



Response to Questions on the 2016 LOBs

Request By: Supervisor Storck

Relevant LOB(s): LOB #251

Question: What are the current outcome results for the Consolidated Community Funding Pool (CCFP) and what common outcome tracking will be in place after the redesign?

Response:

There are a wide variety of human services programs that are supported by the CCFP and in the current and previous funding cycles, nonprofit applicants have had the flexibility to design outcome measures that are best suited to their particular programs, subject to review and approval by Department of Administration for Human Services (DAHS) staff. Program specific outcome measures are associated with the four funding priorities organized by the Consolidated Community Funding Advisory Committee and approved by the Board of Supervisors each two-year cycle: Prevention, Crisis Intervention, Self-Sufficiency and Long-Term Supportive Services.

Below are the total numbers of clients served by 112 programs in FY 2015, including a description of the overarching outcomes to be achieved for each Priority Area. In addition, examples of program-specific activities to achieve outcomes submitted for each priority area are also provided.

Priority Area	Outcome Statement	Clients Served (duplicated)	Examples of Program Activities to Achieve Outcomes
Prevention	Families and individuals get help to remain independent and have the tools and resources to prevent future dependence. Communities increase their ability to support their members in preventing dependence.	9,568	<ul style="list-style-type: none"> • Provide enrichment activities and homework help in all four Fairfax County regions to prevent risky behaviors, gang involvement and poor academic performance. • Provide youth art therapy and quarterly community mental health seminars to decrease risky behaviors and increase understanding of mental health issues.



Priority Area	Outcome Statement	Clients Served (duplicated)	Examples of Program Activities to Achieve Outcomes
Crisis Intervention	Individuals, families or communities in crisis overcome short-term problems (generally not more than three months) and quickly move back to independence.	188,464	<ul style="list-style-type: none"> • Provide financial assistance to prevent utility disconnection and eviction for non-payment of rent/bill. • Provide rapid home delivery of nutritious food and hygiene essentials in amounts needed for nutrition, health and stability.
Self-Sufficiency	Families, individuals, neighborhoods and communities attain self-sufficiency over a period of three months to three years.	103,409	<ul style="list-style-type: none"> • Provide office skills training, personal and professional development, support services, college credits and job search support to students to increase employability through college level academic classes and obtain employment. • Provide safe, stable shelter, case management services and parenting classes to young women and their children to increase stability, employability, self-sufficiency and parenting skills.
Long-Term Supportive Services	Individuals who have continuing long-term needs, and who therefore may not become self-sufficient, achieve and/or maintain healthy, safe, and independent lives to the maximum extent possible.	9,512	<ul style="list-style-type: none"> • Provide rental subsidies to income-eligible seniors to help them maintain housing and sustain independent living. • Provide opportunities to develop and improve leadership training skills and promote active engagement in positive activities.

As part of the Board of Supervisors' FY 2013 Budget Guidance, a CCFP Review Steering Committee was formed to review the current CCFP funding framework, practices and procedures to ensure they support the strategic human services outcomes and to ensure the County is leveraging community resources for the maximum collective impact on communities and those individuals and families most at risk. In response to a recommendation from that Committee to identify common outcomes that can allow for aggregation of data and more rigorous evaluation of CCFP programs, staff has developed a list of standardized program outcomes that are to be used by CCFP awardees to measure the success of their programs. This change will be effective with the CCFP cycle beginning July 1, 2016.

These standardized program outcomes are aligned with the Human Services system's Results-Based Accountability framework and are currently used by other human services programs to



measure success. All CCFP applicants in the upcoming funding cycle are expected to select at least one of these standardized outcomes in addition to any other outcomes developed by the applicant. This new approach allows applicants to continue to select and use outcomes that are most relevant to their programs, while also implementing consistent measures that demonstrate the success of Fairfax County's investment in the CCFP.

The following is the comprehensive list of standardized outcome measures for the upcoming funding cycle, whose targets will be set through DAHS staff collaborating with each individual program:

- Persons have stabilized or improved behavioral health
- Youth have improved academic performance
- Persons or households have improved family functioning
- Homeless persons or households obtain housing
- Persons obtain employment and remain employed for at least 90 days
- Persons or households maintain and/or increase income
- Persons acquire new or improved job skills
- Persons or households acquire improved financial management skills
- Persons gain new employment
- Persons obtain higher paying jobs
- Persons or households obtain housing options to meet their physical, behavioral and cognitive needs
- Persons have access to meaningful and accessible activities of their choice
- Persons are safer due to increased access to resources and options to address domestic and/or sexual abuse
- Persons have decreased levels of risks of abuse, neglect and/or exploitation
- Persons achieve stable and/or improved physical health
- Persons acquire improved social skills
- Persons or households receive assistance that prevents an immediate crisis
- Persons or households receive assistance to support their basic needs, such as food and clothing

The CCFP outcome data will be reported by nonprofit partners on a quarterly basis and tracked by DAHS staff throughout the duration of each CCFP contract. Over time, data reported via these outcomes will be aggregated to demonstrate the overall success of CCFP programs, and will be used in a comparative way to evaluate which types of programs are most effective in serving the needs of program recipients.