 44.0

Measured Usage

Meter: 0300015280 09/13-10/12
Current Reading 3325
Previous Reading 3057
Total kWh 21440
Current Reading .56
Demand 44.80
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for Oct, Nov, Dec, Jan, Feb, Mar, Apr, May, Jun, Jul, Aug, Sep, Oct.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 2,222.59
Payment Received 2,222.59CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 09/13-10/12
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 278.30
Rider U Strategic Underground 4.72
Rider U Strategic Underground Ph2 9.65
Electricity Supply Svc (ESS)
Electricity Supply kWh 721.39
Rider R Bear Garden Gen Station 23.58
Rider S Va City Hybrid Energy Ctr 77.61
Rider T Transmission 237.34
Rider B Biomass Conversions 18.22
Rider W Warren Co Power Station 41.38
Rider BW Brunswick Co Pwr Station 43.31
Rider GV Greensville Co Pwr Statn 33.88
Rider US-2 2016 Solar Projects 5.57
Fuel 520.78
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 9.00
Total Current Charges 2,073.32

Total Account Balance 2,073.32

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Oct 16, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Oct 15 18

Please Pay by 11/19
\$ 2,073.32

Amount Enclosed

Empty box for amount enclosed.

00097+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVATION
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 8000207332 8000207332 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please DO NOT INCLUDE CORRESPONDENCE with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Oct 15, 2018

Customer Bill

FAIRFAX COUNTY
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP
FIRE PUMP
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: Nov 19, 2018

Total Amount Due: \$ 8.49

To avoid a Late Payment Charge of 1.5% please pay by Nov 19, 2018.

Previous Amount Due: \$ 8.59
Payments as of Oct 15: \$ 8.59CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 29

Billable Usage

Schedule 100 09/13-10/12
Total kWh 18

Measured Usage

Meter: 0277449344 09/13-10/12
Current Reading 47
Previous Reading 29
Total kWh 18
Current Reading .02
Demand .02

Usage History

Table with columns Mo, Yr, kWh showing usage history from Oct to Oct.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.59
Payment Received 8.59CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 09/13-10/12
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 0.23
Rider U Strategic Underground Ph2 0.01
Electricity Supply Svc (ESS)
Electricity Supply kWh 0.80
Rider R Bear Garden Gen Station 0.02
Rider S Va City Hybrid Energy Ctr 0.07
Rider T Transmission 0.20
Rider B Biomass Conversions 0.02
Rider W Warren Co Power Station 0.03
Rider BW Brunswick Co Pwr Station 0.04
Rider GV Greensville Co Pwr Statn 0.03
Fuel 0.44
Sales and Use Surcharge 0.01
Total Current Charges 8.49

Total Account Balance 8.49

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare.

Mailed on Oct 16, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Oct 15 18

Please Pay by 11/19
\$ 8.49

Amount Enclosed

Empty box for amount enclosed.

Account No. 5694257683

00097+ D

FAIRFAX COUNTY
HUMAN SERVICES ADMIN
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 5694257683 0000000849 0000000849 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Sep 14, 2018

Customer Bill

FAIRFAX COUNTY
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP
FIRE PUMP
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: Oct 19, 2018

Total Amount Due: \$ 8.59

To avoid a Late Payment Charge of 1.5% please pay by Oct 19, 2018.

Previous Amount Due: \$ 8.15
Payments as of Sep 14: \$ 8.15CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage

Schedule 100 08/14-09/13
Total kWh 19

Measured Usage

Meter: 0277449344 08/14-09/13
Current Reading 29
Previous Reading 10
Total kWh 19
Current Reading 2.35
Demand 2.35

Usage History

Table with columns Mo, Yr, kWh showing usage history from Sep 17 to Sep 18.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.15
Payment Received 8.15CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 08/14-09/13
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 0.25
Rider U Strategic Underground Ph2 0.01
Electricity Supply Svc (ESS)
Electricity Supply kWh 0.84
Rider R Bear Garden Gen Station 0.02
Rider S Va City Hybrid Energy Ctr 0.07
Rider T Transmission 0.21
Rider B Biomass Conversions 0.02
Rider W Warren Co Power Station 0.04
Rider BW Brunswick Co Pwr Station 0.04
Rider GV Greensville Co Pwr Statn 0.03
Fuel 0.46
Sales and Use Surcharge 0.01
Total Current Charges 8.59

Total Account Balance 8.59

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Visit 'Manage Your Account' on www.dominionenergy.com or call us to join our Automatic Bank Draft Plan. It is a free service.

