



# Courier

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## Courthouse Expansion Opens to Public

The Fairfax County Courthouse has a new stately entrance at 4110 Chain Bridge Road, Fairfax. The entrance is part of the expansion, which recently opened to the public, designed to meet the growing needs of the area's judicial system. The 316,000-square-foot expansion integrates technology, usability and attractive design – all which benefit both residents and Courthouse staff.

The Courthouse Expansion and Renovation Project has been underway since July 19, 2004, with construction overseen by two divisions

of the Department of Public Works and Environmental Services – Construction Management and Planning and Design.

Completion of the overall project, including renovation of the Jennings Judicial Center, is scheduled for spring 2009 when a grand opening ceremony for the entire Courthouse facility will be held. Funding for the project was approved by

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**The new entrance to the Fairfax County Courthouse.** Photo provided by the Department of Public Works and Environmental Services.



## The Glenn Family's Legacy – Working for Fairfax County



Three of the five Glenn siblings currently working for Fairfax County include (left to right) Robbie, Dynita and Cat.  
Photo by Pamela Phan.

By Pamela Phan,  
Office of Public Affairs

Ask five employees why they came to work for Fairfax County and their unanimous answer would be “Daddy.”

**Dynita, Gloria, Charise, Cat** and **Robbie Glenn** are following in the footsteps of their father, James Glenn, who retired from the Department of Public Works and Environmental

Services (DPWES) as superintendent of the Division of Solid Waste Collection and Recycling in 1989, after more than 30 years with the county.

Even though the senior Glenn has been retired for 18 years, employees still give him a big welcome when he visits the Newington station, according to Dynita.

“He was almost like a counselor to his employees and was always fair. He taught his children to always stand by employees. When people retire, they always

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take a trip to see him in West Virginia and reminisce about the good times,” she explained. Her father can often be seen proudly wearing his Fairfax County hat, added Dynita.

Cat, Robbie and Dynita followed in their father’s footsteps and work in DPWES. Cat is the assistant superintendent and Robbie is the heavy equipment supervisor in the Division of Solid Waste and Recycling. Dynita works in the Division of Solid Waste Disposal and Resource Recovery as an engineering technician. Charise is a 2nd lieutenant for the Sheriff’s Office and Gloria retired last year as a bus supervisor for Fairfax County Public Schools, but has since come back to work part time as a substitute bus driver.

“I love the county and it’s a good place to work,” said Robbie. Both brothers agree that the best part of working for DPWES is the family atmosphere the department provides.

“We’re all one big family in the department,” said Cat. “We sometimes see our co-workers even more than our own family, especially during leaf season when I come into the office at 5:30



**Several members of the Glenn family gather at their parents’ home in West Virginia. Their father, James Glenn, is left behind the back row and their mother, Roberta, is on the far right. Photo provided by Glenn family.**

a.m. and often don’t get home until 8 p.m.”

According to Dynita, she is an outdoors person and finds that her job is just right for her. She enjoys working with the public and hopes to beat the current county record of service and stay for more than 50 years.

The five Glens have nine other siblings. The tight-knit family grew up on a

farm in Lucketts, Va., outside of Leesburg. All the siblings live close to their parents’ house in West Virginia, the farthest living in Woodbridge. They meet every other Sunday at their parents’ house with 14 children, 25 grandchildren and nine great-grandchildren in tow. ■

## Volunteers Needed for 2008 Celebrate Fairfax! Festival

Celebrate Fairfax! needs you to be part of its 2,000 member volunteer team for the 27th annual Celebrate Fairfax! Festival, June 6-8 at the Government Center. The festival will include award-winning programs, national headliner performances, seven stages, a carnival and more than 20 acres of fun.

Members of Celebrate Fairfax’s volunteer program receive special benefits, including free admission to the festival, a volunteer T-shirt, snack and beverage. Volunteers that complete their shifts also are eligible to win a pair of round-trip tickets on JetBlue Airways or



one of dozens of door prizes donated by area businesses.

Fairfax County employees and their family members, 14 years of age or older, can volunteer together at the volunteer registration booth. To volunteer, go to [www.celebratefairfax.com/volunteer](http://www.celebratefairfax.com/volunteer) and select Fairfax County from the drop-down

menu. Enter the county’s password, 26451, and select your shift. You can also contact **Meagan Lindsay**, director of communications and outreach for Celebrate Fairfax!, at 703-324-5457, TTY 711, or [meagan.lindsay@fairfaxcounty.gov](mailto:meagan.lindsay@fairfaxcounty.gov).

