

# 2016 LOBs Community Survey

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# **Executive Summary**

In late summer of 2015, the County embarked on the 2016 Lines of Business (LOBs) Process to shape the County's strategic direction and validate priorities. More specifically, the LOBs goals are to:

- Educate the community on the array of services provided by Fairfax County;
- Engage with the Board and the community regarding programs/services to evaluate for improved effectiveness and efficiency; and,
- Inform regarding the impacts associated with specific decisions.

This multi-phased process will help position the Board to develop and approve a sustainable financial plan to invest in the County's future success.

# Survey Scope & Methodology

As part of the process, the 2016 LOBs Community Survey was envisioned to support the educational and engagement goals of the LOBs, as well as to assess the process to date. Given these goals and after consulting with the County's Demographer, it was determined that an elaborate instrument and sophisticated sampling process were not necessary. It should be noted however, that because random sampling was not used to identify potential survey respondents, the results of the survey can only be used for information and cannot be extrapolated to represent the general consensus of the community.

In collaboration with several County agencies, staff developed and administered a simple survey tool that was offered online and in paper form. A total of 968 responses were received and analyzed. The results are contained within this report, including all comments. Please note that the comments have not been edited or filtered in any way. As a result, while many of the comments provide useful insight and ideas that can be used to identify areas for additional inquiry and to refine future LOBs work, many comments contain spelling errors and references that only make sense when considered in the context of that respondent's survey. Additionally, some comments do not provide constructive, actionable feedback. Given the county's commitment to transparency, staff thought it was best to present everything in unedited form.

It should also be noted that the responses were aggregated by question and analyzed. As a result, some of the comments are unclear since they are specific to how individual respondents were viewing each question.

Given the breadth of the County's service array, the LOBs information is voluminious and complicated. Thus, it was recognized at the outset that not many County residents would be familiar enough with the LOBs to provide detailed input. As a result, the survey was constructed around Agency Groupings, such as Public Safety or County Governance (see Appendix B) which enabled individuals with little or no knowledge of the LOBs to complete the survey and provide feedback that could still be used in a constructive manner.

# Demographics

In general, those responding to the survey were very highly educated (55 percent earned a postgraduate or professional degree), long time residents of the County (63 percent residing in the County for more than 15 years). Most respondents (78 percent) had no employment affiliation with the County or the Fairfax County Public Schools (FCPS). Fifty-one percent of the respondents lived in one and two person households, while the balance indicated larger household sizes.

# **Survey Results**

According to the surveys, 58.5 percent of respondents had no prior exposure to the Lines of Business information. This was expected given the volume and complexity of the County's program and service array and the LOBs information. The Agency Groupings garnering the most interest on the survey are Public Safety and Recreation and Community Services, while Transportation and Public Works and Infrastructure essentially tied for third. Please note that interest could be positive or negative and it does not reflect support or lack thereof for a particular Agency Grouping.

While no clear themes or recommendations emerge, the comments provided do highlight areas that can be considered for further inquiry as part of Phase II of the LOBs process. It should be noted that consideration of a Meals Tax was mentioned several times as a possible new revenue source, but again, this cannot be interpreted as general community support for a new tax.

# Survey Scope & Methodology

The 2016 LOBs Community Survey was conducted from February 24 through March 24, 2016 and was the result of partnerships between several County agencies. Leveraged expertise and resources included:

County Agency	Description
Board of Supervisor Offices	Encouraged participation in the survey at community
	budget meetings and via individual office newsletters.
	Made hard copy versions of the survey available to
	the public at district offices.
Department of Management and Budget	Led the design, implementation and analysis.
	Made "e" copy available on LOBs website.
Department of Neighborhood and Community	Provided technical survey design consultation and
Services	guidance.
Office of Public Affairs	Developed Survey Monkey tool and tracked utilization
	metrics during survey period.
	Publicized survey using various social media tools including
	Twitter and Facebook.
Fairfax County Public Library (FCPL)	Reached out to more than 400,000 FCPL clients and provided information.
	Made hard copy versions of the survey available to the public at all branches.
Department of Code Compliance	Encouraged participation in the survey at the
	Neighborhood and Community Leaders Conference
	held on March 5, 2016 by providing informational
	flyers to all participants (approximately 300).

# Agency Collaborations

In terms of designing the survey, there were several considerations. First, the goals of the survey defined the scope. For example, the survey was not intended to definitively assess community priorities, but rather to educate residents about what services and programs the County provides; to increase community engagement in the LOBs process; and, to gather input regarding the process thus far. As a result, a simple survey instrument was designed, administered and analyzed utilizing staff expertise versus that of an external consultant. It should be noted that this approach did not require

potential respondents to be randomly sampled, and, as a result, the results cannot be generalized. To have conducted a more sophisticated community survey with random sampling would have required considerably more resources in terms of time and funding.

Second, since it was not realistic to expect survey respondents to be familiar enough with the County's organizational structure and 390 LOBs to answer specific questions or to provide feedback regarding priorities, a balance had to be struck between the specificity of data gathered from the survey and the desire for maximum participation. As a result, the survey was designed such that respondents with less specific knowledge could provide feedback within the context of twelve Agency Groupings. This approach grouped similar agencies together in a manner that was manageable and somewhat intuitive. The Public Safety Agency Grouping, for example, was comprised of Code Compliance, E-911, Emergency Management, Fire & Rescue, Police and Sheriff. Thus, even if someone did not know about specific County programs, they could work through the LOBs Survey and provide feedback about their interests and individual experiences and preferences. For the complete listing of each Agency Grouping, see Appendix B: 2016 Lines of Business Survey.

Third, it was important that questions allowed for responses that could be analyzed quantitatively in the aggregate, as well as those which solicited more open-ended, narrative responses. Hence several of the questions asked for very specific information, while others allowed for the respondent's opinion or ideas to be expressed in their own words. The raw responses to these open-ended questions have been included in this report. Given the desire for complete transparency, respondent comments were not filtered or edited in any way.

Staff designed a 24 question survey (see Appendix B), including three questions on the LOBs process and seven demographic questions. All of the questions were vetted thoroughly with multiple staff and the County Demographer was consulted regarding the general survey design.

A popular, online tool, SurveyMonkey<sup>™</sup>, was used to administer the survey, with the help of the Office of Public Affairs (OPA). SurveyMonkey<sup>™</sup> was selected based on recommendations from OPA, its ease of use, and its functionality including monitoring of survey responses during the survey period and the ability to analyze the data once the survey is complete.



The online survey was available at: <u>https://www.surveymonkey.com/results/SM-XSDVQ2KW/</u> and to encourage maximum participation, multiple access points were also made available:



- Specialized survey icon on the main LOB webpage (<u>http://www.fairfaxcounty.gov/dmb/2016-lines-of-business.htm</u>).
- Quick Reader (QR) code for easy access from mobile devices.

While the preference was for the survey to be completed using SurveyMonkey<sup>™</sup> for the most efficient compilation of results and analysis of the data, hard copy, paper versions were produced and made available at each of the ten Board of Supervisor Offices, as well as at each of the 22 Fairfax County Public Libraries and the Information Desk at the Government Center. This was to ensure that anyone who did not have access to or comfort with the Internet could provide their input. Staff at the Board offices and at the libraries were provided detailed instructions regarding the administration and return of any hard copy surveys for manual entry. In the end, only one paper version of the survey was

submitted. Additionally a specialized email (<u>LOBsurvey@FairfaxCounty.gov</u>) was established and monitored daily for any questions or comments regarding the survey.

Given the nearly 1,900 pages of information in the LOBs documents, publishing in multiple languages was considered to be impractical. Thus, while it was also decided that the survey would be available online and in printed form in English only, requests for language assistance would have been provided.

Since it was decided based on the survey scope that random sampling was not going to be used, a thorough outreach plan was developed to encourage maximum and diverse participation in the survey. Staff worked with OPA to develop simple messaging regarding the survey and to strategically push out the information via various social media tools such as Twitter and Facebook.



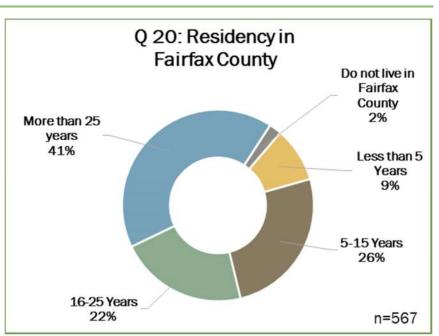
Board of Supervisor offices were also instrumental in getting the word out regarding the survey. It was highlighted at various budget and town hall meetings, as well as in electronic and paper newsletters distributed to constituents. FCPL encouraged participation in the survey by emailing the information out to its more than 400,000 cardholders. The Department of Code Compliance disseminated information at the Neighborhood and Community Leaders Conference held on March 5, 2016 by providing informational flyers to all participants (approximately 300), and live demonstrations were conducted at the LOB Community Meetings held on March 12 and March 19. In the end, these efforts resulted in 968 surveys being completed.

# Demographics

Questions 18 through 24 were aimed at gathering basic demographic information such as whether or not respondents were County or Fairfax County Public School employees, household size and education levels.

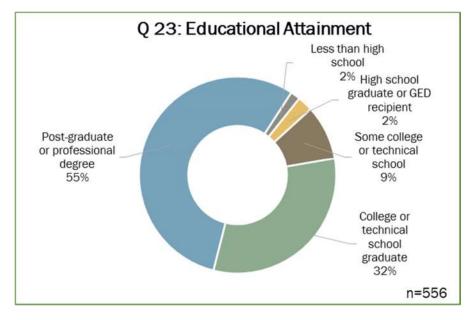
Most of the survey respondents (98 percent) live in the County and 63 percent are long-time residents (more than 15 years). A significant proportion, 41 percent, have lived in the County for more than 25 years.

A slim majority of the respondents (51 percent) live in 1 and 2 person households.



Most respondents (83 percent) own their residence in the County, while 13 percent indicated they were renters. The remainder (4 percent) noted other arrangements such as living with relatives.

Of the respondents indicating their employment affiliation (n=564), 11 percent are Fairfax County Government (FCG) employees, 11 percent are Fairfax County Public School (FCPS) employees and, the remainder, or 78 percent, were not associated with either FCG or FCPS.



Fairfax County is a very highly educated community. The U.S. Census Bureau's 2014 American Community Survey, for example, indicates that 60.3 percent of Fairfax County residents age 25 and older were college graduates with a Bachelor's Degree or higher. Of the 556 survev respondents answering Question 23, 32 percent indicated their highest level of education as College or Technical School and 55 percent had a post-graduate or professional degree.

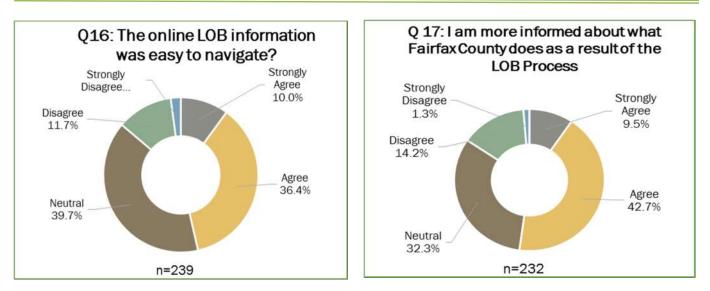
Nearly 12 percent of respondents indicated affiliation with a local advocacy group. Of the 55 respondents that identified the group(s) they were involved with, many were associated with educational organizations (see Appendix A).

# Survey Results: Lines of Business Process

Given the extensive breadth of County services, the numerous complexities associated with multiple funding sources and the myriad of state, federal and other requirements, describing the County's 390 LOBs is anything but simple. Staff worked hard, however, to strike this balance. Therefore, an important aspect of the 2016 LOBs Survey was to gather community input regarding exposure to and knowledge of the information, as well as impressions of the various tools developed to make the LOBs documents accessible. Questions 15 through 17 solicited feedback on exposure to the Lines of Business process and information.

Not surprisingly, 58.5 percent of respondents (n=552) had no prior exposure to the Lines of Business information, thus making the provision of input regarding specific LOBs challenging. However, the incorporation of Agency Groupings explained earlier enabled individuals with little or no knowledge of the LOBs to complete the survey and provide useful feedback.

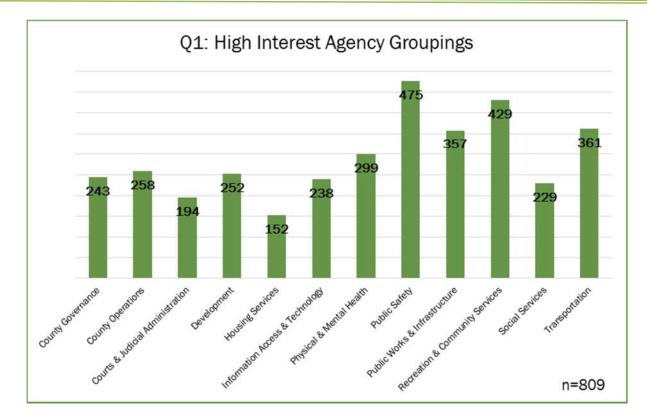
This lack of exposure to the Lines of Business information, impacted survey responses as there was a significant portion of the respondents who indicated neutral positions in Questions 16 and 17 (56.3 percent and 48.7 percent, respectively) which asked for the level of agreement with the following statements: "The online LOBs information was easy to navigate" and "I am more informed about what Fairfax County Government does as a result of the LOBs process." Excluding those that did not review the LOBs information, there still exists a large portion of the respondents that are neutral on both questions, 39.7 percent for Question 16 and 32.3 percent for Question 17, but there is considerable agreement with each of the statements nonetheless. In terms of ease of navigation (Question 16), 46.4 percent of the respondents Strongly Agreed or Agreed that the online LOBs information was easy

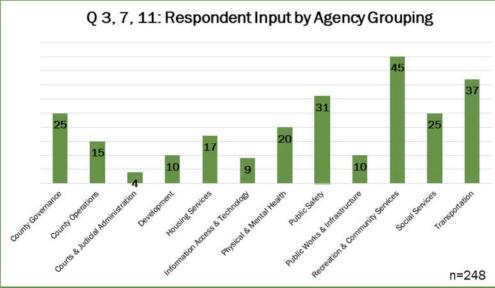


to navigate. This compares to 13.8 percent that Disagreed or Strongly Disagreed. Similarly, in Question 17, 52.2 percent of the respondents Strongly Agreed or Agreed that they were more informed about what the County does as a result of the LOBs Process. This compares to 15.5 percent that Disagreed or Strongly Disagreed. Thus, while the LOBs information was voluminous and complicated, it is encouraging that staff's efforts were largely successul in making it less difficult to read through and that more residents are informed about County services and programs.

# Survey Results: Analysis & Detailed Comments

As discussed in the Survey Methodology section, Agency Groupings were used to frame the survey. Question 1 asked that each respondent indicate their level of interest in each of the twelve Agency Groupings. As shown in the following chart, the top two Agency Groupings in terms of High Interest are Public Safety and Recreation and Community Services. Transportation and Public Works and Infrastructure are essentially tied for third. Please note that interest could be positive or negative and it does not reflect support or lack thereof for a particular Agency Grouping.





Beginning with Question 2. respondents were able to select up to three Agency Groupings to provide their input on. A total of 248, out of a possible 2.904. selections were made, and input provided. As one would expect, the top three most frequently chosen Agency Groupings are congruent with the interest data presented earlier, but the ordering

is slightly different. For example, as shown in the following chart, Recreation and Community Services was the most frequently chosen Agency Grouping selected by respondents, followed by Transportation and then Public Safety.