Mailed on Sep 17, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Sep 14 18
Please Pay by 10/19
\$ 8.59

Amount Enclosed
[Empty box for amount]

00112+ D

Account No. 5694257683

FAIRFAX COUNTY
HUMAN SERVICES ADMIN
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 5694257683 9000000859 9000000859 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Sep 14, 2018

Customer Bill

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237

Due Date: Oct 19, 2018

Total Amount Due: \$ 2,222.59

To avoid a Late Payment Charge of 1.5% please pay by Oct 19, 2018.

Previous Amount Due: \$ 2,196.76
Payments as of Sep 14: \$ 2,196.76CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage

Schedule 100 08/14-09/13
Total kWh 23120
Demand 46.0

Measured Usage

Meter: 0300015280 08/14-09/13
Current Reading 3057
Previous Reading 2768
Total kWh 23120
Current Reading .58
Demand 46.40
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for months Sep to Sep.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 2,196.76
Payment Received 2,196.76CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 08/14-09/13
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 300.09
Rider U Strategic Underground 5.09
Rider U Strategic Underground Ph2 10.40
Electricity Supply Svc (ESS)
Electricity Supply kWh 768.56
Rider R Bear Garden Gen Station 25.43
Rider S Va City Hybrid Energy Ctr 83.69
Rider T Transmission 255.94
Rider B Biomass Conversions 19.65
Rider W Warren Co Power Station 44.62
Rider BW Brunswick Co Pwr Station 46.70
Rider GV Greensville Co Pwr Statn 36.53
Rider US-2 2016 Solar Projects 6.01
Fuel 561.58
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 9.71
Total Current Charges 2,222.59

Total Account Balance 2,222.59

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Visit 'Manage Your Account' on www.dominionenergy.com or call us to join our Automatic Bank Draft Plan. It is a free service.

Mailed on Sep 17, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Sep 14 18

Please Pay by 10/19
\$ 2,222.59

Amount Enclosed

Empty box for amount enclosed.

00112+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 4000222259 4000222259 91



## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Aug 15, 2018

Customer Bill

FAIRFAX COUNTY
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP
FIRE PUMP
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: Sep 19, 2018

Total Amount Due: \$ 8.15

To avoid a Late Payment Charge of 1.5% please pay by Sep 19, 2018.

Previous Amount Due: \$ 8.33
Payments as of Aug 15: \$ 8.33CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 29

Billable Usage

Schedule 100 07/16-08/14
Total kWh 15

Measured Usage

Meter: 0200058864 07/16-07/26
Current Reading 1608
Previous Reading 1603
Total kWh 5
Current Reading .03
Demand .03

Meter: 0277449344 07/26-08/14
Current Reading 10
Previous Reading 0
Total kWh 10
Current Reading .02
Demand .02

Usage History

Table with columns Mo, Yr, kWh showing usage history from Aug to Sep.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.33
Payment Received 8.33CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 07/16-08/14
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 0.19
Rider U Strategic Underground Ph2 0.01
Electricity Supply Svc (ESS)
Electricity Supply kWh 0.66
Rider R Bear Garden Gen Station 0.02
Rider S Va City Hybrid Energy Ctr 0.05
Rider T Transmission 0.17
Rider B Biomass Conversions 0.01
Rider W Warren Co Power Station 0.03
Rider BW Brunswick Co Pwr Station 0.03
Rider GV Greensville Co Pwr Statn 0.02
Fuel 0.36
Sales and Use Surcharge 0.01
Total Current Charges 8.15

Total Account Balance 8.15

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Mailed on Aug 16, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Aug 15 18

Please Pay by 09/19
\$ 8.15

Amount Enclosed

Empty box for amount enclosed.

00087+ D

Account No. 5694257683

FAIRFAX COUNTY
HUMAN SERVICES ADMIN
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 5694257683 1000000815 1000000815 91

(continued)

***Important Customer Information from Dominion Energy Virginia***

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Help us identify you quickly when reporting a power outage. Call 1-800-222-0401 or visit 'Manage Your Account' on [www.dominionenergy.com](http://www.dominionenergy.com) and select change phone number to provide a current phone number for our records.



## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Aug 15, 2018

Customer Bill

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237

Due Date: Sep 19, 2018

Total Amount Due: \$ 2,196.76

To avoid a Late Payment Charge of 1.5% please pay by Sep 19, 2018.

Previous Amount Due: \$ 2,150.62
Payments as of Aug 15: \$ 2,150.62CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 29

Billable Usage

Schedule 100 07/16-08/14
Total kWh 23200
Demand 41.0

Measured Usage

Meter: 0300015280 07/16-08/14
Current Reading 2768
Previous Reading 2478
Total kWh 23200
Current Reading .52
Demand 41.60
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for months Aug through Aug.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 2,150.62
Payment Received 2,150.62CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 07/16-08/14
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 301.15
Rider U Strategic Underground 5.10
Rider U Strategic Underground Ph2 10.44
Electricity Supply Svc (ESS)
Electricity Supply kWh 737.84
Rider R Bear Garden Gen Station 25.52
Rider S Va City Hybrid Energy Ctr 83.98
Rider T Transmission 256.82
Rider B Biomass Conversions 19.72
Rider W Warren Co Power Station 44.78
Rider BW Brunswick Co Pwr Station 46.86
Rider GV Greenville Co Pwr Statn 36.66
Rider US-2 2016 Solar Projects 6.03
Fuel 563.53
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 9.74
Total Current Charges 2,196.76

Total Account Balance 2,196.76

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Aug 16, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Aug 15 18

Please Pay by 09/19
\$ 2,196.76

Amount Enclosed

Empty box for amount enclosed.

Account No. 3617375237

00087+ D

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 4000219676 4000219676 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Jul 17, 2018

Customer Bill

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237

Due Date: Aug 21, 2018

Total Amount Due: \$ 2,150.62

To avoid a Late Payment Charge of 1.5% please pay by Aug 21, 2018.

Previous Amount Due: \$ 1,752.54
Payments as of Jul 17: \$ 1,752.54CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 32

Billable Usage

Schedule 100 06/14-07/16
Total kWh 23040
Demand 44.0

Measured Usage

Meter: 0300015280 06/14-07/16
Current Reading 2478
Previous Reading 2190
Total kWh 23040
Current Reading .55
Demand 44.00
Multiplier: 80

Usage History

Table with columns Mo, Yr, kWh showing monthly usage from Jul to Jul.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,752.54
Payment Received 1,752.54CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 06/14-07/16
Distribution Service
Basic Customer Charge 6.60
Distribution Service kWh 299.04
Rider U Strategic Underground 5.06
Rider U Strategic Underground Ph2 10.36
Electricity Supply Svc (ESS)
Electricity Supply kWh 753.98
Rider R Bear Garden Gen Station 24.88
Rider S Va City Hybrid Energy Ctr 82.60
Rider T Transmission 213.24
Rider B Biomass Conversions 14.05
Rider W Warren Co Power Station 45.62
Rider BW Brunswick Co Pwr Station 42.74
Rider GV Greensville Co Pwr Statn 33.52
Rider US-2 2016 Solar Projects 4.84
Fuel 562.41
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 9.68
Total Current Charges 2,150.62

Total Account Balance 2,150.62

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Jul 18, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Jul 17 18

Please Pay by 08/21
\$ 2,150.62

Amount Enclosed

Empty box for amount enclosed.

00095+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 1000215062 1000215062 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.



Jul 17, 2018

Customer Bill

FAIRFAX COUNTY
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP
FIRE PUMP
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: Aug 21, 2018

Total Amount Due: \$ 8.33

To avoid a Late Payment Charge of 1.5% please pay by Aug 21, 2018.

Previous Amount Due: \$ 8.10
Payments as of Jul 17: \$ 8.10CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 32

Billable Usage

Schedule 100 06/14-07/16
Total kWh 17

Measured Usage

Meter: 0200058864 06/14-07/16
Current Reading 1603
Previous Reading 1586
Total kWh 17
Current Reading .03
Demand .03

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for months Jul through Jul of years 17 and 18.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.10
Payment Received 8.10CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 06/14-07/16
Distribution Service
Basic Customer Charge 6.60
Distribution Service kWh 0.22
Electricity Supply Svc (ESS)
Electricity Supply kWh 0.75
Rider R Bear Garden Gen Station 0.02
Rider S Va City Hybrid Energy Ctr 0.06
Rider T Transmission 0.16
Rider B Biomass Conversions 0.01
Rider W Warren Co Power Station 0.04
Rider BW Brunswick Co Pwr Station 0.03
Rider GV Greensville Co Pwr Statn 0.02
Fuel 0.42
Total Current Charges 8.33

Total Account Balance 8.33

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare.