► For general information about the Celebrate Fairfax! Festival visit [www.celebratefairfax.com](http://www.celebratefairfax.com) or call 703-324-3247, TTY 711. ■

# People Like Us...

## Meet Melissa Osborne, Fairfax-Falls Church Community Services Board

**Melissa Osborne** joined the Fairfax-Falls Church Community Services Board (CSB) in 1991 in the position of administrative assistant. During her 17-year tenure, she has provided support in a number of areas, including quality improvement, emergency response, medical services and information management, while also serving as credentialing coordinator for the licensed CSB clinical and medical staff.

Before joining Fairfax County, she worked in the airline industry for more than 20 years as part of the Government Affairs Office for Texas Air Corporation and then Northwest Airlines. Osborne also has held administrative positions in the U.S. Senate, the federal government and the Airport Authority in Charleston, S.C.

### **Favorite part of my job...**

... Without a doubt, it is the people. I am constantly amazed at the level of dedication demonstrated by the CSB staff who genuinely care and strive to make a difference in the lives of the individuals they serve.

### **Favorite spot in Fairfax County...**

... Mount Vernon Plantation, especially the grounds overlooking the Potomac. This is a place that I thoroughly enjoyed visiting while growing up in Fairfax County and have taken my daughter and her friends there several times. What a view!

### **Favorite food...**

... Salads – all kinds: spinach, Caesar, Greek, Santa Fe, Thai, chopped, you name it. My family thinks I'm crazy.

### **Work colleagues would be surprised to learn...**

... I enjoy ballroom dancing. In fact, while taking some lessons (long before ballroom dancing hit its current popularity) I met my husband who at the time was a part-time ballroom dancing instructor.

### **If I could be a superhero, I would be...**

... After some thought I don't believe I personally would ever aspire to be a superhero – way too much power and responsibility.

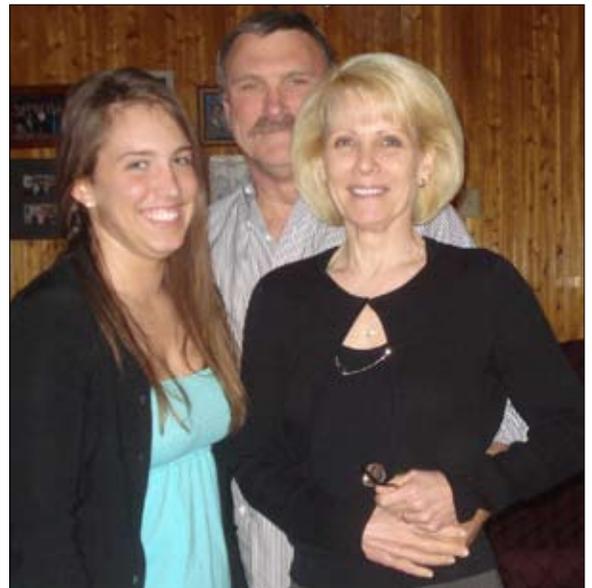
However, I do have a true superhero in my life, my husband. He was diagnosed with a rare form of cancer but has not let that stop or deter him from living life to the fullest. He has always been the one looking out and caring for family and friends and continues to place these concerns above his own. I am in awe of his determination, caring and strength.

### **When I was a child, I thought I would grow up to be...**

... A dancer. Beginning at age 3, I took dance lessons, tap, ballet, etc., and performed with my sisters in recitals and various shows. Obviously, I veered off this career path.

### **Who has had the biggest influence in your career with the county?**

Although many people I've encountered have provided enrichment, **Jim Stratoudakis**, Ph.D., CSB director of quality improvement and emergency management, has undoubtedly been a major influence with the county. I've had the privilege of providing administrative support for Jim since starting with the CSB, and without fail, he has provided guidance, encouragement and opportunity for growth. At the same time, he sets an exemplary example of leadership and management all the while demonstrating amazing understanding and patience. It has been an absolute delight working with Jim.



**Melissa Osborne (right) with husband Steve Sherman and daughter Alexis Sherman. Photo provided by Osborne.**

### **Words of wisdom you would pass on to someone thinking of pursuing your career path...**

... I have found as an administrative assistant there are few boundaries as to the fields from which to choose. With a willingness and flexibility to provide administrative support there are so many opportunities to experience and learn about a variety of professions that otherwise may not have been possible.

