



Medicaid Unwinding Update

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Background and Scope

- During the three-year COVID-19 pandemic public health emergency, Medicaid enrollees were not subject to the eligibility renewal process.
- At the end of the federal PHE, the federal Centers for Medicaid and Medicare Services (CMS) triggered the rollback to pre-pandemic Medicaid policy and procedures.
- This means that 51,000+ Medicaid cases that had not been reassessed between March 2020 to April 2023 need to have an eligibility redetermination.
- At the same time, the balance of ~125,000 current Medicaid cases that become due for renewal must be completed during the unwinding period of May 2023 – April 2024.
- This work is aligned with the county priority ***Empowerment and Support for Residents Facing Vulnerability***

Planning and Performance

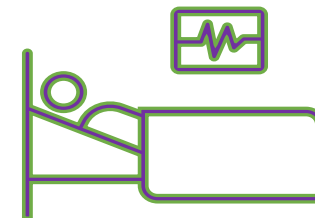
Planning

- Fairfax DFS intentionally and proactively planned for the Medicaid Unwinding beginning in 2022.
- The **M**edicaid **U**nwinding **S**trategic and **I**mplementation **C**ommittee (MUSIC), was established, implemented an Operational Plan, and provides regular updates to department leadership.

Performance*



SNAP - 99.3% and TANF -99.4%
timely application processing



Medicaid - 97%
timely application processing

Medicaid Unwinding Focal Areas

Resource Management

- Adequacy of staffing for benefits processing
- Cross-trained staff
- Revenue from VDSS for overtime and contract staff

Mitigating Administrative Case Closures

- Providing additional time to receive eligibility info, pursuant to federal guidance
- Preventing unintentional closures

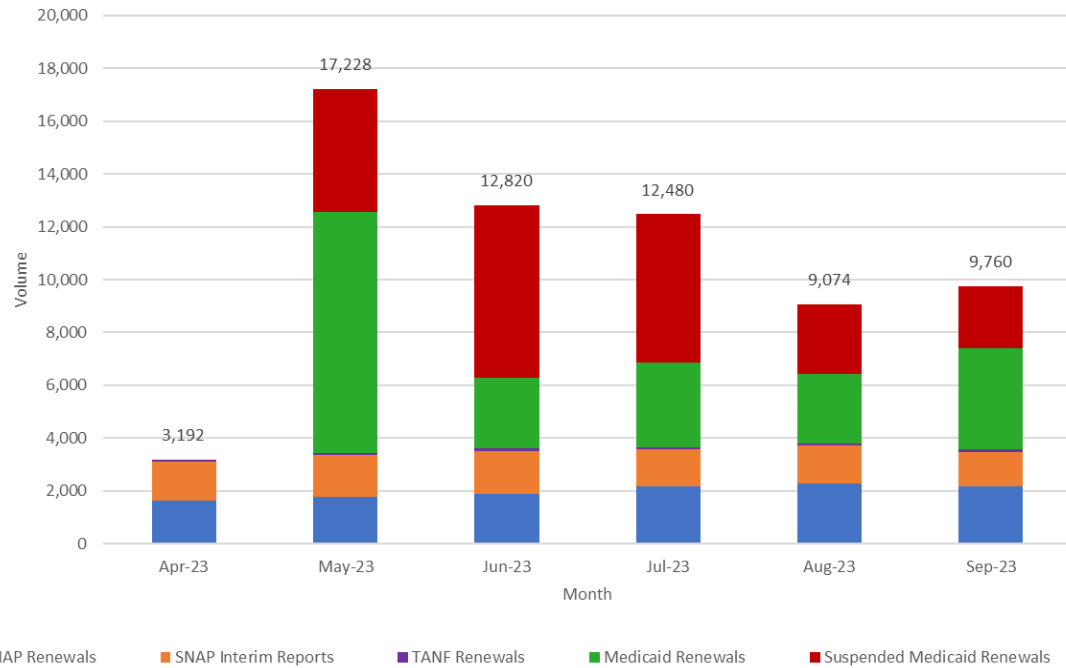
Coverage Continuity

- Keeping eligible families connected to SNAP, TANF and Medicaid
- Providing resource information for those no longer eligible