Mailed on Jul 18, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Jul 17 18

Please Pay by 08/21
\$ 8.33

Amount Enclosed

Empty rectangular box for amount enclosed.

00095+ D

Account No. 5694257683

FAIRFAX COUNTY
HUMAN SERVICES ADMIN
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 5694257683 4000000833 4000000833 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Jun 18, 2018

Customer Bill

FAIRFAX COUNTY
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP
FIRE PUMP
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: Jul 23, 2018

Total Amount Due: \$ 8.10

To avoid a Late Payment Charge of 1.5% please pay by Jul 23, 2018.

Previous Amount Due: \$ 8.39
Payments as of Jun 18: \$ 8.39CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 29

Billable Usage

Schedule 100 05/16-06/14
Total kWh 15

Measured Usage

Meter: 0200058864 05/16-06/14
Current Reading 1586
Previous Reading 1571
Total kWh 15
Current Reading .03
Demand .03

Usage History

Table with columns Mo, Yr, kWh showing usage from Jun 17 to Jun 18.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.39
Payment Received 8.39CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 05/16-06/14
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 0.19
Rider U Strategic Underground Ph2 0.01
Electricity Supply Svc (ESS)
Electricity Supply kWh 0.66
Rider R Bear Garden Gen Station 0.02
Rider S Va City Hybrid Energy Ctr 0.05
Rider T Transmission 0.11
Rider B Biomass Conversions 0.01
Rider W Warren Co Power Station 0.03
Rider BW Brunswick Co Pwr Station 0.03
Rider GV Greensville Co Pwr Statn 0.02
Fuel 0.37
Sales and Use Surcharge 0.01
Total Current Charges 8.10

Total Account Balance 8.10

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Virginia electric customers may choose to meet their electric needs by purchasing renewable energy from a competitive supplier if an offer is available. To learn more about your renewable energy options, visit dominionenergy.com/greensolutions and https://www.scc.virginia.gov/power/compsup.aspx.

Mailed on Jun 19, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Jun 18 18

Please Pay by 07/23
\$ 8.10

Amount Enclosed

Empty box for amount enclosed.

00160+ D

Account No. 5694257683

FAIRFAX COUNTY
HUMAN SERVICES ADMIN
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 5694257683 2000000810 2000000810 91

(continued)

***Important Customer Information from Dominion Energy Virginia***

Our job is to get your power on quickly. Please help us make this possible by clearly displaying your address to assist field crews with identifying your home or business easily.

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Help us identify you quickly when reporting a power outage. Call 1-800-222-0401 or visit 'Manage Your Account' on [www.dominionenergy.com](http://www.dominionenergy.com) and select change phone number to provide a current phone number for our records.

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please DO NOT INCLUDE CORRESPONDENCE with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Jun 15, 2018

Customer Bill

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237 Due Date: Jul 20, 2018

Total Amount Due: \$ 1,752.54

To avoid a Late Payment Charge of 1.5% please pay by Jul 20, 2018.

Previous Amount Due: \$ 1,611.27
Payments as of Jun 15: \$ 1,611.27CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage

Schedule 100 05/15-06/14
Total kWh 19120
Demand 37.0

Measured Usage

Meter: 0300015280 05/15-06/14
Current Reading 2190
Previous Reading 1951
Total kWh 19120
Current Reading .47
Demand 37.60
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for months Jun through Jun.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,611.27
Payment Received 1,611.27CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 05/15-06/14
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 248.18
Rider U Strategic Underground 4.21
Rider U Strategic Underground Ph2 8.60
Electricity Supply Svc (ESS)
Electricity Supply kWh 628.84
Rider R Bear Garden Gen Station 20.27
Rider S Va City Hybrid Energy Ctr 67.88
Rider T Transmission 142.25
Rider B Biomass Conversions 7.07
Rider W Warren Co Power Station 38.81
Rider BW Brunswick Co Pwr Station 32.31
Rider GV Greenville Co Pwr Statn 25.43
Rider US-2 2016 Solar Projects 3.06
Fuel 469.01
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 8.03
Total Current Charges 1,752.54

Total Account Balance 1,752.54

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Virginia electric customers may choose to meet their electric needs by purchasing renewable energy from a competitive supplier if an offer is available. To learn more about your renewable energy options, visit dominionenergy.com/greensolutions and https://www.scc.virginia.gov/power/compsup.aspx.