► *People Like Us* is a recurring feature in *Courier* about the people who work for Fairfax County. Send your nomination for a future *People Like Us* profile to *Courier*@fairfaxcounty.gov. Please include contact information for you and the nominee. ■



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voters in 1998 and 2002 bond referenda.

When complete, Circuit Court, General District Court and Juvenile and Domestic Relations District Court will be in one building. The expansion also allows after-hours access to the Fairfax Public Law Library on Mondays and Thursdays from 8 a.m. to 8 p.m. (Tuesday, Wednesday and Friday hours continue to be from 8 a.m. to 4:30 p.m.)

Numerous court offices and related agencies have relocated into the Courthouse expansion (see box on page 5). Some of the moves are temporary until renovations of the Jennings Judicial Center are completed next year.

The traffic pattern also has changed at the Courthouse, including:

- ▶ There is now a one-way traffic loop to the Courthouse entrance from Chain Bridge Road (Route 123), Page Avenue and West Street.
- ▶ A drop-off site is located in front of the new entrance.
- ▶ The entrance to the Courthouse complex from Chain Bridge Road has reopened.
- ▶ Public parking will remain in Parking Garage B on Page Avenue.

▶ For more information about the Courthouse Expansion and Renovation Project, visit [www.fairfaxcounty.gov/living/legal](http://www.fairfaxcounty.gov/living/legal). ■

**Top: One of the new courtrooms in the expansion facility.**

**Middle: The information desk in the lobby is staffed by the Office of Public Affairs, including (left to right) volunteer Mary Herold, and customer service representatives Cecilia Bautista and Litonya Briggs.**

**Left: The arcade leading up to the entrance of the expansion. Photo provided by DPWES.**

**Offices and services currently located in the Fairfax County Courthouse expansion facility include:**

- Office of the Commonwealth's Attorney: 1st floor.
- Public Law Library: 1st floor.
- Sheriff's Office: civil enforcement, 1st floor; roll call/operations and administration, 2nd floor.
- Information Desk staffed by the Office of Public Affairs: 1st floor.
- Fairfax Bar Association: 2nd floor.
- Police Liaison Office: 1st floor.
- Jury Assembly Area: 5th floor.
- Circuit Court public services: 1st floor.
- Probate offices: 4th floor.

▶ **General District Court**

- Traffic: 1st floor.
- Criminal: 2nd floor.
- Civil and Small Claims: 3rd floor.
- Towns (Vienna and Herndon) and public access terminals: 2nd floor.
- Human Resources: 3rd floor.
- Court Services and Interpreter Services : 2nd floor.

▶ **Circuit Court**

- Public Service: 1st floor.
- Clerk of the Circuit Court: 2nd floor.
- Civil: 3rd floor.
- Probate: 4th floor.
- Criminal: 4th floor.
- Land Records: 3rd floor.
- Historical records (archives): 3rd floor.
- Judges Chambers entrance: 5th floor.
- Jury Assembly Room: 5th floor.

