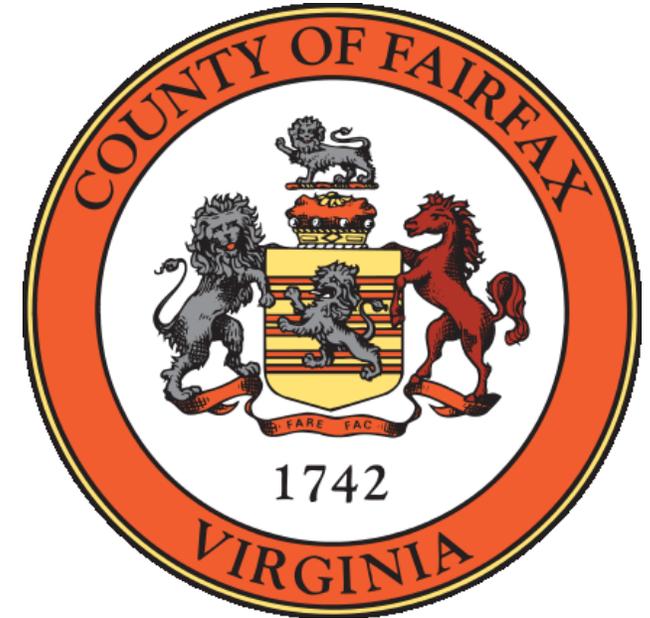


Commercial Revitalization District (CRD) Maintenance Program Update

Revitalization Committee Meeting – April 3, 2018



Working For You!



Office of Community
Revitalization
Fairfax County, Virginia

Agenda

- CRD Maintenance Program Purpose
- Challenges/Opportunities
- Program Implementation Update
- Steps Taken in FY18
- Questions?

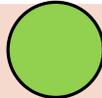
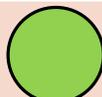
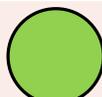
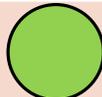
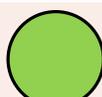
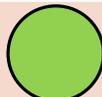


CRD Maintenance Program Purpose

- Create an appreciation of ‘place’ in the Commercial Revitalization Districts (CRDs) through improvement and maintenance of public safety, function, and appearance.
- Encourage economic vitality that supports development and reinvestment as well as strengthens the belief that it is advantageous to live, work and play in a CRD.



Fairfax County Vision Elements

Fairfax County Vision Elements	CRD Maintenance Program
Maintaining Safe and Caring Communities	
Building Livable Spaces	
Connecting People and Places	
Maintaining Healthy Economies	
Practicing Environmental Stewardship	
Creating a Culture of Engagement	
Exercising Corporate Stewardship	

Ongoing Challenges/Opportunities

- Aging and inconsistent infrastructure
- State maintenance priorities are not consistent with county's level of service requirements
- Different entities are responsible for different parts of the overall streetscape
- Multiple stakeholders



Implementation Plan (FY18 and Beyond)

FY18

- Organizational program structure
- CRD inventory
- Expand levels of service

FY19

- Execute strategic/work plan
- Re-investment projects
- New maintenance contract

FY20 and Beyond

- Refine and implement strategic/work plan
- Continue re-investment projects
- Celebrate successes

Steps Taken in FY18

- Implementation of expanded services
- Inventory of CRD assets and condition assessment
- Addressing routine and non-routine priorities
- Developing re-investment projects
- Working with VDOT



Growth of the CRD Routine Maintenance Program (inclusion of street sweeping)

