Mobile Service Delivery: Introducing a New Model

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HEALTH, HOUSING AND HUMAN SERVICES COMMITTEE

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“Traditional” Mobile Health Approach

• Estimated 2,000 mobile clinics throughout the country
• Innovative model to help alleviate health disparities
• Primarily provide medical services such as:
  ▪ Urgent care
  ▪ Preventative health screenings
  ▪ Chronic disease management
  ▪ Dental care
HHS’ Innovative Approach

• Anticipated delivery in June 2020
• Will build upon the established model
• Offer access to safety net services in addition to medical care
• Only one similar program in the United States
• Emphasize HHS’ integrated *One Story, One Time* approach
• Allows access to opportunities for youth & family enrichment enrollment
• Vehicle designed to support the provision of HHS services including:
  ▪ Women, Infants and Children Enrollment
  ▪ Health Screening
  ▪ Mental Health Screenings
  ▪ Self-sufficiency Determination
  ▪ Flu Vaccinations
  ▪ Housing Voucher Recertifications
  ▪ Coordinated Services Planning
Vehicle Design
• 37’ vehicle designed to HHS specifications
• 5 Interview Stations
• 1 Private Exam Room

Potential Locations
• Health Fairs
• County Events
• Schools and Places of Worship
• Community Centers
• BOS District Offices
• Apartment Complexes
• Emergency Events

County Partners
• Office of Public Affairs
• Department of Vehicle Services
• Department of Transportation
• Department of Information Technology
Mobile Service Delivery Vehicle Workgroup

• Establish Mission and Vision
• Coordinate vehicle programs and program staffing
• Develop and manage vehicle processes and procedures
• Partner with community organizations

Workgroup Members

• Office of Strategy Management (OSM)
• Health Department (HD)
• Fairfax-Falls Church Community Services Board (CSB)
• Fairfax County Public Schools (FCPS)
• Department of Family Services (DFS)
• Neighborhood and Community Services (NCS)
• Department of Housing and Community Development (HCD)