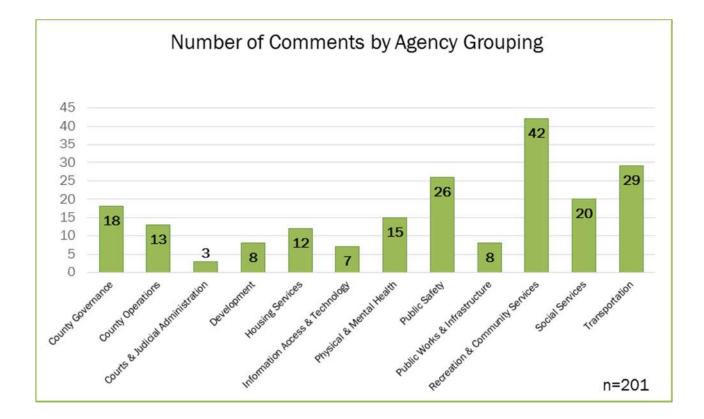
# Questions 4, 8 and 12: Why is this Agency Grouping of interest to you? Please include relevant LOB numbers, if known.

Questions 4, 8, and 12 ask respondents why they chose to provide input on particular Agency Groupings. While it is difficult to distill clear themes from the 201 comments provided, a couple do

emerge when disaggregating by Agency Grouping. Please note that in many cases, the themes contradict one another as there is support and constructive criticism for nearly everything the County does.

Agency Grouping	Theme(s)
Development	Important to overall competitiveness and property values.
	County already overdeveloped.
Housing Services	Housing affordability difficult for those with low incomes.
	Affordable housing not needed?
Physical & Mental Health	Mental health issues impact public safety.
	Funding for mental health services insufficient.
Public Safety	Paramount to a safe and prepared community.
	Need for more accountability.
Recreation & Community Services	Libraries utilized heavily and important to good quality of life.
	High satisfaction with recreation services.
Social Services	Strong and not so strong support for providing assistance to
	vulnerable/needy individuals in the community.
Transportation	Frustration with traffic congestion and long commutes.

General Comment Themes by Agency Grouping



# Unfiltered Comments by Agency Grouping

Why County Governance
8
101 and 104 the county's formula to figuring out the cost to each persons dwelling or car is faulty and needs to factor in foreclose and shortcake properties
Bd of Supervisors LOB#1. They are a disgrace and do not listen to their constituency. The process is broken when the board of dictators do not listen. Sad day for democracy on 3-1-16.
Because the county is run so badly.
Because the county spends beyond its means every year.
county Executive
Done correctly, this Grouping fixes many other problems.
This is how the County is run!
Fairfax County needs to keep autonomy over actions they can control
It possesses the ability to make the needed changes
I would like to see the county be as efficient as possible. In this case LOB # 8, Office of Public Private Partnership.
48 Descuse they are ultimately represent to far anonding desisions
Because they are ultimately responsible for spending decisions 87, 88, 90
taxes are exhorbident
Big talkers and taxers.
it all starts at the top.
Why County Operations
potential savings
This could be cut by 10-15% and services would not be affected
Determines operating budget
The County is losing revenue it could have. I am an employee, LOBS: 26, 29, 30, 31, 32, 315, 316, 321,
4
Internal Audit deficiencies allowed several cases of graft & theft by employees (see LOB #s 6 & 7)
all
The County would be better off changing to a 2 year budget cycle to allow for a greater volume of data to be utilized. The budget should be on the off year of the Virginia state budget. i.e if the state budgets for 2 years in 2015 then the County should b
I would like the county to be as efficient as possible. 1) LOB #30, Human Resources 2) LOB #309, Employee & Retiree Benefits
282930
Staff are underpaid to market and mix of staff is less than optimal
Library
Why Courts & Judicial Administration
This is number program of what is important to me about our government services
justice delayed is justice denied
Use to work in the Agency Grouping
Why Development
County is BADLY over-developed!!

If you lack a solid development plan, all other agencies will suffer. A good development plan includes all agencies and strengthens them

Interested indevelopment that would affect property values

The county is being overdeveloped.

I am a concered county citizen and employee who works with the Development agencies. LOBs: 61, 62, 63, 65, 66, 67, 68, 69, 71, 74, 84.

68

Increased funding to Fairfax Co. E.D.A. could help in competition w/ other jurisdictions for potential relocation of public & private entities (eg. winning the competition for the new F.B.I. HQ.)

I want the county to be as efficient as possible. LOB # 81, Production of Reports/Presentations

Why Housing Services

323

323 through 326

As a single adult, it is very difficult for me to compete with two earner families in the area of housing

From the information delved from the county budget, newspapers, and other sources the impact for the amount spent does not seem to justify its existence.

I might have to move if any more "low income" housing is put in Fairfax. Also, I don't like the welcoming "sanctuary" atmosphere.

low income residents are struggling, and attention needs to be paid to maintaining quality affordable housing

Retired, looking for condo. Difficult to take care of large home.

because housing regulations (esp renters) either unfair or unavailable - monopolies currently exist in NOVA area - rents 'fixed' and an 'understanding' between rental companies fixing rents and fees (pet rents where pets are property)

At 18 yo single mom, I went on waitlist, told 1-3 yr wait. Yrs later, & NEVER got help & now list is closed.

I hate to see tax money wasted.

323

Lack of code compliance it ruining our neighborhoods.

# Why Information Access & Technology

132

I work in a NTA-2 position

I work in the field

Wife is legally blind. Great user ot LOC talking books program

Public library system is exceptional.

It has the needed authority and knowledge

I believe this includes the library system. Keep that going!

Why Physical & Mental Health

277 and 276. I work in this field

i am a caregiven for an adult with mental disabilities

I work with special needs children. The rate of mental health issues within this community is rapidly increasing yet we are doing little to help with the needs of this population as they age.

Mental health services should be a priority. Recent history in the us shows this and given our fragmented society we have to have more safety nets in

staying healthy at work 348 I think

VA funding ranks behind 49 of 51 states and DC

We should have more job placement services for adults who are dealing with mental health. there should alot of housing available for them. They should not be homeless because their personal safety judgement might be very poor.

Investing in IT is a key area for the County to do more with less and improve customer service and be efficient.

My professional and personal interest and knowledge

A family member uses the services.

Additional funds had better be spent on MENTAL HEALTH, unless we want to continue to overburden our JUDICIAL SYSTEM.

LOB #264. I am acquainted with people who have a continuous need for these services and who have not always received what they needed.

physical and mental health affects every single county resident. Those who can't afford quality physical and mental health care on their own end up paying more, bankrupting themselves, and getting lower quality care

It is an important component of public safety

1.50152E+11

Why Public Safety

core function of local government.

Because staying safe is important

Fire fighters and EMT's

I don't support sending Fairfax County Search folks all over the world. We don't support teachers who really didn't get pay raises for 5 years. Unbelievable.

I think more programs like Slow Down. We live here. You live here should be promoted.

I would in Public Safety. See LOB #294

personal safety

Public Safety affects everyone

too much wasted effort

With schools going down is quality, safety is the only thing that would keep me from leaving the county!

after Schools, it takes up next largest part of budget

195 through 209

Public safety is paramount to local government

Public safety appears to have deteriorated in recent years as witnessed by my various means of travel throughout the county.

It is just the most basic service to be provided by a govt.

Waste

I care about the safety of my community.

It is of value but appears to be over invested

LOB 1 - BOS

Police Department needs revamped and changed. Their job and motto should be protect and assist, not enforce laws. Need many more neighborhood officers, not new cars and helicopters. All officers should be required to be Fairfax residents

Public safety: I think the Fairrfax Co. Police do a good job, but I am very concerned and alarmed over the conditions at the jail complex that led to a woman's death. I think there needs to be great accountability, oversigh and transparency of this enti

Seriously overturned for this area

This agency effects everyone and should have number one priority of govt

223-240, Fire & Rescue

CIT training

Public Safety & Emergency Preparedness are important to all. LOBs: 199, 208, 212, 242, 244, 246

Why Public Works & Infrastructure

I would like to address the roads and public sidewalks in the county.

Prior law enforcement roads Roadways are awful. Public Works Infastructure is important to our way of life Public transportation needs to be expanded. 155-158 LOB # 355. I'm in favor of Fairfax County recycling ALL types of trash that can be recycled. Why Recreation & Community Services 330 332 Forests are so degraded that there will be no future forests 92, 93, 98, 330, 331, 341, 348 affects me I use the Library a lot interested in preservation of Fairfax's historic sites and parks It is a public good that I value and significantly increases the county's economic value and the welfare of its population. It's a distinguishing feature of the county that is extraordinarily positive Libraries, ACE, & REC classes are highly valuable to me and my family LOB # 98. I'm a former avid library user appalled at the decimation of the FCPL system. Parks and Libraries- why we love living in Fairfax County. They deserve resource protection. 91-98 and 328-348. Primarily the Public Library The Ambassador 50 + is an important program for seniors to age in place. The Libraries and Rec. Department and Parks. The Library is important to quality-of-life in the County These services are neglected by the county Use this the most in my family We do not do a good job in these areas. We need better recreation facilities. Specifically better areas for pets. Look at the dog park at South Run, it is terrible We like to get outside and do things. My entire family participates in Park Authority classes, we are frequent visitors to the Reston Community Center in the Small Tax District 5, and enjoy the many parks and lakes in the County. I think we are taking to much land and providing too much public libraries are essential to the community As a senior, I am thankful for all the services Fairfax County provides for older adults. As a volunteer at a Senior Center, I see how important such facilities are to members. I hope that the County will continue to provide such stellar help. Frequet user of library services 91 -- 98 plus 331, 332, 343, 344 community services is vital to any thriving community. to support public Library resources (not sure which category it falls into) Our local Library is being closed for two years. I attaned monthly meeting at the public library I want to see more support for the county libraries (LOB #91). My son participates in programs run by Rec & Community Services libraries are underfunded 91-98, Fairfax County Public Libraries Continue to maintain the county park services. They keep us going

I like to recreate.

Libraries

Need to make area livable

Other services will continue to exist but forests can't be quickly replaced

Public parks and rec centers

Combine departments

LOB #93 - Early Literacy & Enrichment

Rec & Community Services: It's important to provide these options for residents, and it adds to the overall value of our homes.

It is a key to supporting a positive youth environment.

Why Social Services

115-I am a foster caregiver in Fairfax County

Because i have a case with social services

Helping the needy is great. No freebies for the lazy!

LOB 123 - ECCC

Many resident of the county work in DC. It would improve greatly the quality of our lives to extend the metro line to Stringfellow or find other commute options for the residents who work for the federal government.

people matter

To ensure efficient, consistent & cost-effectiveness of service organizations

familiarity and important social implications of the work

More familiarity with the style of operation and management

122, 124

I see and hear of the waste that is given to people who do not qualify for benefits

It's a large agency.

wasted effort. Hire those on social service lists to repair infrastrucre, pick up trash on the roads, etc., etc.

It puts a large sucking sound on the operating budget

Too many homeless with inadequate facilities and services

The increased number of homeless and/or solicitors.

parent education

I hate to see tax money wasted. 122, 124

It appears there are too many services in other agencies that should be combined. The County has allowed the existence of too many "chiefs" yet not enough pay responsibility levels to allow career paths to develop. This is true with many agencies.

social services fill the gaps for people who are lacking resources or support on their own

# Why Transportation

306, 381, 382, 383, 384

382 and 383

Because I have to wade through some of the worst traffic in the nation every day! 306, 381, 382, 383, 384

Have you driven on the county roads lately?

I commute every work day, and so this affects me everyday

I have issues which needs to be resolved

It's important to minimize traffic congestion

Maintaining and improving transportation options is a key factor for continued growth of the county. Not only developing more transit options, but also improving the safety of the existing roadways is important. This includes expanding the use of protec

No public transportation is available in my neighborhood

People need to have a place to stay.

Roads and congestion a problem

The VRE offers Southbound Trains from Lorton at 1:30 and 3:50. There should be another one in between.

This effects everyone that lives here so should be number one priority.. Has no "chosen people".

This is the only place that I have lived where I look at the traffic report before going shopping. The gridlock will drive businesses and skilled workers away.

Traffic jams continue to grow DESPITE obvious improvements in the roadway system while the METRO system doesn't seem to grow with its service.

Transit services 384

we need better public transportation

I am interested in having safe and well-maintained ways to commute by bicycle.

Transportation is the foundation and facilitator for economic access and activity. It's should foster public spaces by bringing people together in a safe environment through active and public transportation.

County pays such inadequate attention to our roads. It keeps approving developments where bad congestion exisits and does nothing to provide more road capacity.

I don't think the county should be creating or supporting the creation of toll roads with usage rules that favor 'the rich--those that can afford to pay capacity-based fees' and disadvantages the middle class and poor whose time is equally valuable.

Because Transportation in Fairfax is a DISASTER

COMPLETELY screwed up!!

383

Traffic congestion is worsening.

The difficulty of getting around the county effects everyone and everything that we do

Family convenience

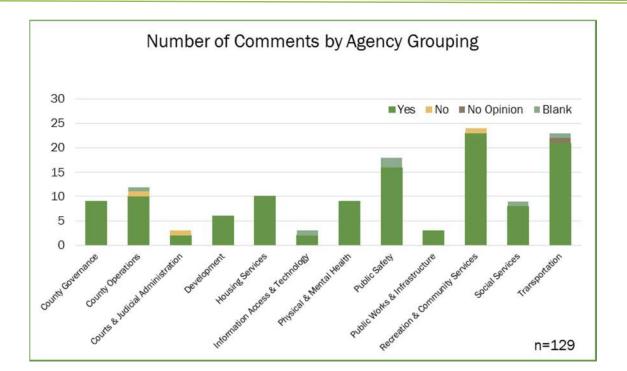
Transportation is always a hot-button issue.

Recognizing that issues reside with State. Need more frequent bus service during daytime and non-peak hours. Issues with cost of transportation (families with only one car)

# Questions 5, 9 and 13: In your opinion, should the services and/or specific LOBs provided in this Agency Grouping be adjusted in any way?

# **Redesign Programs**

Questions 5, 9, and 13 then solicit input regarding possible adjustments in the selected Agency Grouping including program redesign, expansion and/or elimination, as well as any other ideas. Unfortunately, no clear themes or recommendations emerge and, given the small number of responses, generalizations cannot be made. It is useful to read through the comments in Appendix B though. It should be noted that the comments shown have not been edited in any way. As a result, they vary considerably and some comments seem to be heavily influenced by ideological issues and do not provide constructive, actionable feedback. Given the county's commitment to transparency, staff thought it was best to present everything in unedited form. These comments are not thought to represent the general consensus of County residents.



# Yes

# **County Governance**

Eliminate or combine with an existing department.

establish system for reviewing assessments of older residential tract housing

Independent auditor to study and offer recommendations on: legal requirement; level required; value added. If cant eliminate, consolidate.

Listen to your constituency!!!!!!

LOB 44 & 45 staff should be hired by H.R. to avoid political influence.

More public meetings at local schools.

Pay cuts to elected officials.

Smarter formulas that are realistic

Spending caps for all operations and a freeze on property tax increases.

County Operations

Combine FCPS libraries with the County libraries.

contract out trash services

Cut manpower by 10-15%

Fully implement the Employees Pay Plan as proposed by the employees union. Fairfax County is a very expensive place to live. Not funding it fully forces employees to move out of county, and lack of job development oversight may find them living in poverty

Greater use of independent auditors would help to catch cases of waste, fraud , abuse and theft.

I think that overall the schools should have more oversight by the board of supervisors.

Specificity is difficult without bringing in departments like human resources.

To retain employees, we need lower fees for healthcare, reduce copays & deductables, and increase insurance coverage/reimbursments for care, particularly dental coverage. Example: Delta dental has covered less than 20 percent of the costs associated with

Use current real estate tax (\$1.09) revenue as ceiling for the budget. Manage to that budget cutting nice to have services where appropriate. Fund only need to have programs.

We need to bring in outside strategy experts to look at staff mix, which programs are supported by staff vs. contracted out, etc.

