

Resident Advisory Council
Minutes of October 19, 2010

Meeting started at 7:10 p.m.

PRESENT: Cynthia Thompson, Paulette Whiteside, Vivian Barrett, Patricia Ryan, Tammy Short, Audrey King and Nichelle Chairs

ABSENT: Renee Barnett, Kathryn Stricker and Polly Ann Oliver

Minutes:

Tammy made a motion to approve the September 14, 2010 minutes, Patricia seconded the motion. The minutes passed unanimously, as revised.

Avis Wiley and Kimberly Brown, South County supervisors discussed how calls and inquiries are handled if staff is out of the office at meetings or trainings. They try to return calls within 24-48 hours and the front desk will take messages and forward to the appropriate party, per callers' requests.

Elisa Johnson, Darlene Grimes, Bill Branner, and Diane Jenkins discussed the new HCD PROGRESS Center and how they are going to assist clients. The Council was excited to hear of the new center and looks forward to hearing more in the future.

The Council continued the Annual Plan review process.

Staff went through Section 6.0 of the Annual Plan with the Council showing the Council which sections of the plan changed from last year.

The Council strongly feels that there should be management aides for all the Public Housing Developments so that they can help the PROGRESS Center be a success. The Council thinks that the PROGRESS Center will be very beneficial and would like staff to return periodically to give updates.

The Council was reminded to bring their calendars to the November 16, 2010 meeting so that another meeting can be scheduled to complete the plan process.

The meeting ended at 8:25 p.m. The next meeting date is undecided at this point.