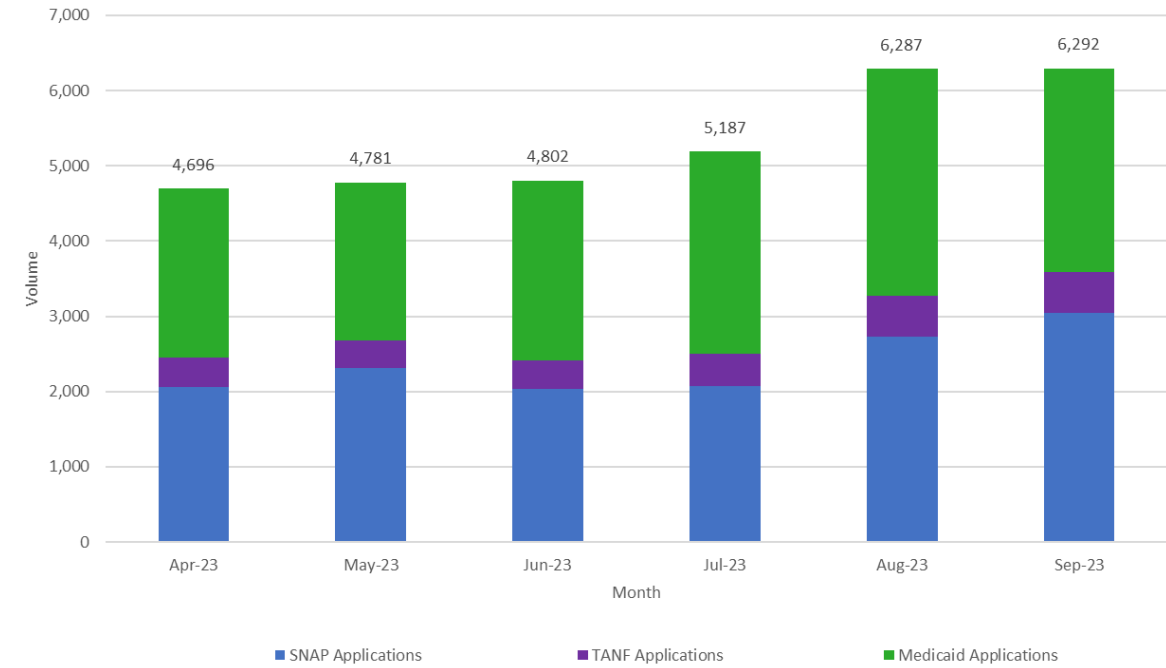
Public Assistance Renewals Workload

The same staff who process SNAP, TANF applications and renewals process Medicaid applications and renewals.

Monthly Ongoing Workload
April 2023 through September 2023



Monthly Applications Received
April 2023 through September 2023



Collaboration and Communication

Collaboration

Convened a collaborative *Access to Health Insurance* meeting with the Health Department and community stakeholders:

- FQHCs
- Managed Care Organizations (MCOs)
- Inova
- Kaiser
- Free Clinics
- CSB
- Pharmacies