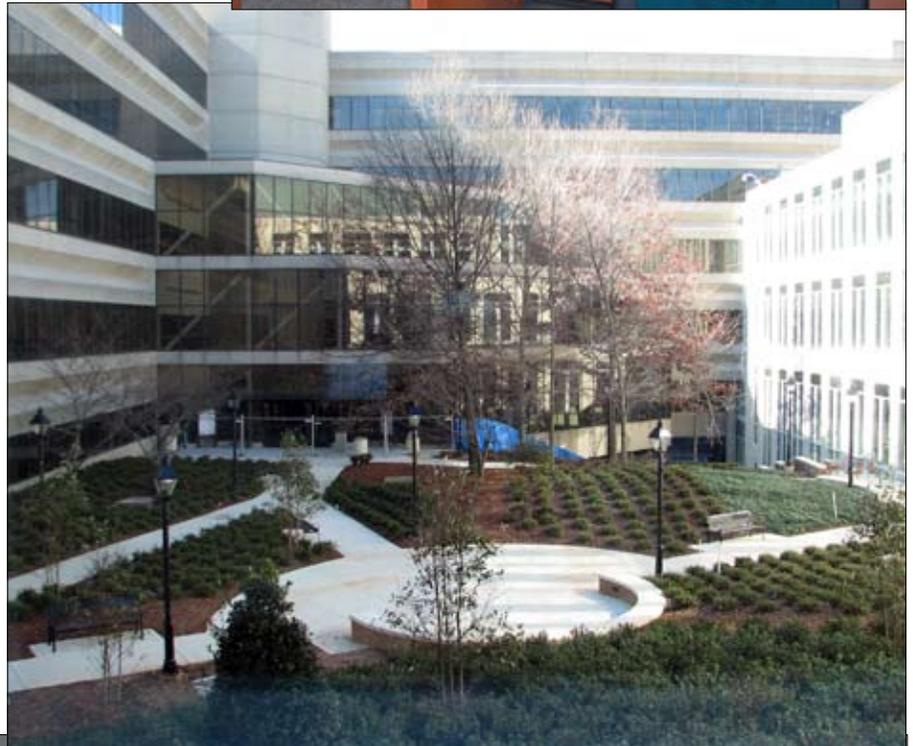
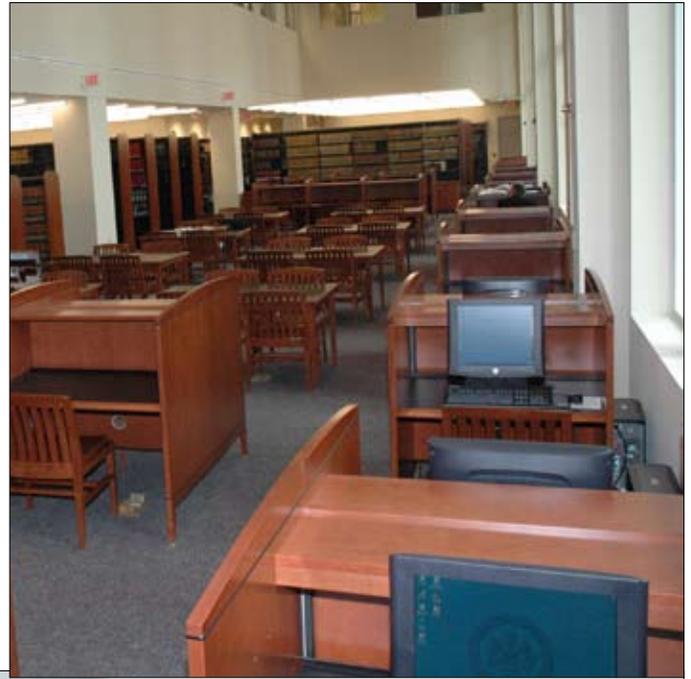
▶ **Juvenile and Domestic Relations District Court**

Juvenile and Domestic Relations District Court and related services will continue in the current location at 4000 Chain Bridge Road, Fairfax, until moving into the expanded Courthouse next year.

**Right: The Fairfax Public Law Library located in the Courthouse expansion.**

**Middle: The outdoor courtyard facing the Jennings Judicial Center.**  
*Photo provided by DPWES.*

**Bottom: Computerized signage for the General District Court Traffic Division.**



## Focus on Benefits

# Deferred Compensation Plan Focus: Holding on Through the Ups and Downs in the Market

Stock markets around the world have recently been riding a roller coaster, plunging hundreds of points and bouncing back in a single day.

You may be asking yourself, “Should I move my retirement assets out of equities?” The short answer may be, “It depends.”

If you continue your investment strategy in the county’s Deferred Compensation Plan when the markets are topsy-turvy – or even through a down market – you can focus on long-term goals rather than immediate concerns, maintain a consistent plan and possibly pay less for your investments than their

average price over a long period of time. The concept is known as dollar cost averaging. Dollar cost averaging does not ensure a profit and does not guarantee against loss in a declining market.

Consider the impact other major crises have had on the market and, more important, the stock market’s long-term trend. Investors who have stayed in the market during turbulent times have eventually been rewarded. Past performance does not guarantee future results.

### Five tips for dealing with market turmoil

1. A well-thought-out investment plan is a well-thought-out investment plan regardless of market conditions. Stick with it.
2. You’re in the market for the long-term. Do not make investment decisions based on short-term market drops or gains.
3. Evaluate how an investment fits into your overall financial strategy, regardless of short-term market volatility.



### HR Central

HR Central has benefit information.

- ▶ Call 703-324-4900  
TTY 703-222-7314
- ▶ Visit <http://infoweb/hr/benefits>

4. Look at a market decline as a buying opportunity. Some funds may be undervalued following a broad market decline, allowing you to invest more in high-quality companies.