Courts & Judicial Administration add more judges, have more local oversight of the commonwealth attorney's office. Decrease the number of management levels in Circuit Court. Development Cease all development. Fairfax county is being overdeveloped and pricing citizens out of the county. We need more affordable housing and development to meet the needs of lower-income families. Give preference to Seniors. Make it part of the associated LOB's. Please review the process and efficiency of both LDS and DPZ. Re design the E.D.A. website to make it more 'user friendly'. If money is not available, hold a 'Hackathon' for volunteer developers. **Housing Services** AS a taxpayer as well as employee I would look to consolidate with other agency or use outside sources to reduce cost, staff and overhead. Cancel or defer North Hill housing redevelopment until county has a surplus. We cant afford it now. development of more affordable income and residency housing, expand rental subsidies more available to everyone in need, building a shelter Fully fund programs to increase senior housing. I know people lying to the system, \$ under table, living with other. County says the wait list is closed. Maybe do a better job at vetting people. Main office is difficult to reach. Phone calls are not returned. Make code compliance meaningful. It is a sham. County gives repeat offenders expansion permits so they can violate on a bigger scale, and looks the other way at code violations, giving a pass to those not following regs, thereby degrading quality of life more attention to rapid rehousing no money for illegals seriously monitor rental cos (such as Kettler) ensure that complaints are addressed Information Access & Technology Implement a culture of technology in Fairfax County government combine schools apple channel into Ch 16 and FCTN our servers at 16 and if expanded suite to fit editing with all thier gear lower cost of time. And job movabilty and interest. **Technology Physical & Mental Health** add more classes per week at gov center Better training of the professionals who work with this population. Ensure all county employees receive the same COLA; reduce non-FCPS county employees COLA to match the COLA for all other county employees further integration of physical and mental health Increase funding Increase mental health services including inpatient care and outpatient counseling Information Technology More access to affordable physical and mental health care Need more access to free or inexpensive services **Public Safety** Audit use of patrol cars. Why are so many sitting idle Cut police force and equipment spending Diversion First-get police out of the process and get social workers and mental health professionals in: assessing & transportig divertees Eliminate the part of the budget that sends Search and Rescue all over the world. FFX should encourage individual citizens to become more involved in public safety matters

fund public safety in line with other comparable suburban areas using models proposed by the iaff and fbi statistics. In the Braddock District, there are no more available Slow Down signs for public posting.

Mandatory de-escalation training and CIT training for all police ASAP.

More monies should be allocated to allow for next generation technologies and increased staffing, including support staff. This will help us better meet increasing demands, as illustrated in the chart accompanying LOB #294

Need greater oversign of the Fairfax County Jail - such as a public commission.

People with common illness like diabetics should pay if they abuse the system with multiple calls when they are not taking care of themselves. A report should be put together on the cost to the county of these frequent users of emergency services.

Protect and Assist

Red light cameras

Redesign traffic enforcment to focus more on major improvments like elimination of DWI and phone use while driving and less on petty infractions such as 5 mph over the limit on 286.

Reduce the size of vehicles. Fairfax is no longer rural. Public safety should use vehicles more suitable for suburban streets and not for highway cruising.

Way too many chiefs, especially in Fire and Rescue

# Public Works & Infrastructure

Combine with Housing or with NCS. There is no need for this stand alone office and its associated administrative overhead.

Emphasis on repairs.

I believe the line officers - the real police - are getting beat up from readical groups with out any support from Federal Officials. Police leadership needs to take an active personal roll to support the troops.

**Recreation & Community Services** 

343 Nature Centre Management - more funding for education

Add a bike route on Hampton Road from 123 to Fountainhead. I need a way to get safely from my house in a mode that is not a car.

Affordable transportation for seniors

Combine Neighborhood and Community Services with the Park Authority.

Consolidate FCPA IT with County IT. Consider forest health and trails to be of equal value to athletic fields and recreational facilities.

Downgrade county participation.

Eliminate the schools from the pools.

Find a way to institute standards across the recreational programming. The children's ballet class at one rec center may be wonderful and the exact same class at another center is horribly run by an inexperienced teacher. If a class cannot meet certain s

Fix the dog parks, improve recreation areas

Greater investment in this area would be appreciated.

Hire professional librarians. Beef up info resources for adult patrons.

I am hoping that a building with space for meeting rooms can be found to house the library during this time.

I think FXCO Library does a poor job of serving the public

I think the County spends too much money on recreation centers and sports fields--existing fields at public schools need to be more accessible, and neighborhood associations need to be more proactive in funding and providing outdoor recreation activities

Keep librarians in the libraries, not half-trained "paraprofessionals."

Keep the parks maintained. For example at Burke Lake Park the trails get rutted and dangerous. Shd be smoothed out. Parts of the asphalt roads are breaking up and need replacing Great idea to offer all kinds of events at the parks which are paid the par

Libraries should be a separate LOB

Libs, Nat/hist parks, open space, historic bldgs, forestry, trails: Put ALL in general fund-Stop squeezing \$\$ from nat/cult heritage

More money and resources for the Fairfax County Public Libraries. They serve everyone! We need them. Also top priority for Parks & Rec.

More staff allocated to invasive removal.

More swim classes...

Not sure the artificial fields are the best use of our resources. Kids are more prone to injury and they are expensive

the needs of our community change with time and population growth so we should provide greater access and aide in early literacy, job searches, technology, English language instruction & after school programs.

# **Social Services**

Consolidate programs under Volunteer Fairfax to maximize their effectiveness

Cut affordabel housing subsidies

# How case are handed

It lists itself as "affordable" as a County employee I can tell you that it's no where near affordable for the average family. Also they do not follow a curriculum - they focus on "learn through play."

Need regional day centers for homeless

Offer manditory training with limited excuses for not completing programs. Start cutting services gradually until they get back to work.

The Family Engagement Program should be broken up and the units moved into other programs.

Verify that the people getting benefits actually qualify!

# **Transportation**

A heavy new focus towards public and alternative transportation. The road network is fine. It's everything else that needs work.

Add funding for roads. VDOT is not maintaining or epxanding our roads enough; Fairfax County needs to do it. Any

create more and better bus routes

I-66 needs to be AT LEAST 3 lanes wide each way inside the beltway.

I-66 needs to be at least 3 lanes wide in each direction inside the beltway. The shoulder lanes outside the beltway need to be open more often and speed limits should be set by normal engineering principles (typically this means raised) not lawyers.

I'm against the expansion of toll roads. Also for existing toll roads need to reign in the costs.

Increase enforcement of traffic laws to lessen congestion caused by scofflaws.

Maintain and build new roads. Buses and trains are only for a small part of the population

Mass transit, express buses, staggered work hours

more frequent service during non-peak hours

More funding should be set aside for pedestrian and bicycle facilities and for improving safety of roads.

More funds towards transportation instead of other programs, e.g., social services. If revenue/business cannot operate efficiently then funds are reduced for all groups.

Not enough support is provided in getting the state to respond be it snow removal, street resurfacing, exapansion of freeways, etc.

Provide transportation by extending the subway along I-66 corridor

Re-do Fairfax Connector bus routes to make travel from Sully District easier.

Require VDOT to replace traffic lights mini-roundabouts throughout the county.

Serving

There should be a greater prioritization on transit services and maintaining sidewalks and trails

Update Regulations

Work with state to improve. Limit housing density in congested areas.

# No

**County Operations** 

stop extravegant spending on equipment and buy what meets specs for most applications

**Courts & Judicial Administration** 

I'm interested in an independent review of police practices, as outlined in recent Washington Post editorial (early March)

**Recreation & Community Services** 

Our library system is first class. My only strong feeling is that it needs continued support.

# No Opinion

Transportation

I have not heard of this program before

# Blank

 County Operations

 Restore county car registration decals to capture auto property taxes not being paid by new residents.

 Information Access & Technology

 Not prepared to say

 Public Safety

 Don't make obvious places to catch speeders. stop motorcycle use-worthless because they just drive around

 Police operations need to be more open and transparent to the citizens

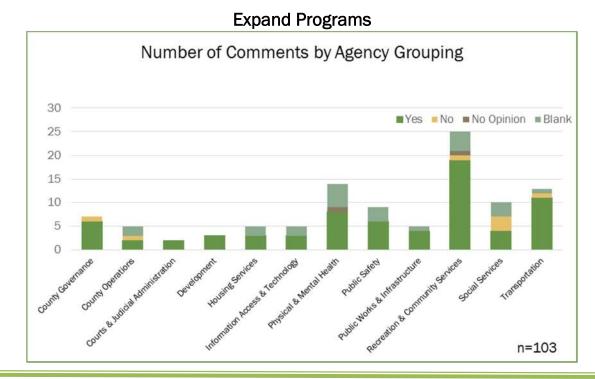
 Social Services

 Determine cost benefit ratio. If greater than 1-stop it.

 Transportation

 Build more roads! And widen existing roads.

# Questions 5, 9 and 13: In your opinion, should the services and/or specific LOBs provided in this Agency Grouping be adjusted in any way?



# Yes

**County Governance** 

Establish goal to make Fairfax county the leading technology community in the USA

Expand the interaction with Faith Based and Community groups.

LOB 6 should more aggressively review department management as there are many inept mgrs.

rewrite county codes so that a member of the board of supervisors has to resign from any other public office prior to being sworn in.

Rid the County of homeless bums.

The program should be reduced.

**County Operations** 

Oversight committee

To retain employees, we need more training opportunities, and more coworkers to reduce the work load.

**Courts & Judicial Administration** 

Increase CW atty. staff. Compare the ratio of attys. to judges in any other jurisdiction, & you'll see that this tail (CW's Ofice) is wagging the dog (Judicial system).

increase funding and have the public safety ad hoc commission critique how the commonwealth attorney handles cases.

#### Development

Discounts for Seniors.

Electronic plan review is an excellent initiative that needs to be fully funded and implemented across all reviewing agencies.

greater resources should be dedicated to the preservation of EQCs and meeting Chesapeake Bay Preservation Ord. requirements.

**Housing Services** 

development of all above programs

listens to complaints

More affordable homes, especially near public transportation.

Information Access & Technology

Keep libraries going and continue to include books

Library services should be maintained at least at current levels if not expanded.

Require program managers to submit an annual technology utilization report

# **Physical & Mental Health**

add another pilates class(M,W,F) and not have yoga(T, Th) on same day as pilates

Expand funding. Departments keep requesting IT projects that are very important but denied because of limited funding.

Housing for adults with mental illness. Crisis intervention

I'm in favor of increased spending on evaluation, treatment, and continuing followup care.

More site, more partnerships, more more more

Simply put, there are not enough services to meet the massive needs in Fairfax County.

stronger community education on health and the individual's responsibility for their own health

The increasing need for additional mental health support/treatment will continue to grow. As such, we need to keep up with it, if not stay ahead of it.

# Public Safety

Diversion First needs to be expanded ASAP and divert people from inside ADC as well

Encourage more awareness and volunteerism in public safety

Expand Community Resilience & Outreach to encourage all county residence and employees to be more prepared & able to help each other.

Need more training on when to shoot or not shoot and cultural sensitivities.

Our fire stations are under sharply increased pressure from development & traffic. Need to ensure staffing and equipment keep up with demand.

Parity among public safety pay rates

Public Works & Infrastructure

expanding the metro to Manassas to increase public access.

Fix potholes and other hazards same day.

Get out of HQ and hit roll calls, show up on calls (which some have not done in years) JUST SHOW YOUR IN IT TOGETHER. Wouldn't hurt for Government officials and community leaders to do the same!

The County does not recycle all trash that could be recycled, I'm told, because it wouldn't make money recycling these items. I am strongly in favor of recycling ALL TRASH THAT CAN BE RECYCLED, regardless of whether the County profits monetarily.

**Recreation & Community Services** 

A new library has been promised for Kinsgtown and after more than 10 years it still has not been built.

Acquire more historic properties and expand offerings

Add more green space (parks) where people can walk, jog, bike and just hang out. But it has to be a logical exrtension of the community.

Add more program opportunities. In my experience programs are only offered 1 or 2 times a month and they fill up quickly month after month. Add more sessions.

Additional programs or community outreach at libraries (contract with volunteers for additional literacy outreach)?; more services through park/community programs

Expand funding for nat/cult heritage & open space/trails

Fewer "for pay" aciviities using county resources.

Fully fund libraries so they can maintain staff and collection.

I have no specific thoughts. In general, more programs are better than fewer.

Libraries provide invaluable services from Early Literacy to Job Search for Adults. Hire more librarians and offer more programs. Increase library hours.

More exercise clases

More funding for materials, programs, and technology

More library hours please.

Offer more drop-in adult programs, including fitness. Offer childcare options at rec centers (kids go to class when parents go to class). We would also love to see a new performing arts center in Reston as the community has outgrown the space offered at

Park Authority needs funds to manage its tremendous outdoor resources, especially in the areas of foresty/tree health, landscaping, natural resource management, ecological restoration, invasive species

Pressure nurseries to stop selling the plants that are destroying Fairfax County Forests

Restore library hours, especially Sundays and weekday evenings; expand holdings, especially online resources.

see above

We need more and better parks that are accessible for lower fees

### Social Services

Also, I think there needs to be more effort for the county's schools to help parents understand IEPs, the special education programs, and their legal rights. Hold events to further explain this to parents and give them contact information.

Come up with a sliding scale that starts above \$55K. Who works for Fairfax County making less and has their child in ECCC? If you did you could not afford it. Utilize the resources within the county IFEL, VPI.

more money for domestic and sexual violence services

More training

#### Transportation

Above

Add bus routes as budget permits.

Be willing to take ownership from state of road maitenance and clearing.

Bite the bullet and pay for future transportation projects (both METRO and roadways).

Exapnd Rt 50 to 3 lanes in each direction at the choke point between Graham Rd and Patrick Henry. This is the only 2 lane stretch between DC and Prosperity and is highly congested 7 days a week. Repave other roads to repair the recurring potholes.

Get Slug lines working to DC. They work well for going south on 95

Increase focus on long-term planning along I-66 corridor and transportation needs of elderly residents.

More late night bus services are needed and more convenient stops.

send emails for brochures to residents to make them aware of routes. PLease add bus # info to busstops and bus routes as not everyone walks with 100% access to internet WHEN they use public transportation. I have no idea what a given bus stop is for, what

Traffic Control Program--Change timing on lights so lights do not change just because someone on side street pulls up to a light at a busy road. Far better for the single car to wait a while

Yes

# No

**County Governance** 

Combine with public affairs or DMB.

**County Operations** 

The county does not need to create affordable housing. Cut those funds. The market will do that for us. Also we have an abundence of private groups that assist the needy. The county need not be involved.

**Recreation & Community Services** 

see above

**Social Services** 

Cap current programs at existing or reduced rates to ensure oper budget does not exceed currenmt real estate tax rate.

Cpmmitment to work with parents instead of bringing the children into a non functioning foster care system

need to review the cases with more understanding and details from all levels

Transportation

Traffic that we all suffer through (every morning, noon, and night) is a pain! That doesn't mean it should take away funding from far more important issues, such as Public Safety, Mental Health, Recreation Services, and more.

# No Opinion

Physical & Mental Health

see above

**Recreation & Community Services** 

Reinstate general research databases, more copies of popular books, provide professional librarians as reference staff

# Blank

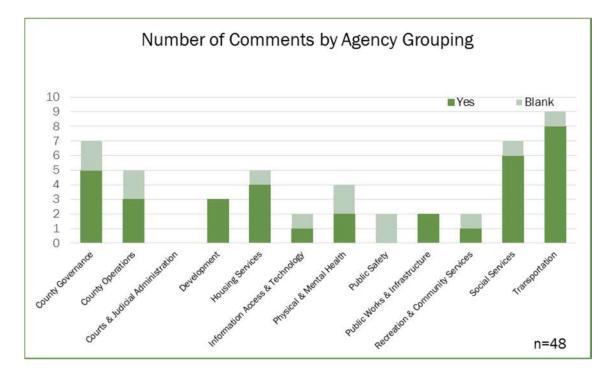
**County Operations** 

Have another group such as schools Tech review CH16 and CH16 tech review schools

Implement the pay plan as proposed by the Union.