Mailed on Jun 18, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Jun 15 18

Please Pay by 07/20
\$ 1,752.54

Amount Enclosed

Empty box for amount enclosed.

Account No. 3617375237

00118+ D

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 2000175254 2000175254 91

(continued)

***Important Customer Information from Dominion Energy Virginia***

Our job is to get your power on quickly. Please help us make this possible by clearly displaying your address to assist field crews with identifying your home or business easily.

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare. You may also mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond,VA 23291-1717.

Help us identify you quickly when reporting a power outage. Call 1-800-222-0401 or visit 'Manage Your Account' on [www.dominionenergy.com](http://www.dominionenergy.com) and select change phone number to provide a current phone number for our records.

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please DO NOT INCLUDE CORRESPONDENCE with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.

- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.

- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.



May 16, 2018

Customer Bill

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237 Due Date: Jun 20, 2018

Total Amount Due: \$ 1,611.27

To avoid a Late Payment Charge of 1.5% please pay by Jun 20, 2018.

Previous Amount Due: \$ 1,629.32
Payments as of May 16: \$ 1,629.32CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 29

Billable Usage

Schedule 100 04/16-05/15
Total kWh 17360
Demand 36.0

Measured Usage

Meter: 0300015280 04/16-05/15
Current Reading 1951
Previous Reading 1734
Total kWh 17360
Current Reading .45
Demand 36.0
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb, Mar, Apr, May.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,629.32
Payment Received 1,629.32CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 04/16-05/15
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 225.33
Rider U Strategic Underground 3.82
Rider U Strategic Underground Ph2 7.81
Electricity Supply Svc (ESS)
Electricity Supply kWh 586.53
Rider R Bear Garden Gen Station 18.40
Rider S Va City Hybrid Energy Ctr 61.63
Rider T Transmission 129.16
Rider B Biomass Conversions 6.42
Rider W Warren Co Power Station 35.24
Rider BW Brunswick Co Pwr Station 29.34
Rider GV Greenville Co Pwr Statn 23.09
Rider US-2 2016 Solar Projects 2.78
Fuel 425.84
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 7.29
Total Current Charges 1,611.27

Total Account Balance 1,611.27

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on May 17, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date May 16 18

Please Pay by 06/20
\$ 1,611.27

Amount Enclosed

Empty box for amount enclosed.

00090+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 6000161127 6000161127 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

May 16, 2018

Customer Bill

FAIRFAX COUNTY
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP
FIRE PUMP
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: Jun 20, 2018

Total Amount Due: \$ 8.39

To avoid a Late Payment Charge of 1.5% please pay by Jun 20, 2018.

Previous Amount Due: \$ 8.21
Payments as of May 16: \$ 8.21CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 33

Billable Usage

Schedule 100 04/13-05/16
Total kWh 18

Measured Usage

Meter: 0200058864 04/13-05/16
Current Reading 1571
Previous Reading 1553
Total kWh 18
Current Reading .03
Demand .03

Usage History

Table with columns Mo, Yr, kWh showing monthly usage from May 17 to May 18.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.21
Payment Received 8.21CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 04/13-05/16
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 0.23
Rider U Strategic Underground Ph2 0.01
Electricity Supply Svc (ESS)
Electricity Supply kWh 0.80
Rider R Bear Garden Gen Station 0.02
Rider S Va City Hybrid Energy Ctr 0.06
Rider T Transmission 0.13
Rider B Biomass Conversions 0.01
Rider W Warren Co Power Station 0.04
Rider BW Brunswick Co Pwr Station 0.03
Rider GV Greensville Co Pwr Statn 0.02
Fuel 0.44
Sales and Use Surcharge 0.01
Total Current Charges 8.39

Total Account Balance 8.39

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare.