5. Talk with your Deferred Compensation Plan representative. While information provided by Deferred Compensation Plan representatives is for education purposes only and not intended as investment advice, these representatives are likely to have been through volatile periods before.

▶ If you have questions about the impact of market volatility, contact your Deferred Compensation Plan representative or call the Deferred Compensation Help Desk at 703-324-4995, TTY 711. ■

*Information in this article provided by Nationwide Retirement Solutions.*

## Questions About the Deferred Compensation Plan? Call or Visit the Financial Benefits Help Desk

Employees who have questions about the Deferred Compensation Plan have a resource available at the Government Center – the Deferred Compensation Help Desk. The Help Desk is located in the Department of Human Resources, Suite 270, and is staffed Monday – Friday by representatives from ICMA-RC, AIG Retirement (formerly known as AIG-VALIC) and Nationwide Retirement Solutions.

The representatives can provide help with:

- ▶ Enrollment in the Deferred Compensation Plan.
- ▶ Contribution and/or investment fund changes.

- ▶ Information about available investment funds.
- ▶ Rollovers.
- ▶ Retirement distributions.
- ▶ Unforeseeable emergency withdrawal requests.

Help Desk representatives are available Monday – Thursday, 9:30 a.m. to 4 p.m. and Friday from 9:30 a.m. to 1:30 p.m. Appointments are not required, but are recommended. You can reach the Help Desk by calling 703-324-4995, TTY 711. ■

## Briefs

### Animal Control Officers Honored for Outstanding Service

The Animal Services Committee of the Metropolitan Washington Council of Governments (COG) honored two Fairfax County animal control officers last month during the fourth annual COG Animal Services Awards.

Officer **Enna Lugo** and Dr. Janet Lemke from Companion Animal Hospital received the 2007 Domestic Animal Rescue of the Year Award for working together to save the life of an abused stray kitten.

Officer **Timothy P. Kelly** received the Animal Control Officer/Humane Officer Award for his contributions as a field training officer and instructor. During the awards ceremony, Liz Crenshaw, a reporter for the NBC-4 TV station, said "Officer Kelly is respected by his peers and is often referred to for guidance. While out on leave, he created an animal control field training manual for police officers from another jurisdiction."

### Mega Job Fair Draws 2,000 Attendees

For the fourth year in a row, the Mega Job Fair and Career Expo, organized by the Department of Family Services, drew a huge crowd to the Government Center.

Last month's event attracted approximately 2,000 attendees and involved 52 organizations offering a wide range of employment opportunities. Workshops were held on various topics, including how to start a business; doing business with county and state government agencies; getting a job with Fairfax County; and new this year, "Get Cash Quick: How to Find and Keep a Job for Teens."



**Officer Timothy P. Kelly, reporter Liz Crenshaw, and Officer Enna Lugo at the COG Animal Services Awards. Photo provided by the Police Department.**

### Sully District Station Open House on May 3

The Sully District Station, 4900 Stonecroft Blvd., Chantilly, is hosting an open house for residents on Saturday, May 3, from 10 a.m. to 2 p.m.

The free event will feature a moonbounce, giant slide, pony rides, cotton candy, police helicopter, police motorcycles, K-9 dogs, police cars and officers from the SWAT team, bomb squad and more. For more information, call 703-814-7000, TTY 711.

### Victim Assistance Network's Services

The county's Victim Assistance Network (VAN) provides free individual counseling to victims and survivors of sexual assault and domestic violence. VAN also offers support groups and other services. VAN is available to Fairfax County employees and their families, and county residents. For more information or to arrange for services, contact VAN's 24-hour confidential hot line at 703-360-7273, TTY 711, or e-mail [venona.norman@fairfaxcounty.gov](mailto:venona.norman@fairfaxcounty.gov).

### Bike to Work Day on May 16

The Department of Transportation invites employees to join thousands of area commuters to take part in Bike to Work Day on May 16. This regional event is sponsored by Commuter Connections and the Washington Area Bicyclist Association. The event includes 24 pit stops with activities such as raffles for prizes, free bike tune-ups by local bike shops and snacks and drinks. There are six pit stops in Fairfax County, including two sponsored by the Department of Transportation at Fairfax Corner and the Springfield Metro. Registered riders will receive a free T-shirt. Register at [www.waba.org](http://www.waba.org) or call 202-518-0524, TTY 711. For information, visit [www.fairfaxcounty.gov/fcdot/bike/biketowork.htm](http://www.fairfaxcounty.gov/fcdot/bike/biketowork.htm).