Less that I and a single is gaing to be any solid to add it should be the barrier of the barrier	
I see that Lewinsville is going to be expanded and Lincolnia. The backlog of wait More affordable housing plans should be in the works.	ing for senior housing is very long.
It is difficult to specify because there is little data that breaksdown each use so people assisted and overall costs. It is nice to have an Inspector General positio reductions or rearrr	
Information Access & Technology	
As above A	
increase suite 127 to only cable and possibly add more space/suite if needed.	
Physical & Mental Health	
Allow parents, who are concerned about their children and their safety and their care of the "child" even after the age of 18. As FCPS does not adequately fund IEP requirements, they should provide vouch fiscally-convenient to educate	
i would like to see better programs offered for adults with disabilities	
Increase funding for adult treatment in daycare and outpatient, substance abus	e
Social services, housing and mental health.	
Public Safety	
Find a way with the budget to regular inject sufficient funds to keep-up a traffic s	safety's campaign.
lower speed limits on roads	
train members to "hide more when they try to catch speeders. I can virtually prestationed.	edict the time and place they will be
Public Works & Infrastructure	
I am concerned about maintenance of our infrastructure. Would like to see side County. Want to be sure that the new Metro stops have adequate parking so reading the stops have adequate parking the stops have adequate parking the stops have	
Community Services	
Golf course and recreation center investment. Greater attention to making bike ways for bikers to continue on trails across roadways.	trails continuous and providing safe
Healthy activities for seniors: EX: At every senior community water classes/in po	
In addition to education, I think that services such as libraries, support our educ centers and playing fields.	ational goals. I also support rec
Longer hours on Sat and Sunday such as 11:00 AM to 7:00 PM.	
Social Services	
Centers with job training staff, mental health counselors, etc	
Move current essential programs under other service agencies	
	in neighborhoods that the average
Provide housing in less desirables conditions. Why should someone get to live joe has to work his butt of to live there?	

# Questions 5, 9 and 13: In your opinion, should the services and/or specific LOBs provided in this Agency Grouping be adjusted in any way?



# **Eliminate Programs**

# Yes

County Governance
OD&T should be abolished/reducedTAP could be used for necessary training.
rewrite code so that the BOS must disclose prior personal business dealings and/or capaigmpaign contributions to include immediate family with any entity engaged in proposed business with fairfax county over \$5000.00 a year.
See above
Send auditor to study agency and determine value added of this program on county services or budget.
The county seems to be incapable of cutting any programs, so a spending freeze is the only viable option
County Operations
Cap pay of county employees. Restrict any raises if required not exceed inflation rate which has been about 1.5% over the past four years.
Consider elimination of dental coverage if it will not pay for common dental services.
The schools budget needs to be cut and basic educational services should be provided.
Development
Eliminate all development!
Eliminate proffers and implement reasonable development fees based on impact to county services. Eliminate paper plan review.
Get rid of Immigrant friendly programs; e.g. Soccer.
Housing Services
County Executive needs to manage to anticipated revenue. He gets paid to make hard decisions. Asking for a \$.04 in tax rate is irresponsible.
Eliminate the entire Affordable Housing program. It is simply not needed any more as the county matures.

Eliminate the entire affordable housing program. Let the market place work-it is much more efficient than bureaucracy!

too many free things for people who don't work or don't pay taxes

# **Information Access & Technology**

eliminate Schools cable channel merge with CH16 and FCTN expand edit suites, use CH16 gear and some of Schools

Physical & Mental Health

Sadly we got rid of the Northern Virginia Training facility and put many of the residents in homes.

Separate county IT systems are wasteful. Follow advice given by competent, constituent experts

Public Works & Infrastructure

Fluff.

Yes, as a stand alone

**Recreation & Community Services** 

STOP golf, recreation center, and indoor rec business. Should remain private

Social Services

Actual families and empowering to raise their own children instead of making up stories and numbers, and apying consultants for years to make changes that have been unnecessary to begin with

Cut these programs to as required to get under the budget cap (using existing real estate tax rate). Manage to that amount.

Delete any program that is not state mandated.

Eliminate CEPS (122) and Head Start (124). They are both a complete waste of money.

Eliminate CEPS and Head Start. they are ineffective and a complete waste of taxes.

I couldnt make this choice as I'm not informed to know what is garbage out there.

Transportation

Antique Construction Laws

Any

Any project that pretends to help cyclists and pedestrians by widening the roads.

public housing - if you are living in fairfax county you can afford housing for sure or you would not not make it here as this is VERY expensive county to live in

Remove the widening of Gallows Rd from the Comprehensive Plan. Widening the existing five-lane facility will further degrade the neighborhood environment when transit would better serve the number of persons needing to travel into and out of Tysons Corner

Stop funding non-roadway projects (i.e. Metro and bike trails) with tolls/taxes on auto travel. Typically a project that cannot sustain itself should be dropped, not put on the shoulders of others.

Stop spending money from tolls/taxes on roadway traffic for purposes not supporting roadways (e.g. Metro and bike paths). Programs that cannot sustain themselves should typically not be undertaken in the first place and should certainly not be put on the

Too many unused buses. Transit takes too much time due ot indirect routes - no matter how much you push it and fund underutilized services, they will not get the use you want or meet the needs of many in the County. We are a suburb and people like it th

# Blank

**County Governance** 

Run them to Maryland where they belong.

Yes eliminate many.

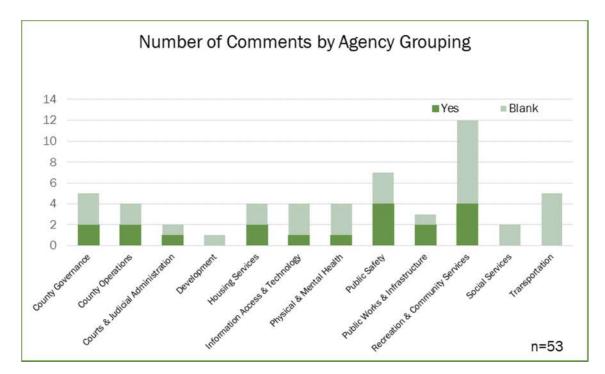
**County Operations** 

cut out tech review of gear under \$1000 waste of time these are not cable type gear we use (save time and work hrs)

maintaing expensive trash trucks and the government employees that operate them seems like a perfect operation for a commercial contract.
Housing Services
We need a new senior apartments in Reston which are affordable. I will have to move away.
Information Access & Technology
As above
Physical & Mental Health
Have training programs for disabled adults for jobs, budgeting, cooking and other household training. Let them run soup kitchen. Help them to be part of a solution. Let them earn self respect as being a citizen and not a disable adult.
Institute drug courts.
Public Safety
De-couple fire and EMT, staging EMT assets closer to where they are used and eliminating the practice of sending fire engines to EMT calls. It's a waste.
EVERSENCE numbers of police core check out how many poor in parking late
EXCESSIVE numbers of police cars-check out how many poor in parking lots
Recreation & Community Services
Recreation & Community Services
Recreation & Community Services         Less resistance to volunteer groups who are prepared to do the work.
Recreation & Community Services         Less resistance to volunteer groups who are prepared to do the work.         Social Services

# Questions 5, 9 and 13: In your opinion, should the services and/or specific LOBs provided in this Agency Grouping be adjusted in any way?

# **Other Comments**



# Yes

# County Governance

Pensions should NOT be based upon overtime. (This might decrease the salaries of many firefighters.) In addition, I do not think that detectives who are close to retirement should be allowed to go back on the street and get \$500 extra a pay period.

subcontract with property inspectors to physically assess residential properties

# **County Operations**

1) Comment - why did the compensation for go up 60% when the number of position were reduced by 2. 2) LOB # 309 has 13 other LOB's associated with it. It doesn't need to be this complicated.

To retain employees, we need effective cost of living increases, raise property taxes to do so.

#### **Courts & Judicial Administration**

Reduce the number of plum positions attached to the Clerk of Court position. If the Clerk of Court wants any administrative assistance from the County (HR, salary enhancement, etc.) he should be required to allow his staff to have civil service protection

### Housing Services

hold the rental companies (especially large monopolies) accountable for their actions, regulations?

Those citizens who pay taxes, are honest and just need a little extra help aren't getting it.

# Information Access & Technology

Require all program managers to obtain knowledge needed to convert their operations to technology as much as possible.

#### **Physical & Mental Health**

I realize it isn't politically correct while they enjoy being with others, seem to florish in their own communities. Having bonds with "regular" ed students is fine, however, they know they aren't going to fit in completely and they feel more isolated whe

# **Public Safety**

Don't waste taxpayer money redecorating BOS offices. As with all other county buildings - things should be replaced on a schedule, not on a whim.

Reduce # of professional firefighters and EMT's and replace with volunteers. Let them buy their own groceries. The equipment turnaround is too frequent. The county can save money by recycling equipment in good condition instead of disposing of it. The expenditure on marketing materials and publicity may be adjusted without affecting services.

While most of the force is excelent, more oversight is needed to eliminate excessive use of force and intimidation tactics.

# Public Works & Infrastructure

Make sure our Water readings our readily available

The roads are not being kept up in Fairfax County. Telegraph Road at the Route 1/Richmond Hwy junction to Beulah has been neglected. Why?

# **Recreation & Community Services**

I just want our traditional great provision of rec centers and fields and youth activities to be continued, not cut. Offer more organized volunteer opportunities through the Park Authority, especially where the entire family could get involved.

Reduce the school budget and increas the library budget so those of us in kingstowne can get the new library we have been promised.

Seems that budget continually increases for members of unions contributing \$ to board member campaigns while deserving non-contributors get less and less.

# Blank

**County Governance** 

Establish programs and efforts to help all Fairfax residents and students obtain and use technology

Send the bums to Henrico County.

We need greater transparency and input to issues other than referendums on voting.

County Operations

Meetings between schools and Channel 16 twice annually to review strategic plans

The schools is a county agency and I feel that what they spend should be made public.

# **Courts & Judicial Administration**

The experience I've had for the most part is related to security with my church parking -- they direct traffic very efficiently. We also live in HOA. The construction required people to make illegal U-turns. Our experience has been great.

#### Development

Update Comprehensive Plan & PFM with modern standards that specify true quality design instead of the mediocre development that we must endure on a daily basis.

# **Housing Services**

Open up Fellowship Houses to native Americans.

Stop approving so many new developments in crowded, congested areas.

# Information Access & Technology

As above

CH16, FCTN server can handle with little cost programming of schools. Just need space to fit some or all of the people.

Keep this wonderful library system going!

# Physical & Mental Health

expand night hours

Have vocational training and on job training programs for adults after the age of 22. Give them free medical to see doctor.

The SAP implementation fiasco was predicted by constituents who work in this industry. Next time give more than lip service to them.

# Public Safety

Cut back overtime; it's out of control

either trash to older model cars or don't buy new ones

Expand resources to support programs such as Citizen Corps; CERT; Neighborhood watch, etc.

Public Works & Infrastructure

roads are in horrible shape - more needs to be done to repave roads in disrepair

Recreation & Community Services

An expert within the county to help seniors plan healthy activities to keep seniors moving Educate people to stop planting invasives in their gardens

I am pleased with the programs my son uses and he too enjoys the activities.

maintain meeting rooms/areas in libraries for community/public use

More volunteers and fewer paid positions.

None.

subsidize poor residents for private Rec Center and Golf access

The Public Library is the absolute most vital Service in any community (before even schools and roads), and must be kept in a state that provides complete and readily-available reading and research resources to the Public.

# Social Services

Voluntary work with parents to engage them in responsible parents, Well treatment and maintaining workers as professionals in CPS, and other programs

# Transportation

Add another train

# i dont know

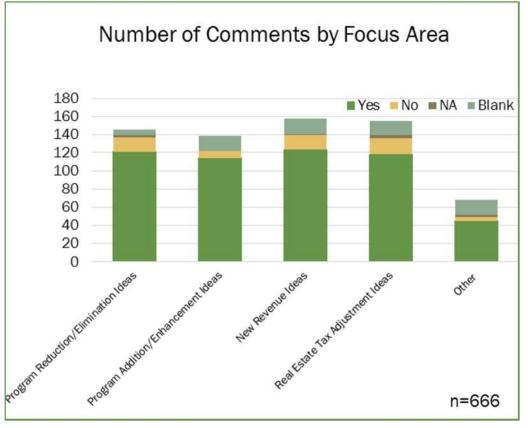
Is anyone working on how to have less gridlock on the routes gong in and out of the nation's capitol? Man hours are spent and wasted daily in the massive traffic on the highways leading to and from Washington.

The sound barriers that were put up by VDOT a few years ago on the I-95 South just south of I495 exchange are very poorly designed and do a poor job of shielding noise. They should be replaced with more effective barriers.

We need more police presence, not only to take a report of a crime after the fact but to prevent crime from hppening

# Question 14: As the Board of Supervisors reviews the County's Lines of Business and determines next steps for consideration, do you think they should focus on any of the strategies below?

Question 14 solicits more general information from respondents regarding their opinion of what the Board of Supervisors should focus on going forward (i.e., program reductions/eliminations, program additions/enhancements, new revenue sources, Real Estate Tax adjustments, other ideas). In each of these categories, there are numerous comments, but again, consensus does not emerge. There is value, however, in reading through all of the comments (Appendix B) and evaluating if there are some useful suggestions that can be considered as part of Phase 2 of the LOBs. It should be noted that the Meals Tax was mentioned several times as a possible new revenue sources, but again, this cannot be extrapolated to general community support.



# **Program Reduction/Elimination Ideas**

# Ideas

(see prior suggestions)

A spending freeze at the fiscal year 2014 levels and a cap on real estate property tax increases for three years.

all no mandated social programs

Allow commercial development of the Workhouse

Anything that is a duplicate of something else available in area.

Ask each division to come up with a 5% cut.

Business development...lose it. We have plenty of business here already.

Collapse/merge the many commissions/boards. I am not challenging the function or mission.

Combine areas where there is redundancy in services to the public.

consolidate/streamline wherever possible

Constrain spending on parks, maybe time to maintain several at a lower quality level or once again chaarge admission fees. Decelerate plans to upgrade county libraries. Status quo is satisfactory. Have only a few with advanced capabilities.

County is spending much too much money on schools

Cut back on number of administrators in the schools. Hire especially for special needs

cut non-academic school programs so schools can focus their mission on education rather than be a source of social-support programs and other extra curricular activities that can be provided by the private sector. Cut the school budget. Its constitutes half of the counties overall operating budget, which is ridiculous. No other sector of county government comes even remotely close to the amounts allocated to the schools.

Decrease funding for housing services, recreation and community services, social services, development, and transportation.

Determination should be made based on public use of the program - If not used then eliminate, if little used then reduce. Any and all services for illegals or undocumented individuals should be eliminated.

Do not embark on new programming until you have perfected what you already have in place.

Do not provide affordable housing. Let the free market determine housing costs and wages.

Due to the tight budgets and economy, I do strongly believe they should see if they can eliminate unnecessary programs and bring thigns up to date.

Duplications within more than one department.

education

Eliminate all services, assistance and/or other benefits to illegal aliens.

Eliminate any remaining cameras used for giving tickets.

Eliminate development Eliminate deer-culling -- the problem is too many people; NOT too many deer.

Eliminate giveaways.

Eliminate Head Start, Affordable Housing Program and CEPS.

Eliminate new weapons procurement and out-of-county recruitment efforts for the police department

Eliminate programs that are not effective even if they are efficient

Eliminate Taxes on all groceries

Eliminate the wasteful practice of sending both a fire truck and a rescue squad crew on every 911 call.

Eliminate transportation provided to students who attend the AAP Program at non-base schools.

