

Response to Questions on the FY 2010 County Lines of Business & Schools Program Review Processes Fall 2008

Request By: Supervisor Gross

Question: Please provide a chart summarizing the average number of days necessary to resolve cases in the Fairfax County Office of Human Rights and Equity Programs (OHREP) over the last few fiscal years. Also include year-to-date data if available.

Response: The average number of days necessary to resolve a discrimination complaint from 2006 – 2008 are as follows:

2006 569 days
2007 258 days
2008 223 days
2009 (YTD) 336 days*

The YTD number is higher due to the fact that the agency has focused on resolving the oldest cases in its inventory. In addition, the large decrease in the amount of time to resolve cases from 2006 to 2007 is in part related to a decrease in the number of cases transferred from the Equal Employment Opportunity Commission (EEOC). The decrease in cases transferred is not unique to the Fairfax County Office of Human Rights and Equity Programs (OHREP). Human Rights Offices across the country have noticed a sharp decline in cases transferred to their agencies from the EEOC as a result of the EEOC opening a national call center. The EEOC is in the process of reorganizing its call center in an effort to reverse this trend.

It should be noted that OHREP does not expect the proposed elimination of an Administrative Assistant III position to adversely affect the processing and investigation of complaints received by the Office. The duties of this position do not include administrative functions associated with OHREP's investigative process.