### Summer Camp Information

There are a wide range of summer camps and programs for children of all ages available through county agencies and Fairfax County Public Schools. To find out more, visit:

- ▶ Park Authority:  
[www.fairfaxcounty.gov/parks/rec/rec\\_camps.htm](http://www.fairfaxcounty.gov/parks/rec/rec_camps.htm)
- ▶ Rec-Pac:  
[www.fairfaxcounty.gov/parks/recpac](http://www.fairfaxcounty.gov/parks/recpac)
- ▶ School Age Child Care (SACC) :  
[www.fairfaxcounty.gov/ofc/SACCSummer.htm](http://www.fairfaxcounty.gov/ofc/SACCSummer.htm)
- ▶ For children with special needs:  
[www.fcps.edu/ss/prc/camps.htm](http://www.fcps.edu/ss/prc/camps.htm) and  
[www.fairfaxcounty.gov/rec/trs/trschart.htm](http://www.fairfaxcounty.gov/rec/trs/trschart.htm)
- ▶ At Fairfax County Public Schools:  
[www.fcps.edu/news/summer/camps.htm](http://www.fcps.edu/news/summer/camps.htm)
- ▶ Summer programs nationwide and abroad:  
[www.fcps.edu/suptapps/summeropportunities/ProgramSearch.cfm](http://www.fcps.edu/suptapps/summeropportunities/ProgramSearch.cfm)
- ▶ For teens:  
[www.fairfaxcounty.gov/rec/Teens/Teen\\_Main\\_Pg.htm](http://www.fairfaxcounty.gov/rec/Teens/Teen_Main_Pg.htm)

## Tech Tip and DIT News

In the last issue of Courier (April 11, Briefs), information was provided about Microsoft Office Communicator, a communications tool available on most employees' computers.

Similar to instant messaging, this tool should be used for brief informal messages between co-workers with real-time (instant) delivery. The following are some etiquette tips for using Office Communicator, which in many cases can also be applied to your e-mails:

### Be brief:

Communicator messages should not be long-winded. Don't write a paragraph when a couple of words will do the job. There is a limit to the amount of text space.

### Watch what you write:

Although Office Communicator "chats" are not saved or archived like e-mails, they can be copied and pasted into e-mails and other documents. Whatever you say in Communicator can be saved and sent to others.

### Don't use all capital letters:

It is the equivalent to shouting, and worse, it is hard to read.

### Try not to "pounce" on other users:

"Pouncing" refers to sending someone a Communicator message immediately after that person signs on to the service. The person may need a few minutes to put up an "away" or "do not disturb" message, signifying that he or she doesn't wish to engage in conversation at the moment. You should always wait a few minutes before sending someone a message.

### Be professional:

Limit your use of jargon, emoticons, abbreviations and acronyms.

### Avoid non-business-related multi-person conversations:

Colleagues who aren't invited may feel left out if their office mates are laughing about a private joke via Office Communicator.

### Office Communicator messages are not replacements for serious, face-to-face communications:

For instance, it might not be appropriate to use Office Communicator for resolving a conflict with a colleague.

### Avoid messaging someone repeatedly when they don't respond:

## IT Service Desk

- ▶ Call: 703-324-HELP (4357), Option 1 TTY 711
- ▶ E-mail: [ITservicedesk@fairfaxcounty.gov](mailto:ITservicedesk@fairfaxcounty.gov)
- ▶ Online: <http://ITSD>

Just because someone's status shows them as "online" doesn't mean they are available to talk to you.

▶ For more information about Office Communicator, call 703-324-HELP (4357), TTY 711, or e-mail [ITservicedesk@fairfaxcounty.gov](mailto:ITservicedesk@fairfaxcounty.gov).

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## Can and Bottle Recycling in the Government Center Complex

The Fairfax County Employee Recycling Committee encourages you to recycle cans and bottles (metal, glass and plastic) in the new blue containers in the Pennino, Herrity and Government Center buildings.

Please remove the lid, empty the can or bottle, and place the empty can or bottle into the blue container. Empty plastic bottles, glass bottles and metal cans all go into the same container.

This program is supported by the Department of Public Works and Environmental Services.



▶ For more information about recycling, visit <http://infoweb/dpwes/msw/erc.htm>. For service information, call 703-324-1454, TTY 711. ■