Eliminate under-utilized programs

elimination of schools cable and merge with CH16 at Gov center

Evaluate the "nice to have" against the 'must haves" and work more strategically with the multitude of advocacy groups that are focused on preserving the "sacred cows".

Expenditures need to be cut in many areas in order to reduce real estate taxes. Since the school budget is by far the largest cost in the county it must be looked at very closely for ways to save.

Fewer services that entice illegal immigration.

FOCUS ON WELFARE QUEENS, ILLEGAL IMMIGRANTS, AND UNNECESSARY FOREIGN LANGUAGE PROGRAMS.

Ideas Free breakfasts and lunches for the parents of children. Don't mind feeding the children but the parents and who ever else they bring? Quit taxing us to death. Get rid of personal property tax. free housing and cleaning Freeze pensions and move to a 401K system Track all repeat calls to same person for emergency services, number of responders and costs. Limit number per year per person before they are billed unless a waiver is provided after a review. Fund only eed to have programs. Inflation has been about 1.5% over that last four years. There is absoluty no reason for the county to ask for a 3.6% increase in the real estate tax to fund operations. Get out of the recreation business. There are plenty of for profit businesses and FC shouldn't be in competition with them Get rid of those boutique school programs, e.g., Japanese Language Immersion. If parents want that, let them pay for it. Also parents should be paying for AP tests (passing scores save on college tuition). Stop the FCPS waste excessive administrators, Give the schools more money and get Richmond to give the schools a fair share. Greater transparency regarding the possible loss of programs, ideally years or at least months before final decisions are made to terminate a program would be very important in protecting or socializing valuable programs that may be at risk of elimination Has anyone noticed the Loudon County is now ranked higher then us? At some point you have to take care of the broad base and stop giving free services to everyone who moves in. I don't any specific ideas, but, for example, I would like to see significant cutbacks in aid to public schools, I support affordable housing, but the system is being abused. At Hunters Woods Fellowship House, a lady advises the Chinese community to move all assets to a child's name so they appear poor and can gain access to housing. That house should house more tha If the agency can't get it right instead of charging them it should be eliminated and outsource If U can't afford 2live move Priority assistance 4elderly/military EVERY depart has wasted resources Independent audit review comp/leave & OT hours Reduce training opportunities don't lead 2 degree/cert. unless specific job require MSoffice or needed 4 ca In the face of serious budget cuts to the school systems, Fairfax county should consider reducing "nice to have" expenditures in recreation and community services, information access & technology, and transportation (why should the budget go up when rider Insure there is no duplication among the agencies. That just wastes money. My impression is that FFX County is efficient, but it is good to periodically check. It depends which programs are not using funds and resources appropriately or where funds are being wasted based on community needs and changes....all should be looked at to reduce red tape! It is apparent that social services and health is overstaffed and LOBs not clearly defined It is hard. I have no specifics, but we must keep costs under control and so must always look for programs that no longer provide the same bang for the buck. It is not possible to fully fund the FCPS as requested. I think some of the funding should be given as requested if possible possibly funding 2/3rds of their needs. Just because someone qualifies for a program at some point in their lives, doesn't mean they should remain on the books forever. There needs to be a time when the money/support ends, especially for those who are able to work. Less levels of legal review for procurement/contracting Let's eliminate tax loopholes for the very rich and corporations here that have more than 100 employees nationally. Let's have their "benefits" equal what they return to our county in terms of donations to schools, land, and county programs. Level IV education - education strategies that encourage deep thinking and excitement in learning should be integrated for all I stead of adding another layer of segregation. little used programs, cut some that really are simply used by less than a determined amount that can be set. Look at cutting fluff out of school curriculum such as culinary classes. Please stick to the 3 R's with sports and the arts added. Also add home economics and money management classes and of course any obligatory technology classes. Look at redundancy Look at integrated services - community members in need of services "enter the system through

one door"

### Ideas

Look for overlap between FCPS non instructional costs and similar county overhead with view to complete or partial consolidation. Look for redundant processes and processes that the community is doing, such as interfaith activities. Look for waste, not altering beneficial programs Make reductions to increase the school budget More options for people whom are single and trying to find houseing. The price for appartments is crazy, and the houseing that is in place now is way to slow and need to be improve upong that also means the housing department in FC. Must always be examined, but I have no specific ideas. Public officials are in best position to assess worth of programs. Need to eliminate duplication of efforts in ALL programs and more collaboration. No new residental development. The county is already too densely populated and the infrastructure can not handle No specific areas but if budget reductions are required this gives the BOS an idea of what must be eliminated No specifics but need to be sure older programs are still doing/needed for the purpose they were originally intended for. Obviously, but just take a look at participation in the programs. It's unfortunate that some programs get cut but if participation is low something needs to change. Phase out county-sponsored recreation buildings and rely more heavily on neighborhood associations to provide athletic fields and courts. Give greater public access to school athletic facilities for public recreation purposes. Police funding Public libraries were set up to foster literacy. English is the language of the country. Only English books or books with English/Other Language translations should be purchased. Public transportation for handicapped Quit raising property taxes. Develop ways to tax business a bit more. Reassess staffing needs Reduce aid to undocumented individuals. Reduce public assistance through verification of true need. Dig test to receive benefits and citizenship. Reduce services not required by code. Follow example of Parks self sustaining recreation centers. Reduce the pay for county board of supervisors and prohibit pay raises unless equivalent raises are given to police/firefighters and teachers in order to keep and attract the best in all fields. reduce unnecessary spending on traffic enforcement, and put more money into building good infrastructure, so many potholes throughout the county and the buildings look crappy. Reduce waste in schools by combining some services with the county. Get rid of language emersion program and other non essentials. Reduction or elimination of Mid level management is bloated reduction county wide would be savings Reductions such as paper waste management, litter free parks (carry in, carry out), remove any budget items where they allow spend it or loose it at the end of the year. If we dont need to spend and can reduce budgets this way. Review programs - their goals and objectives -- if they are not meeting the goals and objectives -- eliminate them and find better ways to accomplish the goals and/or scrap the goals. Should be on going process. Review programs that have been cut over the years to determine if they are still viable. Review the administration and operational efficiency of FCPS. Examples: Lights on hours after everyone has gone home. Convoys of empty buses between Reston & bus garage between morning drop off and afternoon pickup? Review to see what can be done better. School budget keep sports, arts and music as well as AP courses in regular subjects and Special ed, do not leave out the middle of the road student Schools get too much of budget. NO agency should get more than 50% of the budget. Throwing money at something doesn't improve it. Catholic schools provide a better education for less money per capita. Seek to reduce redundant or duplicative services; explore opportunities to centralize through shared services across LOBs.

Ideas
Sorry, no. Just the county cannot be all things to all people.
stop giving out free reduce lunch at less make them pay \$5.00 a money to help the short falls. I have seen many people take away from others
Stop Golf, and Recreation Centers. These are private businesses.
Streamlining and eliminating some social service programs. Leave those programs for charities to pick up the slack - that who is best to deliver them anyway.
Take a hard look at resources - physical resources. Office supplies for instance. Reduce spending and re-use that folder or envelope.
The county is spending too much on immigration issues, thus depriving our students of the essential school functions, while catering to side issues.
The way the county defines programs such as affordable housing is dissengenious. Affordable is affordable to the county average not to a national.
There appears to be a lot of overlapping. Consolidation may be a better focus.
There is a need to create more employee grades to develop a career path while assigning additional responsibilities to each grade. Fewer top level supervisors will provide experienced and better candidates for promotion to the next level.
This should be a priority! The 4 cent rate is adequate and the schools should make significant cuts.
Times change. Needs change. Demographics change. If we are mindful of these changes, we will realize where we need new programs, and where programs have become obsolete.
Too many programs are too specific in population. Reductions in the amount of people it takes to server those special groups needs to be considered.
Tradeoff analysis within the portfolio (e.g. aggregation of services potentially purchased/owned real estate to reduce facilities costs). Make tradeoff decisions Traffic congestion by stop building homes and not improving roads.
Type your suggestion here
Unintended duplicative programs or those working at cross purposes. Emphasizing prevention programs as opposed to reactive programs. Use data to see what is working and make cuts that way.
wasteful social services
We should always ask whether each program is worth the investment. We should have metrics for every program to help answer the question. Welfare
where same level or improved service can be sustained with elimination of redundency
Where there is waste or duplication, it would be great if that could be addressed. Otherwise, we should keep
everything that we've currently got in the county.
Worried the county is catering to too many special interest high need communities. Draining the tax base.
You should consider whether funding urban rescue, while it brings prestige to Fairfax County, is in the best interest of the county considering where this capability has been employed. A great deal of reduction has been done over the past seven years. There is no "fat" to speak of left in the County
budget.
Do not cut out the programs for kids, but the ones for adults. Kids benefit more from community programs
Housing, educating, employing and/or transporting illegal immigrants
I can't think of any non-school reductions/eliminations.
I do not think any programs need to be cut at this time.
I hope the county continues to provide up to date library materials and I wish it had more recreational activities available. As a homeschooling parent, I depend on these services. I heard that library funds were being cut and I really hope that isn't tru
Improve transportation. Not sure this comes under the county jurisdiction but anyways asking. Why don't we extend the metro line up to Centerville? The major congestion in the morning and evening rush hour is Centerville to Vienna metro. It is not a viabl
Maintain or expand services for the mentally ill and families in need. Stop letting builders mandate the way the county is going. Maintain parks, libraries and amenities that make this a good place to live.

Ideas
none
none
Program consolidations and coordination may make sense.
Programs should not be reduced!
Reassess programs that are effective
The county continues to 'grow' we don't need to reduce or eliminate any programs: streamlining for efficiency and effectiveness, then, okay.
The strategy should look at whether the programs have been effective. If not, what is required to make a program effective. If it can't or the increased effort/cost is more than the benefit, the program should be eliminated. There are lots of programs like the NEPP that have been defunded but are helpful for neighborhoods. Once defunded it's difficult to justify refunding them. This LOB review is a good mechanism for looking at programs like this to consider bringing it back.
I don't know enough about the budget to able to say where to cut without causing hardship.
I'm not sure. I'd have to go through the budget line by line. I really have no idea what the individual programs/expenditures are.
What strategies are you referring too? Is 'program reduction' supposed to be a strategy?
1. Donated books rather than buying new books. Have buyback programs from students for text books. The number of text books are very few. 2. Partner with bookd for donation of favorite books by students. My kids outgrow books every year, and I have to
Eliminate or reduce the budget for purchase of hard copies of journals that are no longer used by various agencies. (& limit circulation of these copies)
Get rid of public housing. Only rough element moves in
Go through the budget line by line and YOU cut fraud, waste, and abuse instead of taking it out of the schools!
Reduce supervisors salaries
review and monitor (seriously) rental companies such as Kettler (general concensus is that the Board of Supervisors

review and monitor (seriously) rental companies such as Kettler (general concensus is that the Board of Supervisors is in cahoots with large companies such as this one to keep non-refundable pet rents which are jus plain wrong as pets are property not peo

# Program Addition/Enhancement Ideas

# Ideas

Additional investments in parks and space preservation.

Additional resources for maintaining sidewalks and trails, including snow removal and repair.

Affordable housing for young people is needed. Extended bus service is needed.

Aging population issues: family support, respite, senior centers could use more development, promotion, and access.

An emphasis on ending homelessness and hunger in the county.

assure that all children regardless of economic status are given opportunities for tutoring

better publicity of currently existing programs is perhaps more useful than adding more to bring usership up. Expansion of programs should be considered only if they can no longer handle increased users.

Bike Routes in Lorton and Fairfax Station

centralize entire a/p function back to DOF.

Civilian police oversight board (while I trust the department and its officers, enhanced oversight would help ensure greater community support and involvement in the department's work)

Classes for parents of ESL kids so they can help their children communicate with their teachers Help their children with their homework, read to them etc. Bring disipline back to the schools....they have run amok.

Close all rec centers.

consolidation of lines of business for more efficient operations and governance

County should establish a centralized constituent service 311-like call center for efficiency.

Do traffic surveys (by engineers--not lawyers) and reset speed limits accordingly.

education education

education in substance abuse needs to be focused on long term effects and health issues.

Enhance funding of the Human Services to provide excellent case management for young children who are at risk, are immigrants. They should have access to medical care, food and housing.

Enhance services for seniors!

Enhance transportation, public safety and parks and recreation development.

Expansion of the Yellow/Blue Lines where possible.

Focus attention on the infrastructure you have in the ground. learn to better maintain the infrastructure.

Focus on services for the elderly, particularly for individuals with dementia. Focus on parks and recreation, particularly Burke Lake Park Focus on development of the village of Burke to attract commerce, enhance community cohesiveness.

for Partakes magazine do we really need as many hard copies? Why no offer online only? The library has computers and make the home page the Parktakes page.

Fully fund FCPS

Fully fund schools request; increase mental health beds and services

Give more money to Parks, for Natural and Cultural Resources, history. Maintain historic building. Incorporate history and the environment into teaching. Support a County Museum. Support libraries. Take care of what we have.

Given the increase in crime and rise of domestic violence more monies need to put into public safety funding technology and human resources.

Greater transparency regarding possible additions to programs, ideally months or at least weeks before final decisions are made to add/expand a program would be very important in socializing programs that may suffer from low public awareness.

have more event to incorporate the whole community, on holidays like the Easter, maybe an egg hunt, Halloween and etc

Have the libraries serve as the "education" space for all county residents. Being so short-sighted by funding everything through K-12 schools and pretty much nothing through the libraries misses the education of all people not of those ages and not in th

housing, mental health, and judicial

I assume you do this already, but if not establish measures for each program

I don't know if this falls under the jurisdiction of the BOS but I wish there were more programs geared toward homeschooled children. I wish the county would give tax credits to homeschoolers and private schoolers or offer them equal access to resources.

I have no specific topics, but we should be open to new proposals. However, the evaluations must be professional and thorough, and justifications need to be clear and defensible.

I like the new police initiative to move some people to mental health facilities if they do not belong in jail.

I'd like to prevent citizens with mental illness from be incarcerated for minor crimes instead of receiving adequate treatment and support. Also FCPS fully funded so that we can keep quality teachers AND provide the best public education that people have

If there's a need and money...

Improved access to mental health services for low-income residents. More foreign language programs in elementary schools.

Increase availability of mental health services.

increase parks and recreation increase public health information and services

Increase road repair funding.

Increase suite size to handle additional edit suites and other facilities for both units.

Increase support to affordable housing efforts.

increase teacher salaries, spend less on social spending

increase the hotel occupancy tax, pass a prepared meals tax

Increased support for people with mental heath issues and their families. Especially for older/seniors with mental health problems who can no longer be taken care of by their family but have issues too severe for a standard nursing home.

Increased support services, grants, tax incentives, and other ways to foster growth of new and small businesses. Infrastructure, to include roads, bridges, paths, need much improvement. Additionally, the schools are underfunded (I realize that this isn't the focus of this study). Libraries should be supported as continual learning as well as entertainment are prov

It would be really cool if something along the lines of Maymont park that Richmond has could be incorporated here...not only as a learning facility for kids, free nature park for families, but also as a wildlife rehab site.

Libraries need better funding. They have been subject to cuts for too long.

Libraries need more public meeting room space

Library hours and staff - try to get things back to a more workable schedule for ALL - with more hours/longer hours

Look at integrated services - community members in need of services "enter the system through one door"

Maintain or expand services for the mentally ill and families in need. Stop letting builders mandate the way the county is going. Maintain parks, libraries and amenities that make this a good place to live.

Mental health

Mental health resources. In patient beds, access to counseling, support housing, etc. It isn't enough to just train the police on how to deal with patient crisis situations that they encounter, but we must start really trying to help and thus prevent the

mental health services within prison system

More ACE classes. Better bus service

More and more, the county partners are private service providers. THEY need to be engaged in future needs assessments and planning processes. They were not well engaged in this one.

More auditing of agencies and departments including schools

More care for the elderly, sick

More downloadable ebooks.

