Board of Supervisors Safety and Security Committee

October 1, 2024, 9:30 AM Government Center Conference Room 11

Board of Supervisors (Board) Members present: Rodney Lusk, Franconia District (Committee Chair) – In Person **James Walkinshaw, Braddock District (Vice Chair)** – In Person

Jeff McKay, Chairman – In Person
James Bierman, Dranesville District – In Person
Walter Alcorn, Hunter Mill District – Absent
Andres Jimenez, Mason District – In Person
Dan Storck, Mount Vernon District – In Person
Dalia Palchik, Providence District – In Person
Pat Herrity, Springfield District – In Person
Kathy Smith, Sully District – In Person

The Safety and Security Committee (Committee) meeting was called to order at 9:31 a.m.

Fairfax County Department of Public Safety Communications Update: 9:35 a.m.

9-1-1 Director Scott Brillman presented an update on future emergency communications which included an overview of Emergency & Non-Emergency Call Volume, AI technology solutions, 9-1-1 Disruptions, Regional Backup Centers, language translation, and Next Generation 9-1-1 Technology. The Board was briefed in depth on challenges around Non-Emergency Calls and how Artificial Intelligence supportive technology can help with caller experience, call volume, and call answering times. Finally, the Board was briefed on the future of 9-1-1 in Fairfax County and how residents will have more ways to access emergency services other than by dialing 9-1-1 by phone.

Members were pleased with the presentation and asked Director Brillman follow up questions around several topics including: Residents being able to reach a "live" dispatcher at any time, Residents being able to access 9-1-1 from the non-emergency line, and public education around how to use the new system. Members also expressed a need for a survey tool to capture how well the system is working. The members also discussed several topics around 988, mental health, and ensuring collaboration with our school system. Members asked that DPSC periodically update the board with progress and educational tools on the new non-emergency system.

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Fairfax County Circuit Court Update: 10:26 a.m.

Clerk of the Court Christopher Falcon presented an overview of Fairfax Circuit Court & Records as well as an update on the projects his team is working on at the Circuit Court and their impact on addressing equity gaps and other barriers faced by those accessing the court system. Mr. Falcon announced that the Circuit Court initiated e-filing in criminal cases on October 1st, and that the court has already implemented e-filing in civil cases. Mr. Falcon presented e-CaseSearch, a program that launched on the Circuit Court's website in July that is designed to provide public access to case information in both English and the six top languages spoken in Fairfax County. The other equity gaps Mr. Falcon mentioned include language access, transportation and barriers to legal representation. One way that the Clerk's Office intends to address these gaps is their newly launched satellite service in Reston that provides some court services in a remote location. Mr. Falcon expressed his desire to expand that program to the Route One corridor. He also mentioned other initiatives of the Clerk's Office, including a planned deed fraud notification program, the use of a real-time captioning and audio transcription service in the courtroom, and the ongoing effort to digitize records and modernize the court's case management system. Finally, Mr. Falcon addressed the need to create expungement clinics and prepare for the change in state law in 2025 when some criminal records will need to be sealed.

Members were pleased with the information on e-CaseSearch, expungement clinics, deed fraud notification and satellite service. Supervisor Lusk mentioned the recent Board matter on racial covenants and that the Clerk's Office could be a partner in giving residents information that they need to address those covenants. Chairman McKay mentioned the possibility of collaboration with other agencies in these initiatives and a past initiative to create a satellite court that operates on evenings/weekends as something to keep in mind for the future. Supervisor Storck asked for the Clerk's Office to include a communications toolkit on e-CaseSearch for Supervisors to send out via their newsletters. Supervisor Bierman praised the expungement clinic and offered to volunteer as an attorney. Supervisor Jimenez discussed the fact that these initiatives are an excellent example of putting One Fairfax to work. Supervisor Herrity mentioned the impact on services for the elderly to address deed fraud. Supervisor Palchik mentioned upcoming building renovations on the Judicial Complex, including renovations of the Historic Courthouse.

Additional Information: N/A

The Committee meeting adjourned at 11:03 a.m.

The next Committee meeting is February 11, 2025.