

# Fastran

Fastran is Fairfax County's transportation system for human service agency clients. To ride Fastran, you must be sponsored and certified by a county human service agency. This "door-to-door" transportation service is for people who, because of a disability or disabling health condition, are unable to use public transportation.

## How to Become Certified

In order to be certified, you must meet specific guidelines and fill out a Fastran application for service. Forms are available in alternative formats and in Spanish by calling 703-222-9764, TTY 711.

## Critical Medical Care Program

The Critical Medical Care Program is for residents who undergo continuing dialysis, cancer treatments, or rehabilitative services. Rides are provided on a space available basis.

## Dial-A-Ride

The Dial-A-Ride Program is for certified residents who need to be transported to and from medical appointments and to perform essential shopping needs. DAR trips are only available between the hours of 10 a.m. and 2 p.m. weekdays.

## Hours of Operation

Fastran hours of operation are Monday through Friday during the day; service is not provided at night, on weekends or on county holidays.

## Fees

Dial-a-Ride users deposit \$1 to \$3 in the fare box each way, depending upon the length of the trip. Critical medical care users pay \$0 to \$5 per one-way trip depending upon income.

## Trip Cancellation

If you are unable to make your scheduled trip, call the 24-hour cancellation line at 703-324-7068, TTY 711. The cancellation line is available 24 hours and accepts recorded messages. Please try to cancel before noon the day before service is scheduled.