More e books

More funding for education

More funding for personnel hiring, as Baby Boomers retire.

More funding for social services and public safety personnel.

More library funding

More public transit - all options on the table

More recreation programs for our children would be great

More resources for teens with mental illness - early intervention can make a huge difference.

More school funding, more infrastructure funding, better technology.

More training and support for Foster and Adoptive services

Move policing to more of a peace officer approach, maximizing community policing and demilitarizing the police culture.

Need to keep up with funding for schools as more students are enrolled. This does not mean they school board should get a pass on what they ask for, but be sure what they ask for is reasonable.

need to support efforts to provide broadband internet to all county households regardless of income

Options for low income and seniors

per above

Please increase funding to our schools. It's the driving force of high income residents into our county.

Policing neighborhoods, increasing property values in underdeveloped areas

program is working fine. Don't mess with it!

Provide funding for park and public works facilities maintenance. The longer maintenance is deferred, the more it will cost to repair or replace latter.

Provide funding to maintain the resources already in place, e.g., roads, hiking/biking paths.

Provide professional personnel (not just volunteers) to teach English to new immigrants and expand literacy programs for preschool and school age students (book clubs, etc.).

Providing a place for people who are low income and want to continue study and looking for job as well.

Public safety

Public safety, mental health, libraries and parks & recreation

Put funds into nat/cult heritage, open space and trails/forests/parks.

Reasonable transportation for adults on disability. Mental health and others

Reinstate Library resources--professional staff, budget for materials (including electronic resources)

Research low budget ways that work in other jurisdictions. Throwing money at a problem isn't always the best solution. Sometimes you just need to change how things operate.

Restore Library hours, staffing, and collection funding.

Review to see what can be done better.

Same as above if resources are required.

Schools, schools, schools

Schools. The county needs to fully fund the schools!!!

Special needs and autism funding and centers of learning. Allowing adult hosting in rural areas away from stress causing noise and safety hazards found in more poplars areas.

Stop adding them.

Support for libraries, consumer assistance, and information technology.

t positive reputation.

The school systems are allowing things to happening to take away from the truth value of Fairfax School System. The critical thinkers students are being water down.

There are a lot of programs already out there. Restructuring and consolidating (but not eliminating) some of them can serve the same purpose as adding new programs. That being said, I would also recommend enhancing programs that are working but could use

There is a lot of gang activity in Annandale. Perhaps more resources could be given to public safety.

This survey is not allowing me enough characters to express my opinion

Times change. Needs change. Demographics change. If we are mindful of these changes, we will realize where we need new programs, and where programs have become obsolete.

Transportation - investigate light rail options.

Use more volunteers and encourage historical sites etc. to have "Friends of \_\_\_\_\_" to do some fundraising etc.

Use renewable energy sources at county facilities.

We're developing uncontrollably where I live between Fort Belvoir along U.S. Route 1 through and pass Woodbridge. The only public transportation are buses, we need to extend Metro through Lorton & Woodbridge.

West Springfield Senior Assistance Faciliy

When reductions are required to meet the budget, don't take an across-the-board approach. Implement a more sophisticated formula from the beginning to ensure that infrastructure supports aren't reduced to the point that their effectiveness is compromised

Where there is significant public, particularly country residents, use of a program, additional features or improvements should be identified, perhaps by surveying users.

You guys should fund the libraries better.

FC Public Schools

Free wireless internet for all citizens in the county. Europe can afford it why can not we?

Hold the line on increased spending.

How many more programs for small special interest groups am I supposed to pay for?Years ago Arlington and Alexandria were the gold standard. As these jurisdictions became service heavy people moved to Fairfax. Now Fairfax has done the same and people are

I only support additions/enhancements on 2 areas - only expand road transportation and code compliance. No additional transit, no additional school expenses, no other County services and programs.

none

Suspend any additional programs or spending for three years.

We have enough programs now.

1. Donated books rather than buying new books. Have buyback programs from students for text books. The number of text books are very few. 3. Have enough books that correlate to college courses

AGRESSIVE ENFORCEMENT OF RIGHT TURN ON RED (AFTER FULL STOP) VIOLATORS

Allow commercial development of the Workhouse land

Enhance economic development programs to attract more businesses to the County.

hard to justify when so much budget cutting remains

How about extending Metro to George Mason, Fairfax City, and Lorton. How about a new road that actually relieves congestion north-south, and east-west. Is it impossible to get street lights, or sidewalks, or water lines, or gas lines? Make public libraries more available by extending hours. Public libraries may be the only source of reading

materials for some of our citizens. Children need access to books outside of school. Consider extending staffing by better use of volunteers who ha

none

NONE!

None. Not the time to expand. Public safety may be an exception, but they should first be required to reexamine current staffing and expenditures.

Parking for new Metro stops.

Programs that require new county employees (including FCPS employees) to live in the county (say within 1 year of beginning employment)

Rec Centers, park/playground areas/ senior centers

Review all departments, consolidation of senior level positions and an increase in lower level positions utilizing the existing grade structure. This would provide better career paths, and could be done in a way as not to increase overall employee costs.

The county does almost nothing for senior citizens.

There should be more physical activity opportunities for home-school children in addition to them having access to the ReCenters. Perhaps arranging discount memberships at private fitness centers specializing in kids programs.

Utilize to the fullest extent actual volunteers (vs paid staff) to support agency service offerings

#### **New Revenue Ideas**

#### Ideas

1st, it is high time for a meals tax, even a modest one. 2nd, encourage gentle-density development, such as duplexes & other so-called missing middle housing stock that'll reduce cost of housing, provide necessary riders for quality transit, & broaden ba

A higher gas tax

A meals tax A residential real estate tax increase Great pursuit of federal funds

A meals tax should be considered.

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Ideas
A meals tax would not unilaterally affect everyone like the real estate tax does, but it would allow for tax cuts to be made to the real estate tax.
Additional fees for community center use (e.g., Reston and McLean, which serve relatively affluent areas of the county; could allow for reduced/waived fees for those receiving assistance)
Additional recreational options such as miniature golf courses, ropes courses, zip lines, etc.
Ask people to pay for free services by donation of any amount.
Attract more businesses and/or technology to the region
bottle tax/refunds as they have in NY. plastic bag tax as they have in some cities in CA.
BPOL increase
Bringing businesses into FFX Co.
Business partnerships
Business partnerships especially with the tech industries.
But not a meal tax
By creating maximum utilization system of available Facilities like Park and Recreation facilities.
Charge for repeated emergency visits to the same address.
CHARGE SALES TAX ON RESTAURANT MEALS
Coffee houses inside the larger libraries.
collect on free reduce lunch at less \$5.00 a month
Commuter tax for Out of County Commuters
consider the meals tax again
Continue to work to acquire a better return on taxes levied by the state
Corporate educational partnerships that offer business tax discounts for local business
daily commuters from other state to Fairfax county should pay extra tax (such as transporation tax, commuter tax)
Digital Advertising revenue streams by providing links to other websites such as news sources or other sites that would be of interest to browsers.
Do not worry about ways to further burden the taxpayers, this includes businesses, but develop methods that improve the infrastructure which will then maximize the value of all taxpayer owned properties.
Evenly distributed tax expectations. No more loop holes.
Expand toll roads and user payment for services.
Explore all possible sources, including restaurant food/drink taxes.
Fair share from Richmond
Fee increases
Filing fee for real estate assessment appeals at both the administrative level and the Board of Equalization level.
Gas tax
Have all county board positions voluntary or with lower compensation.
Higher fees for optional services (parks and rec, for instance, and golf).
Higher fines for traffic violations, getting licences (all kinds) and court fees.
Hotel tax, entertainment tax
How about supporting a 4% meals tax in all of Fairfax County as do several smaller jurisdictions such as Vienna, Fairfax City, Falls Church, etc.
I am not opposed to increased taxation in order to fully fund all the programs needed in the county.
I don't have anything specific but I'm sure you have a long list of new things to tax.

I support a tax increase on things like property and meals but not an increase on sales taxes. I would not want to disproportionately affect low income residents who need to buy things that are necessary.

I wish, but I don't have any specific ideas.

I would consider initiating a school tax with revenue dedicated to be part of the monies that is given to FCPS in its entirety.

I'd be ok with a county sales tax or something similar. If we don't maintain the level of excellence we have in Fairfax County, then we'll start sliding backwards and once you start doing that, it is hard to recapture excellence.

If illegal immigration enticement is solved, the county will have more money to spend on the elderly and sick.

If you tax dogs why not cats or other pets? REDUCTION: In other words, stop offering basic MSoffice. Can be self taught or OJT by peers. Keep advanced MSoffice training.

I'm sure if you look hard enough you can find ways to trim the fat, i.e. Take home cars when they are not needed, Over paid and too many people doing jobs that aren't needed.

Impose a fee on all aliens who wire money to another country but cannot prove that they are in the USA legally. The revenue, after paying for this program, shall be directed to pay for ALL COSTS associated with Law Enforcement relating to the arrest, inca

Impose a local income tax.

In my opinion, businesses that are mobile (i.e. we come to you, apps for mobile phones, and non-traditional hours) provide more of services than typical brick and mortar.

Increase fees for development reviews. Implement a proximity of service tax for real estate adjacent or in close proximity to a service (fire station, park, etc.) as is done in other jurisdictions (Loudon).

Increase property and fuel taxes

Increase property taxes to better meet the needs of the county. BUT the public better see the results of their money on things like improved school, less traffic congestion, etc.

increase taxes on those not paying their fair share

increase the business/corp. tax

Individuals who are not county residents should be charged higher fees than residents.

Invest in housing and new businesses on backlick Rd in Springfield. The empty car dealerships and run down blgs make me want to move out of the area. It's an eye sore and not safe.

Ladder of taxes on those who rent out their private residences.

Learn to manage within your budget. The county is spending too much on too many things.

Legalize and tax marijuana. See generally, Denver, CO.

Look at internet traffic/.

lottery

Lower taxes

Make a go-fund-me sort of page , maybe some people would be willing to do it

Meal tax

Meal tax

Meal tax for education.... 4% just like Arlington who is #1 in education in this area....where we used to be!

meal tax, increased real estate taxes

Meal tax.

Meal tax. Up sales tax by 1%

Meals and hotel tax

Meals tax

Meals tax

Meals tax

Meals tax

meals tax increased state transfer

Meals tax for schools only

Meals tax would be acceptable to me. Get moving federal agencies and new business into the county to increase jobs and attract additional resident (which equals more homes/households to pay real estate taxes)

meals tax!!!

meals tax, ez pass tolls on 95 between maryland and virginia

Meals tax.

Meals tax.

Meals, alcohol, tobacco taxes Increased program fees w/qualifiers for reduced fees for eligible residents Increase out of County fees for participation in programs

MEALTAX

minimum wage is unfair!

Modest increases property, restaurant tax). Charge for admission to parks/events. NPS charges entrance fees. Allow naming rights for facilities.

More property taxes

More taxes: dining/cigarette

N/a

Naming rights for buildings

Need to figure out how to tax people commuting to and through Fairfax

New revenue sources would spread the burden over the entire population, not just homeowners.

No more fairfax connector subsidies.

No new bond issues for schools, etc. Concentrate on growing the economy in the county to generate revenue rather than increasing taxes. At some point you run out of other peoples money. Ask yourself - Just where is that taxpayer money going to come f

Nothing specific, but in one of the funding documents an observation was made that the real estate tax now provides 64% of the revenue and it was 50%. What changed? Which other sources need to be adjusted due to inflation etc.?

Parental funding of extra curricular school activities. Restaurant food and beverage tax.

Plastic bag and styrofoam container tax (5 cents per item)

Popular programs could potential have user fees associated with them

Private-sector businesses that use the County's resources for free or at below-market rates.

Quit taxing homeowners more and more. Tax business more; yes, I understand that I as a resident still pay for this.

Raise property taxes.

Recruiting new businesses

Reduce the size of the government by critically reviewing each government employee's job. Fairfax County has yet to streamline its labor force like many corporations and other organizations.

restaurant meals tax

revenues could be increased by an across the board reduction in county administrative staff

Sake of rec centers

Scrub the budget -- in any budget the size of this county's, there're always efficiencies.

Sell that ostentatious and inappropriate government palace!!

Something tourist related.

Supervisor Herrity seemed so excited about the School System exploring PRIVATE FUNDING sources but could only name BUS STOP SHELTERS as a success story that the Fx Govt could claim. I suggest the County secure private funding to add to our tax dollars fo

Ideas Tax non Virginia municipalities and government entities the transport through or export to Virginia their garbage and other types of waste and environmentally hazardous materials to and through virginia, by road, rail and any other means of transportation Tax on plastic grocery bags Tech and arts The businesses should have taxes The meals tax is the onlu real option on the table. The number of Maryland license tags on new residents' cars has been increasing steadily since decals were discontinued. In addition to losing registration fees the county is losing auto personal property tax revenue. Traffic law enforcement cameras, especially at red lights and school zones. User taxes, tax those of us who use the roads through gas tax, etc. We are one of the wealthiest counties in the country so people tend to believe there is plenty of money to fund social programs that the county so desperately needs. There is only so much tax money to go around and is often allocated for other services. When housing prices were high you cut the tax rate. Raise them. back to where they were. Yes ... have Environmental Services offer mosquito-control services (on a sliding fee scale) to private residents. Example, the Methodist Church (Burke Lake Rd/Burke Center Pkwy) needs to redirect a small stream that creates standing water pools. Yes, but avoid nuisance taxes, such as restaurant meals tax. County already taking more-large growth in real estate rate, sewer charges, sales taxes past 7 yrs. That's plenty more money into County piggy bank-live within the additional money you've already taken from me. Arlington holding line not taking more taxes Fuel tax I understand "new revenue sources" as taxation in some form -- NO! It is incredible to me that Fairfax County, which already has a high tax base and multiple sources of tax revenue (property, sales, car) cannot adequately fund its needs. Get serious about getting down to essentials in the budget. Fairfax county is alread Keep it simple and straightforward. Legalize recreational marijuana use and implement a high tax. New revenue sources in Virginia and in the County always seem to impact those least able to pay, but have no choices when sales tax or other consumption taxes are raised. No No more new taxes/spending. Reallocate resources correctly. none Revenues have gone up for years. For example as property values rose a decade ago, taxes generated more income due to the higher values, yet at the same time, the tax charged for buying a house increased in percentage. Yet all we heard was short falls. Tax parents for having more kids The county already spends too much money. You should be looking for ways to reduce taxes, not increase them. There should be NO higher taxes. We are getting destroyed enough through all the fees and taxes we already have! We already pay one of the highest property taxes in the State. We have sufficient revenue, the issue is allocation and optimization. Property taxes are already too high, and the car tax is just downright immoral. We should try to live within the budgets we have and use the funds in the best way. Public schools 2. Join the book rental business. If we can rent it for a much lower fee, we would. This is for most classes texts for college Advertising

Before seeking additional revenue, drastically reduce funding for all activities that do not involve public safety and maintenance of infrastructure--specifically in the area of recreation activities and excessive educational facilities.

Economic development initiatives to incentivize business to move to the County, creating jobs and expanding the tax base.

Get the money from businesses and State.

I'll pay more for golf fees

In another life I helped local/regional governments cut costs and several eliminated the water and sewer dept as a separate entity and moved it under Revenue and Finance.

Increase sales tax overall by .5%

Let disabled adults have jobs to run soup kitchen, homeless shelters. Make them responsible to cook, clean and work together to have a homeless shelter running. They should have jobs.

Only raise taxes for the schools especially to support teachers.

Raise the business tax and/or add a Restaurant tax.

Sell park acres. Charge illegal immigrants fees to attend school. Close unnecessary schools, and reduce the teacher glut and unwarranted high salaries. Cut Supervisor salaries.

Support meals tax.

Try to increase tax revenue from other sources besides homeowners.

