

## **Response to Questions on the FY 2013 Budget**

**Request By:** Supervisor Hyland

**Question:** Please provide additional information on Access Fairfax, including how it is staffed and funded.

**Response:** Access Fairfax was designed as a public access to technology site located in the South County Government Center.

The center was transferred from the Office of Public Affairs to the Department of Neighborhood and Community Services in FY 2011 and provides coverage for the South County Government Center's information desk, resolving problems, connecting patrons with the information they need, greeting visitors, and referring calls and visitors to the appropriate agency.

This service has expanded to perform as a supplemental daytime site to clients of the South County Center, including residents of the nearby homeless shelter who can access personal computers for job searches, etc. The program has two staff members – one Administrative Assistant III and one Administrative Assistant II – and a budget of \$75,000, which covers salaries and minor operating costs.