



50+ COMMUNITY ACTION PLAN: HUMAN SERVICES TRANSPORTATION

Update

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Update on 50+ Initiative: Partnership to Provide Medical Transportation

Outcome Desired: To increase capacity for older adults and individuals with disabilities to get to a medical appointment

Northern Virginia Mobility Access Project (NVMAP) Taxi Transportation Pilot Program:

- Piloted during Summer 2018
- Utilized funding from the Enhanced Mobility Grant
- Partnered with ten agencies and community based organizations to provide non-emergency medical transportation and transportation for trips of necessity to older adults (50 and over) and individuals with disabilities
- Annualized estimate of providing 3,000 rides at a cost of \$17.90 per ride
- Exploring options on how to bring program to scale and alternative funding opportunities

Update on 50+ Initiative: Mobility Management Program

Outcome Desired: Establish and maintain a Mobility Management program

In 2016, FTA through MWCOCG awarded NCS an Enhanced Mobility of Seniors & Individuals with Disabilities Grant.

Since the last 50+ update in September 2017 and through resources received from the grant, Mobility Management staff have:

- Finalized Transportation Toolkit to provide education and training for Transportation Navigators within the community
- Northern Virginia Mobility Access Project (NVMAP) launched the Taxi Voucher Marketing Initiative
- Supported older adults and individuals with disabilities displaced by Forest Glen fire through taxi voucher initiative
- Supported volunteer transportation efforts and increased capacity
- Designed, implemented, and administered the NVMAP Taxi Transportation Pilot Program

Update on 50+ Initiative: Mobility Management Program (cont'd)

Fairfax County has been awarded a second round of funding for the Enhanced Mobility for Seniors & Individuals with Disabilities Grant which will begin January 2019. Focus will be on:

- Continue Mobility Management efforts
- Promote travel training programs within the Fairfax community
- Improvements and enhancements of the Human Services Transportation call center

Additional funding opportunities:

- Exploring other private, state and federal funding sources including the FTA grant for transit coordination projects that improve access to healthcare
- Section 5310 Grant – Enhanced Mobility for Seniors & Individuals with Disabilities Grant (2019)

Update: Transportation Options, Programs and Services (T.O.P.S.) Program

- T.O.P.S. – Transportation Options, Programs and Services-Redesigned and Automated Taxi Voucher Program
- RFP for an electronic swipe card issued and proposals are due October 12, 2018
- Other agencies will be able to use this transportation debit card vendor