Use more efficient means of selling excess County Property (see the U.S. DoD or U.S. General Services Admin. privatization program for sale of excess property).

use what you already have. I can count to public works trucks parted at 7-11, other parking lots, etc during the day. is their work measured daily?was it really 8 hrs of county improvements?

We give enough revenue spend wisely

### Real Estate Tax Adjustment Ideas

#### Ideas

Why should home sellers have to pay a congestion tax when they are the ones leaving. Why shouldn't these taxes be paid by the developers who bring more housing.

Why not allocate some small percentage of the upcoming tax rate hike to libraries?

5 cents rate

7% to fully fun school budget

A meals tax would not unilaterally affect everyone like the real estate tax does, but it would allow for tax cuts to be made to the real estate tax.

A small increase in real estate taxes is appropriate at this time.

Adjust the real estate tax rate to increase the % transfer to FCPS

An outside audit of county assessments of aging, non-renovated private residences. Also, recourse to a tax adjustment or credit for owners/occupiers that takes into consideration the cost of maintaining such properties and the need to ensure a diverse hou

As a county resident I say please raise real estate taxes to cover budget shortfalls.

As much as people dislike seeing their taxes increased, we need to raise them to sustain the level of services Fairfax County residents need and expect. Let's not allow shortsighted political goals to destroy the wonderful way of life we've created in Fai

As real estate values rise, the real property taxes should be lowered.

Bring constituents into schools to see how crazy it is to do kids justice on the current budget. 30+ in schools, poor technology, and new teachers year after year due to the poor pay.

Budget to keep rates flat, no increases as these become a burden on home owners

By creating a system for builder to build more if the Infrastructure and the environment capable to service the addition.

Ideas Cap the real estate tax increases for three years at the current rate. County budget should estimate (not advertise) adjustments for the next two and three outyears, giving a better idea of trends and requiring supervisors and staff to lay out projections publicly. Don't tax residents in Fairfax Station for property in the flood plane. It is land conservation area and we should not be taxed on. We are providing a service to the county by saving the flood plane. We should not have to pay taxes on it. due to limited space for only 300 character replies & the lack of a character counter for our convenience I cannot respond. Eliminate real estate taxes for people who have lost their jobs and have no income. enact a provison that requires the County to buy a house for the appraisal price. this will prevent the usual theft from the taxpayers Factor in foreclosures, short sales and don't increase real estate tax on one house with no new modifications and not the surrounding FFC needs to insure that the real estate tax rate is as low as possible but still able to cover cost. For the future, we should take another look at the property assessment processes. The current process seems very conservative and slow. Raising assessments would have the same effect as raising the tax rate, but would be much more politically palatable. Fully fund FCPS! We do not want property values to fall! Greatly reduce the taxes! Higher home taxes I would be ok with an increase so that FCPS could get more funding. I am happy to pay a few cents more to ensure that our schools are among the best in the nation. I am not opposed to an increase I am willing to pay a higher rate in order to continue receiving the current level of services. I am willing to pay higher real estate taxes provided the increase is used to fund the school budget. I would like to keep taxes low. If illegal immigration enticement is curtailed, the tax rate will not have to increase as much. If needed. If real estate taxes cover school budgets, they should be adjusted for those whose children do not attend public schools. If taxes have to be raised to increase services, then show value. If the tax rate needs to return to pre-recession levels to fully fund our schools and public services, then it should be done. I'm not against a slight rise in the tax rate if it helps keep our services good. Increase Increase rates to fully fund schools Increase real estate taxes. Increase taxes Increase taxes Increase taxes if it is necessary to maintain the Libraries, schools and parks ... i.e. the Quality of Life in Fairfax County. Increase to save FCPS increase to support mental health and welfare Increases over the past 2 years are forcing seniors to leave Fairfax County because they cannot continue to pay the high real estate tax rates on fixed incomes. Reduce the rates for seniors over the age of 65. Institute a modest increase.

Ideas It needs to be done with proper assessment not by assumption. Since many people don't report when they remodel their houses, the house value in the county database may be lower than the actual value of the house which leads to a lower tax than it would h It's expensive enough to live in this county, please stop taxing us to death. Those on a fixed income cannot afford another increase. Just the usual adjustments to ensure adequate revenue to fund county services. Keep rates as they are keep the R.E. and P.P. Tax stable if not lowered Leave the rates and adjustments alone. Readjust every two years. Look at every available tool and determine how to match the tax instrument to the scope of need. Lower Lower Lower not higher. Real costs (fuel, labor, etc.) have gone down or been flat the past few years, property values have increased so revenue is up, yet the county seems to not be able to live within it's budget due to program expansions. Lower real estate tax. Lower real estate taxes. This county needs it to be lower for more growth/movement. lower tax rate Lower taxes Lower Taxes For the los and modele class Lower taxes for the Seniors and those over 70 years old and have one income. Lower the rate CUT THE WASTE LOWER THE TAX RATE. How are first time home buyers supposed to afford that much an annual county real estate taxes on every other thing they have to pay when owning a home?? Lower the taxes! The county is very rich and thinks it can spend it can spend without regard to the people who pay. Has anyone thought about lowering our rates. lower them Lower them! Lower. Minimum necessary once LOB cuts and reductions accomplished. Not increase the tax rate. The value of homes are rising. ok to increase the rate to provide good services. One document said the residential and business tax rate had to be the same. Can they be different? If so, could the business rate be increased slightly. Could a progressive rate be applied to residential property? Overall the assessments done in a non-subdivision area seem very arbitrary when sales in the Clifton area are difficult to complete and owners drop prices yet the assessment increased in FY 16. Please explain?????? Physically inventory properties; my neighbor has a beautiful 2 story addition and his assessment is less than \$20k more than my property Please do not consider raising the personal property taxes. As we already live in a very unaffordable area, raising the real estate tax rate, even a little bit, will put an unnecessary strain on the most of the home owners living here, and will even forc Prefer not to see the tax raised as our assestment is up 9%, well above the district or county average prove it needs to be increased. I know the schools claim to need more \$\$ and this survey does not address that-BUT schools need to stop wasting \$\$\$\$\$. Just check out their work force goofing off. Provide expanded explanations whenever any adjustments are made.

Raise

Raise as necessary to pay for operations, rather than including Bonds on every ballot. This only pushes the payment issues further out.

Raise taxes to fund schools and restore library services,

Raise them to fund greater hours for the public libraries. There is no reason a library should not have the same hours as retail stores. It's bizarre to kick children out of a library at an early hour when we should be encouraging them to be there.

Raise them!

rates should NOT be raised

Real estate taxes are not very high in Fairfax County for what you get.

Real Estate Taxes cannot continue to be increased. Have reasonable tax relief for the elderly. an individual with modest resources cannot get tax relief in Fairfax County.

Reduce rates to support a much smaller gov't.

Reduce spending then you will be able to lower real estate taxes. And please don't play games like you have done in the past when you lowered the house assessment but raised the land assessment. That didn't fool anyone.

REDUCE the tax rates for home owners. Quit making us bear the majority of the tax burden.

Reduce them!

Reduce, reduce, reduce tax rate. Adjust individual tax rate based on taxpayer utilization of school system. Consider dwelling condition when assessing real estate.

reduction in real estate taxes

Remove tax on retired vets military pensions

Retirees spend money....there should be more tax relief for upper income retirees. Otherwise, FL, AZ, NC et al will continue to gain from FFX's loss!

see above

see above

Seems about right.

Shoot for the moon, and know that you'll land a bit lower.

Should be adjusted periodically to keep pace with inflation increases and decreases (every 5 yrs.)

Some money through Special Tax District 5 should go to transportation improvements in Reston.

Stop raising real estate taxes

Stop raising the rates. Property values keep going up and so do the rates. Seems like double dipping.

Stop taxing real estate at a flat rate. For homes worth more than \$500,000, tax value above that amount at a higher rate. This will not hurt moderate-income families who would struggle to stay in their homes with a higher tax rate, but would open new reve

tax assessment too high this year

Tax rate is too high!

tax rate is too high. Why are we being robbed every year more and more where no improvements are seen? Where is this money going???? We need programs to lower taxes for ALL elderly citizens who are living here, not only the poor ones.

The entire advertised \$0.04 increase may be necessary.

The tax rate should be increased to accommodate the necessary budget increases.

these rates have to be lowered my taxes have more than doubled in just 10 years!

Too high

Too high. Look for other ways to balance the budget not on the backs of people who own homes and cars. Seems the people who work hard and achieve are the ones footing the bill for everyone else.

Treat all taxpayers equally as well as employees. It seems DHR has worked to minimize the amount of positions and job descriptions which hurts the employee and ability to get very qualified future employees

We need a serious conversation about why seniors pay low rates, even when they have high assets.

You cannot tax your way to prosperity

Ideas Yes lower the burden on taxpayers. Cut your budget! Are you kidding? Control your growth....seems everyday, new housing developments are springing up, squeezing in, destroying otherwise green spaces, adding to congestion, increasing real estate taxes based on higher property assessment. Do not increase the RETR Do NOT raise real estate rates. Push the State for school money, and he Feds to control the illegal immigration that is driving up the costs to schools and is the source of a majority of the increased schools budget. Fairfax County's tax rates are already very high. Do not raise these. Lower Lower it My real estate tax goes up MORE than my salary increase each year. No increases.. focus on giving people back their money through lower taxes and let them spend the funds through the local business. none Please don't raise taxes. It is already too expensive to live here. Raise real estate tax rate. It's the price of living in Fairfax county. Require County Exec to submit a balanced budget based on anticipated tax revenue. This should be a hard and fast requirement. Small increase would be tolerable. Support FCPS The only adjustments should be rate adjustments down. They are high enough already with artificially high property values. (blank) Decrease don't raise them. I have not had any significant problems with the way tax rates have been dealt with over the last 30 years or so. I don't think we should take the path that "we will solve all our problems with an unusually large real estate tax increase." This is addressed for the near future. Already too high. As a very senior citizen the real estate assessment for lower income seniors needs to reduced. The application for real estate tax reduction should at least include adjustments for medical expenses. If real estate taxes are increased much more I will be Consider reducing the tax rate for retired veterans and service disabled veterans rated 60% or higher disabled. Corporate tax rate increase, no special zero or low rate to attract new development or rentals Cut the property tax rate in half. You're taxing me too much. Do not raise the tax rate. Residents, especially the retired ones, are being taxed out of the county. Elderly and disabled person should not pay property taxes. HOMEOWNERS SPENT LOTS OF \$\$\$ ON MAINTANCE, CAPITAL IMPROVEMENTS, LANDSCAPING/LAWN CARE.....THESE ALL GENERATE SALES TAX REVENUE..... "BE GENTLE WITH OUR HOMEOWNERS". I support increases in line with inflation. Keep our taxes at least where they are, because "you get what you pay for." If folks want lower taxes, let them move somewhere else (and see what their services are like). No taxes should be raised Reduce taxes now. Don't keep taxing folks and forcing them to either move or reduce spending on necessary items. Fairfax County is not an unlimited slurce of funds for county government and schools. Time to use your education and hold the line.

Stop the annual raises that are threatening to make retirees move to a more tax-affordable area. The Board of Supervisors is bleeding the public dry with their yearly robberies.

The housing market is still weak and houses may be assessed for more than they are worth. Do not raise taxes on housing.

Yes lower the burden on taxpayers. Cut your budget!

### **Other Ideas**

Ideas

Bringing in a hub where millennialist would want to live and work...

Changing county employee and school employee retirement plans to full 401k. Changing county and school employee healthcare to a fed employee type (75-25).

Close governance on Tyson's Corner development.

Collaborate with FCPS to determine overlap of services - streamlining of support services

conduct work efficiency reviews; run the govt like private industry; look to make the most of money received; don't always keep asking for more; as over time businesses tend to become inflated and processes should be reviewed for efficiency

Continue to expand explaining county government matters on TV.

Coordination of human services with schools and communities must go beyond the pilot (Opportunity Neighborhoods) stage to full implementation.

county employees - for downgraded staff, whoes salary should be decreased to reflect to the current lower grade instead of receiving the same high salary extra tax on plastic shopping bag

Create a model egovernment

DIT is rigid in having one platform only on the co. network. Employees are asked to use home computers for work, yet the DIT will not support a Mac. The reason is archaic (security). Other govts. use many platforms. If a virus hits one, it is not likely t

Education Funding K-12

Fix the multiple traffic light combinations not aligned/timed problems on major arteries [e.g Huntsman-Reservation-Lee Chapel light combo on 286]

Giving more attention to worker students!

Higher business taxes to companies based or doing business in FC.

I had more to say above but was limited to 300 characters, which I was not told until after I had typed the longer response. Same goes for Q 16.

I support county services with the caveat that they be delivered efficiently. All processes and funding should be reviewed/audited on a regular basis to see where reasonable improvements can be made.

I thoroughly enjoy the Public Libraries and would appreciate continued level of funding to ensure they are stocked with new material, etc.

If public schools are expected to do more with less (budgets have not kept up with increased enrollment), then all other areas of the county budget should have to do the same. Per capita spending should decrease in all other areas.

I'm concerned about parental neglect/child abuse taking place in the county. Start by looking at parents neglectfully sending their kids to school without lunch and expecting the school to pick-up the tab. If they can't make their kids lunch what other

Let's have volunteer time be a tax deduction for those who cannot give money. Let teachers who work more than their 40 hour weeks be able to deduct their time at at least minimum wage from their income taxes, which in effect would give them an income boos

Limit development of high density apartment buildings. These high population centers stress the local infrastructure.

Look at ways in which the various local jurisdictions could work together to promote their common interests.

Lower tax rate on business, and give businesses incentives to have operations in Fairfax.

Maybe if you got rid of some of those 390 groups that I tried to read through you could use the money on infrastructure and services that are used by a broader number residents.

No more property/house) taxes for citizens over 62 REGARDLESS of how much money they saved. Now only the 'not savers" are rewarded.

Program Eliminations shown above would generate significant cost reductions by removing the enormous burden imposed by illegal aliens to our citizens.

recommend that all state offices be held for a maximum of only 8 years just like the president of the US so that they will actually work for the good of the people they are supposed to be representing instead of lining their own personal pockets with the

Reconsider how road construction is done. I have seen new road crews put pavement down and week later have another crew dig up parts for underground work.

Reduce the size of the government. Enforce the law.

Remove tax on veterans pensions!

Require County Supervisors to be responsive to citizen inquires.

Restaurant or other tax such as increasing the tobacco tax

Services Tax

Staff can B CUT or eliminated who doesn't produce Transfer of institutional knowledge via DROP doesn't work Incent dead weight 2leave now vs @end of DROP Restructure DROP 2B available 4 in demand skillsets & positions if transferring knowledge is key

Stop rehiring retired staff (at a high salery) instead of new graduates who really need the job and can be paid much less. This will benefit the up and coming staff as well as the economy.

subsidize poorer residents to attend prvt Rec Centers and Golf instead of building them.

Supervisors - do your job and place a MEALS TAX on the ballot as a referendum. Let THE PEOPLE have our say! Who do you serve....local restaurants or TAX PAYING VOTERS?!

take the burden off of real estate owners to fund schools. Bring back commercial buildings and make fairfax county attractive to the corporate world again

The County should stay out of issues better left at the State level. For example, the Board of Supervisors has had a propensity over the years for trying to arrogate to itself authority to regulate taxes and firearms beyond its authority.

The County uses the volunteers effectively. Hire more people to oversee them.

the number of homeless people on street corners, esp. in the Fairfax/Centreville area is of extreme concern.

The sales tax should be increased by \$.05.

We need to more aggressively (through law suits and other means) seek to get back a greater share (no less than 50% of tax revenue should be spent in the jurisdiction / region in which it was raised) of tax dollars from Richmond.

Why aren't there road improvement requirements as well as new schools built before a developer can build new housing developments especially in high density developments.

