

Marcus Alert and Crisis Response

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Fairfax-Falls Church CSB



Significant Support from the locality:

In FY 2018, Fairfax County provided more local funding (\$121.9 million) than the next five localities provided for their respective CSBs combined (Arlington, Loudoun, Alexandria, Virginia Beach, and Prince William together totaled \$112.6 million in FY 2018).

New Mandates:

DOJ Settlement Agreement:

- Over the past 18 months, the Department of Behavioral Health and Developmental Services (DBHDS) has implemented multiple new requirements for Developmental Disability Services to help them exit the Department of Justice (DOJ) settlement agreement.
- The additional mandates equate to 5.5 unfunded FTE's of additional work.

STEP VA:

- Each phase of STEP-VA has been underfunded by DBHDS.
- July 2019: Requirements of Same Day Access to services and Primary Healthcare Screening began.
- July 2021: Remainder of STEP-VA requirements were due to begin. Funding un-allotted by Governor and partially reallotted this year.
- Additional mandates include outpatient mental health and substance use disorder services, patient-centered treatment planning, psychiatric rehabilitation services, peer support and family support, care for members of the Armed Forces and veterans, crisis services (24-hour mobile response, crisis intervention and stabilization)

Marcus Alert and STEP-VA

DBHDS- The Marcus Alert is a related and complementary, but distinct, system from ongoing mobile crisis system development in Behavioral Health (e.g., STEP-VA, DOJ Settlement Agreement).

The coordination of these two efforts will improve overall function and success of both initiatives.

Key component of Marcus Alert and STEP-VA

Community Response Team and/or Mobile Crisis Team

July 1, 2021: DBHDS with DCJS shall develop a written Plan

July 1, 2021-Jan. 1, 2022: Public service campaign

Dec. 1, 2021: DBHDS shall establish five Marcus Alert programs July 1, 2022: every locality shall have established local protocols

July 1, 2023: DBHDS shall establish five additional programs

July 1, 2026: All CSB/BHA areas shall have established Marcus Alert system

DBHDS Implementation Plan

DBHDS currently recruiting 20 participants for a statewide stakeholder group, representing a range of perspectives as described in the legislation

- Stakeholder group will play an integral role in the development of the statewide protocols and requirements for the implementation, the report that catalogs existing programs and the plan for evaluating the Marcus Alert.
- Fairfax is advocating strongly with DBHDS to have a significant role in the stakeholder group due to our content expertise and requirement to be a part of phase one or phase two implementation.

DBHDS seeking jurisdictions to participate in initial implementation

- One locality in each of the 5 regions
- Fairfax County will be part of the initial phase or second phase
- Funding for the project is \$600,000 per region for the pilots; no additional funding is currently allocated for future years
- Expectations for how funding will be utilized

Fairfax County Workgroup

Researched best practices and consulted with various jurisdictions across the country

Analyzed advantages of each models and potential opportunities for local implementation

Launched a "micropilot" - Department of Public Safety Communications (DPSC) and Community Services Board (CSB)

Workgroup currently assessing best options for a local pilot



Critical Lessons Learned

- Successful programs are tailored to the needs of each community.
- Models often evolve over time, with initial implementation starting on a small scale and expanding over time.
- Jurisdictions that have successfully implemented crisis response do not have a single program, but a network of programs.
- Implementation of programs requires a significant investment of resources.