Mailed on May 17, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date May 16 18

Please Pay by 06/20
\$ 8.39

Amount Enclosed

Empty box for amount enclosed.

00090+ D

Account No. 5694257683

FAIRFAX COUNTY
HUMAN SERVICES ADMIN
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 5694257683 1000000839 1000000839 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Apr 17, 2018

Customer Bill

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT

9916 GEORGETOWN PIKE
FIRE STATION 12
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 3617375237

Due Date: May 22, 2018

Total Amount Due: \$ 1,629.32

To avoid a Late Payment Charge of 1.5% please pay by May 22, 2018.

Previous Amount Due: \$ 1,444.12
Payments as of Apr 17: \$ 1,444.12CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 33

Billable Usage

Schedule 100 03/14-04/16
Total kWh 17680
Demand 35.0

Measured Usage

Meter: 0300015280 03/14-04/16
Current Reading 1734
Previous Reading 1513
Total kWh 17680
Current Reading .44
Demand 35.20
Multiplier: 80

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for months Apr through Apr.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 1,444.12
Payment Received 1,444.12CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 03/14-04/16
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 229.50
Rider U Strategic Underground 3.89
Rider U Strategic Underground Ph2 7.96
Electricity Supply Svc (ESS)
Electricity Supply kWh 586.57
Rider R Bear Garden Gen Station 18.74
Rider S Va City Hybrid Energy Ctr 62.76
Rider T Transmission 131.54
Rider B Biomass Conversions 6.54
Rider W Warren Co Power Station 35.89
Rider BW Brunswick Co Pwr Station 29.88
Rider GV Greenville Co Pwr Statn 23.51
Rider US-2 2016 Solar Projects 2.83
Fuel 433.69
Green Power (Rider G Fixed Amount) 42.00
Sales and Use Surcharge 7.43
Total Current Charges 1,629.32

Total Account Balance 1,629.32

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Mailed on Apr 18, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Apr 17 18

Please Pay by 05/22
\$ 1,629.32

Amount Enclosed

Empty box for amount enclosed.

00090+ D

Account No. 3617375237

FAIRFAX COUNTY
FACILITIES MANAGEMENT DEPT
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 3617375237 8000162932 8000162932 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.

Apr 17, 2018

Customer Bill

FAIRFAX COUNTY
HUMAN SERVICES ADMIN

9916 GEORGETOWN PIKE # PUMP
FIRE PUMP
GREAT FALLS, VA 22066

Effective immediately, your remittance address has changed to P.O. Box 26543, Richmond, VA 23290-0001. Please make the necessary change. Thank you.

Billing and Payment Summary

Account # 5694257683 Due Date: May 22, 2018

Total Amount Due: \$ 8.21

To avoid a Late Payment Charge of 1.5% please pay by May 22, 2018.

Previous Amount Due: \$ 8.21
Payments as of Apr 17: \$ 8.21CR

For service emergencies and power outages please call 1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 30

Billable Usage

Schedule 100 03/14-04/13
Total kWh 16

Measured Usage

Meter: 0200058864 03/14-04/13
Current Reading 1553
Previous Reading 1537
Total kWh 16
Current Reading .03
Demand .03

Usage History

Table with 4 columns: Mo, Yr, kWh. Rows for months Apr through Apr of year 18.

Explanation of Bill Detail

Customer Service 1-866-591-0157

Previous Balance 8.21
Payment Received 8.21CR
Balance Forward 0.00

Non-Residential Service (Schedule 100) 03/14-04/13
Distribution Service
Basic Customer Charge 6.59
Distribution Service kWh 0.21
Rider U Strategic Underground Ph2 0.01
Electricity Supply Svc (ESS)
Electricity Supply kWh 0.71
Rider R Bear Garden Gen Station 0.02
Rider S Va City Hybrid Energy Ctr 0.06
Rider T Transmission 0.12
Rider B Biomass Conversions 0.01
Rider W Warren Co Power Station 0.03
Rider BW Brunswick Co Pwr Station 0.03
Rider GV Greensville Co Pwr Statn 0.02
Fuel 0.39
Sales and Use Surcharge 0.01
Total Current Charges 8.21

Total Account Balance 8.21

View payment options, request service changes and enroll in eBill at www.dominionenergy.com, search: Manage Your Account

Important Customer Information from Dominion Energy Virginia

Please record your account number on your check and mail payment to: Dominion Energy Virginia, PO Box 26543, Richmond, Va. 23290-0001.