Get the School superintendent to submit a budget that falls with in revenue estimates. Eliminate any pay increases for teachers until the county economy improves.

none

none

Strategize personnel needs as retirements occur and current positions are obsolete. Where possible, transfer current qualified employees to vacant positions in the county. Focus on non-producing employees to retrain or release.

Larger rollover to the school system. The population is more difficult and diverse. Special education students have exploded.

Maybe if I better understood what this survey was about and how my opinion really matters... The email came across as though this is all something that everyone has general knowledge about and, unfortunately, I do not.

This is a really dumb survey for a layperson not involved in the government. I have an advanced degree but I can't say much more than N/A to everything. Whatever you glean from this thing, it will be worthless. You're asking the wrong questions of the wro

above....am unsure if anyone is really considering

Better kept roads especially on Telegraph Road between Beulah and Richmond Hwy/Route 1. Families, school buses, city buses, businesses, etc. travel that portion of road at a high per capita rate. Why isn't it maintained better.

Get the democrats out of there

I support the idea of a meals tax.

I would say the last revenue source should be a meals tax.

Impeach all those who vote to raise taxes instead of cutting non-essential programs, waste, and afternoon cocktail parties interspersed with "conferences" in Hawaii and Las Vegas.

Lower property taxes or cut it out

More of our monies should go to schools and parks which many people access. Less money to individual causes and outlets.

Offer a budget plan – 1 page per area - listing ten years of budget lines per major area, along with hard statistical data on total budgets and results and make it readily available in an easily understandable format: no jargon, no six-point font.

Provide transportation for people to and from work. More public transportation to reduce the car pollution and traffic problem.

Recruit more businesses and not fed govt agencies to locate in the county. Get McAuliffe to go to the mattresses on this to help

See above.

Stop being extorted by the Schools.

Stop eliminating and defunding Parks/Recreation, SACC, and Libraries. These are the things our less affluent neighbors need more access.

stop increasing medical insurance over what our raises are! Let us volunteer for county good such as CERT and be allowed to use volunteer time even after hours. It benefits the county and the residents.

THANKS FOR BEING PUBLIC SERVANTS......

## Appendix A: Local Advocacy Groups

Advocacy Group
8
Blind and visually impaired.
CERT
Domestic and sexual violence
Education
Elementary School PTA
FACETS
Fairfax County Alliance for Human Service
Fairfax County Alliance for Human Services
FCFT
Flags
fop police pac
Fully Fund Fairfax
Greater Greater Washington.
GWWCA
HOA Board
How does one learn about these?
IAmFCPS, Fairfax FLaGS
Invest in Fairfax' and Library Advocates
LBSS PTSA
Mason Neck Citizen's Association
Neighborhood School Readiness Team , MCCP-NVFS
Northern Virginia Technology Council
Only when it appears our government is spending beyond its means.
Our Daily Bread, Autism Star program, aging in place, AARP, Special Ed. Olympics, Prison Fellowship
Park land use
political party, faith based organization, So Co Task Force
possibly if can be done on line.
PTA
Public education
Public schools
Safe Teen Driving
School funding
SLEEP
South County Federation
Special education
Sully/Fairfax Democrats
ThinkLocal
This is a privacy issue.
Various citizens associations and local resident groups
WFCCA and SDC
county schools

#### Advocacy Group

I served on Land Use for twenty years including sub-committees to oversee Kingstown, served as President of our home owners association for several terms and was Lee District Park Commissioner.

Springfield Civic Association PTA Friends Richard Byrd Library

Hayfield Citizens Association

FRANCONIA

**Therapeutic Recreation Services** 

I am FCPS, Fairfax Flags

there aren't any to participate with - if there were, I would

HOA to fight the expansion of 66, which will raze homes and degrade my neighborhood.

Local civic association

Sex trafficking

Friends of Oakton Library - advocates for Library funding and support.

FPAC for School Board

Community Services, Criminal Justice

### Appendix B: 2016 Lines of Business Survey

### Fairfax County Government 2016 Lines of Business (LOBs) Survey

The County's General Fund budget of \$4 billion is primarily supported by the Real Estate and Personal Property Taxes and supports basic local government services, as well as the transfer to the Fairfax County Public Schools (FCPS). The Fairfax County Government and FCPS are separate and distinct entities, each governed by an elected body that determines the allocation of its resources to fulfill its respective mission.

The **County's 2016 Lines of Business (LOBs) exercise focuses on the non-school portion of the budget** including services such as Public Safety, Social Services, and Transportation among others; extends beyond the FY 2017 budget process; and is the first step of a multi-year process to shape the County's strategic direction and validate priorities. More specifically, the LOBs goals are to:

- Educate the community on the array of services provided by Fairfax County;
- Engage with the Board and the community regarding programs/services to evaluate for improved effectiveness and efficiency; and,
- Inform regarding the impacts associated with specific decisions.

As a result, the Board will be better positioned to develop and approve a sustainable financial plan to invest in the County's future success.

This LOBs survey is designed to support the educational and engagement goals mentioned above, as well as to assess the LOBs process to date. Since the LOBs can be overwhelming, the *Resource Materials* section below provides additional information on the process, specific agencies and LOBs, and the County's budget. Explore based on your individual interests and then **complete this survey by March 21, 2016 by:** 

- Visiting <u>https://www.surveymonkey.com/r/FairfaxCountyLOBs</u> OR
- Scanning the QR code to the right



If you prefer to complete the survey on paper, fill out this survey pamphlet and either turn it into the front desk or mail it to: Fairfax County Department of Management and Budget, Suite 561, 12000 Government Center Parkway, Fairfax VA 22035.

### Thank you for your participation!

In addition to the online options, you can learn more, ask questions or make comments at meetings held throughout the County as part of the budget process, or at three focused LOBs community meetings (see meeting links below).

As you are taking the survey, you may want to access the *Resource Material* web page(s) and leave them open in separate windows for reference. The survey should not take more than 15 minutes and we ask that you/your household complete only one survey. Results will be available in April.

#### **Resource Materials:**

Agency Groupings: http://www.fairfaxcounty.gov/dmb/2016-LOBs-county-agency-groupings.htm 2016 Lines of Business: http://www.fairfaxcounty.gov/dmb/2016-lines-of-business.htm Lines of Business Overview: http://www.fairfaxcounty.gov/dmb/lob/2016/overview.pdf LOBs Presentations to the Board of Supervisors: http://www.fairfaxcounty.gov/dmb/2016-lobs-schedule.htm Fairfax County Budget information: http://www.fairfaxcounty.gov/budget General Fund Revenue information: http://www.fairfaxcounty.gov/dmb/revenue-book-january-2016.pdf Prior budget reductions: http://www.fairfaxcounty.gov/dmb/budget-reductions.htm Budget Process Meetings: http://www.fairfaxcounty.gov/dmb/2016-lobs-schedule.htm

If you have any questions or comments, please send an email to LOBsurvey@fairfaxcounty.gov.

### Agency Groupings & Agencies/Funds

<b>County Governance</b>	Board of Supervisors	Physical &	Alcohol Safety Action Program
-	County Attorney	Mental Health	Fairfax-Falls Church Community Services Board
	County Executive		Health Department
	Elections		Integrated Pest Management Program
	Financial & Program Auditor	Public Safety	Code Compliance
County Operations	Cable & Consumer Services		E-911
	Civil Service Commission		Emergency Management
	County Insurance		Fire & Rescue
	Employee & Retiree Benefits		Police
	Finance		Sheriff
	Human Resources	Public Works &	Business Planning & Support
	Human Rights & Equity Programs	Infrastructure	Capital Facilities
	Management & Budget		Facilities Management
	Procurement & Material Management		Solid Waste Management
	Reserves		Stormwater Services
	Tax Administration		Wastewater Management Program
	Vehicle Services	Recreation &	Burgundy Village Community Center
	Consolidated Debt Service	Community	Fairfax County Park Authority
		Services	Fairfax County Public Library
Courts & Judicial	Circuit Court and Records		McLean Community Center
Administration	Commonwealth's Attorney		Neighborhood & Community Services
	General District Court		Reston Community Center
Development	Economic Development Authority	Social Services	Administration for Human Services
·	Land Development Services		Consolidated Community Funding Pool
	Mosaic District Community Development Authority		Contributory Fund
	Planning and Zoning		Family Services
	Planning Commission		Juvenile & Domestic Relations District Court
Housing Services	Housing & Community Development	Transportation	Transportation
-	Prevent & End Homelessness	-	Route 28 Taxing District
Information Access	Cable Communications	1	Tysons Service District
& Technology	Document Services		
	Information Technology		
	Information Technology Fund		
	Office of Public Affairs		
	Technology Infrastructure Services		
1			

Agency Groupings, including associated Lines of Business: <u>http://www.fairfaxcounty.gov/dmb/2016-LOBs-county-agency-groupings.htm.</u>

Agency and Lines of Business information: <u>http://www.fairfaxcounty.gov/dmb/2016-lines-of-business.htm</u>.

### Fairfax County Government 2016 Lines of Business (LOBs) Survey

1. Please indicate your level of interest in each Agency Grouping (see previous page). For Agency Grouping and LOBs details visit <a href="http://www.fairfaxcounty.gov/dmb/2016-LOBs-county-agency-groupings.htm">http://www.fairfaxcounty.gov/dmb/2016-LOBs-county-agency-groupings.htm</a>.

Agency Grouping	No Opinion	Low Interest	Moderate Interest	<u>High Interest</u>
County Governance County Operations Courts & Judicial Administration Development Housing Services Information Access & Technology Physical & Mental Health Public Safety Public Works & Infrastructure Recreation & Community Services Social Services Transportation				

2. You may provide comments for up to three Agency Groupings. Would you like to comment on any of the Agency Groupings?

□ Yes, proceed to Q3 □ No, skip to Q14

- 3. Which Agency Grouping would you like to comment on first?
  - □ County Governance
     □ County Operations
     □ Courts & Judicial
     □ Administration
     □ Courts & Technology

Physical & Mental Health
 Public Safety
 Public Works &
 Infrastructure

Recreation & Community Services
 Social Services
 Transportation

- •
- 4. Why is this Agency Grouping of interest to you? Please include relevant LOB numbers, if known, (http://www.fairfaxcounty.gov/dmb/2016-LOBs-county-agency-groupings.htm).

5. In your opinion, should the services and/or specific LOBs provided in this Agency Grouping be adjusted in any way?

Redesign program(s) What specific ideas do you have?	□ Yes	□ No	□ No Opinion

	Expand program(s) What specific ideas do you have?	□ Yes	□ No	□ No Opinion
	Eliminate program(s) What specific ideas do you have?	□ Yes	□ No	□ No Opinion
	Other	□ Yes	□ No	□ No Opinion
	What specific ideas do you have?			
6.	Grouping? Yes, proceed to Q7 No, skip to Q14			nment on another Agency
7.	What second Agency Grouping would y         County Governance       Development         County Operations       Housing Service         Courts & Judicial       Information Acc         Administration       & Technology	Physical & Mer Brublic Safety	ntal Health 🛛 Recrea 🗆 Social	
8.	Why is this Agency Grouping of interes ( <u>http://www.fairfaxcounty.gov/dmb/</u>	-		
9.	In your opinion, should the services an way?	ıd/or specific LOBs pro	ovided in this Agency (	Grouping be adjusted in any
	Redesign program(s) What specific ideas do you have?	□ Yes	□ No	□ No Opinion

6.

7.

8.

9.

	Expand program( What specific ide	•	□ Yes	□ No	□ No Opinion
	Eliminate progran What specific idea	.,	□ Yes	□ No	□ No Opinion
	Other What specific idea	as do you have?	□ Yes	□ No	□ No Opinion
0.	You may provide co Grouping? ☐ Yes, proceed to ( ☐ No, skip to Q14		Agency Grouping. Would	l you like to comment o	n another Agency
1.	Which Agency Grou	ping would you like to	comment on?		
	County Governance County Operations Courts & Judicial Iministration	<ul> <li>Development</li> <li>Housing Services</li> <li>Information Access</li> <li>&amp; Technology</li> </ul>	<ul> <li>Physical &amp; Mental He</li> <li>Public Safety</li> <li>Public Works &amp;</li> <li>Infrastructure</li> </ul>	ealth 🛛 Recreation & (	
2.			you? Please include rele <u>-OBs-county-agency-group</u>		nown,
3.	In your opinion, sho way?	uld the services and/	or specific LOBs provided	l in this Agency Groupir	ng be adjusted in any
	Redesign program( What specific ideas		□ Yes	□ No	□ No Opinion

Expand program(s) What specific ideas do you have?	□ Yes	□ No	□ No Opinion
Eliminate program(s) What specific ideas do you have?	□ Yes	□ No	□ No Opinion
Other What specific ideas do you have?	□ Yes	□ No	□ No Opinion
As the Board of Supervisors reviews the consideration, do you think they should			next steps for
			next steps for
consideration, do you think they should Program reductions/eliminations	focus on any of the s	trategies below?	
consideration, do you think they should Program reductions/eliminations	focus on any of the s	trategies below?	
consideration, do you think they should Program reductions/eliminations What specific ideas do you have? Program additions/enhancements	focus on any of the s	trategies below?	□ No Opinion
consideration, do you think they should Program reductions/eliminations What specific ideas do you have? Program additions/enhancements	focus on any of the s	trategies below?	□ No Opinion
consideration, do you think they should Program reductions/eliminations What specific ideas do you have? Program additions/enhancements What specific ideas do you have? New revenue sources	focus on any of the s	trategies below?	No Opinion No Opinion

14.

Real Estate Tax rate adjustments What specific ideas do you have?	□ Yes	□ No	□ No Opinion
Other What specific ideas do you have?	□ Yes	□ No	□ No Opinion
	□ Yes	□ No	□ No Opinion

# Your feedback is very important to us! Please take a couple minutes to provide comments on the process.

15. Describe your experience with the County's Lines of Business (LOBs) process to date (check all that apply). □ Have not reviewed any LOBs information.

□ Have reviewed overview/summary information

□ Have reviewed agency/LOB-specific information

□ Have attended/plan to attend a community meeting where LOBs were/will be discussed?

16. Indicate your level of agreement with the following statement: *"The online LOBs information was easy to navigate."* 

Strongly Agree Why?	□ Agree	□ Neutral	□ Disagree	□ Strongly Disagree

17. Indicate your level of agreement with the following statement: "*I am more informed about what Fairfax County Government does as a result of the LOBs process.*"

Strongly Agree Why?	□ Agree	□ Neutral	□ Disagree	□ Strongly Disagree

		Pleas	e tell us ab	out you (optic	onal).
18.	Do you or someone in your household work for Fairfax County Government or the Fairfax County Public Schools? I Not an Employee of Fairfax County Government or Fairfax County Public Schools Employee of Fairfax County Government Employee of Fairfax County Public Schools				
19.	Do you participa □ Yes Which one(s)?	ate in an advocacy □ No	group focusing o	on local issues?	
20.	How long have you lived in Fairfax County?  Do not live in Fairfax County, skip to Q23 5-15 Years Less than 5 Years D Less than 5 Years D Less than 5 Years				
21.	Do you own or rent your primary residence in Fairfax County?				
	□ Rent	□ Own	□ Other (please	e explain in box belov	N)
22.	How many persons, including you, reside in your home?				
	1 🗆 2	□ 3	□ 4		□ More than 5
23.	What is the highest level of education you have completed? Less than high school High school graduate or GED recipient Some college or technical school College or technical school graduate Post-graduate or professional degree				
24.	Please provide your email address if you would like to be contacted when the final results of the survey are				

posted and/or when actions are taken as a result of the LOBs process and the survey.

Thank you for completing the 2016 Lines of Business Survey!



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The County of Fairfax is committed to a policy of nondiscrimination in all County programs, services and activities and will provide reasonable accommodations upon request. To request special accommodations, call 703-324-2391, TTY 711. Special accommodations/alternative information formats will be provided upon request. Please allow five working days in advance of events in order to make the necessary arrangements.