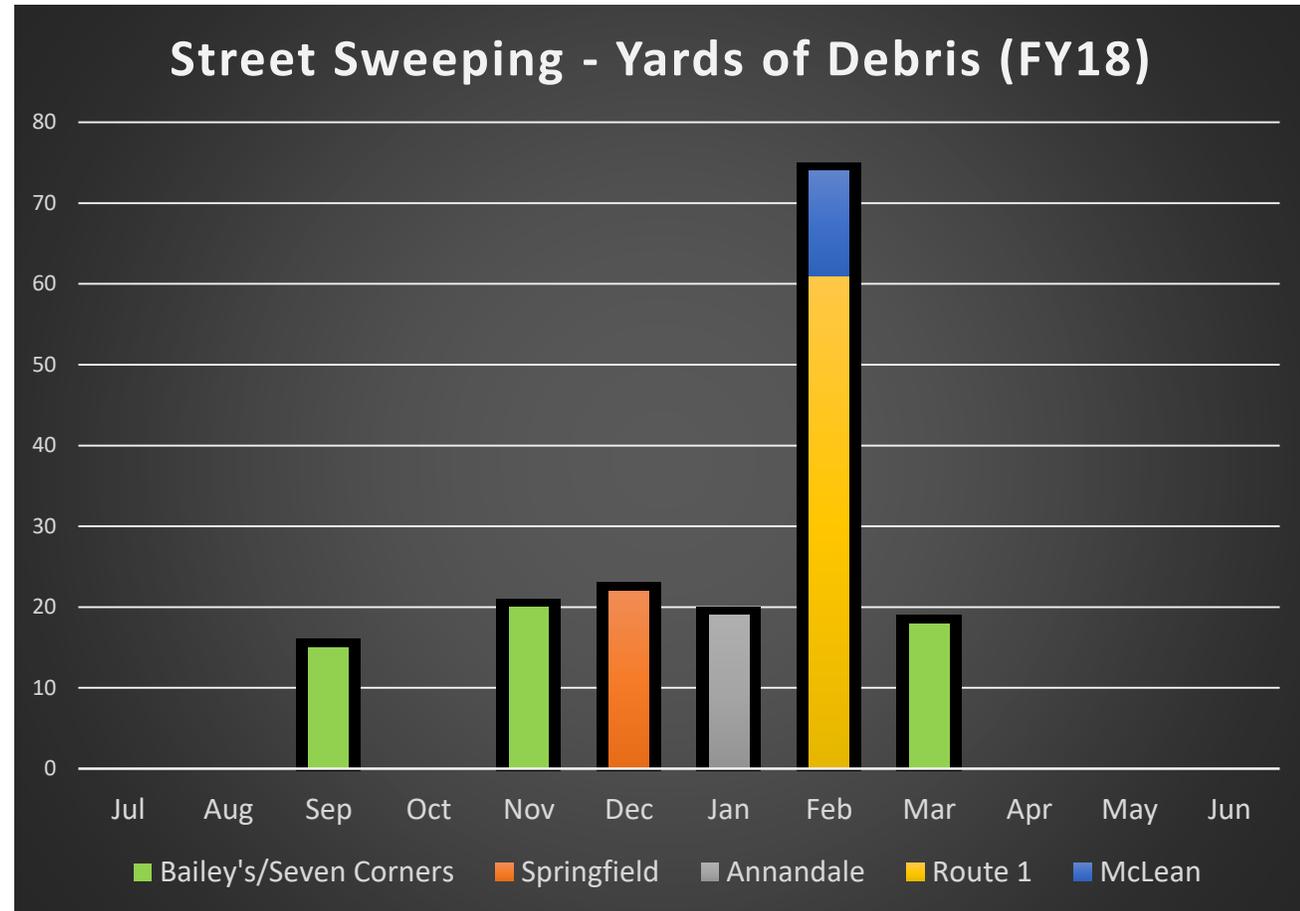
CRD	FY17 Square Footage (frontage)	FY18 Square Footage (frontage plus street sweeping square footage)	Percent Increase
Annandale	150,656	578,256	283.8%
Baileys	417,294	799,194	91.5%
McLean	23,478	485,430	1,967.6%
Route 1	156,654	1,917,894	1,124.3%
Springfield	64,440	397,465	516.8%
Total	812,522	4,178,239	414.2%

CRD Routine Maintenance Schedule

Operation	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Pre Emergent Weed Control												
Fertilizer												
Spring Clean Up												
Bed Edging & Mulch Installation												
Summer Flowers												
Herbicide												
Mowing												
Fall Flowers												
Pruning												
Leaf Removal												
Bi-Monthly Street Sweeping												
Street Light Inspections												

Street Sweeping

- All five CRDs (six areas) were swept between September 2017 and February 2018
- Contractor will begin bi-monthly sweeps of CRDs (3 per month)



Street Light Inspections

- Over 1,500 street lights in all CRDs
- DPWES-STW-MOPs conducts inspections
- Outages reported to Dominion Power
- Working to improve inspection process (efficiency and safety)
- Performance measures in development



CRD Asset Inventory and Condition Assessment



- Contracted with RDA in January 2018
- Complete and comprehensive inventory of all CRD districts (Fairfax County, VDOT and “improved” areas)
- Inventory will be used to identify maintenance responsibilities and potential projects
- Facilitate informed decision making

The screenshot displays the 'Data Collection' interface of the CRD Inventory software. It features two main panels: a top-left panel showing a street view with yellow and red annotations, and a bottom-right panel showing a street view with a yellow and red annotation. Both panels include a 'Collection to Curb Line' label and an 'Approx. Loc. of R/W' label. The top-right panel shows a data entry form for a 'Hedge: Springfield' with fields for CRD, Maintained_By, Assessment_Score, Assessment_Notes, Comments, Type, and Species. The bottom-left panel shows a data entry form for a 'Planting_Bed: Springfield' with fields for CRD, Maintained_By, Assessment_Score, Assessment_Notes, Comments, Material, Description, Ex_ID, Cover, Address, Status, and District. The bottom of the screenshot includes logos for Fairfax County and the Office of Community Rehabilitation, and the text 'CRD Inventory Project Overview & Pilot Study'.