Help a family in need through EnergyShare - add \$1,2,5,10,20,25 or 35 to your payment. Overpayments in these exact amounts are automatically recognized as a contribution to EnergyShare.

Mailed on Apr 18, 2018

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Bill Date Apr 17 18

Please Pay by 05/22
\$ 8.21

Amount Enclosed

Empty box for amount enclosed.

Account No. 5694257683

00090+ D

FAIRFAX COUNTY
HUMAN SERVICES ADMIN
CONSERVICE
PO BOX 4686
LOGAN UT 84323-4686

Send Payment to:

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001

888 5694257683 9000000821 9000000821 91

## ACCOUNT CHANGES

**Mailing Address** - To update your mailing address, visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online.

**Moving** - Visit [www.dominionenergy.com](http://www.dominionenergy.com) and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balance.

**Phone Number** - Having an accurate phone number on your account helps report your outage quicker. Visit [www.dominionenergy.com](http://www.dominionenergy.com) and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

## SERVICES

**Braille Billing/Large Print Bills**- Visually impaired customers may request their bill printed in Braille or large print by calling us.

**Budget Billing** - Bills are averaged over a 12-month period and the average amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Budget Billing.

**eBill** - Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll receive a payment reminder three days before your bill is due. Learn more at [www.dominionenergy.com/ebill](http://www.dominionenergy.com/ebill).

**EnergyShare** - Adding an exact overpayment of \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to your payment helps those in need with their energy bills. You may also send a check payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

**Outage Reporting** - Visit us on your mobile device at [www.dominionenergy.com](http://www.dominionenergy.com) to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

**Payment Plans** - Visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

**Third Party Notification** - At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at [www.dominionenergy.com](http://www.dominionenergy.com), search: Third Party Notice.

## CUSTOMER CONTACT INFORMATION

**Self Service** - [www.dominionenergy.com](http://www.dominionenergy.com), search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

**Customer Care** - 1-866-DOM-HELP (1-866-366-4357) Monday - Friday, 8:00 a.m. - 5:00 p.m. EST.

**Correspondence** - P.O. Box 26666, Richmond, VA 23261-6666.

## PAYMENT OPTIONS

Here are some payment options for your convenience. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE** with your payment

**Auto Pay with Bank Draft** - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Bank Draft.

**Pay Online by Bank Account**- Enroll in eBill and enjoy free, same-day payments on our website from your bank account. You'll also receive a payment reminder three days before your bill is due. Enroll by signing in or registering to manage your account online.

**Credit/Debit/Purchasing Card and Electronic Checks**- Pay online at [www.dominionenergy.com](http://www.dominionenergy.com), search: Credit Card, or call 1-800-573-1147. Service fee applies.

**In Person** - For an authorized payment location near you, visit [www.dominionenergy.com](http://www.dominionenergy.com), search: Payment Centers. Be sure to bring your printed payment coupon when paying in person. Service fee applies.

**U.S. Mail** - Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Please do not include correspondence with your payment.

**Electronic Check Conversion** - Paying by check authorizes us to use the information from your check to make a one-time electronic funds transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

## UNDERSTANDING YOUR BILL

**Applicable Riders** - Charges applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and electricity production.

**Demand Charge (kW)** - Largest electrical use or highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

**Distribution Service** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

**Electric Supply Service (ESS)** - Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation** - Charges for the production of electricity from Dominion Energy's power plants.

- **Transmission** - Charges for moving electricity from Dominion Energy's power plants to substations.

- **Fuel** - Charges associated with the cost for fuel used to produce electricity, including transportation.

**kWh** - (kilowatt hour) - A measurement of electrical energy.

**Late Payment Charge** - Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

**Multiplier** - Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

**Rate Schedule** - Price used to calculate your bill. View our rate schedules at [www.dominionenergy.com](http://www.dominionenergy.com), search: Rates.

## RE-REGULATION/ENERGY CHOICE

**Competitive Service Provider (CSP) or Supplier** - A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

**Opt-Out** - Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

**Price to Compare** - The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price to compare.