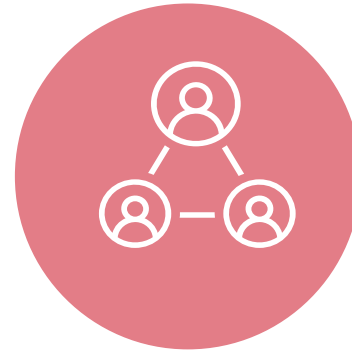
Communication

- Dedicated county website
- Mailers to families about the renewal process

Collaboration with our State Partners



COORDINATION WITH VDSS AND DMAS
FOR ONGOING POLICY CHANGES AND
COMPLIANCE



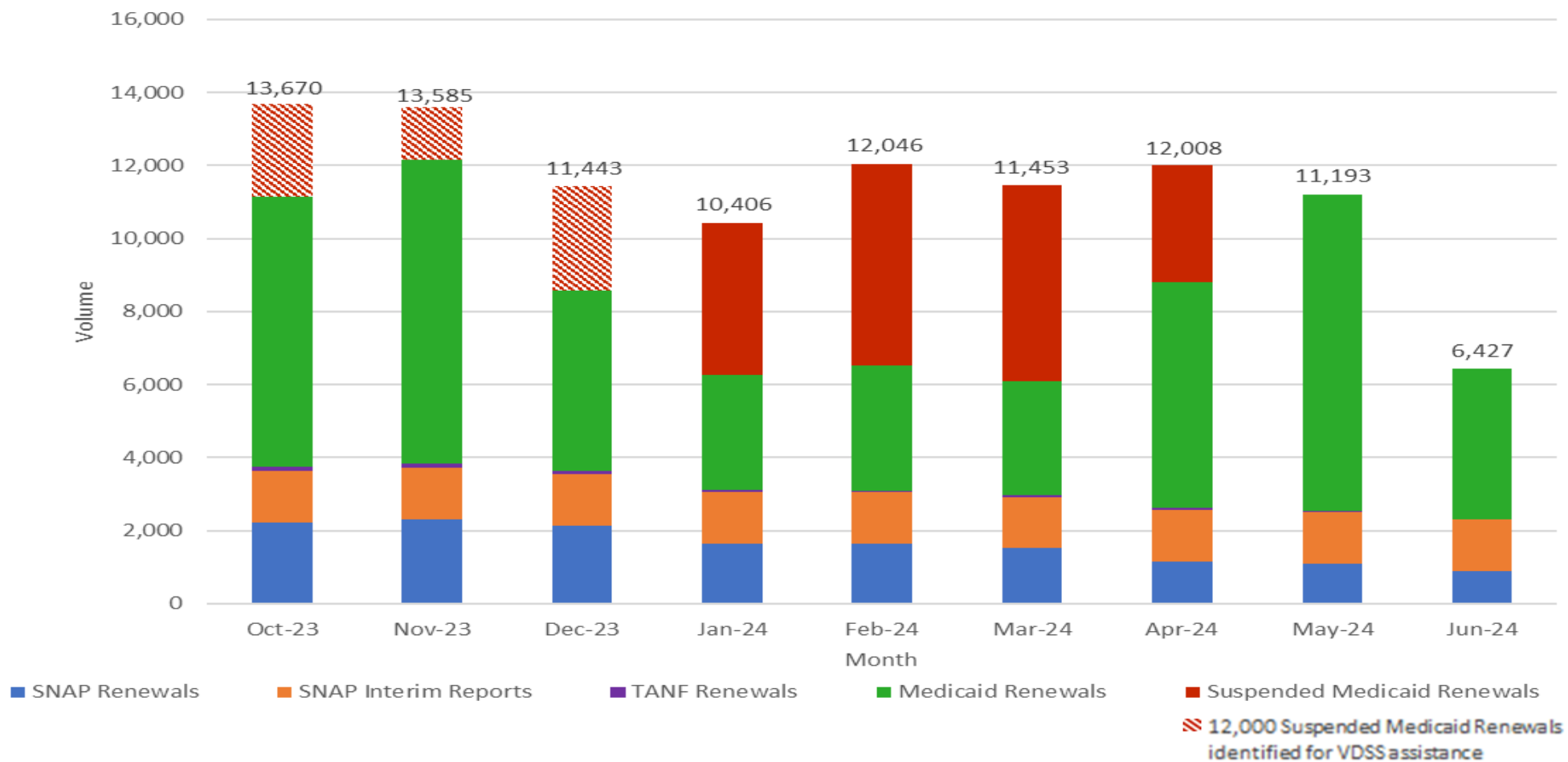
DIRECT SUPPORT FROM VDSS TO
HELP PROCESS CASES AND
OFFSET COSTS



LEVERAGING
COMMUNICATION TOOLS
DEVELOPED BY THE STATE

Workload Projections

Monthly Ongoing Workload Projections
October 2023 through June 2024



The End of Medicaid Unwinding

Factors that impact the successful completion of Unwinding:

- Availability of VDSS/DMAS systems and tools
- Stability in state-required policy and practice
- Economic conditions that could drive an increase in public assistance applications
 - Volume of Applications due to ACA Open Enrollment (Nov 1 – Jan 15)
 - SNAP Cost of Living Adjustments (January)
 - PIPP Program to support expansion of utility assistance

These factors are mitigated by:

- Ongoing improvements in state eligibility system automation
- Maintaining an all-hands-on approach through the end of the Unwinding period
- Retaining our qualified workforce

DISCUSSION AND QUESTIONS