Data Collection

Hedge: Springfield

CRD	Springfield
Maintained_By	Springfield
Assessment_Score	3
Assessment_Notes	Damaged vegetation and path between vegetation at bus stop sign
Comments	
Type	Evergreen
Species	
Attachments:	attachment1.jpg attachment2.jpg
Zoom to	Get Directions
Edit	

Planting_Bed: Springfield

CRD	Springfield
Maintained_By	
Assessment_Score	NMR
Assessment_Notes	
Comments	16 bushes
Material	Mulch
Description	
Ex_ID	
Cover	
Address	
Status	Collected
District	
Zoom to	Get Directions
Edit	

CRD Inventory
Project Overview & Pilot Study

CRD Asset Inventory and Condition Assessment



Data Collection		
Point Features	Line Features	Polygon Features
<ul style="list-style-type: none"> • Bench • Bike Rack • Bush • Bus Shelter • Bus Stop Sign • Curb Ramp • Monument Sign • Street Light/Sign • Traffic Sign • Trash Can • Tree • Utility Pole • Misc. 	<ul style="list-style-type: none"> • Handrail • Fence • Hedge • Retaining Walk • Sidewalk • Misc. 	<ul style="list-style-type: none"> • Crosswalk • Hardscape • Planting Bed • Tree Gate • Misc.

Re-investment Projects – Bailey's Sidewalk



Re-investment Projects – Improving Public Safety at Pedestrian Bridge



Litter Control at Bridge



Re-investment Projects – Tree Box Repair on Bland Street



Re-investment Projects – McLean Sidewalks Repair



Bus Shelter Replacements

- Seven shelters located within Annandale and Bailey's CRDs
- Rinker Design and Associates will assist in design plans and permit applications
- Goal is to have shelters replaced in FY19-FY20



CRD Maintenance E-mail Request Pilot

- E-mail address: DPWESSTW-CRDMail@fairfaxcounty.gov
- 6 month pilot involving all CRDs beginning in April
- Required information: location, description, photo (preferred) and contact information (optional)
- DPWES will evaluate and track requests
- Evaluate effectiveness/efficiency and value of a centralized maintenance reporting structure
- E-mail address is provided to community revitalization groups only

Commercial Revitalization District (CRD) Maintenance Request



Please send CRD maintenance requests to:
DPWESSTW-CRDMail@fairfaxcounty.gov

Fairfax County is conducting a 6-month pilot project to evaluate the effectiveness of a centralized maintenance reporting structure intended to expedite the resolution of maintenance issues within the Commercial Revitalization Districts (CRD), collect data regarding average response times, and enhance communication with stakeholders.

What should you include in your request?

- 1. Location (required)** – Provide the exact address, or the nearest intersection and description of an adjacent landmark. Please remember, if we are unable to locate the issue, we cannot address it, or determine maintenance responsibility (e.g., Fairfax County, the Virginia Department of Transportation (VDOT), private landowner, etc.).
- 2. Description (required)** – Describe the problem, and be specific in regard to what needs to be repaired or improved.
- 3. Photo (preferred)** – If possible, to assist staff in determining maintenance responsibility and/or how the issue can be resolved, attach a close up photo of the issue, as well as one relative to the overall location.
- 4. Contact Information (optional)** – If you want to be contacted regarding the outcome of the research and next steps, you must request future contact in your email. Also, if you want to be contacted by a method other than the email address you provided, please include your name and telephone number.

What happens after your request is submitted?

- You will receive an automated response acknowledging receipt of your email.
- Please allow 10-business days for staff to research the issue.
- Staff will coordinate with the appropriate entity to determine the correct course of action, and approximately how long it will take to resolve the issue.
- If the problem is located on private property, the Fairfax County Department of Code Compliance (DCC) may be contacted.
- You will be contacted about next steps if you requested follow-up when reporting the issue.

Thank you for your participation. If you have any questions, please email:
DPWESSTW-CRDMail@fairfaxcounty.gov

Keys to Success

- ❖ Collaboration
- ❖ Communication
- ❖ Manage Expectations – reinforce and reiterate levels of service
- ❖ Follow through
- ❖ Document (strategic plan, project management, performance measures)
- ❖ Adjusting to stakeholders expectations – to improve the program



Questions?

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www.fairfaxcounty.gov