

# HOW TO CALL 9-1-1

## COULD YOU TELL THE DISPATCHER YOUR ADDRESS RIGHT NOW?

### GET TO SAFETY, THEN DIAL 9-1-1



#### HOW TO USE CELL PHONE EMERGENCY SERVICES:

**iPhone:** Press and hold the side button and one of the volume buttons until emergency SOS appears. Drag the emergency call slider to call 9-1-1.

**Android:** Press the power button 5 times or more. After a 5 second countdown, emergency actions are started.

### TELL THEM WHERE YOU ARE



If you don't know your address, you can give the dispatcher names of nearby stores you see, landmarks, building names (your school's name), or intersecting street names.

### TELL THEM YOUR NAME AND PHONE NUMBER



This is in case we have to call you back, or the first responders need to talk to someone who actually saw what happened. It also helps identify you to quickly access your emergency contact information, if necessary.

### TELL THEM EXACTLY WHAT'S GOING ON



The dispatcher will use this information to send you the appropriate help. The more detailed information you can give, the better!

WE KNOW CALLING 9-1-1 CAN BE STRESSFUL, BUT THE VOICE ON THE OTHER END OF THE LINE IS THERE TO HELP YOU! DO YOUR BEST TO STAY CALM AND SPEAK CLEARLY SO THE DISPATCHERS CAN HELP YOU AS BEST THEY CAN.



## FAIRFAX COUNTY 9-1-1